



Civil Rejection Code Guidance (VLD codes)

Please press Ctrl + F and type in the VLD number to quickly find the code.

Code Number	Description
VLD1001	LAA Certificate reference not found
VLD1002	Provider account number not found *
VLD1008	Less than preferential payment - your total profit costs incurred, as entered, are less than or equal to the total profit costs already paid to you under this certificate.
VLD1009	Legal aid has not been granted to this LAA Case Reference.
VLD1010	Client surname and date of birth do not match values on the certificate.
VLD1044	Please ensure you include all costs incurred to date. Our records show you may have already been paid more than you are currently claiming. Please include any costs incurred by a previous solicitor.
VLD2001	Final bill paid
VLD2002	Cost limit 1 - already exceeded cost limit
VLD2003	Cost limit 2 - paying claim will exceed limit
VLD2004	Should be Fixed Fee
VLD2005	Certificate not live
VLD2006	Less than 3 months
VLD2007	2 within last 12 months
VLD2008	Profit costs already over 75% of cost limit
VLD2009	Duplicate
VLD2010	Outside payment window
VLD2011	Incorrect Fixed Fee
VLD2012	Final bill already paid
VLD2014	Incorrect Fixed Fee
VLD2016	Client name
VLD2017	Client DOB
VLD2018	Account Number closed
VLD2021	Further information not received
VLD2030	Nature of Disbursement
VLD2033	Experts - above hourly rate and no prior authority
VLD2099	Other **

* Refer to Online Support – 0207 718 8359

** Firm needs to check their messages tab and search for the USN in question