



## Transparency Data

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**Clearance of passengers at the border within published service standards <sup>1,9</sup>**

	Full Year Outturn 2010-11	Full Year Outturn 2011-12	Q1 2012-13	Q2 2012-13 <sup>5</sup>	Q3 2012-13 <sup>6</sup>	Q4 2012-13	Full Year Outturn 2012-13	Q1 2013-14	Q2 2013-14	Q3 2013-14 <sup>7,8</sup>	Q4 2013-14 <sup>7,8</sup>	Full Year Outturn 2013-14
Number of passengers sampled <sup>2,3,4</sup>	198,710	228,876	62,013	78,906	119,632	126,694	387,245	131,513	135,729	127,454	109,660	504,356
Number of passengers cleared within service standards	195,120	223,031	60,422	78,118	119,186	126,439	384,165	131,023	134,881	127,090	109,385	502,379
% of passengers cleared within service standards	98.2%	97.4%	97.4%	99%	99.6%	99.8%	99.2%	99.6%	99.4%	99.7%	99.7%	99.6%

**Footnotes:**

<sup>1</sup> The service standards are: 95% of European Economic Area (EEA) passengers with 25 minutes; and 95% non-EEA passengers within 45 minutes.

<sup>2</sup> Sampling methodology: Most ports and airports involved in the sampling aim to take one queue measurement every hour during passenger arrival times, where it is practical to do so (but see notes 3 and 4 below). A queue is defined from when a passenger / vehicle joins a static body of people / line of vehicles to when they arrive at the UK Border control desk. To ensure consistency of approach ports are advised to use one of two recommended methods - either a passenger or vehicle is picked out as they join a queue and then visually traced (by an officer on location or by CCTV) until they reach the border control desk or the passenger will be handed a card with the time of joining queue noted and they are asked hand the card to Home Office officer on the desk as soon as they reach that point.

<sup>3</sup> At some ferry ports, the median queue length is measured for cars and coaches as the representative sample of immigration queue length. At these locations, the time taken for the first car and the last car to clear the controls is measured, and this is divide by 2 to calculate the median queue length. This allows for a more accurate evaluation of the queuing time that excludes the waiting on board ship for disembarkation.

<sup>4</sup> A recent audit of the methods used to measure waiting times found variations in the approaches being used. As a result of the recommendations made, work is underway to implement a more robust and consistent approach across all ports on entry.

<sup>5</sup> From 25th August 2012, queue measures were taken every 15 minutes at Heathrow. This means that there has been an increase in the number of passengers sampled.

<sup>6</sup> From 28th October 2012, queue measures were taken every 15 minutes at Gatwick. This means that there has been an increase in the number of passengers sampled.

<sup>7</sup> From 2nd November 2013, queue measures were taken every 15 minutes at Stansted.

<sup>8</sup> Ports have been reminded not to record a zero queue length unless passengers are present in the arrivals hall. As a result the number of measures taken have reduced.

<sup>9</sup> All figures quoted are management information only which have been subject to internal quality checks and may be subject to change.

UK Drug Seizure Volumes Data

		2011 -12					2012 -13					2013 -14		
Volume 10,11,12,13	Drug	Country	Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total	Q1 <sup>14</sup>	Q2 <sup>14</sup>
<b>A</b>	CLASS Cocaine (KG)	England	1,511	578	349	495	2,933	1,151	279	460	526	2,415	830	347
		Northern Ireland	1	0	1	0	2	0	0	0	0	0	1	0
		Scotland	0	10	2	0	12	0	0	0	11	11	0	0
		Wales	0	0	0	0	0	0	0	0	0	0	0	0
		<b>Total</b>	<b>1,512</b>	<b>589</b>	<b>352</b>	<b>495</b>	<b>2,948</b>	<b>1,151</b>	<b>279</b>	<b>460</b>	<b>537</b>	<b>2,427</b>	<b>832</b>	<b>347</b>
	Crack (KG)	England	0	0	0	4	4	0	0	7	0	7	0	0
		Northern Ireland	0	0	0	0	0	0	0	0	0	0	0	0
		Scotland	0	0	0	0	0	0	0	0	0	0	0	7
		Wales	0	0	0	0	0	0	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>0</b>	<b>7</b>
	Diamorphine (Heroin) (KG)	England	655	60	107	802	1,623	170	131	74	69	445	99	73
		Northern Ireland	0	0	0	0	0	0	0	0	6	6	0	0
		Scotland	0	0	0	0	0	0	0	0	0	0	0	0
		Wales	0	0	0	0	0	0	0	0	0	0	0	0
		<b>Total</b>	<b>655</b>	<b>60</b>	<b>107</b>	<b>802</b>	<b>1,623</b>	<b>171</b>	<b>131</b>	<b>74</b>	<b>75</b>	<b>451</b>	<b>99</b>	<b>73</b>
	LSD (Dose 000s)	England	0	1	0	0	1	0	0	20	0	20	0	0
		Northern Ireland	0	0	0	0	0	0	0	0	0	0	0	0
		Scotland	0	0	0	0	0	0	0	0	0	0	0	0
Wales		0	0	0	0	0	0	0	0	0	0	0	0	
<b>Total</b>		<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>20</b>	<b>0</b>	<b>20</b>	<b>0</b>	<b>0</b>	
MDMA (Ecstasy) (Dose 000s)	England	2	183	320	0	505	22	47	94	95	257	28	20	
	Northern Ireland	0	0	0	0	0	0	0	0	0	0	0	4	
	Scotland	0	0	0	0	0	0	0	0	0	0	0	0	
	Wales	0	0	0	0	0	40	0	0	0	40	0	0	
	<b>Total</b>	<b>2</b>	<b>183</b>	<b>320</b>	<b>0</b>	<b>506</b>	<b>62</b>	<b>47</b>	<b>94</b>	<b>95</b>	<b>297</b>	<b>28</b>	<b>24</b>	
Morphine (Dose 000s)	England	0	0	0	0	0	0	0	0	0	0	0	0	
	Northern Ireland	0	0	0	0	0	0	0	0	0	0	0	0	
	Scotland	0	0	0	0	0	0	0	0	0	0	0	0	
	Wales	0	0	0	0	0	0	0	0	0	0	0	0	
	<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	
<b>B</b>	CLASS Amphetamines (KG)	England	127	148	259	6	540	362	167	25	262	816	80	73
		Northern Ireland	0	0	0	0	0	0	0	0	0	0	0	0
		Scotland	0	0	0	0	0	0	0	0	0	0	0	0
		Wales	0	0	0	0	0	0	0	0	0	0	0	0
		<b>Total</b>	<b>127</b>	<b>148</b>	<b>259</b>	<b>6</b>	<b>540</b>	<b>363</b>	<b>167</b>	<b>25</b>	<b>262</b>	<b>816</b>	<b>80</b>	<b>73</b>
	Cannabis Plants (Plants)	England	0	0	0	0	0	0	0	0	0	0	0	1
		Northern Ireland	0	0	0	0	0	0	0	0	0	0	0	0
		Scotland	0	0	0	0	0	0	0	0	0	0	0	0
		Wales	0	0	0	0	0	0	5	0	0	5	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>1</b>
	Cannabis Resin (KG)	England	9,330	4,384	953	900	15,566	199	1,322	1,736	3,908	7,165	114	23
		Northern Ireland	0	0	0	0	0	0	1	0	0	1	0	0
Scotland		0	0	0	0	0	0	0	0	0	0	0	0	
Wales		0	0	0	0	0	0	0	0	0	0	0	0	
<b>Total</b>		<b>9,330</b>	<b>4,384</b>	<b>953</b>	<b>900</b>	<b>15,566</b>	<b>199</b>	<b>1,323</b>	<b>1,736</b>	<b>3,908</b>	<b>7,166</b>	<b>114</b>	<b>23</b>	
Cannabis Herbal (KG)	England	2,983	2,986	7,814	3,919	17,702	3,710	2,558	1,191	978	8,438	2,305	2,285	
	Northern Ireland	0	1	4	0	5	0	1	1	1	4	2	1	
	Scotland	0	0	0	0	0	1	0	0	0	1	0	8	
	Wales	0	0	0	0	0	0	0	51	0	51	0	3	
	<b>Total</b>	<b>2,983</b>	<b>2,987</b>	<b>7,819</b>	<b>3,919</b>	<b>17,708</b>	<b>3,711</b>	<b>2,560</b>	<b>1,243</b>	<b>980</b>	<b>8,493</b>	<b>2,308</b>	<b>2,296</b>	
<b>C</b>	CLASS Anabolic Steroids (Dose 000s)	England	329	329	160	94	913	97	173	737	381	1,388	712	432
		Northern Ireland	0	13	0	0	13	0	0	0	0	0	0	0
		Scotland	0	0	0	0	0	0	0	0	0	0	1	0
		Wales	0	0	0	0	0	0	0	0	0	0	0	0
		<b>Total</b>	<b>329</b>	<b>343</b>	<b>160</b>	<b>94</b>	<b>926</b>	<b>97</b>	<b>173</b>	<b>737</b>	<b>381</b>	<b>1,388</b>	<b>713</b>	<b>432</b>
	Ketamine (KG)	England	15	14	7	33	68	10	92	65	55	222	33	114
		Northern Ireland	0	0	0	0	0	0	0	0	0	0	0	0
		Scotland	0	0	0	0	0	0	0	0	0	0	0	0
		Wales	0	0	0	0	0	0	0	0	0	0	0	0
		<b>Total</b>	<b>15</b>	<b>14</b>	<b>7</b>	<b>33</b>	<b>68</b>	<b>10</b>	<b>92</b>	<b>65</b>	<b>55</b>	<b>222</b>	<b>33</b>	<b>114</b>

