

National Offender Management Service

Probation Trust Annual performance Ratings 2013/14

Probation Trust Annual Performance Ratings

Introduction

Up until the end of 2013/14 the National Offender Management Service (NOMS) published annual performance ratings for each probation trust. The publication of probation trust ratings was designed to ensure transparency of the final performance assessments, with ratification from the NOMS Agency Board and independent assurance provided by the NOMS Non-Executive Directors.

Following the dissolution of probation trusts at the end of May 2014, these are the final ratings to be produced under this system.

Understanding the ratings

NOMS has produced data driven assessments of performance for probation trusts using an assessment framework – the Probation Trust Rating System (PTRS) – which was agreed by the NOMS Agency Board, including its Non-Executive Directors. In 2013/14 the PTRS assessed the 35 probation trusts in England and Wales by looking at performance in seven indicators. Performance was shown in the three domains that best describe the work of probation: public protection; reducing re-offending; and sentence delivery. By comparing the performance in each metric against target and, where appropriate, against the national average, performance was graded into one of four bands, as set out in the key below.

The ratings system included the opportunity for the ratings to be considered for moderation. A moderation proposal – a request to adjust the data-driven performance rating on the basis of additional evidence – could be submitted by probation trusts or by NOMS as the commissioning and contracting authority. No moderation proposals were submitted in the 2013/14 ratings process.

Annual performance ratings

Key: Rating 4 = Exceptional performance

Rating 3 = Good performance

- Rating 2 = Requiring development
- Rating 1 = Serious concerns

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