



CIVIL NUCLEAR CONSTABULARY

[Redacted]

Email: [Redacted]

Our Ref: 2014-040

The Executive Office

Civil Nuclear Constabulary
Building F6 Culham Science Centre
Abingdon
Oxon
OX14 3DB

Tel: 01235 466428

Website: <http://www.cnc.police.uk>

Dear [Redacted]

I am writing in response to your request for information regarding the use of mobile technology received on 30 July 2014. Your request has been handled under Section 1(1) of the Freedom of Information Act 2000. In accordance with Section 1(1)(a) of the Act I hereby confirm that the CNC/CNPA does hold information of the type specified. Please see attached information.

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write in the first instance to:

Sarah Shevlin
Disclosures Officer
CNC
Culham Science Centre
Abingdon
Oxfordshire
OX14 3DB

E-mail: FOI@cnc.pnn.police.uk

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the CNPA.

The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you require any further assistance in connection with this request please contact us at our address below:

Sarah Shevlin
Disclosures Officer
CNC
Culham Science Centre
Abingdon
Oxfordshire
OX14 3DB

E-mail: FOI@cnc.pnn.police.uk

Yours sincerely

Sarah Shevlin
Disclosures Officer
Civil Nuclear Constabulary

FOI 2014-040

(1) Does the force have a current ICT strategy document set and can this be provided?

Currently an IT Modernisation programme is being developed in conjunction with a new IT Strategy which is not yet approved.

(2) How many hand-held mobile devices (SmartPhones & Tablets) have you currently deployed and what make(s) and model(s) are they?

147x BlackBerries BES5 versions various models

i) Who was the vendor and were they bought as part of a package including installation and maintenance?

O2 no package no maintenance contract

ii) What were the costs of this project? Can this cost be broken down to include Hardware / Maintenance / Connectivity / Hosting?

Initial project over 5 years ago – no costs available

iii) How many hand-held mobile data devices do you have future plans to deploy?

Plans being developed as part of IT Modernisation

iv) When does your current hand-held mobile data device contract expire?

N/a – handset only contracts

v) Is there an anticipated date for this contract to go out for tender?

vi) Who is the force lead in charge of implementing mobile police technologies? Who provides the software applications for your mobile data devices? If more than one software company then please list.

Deputy CIO. No applications deployed above email, contacts and web browser.

(3) What functions/applications are currently used on the mobile data devices?

i) Is there work currently being undertaken to make use of further applications? If so who is the lead on this project? Who provides integration services and maintenance for your mobile data devices?

No further apps planned.

Integration services (BES etc) provided by CSC under outsourcing contract

(4) Which software is being used for mobile device management / Mobile Application management?

BES5

(5) Do you have any training capacity currently provided to your mobile devices? i.e. Training packages delivered through the device, reference libraries in the form of Apps etc

None.

(6) Are you currently or are looking to use either WiFi / 3g / 4G Connectivity for mobile devices?

i) If currently using the above connectivity for mobile devices, who is the provider and what are Voice & Data costs deployed into force handsets?

No plans

(7) Do you use or have plans to use a Citrix or thin client environment with your mobile devices?

No plans

(8) What types of officers and other police staff use your mobile data devices – (please indicate all that apply and if possible numbers of devices applicable to each)

- i) ACPO ranks** yes 5
- ii) Frontline Response officers** no
- iii) Neighbourhood teams** no
- iv) Specialist teams (please specify)** no
- v) PCSOs** no
- vi) Specials** no
- vii) Other (please specify)-**

142 other devices used by mixed senior officers/staff and those whose duties have a national/mobile remit