Footnotes:

<sup>10</sup> Quantities of drugs seized are presented in terms of kilograms (kg), doses (000s) or plants (for cannabis plants only). Most drugs can plausibly be seized in preparation form other than kilograms or doses. Therefore, in order to present all seized quantities within a given drug type in terms of one comparable unit, conversion factors are applied to estimate the overall quantity of drugs seized. Conversion factors for this table are the same as those used for the Home Office's Statistical Bulletin 'Seizures of drugs in England and Wales, 2012-13'.

<sup>11</sup> A 'total quantity' for all drugs seized cannot be calculated as conversion factors are not held for all substances.

<sup>12</sup> As figures are rounded to the nearest integer, totals may not be the sum of constituent parts.

<sup>13</sup> The variation in volume between England and the other countries is due to the majority of the international transport hubs being located in England.

<sup>14</sup> Figures for Q1 & Q2 of 2013-14 may be revised in future quarterly releases due to more operational information becoming available and improved data quality assurance processes.

**UK Drug Seizures Data**

Seizures	Drug	2011 -12					2012 -13					2013 -14		
		Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total	Q1 <sup>22</sup>	Q2 <sup>22</sup>	
<b>A</b>	Cocaine	England	199	207	200	160	766	213	209	175	149	746	155	158
		Northern Ireland	1	2	2	1	6	6	13	3	5	27	9	1
		Scotland	0	1	1	1	3	1	0	0	2	3	0	0
		Wales	1	0	0	0	1	0	0	0	0	0	0	0
		<b>Total</b>	<b>201</b>	<b>210</b>	<b>203</b>	<b>162</b>	<b>776</b>	<b>220</b>	<b>222</b>	<b>178</b>	<b>156</b>	<b>776</b>	<b>164</b>	<b>159</b>
	Crack	England	0	0	0	0	0	0	0	0	0	0	1	3
		Northern Ireland	0	0	0	0	0	0	0	0	0	0	0	0
		Scotland	0	0	0	0	0	0	0	0	0	0	0	3
		Wales	0	0	0	0	0	0	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>
Diamorphine (Heroin)	England	41	18	26	32	117	42	30	44	48	164	42	24	
	Northern Ireland	0	0	0	0	0	2	2	0	3	7	2	1	
	Scotland	0	0	0	0	0	0	0	0	0	0	0	0	
	Wales	0	0	0	0	0	0	0	0	0	0	0	0	
	<b>Total</b>	<b>41</b>	<b>18</b>	<b>26</b>	<b>32</b>	<b>117</b>	<b>44</b>	<b>32</b>	<b>44</b>	<b>51</b>	<b>171</b>	<b>44</b>	<b>25</b>	
LSD	England	0	1	1	0	2	1	1	1	2	5	2	0	
	Northern Ireland	0	0	0	0	0	0	0	2	1	3	1	0	
	Scotland	0	0	0	0	0	0	0	0	0	0	0	0	
	Wales	0	0	0	0	0	0	0	0	0	0	0	0	
	<b>Total</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>8</b>	<b>3</b>	<b>0</b>	
MDMA (Ecstasy)	England	1	4	4	2	11	12	93	30	54	189	108	28	
	Northern Ireland	0	1	0	0	1	0	2	0	1	3	1	1	
	Scotland	0	0	0	0	0	0	0	0	0	0	0	0	
	Wales	0	1	1	0	2	1	0	1	0	2	0	1	
	<b>Total</b>	<b>1</b>	<b>6</b>	<b>5</b>	<b>2</b>	<b>14</b>	<b>13</b>	<b>95</b>	<b>31</b>	<b>55</b>	<b>194</b>	<b>109</b>	<b>30</b>	
Morphine	England	0	0	2	4	6	0	0	4	2	6	3	6	
	Northern Ireland	0	0	0	0	0	0	0	0	0	0	0	0	
	Scotland	0	0	0	0	0	0	0	0	0	0	0	0	
	Wales	0	0	0	0	0	0	0	0	0	0	0	0	
	<b>Total</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>4</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>2</b>	<b>6</b>	<b>3</b>	<b>6</b>	
Other Class A Drug <sup>16</sup>	England	41	61	37	66	205	79	248	290	309	926	489	111	
	Northern Ireland	0	6	0	0	6	1	1	2	1	4	0	0	
	Scotland	0	0	0	0	0	0	0	0	1	1	1	0	
	Wales	1	0	1	1	3	0	0	0	0	0	0	0	
	<b>Total</b>	<b>42</b>	<b>67</b>	<b>38</b>	<b>67</b>	<b>214</b>	<b>80</b>	<b>249</b>	<b>292</b>	<b>310</b>	<b>931</b>	<b>490</b>	<b>111</b>	
<b>B</b>	Amphetamines	England	15	8	14	12	49	16	38	37	26	117	33	19
		Northern Ireland	0	0	0	0	0	1	2	2	0	5	0	0
		Scotland	1	0	0	0	1	0	0	0	0	0	0	0
		Wales	0	0	0	0	0	0	1	0	0	1	0	0
		<b>Total</b>	<b>16</b>	<b>8</b>	<b>14</b>	<b>12</b>	<b>50</b>	<b>17</b>	<b>41</b>	<b>39</b>	<b>26</b>	<b>123</b>	<b>33</b>	<b>19</b>
	Cannabis Plants	England	0	0	0	0	0	0	0	0	0	0	0	1
		Northern Ireland	0	0	0	0	0	0	0	0	0	0	0	0
		Scotland	0	0	0	0	0	0	0	0	0	0	0	0
		Wales	0	0	0	0	0	0	1	0	0	1	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
Cannabis Resin	England	84	50	67	78	279	118	129	74	53	374	56	53	
	Northern Ireland	0	1	2	0	3	1	5	2	1	9	3	5	
	Scotland	0	1	4	0	5	1	5	3	3	9	1	1	
	Wales	1	3	3	0	7	1	1	1	1	3	1	1	
	<b>Total</b>	<b>85</b>	<b>55</b>	<b>76</b>	<b>78</b>	<b>294</b>	<b>120</b>	<b>140</b>	<b>80</b>	<b>55</b>	<b>395</b>	<b>61</b>	<b>60</b>	
Cannabis Herbal	England	315	261	387	284	1,247	359	674	445	542	2,020	603	358	
	Northern Ireland	0	1	8	8	17	13	21	13	15	63	20	22	
	Scotland	4	3	6	1	14	1	6	9	7	23	7	4	
	Wales	12	5	6	1	24	1	6	4	3	10	3	4	
