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Sent: 05 June 2013 16:17

To: Enquiry Enquiry (Other Government Departments); (

Subject: Re: Government Consultation Pub Companies and Tenants April 2013

Dear Sirs,

As a partner in a Punch Tavern public house, I would like to pass a few comments on the support we have received from them on our entry to the pub trade and following support, which we have found to be against most peoples perceptions.

My partner and myself took over the in in April 2012 after finding it coming on to the market. We fell a long way short of the financial commitments needed to take over such a venture, but, after an interview process, we were still offered the pub as Tenants at will on a temporary basis as a cheaper option to start trading.

During the next six months we were given incentives ranging from cash builder to pay for deposits and reduced rents for the first six months after signing the 5 year contract to help us in a difficult first year.

Since then we have still received further incentives such as free WiFi installed and all sorts of promotional discounts tailored for our size of business and have good support on every situation that arises as and when we need it.

Our Business Development Manager at Punch Taverns visits us regularly, advising us from things such as Point of Sale to the latest deals and money saving ideas.

In what was a big step for us to take over the pub we have been given every help possible and would happily do the same again and recommend our friends to Punch to do the same

We have felt Punch Taverns care about their tenants and want us to succeed, not only for their future but for ours as well and look forward to many happy years as "Punch Partners".