INFORMATION RELEASED UNDER THE FREEDOM OF INFORMATION ACT

Information released title	IT network infrastructure
Original request	I would like to make a request for information under the Freedom of Information Act regarding your IT network infrastructure. 1.) How many desktop PCs do you have at this site? Which brand(s) are they? 2.) How many laptops/notebooks or tablet PCs do you have at this site? Which brand(s) are they? 3.) How many thin clients do you have at this site? Which brand(s) are they? 4.) What operating systems do you run on your PCs/Laptops? 5.) How many desktops, laptops and thin clients do you have in total in your organisation across the country? 6.) How many physical servers do you have on site? Which brand(s) are they? 7.) How many virtual servers do you have on site? – 8.) Which server virtualisation software do you use? 9.) Which server operating systems do you use? 10.) What supplier provides the maintenance (out of warranty) support on your desktops and servers and when does the contract expire? 11.) What suppliers/brands of Storage Area Networking (SAN) do you use? 12.) Which application do you use for Enterprise Resource Planning/Management (ERP/ERM)? 13.) Which application do you use for Groupware Products? 14.) Which application do you use for Database Products? 15.) Which application do you use for CRM Software? 16.) Which application do you use for Business Intelligence Systems? 17.) Which application do you use for Finance & Accounting Systems? 18.) Which application do you use for Human Resources Application Systems? 19.) What are the names, line types and speeds of your ISPs? 20.) Who is your primary voice carrier? 21.) Approximately how many phone extensions do you have at this site?

	22.) Do you use VoIP for your internal communications?
	23.) Are your external calls through your voice carrier carried over VoIP or do they go over a conventional phone line?
	24.) Which brand of PBX do you use at this site?
	25.) Which supplier has the maintenance contract on your PBX and when does it expire
	26.) Who supplies the outsourced or managed service for your data centre and when does the contract expire?
	27.) Who supplies the outsourced or managed service for your service desk and when does the contract expire?
Date of release	05/04/2013
Requester type	ICT marketing database provider

Information released:

1. 6 HP Desktops
2. Approximately 90 Fujitsu laptops
3. 0
4. Windows Vista Business
5. 100
6. 20 – all HP
7. 8 physical hosts, 20 servers
8. vmWare 4 and vmWare 5
9. Windows 2003 / 2008
10. Majority are in warranty. Remainder are managed by ICM
11. HP
12. N/A
13. MS SharePoint
14. MS SQL
15. MS Dynamics
16. N/A
17. Access Dimensions
18. Sage Snowdrop
19. Data circuits are 100mb national Ethernet bearer. ISP is Nexent
20. BT
21. 100
22. Yes
23. VoIP
24. Cisco
25. Managed in house
26. N/A
27. Currently maintained in house

The UK Commission takes its responsibility towards the Freedom of Information Act very seriously and always aims to be as open and transparent as possible. To that effect, we act within the spirit of the Act

and routinely publish information on our website to support this.