

# Giving people information from our vehicle record



If you need information from us you must give a good reason for asking for it. Our vehicle and driver records are not 'open'. We have a duty to:

- protect personal information.  
**(Our responsibilities are given in the Data Protection Act 1998)**
- release information that we hold to people where they give a 'reasonable cause' for getting it.  
**(Our responsibilities are given in Regulation 27 of the Road Vehicles (Registration and Licensing) Regulations 2002).**

Below is a list of the people or organisations who ask us for information. The type of information we are able to give will vary depending on who is asking for it and why they need it.

Please click  on the following Enquirer topics to go to the relevant information.



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## 1. The current keeper of the vehicle to get the history of the vehicle

Use form V888 'Request by an individual for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
Number of previous keepers.	So the current keeper can get the information about previous keepers of his vehicle that he is entitled to get.	Vehicle registration number, the make and the model.	Either... you are registered as the current keeper... or you have authority from the registered keeper to act for them.
Names and addresses of previous keepers.			
Dates the previous keepers got the vehicle.			
Dates the previous keepers got rid of the vehicle.			

## 2. The previous keeper of the vehicle

- asking for the number of previous keepers and the dates they were keeper.

Use form V888 'Request by an individual for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
(This information will only be up to the date that you got rid of the vehicle).	So the previous keeper can get the information about previous keepers of his vehicle that he is entitled to get.	Vehicle registration number, the make and the model.	Either... you are registered as the previous keeper... or you have authority from the previous keeper to act for them.
Number of previous keepers.			
Names and addresses of previous keepers.		If the address is different to the one on your record we need your previous address.	If the address is different to the one on your record we need proof that you live at the address given on your V888 <b>such as</b> a copy of a utility bill or bank statement (with sensitive information blanked out).
Dates the previous keepers got the vehicle.			
Dates the previous keepers got rid of the vehicle.			

## 2. The previous keeper of the vehicle

- asking for their own dates as the keeper.

Use form V888 'Request by an individual for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The date that they got the vehicle.	The previous keeper wants the information to sort out a problem such as a speeding fine or an insurance claim.	Vehicle registration number, the make and the model.	Either... you are registered as the current keeper... or you have authority from the registered keeper to act for them.
The date they got rid of the vehicle.		If the address is different to the one on your record we need your previous address.	If the address is different to the one on your record we need proof that you live at the address given on your V888 <b>such as</b> a copy of a utility bill or bank statement (with sensitive information blanked out).

### 3. Private individuals

- asking for the name and address of a keeper following an accident.

Use form V888 'Request by an individual for information about a vehicle'.

DVLA		Enquirer		
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us	
The name and address of the person we had registered as the keeper on a particular date.	We give this information when the vehicle has been involved in a minor accident.	The vehicle registration number, the make of the vehicle and the model.	A copy of their authorisation if they are acting for someone else.	
		A clear explanation of how the vehicle was involved in the alleged incident and why they need the keepers' name and address.	The police reference number if the incident was reported to the police.	
		The vehicle registration number, the make of the vehicle and the model of their vehicle if it was involved.	The insurance policy number if the incident was reported to the insurance company.	
	The information may be used to sort out personal injury claims, damage to vehicles or to property.	When and where the incident happened.	A photo of the damaged vehicle or property.	A copy of any quote or invoice for repair.
				If the address is different to the one on your record, we need proof that you live at the address given on your V888 <b>such as</b> a copy of a utility bill or bank statement (with sensitive information blanked out).

### 3. Private individuals

- asking for detail of a vehicle abandoned on their property.

Use form V888 'Request by an individual for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The name and address of the person we had registered as the keeper on a particular date.	The vehicle has been parked or abandoned on private land.	The vehicle registration number, the make of the vehicle and the model.	A copy of their authorisation if they are acting for someone else.
		Where and when it happened and where the vehicle is.	Photo of abandoned vehicle.
		If the address is different to the one on your record we need your previous address.	Proof that you live at the address given on your V888 <b>such as</b> a copy of a utility bill or bank statement (with sensitive information blanked out).



### 3. Private individuals

- acting as the executor of a will or as administrator of the estate of a person who has died.

Use form V888 'Request by an individual for information about a vehicle'.

DVLA		Enquirer	
The information we will give.	Why we give this information	Information we want from you	Evidence we need you to give us
Confirmation that the person who has died was the person we had registered as the current or previous keeper.	To identify the assets of the deceased.	Vehicle registration number, the make and the model.	A copy of documents confirming your appointment as executor or administrator of the deceased person's estate.
		The name of the person who has died.	Proof that you live at the address given on your V888 <b>such as</b> a copy of a utility bill or bank statement (with sensitive information blanked out).

