

From: A
Sent: 11 June 2013 15:55
To: Pubs Consultation Responses
Cc:

Dear Sirs

With reference to the Bis consultation I would like to express my thanks to Enterprise Inns for all there help and continual assistance in the support of my business.

It angers me when all you hear is negativity towards Enterprise and Punch taverns whom I have one Enterprise and two Punch Inns.

People are very quick to judge and knock the big companies but reality is landlords like me are not in a position to purchase free houses where the banks are demanding 50 percent deposits so we therefore look towards the renting option. I cant understand people moaning about the rent when its mapped out for you in the initial consulting it is not the job of Enterprise to get customers through the doors that is down to the licensee and his staff to offer a good welcoming service that makes the customers want to come back again and again. Enterprise and Punch offer there partners ongoing help with training courses and expert advise from regional manager who have years of experience if they choose not to except there help then they do not have the right to moan when there business suffers.

I had to close an Enterprise Inn months ago

despite Enterprise offering me rent free and free of tie beer, as the local community just didnt support there village pub and now all I read about in the local camra magazine is how the poor villagers have lost there local when half a dozen of them only used to use the pub on a Friday night.

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