

**OFT Annual Report and Accounts 2013 to 2014**

**Annexe F**

**Table F.1: Prosecutions under the Consumer Protection from Unfair Trading Regulations 2008, 1 April 2013 to 31 March 2014**

## Reported cases

	No	Fines	Compensations
<b>CPR, Regulations 3(3) and 8</b>			
<b>A - House Fittings and Major Appliances</b>			
AB - Home maintenance and improvements	29	1,200.00	29,530.00
AL – Audio-visual	1	13,333.00	0
<b>C– Personal</b>			
CZ – Other personal goods and services	1	100.00	0
<b>D - Financial</b>			
DP – Estate agent and house purchase services	1	2,000.00	0
DQ – Letting and property management services	1	4,000.00	0
<b>E - Motoring and Transport</b>			
EE – Second hand cars	1	12,000.00	0
EF – Car repairs and servicing	3	300.00	5,500.00
<b>Total</b>	<b>37</b>	<b>32,933.00</b>	<b>35,030.00</b>

## CPR, Regulations 5, and 9

### A - House Fittings and Major Appliances

AB – Home Maintenance and improvements	58	5,911.00	63,332.00
AD - Furniture	4	7,000.00	0

### B - Other Household Requirements

BA – Food and drink	8	330,600.00	0
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### C - Personal

CA – Clothing and clothing fabric	4	2,000.00	0
CF - Jewellery, silverware, clocks and watches	3	350.00	
CZ – Other personal goods and services	1	500.00	1,316.00

### D - Financial

DQ – Letting and property management services	1	1,000.00	0
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### E - Motoring and Transport

EE - Second hand cars	43	22,826.00	13,967.00
EF - Car repairs and servicing	11	13,400.00	2,545.00
EZ - Other motor costs	2	100.00	9,000.00

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<b>Total</b>	<b>135</b>	<b>383,687.00</b>	<b>90,160.00</b>
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### **CPR, Regulations 6 and 10**

#### **A - House Fittings and Major Appliances**

AB- Home maintenance and improvements	16	1,340.00	19,109.00
AD - Furniture	1	100.00	0

#### **B - Other Household Requirements**

BA – Food and drink	4	100.00	0
BP – Hardware cleaning and other household goods and services	1	1,000.00	0

#### **E - Motoring and Transport**

EE - Second hand cars	17	11,733.00	170.00
EG – Other motor vehicle purchases	1	700.00	0
EH – Other motor vehicle repairs and servicing	2	1,400.00	0

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<b>Total</b>	<b>42</b>	<b>16,373.00</b>	<b>19,279.00</b>
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### **CPR, Regulations 7 and 11**

#### **A - House Fittings and Major Appliances**

AB - Home maintenance and improvements	10	5,385.00	1,395.00
AD - Furniture	1	600.00	0

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<b>Total</b>	<b>11</b>	<b>5,985.00</b>	<b>1,395.00</b>
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### **CPR, Regulation 12 (offences under CPR Schedule 1**

#### **A - House Fittings and Major Appliances**

AB - Home maintenance and improvements	27	11,350.00	0
AC - Glazing products and installations	11	36,663.00	0
AD – Furniture	1	550.00	0

#### **C - Personal**

CK – Footwear	1	100.00	0
CZ – Other personal goods and services	5	1,900.00	0

#### **D – Financial**

DP - Estate agents and house purchase services	3	5,000.00	0
<b>E - Motoring and Transport</b>			
EE – Second hand cars	8	12,000.00	500.00
EZ – Other motoring costs	1	100.00	0
<b>F - Holiday and Entertainment</b>			
FG – Holidays	1	3,000.00	0
<b>Total</b>	<b>58</b>	<b>70,663.00</b>	<b>500.00</b>

**CPR, Regulation 15 (offences by officers of bodies corporate)**

<b>A – House Fittings and Major Appliances</b>			
AB – Home maintenance and improvements	12	1,000.00	14,260.00
AD- Furniture	1	200.00	0
<b>C - Personal</b>			
CZ – Other personal goods and services	2	1,800.00	0
<b>E – Motoring and Transport</b>			
EE – Second hand cars	5	1,248.00	0
<b>Total</b>	<b>20</b>	<b>4,248.00</b>	<b>14,260.00</b>

<b>Grand total</b>	<b>303</b>	<b>513,889.00</b>	<b>160,624.00</b>
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Source: Office of Fair Trading, based on figures supplied by local authority trading standards and environmental health departments.

