

Our ref: 706,533

Your ref:

[REDACTED]

[REDACTED]

15 May 2014

Dear [REDACTED]

## **FREEDOM OF INFORMATION REQUEST**

Thank you for your e-mail Freedom of Information request. On the 14<sup>th</sup> of April you asked the Highways Agency for the following information:

- The numbers of staff employed by TMD on a year by year basis on April 1<sup>st</sup> from 2010 to 2014.
- The numbers employed (in post) in a front line role. i.e. Traffic Officers on road and off including ROMs Oms and TMs
- The numbers employed (in post) in support roles.

The Highways Agency do not classify specific staff into 'On Road' and 'Support staff' in their HR system which is the Agency's most accurate system to answer your question. In the attached document we have provided the total number of Traffic Officers in the Traffic Management Directors (TMD) and broken them down into their pay grades and directorates which is the most accurate way we can answer your request without exceeding the Freedom of Information cost limit.

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via our website: <http://www.highways.gov.uk/>

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at <http://www.highways.gov.uk/foiresponses/FOIresponses/8024.aspx> .

If you require a print copy, please phone the Highways Agency Information Line on 0300 123 5000; or e-mail [ha\\_info@highways.gsi.gov.uk](mailto:ha_info@highways.gsi.gov.uk) . You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

A large black rectangular redaction box covering the signature area.