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**From:** .  
**Sent:** 14 June 2013 14:08  
**To:** .  
**Subject:** FW: Enterprise Inns

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14<sup>th</sup> June 2013

To whom it may concern,

We would like to confirm that we have a very good relationship with Enterprise Inns. Our Public house flooded severely in 2007 and we were subsequently shut for the following 6 months needing a full refurbishment. Enterprise were very supportive of us and helped us in every way they could.

When we filed our insurance claim for the flooding we were informed an hour later that our insurance company had just filed for bankruptcy, which then left us with no contents insurance. We then found out that we wouldn't be entitled to get any of the insurance money we should have been due. This was due to the fact that we didn't qualify for help from the Government compensation scheme because of our business' turnover.

Our buildings insurance, which is through Enterprise, did the whole of the refurbishment and they even spent a little extra on betterment for us. This is to hopefully ensure that if we flood again it won't cause the same amount of damage as in 2007.

We have worked in partnership with Enterprise Inns for many years and we have always found them to be very helpful and we are left alone to run our successful business peacefully.

I trust that this correspondence will be included in the consultation and my views put forward.

Regards

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