**In addition to the information shown above:**

- 28 defendants were required to undertake community services
- 11 defendants received community punishment orders
- 7 defendants received compensation orders
- 19 defendants were conditional discharged
- 34 defendants received prison sentences
- 30 defendants received suspended sentences
- 1 defendant received a confiscation order

**Table F.2: Prosecutions under the Business Protection from Misleading Marketing Regulations 2008, 1 April 2013 to 31 March 2014**

**Reported cases**

	No	Fines	Compensations
<b>BPR, 3 – Prohibition of Adverts that are Misleading to Traders.</b>			
<b>E – Motoring and Transport</b>			
EF – Car repairs and servicing	1	300.00	500.00
<b>Total</b>	<b>1</b>	<b>300.00</b>	<b>500.00</b>
<b>BPR, 6 - Misleading Advertising</b>			
<b>B – Other Household Requirements</b>			
BQ – Gardening products and services	1	7,000.00	0
<b>E - Motoring and Transport</b>			
EE – Second hand cars	1	0	3,120.00
<b>F – Holiday and Entertainment</b>			
FJ – Internet facilities	2	400.00	800.00
FL – Sports and hobby equipment and services	1	0	432.00
<b>Total</b>	<b>5</b>	<b>7,400.00</b>	<b>4,352.00</b>
<b>BPR, 8 – Offences Committed Co-operate Bodies</b>			
<b>B – Other Household Requirements</b>			
BQ – Gardening products and services	1	370.00	0
<b>Total</b>	<b>1</b>	<b>370.00</b>	<b>0</b>
<b>Grand Total</b>	<b>7</b>	<b>8,070.00</b>	<b>4,852.00</b>

Source: Office of Fair Trading, based on figures supplied by local authority trading standards and environmental health departments.

**In addition to the information shown above:**

2 defendants were required to undertake community services

1 defendant received a compensation order

**Table F.3: Prosecutions under the Consumer Protection Act 1987 (1 April 2013 to 31 March 2014)**

Reported cases	(1) Action under Part II (safety regulations)			(2) Action under Part III (misleading prices)		
	Numbers	Fines	Compensation	Numbers	Fines	Compensation
<b>Group A: House Fittings and Major Appliances</b>						
AD Furniture	12	9,895.00	0	0	0	0
AN- Large domestic appliances	2	300.00	285.00			
<b>Totals</b>	<b>14</b>	<b>10,195.00</b>	<b>285.00</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Group B: Other House Requirement</b>						
BM Telecommunications	8	6,710.00	0	0	0	0
<b>Totals</b>	<b>8</b>	<b>6,710.00</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Group C: Personal</b>						
CE Toiletries, perfumes, beauty treatments and hairdressing	2	5,400.00	0	0	0	0
CH Tobacco and related products	98	27,033.00	120.00	0	0	0
CZ Other personal goods and services	1	7,000.00	0	0	0	0
<b>Totals</b>	<b>101</b>	<b>39,433.00</b>	<b>120.00</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Group E: Motoring and Transport</b>						
EF Car repairs and servicing	2	2,000.00	0	0	0	0
EJ Spares and accessories	1	1,000.00	0	0	0	0
<b>Totals</b>	<b>3</b>	<b>3,000.00</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Group F: Holiday and Entertainment</b>						
FN CDs, games videotapes, video games software, computer (non operating system)	2	1,000.00	0	0	0	0
<b>Totals</b>	<b>2</b>	<b>1,000.00</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Grand totals</b>	<b>128</b>	<b>60,338.00</b>	<b>405.00</b>	<b>0</b>	<b>0</b>	<b>0</b>

