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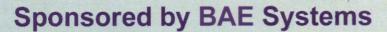
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Closing Address

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Reflections

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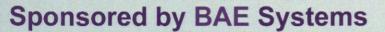


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Outcomes

What single thing am I going to do differently following this symposium?

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Swiss Cheese Model Risk Control System HAZARD Risk Control System 0 **Risk Control System** 0 0 0 0 Plant (0)0 Process Major Accident Trajectory People HARM Recovery 1 de&s

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Modern Definitions of complacency

- a feeling of calm satisfaction with your own abilities or situation that prevents you from trying harder
- a feeling of quiet pleasure or security, often *while unaware of some potential danger, defect*, or the like





Behavioural Aspects

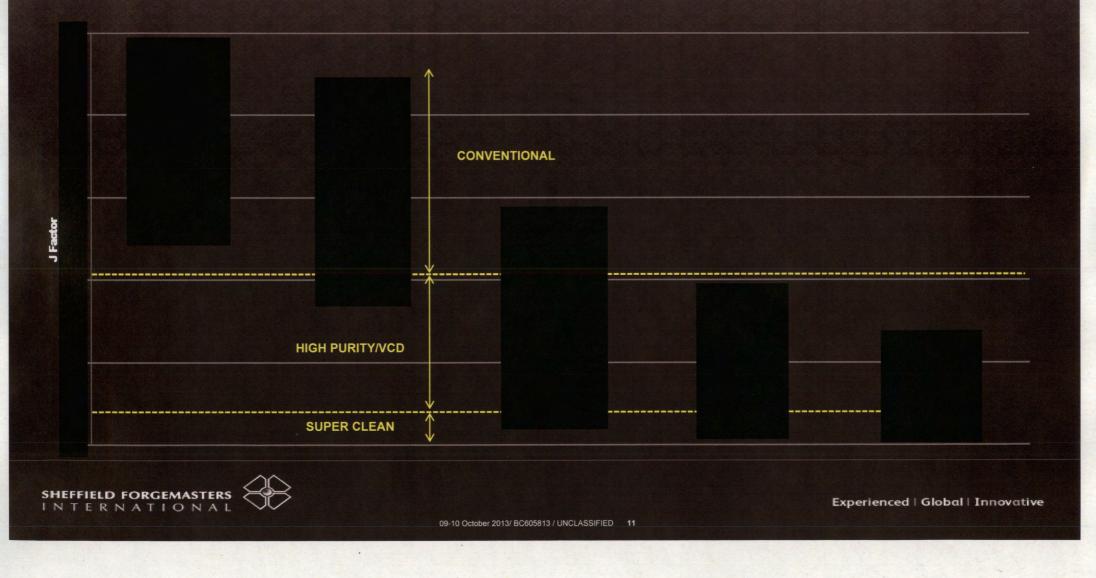
"What people do"

- Introduction of AREA Health Safety and Environment Managers
- Appointment of a Health and Safety Director
- IOSH training for all employees at all levels 2009
- Introduction of Behavioural Safety programme 2011
- Introduction of mini risk assessment 2011



Experienced | Global | Innovative

Steelmaking Practice for High Integrity Components



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Felix qui potuit rerum cognoscere causus Happy is he who is able to understand the causes of things

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Learning from Experience OR Teaching from Experience?

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Weaknesses Looking Up

Human Element Weaknesses

 Concealment of dissension

- Sticking to past program decisions
- Reluctance to question authority
- Reflexive obedience



Corresponding Strengths

→ Transparent decision support



→ Considered review of past decisions



→ Forceful backup



→ Questioning attitude



Weaknesses Looking Down

Human Element Weaknesses

- o Tribal knowledge
- Culture of production
- o Insularity
- Technical arrogance
- o Passive oversight

Not invented here



Corresponding Strengths

→ Integrated technical understanding



→ Culture of risk evaluation



→ Encouragement of ideas and criticisms

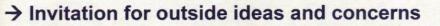


→ Openness to scrutiny and education



→ Vertical knowledge/engagement







Weaknesses Looking Across

Human Element Weaknesses

- Not my problem
- o Absence of accountability
- o Disregard of honest appraisal
- Informal or stove-piped treatment of risk
- Surrender to bureaucratic process
- o Groupism
- Focus on inputs vice outputs



