



Department
for Environment
Food & Rural Affairs

helpline@defra.gsi.gov.uk
www.gov.uk/defra

Your ref:
Our ref: RFI 6650
Date: 3 July 2014

Dear [REDACTED]

REQUEST FOR INFORMATION: Details of ICT structure and suppliers

Thank you for your request for information about the organisational structure of our ICT department and our top suppliers of ICT services, which we received on 6 June 2014. We have handled your request under the Freedom of Information Act 2000 (FOIA).

We have provided an organisation structure for our ICT department (as a separate document attached in this email), including job titles as requested. However, although Defra does hold the information that you have requested regarding names and email addresses, we have decided that the information about staff under Senior Civil Service (SCS) level should be withheld under section 40(2) (third party personal data) of the FOIA, as the information constitutes personal data relating to third parties. Section 40(2) of the FOIA provides that personal data relating to third parties is exempt information if disclosure would breach the Data Protection Act 1998 (DPA).

Details about our top 20 suppliers of ICT services are attached as another separate document in this email. Defra has a contract with IBM for the supply of IT services. The contract runs until January 2018 and involves the supply of an end to end outsourced IT service to Defra and its Network Bodies, including the provision of the physical IT equipment. The total contract value as at the end of March 2014 was £735.55M.

ICT security for our back office and infrastructure services is provided through the contract with IBM.



INVESTORS
IN PEOPLE

I attach Annex A, which explains the copyright that applies to the information being released to you.

I also attach Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact me.

Yours


Email: is.communications@defra.gsi.gov.uk

Annex A

Copyright

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Annex B

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 18 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: requestforinfo@defra.gsi.gov.uk) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our website.

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF