UK Commission's Employer Skills Survey 2013: Wales Findings



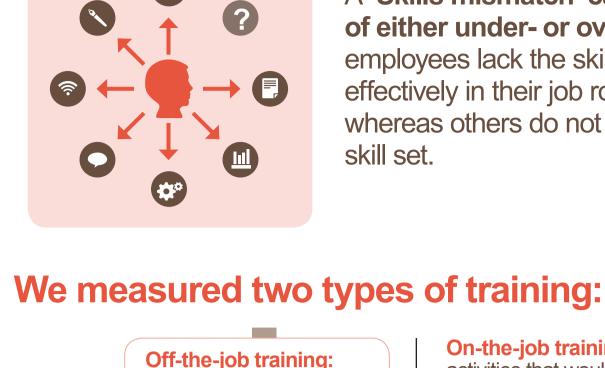
Introduction The survey includes measures of skills shortages,

A skills shortage vacancy

internal skills mismatches such as skills gaps and training.

(SSV) is when a business fails to recruit due to applicants not having the right skills or work experience





effectively in their job roles (a "skills gap"), whereas others do not fully utilise their existing skill set.

by staff, and not the immediate work position, sort of learning by whether on the employer's



training undertaken

away from an individual's

experience which could take place all the time **Any Training**

On-the-job training:

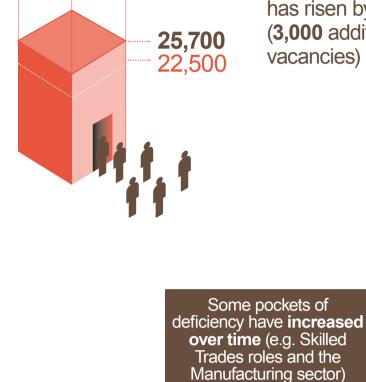
activities that would be

recognised as training



which has risen steadily since 2005. 50,000 The volume of 20 vacancies reported

16



By occupation:

has risen by 14% (3,000 additional

vacancies)

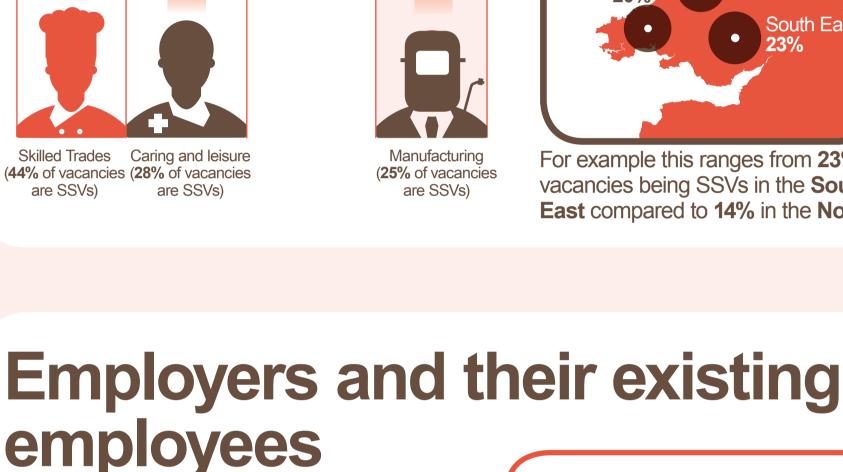
14 12 % of all vacancies 2005 2011 2013 which are SSVs The intensity of skills shortage vacancies are being more widely felt in some sectors, occupations and local areas By sector:

One in five vacancies is proving difficult

to fill due to skills shortages – a figure



16% of employers in Wales report a skills gap



South West 20% South East For example this ranges from 23% of vacancies being SSVs in the South East compared to 14% in the North

16%

84% of employers have a fully proficient workforce 72% of employers in Wales predict that their skills requirements will change over the next 12 months 50% half of employers in Wales report skills under-use

