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This statistical release provides results from the Tri-Service Families Continuous Attitude Survey (FAMCAS) 2014. Results from the 2010 to 2013 surveys are presented alongside those from 2014 where available. Single Service results are also provided.

The aim of FAMCAS is to assess and monitor the views of spouses and civil partners of Service personnel in key welfare areas, including childcare, deployment, education, employment, healthcare, and housing. The data are used to aid the development and tracking of military personnel policies, informing Defence personnel programmes such as the New Employment Model and the Armed Forces Covenant.

Key Points and Trends

- The responses to the majority of questions are not significantly different to 2013.
- Service families' levels of satisfaction with the welfare support they receive before, during and after their spouses/civil partners are deployed, are mostly unchanged from 2013, maintaining last year's increase from 2012.
- Half of respondents are not aware of the Armed Forces Covenant. Job security (40%) was the most common reason to feel positive about being a Service spouse/partner. The three most common reasons to feel negative (amount of separation, emotional impact on children, and effect on your career) have all decreased from 2013.
- The majority (69%) of families live in their preferred type of accommodation; 26% do not live in a privately-owned home but would prefer to. 58% of families own their own home, an increase from 55% in 2010. 58% of families in Service Family Accommodation are satisfied with its condition (29% dissatisfied).
- Dental and GP healthcare services are required by and accessible to the large majority of families. Mental health support is required by just under a quarter of families but not accessible to 46% of these.
- Just over a third of Service families have moved accommodation in the last 12 months. Of these, 6%, 3% and 3% were unable to continue dental, GP and mental health treatment respectively which they had already started.
- Just over three quarters of Service families have children. Of these:
 - 10% experienced difficulties obtaining a place for their child at the school of their choice (32% no difficulties; 58% N/A).
 - 14% experienced difficulties obtaining a place at the child-care facilities of their choice (36% no difficulties; 50% N/A).
- 25% of Service families have children and moved in the last 12 months. Of these, just under a sixth experienced difficulty obtaining a place at the school of their choice.
- 40% of spouses are in full-time employment, up from 33% in 2010 and 37% in 2013.

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Further Information

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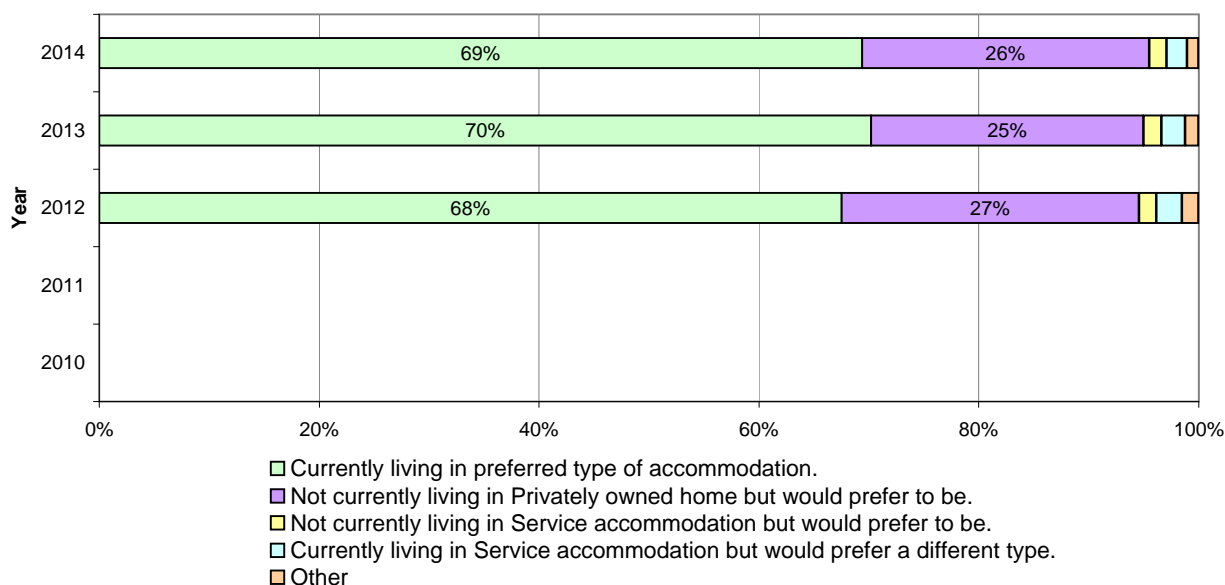
<https://www.gov.uk/government/organisations/ministry-of-defence#freedom-of-information>

Key Findings

Section 1 Housing

70% of Army families live in Service Family Accommodation (SFA) during the working week, compared to just over half for RAF, and just over a third for Naval Services families. Most of the remainder live in privately owned homes (Table F.1.6). Army families also have the highest preference for living in SFA, followed by RAF, then Naval Services (Table F.1.7).

Overall, the majority of Service families (69%) are living in their preferred type of accommodation. Just over a quarter (26%) are not in a privately owned home but would prefer to be (Table F.1.8).



The proportion of families owning their own home has increased slightly since 2010 (Table F.1.3). The most important reason for not owning a home remains 'We can't afford to buy a suitable home at the moment', and this is significantly more important for Army families than RAF and Naval Service families. (Table F.1.5)

For those who live in SFA or Substitute SFA (SSFA), all 11 aspects of SFA or SSFA have more people satisfied than dissatisfied. The aspects with the highest satisfaction ratings (satisfaction at least 70%) are the charges, the location in relation to local services, and the amount of space. The aspects with the lowest satisfaction ratings (satisfaction about 50%) are the standard of furnishings, the allocation process, and procedures when moving out. (Tables F.1.9-19)

The proportion of Service families which have moved in the last 12 months has been broadly stable since 2011 at about a third. Army families are most likely to have moved, followed by RAF families, and Naval Service families are least likely to have moved. (Table F.1.1)

Key figures	Change from 2013	Change from 2010	Table
60% live in Service Family Accommodation during the working week <i>70% Army > 55% RAF > 35% Naval Services families</i>	↔ Unchanged	↔ Unchanged	F.1.6
32% live in privately owned home during the working week <i>55% Naval Services > 37% RAF > 22% Army families</i>	↑ 3 pp increase	↔ Unchanged	F.1.6
58% own their own home <i>73% Naval Services > 65% RAF > 49% Army families</i>	↔ Unchanged	↑ 3 pp increase	F.1.3
58% of those in SFA/Substitute SFA are satisfied with its condition (29% dissatisfied)	↔ Unchanged	N/A	F.1.9
35% have moved in the last 12 months <i>39% Army > 34% RAF > 23% Naval Services families</i>	↔ Unchanged	N/A	F.1.1

'Unchanged' means no statistically significant difference between years has been found.
pp differences are calculated on unrounded data.

pp: percentage point

Section 2 Healthcare

The majority of Service families looking for dental or GP services were able to access them. 9% of Service families were unable to access Dental treatment and 4% were unable to access GP Services. (Tables F.2.1 and F.2.5)

About a quarter of Service families sought mental health support in the last 12 months. Just under half (46%) of these were unable to access this support. Army families are more likely to require mental health support (29%) and less likely to be able to access this support. (Table F.2.8)

Impact of mobility on healthcare

Of the 35% of Service families who moved over the past year:

23% were undergoing a course of dental treatment. (Table F.2.3)

Half of these families were able to continue their dental treatment without any difficulties.

36% were undergoing a course of treatment with a GP. (Table F.2.6)

Nearly two thirds (64%) of these families were able to continue their GP treatment without any difficulties.

6% were undergoing a course of mental health treatment. (Table F.2.9)

Less than three in ten of these families were able to continue their treatment without any difficulties.

26% were on a waiting list for an operation/consultants appointment.

Just under a third (30%) of these families stated that their waiting time had increased as a result of the move. 38% responded that their waiting time had not increased, and the remaining 32% either did not know or ticked "not applicable". (Table F.2.12)

Combining responses to these questions suggests that, last year 18% of all Service families moved whilst undergoing some sort of treatment or whilst on a waiting list for an operation/consultant's appointment. A little under half of these (46%) experienced some sort of problem; difficulties continuing treatment, unable to continue treatment, or an increase in waiting times.

Key figures	Change from 2013	Change from 2011	Table
9% unable to access dental treatment. <i>12% RAF > 9% Naval Services > 7% Army</i>	↔ Unchanged	↔ Unchanged	F.2.1
11% unable to access mental health support. <i>15% Army > 9% RAF > 7% Naval Services</i>	↔ Unchanged	N/A	F.2.8
<u>Of the 9% of Service families who moved whilst on a waiting list for an operation/consultant's appointment:</u>			
30% had experienced an increase in waiting time as a result of their move.	↔ Unchanged	↔ Unchanged	F.2.12
<u>Of the 35% of Service families who moved in the last 12 months:</u>			
6% were unable to continue dental treatment.	↔ Unchanged	↔ Unchanged	F.1.1
3% were unable to continue GP treatment.	↔ Unchanged	↓ 3 pp decrease	F.2.3
3% were unable to continue mental health treatment.	↔ Unchanged	N/A	F.2.6
	↔ Unchanged	N/A	F.2.9

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pp: percentage point

Section 3 Education and Childcare

77% of respondents indicated that they have children, of which 45% have at least one child aged 5 or under and 59% have at least one child of school age (5-17 years). 9% only have children aged 18 and over. When asked if any of their children had a Special Educational Need, 8% of those with children responded 'yes' (Table F.3.13).

Childcare

A relatively small proportion of families with children indicated that the childcare facilities offered locally do not meet their needs in terms of access (5%) and quality (5%). This proportion increased when respondents were asked about the hours of care (10%) and cost (11%) of the childcare facilities (Table F.3.20-23).

14% of those with children experienced difficulties in obtaining a place at the childcare facilities of their choice, a significant increase since 2012. A significantly lower proportion (11%) of Naval Service families experienced this problem compared to RAF and Army families (15%) in 2014 (Table F.3.1).

Schools

1 in 10 families with children experienced problems obtaining a place at a school of their choice (Table F.3.3).

Three quarters (74%) of families with children have registered them as Service children at their schools. Although unchanged from last year, this is a 14 percentage point increase since 2012 (Table F.3.18).

Impact of mobility on children's education

It is estimated that in 2014 a quarter of Service families with children have moved within the past 12 months, a figure which is consistent with previous years (2013: 25%; 2012: 23%). The proportion of these families who experienced difficulties with the amount of notice for assignment to a new unit (9%) and allocation of Service accommodation (12%) has significantly decreased since 2011 (Table F.3.9-10).

4% of families with children, who have moved in the last 12 months experienced difficulties placing children in a school of their choice. Of these, two in three families (66%) indicated that 'insufficient places' was one of the problems they experienced (Table F.3.11). This has been the most common difficulty experienced by families with children who have moved in the last 12 months since 2011.

Key figures	Change from 2013	Change from 2011	Table
OF THOSE FAMILIES WHO HAVE CHILDREN (77%):			
14% of families experienced difficulties obtaining a place at the childcare facilities of their choice (No: 36%; N/A: 50%)	↔ Unchanged	↑ 4 pp increase	F.3.1
10% of families with children experienced difficulties obtaining a place at a school of their choice (No: 32%; N/A: 58%)	↔ Unchanged	↔ Unchanged	F.3.3
74% have registered their children as Service children at their schools	↔ Unchanged	N/A	F.3.18
34% are aware of the link between registering their children as Service children at their schools and accessing the pupil premium (42% N/A).	↑ 3 pp increase	N/A	F.3.19
47% of families indicated that access to local childcare facilities met their needs sufficiently or to some extent (N/A: 46%)	↔ Unchanged	↔ Unchanged	F.3.20
39% of families indicated that the cost of local childcare facilities met their needs sufficiently or to some extent (N/A: 49%)	↔ Unchanged	↔ Unchanged	F.3.22
OF THOSE FAMILIES WHO HAVE CHILDREN AND WHO HAVE MOVED IN THE LAST 12 MONTHS (25%):			
9% experienced difficulties with the amount of notice for assignment to a new unit when their children changed schools (62% N/A)	↔ Unchanged	↓ 4 pp decrease	F.3.9

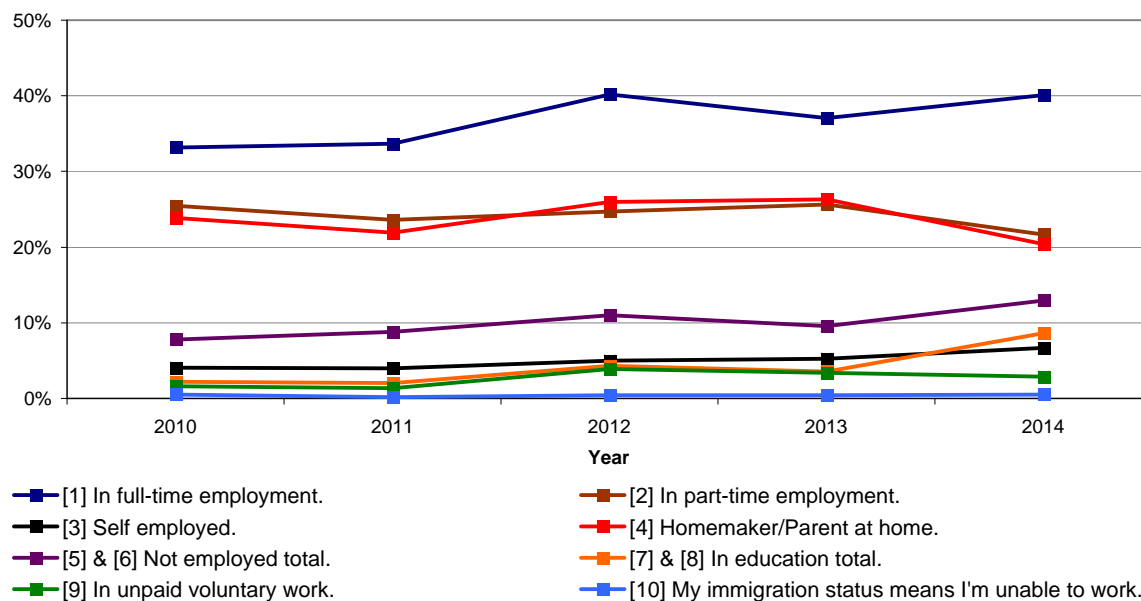
'Unchanged' means no statistically significant difference between years has been found.
pp differences are calculated on unrounded data.

pp: percentage point

FAMCAS 2014: KEY FINDINGS

Section 4 Family Life & Section 5 Training & Employment

40% of spouses/civil partners are in full time employment, an increase of 7 points since 2010. 13% are not employed, of which about half are seeking employment. Army families are about twice as likely to be not employed as RAF and Naval Services families. (Table F.4.1)



There have been significant decreases between 2013 and 2014 in the difficulties respondents have in finding a job. The Army figures are higher than the RAF and Naval Services for four of the five difficulties. The most common difficulty is 'Difficulty in finding a job because your spouse is often away', which 20% of respondents experienced (Table F.4.3).

Those in part time employment are more likely to want longer hours of work (Table F.5.10), more likely to feel over-qualified in their work (Table F.5.12), and less likely to feel their job matches their skills or experience to a moderate or large extent (Table F.5.13), than those in full time employment.

While only a minority of spouses/civil partners from all three Services have experienced difficulties accessing education (8%) or continuing courses (8%) as a result of having to move location, Army families have experienced the highest rates of difficulties (10% for both difficulties) (Tables F.5.1-4).

The proportion of families who have accompanied their spouse/civil partner on overseas assignments in the last 12 months has been stable since 2010 at 15%. Over this period, the Army (20% in 2014) has consistently been higher than the RAF (11%), which has been higher than the Naval Services (5%) (Table F.5.5).

Of the 15% who have accompanied their spouse/civil partner overseas, nearly half obtained employment overseas (Table F.5.6), nearly half accessed Service-provided information before going overseas (Table F.5.7), and nearly a third were able to maintain a National Insurance Record (Table F.5.8). These figures are largely unchanged since 2012.

Key figures	Change from 2013	Change from 2010	Table
40% in full time employment <i>47% RAF > 41% Naval Services > 36% Army families</i>	↑ 3 pp increase	↑ 7 pp increase	F.4.1
42% of those in part time employment, 29% of those in self employment, and 8% if those in full time employment, would like to work longer hours at their current basic rate of pay.	N/A	N/A	F.5.10
8% have experienced difficulties accessing education as a result of having to move location <i>10% Army > 7% RAF > 4% Naval Services families</i>	↔ Unchanged	↓ 3 pp decrease	F.5.1
48% of those who have accompanied their partner overseas were able to obtain paid employment overseas	↔ Unchanged	N/A	F.5.6

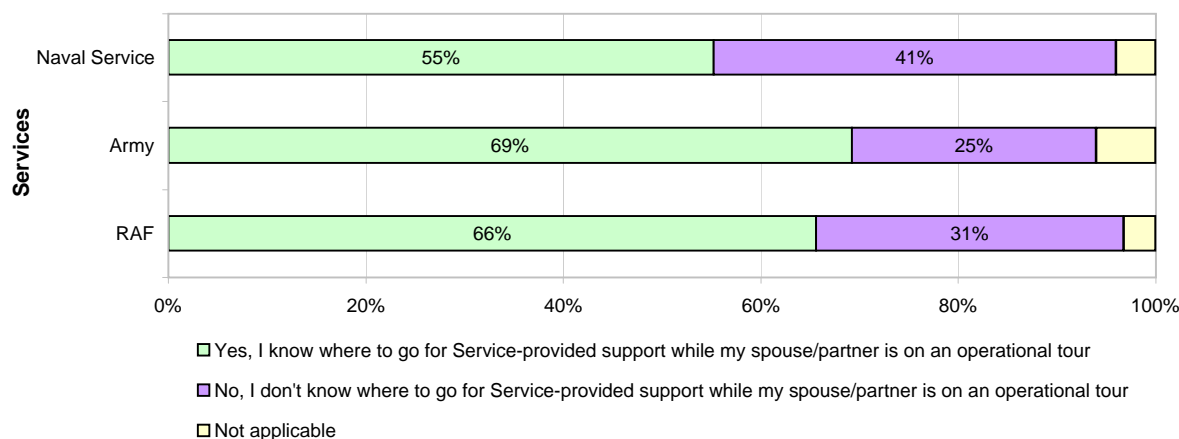
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FAMCAS 2014: KEY FINDINGS

Section 6: Deployment

Over half (54%) of respondents' spouses/partners have been on an operational tour in the last two years. Compared to 2013 a significantly lower proportion are currently on an operational tour (5%) (F.6.1).