	<b>Total</b>	<b>331</b>	<b>270</b>	<b>407</b>	<b>294</b>	<b>1,302</b>	<b>374</b>	<b>703</b>	<b>471</b>	<b>567</b>	<b>2,115</b>	<b>633</b>	<b>388</b>	
Cannabis Total <sup>17</sup>	England	405	312	454	383	1,534	476	792	510	595	2,373	647	410	
	Northern Ireland	0	1	9	8	18	14	26	16	15	71	23	27	
	Scotland	2	5	11	1	19	2	11	10	7	30	8	5	
	Wales	12	7	8	1	28	2	3	5	4	14	3	5	
	<b>Total</b>	<b>419</b>	<b>325</b>	<b>482</b>	<b>373</b>	<b>1,599</b>	<b>494</b>	<b>832</b>	<b>541</b>	<b>621</b>	<b>2,488</b>	<b>681</b>	<b>447</b>	
Other Class B Drug <sup>18,20</sup>	England	46	36	11	27	120	25	35	48	80	188	82	105	
	Northern Ireland	1	1	1	0	3	14	8	0	4	26	9	0	
	Scotland	0	0	0	0	0	0	0	0	0	0	0	6	
	Wales	0	0	1	0	1	0	0	0	0	0	1	1	
	<b>Total</b>	<b>47</b>	<b>37</b>	<b>13</b>	<b>27</b>	<b>124</b>	<b>39</b>	<b>43</b>	<b>48</b>	<b>84</b>	<b>214</b>	<b>92</b>	<b>112</b>	
<b>C</b>	Anabolic Steroids	England	23	27	33	50	133	59	55	69	100	283	101	101
		Northern Ireland	0	4	0	0	4	0	0	0	0	0	0	0
		Scotland	0	0	0	0	0	0	0	0	0	0	1	0
		Wales	0	0	0	0	0	1	0	0	0	1	0	0
		<b>Total</b>	<b>23</b>	<b>31</b>	<b>33</b>	<b>50</b>	<b>137</b>	<b>60</b>	<b>55</b>	<b>69</b>	<b>100</b>	<b>284</b>	<b>102</b>	<b>101</b>
	Ketamine	England	21	13	23	34	91	20	45	59	57	181	33	36
		Northern Ireland	0	1	0	0	1	0	0	0	2	2	0	0
		Scotland	0	0	0	0	0	0	0	0	0	0	0	0
		Wales	0	0	0	0	0	0	0	0	0	0	0	0
		<b>Total</b>	<b>21</b>	<b>14</b>	<b>23</b>	<b>34</b>	<b>92</b>	<b>20</b>	<b>45</b>	<b>59</b>	<b>59</b>	<b>183</b>	<b>33</b>	<b>36</b>
Other Class C Drug <sup>19,20</sup>	England	240	102	100	193	635	108	179	141	262	690	202	212	
	Northern Ireland	5	8	8	1	22	14	4	7	2	27	1	4	
	Scotland	0	0	1	1	2	0	0	0	1	1	2	1	
	Wales	1	1	0	1	3	0	1	0	0	1	1	0	
	<b>Total</b>	<b>246</b>	<b>111</b>	<b>109</b>	<b>196</b>	<b>662</b>	<b>122</b>	<b>184</b>	<b>148</b>	<b>265</b>	<b>719</b>	<b>206</b>	<b>217</b>	
<b>Total Class A</b>	England	275	286	264	260	1,085	342	576	541	558	2,017	794	326	
	Northern Ireland	1	8	2	1	12	9	18	6	9	42	13	3	
	Scotland	0	1	1	1	3	1	0	0	3	4	1	3	
	Wales	2	1	2	1	6	1	0	1	0	2	0	1	
	<b>Total</b>	<b>278</b>	<b>296</b>	<b>269</b>	<b>263</b>	<b>1,106</b>	<b>353</b>	<b>594</b>	<b>548</b>	<b>570</b>	<b>2,065</b>	<b>808</b>	<b>333</b>	
<b>Total Class B</b>	England	461	354	473	401	1,689	512	861	592	700	2,665	760	529	
	Northern Ireland	1	1	9	8	19	28	36	18	19	101	32	27	
	Scotland	5	4	10	1	20	2	11	10	7	30	8	11	
	Wales	12	7	9	1	29	2	3	5	4	14	4	6	
	<b>Total</b>	<b>479</b>	<b>366</b>	<b>501</b>	<b>411</b>	<b>1,757</b>	<b>544</b>	<b>911</b>	<b>625</b>	<b>730</b>	<b>2,810</b>	<b>804</b>	<b>573</b>	
<b>Total Class C</b>	England	284	142	154	273	853	178	274	258	397	1,107	324	337	
	Northern Ireland	5	12	8	1	26	14	4	7	4	29	1	4	
	Scotland	0	0	1	1	2	0	0	0	1	1	3	1	
	Wales	1	1	0	1	3	1	1	0	0	2	1	0	
	<b>Total</b>	<b>290</b>	<b>155</b>	<b>163</b>	<b>276</b>	<b>884</b>	<b>193</b>	<b>279</b>	<b>265</b>	<b>402</b>	<b>1,139</b>	<b>329</b>	<b>342</b>	
<b>Total Seizures</b>	England	1,003	770	878	899	3,550	1,018	1,689	1,356	1,614	5,677	1,847	1,154	
	Northern Ireland	7	19	17	9	52	50	57	31	30	168	45	34	
	Scotland	5	5	12	3	25	3	11	10	11	35	11	15	
	Wales	15	9	11	3	38	4	4	6	4	18	4	6	
	<b>Total</b>	<b>1,030</b>	<b>803</b>	<b>918</b>	<b>914</b>	<b>3,665</b>	<b>1,075</b>	<b>1,761</b>	<b>1,403</b>	<b>1,659</b>	<b>5,898</b>	<b>1,907</b>	<b>1,209</b>	



## Convention on International Trade in Endangered Species (CITES) Seizures and Volumes

Border Force CITES Seizures Category	2013-14 <sup>23</sup>			
	Q1 Apr - Jun	Q2 Jul - Sep	Q3 Oct - Dec	Q4 Jan - Mar
Live Animals And Birds	1	6	3	6
Caviar & Caviar extract	10	3	7	1
Parts Or Derivatives Of Animals Or Birds	39	20	37	23
Parts Or Derivatives Of Plants	5	6	1	17
Live Plants	1	1	0	1
Ivory And Items Containing Ivory	10	8	12	10
Timber Or Wood Products	41	53	5	5
Live Coral & Coral Derivatives	2	5	3	6
Preparations Of Oriental Medicine Which Include Parts & Derivatives Of Endangered Species: Also Includes Ginseng, Hoodia & Herbal Supplements	66	47	19	30
<b>Total Number of CITES Seizures</b>	<b>173</b>	<b>145</b>	<b>86</b>	<b>97</b>

**Counting Rules**

The data has been compiled using the Home Office seizure counting rules, additionally data processing and quality assurance have been completed.

**Single or multiple seizures**

A single seizure is where only one category is seized on a particular occasion (e.g. caviar).

A multiple seizure is where two or more category types (e.g. caviar and timber) are seized on a particular occasion. The occasion is counted once in the total number of seizures, but a seizure is counted against each category.

