Fire and Rescue Statistics User Engagement

Products

Title of Product	Designation*	Sources of Data
Fire Statistics Monitor	National Statistics	Fire and Rescue Incident Recording System
Fire Statistics – Great Britain	National Statistics	Fire and Rescue Incident Recording System
Fire and Rescue Service Operational Statistics	Official Statistics	Non-financial annual returns from Fire and Rescue Services
Fire and Rescue Service Response Times	Official Statistics	Fire and Rescue Incident Recording System

^{*}Official statistics which are judged to be fully compliant with the Code of Practice for Official Statistics are designated as 'National Statistics', and carry the equivalent Logo.

Users and their Uses

The products above are exploited by a wide range of users in a variety of ways:

User	Uses
Ministers and officials in the Department for Communities and Local Government; other UK Government departments and agencies; and the devolved administrations, including DH, BIS, DfE, HSE, English Heritage, Forestry Commission	Policy development and monitoring; drafting of Fire Safety and Buildings Regulations; allocation of funding; evidence for national fire safety initiatives and campaigns
Fire Authorities	Fire protection and risk-based enforcement activity; Targeting of services; Allocation of resources; Benchmarking; Community Fire Safety activities
Academic Institutions and Research Councils	Funded research projects
Business and Commerce (e.g. the Insurance Industry)	Business Planning and Risk Analysis
Trade Bodies, Safety campaign organisations, and other representative organisations (e.g. British Retail Council, Federation of Small Businesses, Institute of Directors - Electrical Appliances, Construction and Fire Safety Engineering, Accident Prevention trusts)	Informing policies, practices and standards; advocacy
Media	Provision of context for reporting of specific fire incidents; articles in specialist Press

Main Channels for User Engagement

Fire and Rescue Statistics User Group (FRSUG) - DCLG producers maintain a strong link with the FRSUG which has members from DCLG, devolved administrations, Fire and Rescue Services, Local Government, academia and the business and commercial sector. Reviews of questions on annual returns and incident recording are sent to Fire Authorities (via the Chief Fire Officers Association) and FRSUG for comment. Minutes from the FRSUG meetings are published on the FRSUG website¹.

User Surveys – A user survey was carried out in 2012 to capture the views of users of the annual Fire Statistics Great Britain publication. The summary of responses and decisions taken in light of these are published on the gov.uk website².

Presentations – DCLG hosted a user engagement event during 2013, at which the Fire Statistics team ran a session on key data sources and publications, including latest developments and upcoming changes, at which user views were sought.

Publications - Statistical releases routinely invite feedback, and contact details are provided for any queries.

Ad hoc Feedback – Ad hoc enquirers may also be invited to provide views and comments on the data, and tell us how the data they have requested are being used.

¹http://www.frsug.org/index.html

²https://www.gov.uk/government/statistics/fire-statistics-user-survey-2012-summary-of-responses