

Our ref: FOI 711,365
Your ref:

request-230391-2bbef09c@whatdotheyknow.com

NDD - Directorate Services Team
Manager
9th Floor
The Cube
199 Wharfside Street
Birmingham B1 1RN

16 October 2014

Dear

Thank you for your Freedom of Information request of 20 September 2014 concerning Asset Support Contract (ASC) Maintenance Requirement Plans.

In your request you asked for the following information:

- *I have copies of the Management Requirements Plans for Areas 2 and 10. Could you please let me have electronic copies, via this web site, of the MRPs for all other areas now subject to the Asset Support Contract.*
- *I am asking for the Maintenance Requirement Plans not the Management Requirement Plans.*
- *I only require the sweeping and cleaning sections of the MRPs.*

Please find attached the requested sweeping and cleaning sections of the Maintenance Requirements Plan for the ASCs in Area 3, Area 6, Area 8 and Area 9. You have confirmed in your email that you already have the sweeping and cleaning sections for the other ASCs (Area 2 and Area 10).

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via our website: <http://www.highways.gov.uk>

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at: <http://www.highways.gov.uk/foicomplaints>

If you require a print copy, please phone the Highways Agency Information Line on 0300 123 5000; or e-mail ha_info@highways.gsi.gov.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:
Information Commissioner's Office
Wycliffe House

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Water Lane
Wilmslow
Cheshire, SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Email: ndd_c_dst@highways.gsi.gov.uk