**Example: A seizure is made of caviar and timber. This seizure would be counted as:**

**Total seizures:** One seizure in the overall total for the number of seizures.

**Category type:** One seizure of caviar; one seizure of timber or wood products.

Border Force CITES Volumes		2013-14 <sup>23</sup>			
Category		Q1 Apr - Jun	Q2 Jul - Sep	Q3 Oct - Dec	Q4 Jan - Mar
Live Animals And Birds	Units	1	9	469	523
	Kilograms	-	-	-	-
	Litres	-	-	-	-
Caviar & Caviar extract	Units	1,653	-	-	-
	Kilograms	212.64	240.35	8.69	2.25
	Litres	-	-	12.00	-
Parts Or Derivatives Of Animals Or Birds	Units	135	117	302	1,779
	Kilograms	-	0.05	3.71	0.18
	Litres	0.75	0.04	-	-
Parts Or Derivatives Of Plants	Units	123	15,252	134	290
	Kilograms	1,000.00	46.04	-	-
	Litres	0.15	-	-	-
Live Plants	Units	1	2	-	3
	Kilograms	-	-	-	-
	Litres	-	-	-	-
Ivory And Items Containing Ivory	Units	18	-	2	4
	Kilograms	11.50	7.98	25.15	36.86
	Litres	-	-	-	-
Timber Or Wood Products	Units	331	118	10	7
	Kilograms	85.59	2,018.66	21.05	1,911.72
	Litres	-	2.58	-	-
Live Coral & Coral Derivatives	Units	5	10	231	91
	Kilograms	1.45	1.00	508.50	10.07
	Litres	-	-	-	-
Preparations Of Oriental Medicine Which Include Parts & Derivatives Of Endangered Species: Also Includes Ginseng, Hoodia & Herbal Supplements	Units	456,107	61,941	215,985	42,417
	Kilograms	132.26	64.52	610.65	8.39
	Litres	65.54	-	-	-

**Footnote:**

<sup>23</sup> The figures quoted are management information which is subject to internal quality checks and may be subject to change.

Annual level of tax revenue that is protected through detecting goods where excise duty has not been declared <sup>34,35</sup>

Tax Revenue in 2010 - 11		Total 2010-11	
		Quantity	Revenue Protected
Tobacco Seizures	Cigarettes (sticks) <sup>24</sup>	650,060,670	£145,288,560
	Hand-rolling tobacco (kg) <sup>25</sup>	314,775	£52,252,650
	<b>Total Tobacco</b>		<b>£197,541,210</b>
Alcohol Seized or Referred	Spirits (bulk litres) <sup>26</sup>	2,436,850	£26,220,506
	Beer (litres) <sup>27,28</sup>	24,477,100	£22,274,161
	Wine (litres) <sup>29</sup>	8,475,050	£22,374,132
	<b>Total Alcohol</b>	<b>35,389,000</b>	<b>£70,868,799</b>
<b>Total Revenue Protected</b>			<b>£268,410,009</b>

Tax Revenue in 2011 - 12		Total 2011-12	
		Quantity	Revenue Protected
Tobacco Seizure	Cigarettes (sticks) <sup>24</sup>	455,174,133	£116,296,991
	Hand-rolling tobacco (kg) <sup>25</sup>	508,111	£100,504,356
	<b>Total Tobacco</b>		<b>£216,801,347</b>
Alcohol Seized or Referred	Spirits (bulk litres) <sup>26</sup>	2,693,445	£31,944,258
	Beer (litres) <sup>28</sup>	31,806,890	£29,898,477
	Wine (litres) <sup>29</sup>	11,052,704	£31,942,315
	Cider (litres) <sup>30,32</sup>	799,555	£343,809
	Alco Pops (litres) <sup>31,32</sup>	76,967	£111,602
	<b>Total Alcohol</b>	<b>46,429,561</b>	<b>£94,240,461</b>
<b>Total Revenue Protected</b>			<b>£311,041,808</b>

Tax Revenue in 2012 - 13		Q1 2012-13		Q2 2012-13		Q3 2012-13		Q4 2012-13		Total 2012-13	
		Quantity	Revenue Protected	Quantity	Revenue Protected	Quantity	Revenue Protected	Quantity	Revenue Protected	Quantity	Revenue Protected
Tobacco Seizure <sup>33</sup>	Cigarettes (sticks) <sup>24</sup>	88,973,581	£24,823,629	144,853,246	£40,414,056	137,291,861	£38,304,429	116,716,650	£32,563,945	487,835,338	£136,106,059
	Hand-rolling tobacco (kg) <sup>25</sup>	135,688	£28,901,544	65,979	£14,053,527	90,184	£19,209,192	67,784	£14,437,992	359,635	£76,602,255
	<b>Total Tobacco</b>		<b>£53,725,173</b>		<b>£54,467,583</b>		<b>£57,513,621</b>		<b>£47,001,937</b>		<b>£212,708,314</b>
Alcohol Seized or Referred	Spirits (bulk litres) <sup>26</sup>	434,779	£5,426,042	651,480	£8,130,470	518,870	£6,475,498	507,601	£6,334,860	2,112,730	£26,366,870
	Beer (litres) <sup>28</sup>	10,630,398	£10,524,094	12,084,764	£11,963,916	11,615,135	£11,498,984	13,516,527	£13,381,362	47,846,824	£47,368,356
	Wine (litres) <sup>29</sup>	2,397,379	£7,288,032	2,306,264	£7,011,043	2,876,980	£8,746,019	2,443,109	£7,427,051	10,023,732	£30,472,145
	Cider (litres) <sup>30,32</sup>	314,116	£141,352	247,694	£111,462	226,120	£101,754	241,892	£108,851	1,029,822	£463,420
	Alco Pops (litres) <sup>31,32</sup>	0	£0	43,434	£62,979	34,300	£49,735	33,048	£47,920	110,782	£160,634
	<b>Total Alcohol</b>	<b>13,776,672</b>	<b>£23,379,520</b>	<b>15,333,636</b>	<b>£27,279,870</b>	<b>15,271,405</b>	<b>£26,871,991</b>	<b>16,742,177</b>	<b>£27,300,044</b>	<b>61,123,890</b>	<b>£104,831,425</b>
<b>Total Revenue Protected</b>			<b>£77,104,693</b>		<b>£81,747,453</b>		<b>£84,385,612</b>		<b>£74,301,981</b>		<b>£317,539,739</b>

Tax Revenue in 2013 - 14		Q1 2013-14		Q2 2013-14		Q3 2013-14		Q4 2013-14		Total 2013-14	
		Quantity	Revenue Protected	Quantity	Revenue Protected	Quantity	Revenue Protected	Quantity	Revenue Protected	Quantity	Revenue Protected
Tobacco Seizure <sup>33</sup>	Cigarettes (sticks) <sup>24</sup>	95,480,952	£27,212,071	91,412,007	£26,052,422	59,939,145	£17,082,656	72,047,970	£20,533,671	318,880,074	£90,880,820
	Hand-rolling tobacco (kg) <sup>25</sup>	104,404	£23,595,304	56,444	£12,756,344	56,076	£12,673,176	45,950	£10,384,700	262,874	£59,409,524
	<b>Total Tobacco</b>		<b>£50,807,375</b>		<b>£38,808,766</b>		<b>£29,755,832</b>		<b>£30,918,371</b>		<b>£150,290,344</b>
Alcohol Seized or Referred	Spirits (bulk litres) <sup>26</sup>	402,011	£5,274,384	1,171,782	£15,373,780	824,005	£10,810,946	510,457	£6,697,196	2,908,255	£38,156,306
	Beer (litres) <sup>28</sup>	7,852,839	£7,538,725	10,096,255	£9,692,405	12,461,418	£11,962,961	10,359,942	£9,945,544	40,770,454	£39,139,635
	Wine (litres) <sup>29</sup>	1,825,098	£5,840,314	2,641,836	£8,453,875	4,433,528	£14,187,290	2,607,784	£8,344,909	11,508,246	£36,826,388
	Cider (litres) <sup>30,32</sup>	145,126	£69,660	482,385	£231,545	314,595	£151,006	386,353	£185,449	1,328,459	£637,660
	Alco Pops (litres) <sup>31,32</sup>	19,815	£30,119	9,322	£14,169	4,032	£6,129	0	£0	33,169	£50,417
	<b>Total Alcohol</b>	<b>10,244,889</b>	<b>£18,753,202</b>	<b>14,401,580</b>	<b>£33,765,774</b>	<b>18,037,578</b>	<b>£37,118,332</b>	<b>13,864,536</b>	<b>£25,173,098</b>	<b>56,548,583</b>	<b>£114,810,406</b>
<b>Total Revenue Protected</b>			<b>£69,560,577</b>		<b>£72,574,540</b>		<b>£66,874,164</b>		<b>£56,091,469</b>		<b>£265,100,750</b>

## Footnotes:

<sup>24</sup> Average cigarette Excise duty and VAT rate: 2010-11 - £223.50 per 1,000 sticks; 2011-12 - £255.50 per 1,000 sticks; 2012-13 - £279 per 1,000 sticks; 2013-14 - £285 per 1,000 sticks.

