



CIVIL NUCLEAR CONSTABULARY

[REDACTED]

Email: [REDACTED]

Our Ref: 2014-020

The Executive Office

Civil Nuclear Constabulary
Building F6 Culham Science Centre
Abingdon
Oxon
OX14 3DB

Tel: 01235 466544

Website: <http://www.cnc.police.uk>

Dear [REDACTED]

I am writing in response to your request for information regarding the below information received on 2 June 2014. Your request has been handled under Section 1(1) of the Freedom of Information Act 2000. In accordance with Section 1(1)(a) of the Act I hereby confirm that the CNC/CNPA does not hold information of the type specified. The CNC does not have any corporate social media accounts and therefore we do not use any social media management tools.

- 1. Which social media management tools do you use to manage your social media (e.g. hootsuite, tweetdeck, twitter, facebook, crowdcontrolHQ etc).**
- 2. If using a paid-for service when does the contract finish?**
- 3. If using a paid-for service how much does this cost on either a monthly or annual basis?**
- 4. Which departments actively use social media in your organisation? (e.g. control room, contact centre, corporate communication)**
- 5. Do you collaborate with any other organisations or agencies to share service with social media management - if yes, who are these organisations?**
- 6. Please provide the contact name and email address of the person responsible for social media in your organisation**

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write in the first instance to:

Martin Root
Information Assurance Manager
CNC
Culham Science Centre
Abingdon
Oxfordshire
OX14 3DB

E-mail: FOI@cnc.pnn.police.uk

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the CNPA.

The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you require any further assistance in connection with this request please contact us at our address below:

Martin Root
Information Assurance Manager
CNC
Culham Science Centre
Abingdon
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OX14 3DB

E-mail: FOI@cnc.pnn.police.uk

Yours sincerely

Martin Root

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