



ASSURING THE SAFETY, QUALITY & EFFICACY
OF VETERINARY MEDICINES

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ATI 295

Request

From: [Redacted under section 40 of the FOIA]

Sent: 18 March 2014

Subject: New FOI request LAN Maintenance

Can I please make a request under the Freedom of Information Act and I would like to request the following information [see below] with regards to the organisation's Local Area Network (LAN) environment.

VMD Reply

Sent: 15 April 2014

To: [Redacted under section 40 of the FOIA]

Subject: New FOI request LAN Maintenance

Your Request

Thank you for your email dated 18 March 2014.

We have dealt with your request under the Freedom of Information Act 2000.

You asked for information relating to our Local Area Network (LAN) contract.

Our Reply

I have put the information below in the format in which you set out your questions:

- Support and Maintenance- e.g. switches, router, software etc
- Managed
- Installation

Cabling

1. Existing Supplier: Who is the current supplier for each contract?
[Chi Technologies \(formerly Intercept\)](#)
2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier. [£12k](#)
3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable. [170](#)
4. Number of Sites: The number of sites where equipment is supported by these contract. [1](#)
5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software [Managed](#)
6. Hardware Brand: What is the hardware brand of the LAN equipment? [Juniper](#)
7. Contract Description: Please provide me with a brief description of the overall contract. [Maintenance for Omni Switch, Checkpoint, Fortigo, Bloxx and RSA Secure Care.](#)
8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract. [One year \(rolling\)](#)
9. Contract Expiry Date: When does the contract expire for each contract? [February 2015](#)
10. Contract Review Date: When will the organisation is planning to review the contract? [January 2015](#)
11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address? [Jakki Steer, IT Operations Manager, \[j.steer@vmd.defra.gsi.gov.uk\]\(mailto:j.steer@vmd.defra.gsi.gov.uk\)](#)

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment? [Juniper](#)
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be

acceptable. 170

3. Number of Sites: Estimated/Actual number of sites the LAN covers.
1

4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address? [Phil Howe Network Manager, p.howe@vmd.defra.gsi.gov.uk](mailto:p.howe@vmd.defra.gsi.gov.uk)

If the contract is managed by a 3rd party e.g. Commissioning Support Unit can you please provide me with [N/A](#)

1. Existing Supplier: Who is the current supplier?

2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

3. Number of Sites: Estimated/Actual number of sites the LAN covers.

4. Contract Type: Managed, Maintenance, Installation, Software

5. Hardware Brand: What is the hardware brand of the LAN equipment?

6. Contract Description: Please provide me with a brief description of the overall contract.

7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

8. Contract Expiry Date: When does the contract expire?

9. Contract Review Date: When will the organisation is planning to review the contract?

10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

If the contract is also expiring within the next three months please state what the likely outcome will be.

If the contracts within the response are under four months old can you please state the shortlist of suppliers that bid on this contract? [Rolling contract, but cost comparisons carried out to ensure cost still good value for money.](#)

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Our Service

If you are unhappy with the service you have received in relation to your request and wish to make a complaint, you may request an internal review within two calendar months of the date of this e-mail. If you would like to request an internal review please write to [Redacted under section 40 of the FOIA] at the VMD via ati@vmd.defra.gsi.gov.uk. If you are not content with the outcome of the internal review you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office
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