
To: Pubs Consultation Responses

Subject: FW: Government Consultation Pub Companies and Tenants April 2013

From: :

Sent: 04 June 2013 13:46

To: Enquiry Enquiry (Other Government Departments)

Subject: Re: Government Consultation Pub Companies and Tenants April 2013

Rt Hon Dr Vince Cable, Secretary of State for Business, Innovation and Skills, Dept for Business, Innovation and Skills

We are Pub in and myself signed the lease to the pub a little over 18 months ago. We have had nothing but support from Punch Taverns so far, our BRM does his utmost to help us out and seems very determined for us to do well at the pub. we order every week from the punch buying club which is easy to navigate and makes life a lot easier and often offers good deals and saves us a little bit of money on our products including non tie products. they offer some really good real ales and that has helped us to establish ourselves more as a real ale pub. when we first took over we had a plan of action for new pumps to be fitted and a new menu and overall logo for the pub to be redesigned and that is just what we got at no cost to us. We were sent out new menus, banners, posters etc. and the lines were changed and we had new pumps fitted, and all this has helped us move closer to becoming one of the busiest pubs in our village where as before the pub was not doing very well. I have noticed that Punch seem to have an appreciation of people that are determined to well in their business, they stand just the right distance away so you can run your own pub but also gain the support if you need it. We are currently on an old bass lease and we are waiting to sign over to a current PA3 lease which offers us a cheaper price on our barrels but means we have a slight rent increase and the rent will go up 4% above barclays base rate per annum. We see this as a good opportunity offered to us and a way we can personally make more money for all the time and hard work that we both put in. I cant speak for other licensees i can only give you our experience over the past 18 months, but the brewery have been fair to us and helped us out, we don't expect them to give us the world, after all we knew what we were taking on and we accept most of the responsibility because of that. We hope you can see other businesses like us that have been given a great opportunity and not just focus on the ones that have struggled.

Yours Sincerely