



Fleet Industry

The representative body for the Fleets industry, the BVRLA, produced a report some time ago outlining a number of recommendations aimed at easing the administrative burden on the Industry. A key change will be the suppression of the V5C for Fleet Operators.

By suppressing the V5C Fleet Operators who opt into suppressing the V5C will no longer have access to the information in paper format until a V5C is requested; we have therefore been liaising with the industry to inform how we can build an online enquiry solution. By gaining insight from a variety of fleet operators our focus has been to ensure that the development of the product suits their needs.

You said...	We did...
<i>"We would want different levels of access with different rights."</i>	We will explore this in the requirements for the long term authentication service.
<i>"Bulk transactions are crucial."</i>	This is currently out of scope but in the future we will be looking into bulk licensing requirements.
<i>"If the portal doesn't allow you to fix issues, you are no better – need some alert system to tell DVLA of issues."</i>	A recent enhancement has been to add a web form to enable fleet operators to email issues/notification directly to a dedicated team.