<sup>25</sup> Average hand-rolling tobacco Excise duty and VAT rate: 2010-11 - £166 per kg; 2011-12 - £197.80 per kg; 2012-13 - £213 per kg; 2013-14 - £226 per kg.

<sup>26</sup> Average spirits Excise duty and VAT rate: 2010-11 - £10.76 per litre; 2011-12 - £11.86 per litre (Rates revised from August 2011 to reflect updated average 2011-12 Excise duty and VAT values provided by HM Revenue & Customs); 2012-13 - £12.48 per bulk litre; 2013-14 - £13.12 per bulk litre.

<sup>27</sup> For 2010-11 beer includes cider and alco pops.

<sup>28</sup> Average beer Excise duty and VAT rate: 2010-11 - £0.91 per litre; 2011-12 - £0.94 per litre (Rates revised from August 2011 to reflect updated average 2011-12 Excise duty and VAT values provided by HMRC); 2012-13 - £0.99 per litre; 2013-14 - £0.96 per litre.

<sup>29</sup> Average wine Excise duty and VAT rate: 2010-11 - £2.64 per litre; 2011-12 - £2.89 per litre (Rates revised from August 2011 to reflect updated average 2011-12 Excise duty and VAT values provided by HMRC); 2012-13 - £3.04 per litre; 2013-14 - £3.20 per litre.

<sup>30</sup> Average cider Excise duty and VAT rate: 2011-12 - £0.43 per litre (Rates revised from August 2011 to reflect updated average 2011-12 Excise duty and VAT values provided by HMRC); 2012-13 - £0.45 per litre; 2013-14 - £0.48 per litre.

<sup>31</sup> Average alco pops Excise duty and VAT rate: 2011-12 - £1.45 per litre (Rates revised from August 2011 to reflect updated average 2011-12 Excise duty and VAT); 2012-13 - £1.45 per litre; 2013-14 - £1.52 per litre.

<sup>32</sup> Post Q1 publication on 25 August 2011 it was agreed to publish Cider and Alco Pops data separately due to the difference in Excise duty and VAT rate for these products.

<sup>33</sup> The Cigarette and hand rolling tobacco seizure information is refreshed each month. Consequently, the information which has been published previously is subject to change.

<sup>34</sup> All figures quoted are management information which have been subject to internal quality checks.

<sup>35</sup> The figures may not add correctly due to rounding of individual figures.

Quarterly data - Migration service standards <sup>1,2</sup>

## All cases decided in 2010-11 &amp; 2011-12

	Full Year 2010-11			Full Year 2011-12		
	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided
Family and Visiting the UK (2010-12)	60%	61,756	103,504	68%	39,982	58,616
Employment	77%	78,310	102,200	81%	81,593	100,843
Study	80%	119,808	149,174	78%	89,351	114,219
Permanent Residence	86%	122,094	141,451	91%	108,377	118,969
European Casework, ECAA and Bulgaria and Romania Casework	92%	110,612	120,720	98%	132,920	135,359
Accession	98%	272,341	276,822	0%	0	0
British Citizenship	99%	203,161	205,685	98%	180,569	184,161
Sponsor Licensing	74%	8,937	12,127	79%	6,517	8,225
Non-settlement visas	95%	2,339,734	2,464,752	92%	2,244,725	2,446,808
Settlement visas	93%	75,597	83,141	90%	60,266	66,856
<b>Overall total</b>	<b>93%</b>	<b>3,392,350</b>	<b>3,659,576</b>	<b>91%</b>	<b>2,944,300</b>	<b>3,234,056</b>
Deferred Cases	0%	0	0	7%	277	3,797

## All cases decided in 2012-13

	Quarter 1 2012-13			Quarter 2 2012-13			Quarter 3 2012-13			Quarter 4 2012-13			Full Year 2012-13		
	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided
Family (2012-13)	42%	4,476	10,551	34%	3,169	9,330	25%	3,094	12,244	30%	7,074	23,432	32%	17,813	55,557
Visiting the UK (2012-13)	37%	107	288	44%	146	332	45%	183	411	68%	383	565	51%	819	1,596
Employment	37%	8,846	23,818	41%	13,112	32,313	60%	11,782	19,649	68%	18,119	26,463	51%	51,859	102,243
Study	29%	4,592	16,012	21%	3,808	17,738	24%	8,798	36,015	27%	10,015	37,393	25%	27,213	107,158
Permanent Residence	84%	20,995	25,071	89%	21,585	24,195	87%	23,789	27,393	91%	37,147	40,663	88%	103,516	117,322
European Casework, ECAA and Bulgaria and Romania Casework	98%	23,600	24,183	90%	24,577	27,300	82%	24,960	30,517	88%	31,108	35,201	89%	104,245	117,291
British Citizenship	97%	45,272	46,830	98%	54,021	55,130	98%	52,225	53,242	98%	49,604	50,566	98%	201,122	205,768
Sponsor Licensing	39%	246	625	60%	943	1,564	88%	4,262	4,847	83%	3,189	3,863	79%	8,640	10,899
Non-settlement visas	94%	719,092	746,403	92%	668,824	724,984	94%	455,166	486,056	95%	488,762	512,732	94%	2,331,844	2,470,175
Settlement visas	90%	13,346	14,902	70%	11,149	15,855	53%	9,620	18,113	89%	11,108	12,527	74%	45,223	61,397
<b>Overall total</b>	<b>91%</b>	<b>840,572</b>	<b>908,683</b>	<b>88%</b>	<b>801,334</b>	<b>908,741</b>	<b>86%</b>	<b>593,879</b>	<b>688,487</b>	<b>88%</b>	<b>656,509</b>	<b>743,495</b>	<b>89%</b>	<b>2,892,294</b>	<b>3,249,406</b>
Deferred Cases	0%	-2	619	-7%	-9	135	4%	14	389	28%	8,955	31,522	27%	8,958	32,665

## All cases decided in 2013-14

	Quarter 1 2013-14 <sup>4</sup>			Quarter 2 2013-14 <sup>4</sup>			Quarter 3 2013-14 <sup>4</sup>			Quarter 4 2013-14			Full Year 2013-14		
	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided	% of Applications decided within Service Standard	Number of applications decided within Service Standard	Total number of applications decided
Family (2013-14)	39%	11,763	29,858	32%	9,520	29,407	35%	9,836	27,725	40%	4,989	12,627	36%	36,108	99,617
Visiting the UK (2013-14)	55%	257	467	44%	192	439	33%	168	513	29%	80	278	41%	697	1,697
Employment	69%	18,470	26,725	85%	14,447	17,082	87%	12,911	14,815	77%	6,479	8,392	78%	52,307	67,004
Study <sup>3</sup>	64%	10,463	16,459	67%	10,412	15,503	87%	41,145	47,533	61%	4,582	7,540	77%	66,602	87,035
Permanent Residence	87%	30,009	34,346	80%	20,878	25,936	82%	23,568	28,859	88%	21,536	24,539	84%	95,991	113,680
European Casework, ECAA and Bulgaria and Romania Casework	84%	32,503	38,492	87%	24,025	27,666	86%	29,472	34,136	89%	19,624	22,147	86%	105,624	122,441
British Citizenship	97%	45,272	46,830	98%	48,525	49,287	98%	61,058	62,215	98%	37,183	38,037	98%	192,038	196,369
Sponsor Licensing	84%	1,998	2,370	63%	1,425	2,249	82%	2,079	2,547	81%	2,042	2,523	78%	7,544	9,689
Non-settlement visas	96%	853,209	886,392	96%	833,910	872,005	96%	484,681	502,665	97%	501,772	519,134	96%	2,673,572	2,780,196
Settlement visas	85%	10,910	12,877	82%	10,571	12,910	86%	11,095	12,949	80%	10,231	12,745	83%	42,807	51,481
<b>Overall total</b>	<b>93%</b>	<b>1,014,854</b>	<b>1,094,816</b>	<b>93%</b>	<b>973,905</b>	<b>1,052,484</b>	<b>92%</b>	<b>676,013</b>	<b>733,957</b>	<b>94%</b>	<b>608,518</b>	<b>647,952</b>	<b>93%</b>	<b>3,273,290</b>	<b>3,529,209</b>
Deferred Cases	63%	79	125	65%	727	1,117	93%	1,431	1,532	90%	18	20	81%	2,255	2,794