Almost two-thirds (65%) of respondents know where to go for Service-provided welfare support. The proportion of those who do **not** know where to go is significantly higher in the Naval Services (41%) than the RAF (31%) which in turn is significantly higher than the Army (25%).

Levels of satisfaction with Service-provided support before, during and after the operational tour are broadly similar to those reported last year and remain significantly higher than in 2012 (F.6.3 - F.6.12). The exception is satisfaction with 'facilities/events to meet other spouses/families' **during** an operational tour which has decreased by 4 percentage points since 2013 (F.6.8).

There are high proportions responding 'not applicable' or 'did not use' to these questions, suggesting these respondents may not be accessing Service support.

The areas of Service-provided support with the highest satisfaction levels are 'lines of communication with spouse/partner' during an operational tour (60%) and 'welfare support' both before (40%) and during (42%) operational tours. Satisfaction figures are significantly higher in the Army for 7 of the 10 Service-provided support questions than the RAF and Naval Services.

Key figures	Change from 2013	Change from 2010	Table
5% of respondent's spouses/partners are currently on an operational tour	↓ 3 pp decrease	N/A	F.6.1
22% of respondent's spouses/partners were on an operational tour in the last 12 months (not incl. those currently on an operational tour)	↔ Unchanged	N/A	F.6.1
65% of Service spouses/partners know where to get welfare support/information during operational tours	↔ Unchanged	N/A	F.6.2
OF THOSE WHOSE SPOUSE/CIVIL PARTNER WAS DEPLOYED IN PAST 2 YEARS (54%):			
Before the most recent operational tour:			
40% satisfied with welfare support used.	↔ Unchanged	N/A	F.6.3
35% satisfied with support from Chain of Command.	↔ Unchanged	N/A	F.6.4
34% satisfied with facilities/events to meet with other spouses/ families.	↔ Unchanged	N/A	F.6.5
During the most recent operational tour:			
42% satisfied with welfare support used.	↔ Unchanged	N/A	F.6.6
33% satisfied with support from Chain of Command.	↔ Unchanged	N/A	F.6.7
35% satisfied with facilities/events to meet with other spouses/families.	↓ 4 pp decrease	N/A	F.6.8
60% satisfied with lines of communication with spouse/partner.	↔ Unchanged	N/A	F.6.9
After the most recent operational tour:			
31% satisfied with welfare support used.	↔ Unchanged	N/A	F.6.10
26% satisfied with support from Chain of Command.	↔ Unchanged	N/A	F.6.11
27% satisfied with facilities/events to meet with other spouses/families.	↔ Unchanged	N/A	F.6.12

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pp: percentage point

Section 7 Armed Forces Covenant

The Armed Forces Covenant sets a framework for how past and present Armed Forces personnel, and their families, can expect to be treated by the Government and by the rest of the country in recognition of the personal risks and sacrifices they experience. Whilst 1 in 10 respondents are fully aware of the Armed Forces Covenant, just over half of respondents are not at all aware (Table F.7.3).

When asked about being disadvantaged compared to the general public across a number of areas from the Covenant framework, the highest proportion of spouses/civil partners felt disadvantaged in respect of their 'family life' (52%). Compared to 2013, a significantly lower proportion of families reported feeling at a disadvantage in terms of their 'housing' (21%) and 'recognition' (22%) (Table F.7.5).

'Job security' is the most common area in which respondents feel positive about being a Service spouse/civil partner (40%). At Service level, this is also the most common reason for both Naval Services and RAF, whilst 'housing' is the most common reason to feel positive for Army spouses/civil partners (Table F.7.4).

When asked, over half of respondents (58%) stated 'amount of separation from spouse/partner' was a reason they felt negative about being a Service spouse/civil partner (Table F.7.4), making this the most common response.

Key figures	Change from 2013	Change from 2010	Table
74% of respondents are registered to vote as an ordinary/residential voter	↑ 3 pp increase	N/A	F.7.1
28% of respondents agree that, as a member of the wider Armed Forces community, they feel respected by society at large <i>32% RAF</i>	↔ Unchanged	N/A	F.7.2
51% of Service spouses/partners are not at all aware of the Armed Forces Covenant	↔ Unchanged	N/A	F.7.3
TOP TWO CATEGORIES THAT MAKE FAMILIES FEEL POSITIVE ABOUT BEING A SERVICE SPOUSE/CIVIL PARTNER:			
40% stated: Job Security <i>55% Naval Services > 48% RAF > 31% Army families</i>	↔ Unchanged	N/A	F.7.4
37% stated: Housing <i>41% Army > 33% RAF > 27% Naval Services families</i>	↔ Unchanged	N/A	F.7.4
TOP TWO CATEGORIES THAT MAKE FAMILIES FEEL NEGATIVE ABOUT BEING A SERVICE SPOUSE/CIVIL PARTNER:			
58% stated: Amount of separation from spouse/partner	↓ 6 pp decrease	N/A	F.7.4
56% stated: Emotional impact on children <i>64% Naval Services > 56% Army > 51% RAF families</i>	↓ 4 pp decrease	N/A	F.7.4
TOP TWO AREAS FAMILIES FEEL AT A DISADVANTAGE TO THE GENERAL PUBLIC:			
52% stated: Family life <i>71% Naval Services > 51% RAF > 46% Army families</i>	↔ Unchanged	N/A	F.7.5
28% stated: Benefits and tax <i>32% Army > 28% Naval Services > 19% RAF families</i>	N/A	N/A	F.7.5

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pp: percentage point

Part A: Introduction & Methodology

1. Purpose

1.1. The FAMCAS is a set of tri-Service questions in the single Service Families Surveys. The statistics help keep track of personnel policies and inform decision makers to help them shape and improve these policies. FAMCAS is used to understand a wide spectrum of issues affecting families of Service personnel and is a key statistic for the Armed Forces Covenant to understand emerging issues and keep track of commitments as well as helping to shape personnel welfare policies.

1.2. Data from the single Service Families Surveys not derived from the FAMCAS questions are not covered in the present report.

2. Background and context

2.1 This survey was conducted at a time that included the drawing down of the campaign in Afghanistan, the implementation of changes to the shape of the Armed Forces and also changes to the terms and conditions under which personnel serve. A consultation on the development of new terms and conditions of service was made with Service personnel and their families as part of the New Employment Model (NEM) programme. The recent introduction of the 'Forces Help to Buy Scheme' to assist Service personnel with house purchase is an element resulting from the programme.

2.1. In the past few years, some of the most important issues and decisions have been in relation to:

- the planned return of combat troops from Afghanistan by 2015;
- the future shape of the Armed Forces (Future Forces 2020) and the role of the Reserves (Future Reserves 2020), where Reservists will form a greater part of the Armed Forces, particularly in the Army;
- the Armed Forces redundancy programme. This continued with the fourth and final set of redundancies announced in January 2014, after the Review in 2010. There were 1,505 redundancies announced, with the vast majority coming from the Army.
- the return of all Army personnel from Germany to the UK by 2020;
- future pension arrangements (AFPS 2015).

2.2. The survey was conducted at a time of public sector pay restraint.

2.3. The Armed Forces Act 2011 created a statutory requirement for an annual Armed Forces Covenant Report to Parliament each year. The report is required to set out how the Government is supporting the Armed Forces, their families and veterans in key areas such as healthcare, housing and education.

2.4. The FAMCAS questions cover these same topics. They are therefore an important means to provide an understanding of the views of UK Armed Forces families on the effectiveness of the Armed Forces Covenant. They provide statistics to strengthen the evidence-base for Covenant initiatives, and help the Ministry of Defence better understand the views and needs of Service families.

2.5. This year is the fifth time the FAMCAS questions were included in the single Service Families Surveys. It is also the fourth year where a tri-Service comparison to the previous year has been possible. Importantly, the inclusion of these standard questions allows for comparisons across the

single Services and regions, whereas up until 2010 such comparisons could not be made. Note that regional comparisons are not included within this report but will be provided in additional Excel spreadsheets.

2.6. While the single Services run the Families Surveys, it is the role of the Chief of Defence Personnel – Research and Evidence team to coordinate the tri-Service FAMCAS questions for inclusion in the Families Surveys.

Methodology

3. Design

3.1. Tri-Service questions were developed by the FAMCAS Working Group (WG) over a period of 4 months in the autumn of 2013 for inclusion in the existing single Service Families Surveys. Consultations were held with in-house stakeholders in the Chief of Defence Personnel's department and in the single Services to create a set of tri-Service questions. The final FAMCAS had over 180 items asked in about 90 questions and asked for information about accommodation, healthcare, childcare and education, and deployment (a full list of questions is given in Part C).

3.2. The surveys were distributed across all three Services in February to a sample of those Service personnel who indicated, on the Joint Personnel Administration system, that they were married or had a civil partner. Responses were collected until the surveys closed early May 2014.

4. Sample

4.1. The three single Service questionnaires were completed by the sampled Service Personnel's spouses/civil partners; the criteria for the population from which the sample was drawn was those spouses or civil partners of Service Personnel identified as married or in a civil partnership (categories Cat1, Cat1s, Cat1c, Cat5, Cat5s and Cat5c) on the Joint Personnel Administration (JPA) system. Table 1 gives the overview of distribution, responses, and response rates per Service.

4.2. The regional distribution of Service personnels' families is not known, therefore disproportionate stratified sampling by Rank (grouped into Officers, Senior and Junior Ranks) and using stationed location (regional) as the proxy for the family's location was employed within each Service to include spouses/civil partners from across the ranks and regions. 30,084 questionnaires were sent by mail to Service Personnel, who were asked to pass these on to their spouses/civil partners for completion. 7,704 questionnaires were returned, of which 7,560 included responses to the questions on location and rank necessary for inclusion in the dataset, giving an overall useable response rate of 25%, an improvement on last year driven by improvements for the Naval Service and Army.

Table 1: Overview of distribution numbers, responses and response rates

Service	Questionnaire Distribution (N)	Valid Responses (N)	2014 Response Rate (%)	2013 Response Rate (%)	2012 Response Rate (%)	2011 Response Rate (%)
Royal Navy & Royal Marines	9,498	2,440	26	16	13	20
Army	12,953	3,334	26	17	18	28
Royal Air Force	7,633	1,786	23	21	22	21
Total	30,084	7,560	25	17	18	24

Valid responses are those that include Service, Rank and Respondent Location data. 144 responses were excluded on these criteria in 2014

4.3. Table 2 and Table 3 provide an overview of respondents' spouse's NATO rank and responses per region, respectively. The overall majority of respondents were spouses/civil partners of OR-4, OR-6 or OR-7, while for Officers' the largest number of responses came from OF-3 and OF-2

spouses/civil partners. The majority of respondents were located in England while fewest were living in Northern Ireland.

Table 2: Overview of Respondents' spouse's rank

NATO Ranks	Rank Group	Tri-Service Ranks	Number Responses (N)	Valid Responses (%)
OF-6 to OF-10	Officers	Commodore/Brigadier/Air Commodore and above	67	<1
OF-5	Officers	Captain/Colonel/Group Captain	161	2
OF-4	Officers	Commander/Lieutenant Colonel/Wing Commander	508	7
OF-3	Officers	Lieutenant Commander/Major/Squadron Leader	1,084	14
OF-2	Officers	Lieutenant/Captain/Flight Lieutenant	855	11
OF-1	Officers	Sub-Lieutenant/2nd Lieutenant/Flying Officer or Pilot Officer	16	<1
OR-9	Senior Ranks	Warrant Officer 1/Warrant Officer / Master Aircrew	421	6
OR-8	Senior Ranks	Warrant Officer 2	525	7
OR-7	Senior Ranks	Chief Petty Officer/Colour Sergeant/Staff Sergeant/Flight Sergeant or Chief Technician	975	13
OR-6	Senior Ranks	Petty Officer/Sergeant	1,121	15
OR-4	Junior Ranks	Leading Rate/Corporal	1,099	15
OR-3	Junior Ranks	Lance Corporal	314	4
OR-1 and OR-2	Junior Ranks	Able Rating/ Marine/ Private/ Junior Technician/Leading or Senior Aircraftman/ Junior/ Aircraftsman	414	5
Total			7,560	100

<1 = less than 1%

Table 3: Overview of responses per region

Respondent's Location (Region)	Number responses (N)	Valid Responses (%)
England	4,886	65
Northern Ireland	155	2
Scotland	749	10
Wales	229	3
Outside the UK	1,541	20
Total	7,560	100

5. Distribution

5.1. Each Service used their own method of distribution for the survey: Royal Navy used Harris, a research organisation, to post questionnaires to Royal Navy and Royal Marine Service Personnel along with an accompanying letter which asked them to pass the survey onto their spouses/civil partners. Details of how to complete the survey online were also included for those preferring to use this method. RAF mailed the questionnaires to the spouse via the serving person; the questionnaires were returned in the postage-paid envelopes. The Army distributed the FAMCAS questionnaire via the serving person or the unit welfare office.

5.2. It is not yet possible to send surveys direct to Service Personnel spouses/civil partners as MOD neither has the individual's consent nor holds sufficient contact details for spouses/civil partners to contact them directly for research.

5.3. This year e-mail invites and reminders were sent out to the serving person where possible. For the Naval Services a link to the online survey was included. For Army and RAF the e-mail was

used to try to check receipt of paper questionnaire and to encourage the serving person to pass on to their spouse.

6. Analysis

6.1. SPSS Complex Samples were used to analyse the data as the sampling method used (disproportionate stratified sampling) necessitates the application of weights to grouped ranks (ie Officers, Senior Ranks and Junior Ranks) per region per Service to correct for the sampling and non-response biases. Crosstabs by Service for each question or question part were performed as analysis. Additional tables with breakdowns by region and Officer/Other Ranks are scheduled and will be available upon request.

7. Limitations

7.1. The distribution is via Service Personnel which means that receipt of the survey is not guaranteed. Furthermore, there is no certainty that the person who completes the survey is the Service Personnel's spouse or civil partner.

7.2. The weights were derived using population data (Service, rank and stationed location for personnel with Married Categories 1, 1s, 1c, 5, 5c and 5s) as held by the MOD for April 2014. Although there is a considerable overlap between the Service Person's stationed location and their family's location, especially at the regional level used in these analyses, there are likely to be some discrepancies.

7.3. The sample size and sampling methodology was designed to give an overall maximum margin of error of 1.5% for a hypothetical binary response question with a 50/50 response split in the tri-Service population. However, the margin of error for responses from small sub-populations is and was expected to be considerably larger so care should be taken when considering the point-estimate response proportions of small subsets of the population. For example when considering the impact of mobility on Service families the results are often subset to the 35% who moved in the last 12 months. Margins of error here increase to around 3% (tri-Service), and for single services to around 6%. Other subsets may be as small as 2% of the population and will have even larger margins of error.

8. Weighting methodology and non-response

8.1. Due to the sample design and the differences in prevalence of non-response between the Service, rank (grouped) and location strata, the distribution of characteristics of the respondents' spouses/civil partners did not reflect their distribution in the Armed Forces married and civil partnership population. This means that some types of personnel were over-represented and others under-represented. Analysis of response/non-response indicates that response rate varies by spousal rank. In addition to non-response bias to correct for the sampling bias due to the stratified sample design the survey data were weighted by Service, grouped rank and regional location as shown in Table 4.

8.2. The unadjusted weights were calculated simply by:

$$\text{Unadjusted weight} = \frac{\text{Population size within weighting class (p)}}{\text{Number of responses within weighting class (r)}}$$

8.3. Weighting in this way assumes missing data are missing at random (MAR) only within weighting classes. This means that we assume that within a single weighting class the views of non-respondents do not differ (on average) to the views of respondents. Unadjusted weights are only suitable for significance testing within statistical programmes that can process complex samples.

PART A: INTRODUCTION AND METHODOLOGY

Table 4: Strata - weights for Service personnel's spouses/civil partners

Respondent's Spouse/Civil Partner's...				Respondent's Spouse/Civil Partner's...				
Service	Rank Group	Stationed Location	Unadjusted Weight	Service	Rank Group	Stationed Location	Unadjusted Weight	
Army	Officers	England	11.16	Royal Marines	Officers	England	3.89	
		Northern Ireland	2.52			Northern Ireland	-	
		Scotland	2.75			Scotland	6.25	
		Wales	3.77			Wales	-	
		Non UK (exc Germany & Cyprus)	6.71			NonUK	5.86	
		Germany	2.69			Senior Ranks	England	3.98
		Cyprus	2.73				Scotland	4.68
	Senior Ranks	England	15.86		Junior Ranks	England	6.98	
		Northern Ireland	4.85		Scotland	12.00		
		Scotland	4.31		Senior Ranks / Junior Ranks	Northern Ireland/ Wales	2.14	
		Wales	6.22			NonUK	4.83	
		Non UK (exc Germany & Cyprus)	15.27					
		Germany	4.47		Royal Navy	Officers	England	4.05
		Cyprus	4.10			Northern Ireland/ Wales	1.00	
	Junior Ranks	England	28.66		Scotland	4.33		
NI		13.63	NonUK	6.45				
Scotland		12.05	Senior Ranks	England	5.59			
Wales		8.57		Scotland	6.96			
Non UK (Inc Cyprus but exc Germany)		25.05	NonUK	4.55				
Germany		6.45	Junior Ranks	England	10.40			
				Scotland	14.88			
			NonUK	15.50				
RAF	Officers	England	10.89	Senior Ranks / Junior Ranks	Northern Ireland/ Wales	1.00		
		Scotland	3.00					
		Wales	4.54					
		NonUK	5.14					
	Senior Ranks	England	13.21					
		Scotland	4.35					
		Wales	4.82					
		NonUK	4.30					
	Junior Ranks	England	14.59					
		Scotland	5.89					
Wales		6.54						
Officers/ Senior Ranks/ Junior Ranks	NonUK	7.09						
	Northern Ireland	2.31						

9. Notation and definitions used in tables in Part B

9.1. Naval Service refers to overall response rates for Royal Navy and Royal Marines. The total is representative of all respondents from all Services and locations.

