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**Sent:** 31 May 2013 17:29  
**To:** Enquiry Enquiry (Other Government Departments)  
**Subject:** letter

29/05/13

Reference Government Consultation Pub Companies and Tenants April 2013

Dear Dr. Cable

I have managed [redacted] in the centre of [redacted] for 2 ½ years. It is a very busy venue trading until 2am at weekends and as such attracts a great deal of Police and local authority attention.

2 years ago there was a massive Police focus and our licence was under threat but with the support of our Regional Business Manager, [redacted] we met with the Police and Environmental Health and with his experience and knowledge we worked with the authorities to solve the "issues" raised, many of which were actually caused by our bars location and not our patrons, a much improved relationship has developed with all the statutory authorities and there have been no further issue. His frequent visits and positive attitude has been a great support to us.

Our landlords, Punch also have an excellent Roadshow that I attended for the first time last October where we were able to meet suppliers, try and then introduce new products, meet people who allowed us to plan in a more focussed way for bigger events such as Christmas with their Design and Print service and they have also helped us with a recent refurbishment.

Also at the Punch Roadshow we were able to talk to companies who have helped us to develop a Facebook notification system via text, that's allows us to keep our customers updated with what's on

at 1, 2 and also we can market to them directly.

Overall we certainly benefit from our partnership with our landlords, Punch Taverns.

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