In-Country Applications - Postal Service Standards <sup>1</sup>

	2010-12	2013-14
Family	65% in 4 weeks*	65% in 4 weeks*
Visiting the UK	65% in 4 week*	80% in 4 weeks*
Employment	75% in 4 weeks*	90% in 4 weeks*
Study	75% in 4 weeks*	85% in 4 weeks*
Permanent Residence	95% in 6 months*	99% in 6 months*
European Casework, ECAA and Bulgaria and Romania Casework	95% in 6 months*	99% in 6 months*
Accession	95% in 4 weeks	99% in 4 weeks
British Citizenship	95% in 6 months	99% in 6 months
Sponsor Licensing	65% in 4 weeks	80% in 4 weeks

\* Premium Service Standard is 95% on same day

## Overseas Service Standards

Non-settlement visas	90% in 3 weeks
Settlement visas	95% in 12 weeks

## Footnotes:

<sup>1</sup> In-Country figures include Postal and Premium Applications.<sup>2</sup> All data extracted on 04 April 2014, representing Casework Database as at 30 March 2014.<sup>3</sup> All figures quoted are management information which have been subject to internal quality assurance checks. However, the numbers may differ from figures published as National Statistics in the Home Office Control of Immigration statistical publications as they are drawn from different snapshots of the Home Office databases.<sup>4</sup> Previous Quarterly figures may be adjusted from previously published data, following the data refresh<sup>5</sup> Study: figures quoted are ONLY cases which were raised before 01 January 2014, all cases after this date will be reported against the new service standard

TM figures for Quarter 4: The figures quoted are a count of cases decided with an application raised date before 01 January 2014 and not ALL cases as for previous quarters. Cases after this date will be reported against the new service standards in the next version of the Transparency report



**Number of settlement applications from non-EEA partners on hold pending the results of a judicial review**

New family Immigration Rules came into force on 9 July 2012, which stated that a minimum income of £18,600 should be met by a non-EEA partner who is applying to come to or remain in the UK to settle with a British citizen, a person with settled status or a person with refugee leave or humanitarian protection. A higher figure applies if non-EEA children are also involved. The threshold is to prevent family migrants becoming a burden on the taxpayer, and to help their integration into British society.

The requirement is subject to judicial review in MM & Others, which was heard by the Court of Appeal in March 2014. Until the legal challenge is finally determined by the courts, applications that could be refused purely on income threshold grounds have been put on hold.

**Number of cases on hold at the end of March 2014:**

Settlement visa applications made overseas on hold 3,134

Leave to remain applications made in the UK on hold 507

These figures include principal applicants and dependants, and have been derived from internal management information and are subject to change and revision. They have not been produced to the same protocol as National Statistics.





**Older Live Cases Unit - 41k Cohort**

Number of people in the OLCU 41k Cohort <sup>6,8</sup>  
in the quarter ending

	<b>30/09/2012</b>	<b>31/12/2012</b>	<b>31/03/2013</b>	<b>30/06/2013</b>	<b>30/09/2013</b>	<b>31/12/2013</b>	<b>31/03/2014</b>
Asylum Live Cohort <sup>7,9</sup>	28,463	33,582	32,622	31,407	29,986	28,391	25,876
Migration Live Cohort <sup>7,9</sup>	4,152	6,956	7,496	7,242	6,824	6,450	6,437

**Footnotes:**

<sup>6</sup> Older Live Case Unit (*Formerly known as Case Assurance and Audit Unit*)

<sup>7</sup> The live cohorts consist of persons who have older asylum or migration cases that the Home Office is actively managing towards conclusion.

<sup>8</sup> Data relating to the OLCU Controlled Archive is no longer listed as this was closed following an extensive matching exercise which was concluded on 19th November 2012.

<sup>9</sup> Where OLCU completes a review and decides that it is not appropriate to grant leave, the record will be reviewed but not concluded. The individual will remain in the live cohort while removal is progressed. In some cases it will be difficult to remove the individual and the record will not be concluded by our target end date of December 2014.

**Percentage of asylum applications concluded in one year<sup>15</sup>****All applicants**

	2012-13					2013-14				
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total	Quarter 1 <sup>13</sup>	Quarter 2 <sup>13</sup>	Quarter 3 <sup>13</sup>	Quarter 4	Total
Total cohort <sup>10</sup>	4,822	4,943	5,274	4,869	<b>19,908</b>	4,980	5,865	6,260	5,663	<b>22,768</b>
Unsubstantiated claims <sup>11</sup>	204	207	225	226	<b>862</b>	260	267	266	141	<b>934</b>
Conclusions <sup>12</sup>	3,000	3,067	3,108	2,816	<b>11,986</b>	2,860	3,382	3,566	3,288	<b>13,096</b>
% Concluded in one year <sup>14</sup>	65%	65%	62%	61%	<b>63%</b>	61%	60%	59%	60%	<b>60%</b>

**By Gender****Male**

	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total	Quarter 1 <sup>13</sup>	Quarter 2 <sup>13</sup>	Quarter 3 <sup>13</sup>	Quarter 4	Total
Total cohort <sup>10</sup>	3,618	3,650	3,776	3,514	<b>14,458</b>	3,654	4,284	4,526	4,048	<b>16,512</b>
Unsubstantiated claims <sup>11</sup>	183	180	195	203	<b>761</b>	241	240	227	127	<b>835</b>
Conclusions <sup>12</sup>	2,298	2,286	2,250	2,050	<b>8,884</b>	2,111	2,521	2,660	2,466	<b>9,758</b>
% Concluded in one year <sup>14</sup>	67%	66%	63%	62%	<b>64%</b>	62%	62%	62%	63%	<b>62%</b>

**Female**

	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total	Quarter 1 <sup>13</sup>	Quarter 2 <sup>13</sup>	Quarter 3 <sup>13</sup>	Quarter 4	Total
Total cohort <sup>10</sup>	1,201	1,288	1,497	1,353	<b>5,339</b>	1,325	1,578	1,732	1,610	<b>6,245</b>
Unsubstantiated claims <sup>11</sup>	21	26	30	23	<b>100</b>	19	26	39	15	<b>99</b>
Conclusions <sup>12</sup>	697	779	857	765	<b>3,098</b>	749	860	906	818	<b>3,333</b>
% Concluded in one year <sup>14</sup>	59%	62%	58%	58%	<b>59%</b>	57%	55%	54%	51%	<b>54%</b>

**Unknown**

	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total	Quarter 1 <sup>13</sup>	Quarter 2 <sup>13</sup>	Quarter 3 <sup>13</sup>	Quarter 4	Total
Total cohort <sup>10</sup>	3	5	1	2	<b>11</b>	1	3	2	5	<b>11</b>
Unsubstantiated claims <sup>11</sup>	0	1	0	0	<b>2</b>	0	1	0	0	<b>1</b>
Conclusions <sup>12</sup>	0	2	1	1	<b>4</b>	0	1	0	4	<b>5</b>
% Concluded in one year <sup>14</sup>	0%	50%	100%	50%	<b>44%</b>	0%	50%	0%	80%	<b>50%</b>

**Footnotes:**

<sup>10</sup> Cohort: Number of applications received in a quarter based on main applicants only and excluding dependants and any fresh applications. The data relate to applications which were one year old in the quarter. For example, Q1 2012-13 relates to data for applications received in April, May and June 2011.

<sup>11</sup> Unsubstantiated: When an individual claims asylum but then does not turn up for their interview to substantiate the grounds of their claim. Unsubstantiated claims are excluded from this calculation but other withdrawn claims are included.

<sup>12</sup> Conclusion: An asylum application is deemed to be concluded when: an asylum seeker has either been granted asylum, humanitarian protection, discretionary leave; or, if refused, has left the UK (voluntarily or by enforced removal); or the individual withdraws their asylum claim.