9.2. Each table includes an estimate of the proportion of the population by category. Total unweighted counts for each question are provided. Where the unweighted count for a Service or Location Group is less than 30, results by category have been withheld as distributions for these low numbers of respondents are unreliable.

9.3. Survey estimates (percentages) that have been single underlined in the tables indicate that the difference between that year's estimate compared with the estimate for that response option in 2014 is statistically significant. For example, if the percentage of Army families satisfied for 2011 is single underlined, it is significantly different to the percentage of Army families satisfied in 2014. These significance tests have been carried out at the 99% confidence level. This is in line with the methodology used in AFCAS and is used to reduce the chances of Type I errors (stating there is a difference when there is not) due to the large number of tests being carried out.

9.4. Survey estimates (percentages) for 2014 that are double underlined indicate a significant difference compared with the other two Services. For example if the percentage of Army satisfied in 2014 is double underlined then this is significantly different to the levels of satisfaction of both Naval Service and RAF. In line with previous years these significance tests have been carried out at the 95% confidence level but corrected for multiple comparisons using the Marascuilo procedure. Note that there may be significant differences between pairs of Services, but these are not indicated in this report – only where a Service is significantly different to both the other two Services will a difference be indicated by a double underlined.

9.5. Where a survey estimate is not underlined this indicates that not enough evidence has been found to indicate whether there is any statistically significant difference.

9.6. Significance tests are not carried out where the survey estimate (percentage) is exactly 0% or 100%. Where previous years survey estimates (percentages) or significance tests have not been carried out either because the question was not included or has been subsequently reworded, the relevant parts of the statistical table have been greyed out and a reason is provided below the table.

9.7. Note that significant increases do not necessarily refer to an improvement. A significant increase in dissatisfaction, for example, is unlikely to be considered an improvement.

9.8 Example of FAMCAS Table

FAMCAS Section 2, Table 3

FAMCAS Tri-Service question number

Note to explain the types of Service families included in the results.

Table F.2.3 If you moved in the last 12 months while undergoing a course of dental treatment, have you been able to continue the treatment in your new location? [F_Hc009]

SUBSET: Results based on respondents who have moved home in the last 12 months. [35% for 2014]

			2010	2011	2012	2013	<u>2014</u>
Tri-Service	Yes, without difficulties	%		<u>8</u>	11	10	<u>11</u>
	Yes, but with some difficulties	%		6	6	5	5
	No	%		<u>8</u>	5	7	6
	Not Applicable/Missing	%		<u>78</u>	78	78	<u>77</u>
	<i>Unweighted count</i>	(n)		1,996	1,641	1,764	2,439
Naval Services	Yes, without difficulties	%		16	11	9	<u>10</u>
	Yes, but with some difficulties	%		11	7	9	9
	No	%		15	3	6	<u>3</u>
	Not Applicable/Missing	%		57	79	77	<u>79</u>
	<i>Unweighted count</i>	(n)		314	273	367	515
Army	Yes, without difficulties	%		9	12	10	<u>12</u>
	Yes, but with some difficulties	%		6	5	4	5
	No	%		9	6	8	6
	Not Applicable/Missing	%		77	77	78	<u>77</u>
	<i>Unweighted count</i>	(n)		1,180	887	866	1,309
RAF	Yes, without difficulties	%		<u>4</u>	9	11	<u>10</u>
	Yes, but with some difficulties	%		4	7	6	5
	No	%		5	<u>3</u>	4	7
	Not Applicable/Missing	%		<u>86</u>	80	79	<u>78</u>
	<i>Unweighted count</i>	(n)		502	481	531	615

So of those who moved in last 12 months, 11% were able to continue dental treatment without difficulties.

Single underline: The 8% result in 2011 is significantly different to the 6% reported in 2014.

Tri Service results based on 2,439 responses

Double underline: The Naval Services 3% result for "No" is significantly different to both the 7% "No" for RAF and the 6% "No" for Army.

Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2011, so comparisons to previous years are not possible.

Not Applicable/Missing response has been derived to estimate the proportion who did move but did NOT need to continue any treatment.

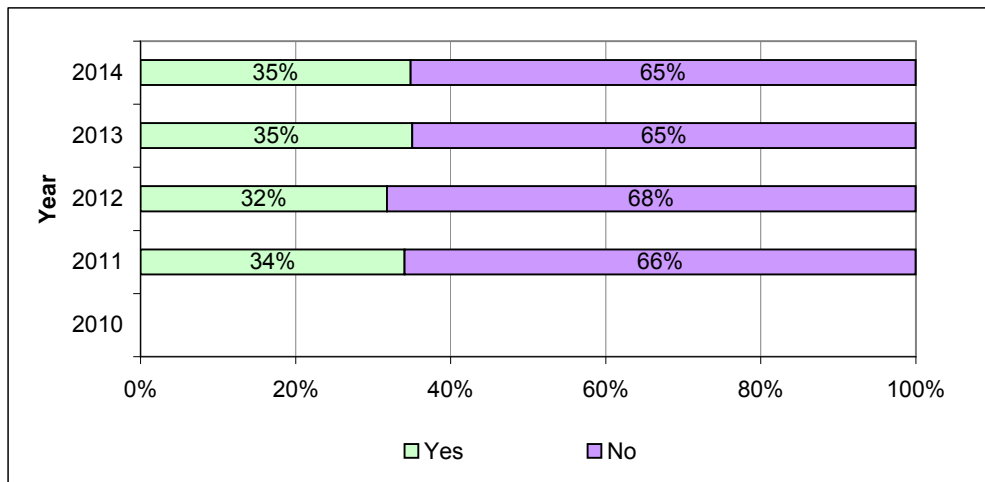
SECTION 1: HOUSING

Table F.1.1 Have you moved in the last 12 months? [F_Hs001]

			2010	2011	2012	2013	2014
Tri-Service	Yes	%		34	<u>32</u>	35	<u>35</u>
	No	%		66	<u>68</u>	65	<u>65</u>
	<i>Unweighted count</i>	(n)		6,093	5,093	5,335	7,450
Naval Services	Yes	%		18	23	25	<u>23</u>
	No	%		82	77	75	<u>77</u>
	<i>Unweighted count</i>	(n)		1,579	1,121	1,468	2,369
Army	Yes	%		39	<u>35</u>	39	<u>39</u>
	No	%		61	<u>65</u>	61	<u>61</u>
	<i>Unweighted count</i>	(n)		3,093	2,418	2,212	3,312
RAF	Yes	%		38	31	32	<u>34</u>
	No	%		62	69	68	<u>66</u>
	<i>Unweighted count</i>	(n)		1,421	1,554	1,655	1,769

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Comparisons with 2010 are not possible. This question was not asked in 2010.

Fig F.1.1 Have you moved in the last 12 months? [F_Hs001] - Tri-Service results



SECTION 1: HOUSING

Table F.1.2 Have you moved in the last 12 months due to Service reasons? [F_Hs002]

			2010	2011	2012	2013	2014
Tri-Service	Yes	%	<u>35</u>		27	27	<u>26</u>
	No	%	65		73	73	<u>74</u>
	<i>Unweighted count</i>	(n)	3,477		3,797	5,264	7,371
Naval Services	Yes	%	<u>25</u>		<u>22</u>	<u>17</u>	<u>14</u>
	No	%	75		78	83	<u>86</u>
	<i>Unweighted count</i>	(n)	854		661	1,441	2,355
Army	Yes	%	<u>40</u>		30	31	<u>30</u>
	No	%	60		70	69	<u>70</u>
	<i>Unweighted count</i>	(n)	1,550		1,986	2,194	3,277
RAF	Yes	%	29		23	24	<u>26</u>
	No	%	71		77	76	<u>74</u>
	<i>Unweighted count</i>	(n)	1,073		1,150	1,629	1,739

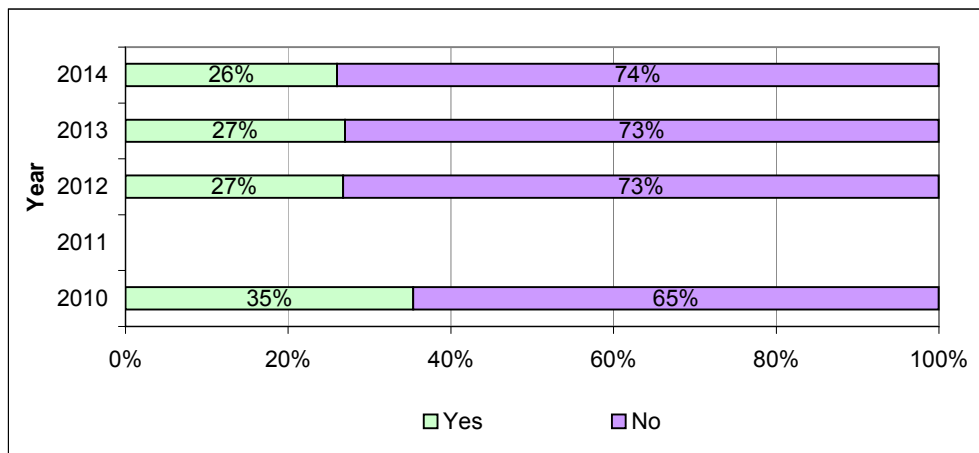
Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2011 are not possible. This question was not asked in 2011.

In 2010 this question was asked as 'What was the date of your last family move as a result of your spouse's posting?', in 2012 as 'When was your last move due to Service reasons?', and in 2013 and 2014 as 'If yes [question F_Hs001], was this due to Service reasons?'.

Fig F.1.2 Have you moved in the last 12 months due to Service reasons? [F_Hs002] - Tri-Service results



SECTION 1: HOUSING

Table F.1.3 Do you own your own home? (Yes/No) [F_Hs003YN]

			2010	2011	2012	2013	2014
Tri-Service	Yes	%	<u>55</u>	<u>56</u>	<u>60</u>	<u>56</u>	58
	No	%	<u>45</u>	<u>44</u>	<u>40</u>	<u>44</u>	42
	<i>Unweighted count</i>	(n)	4,703	6,459	5,069	5,309	7,416
Naval Services	Yes	%	78	<u>78</u>	77	75	73
	No	%	22	<u>22</u>	23	25	27
	<i>Unweighted count</i>	(n)	1,601	1,579	1,115	1,459	2,362
Army	Yes	%	<u>43</u>	<u>45</u>	50	46	49
	No	%	<u>57</u>	<u>55</u>	50	54	51
	<i>Unweighted count</i>	(n)	1,785	3,456	2,389	2,197	3,280
RAF	Yes	%	64	62	67	66	65
	No	%	36	38	33	34	35
	<i>Unweighted count</i>	(n)	1,317	1,424	1,565	1,653	1,774

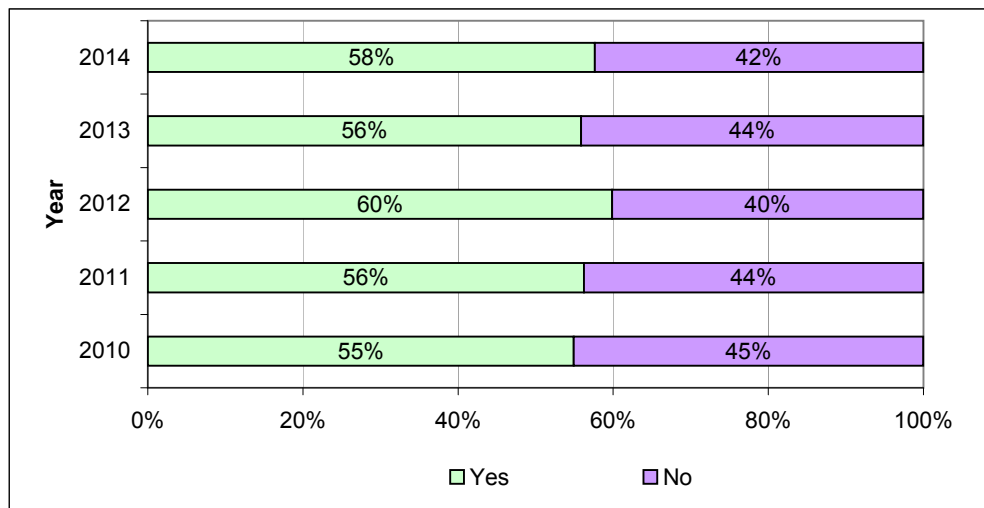
Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Respondent is 'Yes' if they answered 'Yes, I am living in it' or 'Yes, but not living in it'. (See Table F.1.4)

Respondent is 'No' if they answered 'No, but previously owned own home' or 'No, I have never owned my own home'. (See Table F.1.4)

Fig F.1.3 Do you own your own home? (Yes/No) [F_Hs003YN] - Tri-Service results



Commentary

The overall rate of home ownership has been broadly unchanging in recent years, but is now slightly higher than in 2010.

The Naval Services families' rate of home ownership is significantly higher than the RAF rate, which is significantly higher than the Army rate. This has been the case since 2010.

SECTION 1: HOUSING

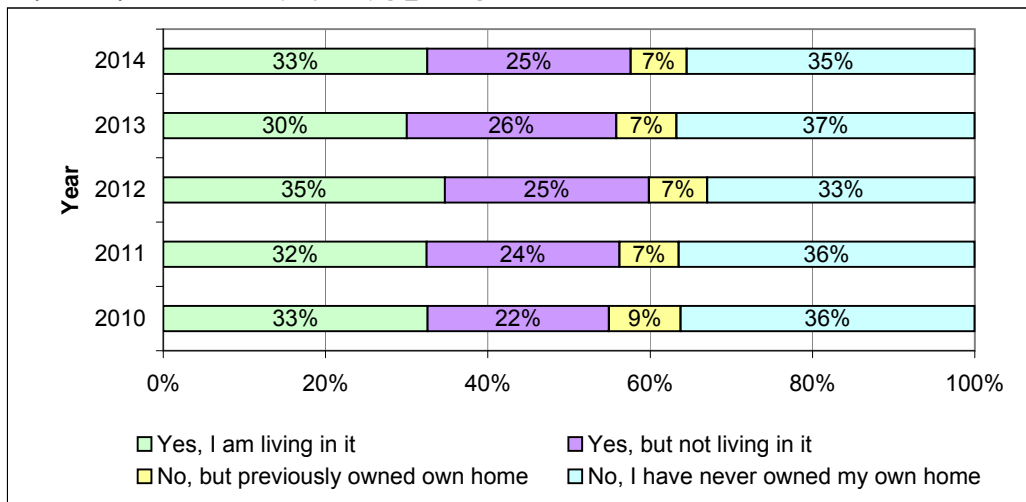
Table F.1.4 Do you own your own home? (4 options) [F_Hs003]

			2010	2011	2012	2013	2014
Tri-Service	Yes, I am living in it	%	<u>33</u>	32	35	<u>30</u>	33
	Yes, but not living in it	%	<u>22</u>	24	25	26	25
	No, but previously owned own home	%	<u>9</u>	7	7	7	7
	No, I have never owned my own home	%	36	36	<u>33</u>	37	35
	<i>Unweighted count</i>	(n)	4,703	6,459	5,069	5,309	7,416
Naval Services	Yes, I am living in it	%	<u>65</u>	<u>64</u>	<u>61</u>	58	56
	Yes, but not living in it	%	<u>13</u>	<u>14</u>	16	17	17
	No, but previously owned own home	%	8	7	8	8	7
	No, I have never owned my own home	%	14	<u>15</u>	16	17	19
	<i>Unweighted count</i>	(n)	1,601	1,579	1,115	1,459	2,362
Army	Yes, I am living in it	%	<u>17</u>	<u>18</u>	23	<u>18</u>	22
	Yes, but not living in it	%	26	27	27	27	27
	No, but previously owned own home	%	<u>9</u>	7	7	7	6
	No, I have never owned my own home	%	48	48	43	47	45
	<i>Unweighted count</i>	(n)	1,785	2,456	2,389	2,197	3,280
RAF	Yes, I am living in it	%	<u>43</u>	37	39	38	38
	Yes, but not living in it	%	<u>22</u>	25	27	29	27
	No, but previously owned own home	%	10	8	7	7	8
	No, I have never owned my own home	%	26	30	26	26	27
	<i>Unweighted count</i>	(n)	1,317	1,424	1,565	1,653	1,774

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.1.4 Do you own your own home? (4 options) [F_Hs003] - Tri-Service results