Corresponding Strengths

- → Broad system ownership
- → Unambiguous assignment of accountability



→ Rigorous, open self-appraisal



→ Formal, systematic risk acknowledgement



→ Embrace of supportive, thoughtful process



→ Transparency and technical rigor



→ Output-based evaluation



Weaknesses Looking Within

Human Element Weaknesses

- Misplaced loyalties
- Who am I to judge?
- Situational values

o I'm above the rules

o Others do it, must be OK



Corresponding Strengths

→ Loyalty to core values



→ Personal courage



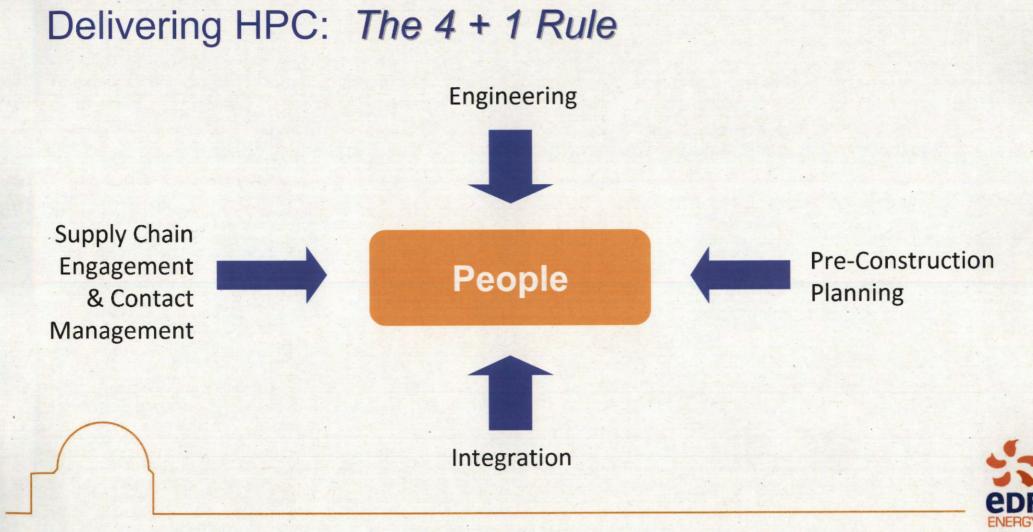
→ Universal standards



→ Humility and leadership by example

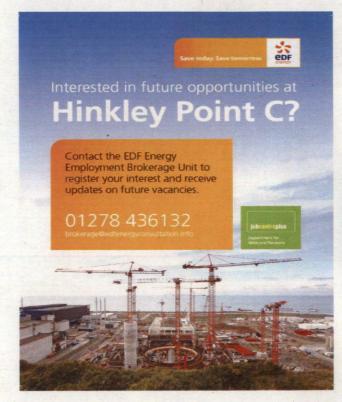


→ Public trust acceptance



The HPC Employment Brokerage

- Open for Business
- One-stop shop for Somerset people looking for jobs
- · Where the supply chain advertises the jobs they have
- Also used to fill 'downstream jobs', 'displacement jobs' and for local firms 'gearing up'
- Providing information and support for supply chain firms and job seekers
- Providing employment outreach specifically targeted to support people into work
- Links directly to skills centres to deliver short courses and demand led training specifically for HPC jobs
- Providing essential Pre-training to create talent pool
- Employing and recruiting local apprentices

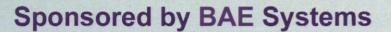




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Outcomes

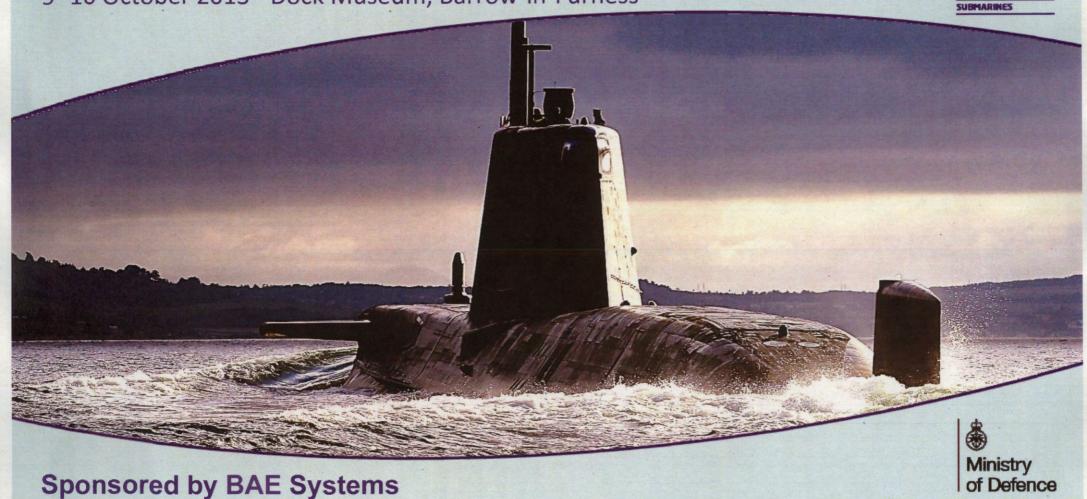
What single thing am I going to do differently following this symposium?







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