



Our reference: **IA/00730/12**

Please provide for Oct 2011 - Sept 12 details of cancelled module 1 and module 2 motorcycle practical tests for categories A1, A2 and A. Please show:

a) the number of tests cancelled by DSA , candidate and training school with 0, 1, 2, 3, 4, 5, 6-10, 11-15, 16-20 and 21 days notice

The tables below show the number of tests cancelled between 1 October 2011 and 30 September 2012. Please note that no customer cancellations were made with 2 days or less notice or 16 or more days notice.

DSA cancellations

Category of Test*	Days notice									
	0	1	2	3	4	5	6-10	11-15	16 - 20	21+
AM1	3,148	475	345	252	127	186	691	278	220	874
A1M1	43	29	27	0	0	0	33	8	0	6
A2M1	1,058	173	214	116	18	27	204	38	27	210
AM2	5,224	498	362	235	162	188	874	589	510	997
A1M2	56	0	2	0	0	0	17	0	9	14
A2M2	1,928	197	173	50	29	61	214	104	128	280

Customer Cancellations

Booked by	Category of test*	Days notice				
		3	4	5	6-10	11-15
Candidate	AM1	10	32	99	231	7
	A1M1	1	7	14	30	0
	A2M1	15	37	79	197	4
	AM2	22	63	168	338	5
	A1M2	0	9	14	33	1
	A2M2	12	41	114	276	4
Trainer	AM1	214	578	1,687	3,972	73
	A1M1	3	18	29	66	0
	A2M1	30	92	292	657	8
	AM2	290	467	1,302	3,274	66
	A1M2	6	6	26	77	2
	A2M2	45	89	268	601	3



*Category abbreviations used are as follows:

AM1	Category A Module 1	AM2	Category A Module 2
A1M1	Category A1 Module1	A1M2	Category A1 Module 2
A2M1	Category A2 Module 1	A2M2	Category A2 Module 2

b) the number of tests where the candidate does not turn up for test and if possible how many of these are directly booked by the candidate and the number that are booked by training schools

The table below shows the number of tests recorded as candidate failed to attend and who booked the test:

Booked by	Category*	Total
Business/ Trainer Booker	AM1	675
	A1M1	5
	A2M1	179
	AM2	458
	A1M2	0
	A2M2	112
Public	AM1	273
	A1M1	66
	A2M1	376
	AM2	156
	A1M2	24
	A2M2	166

c) the number of cancelled tests slots which are filled by another booking

Once a test booking is cancelled it reverts back to an open slot. We are therefore not able to run a central report which identifies how many are re-sold.

To compile the requested information would involve checking each candidate booking history to find the date, time and test centre where the test was due to take place. We then would have to check test centre programmes for those dates to establish if there was an examiner with a corresponding blank slot. Each test centre has a daily programme for each examiner so a number of programmes would need checking.

Information about how many cancelled tests are re-sold is therefore exempt from release under section (12)(1) of FoIA. There are 16,104 tests cancelled by a candidate or a trainer and it has been estimated that it would take 10 minutes to



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check each cancelled test which equates to 2,684 hours. A copy of this exemption is attached at Annex A.

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