SECTION 1: HOUSING

Table F.1.5 If you don't own your own home, which of the following statements apply to you? (Tick all that apply) [F_Hs004-013]
SUBSET: Results based on respondents who do not own their own home. [42% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	[1] I/we don't want to own a home at this stage in my/our life/career(s)	%	10	11	12	14	13
	[2] I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home.	%	7	<u>6</u>	7	8	9
	[3] Living in Service Accommodation is better suited to my family's needs at present.	%	<u>22</u>	<u>25</u>	<u>30</u>	39	42
	[4] I/we want to be able to move with my spouse/civil partner when he/she is posted.	%	<u>27</u>	<u>28</u>	36	35	37
	[5] I/we don't want to buy a home where we're currently located.	%	<u>22</u>	<u>23</u>	26	27	28
	[6] I/we can't afford to buy a suitable home at the moment.	%	62	60	59	61	62
	[7] I/we had difficulties getting a mortgage	%		13	12	12	13
	[8] I/we wouldn't be able to live in the home	%	15	13	12	16	15
	[9] I/we were not aware of support available to buy a home	%		20	24	<u>26</u>	21
	[10] Other	%	7	3	3	5	6
<i>Unweighted count</i>		(n)	1,606	2,419	1,762	1,874	2,574
Naval Services	[1] I/we don't want to own a home at this stage in my/our life/career(s)	%	<u>4</u>	7	11	8	11
	[2] I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home.	%	4	6	6	7	7
	[3] Living in Service Accommodation is better suited to my family's needs at present.	%	<u>11</u>	<u>31</u>	<u>33</u>	44	43
	[4] I/we want to be able to move with my spouse/civil partner when he/she is posted.	%	<u>10</u>	21	28	24	21
	[5] I/we don't want to buy a home where we're currently located.	%	<u>6</u>	23	22	17	19
	[6] I/we can't afford to buy a suitable home at the moment.	%	53	61	62	64	56
	[7] I/we had difficulties getting a mortgage	%		13	14	11	13
	[8] I/we wouldn't be able to live in the home	%	<1	8	6	5	5
	[9] I/we were not aware of support available to buy a home	%		14	21	<u>21</u>	13
	[10] Other	%	6	7	2	5	7
<i>Unweighted count</i>		(n)	327	351	257	320	512
Army	[1] I/we don't want to own a home at this stage in my/our life/career(s)	%	11	10	12	14	13
	[2] I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home.	%	7	<u>6</u>	7	8	9
	[3] Living in Service Accommodation is better suited to my family's needs at present.	%	<u>22</u>	<u>22</u>	<u>26</u>	36	39
	[4] I/we want to be able to move with my spouse/civil partner when he/she is posted.	%	<u>28</u>	<u>27</u>	36	34	39
	[5] I/we don't want to buy a home where we're currently located.	%	22	<u>19</u>	25	25	26
	[6] I/we can't afford to buy a suitable home at the moment.	%	61	<u>60</u>	<u>58</u>	61	65
	[7] I/we had difficulties getting a mortgage	%		13	12	12	14
	[8] I/we wouldn't be able to live in the home	%	17	13	13	17	16
	[9] I/we were not aware of support available to buy a home	%		20	26	27	23
	[10] Other	%	6	4	2	4	6
<i>Unweighted count</i>		(n)	816	1,562	997	1,006	1,482
RAF	[1] I/we don't want to own a home at this stage in my/our life/career(s)	%	11	16	13	15	15
	[2] I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home.	%	9	7	7	10	8
	[3] Living in Service Accommodation is better suited to my family's needs at present.	%	<u>26</u>	<u>30</u>	40	46	47
	[4] I/we want to be able to move with my spouse/civil partner when he/she is posted.	%	<u>31</u>	32	42	41	39
	[5] I/we don't want to buy a home where we're currently located.	%	<u>29</u>	33	32	37	38
	[6] I/we can't afford to buy a suitable home at the moment.	%	<u>69</u>	60	61	60	54
	[7] I/we had difficulties getting a mortgage	%		13	10	11	10
	[8] I/we wouldn't be able to live in the home	%	16	15	13	16	17
	[9] I/we were not aware of support available to buy a home	%		22	19	<u>27</u>	20
	[10] Other	%	9	-	7	8	8
<i>Unweighted count</i>		(n)	463	506	508	548	580

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

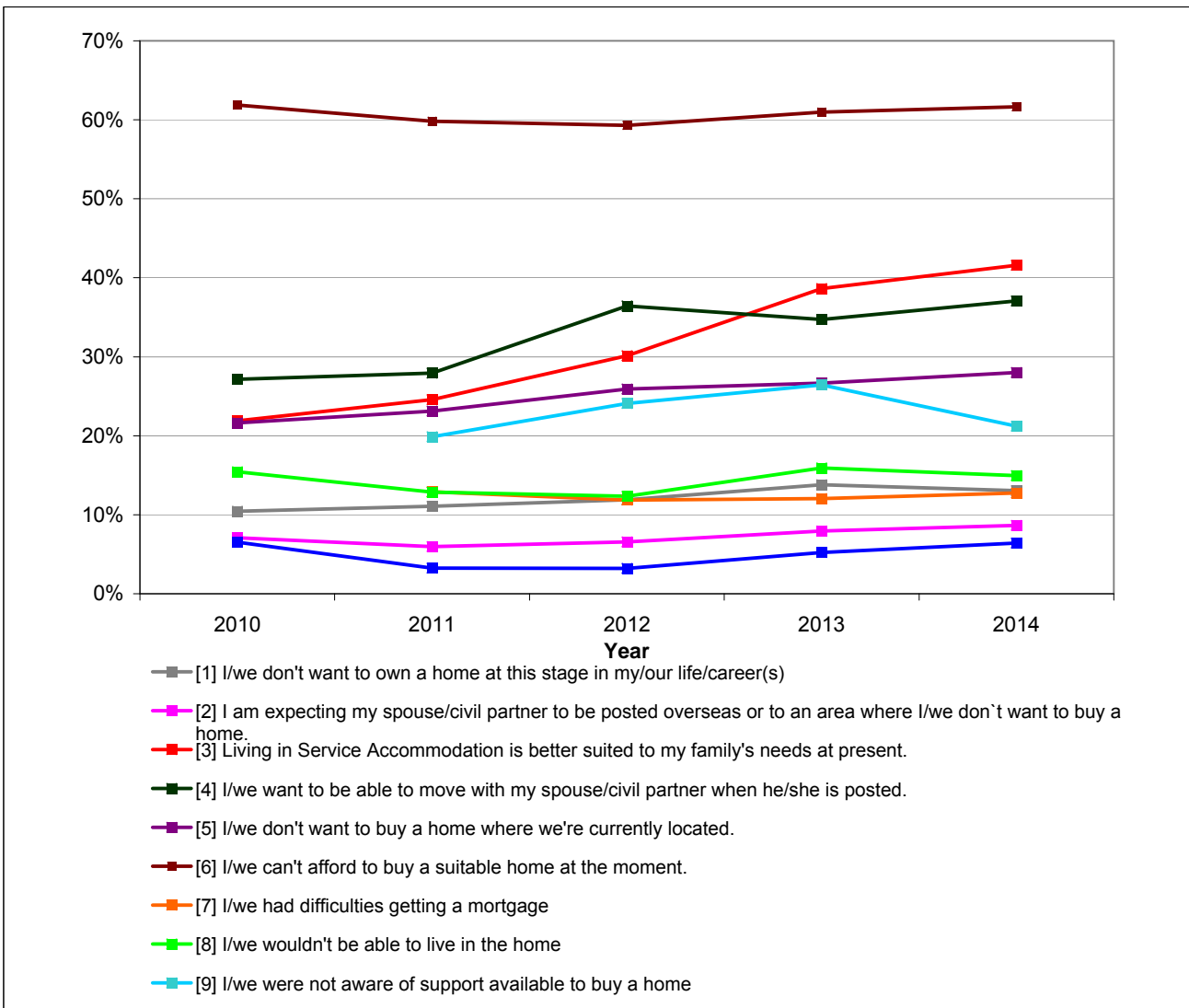
Where 2014 results are significantly different to both other Services they have been double underlined.

Statements [7] and [9] were introduced in 2011, so comparisons to previous years are not possible.

This is a "tick all that apply" question, so totals will not sum to 100%.

SECTION 1: HOUSING

Fig F.1.5 If you don't own your own home, which of the following statements apply to you? (Tick all that apply) [F_Hs004-013] - Tri-Service results
SUBSET: Results based on respondents who do not own their own home. [42% for 2014]



Statements [7] and [9] were introduced in 2011, so comparisons to previous years are not possible.
 This is a "tick all that apply" question, so totals will not sum to 100%.

Commentary

The most important reason for not owning a home remains 'We can't afford to buy a suitable home at the moment', and this is significantly more important for Army families than RAF and Naval Service families. There has been a significant decrease in the proportion of Service personnel not in their own home who state one of the reasons as 'We were not aware of support available to buy a home'.

RAF families are most likely to state 'We don't want to buy a home where we're currently located', followed by Army families, and Naval Services families are least likely to state this.

SECTION 1: HOUSING

Table F.1.6 What type of accommodation do you live in during the working week? [F_Hs014]

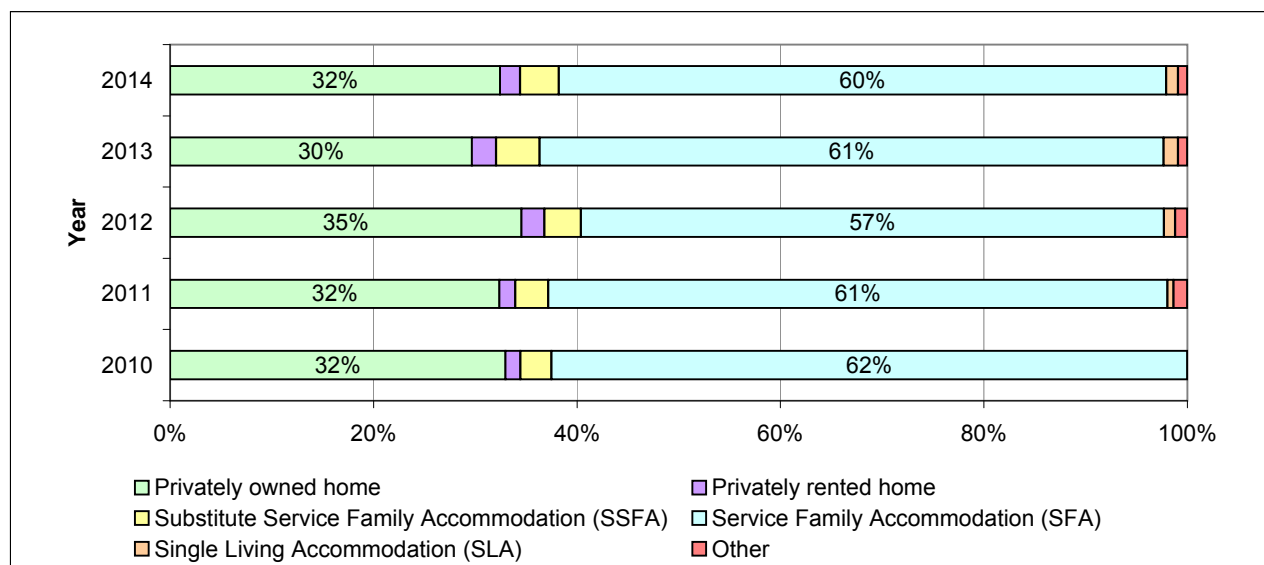
		2010	2011	2012	2013	2014
Tri-Service	Privately owned home	% 32	32	35	<u>30</u>	<u>32</u>
	Privately rented home	% 1	2	2	2	<u>2</u>
	Substitute Service Family Accommodation (SSFA)	% 3	3	4	4	<u>4</u>
	Service Family Accommodation (SFA)	% 62	61	57	61	<u>60</u>
	Single Living Accommodation (SLA)	%	<u><1</u>	1	1	<u>1</u>
	Other	%	1	1	<1	<u><1</u>
	<i>Unweighted count</i>	(n)	4,691	6,486	5,091	5,273
Naval Services	Privately owned home	% <u>66</u>	<u>64</u>	<u>61</u>	57	<u>55</u>
	Privately rented home	% 2	2	3	3	<u>3</u>
	Substitute Service Family Accommodation (SSFA)	% 3	4	4	5	<u>4</u>
	Service Family Accommodation (SFA)	% <u>28</u>	<u>28</u>	<u>30</u>	33	<u>35</u>
	Single Living Accommodation (SLA)	%	<1	2	<1	<u><1</u>
	Other	%	2	1	1	<u>2</u>
	<i>Unweighted count</i>	(n)	1,587	1,579	1,113	1,421
Army	Privately owned home	% <u>17</u>	<u>18</u>	23	<u>19</u>	<u>22</u>
	Privately rented home	% 2	2	3	2	<u>2</u>
	Substitute Service Family Accommodation (SSFA)	% 3	3	4	4	<u>4</u>
	Service Family Accommodation (SFA)	% <u>76</u>	<u>75</u>	69	73	<u>70</u>
	Single Living Accommodation (SLA)	%	<1	<1	1	<u>1</u>
	Other	%	<u>2</u>	<u>2</u>	<1	<u><1</u>
	<i>Unweighted count</i>	(n)	1,790	3,483	2,409	2,209
RAF	Privately owned home	% <u>43</u>	37	39	37	<u>37</u>
	Privately rented home	% <1	<1	1	2	<u>1</u>
	Substitute Service Family Accommodation (SSFA)	% 2	2	3	4	<u>4</u>
	Service Family Accommodation (SFA)	% 53	58	54	54	<u>55</u>
	Single Living Accommodation (SLA)	%	1	1	2	<u>2</u>
	Other	%	<1	<1	1	<u><1</u>
	<i>Unweighted count</i>	(n)	1,314	1,424	1,569	1,643

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

SLA did not have its own category in 2010, so SLA was included within Other this year, giving Other a different definition for 2010 compared to 2011 onwards.

Fig F.1.6 What type of accommodation do you live in during the working week? [F_Hs014] - Tri-Service results



SECTION 1: HOUSING

Table F.1.7 What type of accommodation would you prefer to live in during the working week? [F_Hs015]

			2010	2011	2012	2013	2014
Tri-Service	Privately owned home	%			<u>60</u>	<u>53</u>	<u>57</u>
	Privately rented home	%			1	1	<1
	Substitute Service Family Accommodation (SSFA)	%			2	2	2
	Service Family Accommodation (SFA)	%			<u>35</u>	<u>42</u>	<u>39</u>
	Single Living Accommodation (SLA)	%			<1	<1	<1
	Other	%			1	<1	<1
	<i>Unweighted count</i>	(n)			4,939	5,123	7,246
Naval Services	Privately owned home	%		<u>84</u>	<u>84</u>	<u>82</u>	<u>80</u>
	Privately rented home	%		<1	<1	<1	1
	Substitute Service Family Accommodation (SSFA)	%		2	1	2	2
	Service Family Accommodation (SFA)	%		<u>12</u>	13	13	<u>16</u>
	Single Living Accommodation (SLA)	%		<1	<1	<1	<1
	Other	%		1	1	1	1
	<i>Unweighted count</i>	(n)		1,547	1,086	1,410	2,374
Army	Privately owned home	%		43	<u>48</u>	<u>39</u>	<u>44</u>
	Privately rented home	%		<u>2</u>	2	1	<1
	Substitute Service Family Accommodation (SSFA)	%		2	3	3	2
	Service Family Accommodation (SFA)	%		51	<u>45</u>	56	<u>53</u>
	Single Living Accommodation (SLA)	%		<1	<1	<1	<1
	Other	%		<u>2</u>	<u>2</u>	<1	<1
	<i>Unweighted count</i>	(n)		3,391	2,342	2,127	3,187
RAF	Privately owned home	%			67	67	<u>68</u>
	Privately rented home	%			<1	<1	<1
	Substitute Service Family Accommodation (SSFA)	%			1	2	2
	Service Family Accommodation (SFA)	%			30	28	<u>28</u>
	Single Living Accommodation (SLA)	%			<1	<1	<1
	Other	%			<1	<1	<1
	<i>Unweighted count</i>	(n)			1,511	1,586	1,685

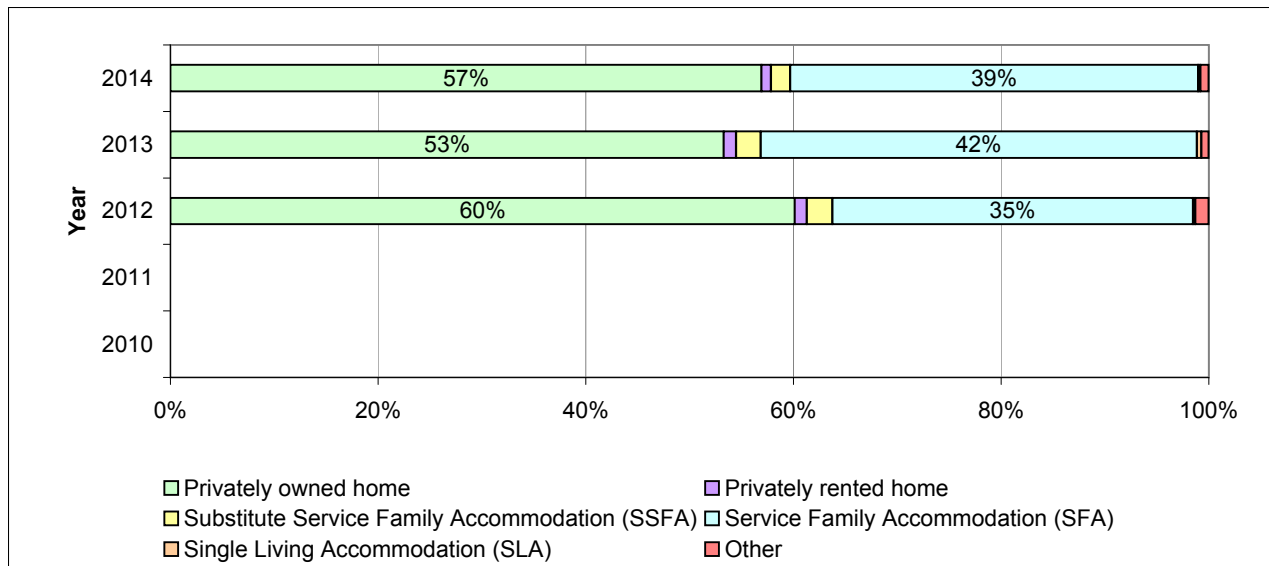
Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was only asked by Naval Services and Army in 2011. So no other comparisons with 2011 are possible.

Comparisons with 2010 are not possible. This question was not asked in 2010.

