

Sent: 04 June 2013 17:28  
To: Enquiry Enquiry (Other Government Departments)  
Subject:

To Rt Hon Dr Vince Cable, secretary of state for business, innovation and skills, dept for business  
. I have been a tenant with punch now for a few years , when i first meet my area manager  
at the " " i was very worried about going into the pub trade . he  
explained every thing to me and my partner in great detail and we both found that he had the time  
to sit with us and didnt have to rush off . i had to telephone him on many occasions as i was new  
to this trade i needed his support to which he responded quickley . over the next few months trade  
was slow and it was getting difficult to meet the usual expenses so , i came over and we had  
a disscusion to which he gave us a rent reduction to which was a huge help . going to shrewsbury  
for a jubilee and euro road show was fantastic i meet other publicans and learnt alot about how to  
promote my business and ask questions to which was promptly answered .i think that now being  
able to use the punch buying club on line is fantastic , it tells you all the prices and thousands of  
different products and even shows your bruille lines so u know when and on what date they were  
cleaned . i have and hopefully will continue to work along with punch to make sure that at the  
best of my abilites will coninue to trade was up for  
sale but now i can say thanks to the help of punch taverns and my area manager we are trading  
well and the locals have a great little village pub .  
Sent from my iPad

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