Freedom of Information request 3901/2014

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Information request

When a Universal Credit claimant claims help from the Local Authority in the form of Council Tax Support, what information, and through what procedure, will the DWP be supplying to the Local Authority to help the Local Authority make an accurate assessment?

DWP response

When a Universal Credit claimant informs DWP that they intend to make a claim for a reduction in their Council Tax from their local authority we will share the relevant claim information with the local authority, together with a copy of the Universal Credit award notification that shows the entitlement details and what elements are in payment. These are currently shared with the local authority via a secure e-mail address

If the claimant makes a claim direct to the local authority the local authority will request the relevant information from DWP, which will be shared as above.