Fig F.1.7 What type of accommodation would you prefer to live in during the working week? [F_Hs015] - Tri-Service results



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Table F.1.8 Proportion of Service families by accommodation type and preference (Derived from F_Hs014 and F_Hs015)

			2010	2011	2012	2013	2014
Tri-Service	Currently living in preferred type of accommodation.	%			68	70	<u>69</u>
	Not currently living in Privately owned home but would prefer to be.	%			27	25	<u>26</u>
	Not currently living in Service accommodation but would prefer to be.	%			2	2	2
	Currently living in Service accommodation but would prefer a different type.	%			2	2	2
	Other	%			1	1	1
	<i>Unweighted count</i>	(n)			4,928	5,078	7,197
Naval Services	Currently living in preferred type of accommodation.	%			72	71	<u>70</u>
	Not currently living in Privately owned home but would prefer to be.	%			24	26	<u>26</u>
	Not currently living in Service accommodation but would prefer to be.	%			1	<1	2
	Currently living in Service accommodation but would prefer a different type.	%			1	<1	<1
	Other	%			1	2	1
	<i>Unweighted count</i>	(n)			1,086	1,376	2,343
Army	Currently living in preferred type of accommodation.	%			<u>67</u>	73	<u>72</u>
	Not currently living in Privately owned home but would prefer to be.	%			27	21	<u>23</u>
	Not currently living in Service accommodation but would prefer to be.	%			2	2	2
	Currently living in Service accommodation but would prefer a different type.	%			3	3	2
	Other	%			2	1	<1
	<i>Unweighted count</i>	(n)			2,332	2,120	3,171
RAF	Currently living in preferred type of accommodation.	%			66	63	<u>63</u>
	Not currently living in Privately owned home but would prefer to be.	%			30	32	<u>33</u>
	Not currently living in Service accommodation but would prefer to be.	%			2	2	<1
	Currently living in Service accommodation but would prefer a different type.	%			2	2	2
	Other	%			1	1	1
	<i>Unweighted count</i>	(n)			1,510	1,582	1,683

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Respondent is 'Currently living in preferred type of accommodation' if F_Hs014=F_Hs015.

Respondent is 'Not currently living in Privately owned home but would prefer to be' if F_Hs014≠ Privately owned home, and F_Hs015 = Privately owned home.

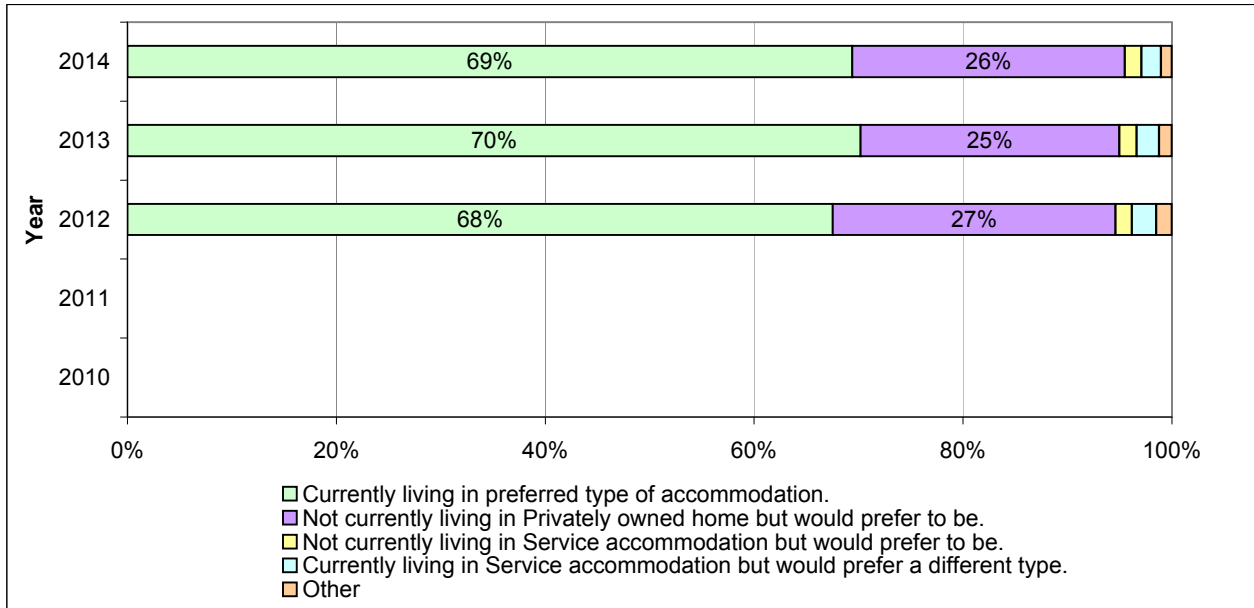
Respondent is 'Not currently living in Service accommodation but would prefer to be' if F_Hs014 = Privately owned, Privately rented or Other, and F_Hs015 = SSFA, SLA or SLA.

Respondent is 'Currently living in Service accommodation but would prefer a different type' if F_Hs014 = SSFA, SFA or SLA, and F_Hs015 = SSFA, SLA or SLA, and F_Hs014 ≠ F_Hs015.

Respondent is 'Other' if they are none of the above, and they answered both F_Hs014 and F_Hs015.

SECTION 1: HOUSING

Fig F.1.8 Proportion of Service families by accommodation type and preference (Derived from F_Hs014 and F_Hs015) - Tri-Service results



Respondent is 'Currently living in preferred type of accommodation' if F_Hs014=F_Hs015.

Respondent is 'Not currently living in Privately owned home but would prefer to be' if F_Hs014≠ Privately owned home, and F_Hs015 = Privately owned home.

Respondent is 'Not currently living in Service accommodation but would prefer to be' if F_Hs014 = Privately owned, Privately rented or Other, and F_Hs015 = SSFA, SLA or SLA.

Respondent is 'Currently living in Service accommodation but would prefer a different type' if F_Hs014 = SSFA, SFA or SLA, and F_Hs015 = SSFA, SLA or SLA, and F_Hs014 ≠ F_Hs015.

Respondent is 'Other' if they are none of the above, and they answered both F_Hs014 and F_Hs015.

Commentary on Tables F.1.6-8

The majority of Service families (69%) are living in their preferred type of accommodation. Of the 31% of families not living in their preferred type of accommodation, most (26%) are not in Privately owned home (POH) but would prefer to be.

Naval Service families have the highest rate of living in POH, and the highest preference for POH, as well as the lowest rate of living in SFA, and the lowest preference for SFA.

Army families have the lowest rate of living in POH, and the lowest preference for POH, as well as the highest rate of living in SFA, and the highest preference for SFA.

RAF families have a lower rate of living in their preferred type of accommodation (63%) than Naval Service families and Army families. This is largely because RAF families have the highest proportion (33%) not in POH that would prefer to be.

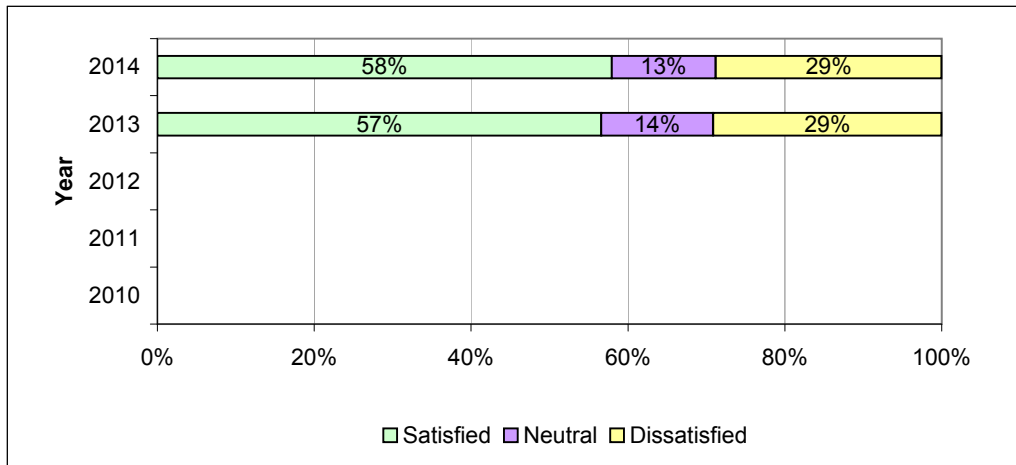
SECTION 1: HOUSING

Table F.1.9 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [1] The condition of your SFA/SSFA. [F_Hs016]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [62% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%			57	58
	Neutral	%			14	13
	Dissatisfied	%			29	29
	<i>Unweighted count</i>	(n)			3,085	4,363
Naval Services	Satisfied	%			66	58
	Neutral	%			12	10
	Dissatisfied	%			23	32
	<i>Unweighted count</i>	(n)			504	843
Army	Satisfied	%			56	59
	Neutral	%			14	13
	Dissatisfied	%			29	28
	<i>Unweighted count</i>	(n)			1,624	2,484
RAF	Satisfied	%			53	56
	Neutral	%			15	16
	Dissatisfied	%			32	29
	<i>Unweighted count</i>	(n)			957	1,036

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Original 5 point satisfaction scale grouped into the 3 point scale shown here.
 This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.9 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [1] The condition of your SFA/SSFA. [F_Hs016] - Tri-Service results



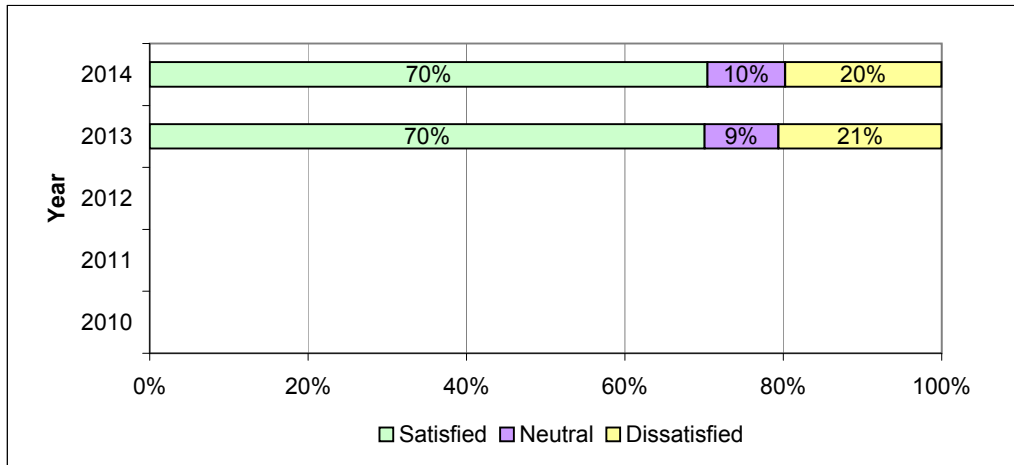
SECTION 1: HOUSING

Table F.1.10 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [2] The amount of space (e.g. number of bedrooms and/or room size) in your SFA/SSFA. [F_Hs017]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [62% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied				70	<u>70</u>
	Neutral				9	<u>10</u>
	Dissatisfied				21	<u>20</u>
	<i>Unweighted count</i>				3,091	4,373
Naval Services	Satisfied				77	<u>73</u>
	Neutral				6	<u>9</u>
	Dissatisfied				17	<u>18</u>
	<i>Unweighted count</i>				504	846
Army	Satisfied				69	<u>70</u>
	Neutral				10	<u>10</u>
	Dissatisfied				21	<u>20</u>
	<i>Unweighted count</i>				1,625	2,493
RAF	Satisfied				69	<u>71</u>
	Neutral				9	<u>11</u>
	Dissatisfied				22	<u>19</u>
	<i>Unweighted count</i>				962	1,034

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Original 5 point satisfaction scale grouped into the 3 point scale shown here.
 This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.10 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [2] The amount of space (e.g. number of bedrooms and/or room size) in your SFA/SSFA. [F_Hs017] - Tri-Service results



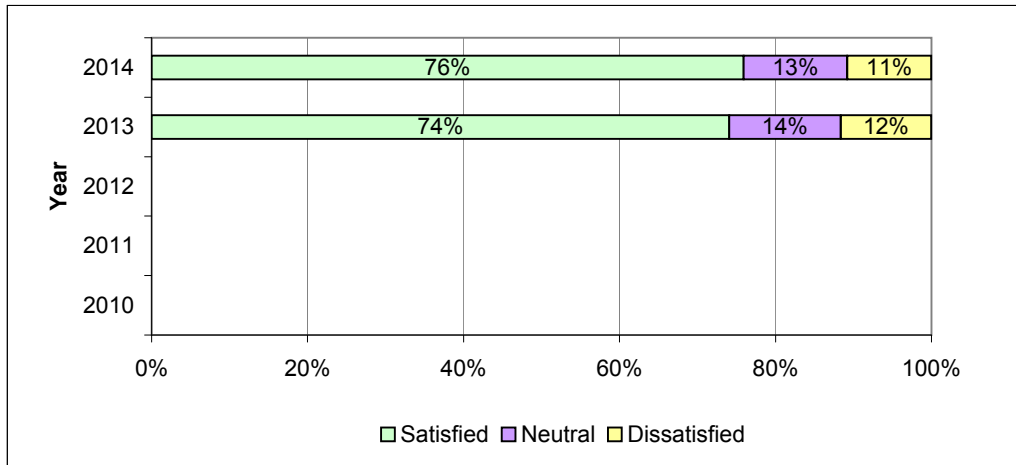
SECTION 1: HOUSING

Table F.1.11 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [3] The charges for your SFA/SSFA. [F_Hs018]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [61% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%			74	<u>76</u>
	Neutral	%			14	<u>13</u>
	Dissatisfied	%			12	<u>11</u>
	<i>Unweighted count</i>	(n)			3,033	4,302
Naval Services	Satisfied	%			<u>79</u>	<u>73</u>
	Neutral	%			<u>12</u>	<u>18</u>
	Dissatisfied	%			9	<u>9</u>
	<i>Unweighted count</i>	(n)			501	839
Army	Satisfied	%			74	<u>78</u>
	Neutral	%			14	<u>12</u>
	Dissatisfied	%			11	<u>10</u>
	<i>Unweighted count</i>	(n)			1,592	2,436
RAF	Satisfied	%			71	<u>72</u>
	Neutral	%			15	<u>16</u>
	Dissatisfied	%			14	<u>12</u>
	<i>Unweighted count</i>	(n)			940	1,027

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Original 5 point satisfaction scale grouped into the 3 point scale shown here.
 This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.11 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [3] The charges for your SFA/SSFA. [F_Hs018] - Tri-Service results



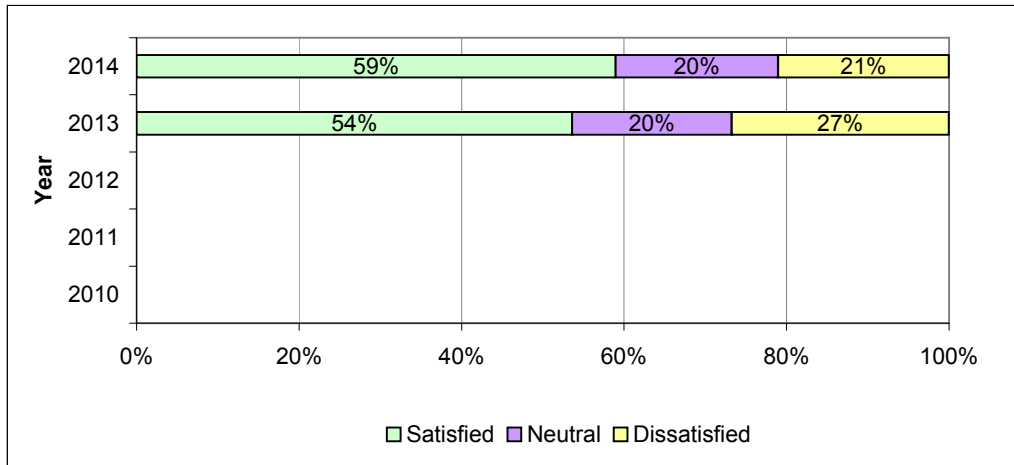
SECTION 1: HOUSING

Table F.1.12 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [4] The availability of SFA/SSFA. [F_Hs019]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [58% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied				<u>54</u>	<u>59</u>
	Neutral				20	20
	Dissatisfied				<u>27</u>	21
	<i>Unweighted count</i>	<i>(n)</i>			2,906	4,126
Naval Services	Satisfied				55	<u>49</u>
	Neutral				19	23
	Dissatisfied				26	28
	<i>Unweighted count</i>	<i>(n)</i>			469	775
Army	Satisfied				55	<u>62</u>
	Neutral				20	19
	Dissatisfied				25	19
	<i>Unweighted count</i>	<i>(n)</i>			1,526	2,348
RAF	Satisfied				48	<u>56</u>
	Neutral				19	22
	Dissatisfied				33	23
	<i>Unweighted count</i>	<i>(n)</i>			911	1,003

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Original 5 point satisfaction scale grouped into the 3 point scale shown here.
 This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.12 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [4] The availability of SFA/SSFA. [F_Hs019] - Tri-Service results