<sup>13</sup> Adjusted figure from previously published data, following a data refresh and quality check.

<sup>14</sup> Percentage Concluded figure is calculated using the following formula - Number of asylum conclusions within one year of asylum application / (Total Cohort - Unsubstantiated Claims).

<sup>15</sup> All figures quoted are management information which have been subject to internal quality checks. The numbers may differ from figures released as National Statistics in the Home Office Immigration Statistics as they are drawn from different snapshots of the Home Office databases.

**Number of adult decisions made within 6 months of the asylum application** <sup>18,19,20</sup>**All applicants**

	2013-14				2013-14
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Adult Asylum Applications <sup>16</sup>	5,717	5,105	5,285	5,441	<b>21,548</b>
Decisions Made in 6 Months	4,200	3,960	3,963	3,070	<b>15,193</b>
% Decided in 6 Months <sup>17</sup>	73%	78%	75%	56%	<b>71%</b>

**By Gender**

<u>Male</u>	2013-14				2013-14
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Adult Asylum Applications <sup>16</sup>	4,065	3,599	3,881	3,911	<b>15,456</b>
Decisions Made in 6 Months	3,074	2,872	3,040	2,339	<b>11,325</b>
% Decided in 6 Months <sup>17</sup>	76%	80%	78%	60%	<b>73%</b>

<u>Female</u>	2013-14				2013-14
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Adult Asylum Applications <sup>16</sup>	1,650	1,501	1,403	1,525	<b>6,079</b>
Decisions Made in 6 Months	1,125	1,083	922	729	<b>3,859</b>
% Decided in 6 Months <sup>17</sup>	68%	72%	66%	48%	<b>63%</b>

<u>Unknown</u>	2013-14				2013-14
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Adult Asylum Applications <sup>16</sup>	2	5	1	5	<b>13</b>
Decisions Made in 6 Months	1	5	1	2	<b>9</b>
% Decided in 6 Months <sup>17</sup>	50%	100%	100%	40%	<b>69%</b>

**Footnotes:**

<sup>16</sup> Cohort: Number of applications received in a month, based on main applicants only and excluding dependants and any fresh applications. The data relate to applications which were 6 months old in the quarter. For example, Q1 2013-14 relates to data for applications received in October, November and December 2012.

<sup>17</sup> Decided in 6 Months figure is calculated using the following formula Decisions Made in 6 Months / Adult Asylum Applications.

<sup>18</sup> 2013/14: Number of adult decisions served within 6 months of the asylum application divided by total adult asylum applications made.

<sup>19</sup> Performance relates to cohorts that became 6 months old in the 2013-14 FY (i.e. Oct 12 - Sep 13 Cohorts).

<sup>20</sup> Previously published data may be subject to change due to regular data refresh and quality checks.

### Life in the United Kingdom Tests <sup>21</sup>

	Tests taken in relation to applications for Settlement <sup>22</sup>			Tests taken in relation to applications for Citizenship <sup>23</sup>			Tests taken in relation to other applications <sup>24</sup>			Total number of tests taken		
	Number taken	Number Passed	Pass Rate %	Number taken	Number Passed	Pass Rate %	Number taken	Number Passed	Pass Rate %	Number taken	Number Passed	Pass Rate %
<b>Full Year Outturn 2010-11</b>	<b>100,064</b>	<b>77,076</b>	<b>77%</b>	<b>91,173</b>	<b>62,718</b>	<b>69%</b>	<b>1,239</b>	<b>714</b>	<b>58%</b>	<b>192,476</b>	<b>140,508</b>	<b>73%</b>
<b>Full Year Outturn 2011-12</b>	<b>96,270</b>	<b>80,220</b>	<b>83%</b>	<b>69,287</b>	<b>52,382</b>	<b>76%</b>	<b>1,611</b>	<b>1,159</b>	<b>71%</b>	<b>167,168</b>	<b>133,761</b>	<b>80%</b>
Quarter 1 2012-13	22,071	19,132	87%	12,893	10,618	82%	390	316	81%	35,354	30,066	85%
Quarter 2 2012-13	26,117	22,988	88%	14,995	12,589	84%	421	341	81%	41,533	35,918	86%
Quarter 3 2012-13	20,234	17,505	87%	11,748	9,836	84%	367	305	83%	32,349	27,646	85%
Quarter 4 2012-13	28,945	25,320	87%	20,523	17,547	85%	380	318	84%	49,848	43,185	87%
<b>Full Year Outturn 2012-13</b>	<b>97,367</b>	<b>84,945</b>	<b>87%</b>	<b>60,159</b>	<b>50,590</b>	<b>84%</b>	<b>1,558</b>	<b>1,280</b>	<b>82%</b>	<b>159,084</b>	<b>136,815</b>	<b>86%</b>
Quarter 1 2013-14	15,817	12,056	76%	10,286	7,191	70%	263	187	71%	26,366	19,434	74%
Quarter 2 2013-14	21,304	16,314	77%	16,381	11,709	71%	349	241	69%	38,034	28,264	74%
Quarter 3 2013-14	22,175	15,553	70%	15,654	10,463	67%	380	246	65%	38,209	26,242	69%
Quarter 4 2013-14	26,270	17,312	66%	16,346	9,898	61%	428	247	58%	43,044	27,457	64%
<b>Full Year Outturn 2013-14</b>	<b>85,566</b>	<b>61,215</b>	<b>72%</b>	<b>58,667</b>	<b>39,261</b>	<b>67%</b>	<b>1,420</b>	<b>921</b>	<b>65%</b>	<b>145,653</b>	<b>101,397</b>	<b>70%</b>

#### Footnotes:

<sup>21</sup> Data regarding Life in The UK Test Data are based on defined reports supplied and reconciled by Learn Direct and are not subject to detailed checking by the Home Office.

<sup>22</sup> Settlement - permanent residence in the UK

<sup>23</sup> Citizenship - acquiring British Citizenship

<sup>24</sup> Other applications - tests undertaken for research journalistic and academic purposes



**Percentage of MP letters replied to within service standard <sup>25</sup>**

	Number received <sup>26</sup>	Number completed within service standard	Percentage completed within service standard <sup>27</sup>
<b>Full Year Outturn 2010</b>	<b>40,718</b>	<b>36,483</b>	<b>90%</b>
<b>Full Year Outturn 2011</b>	<b>31,670</b>	<b>27,909</b>	<b>88%</b>
Quarter 1 2012	7,107	6,286	88%
Quarter 2 2012	6,975	5,870	84%
Quarter 3 2012	7,533	5,461	72%
Quarter 4 2012	7,128	4,831	68%
<b>Full Year Outturn 2012</b>	<b>28,743</b>	<b>22,448</b>	<b>78%</b>
Quarter 1 2013	6,640	3,990	60%
Quarter 2 2013	6,634	3,748	56%
Quarter 3 2013	5,739	3,640	63%
Quarter 4 2013	4,993	3,687	74%
<b>Full Year Outturn 2013</b>	<b>24,006</b>	<b>15,065</b>	<b>63%</b>
Quarter 1 2014	4,840	3,605	74%

**Footnotes:**

<sup>25</sup> All figures quoted are management information and are subject to internal quality checks.

<sup>26</sup> Intake figures show the number of letters received that required a reply.

<sup>27</sup> The service standards are: 95% completed within 20 working days.

**MP Letters - Outstanding Enquiries (as at end of Quarter 1 - 2014)** <sup>28</sup>

Month (end of)	Total Stock of Outstanding MP Letters	MP Letters Out of Service Standard	% Out of Service Standard MP Letters in Overall Stock	Taken from Daily Situation Report on date
Jul-13	3,120	1,765	57%	1st Aug 2013
Aug-13	2,597	1,455	56%	2nd Sep 2013
Sep-13	2,198	1,060	48%	1st Oct 2013
Oct-13	1,900	684	36%	4th Nov 2013
Nov-13	1,338	517	39%	1st Dec 2013
Dec-13	1,348	412	31%	2nd Jan 2014
Jan-14	1,175	256	22%	3rd Feb 2014
Feb-14	1,545	256	17%	3rd Mar 2014
<b>Mar-14</b> <sup>29</sup>	<b>1,632</b>	<b>288</b>	<b>18%</b>	<b>1st Apr 2014</b>

**Footnotes:**

<sup>28</sup> All data was taken from reports derived from the Correspondence Tracking System. The data relates to letters only and not emails, in line with other MP transparency data provided by the Home Office.

