

**From:**  
**Sent:** 29 May 2013 15:54  
**To:** Enquiry Enquiry (Other Government Departments)  
**Cc:**

**Subject:** Help and assistance from Punch

Dear Sir/Madam,

With reference to tied deals with Punch, Spirit etc, I recently had a joint investment with Punch Taverns PLC without whom I could not have fully refurbished  
 , while being in a tied deal may appear to be slightly more expensive the back up, support and expertise that the PDM training FOC! by , launch assistance by is second to none and on going! without their help I feel the pub wouldn't have been as big a success as it is (65% over budget!) I have experience in licensed trade management and am still learning daily with this excellent support that is all free of charge! I have 5 year agreements with Punch, one with Spirit, and am looking forward to more in the near future. Where could I have created a 1.2 million pound turnover with an original investment of less than £20k which 12 weeks later is repaid.  
Regards

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