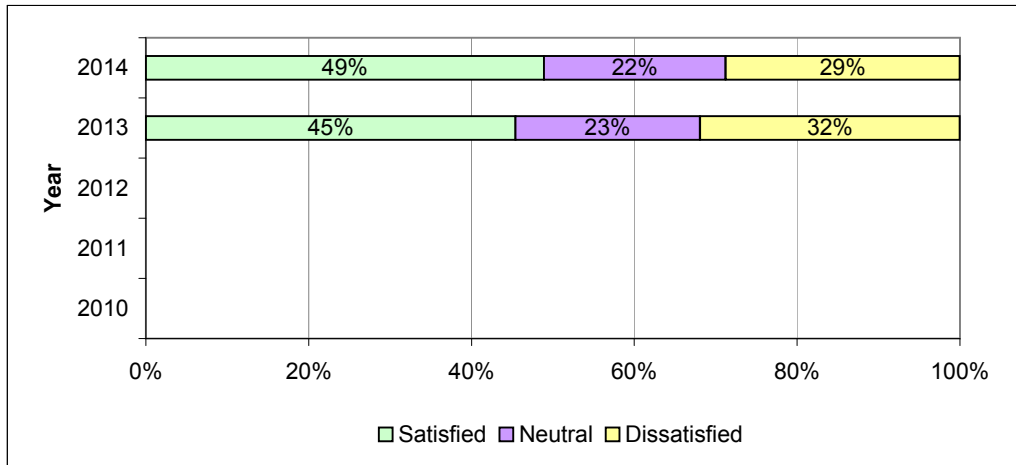
SECTION 1: HOUSING

Table F.1.13 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [5] The allocation process via the Housing Allocations & Service Centre (HASC). [F_Hs020]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [58% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied				45	<u>49</u>
	Neutral				23	<u>22</u>
	Dissatisfied				32	<u>29</u>
	<i>Unweighted count</i>				2,859	4,066
Naval Services	Satisfied				<u>50</u>	<u>41</u>
	Neutral				<u>18</u>	<u>25</u>
	Dissatisfied				32	<u>33</u>
	<i>Unweighted count</i>				478	795
Army	Satisfied				47	<u>51</u>
	Neutral				24	<u>22</u>
	Dissatisfied				29	<u>27</u>
	<i>Unweighted count</i>				1,517	2,318
RAF	Satisfied				<u>38</u>	<u>47</u>
	Neutral				20	<u>21</u>
	Dissatisfied				42	<u>32</u>
	<i>Unweighted count</i>				864	953

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Original 5 point satisfaction scale grouped into the 3 point scale shown here.
 This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.13 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [5] The allocation process via the Housing Allocations & Service Centre (HASC). [F_Hs020] - Tri-Service results



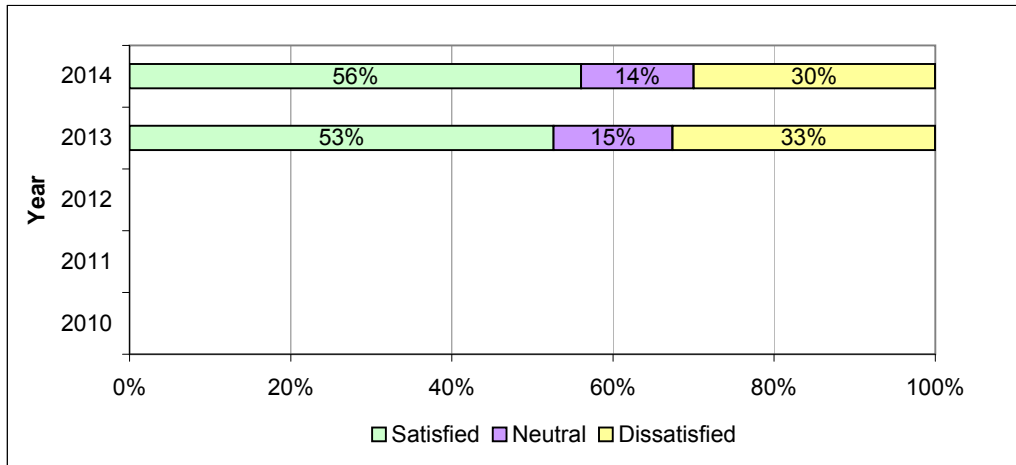
SECTION 1: HOUSING

Table F.1.14 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [6] Cleanliness when moving in. [F_Hs021]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [62% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%			53	<u>56</u>
	Neutral	%			15	<u>14</u>
	Dissatisfied	%			33	<u>30</u>
	<i>Unweighted count</i>	(n)			3,079	4,357
Naval Services	Satisfied	%			61	<u>57</u>
	Neutral	%			13	<u>13</u>
	Dissatisfied	%			26	<u>29</u>
	<i>Unweighted count</i>	(n)			504	840
Army	Satisfied	%			52	<u>56</u>
	Neutral	%			15	<u>14</u>
	Dissatisfied	%			33	<u>30</u>
	<i>Unweighted count</i>	(n)			1,620	2,483
RAF	Satisfied	%			51	<u>55</u>
	Neutral	%			16	<u>15</u>
	Dissatisfied	%			33	<u>30</u>
	<i>Unweighted count</i>	(n)			955	1,034

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Original 5 point satisfaction scale grouped into the 3 point scale shown here.
 This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.14 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [6] Cleanliness when moving in. [F_Hs021] - Tri-Service results



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Table F.1.15 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [7] The standard of furnishings in your SFA/SSFA. [F_Hs022]

SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [33% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%			49	<u>47</u>
	Neutral	%			27	<u>25</u>
	Dissatisfied	%			25	<u>27</u>
	<i>Unweighted count</i>	(n)			1,610	2,368
Naval Services	Satisfied	%			48	<u>38</u>
	Neutral	%			21	<u>25</u>
	Dissatisfied	%			31	<u>37</u>
	<i>Unweighted count</i>	(n)			258	454
Army	Satisfied	%			53	<u>53</u>
	Neutral	%			28	<u>24</u>
	Dissatisfied	%			18	<u>23</u>
	<i>Unweighted count</i>	(n)			764	1,272
RAF	Satisfied	%			38	<u>38</u>
	Neutral	%			25	<u>28</u>
	Dissatisfied	%			38	<u>34</u>
	<i>Unweighted count</i>	(n)			588	642

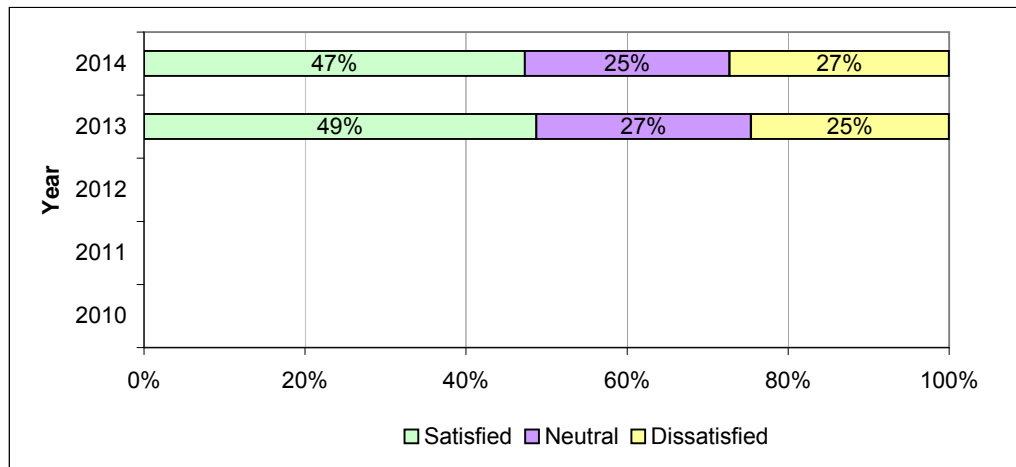
Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.15 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [7] The standard of furnishings in your SFA/SSFA. [F_Hs022] - Tri-Service results



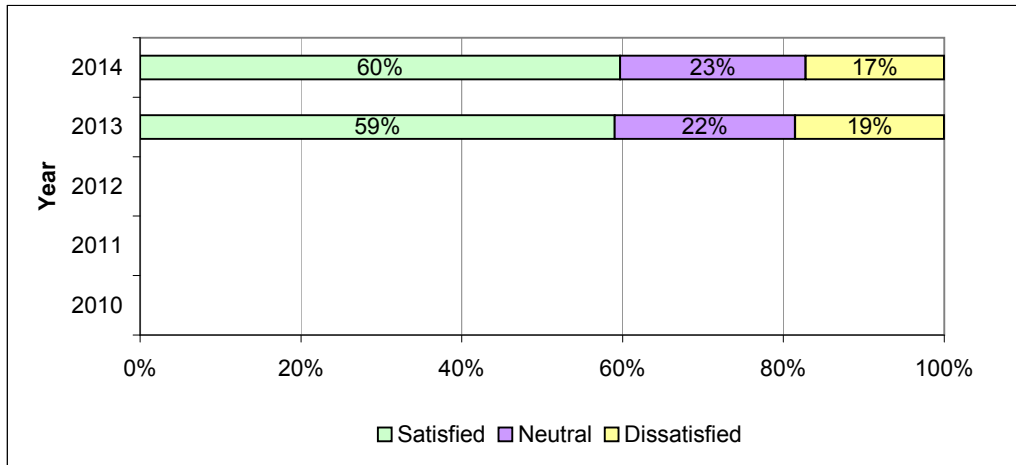
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Table F.1.16 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [8] Procedures when moving in to your SFA/SSFA. [F_Hs023]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [60% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%			59	60
	Neutral	%			22	23
	Dissatisfied	%			19	17
	<i>Unweighted count</i>	(n)			3,025	4,265
Naval Services	Satisfied	%			63	56
	Neutral	%			<u>21</u>	27
	Dissatisfied	%			16	17
	<i>Unweighted count</i>	(n)			497	814
Army	Satisfied	%			60	62
	Neutral	%			21	20
	Dissatisfied	%			19	18
	<i>Unweighted count</i>	(n)			1,598	2,461
RAF	Satisfied	%			54	55
	Neutral	%			27	31
	Dissatisfied	%			19	15
	<i>Unweighted count</i>	(n)			930	990

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Original 5 point satisfaction scale grouped into the 3 point scale shown here.
 This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.16 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [8] Procedures when moving in to your SFA/SSFA. [F_Hs023] - Tri-Service results



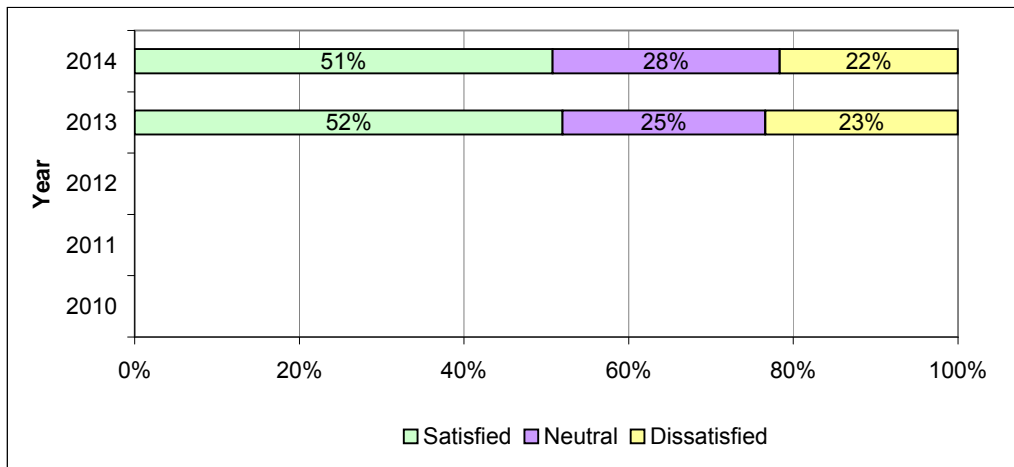
SECTION 1: HOUSING

Table F.1.17 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [9] Procedures when moving out of your SFA/SSFA. [F_Hs024]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [42% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%			52	<u>51</u>
	Neutral	%			25	<u>28</u>
	Dissatisfied	%			23	<u>22</u>
	<i>Unweighted count</i>	(n)			2,058	3,017
Naval Services	Satisfied	%			42	<u>42</u>
	Neutral	%			25	<u>29</u>
	Dissatisfied	%			32	<u>29</u>
	<i>Unweighted count</i>	(n)			267	467
Army	Satisfied	%			54	<u>54</u>
	Neutral	%			24	<u>25</u>
	Dissatisfied	%			22	<u>21</u>
	<i>Unweighted count</i>	(n)			1,185	1,851
RAF	Satisfied	%			47	<u>46</u>
	Neutral	%			28	<u>34</u>
	Dissatisfied	%			25	<u>20</u>
	<i>Unweighted count</i>	(n)			606	699

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Original 5 point satisfaction scale grouped into the 3 point scale shown here.
 This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.17 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [9] Procedures when moving out of your SFA/SSFA. [F_Hs024] - Tri-Service results



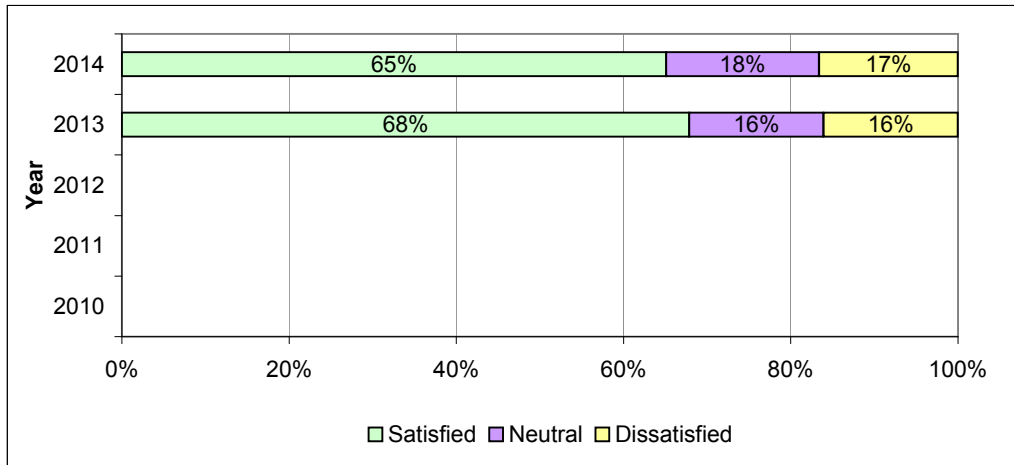
SECTION 1: HOUSING

Table F.1.18 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [10] The security of your SFA/SSFA. [F_Hs025]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [61% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied				68	<u>65</u>
	Neutral				16	<u>18</u>
	Dissatisfied				16	<u>17</u>
	<i>Unweighted count</i>				3,060	4,339
Naval Services	Satisfied				62	<u>55</u>
	Neutral				20	<u>23</u>
	Dissatisfied				18	<u>22</u>
	<i>Unweighted count</i>				497	831
Army	Satisfied				72	<u>68</u>
	Neutral				14	<u>17</u>
	Dissatisfied				14	<u>15</u>
	<i>Unweighted count</i>				1,609	2,481
RAF	Satisfied				58	<u>62</u>
	Neutral				20	<u>19</u>
	Dissatisfied				22	<u>19</u>
	<i>Unweighted count</i>				954	1,027

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Original 5 point satisfaction scale grouped into the 3 point scale shown here.
 This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.18 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [10] The security of your SFA/SSFA. [F_Hs025] - Tri-Service results



SECTION 1: HOUSING

Table F.1.19 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [11] Location of your SFA/SSFA in relation to local services (eg shops, doctors etc...). [F_Hs026]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [62% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%			72	<u>71</u>
	Neutral	%			12	<u>13</u>
	Dissatisfied	%			16	<u>16</u>
	<i>Unweighted count</i>	(n)			3,077	4,363
Naval Services	Satisfied	%			84	<u>79</u>
	Neutral	%			9	<u>12</u>
	Dissatisfied	%			6	<u>9</u>
	<i>Unweighted count</i>	(n)			504	843
Army	Satisfied	%			71	<u>70</u>
	Neutral	%			12	<u>12</u>
	Dissatisfied	%			17	<u>17</u>
	<i>Unweighted count</i>	(n)			1,616	2,487
RAF	Satisfied	%			72	<u>69</u>
	Neutral	%			14	<u>15</u>
	Dissatisfied	%			15	<u>15</u>
	<i>Unweighted count</i>	(n)			957	1,033

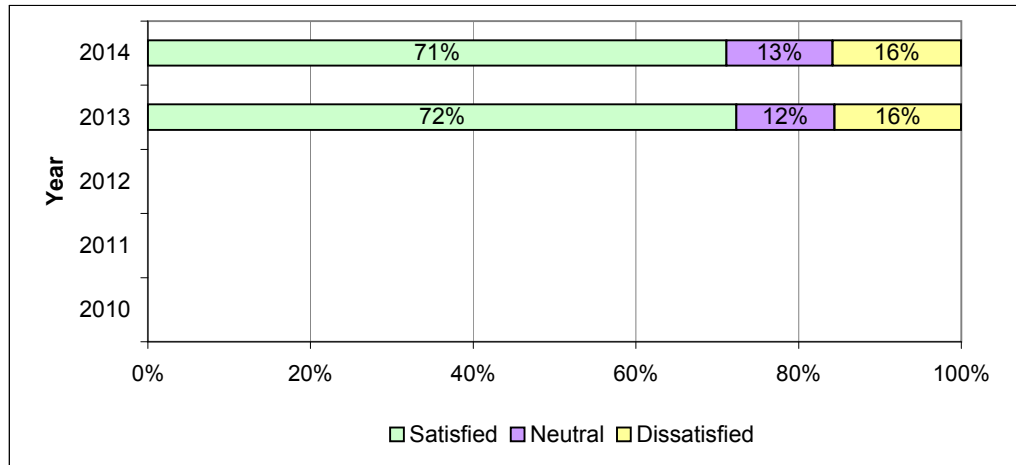
Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.19 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [11] Location of your SFA/SSFA in relation to local services (eg shops, doctors etc...). [F_Hs026] - Tri-Service results



Commentary on Tables F.1.9-19

All 11 aspects of SFA or SSFA have more people satisfied than dissatisfied. The only aspect where the overall satisfaction or dissatisfaction level has changed significantly compared to 2013 is the availability of SFA/SSFA, where satisfaction has increased from 54% to 59%.

The aspects of SFA or SSFA with the highest satisfaction ratings are the charges for SFA/SSFA, the location of SFA/SSFA in relation to local services, and the amount of space.

The aspects of SFA or SSFA with the lowest satisfaction ratings are the standard of furnishings, the allocation process, and procedures when moving out.