Source: Office of Fair Trading, based on figures supplied by local authority trading standards and environmental health departments

**In addition to the information shown above:**

**(1) Action under Part II (safety regulations)**

7 defendants were conditionally discharged

4 defendants were required to undertake community services

1 defendant received a prison sentence

8 defendants received suspended sentences

1 defendant received a curfew order

2 defendants were absolutely discharged

**Table F.4: Prosecutions under other Consumer Protection Legislations (1 April 2013 to 31 March 2014)**

<b>Food Safety Act 1990</b>			
<b>Reported Cases</b>	<b>Number</b>	<b>Fines</b>	<b>Compensation</b>
Selling food not of the nature or substance or quality demanded (section 14)	19	36,500.00	0
Falsely describing or presenting food (section 15)	13	4,400.00	0
The Food Labelling Regulations 1996	5	1,860.00	0
The General Food Regulations 2004	12	1,200.00	0
Section 20	1	200.00	0
Section 36	1	360.00	0
The Colour s in Food Regulations 1995	3	27,700.00	120.00
<b>Total</b>	<b>54</b>	<b>72,220.00</b>	<b>120.00</b>
<b>Hallmarking Act 1973</b>			
<b>Reported Cases</b>	<b>Number</b>	<b>Fines</b>	<b>Compensation</b>
Section 1	5	608.00	0
<b>Total</b>	<b>5</b>	<b>608.00</b>	<b>0</b>
<b>Other Legislations</b>			
<b>Reported Cases</b>	<b>Number</b>	<b>Fines</b>	<b>Compensation</b>
Other Legislations	996	346,219.00	57,002.00
<b>Total</b>	<b>996</b>	<b>346,219.00</b>	<b>57,002.00</b>
<b>Package Tours Regs 1992</b>			
<b>Reported Cases</b>	<b>Numbers</b>	<b>Fines</b>	<b>Compensation</b>



Package Travel	1	0	41,000.00
<b>Total</b>	<b>1</b>	<b>0</b>	<b>41,000.00</b>

#### **Property Misdescriptions Act 1981**

<b>Reported Cases</b>	<b>Numbers</b>	<b>Fines</b>	<b>Compensation</b>
Section 1	2	1,000.00	0
Section 4(1)	2	2,000.00	0
<b>Total</b>	<b>4</b>	<b>3,000.00</b>	<b>0</b>

#### **Road Traffic Act**

<b>Reported Cases</b>	<b>Number</b>	<b>Fines</b>	<b>Compensation</b>
1984 Act	147	28,955.00	0
1988 Act	25	9,310.00	1,950.00
<b>Total</b>	<b>172</b>	<b>38,265.00</b>	<b>1,950.00</b>

#### **Weight and Measure Act**

<b>Reported Cases</b>	<b>Number</b>	<b>Fines</b>	<b>Compensation</b>
Section 17	1	130.00	20.00
The Package Goods Regulations 2006	3	9,000.00	0
<b>Total</b>	<b>4</b>	<b>9,130.00</b>	<b>20.00</b>

<b>Reported Cases</b>	<b>Number</b>	<b>Fines</b>	<b>Compensation</b>
<b>Grand Total</b>	<b>1,236</b>	<b>469,442.00</b>	<b>100,092.00</b>

Source: Office of Fair Trading, based on figures supplied by local trading standards and environmental health departments

**In addition to the information shown above:**

#### **Food Safety Act 1990**

5 defendants were conditionally discharged

### **Hallmarking Act 1973**

1 defendant was given a suspended a sentence

### **Other legislation**

21 defendants were conditionally discharged

1 defendant was absolutely discharged

113 defendants received prison sentences

108 defendants were required to undertake community services

131 defendants received suspended sentences

2 defendants had forfeiture and destruction orders granted against them

24 defendants received community punishment orders

7 defendants received curfew orders

11 defendants had confiscation orders granted against them

5 defendants received supervision orders

1 defendant received a combination order

### **Road Traffic Act**

3 defendants were conditionally discharged