86%

of employers with

a skills gap have

taken action to

proficiency, up

from 76% in 2011

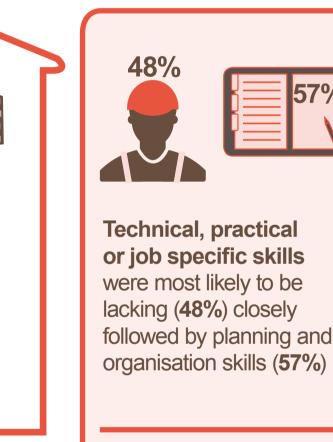
improve their

employees'



Skills gaps represent





CUSTOMER RETENTION

occupations

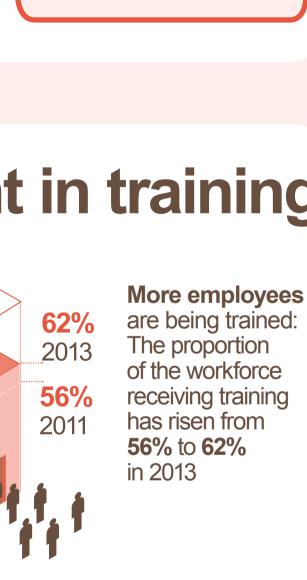
Skills lacking vary by

occupation, e.g. customer

handling skills (73%) were

most common for Sales

and Customer Service



7.5 days

The most common type

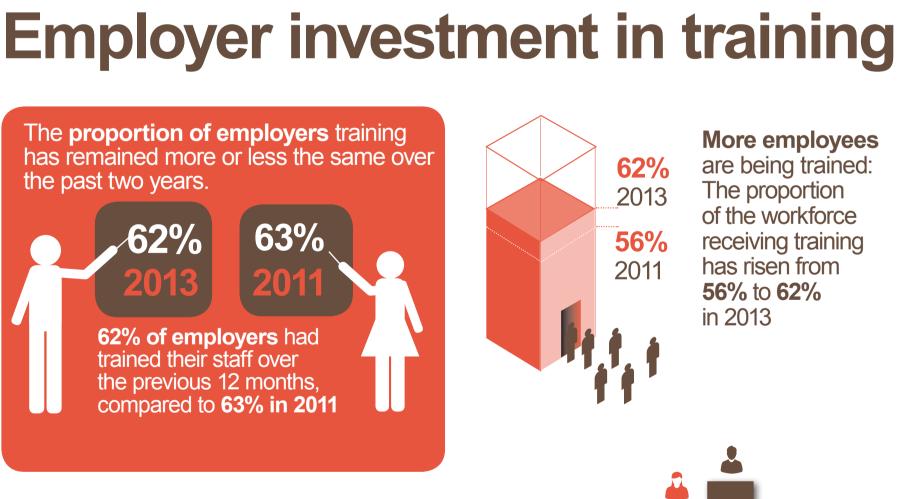
(provided by 87% of

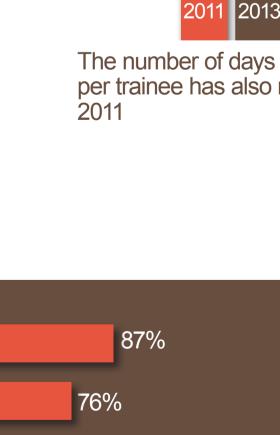
of training was job specific

employers training), followed

by health and safety/first aid

training (provided by 76%)





58%

49%

by £0.1 billion in Wales The number of days training between 2011 and 2013 per trainee has also risen since

Supervisory 38% Management 37%

Training

spend increased

Types of training provided

Job specific training

Health and safety/

Induction training

New technologies

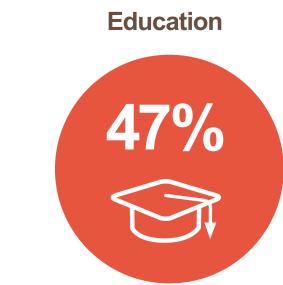
first aid training



Recruitment of education leavers varies around the country, for example 30% of employers recruited education leavers in South East Wales compared to 21% in Mid Wales



Highest in: Public Education **Agriculture Administration**



leavers by sector...



