



Department  
for Environment  
Food & Rural Affairs

helpline@defra.gsi.gov.uk  
[www.gov.uk/defra](http://www.gov.uk/defra)

**Your ref:**  
**Our ref:** RFI 383/14  
**Date:** 17 April 2014

## **REQUEST FOR INFORMATION: NUMBER OF APPLICATIONS FOR FLOOD SCHEME**

Thank you for your request for information about the number of applications that have been received since the launch of the flood scheme. We have handled your request under the Freedom of Information Act 2000 (FOIA).

The Repair and Renew Grant that will provide homes and businesses flooded between 1 December 2013 and 31 March 2014 with up to £5000 grant funding was launched on 1 April 2014. This scheme is being administered by local authorities and nationally collated statistics will start to become available from the end of April. The Department for Communities and Local Government is the lead department responsible for collating this data nationally so you may wish to approach them at the end of the month. If you wish to know the number of requests received sooner, then local authorities will have this information so you could contact them directly.

I attach an annex giving contact details should you be unhappy with the service that you have received.

If you have any queries about this letter, please contact me.



## **Annex** **Complaints**

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 18 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: [requestforinfo@defra.gsi.gov.uk](mailto:requestforinfo@defra.gsi.gov.uk)) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF