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Our ref: FOI 2014/04565
Your ref:

28 August 2014

Dear _____

Thank you for your email of 18 August 2014 requesting the following information:

1. *How many Video conferencing systems are in place?*
2. *What is the typical monthly usage?*
3. *What role or person manages the video conferencing?*
4. *Do video calls take place with external organisations?*

We are treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence, and we can confirm that all the information in scope of your request is held.

For ease of response we have numbered your questions to match our answer.

1. We currently have 12 TelePresence suites (currently Dstl use) which together had an average monthly use in FY 13-14 of 381 TelePresence Sessions.
2. We have a further 5 Secure Video Teleconferencing (SVTC) units which had an average monthly use rate of 81 Video Teleconferencing (VTC) sessions per month.
3. Our Facilities Management provider manages the use of the rooms through dedicated conferencing co-ordinators at each of our sites.
4. We can confirm that Secure Video Teleconferencing (SVTC) calls take place with external organisations to Dstl and that Dstl are in the process of enabling TelePresence connectivity with external organisations as well.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.gov.uk>.

Yours sincerely

Dstl Secretariat