Army families have significantly higher satisfaction ratings than RAF and Naval Services families in 6 of the 11 aspects, and approximately equal satisfaction ratings for another 4.

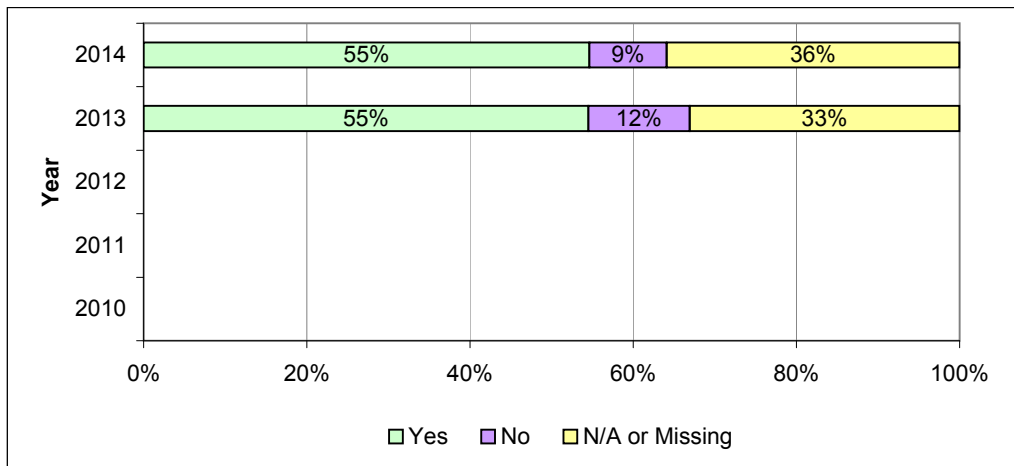
SECTION 1: HOUSING

Table F.1.20 Have you used the Modern Housing Solutions (MHS) (or an equivalent) maintenance service in the last 12 months? [F_Hs027]

		2010	2011	2012	2013	2014
Tri-Service	Yes	%			<u>55</u>	<u>55</u>
	No	%			<u>12</u>	<u>9</u>
	N/A or Missing	%			<u>33</u>	<u>36</u>
	<i>Unweighted count</i>	(n)			5,369	7,560
Naval Services	Yes	%			29	<u>32</u>
	No	%			5	<u>5</u>
	N/A or Missing	%			66	<u>63</u>
	<i>Unweighted count</i>	(n)			1,485	2,440
Army	Yes	%			64	<u>64</u>
	No	%			<u>13</u>	<u>10</u>
	N/A or Missing	%			<u>23</u>	<u>26</u>
	<i>Unweighted count</i>	(n)			2,223	3,334
RAF	Yes	%			49	<u>51</u>
	No	%			<u>16</u>	<u>13</u>
	N/A or Missing	%			35	<u>36</u>
	<i>Unweighted count</i>	(n)			1,661	1,786

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 The N/A's and Missings are largely made up of those who live in privately owned homes.
 This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.20 Have you used the Modern Housing Solutions (MHS) (or an equivalent) maintenance service in the last 12 months? [F_Hs027] - Tri-Service results



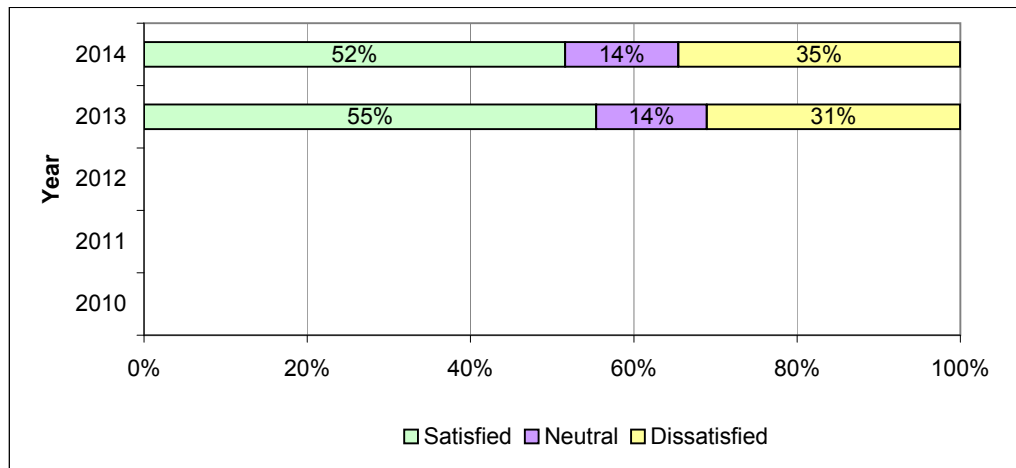
SECTION 1: HOUSING

Table F.1.21 If yes, how satisfied were you with the service provided by MHS (or an equivalent)? [F_Hs028]
SUBSET: Results based on respondents who have used MHS in the last 12 months, and did not answer 'Don't know' or 'N/A'. [54% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%			55	<u>52</u>
	Neutral	%			14	<u>14</u>
	Dissatisfied	%			31	<u>35</u>
	<i>Unweighted count</i>	<i>(n)</i>			2,562	3,574
Naval Services	Satisfied	%			60	<u>53</u>
	Neutral	%			6	<u>11</u>
	Dissatisfied	%			33	<u>37</u>
	<i>Unweighted count</i>	<i>(n)</i>			409	693
Army	Satisfied	%			57	<u>52</u>
	Neutral	%			15	<u>14</u>
	Dissatisfied	%			29	<u>34</u>
	<i>Unweighted count</i>	<i>(n)</i>			1,356	2,008
RAF	Satisfied	%			49	<u>50</u>
	Neutral	%			13	<u>16</u>
	Dissatisfied	%			37	<u>34</u>
	<i>Unweighted count</i>	<i>(n)</i>			797	873

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Original 5 point satisfaction scale grouped into the 3 point scale shown here.
 This question was introduced in 2013, so comparisons to previous years are not possible.

Fig F.1.21 If yes, how satisfied were you with the service provided by MHS (or an equivalent)? [F_Hs028] - Tri-Service results



Commentary on Tables F.1.20-21

About two thirds of Army families have used the MHS maintenance service in the last 12 months, significantly more than RAF families, where about half have used MHS, and significantly more than Naval Services families, where about one third have used MHS.

This is likely to be due to the higher rate of Army families living in SFA, at just over two thirds, followed by RAF families, at just over half, and Naval Services families, at just over one third (see Table F.1.6).

Satisfaction levels with MHS are not significantly different between the Services, or between 2013 and 2014.

SECTION 2: HEALTHCARE

Table F.2.1 If you/your family needed access to dental treatment in the last 12 months, were you able to? [F_Hc001]

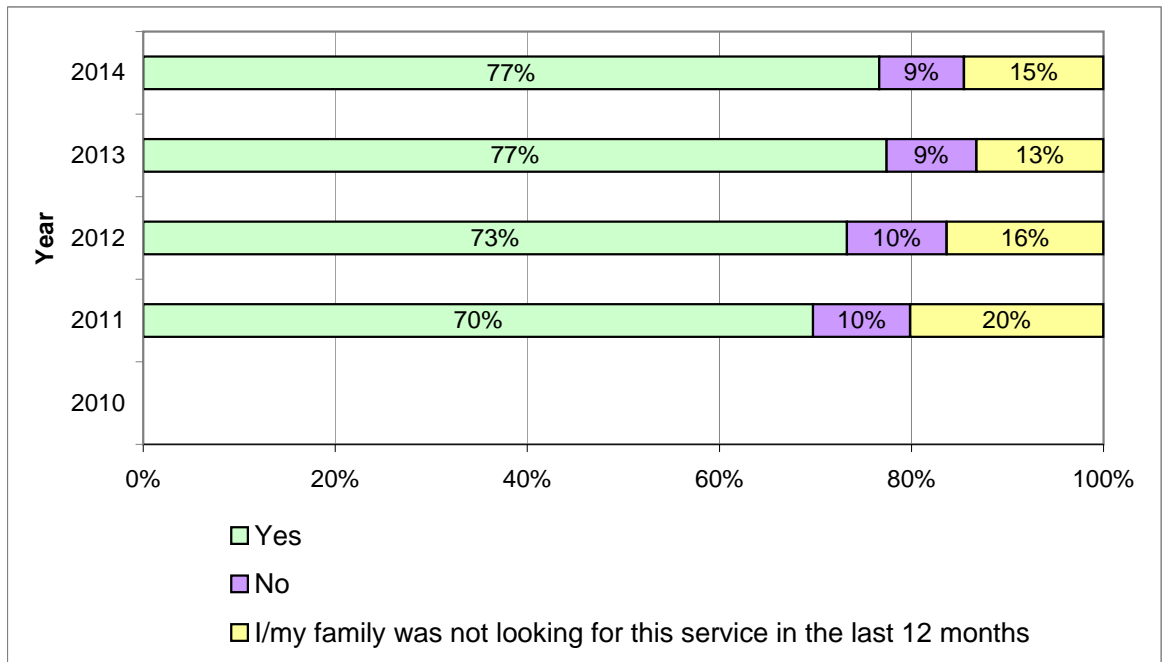
			2010	2011	2012	2013	2014
Tri-Service	Yes	%		<u>70</u>	<u>73</u>	<u>77</u>	<u>77</u>
	No	%		10	10	9	<u>9</u>
	I/my family was not looking for this service in the last 12 months	%		<u>20</u>	16	13	<u>15</u>
	<i>Unweighted count</i>	(n)		6,431	5,011	5,277	7,405
Naval Services	Yes	%		<u>81</u>	80	74	<u>77</u>
	No	%		8	7	11	<u>9</u>
	I/my family was not looking for this service in the last 12 months	%		12	13	14	<u>14</u>
	<i>Unweighted count</i>	(n)		1,562	1,103	1,469	2,411
Army	Yes	%		<u>67</u>	<u>67</u>	81	<u>80</u>
	No	%		<u>12</u>	<u>14</u>	7	<u>7</u>
	I/my family was not looking for this service in the last 12 months	%		<u>22</u>	<u>19</u>	11	<u>13</u>
	<i>Unweighted count</i>	(n)		3,452	2,357	2,155	3,222
RAF	Yes	%		67	<u>81</u>	74	<u>70</u>
	No	%		<u>9</u>	<u>6</u>	13	<u>12</u>
	I/my family was not looking for this service in the last 12 months	%		<u>24</u>	<u>13</u>	17	<u>18</u>
	<i>Unweighted count</i>	(n)		1,417	1,551	1,653	1,772

Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not possible. This question was reworded in 2011 from "As a result of your last move, did you or your family experience problems accessing an NHS dentist?"

Fig F.2.1 If you/your family needed access to dental treatment in the last 12 months, were you able to? [F_Hc001] - Tri-Service results



SECTION 2: HEALTHCARE

Table F.2.2 If you needed dental treatment in the last 12 months, did you access...? (please tick all that apply) [F_Hc004-008]

SUBSET: Results based on respondents who accessed dental treatment in the last 12 months. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	[1] Paying treatment at an NHS dentist	%	<u>49</u>	52	<u>47</u>	<u>54</u>
	[2] Free treatment at an NHS dentist	%	<u>27</u>	22	<u>19</u>	<u>23</u>
	[3] Fully private dental treatment	%	<u>18</u>	14	<u>12</u>	<u>13</u>
	[4] Other (please specify)	%	8	10	9	9
	[5] Not applicable	%			5	6
	<i>Unweighted count</i>	(n)		4,648	3,806	4,087
Naval Services	[1] Paying treatment at an NHS dentist	%		54	<u>49</u>	<u>60</u>
	[2] Free treatment at an NHS dentist	%		25	20	<u>23</u>
	[3] Fully private dental treatment	%		<u>27</u>	16	<u>19</u>
	[4] Other (please specify)	%		<u>4</u>	<u>5</u>	<u>6</u>
	[5] Not applicable	%			4	<u>3</u>
	<i>Unweighted count</i>	(n)		1,261	881	1,085
Army	[1] Paying treatment at an NHS dentist	%		46	54	<u>43</u>
	[2] Free treatment at an NHS dentist	%		26	27	<u>19</u>
	[3] Fully private dental treatment	%		12	10	<u>8</u>
	[4] Other (please specify)	%		8	<u>11</u>	<u>8</u>
	[5] Not applicable	%			<u>7</u>	<u>4</u>
	<i>Unweighted count</i>	(n)		2,415	1,664	1,801
RAF	[1] Paying treatment at an NHS dentist	%		50	51	<u>49</u>
	[2] Free treatment at an NHS dentist	%		<u>28</u>	16	<u>18</u>
	[3] Fully private dental treatment	%		<u>21</u>	<u>20</u>	<u>16</u>
	[4] Other (please specify)	%		12	11	<u>11</u>
	[5] Not applicable	%				<u>11</u>
	<i>Unweighted count</i>	(n)		972	1,261	1,201

Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

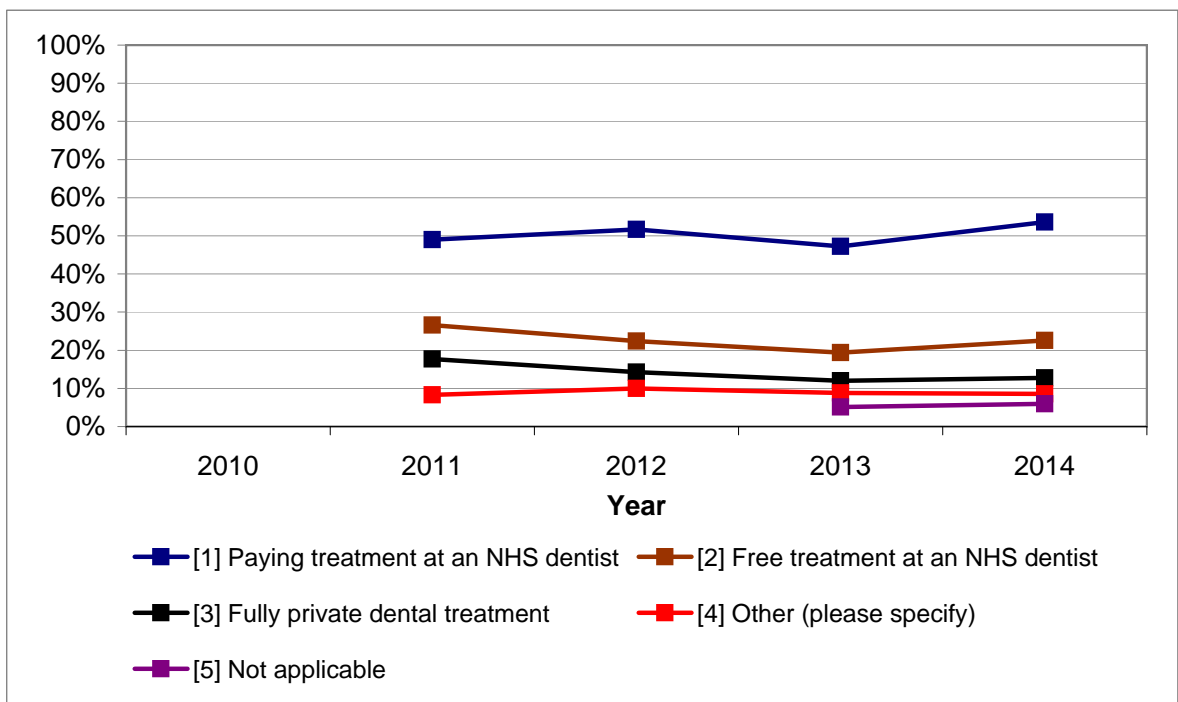
Where 2014 results are significantly different to both other Services they have been double underlined.

NA response option added to the RN and Army 2012 surveys and for all three Services in 2013.

Comparisons with 2010 are not possible. The structure and wording of the dental health questions changed substantially in 2011.

Totals will not sum to 100%. This is a tick all that apply question.

Fig F.2.2 If you needed dental treatment in the last 12 months, did you access...? (please tick all that apply) [F_Hc004-008] - Tri-Service results



SECTION 2: HEALTHCARE

Table F.2.3 If you moved in the last 12 months while undergoing a course of dental treatment, have you been able to continue the treatment in your new location? [F_Hc009]
SUBSET: Results based on respondents who have moved home in the last 12 months. [35% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Yes, without difficulties	%		<u>8</u>	11	<u>10</u>	<u>11</u>
	Yes, but with some difficulties	%		6	6	5	<u>5</u>
	No	%		<u>8</u>	5	7	<u>6</u>
	Not Applicable/Missing	%		78	78	78	<u>77</u>
	<i>Unweighted count</i>	(n)			1,996	1,641	1,764
Naval Services	Yes, without difficulties	%		16	11	9	<u>10</u>
	Yes, but with some difficulties	%		11	7	9	<u>9</u>
	No	%		<u>15</u>	3	6	<u>3</u>
	Not Applicable/Missing	%		57	79	77	<u>79</u>
	<i>Unweighted count</i>	(n)			314	273	367
Army	Yes, without difficulties	%		9	12	10	<u>12</u>
	Yes, but with some difficulties	%		6	5	4	<u>5</u>
	No	%		9	6	8	<u>6</u>
	Not Applicable/Missing	%		77	77	78	<u>77</u>
	<i>Unweighted count</i>	(n)			1,180	887	866
RAF	Yes, without difficulties	%		<u>4</u>	9	11	<u>10</u>
	Yes, but with some difficulties	%		4	7	6	<u>5</u>
	No	%		5	<u>3</u>	4	<u>7</u>
	Not Applicable/Missing	%		<u>86</u>	80	79	<u>78</u>
	<i>Unweighted count</i>	(n)			502	481	531

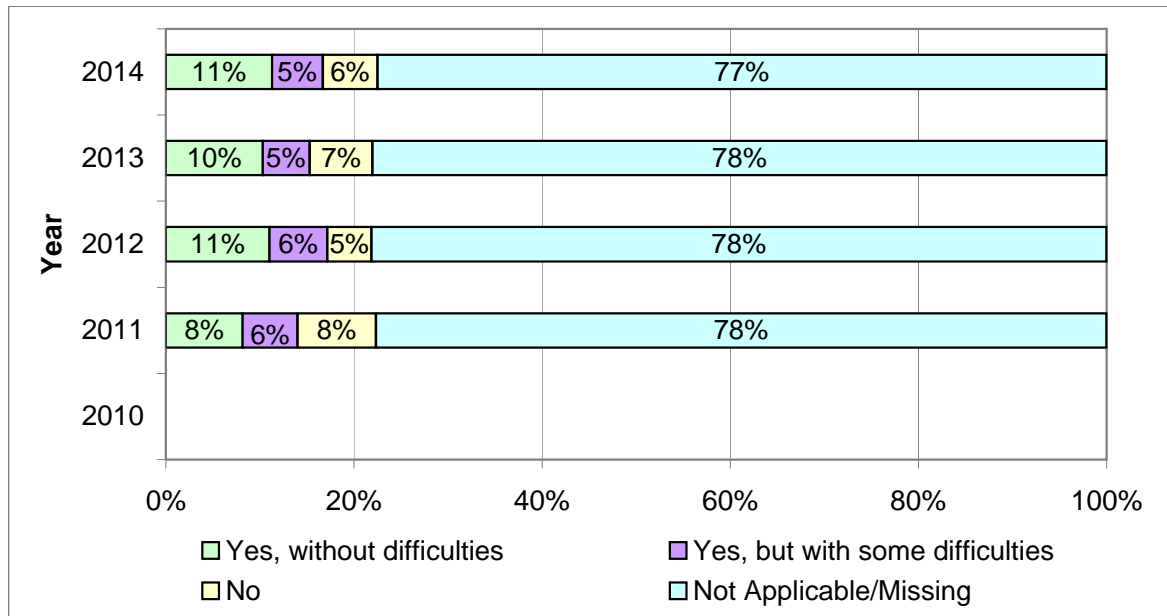
Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2011, so comparisons to previous years are not possible.