## 4. Mileage companies to establish liability and recover costs

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
Number of previous keepers.	To find out if the mileage shown is correct.	Vehicle registration number, the make and the model.	Any individual agreements made with DVLA.
Names and addresses of previous keepers.	To investigate fraud.	Vehicle Identification Number (VIN).	
Dates the previous keepers got the vehicle.	To find out the condition of the vehicle before an accident.		
Dates the previous keepers got rid of the vehicle.			

## 5. Insurance companies, solicitors, and legal aid agencies

- to establish liability and recover costs.

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The name and address of the person we had registered as the keeper on a particular date.	To establish liability and recover costs.	The vehicle registration number, the make of the vehicle and the model of the vehicle involved.	A copy of their authorisation if they are acting for someone else.
		A clear explanation of how the vehicle was involved in the alleged incident and why details are needed.	Data protection registration number.
		Your clients vehicle registration number, its make and its model (if it was involved in any alleged incident).	Companies House number (if registered there).
		When and where the incident happened.	Insurance policy number and copy of the policy.
			Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.
			One of the following: A photo of the damaged vehicle or property A copy of any quote or invoice for repair Claim/case reference number

## 5. Insurance companies, solicitors, and legal aid agencies

- to investigate fraud and establish the condition of a vehicle before an accident.

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
Number of previous keepers.	To investigate fraud and, or find out the condition of the vehicle before the accident.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	A copy of their authorisation if they are acting for someone else.
Names and addresses of previous keepers.		An explanation of why you suspect fraud and the accident circumstances.	Data protection registration number.
Dates the previous keepers got the vehicle.		An explanation of how the information will help you.	Companies House number (if registered there).
Dates the previous keepers got rid of the vehicle.			Insurance policy number and copy of the policy.
			Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.

## 6. Solicitors, and legal aid agencies

- to establish liability and recover costs for matrimonial purposes.

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
To confirm if a named person is shown as the current registered keeper.	To identify personal assets.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	A copy of their authorisation if they are acting for someone else.
		The name of the person involved in the matrimonial case.	Data protection registration number.
			Companies House number (if registered there).
			Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.

## 6. Solicitors, and legal aid agencies

- for judgement.

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
Confirmation that the named person is shown as the current registered keeper.	To ensure the assets being repossessed or seized belong to the person named on a judgement.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	A copy of their authorisation if you are acting for someone else.
We will also give the address if this is needed to serve judgement papers.		The name of the person stated on court judgement.	Data protection registration number. Companies House number (if registered there). Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice. Copy of court judgement.

## 6. Solicitors, and legal aid agencies

- acting as the executor of a will or on behalf of the administrator of the estate of a person who has died.

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
To confirm that the person who has died is shown as the current registered keeper.	To identify the assets of the person who has died.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	Copy of document confirming executor or administrator.
Give the dates they had the vehicle if they are registered as the previous keeper.		The name of the person who has died.	Data protection registration number. Companies House number (if registered there). Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.

## 7. Housing and Estate management companies

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The name and address of a registered keeper on a specific date.	To identify the current keeper of a vehicle parked or abandoned on private land.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	A copy of agreements with Landowner or confirmation that enquirer owns property.
		The date and location of the incident.	Data protection registration number.
			Companies House number (if registered there).
			Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.



## 8. Petrol Station

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The name and address of a registered keeper on a specific date.	To identify the current keeper of a vehicle for you to collect money from them for not paying for petrol.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	A copy of 'drive-off' report.
		The date and location of the incident.	Copy of receipt showing registration number (if applicable). Incident or crime reference number (if applicable). Data protection registration number. Companies House number (if registered there). Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.

## 9. Garage

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The name and address of a registered keeper on a specific date.	To identify the current keeper of a vehicle to collect payment for work to the vehicle.	The vehicle registration number, the make of the vehicle and the model of the vehicle	A copy of the invoice
		The date and location of the incident.	Data protection registration number.
			Companies House number (if registered there).
			Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.

## 10. Vehicle manufacturers to make safety recalls

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The name and address of a registered keeper on a specific date.	To identify the current keeper of a vehicle for a safety recall.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	VOSA recall reference number.
		Copy of Safety Recall Bulletin.	Data protection registration number.
			Companies House number (if registered there).
			Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.