<sup>29</sup> This means that at the end of the quarter (Q1), Jan to Mar 2014, there were 288 outstanding Out of Service Standard MP letters (18%) out of a total stock of 1,632.

**Percentage of Complaints responded to within service standard <sup>30</sup>**

	Serious misconduct <sup>31</sup>				Minor misconduct <sup>32</sup>				Service complaints <sup>33</sup>			
	Number received <sup>34</sup>	Number due for response	Number completed within service standard	Percentage completed within service standard <sup>35</sup>	Number received	Number due for response	Number completed within service standard	Percentage completed within service standard <sup>36</sup>	Number received	Number due for response	Number completed within service standard	Percentage completed within service standard <sup>37</sup>
<b>Full Year Outturn 2010-11</b>	<b>104</b>	<b>134</b>	<b>129</b>	<b>96%</b>	<b>1,182</b>	<b>1,201</b>	<b>720</b>	<b>60%</b>	<b>10,554</b>	<b>11,530</b>	<b>7,749</b>	<b>67%</b>
<b>Full Year Outturn 2011-12</b>	<b>88</b>	<b>75</b>	<b>74</b>	<b>99%</b>	<b>1,118</b>	<b>1,094</b>	<b>854</b>	<b>78%</b>	<b>12,068</b>	<b>12,435</b>	<b>10,291</b>	<b>83%</b>
Quarter 1 2012-13	24	24	24	100%	369	319	212	66%	4,154	3,774	2,967	79%
Quarter 2 2012-13	24	22	22	100%	371	402	290	72%	4,315	4,315	2,753	64%
Quarter 3 2012-13	17	29	29	100%	345	343	233	68%	4,403	4,766	2,615	55%
Quarter 4 2012-13	25	17	16	94%	352	354	221	62%	4,215	4,014	1,990	50%
<b>Full Year Outturn 2012-13</b>	<b>90</b>	<b>92</b>	<b>91</b>	<b>99%</b>	<b>1,437</b>	<b>1,418</b>	<b>956</b>	<b>67%</b>	<b>17,087</b>	<b>16,869</b>	<b>10,325</b>	<b>61%</b>
Quarter 1 2013-14	28	20	20	100%	372	339	223	66%	4,454	4,573	2,286	50%
Quarter 2 2013-14	35	27	27	100%	378	410	245	60%	3,840	3,911	2,094	54%
Quarter 3 2013-14	23	33	33	100%	374	364	177	49%	3,209	3,484	2,106	60%
Quarter 4 2013-14	21	24	23	96%	376	377	199	53%	3,174	2,956	2,307	78%
<b>Full Year Outturn 2013-14</b>	<b>107</b>	<b>104</b>	<b>103</b>	<b>99%</b>	<b>1,500</b>	<b>1,490</b>	<b>844</b>	<b>57%</b>	<b>14,677</b>	<b>14,924</b>	<b>8,793</b>	<b>59%</b>

**Footnotes:**

<sup>30</sup> All figures quoted are management information and are subject to internal quality checks.

<sup>31</sup> Serious misconduct complaints relate to an allegation against Home Office staff, or contractors acting on behalf of the department, that involves any unprofessional behaviour which, if substantiated, would lead to disciplinary action.

<sup>32</sup> Minor misconduct, for example, relate to isolated instances of rudeness and unprofessional conduct by Home Office staff, or contractors acting on behalf of the department, which are not serious enough to warrant a formal investigation and if substantiated they would not lead to criminal or disciplinary proceedings.

<sup>33</sup> Service complaints relate to the way that the Home Office works, for example, delay, lost documents or administrative failings. These complaints are both about the actual service provided and the operational policies that the department operates.

<sup>34</sup> The number received differs from the number due because the target date will not necessarily be in the same month as the complaint was received.

<sup>35</sup> Service standard: 95% to be completed within 12 weeks. The percentage is calculated by dividing the number of complaints completed in target by the number that were due for completion in the month.

<sup>36</sup> Service standard: 95% to be completed within 20 working days (from quarter 2 2011-12, previously it was 15 working days). The percentage is calculated by dividing the number of complaints completed in target by the number that were due for completion in the month.

<sup>37</sup> Service standard: 95% to be completed within 20 working days. The percentage is calculated by dividing the number of complaints completed in target by the number that were due for completion in the month.

**Foreign National Offenders**

<b>FNOs becoming Time Served<sup>1</sup></b>	<b>2011-12</b>	<b>2012-13</b>	<b>2013-14</b>
Q1 (Apr - Jun)	1,079	1,242	1,208
Q2 (Jul - Sept)	1,149	1,309	1,206
Q3 (Oct - Dec)	1,099	1,211	1,152
Q4 (Jan - Mar)	1,234	1,308	1,097

<b>Time Served - Detained<sup>2</sup></b>	<b>2011-12</b>	<b>2012-13</b>	<b>2013-14</b>
Q1 (Apr - Jun)	1,467	1,410	1,271
Q2 (Jul - Sept)	1,409	1,466	1,277
Q3 (Oct - Dec)	1,396	1,333	1,319
Q4 (Jan - Mar)	1,403	1,367	1,387

<b>Early Removal Scheme<sup>3</sup></b>	<b>2011-12</b>	<b>2012-13</b>	<b>2013-14</b>
Q1 (Apr - Jun)	42%	51%	46%
Q2 (Jul - Sept)	51%	54%	48%
Q3 (Oct - Dec)	50%	51%	48%
Q4 (Jan - Mar)	54%	50%	39%

<b>Time Served Non-detained (including absconders)<sup>4</sup></b>	<b>2011-12</b>	<b>2012-13</b>	<b>2013-14</b>
Q1 (Apr - Jun)	3,807	3,954	4,066
Q2 (Jul - Sept)	3,923	3,980	4,169
Q3 (Oct - Dec)	3,967	4,102	4,153
Q4 (Jan - Mar)	3,943	4,002	4,247

**Footnotes:**

<sup>1</sup> FNOs who have completed their custodial sentence during the quarter.

<sup>2</sup> Snapshot of cases at the end of the quarter who have completed their custodial sentence and are detained under immigration powers.

<sup>3</sup> FNO criteria cases removed or deported during the Early Removal Scheme period.

<sup>4</sup> Snapshot of FNOs at the end of the quarter who have completed their custodial sentence and are currently not detained under immigration powers.





**Family Returns Data** <sup>7,8,9</sup>

Period 01-Jan-2014 to 31-Mar-2014

Total Entering Process	149
Referred to Panel	17

<b>Outcome</b>	
Returns	75
Family Removal Not Pursued	58
Not Family with Children <sup>5</sup>	6
<b>Total Outcomes</b>	<b>139</b>

<b>Types of Return <sup>6</sup></b>	
Family with Children - AVRFC	6
Family with Children - Ensured Return	5
Family with Children - Required Return	3
Family with Children - Voluntary	61

Data Refreshed: 01-May-2014

**Footnotes:**

<sup>5</sup> This includes cases where the family unit no longer includes a child under 18.

<sup>6</sup> This report does not include numbers of families with children who were refused entry at the border and removed or families unlawfully in the UK who did not enter the family returns process, but who may have departed voluntarily. These data are part of the numbers of Removals and Voluntary Departures within Immigration Statistics available from:

[http://www.homeoffice.gov.uk/science-research/research-statistics/migration/migration-statistics1\\_](http://www.homeoffice.gov.uk/science-research/research-statistics/migration/migration-statistics1_)

<sup>7</sup> Immigration Statistics releases also contain information on children accommodated at Cedars as part of the Family Returns process.

<sup>8</sup> All figures quoted are management information which has been subject to internal quality checks.

<sup>9</sup> This information has not been quality assured under National Statistics protocols.