



Ministry
of Defence

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Defence Equipment & Support Secretariat

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Email: DESSEC-FOI@mod.uk
[REDACTED]

Our Reference:
FOI2014/03617
Date:
31 July 2014

Dear [REDACTED],

Thank you for your email of 17 July 2014, which requested the following information:

I seek information about the Ministry of Defence's Technical Support (FATS) framework contract with Capita, which began in May 2012. The framework was for two years with a possible one year extension. I would be extremely grateful if you could please confirm whether this extension has been exercised and, if so, whether the estimated yearly spend has remained at £300m. I would be grateful if you could confirm in writing that you have received this request, and I look forward to hearing from you within the 20-working day statutory time period.

I am treating your email as a request for information under the Freedom of Information Act (FOIA) 2000. A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm that we hold information relevant to your request.

However, under Section 16 of the Act (Advice and Assistance), I should first explain that the Framework Agreement for Technical Support (FATS) is not with Capita or any single supplier. It is a framework arrangement and there are currently 334 suppliers on FATS 4. Capita Business Services is one of the suppliers on the framework.

FATS 4 was let in April 2012 for two years. The MOD exercised the one year option and extended the framework for another 12 months to expire on 6 April 2015. Annual spend on FATS has been reducing, as shown below, but you should note that these overall figures include spend on FATS 4, extant tasks from legacy FATS frameworks and the FATS (Specialist Technical Support) framework, which was placed in October 2013.

2010/11 - £307 million
2011/12 - £303 million
2012/13 - £255 million
2013/14 - £207 million

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal

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review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.gov.uk>.

Yours sincerely,

A solid black rectangular box used to redact the signature of the sender.