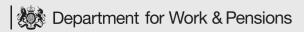
Overpayments in the Benefit System

We split total overpayments into three groups: Fraud - The claimant knowingly claimed benefits when they were not entitled. **Claimant error** – The claimant provided inaccurate or incomplete information. **Official error** – The benefit was not paid correctly



The top four reasons for fraud in 2013/14 were:





Living together



Claimaint untraceable



Abroad

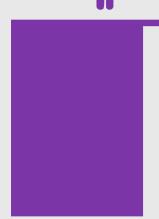
JOBSEEKER'S ALLOWANCE had £160m overpaid in 2013/14:











£70m

£50mOther error, e.g.
claimant untraceable

£30m

Residence and housing related error

£10mCapital related error

Earnings and income related error



INCOME SUPPORT had £150m overpaid in 2013/14:











£30m Other error, e.g. claimant untraceable £30m Earnings and income related error

£20m Capital related error

£60m

Residence and housing related error



PENSION CREDIT had £410m overpaid in 2013/14:











£150m
Earnings and income related error



£150mOther error, e.g. claimant untraceable

£60m

Residence and housing related error

£60mCapital related error



HOUSING BENEFIT had £1.4bn overpaid in 2013/14:











£360m Residence and living arrangements

£260m Other error, e.g. claimant untraceable £80m Incorrectly reported capital and assets

£690m

Incorrectly declared income and earnings