## 11. Finance companies and banks

- wishing to trace their property.

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The name and address of a registered keeper on a specific date.	To trace an individual who has defaulted on payment or to trace a vehicle sold on with outstanding credit.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	Copy of finance agreement, including the name and address of the individual for cross-referencing (if applicable).
			Data protection registration number.
			Companies House number (if registered there).
			Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.

## 11. Finance companies and banks

- to find out when the person with a finance agreement sold the vehicle.

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
Number of previous keepers.	So a finance company can find out when a person named on the finance agreement got the vehicle and when they sold it.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	Copy of finance agreement, including the name and address of the individual for cross-referencing (if applicable).
Names and addresses of previous keepers.			Data protection registration number.
Dates the previous keepers got the vehicle.			Companies House number (if registered there).
Dates the previous keepers got rid of the vehicle.			Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.

## 12. Liquidators, administrators and trustees in bankruptcy looking for individual or company assets

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The name and address of a registered keeper on a specific date.	To trace an individual companies' assets.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	Letter or other suitable evidence of Appointment.
			Data protection registration number.
			Companies House number (if registered there).
			Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.

### 13. Private car park enforcement companies

Use form V888/3 'Request for information for those who issue a parking charge notice'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The name and address of a registered keeper on a specific date.	To identify the current keeper of a vehicle parked on private land or breaking parking conditions on that land.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	Copy of agreement between the landowner and the car parking company.
		Date of the incident and where it happened.	Data protection registration number.
		If issuing a charge, an explanation why this could not be made when the incident happened.	Companies House number (if registered there).
		Confirm if a ticketing or an ANPR system is in place.	Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.
		ATA membership number.	Letterhead with ATA membership or other evidence of ATA membership.

## 14. Clamping companies

- trying to collect storage fees and replacement costs for damaged clamps from keepers

Use form V888/3 'Request for information for those who issue a parking charge notice'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The name and address of a registered keeper on a specific date.	To identify the current keeper of a vehicle that has been clamped but not reclaimed so that storage fees and, or removal fees can be charged.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	Copy of agreement between the landowner and the car parking company.
		Date of the incident and where it happened.	Data protection registration number.
	To charge for replacing a clamp where it has been criminally damaged.	If issuing a charge, an explanation why this could not be made when the incident happened.	Companies House number (if registered there).
		ATA membership number.	Proof of your address if it is different to the one given to Companies House or registered with Data protection. A copy of a letterhead or invoice.
		Letterhead with ATA membership or other evidence of ATA membership.	
		Copy of evidence eg invoices for storage charges owed.	
		Police Crime Reference Number (if reported to the police).	



## 15. Court/individual/company/organisation

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
Information as given in the court order	Enforcement investigation and legal proceedings	Copy of court order	Copy of court order

## 16. Dealerships

- checking the accuracy of information given by a previous keeper who is trading in a vehicle.

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
Number of previous keepers.	So a dealership can check the information a previous keeper gives when a vehicle is part exchanged.	The vehicle registration number, the make of the vehicle and the model of the vehicle.	Data protection registration number.
Names and addresses of previous keepers.		Confirmation that the vehicle is being sold at your dealership.	Companies House number (if registered there).
Dates the previous keepers got the vehicle.			Proof of your address if it is different to the one given to Companies House or registered with Data protection.
Dates the previous keepers got rid of the vehicle.			A copy of a letterhead, invoice or a copy of V5C.

## 17. Debt collection agencies

Use form V888/2 'Request by a company for information about a vehicle'.

DVLA		Enquirer	
The information we will give	Why we give this information	Information we want from you	Evidence we need you to give us
The name and address of a registered keeper on a specific date.	To identify the keeper of a vehicle which has an outstanding debt related to it.	<p>The vehicle registration number.</p> <p>The make and model of the vehicle.</p> <p>Date of incident. i.e. Date of parking charge, date of seizure of vehicle, date of default.</p> <p>If the debt originated from another organisation, the name of this organisation.</p> <p>What the debt relates to. i.e. How the vehicle is involved.</p> <p>If the debt relates to a parking charge, the issuing organisation must be a member of an ATA, unless it was issued by a Local Authority.</p>	<p>Copy of agreement or authorisation from your client.</p> <p>Data protection registration number.</p> <p>Companies House number (if registered there).</p> <p>Proof of your address if it is different to Companies House or registered with Data protection.</p> <p>A copy of a letterhead or invoice.</p>