Not Applicable/Missing response has been derived to estimate the proportion who did move but did NOT need to continue any treatment.

Fig F.2.3 If you moved in the last 12 months while undergoing a course of dental treatment, have you been able to continue the treatment in your new location? [F_Hc009] - Tri-Service results



Commentary

This year, an estimated 8% of Service spouses/civil partners moved while undergoing a course of dental treatment. Around half of these were able to continue without difficulties whilst about a quarter were unable to continue treatment.

SECTION 2: HEALTHCARE

Table F.2.4 In the last 12 months, if you were looking for dental treatment, what sorts of problems did you encounter? [F_Hc012-018]

SUBSET: Results based on respondents who were looking for dental treatment in the last 12 months. [85% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	[1] Distance to the nearest service	%		8	<u>9</u>	7	<u>7</u>
	[2] Lack of adequate transportation to get to the service	%		3	<u>5</u>	3	<u>3</u>
	[3] Problems registering child(ren)	%		<u>4</u>	<u>6</u>	<u>4</u>	<u>3</u>
	[4] Long waiting lists	%		15	<u>13</u>	<u>12</u>	<u>9</u>
	[5] Lack of available places	%			14		<u>11</u>
	[6] Other	%		2	<1	2	
	[7] No problems ticked	%		<u>72</u>	<u>74</u>	<u>78</u>	<u>78</u>
	<i>Unweighted count</i>	(n)		5,261	4,275	4,587	6,404
Naval Services	[1] Distance to the nearest service	%		6	4	5	<u>4</u>
	[2] Lack of adequate transportation to get to the service	%		1	1	1	<u>1</u>
	[3] Problems registering child(ren)	%		4	3	5	<u>4</u>
	[4] Long waiting lists	%		11	<u>7</u>	11	<u>9</u>
	[5] Lack of available places	%		<u>16</u>	9	12	<u>10</u>
	[6] Other	%		<1	1	2	<u>2</u>
	[7] No problems ticked	%		78	83	77	<u>80</u>
	<i>Unweighted count</i>	(n)		1,381	967	1,244	2,089
Army	[1] Distance to the nearest service	%		9	<u>10</u>	6	<u>7</u>
	[2] Lack of adequate transportation to get to the service	%		3	<u>6</u>	3	<u>4</u>
	[3] Problems registering child(ren)	%		4	<u>6</u>	3	<u>2</u>
	[4] Long waiting lists	%		<u>13</u>	<u>15</u>	<u>12</u>	<u>8</u>
	[5] Lack of available places	%		<u>20</u>	<u>14</u>		<u>9</u>
	[6] Other	%		2	1	2	
	[7] No problems ticked	%		70	<u>72</u>	81	<u>80</u>
	<i>Unweighted count</i>	(n)		2,771	1,954	1,940	2,848
RAF	[1] Distance to the nearest service	%		10	12	13	<u>10</u>
	[2] Lack of adequate transportation to get to the service	%		4	<u>6</u>	5	<u>3</u>
	[3] Problems registering child(ren)	%		6	<u>7</u>	<u>6</u>	<u>3</u>
	[4] Long waiting lists	%		<u>20</u>	<u>14</u>	<u>13</u>	<u>9</u>
	[5] Lack of available places	%			17	15	<u>14</u>
	[6] Other	%		4	-	1	<u>3</u>
	[7] No problems ticked	%		73	71	74	<u>71</u>
	<i>Unweighted count</i>	(n)		1,109	1,354	1,403	1,467

Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

2014 Tri-Service and Army results for "Part 6: Other" are not available. This question was not asked for each healthcare type in the Army 2014 survey.

2011 and 2013 Tri-Service, 2011 RAF and 2013 Army results for "Part 5: Lack of available places" are not available. This option was not included in the Army 2013 nor in the RAF 2011 surveys.

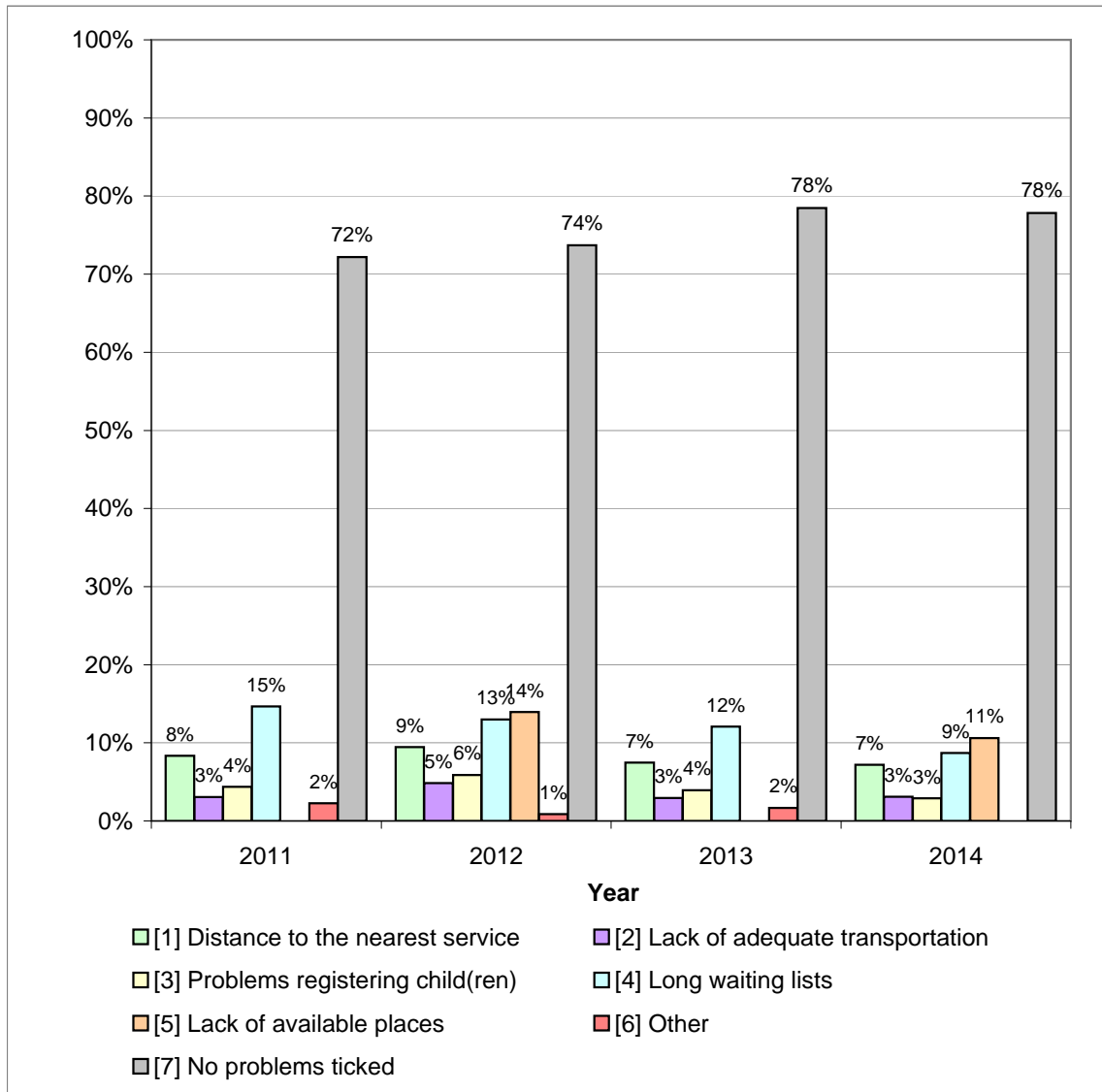
This question was introduced in 2011, so comparisons to previous years are not possible.

Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for a dental treatment but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

SECTION 2: HEALTHCARE

Fig F.2.4 In the last 12 months, if you were looking for dental treatment, what sorts of problems did you encounter? [F_Hc012-018] - Tri-Service results



2014 Tri-Service and Army results for "Part 6: Other" are not available. This question was not asked for each healthcare type in the Army 2014 survey.

2011 and 2013 Tri-Service, 2011 RAF and 2013 Army results for "Part 5: Lack of available places" are not available. This option was not included in the Army 2013 nor in the RAF 2011 surveys.

This question was introduced in 2011, so comparisons to previous years are not possible.

Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for a dental treatment but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

Commentary

Note that these results are only based on those who were looking for a dentist; 85% in 2014.

The vast majority (over three quarters) of those looking for a dentist did not tick any of the problems provided in the questionnaires.

The problem of a "Lack of available places" ranks the highest for each of the Services. Followed by "Long waiting lists" for all three Services and "Distance to nearest service" for Army & RAF.

SECTION 2: HEALTHCARE

Table F.2.5 If you/your family needed access to a GP (including Nurse/Midwife etc) in the last 12 months, were you able to? [F_Hc002]

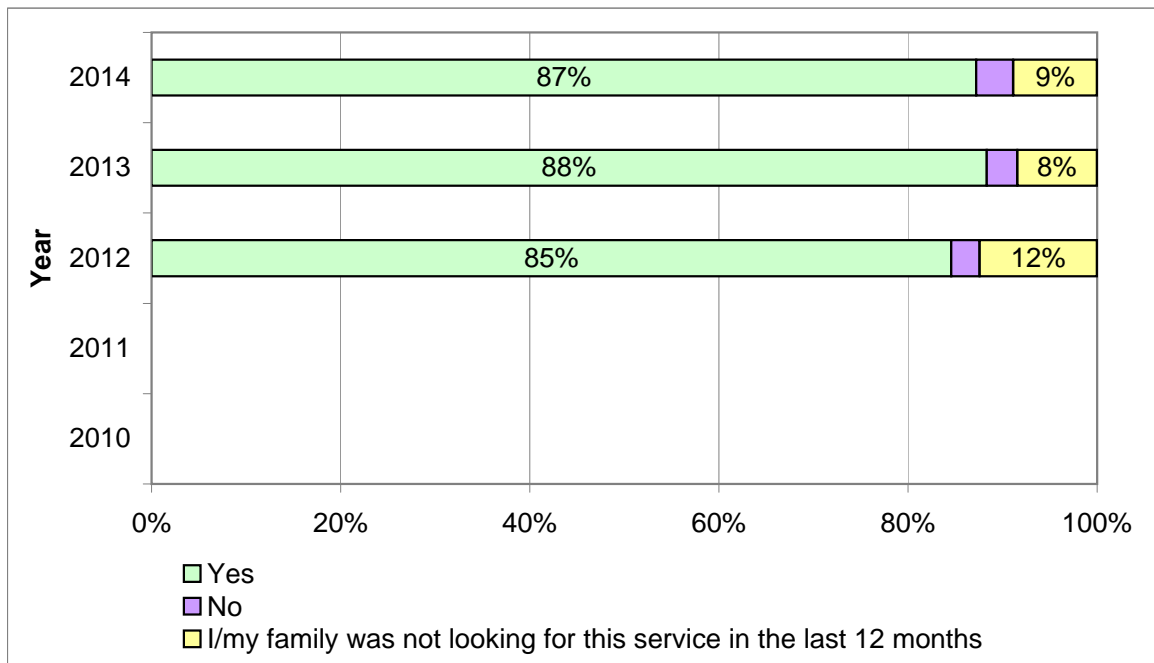
			2010	2011	2012	2013	2014
Tri-Service	Yes	%			<u>85</u>	<u>88</u>	<u>87</u>
	No	%			3	3	4
	I/my family was not looking for this service in the last 12 months	%			<u>12</u>	8	<u>9</u>
	<i>Unweighted count</i>	(n)			4,999	5,267	7,367
Naval Services	Yes	%			86	85	85
	No	%			3	3	4
	I/my family was not looking for this service in the last 12 months	%			11	12	11
	<i>Unweighted count</i>	(n)			1,103	1,465	2,411
Army	Yes	%			<u>80</u>	91	<u>90</u>
	No	%			4	3	3
	I/my family was not looking for this service in the last 12 months	%			<u>16</u>	6	<u>7</u>
	<i>Unweighted count</i>	(n)			2,344	2,150	3,191
RAF	Yes	%			<u>92</u>	84	<u>84</u>
	No	%			1	4	5
	I/my family was not looking for this service in the last 12 months	%			7	11	11
	<i>Unweighted count</i>	(n)			1,552	1,652	1,765

Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.2.5 If you/your family needed access to a GP (including Nurse/Midwife etc) in the last 12 months, were you able to? [F_Hc002] - Tri-Service results



SECTION 2: HEALTHCARE

Table F.2.6 If you moved in the last 12 months while undergoing a course of treatment with GP (including Nurse/Midwife etc), have you been able to continue the treatment in your new location? [F_Hc010]

SUBSET: Results based on respondents who have moved home in the last 12 months. [35% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Yes, without difficulties	%			22	25	23
	Yes, but with some difficulties	%			11	10	10
	No	%			3	4	3
	Not Applicable/Missing	%			64	61	64
	<i>Unweighted count</i>	(n)			1,641	1,764	2,439
Naval Services	Yes, without difficulties	%			20	24	20
	Yes, but with some difficulties	%			8	14	14
	No	%			1	1	2
	Not Applicable/Missing	%			70	61	64
	<i>Unweighted count</i>	(n)			273	367	515
Army	Yes, without difficulties	%			24	26	25
	Yes, but with some difficulties	%			12	8	9
	No	%			3	4	3
	Not Applicable/Missing	%			61	61	63
	<i>Unweighted count</i>	(n)			887	866	1,309
RAF	Yes, without difficulties	%			20	24	20
	Yes, but with some difficulties	%			11	11	10
	No	%			2	4	4
	Not Applicable/Missing	%			67	61	66
	<i>Unweighted count</i>	(n)			481	531	615

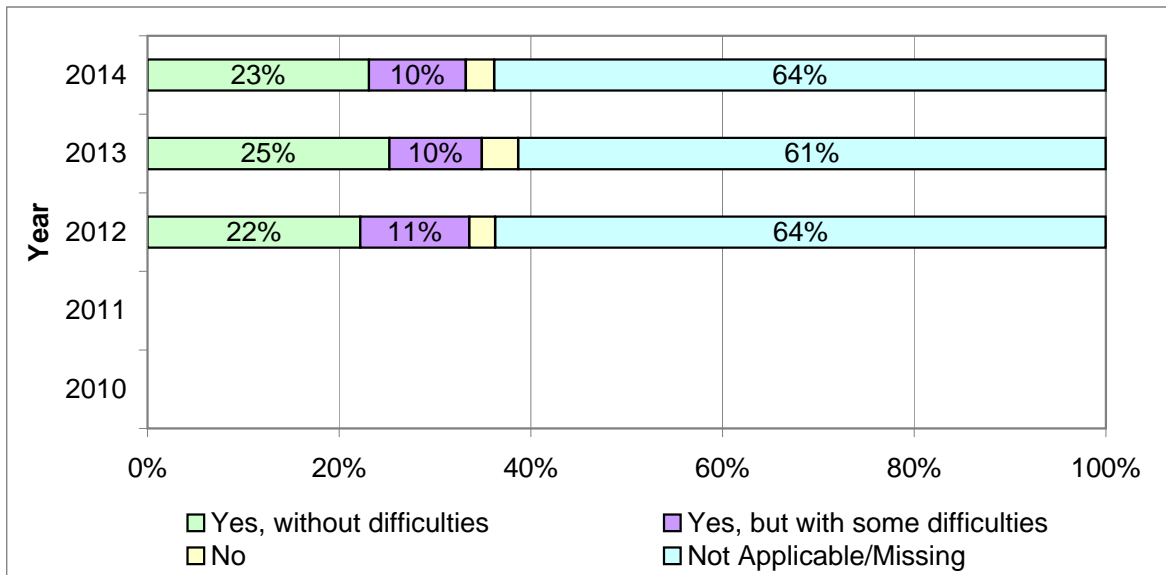
Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2012, so comparisons to previous years are not possible.

Not Applicable/Missing response has been derived to estimate the proportion who did move but did NOT need to continue any treatment.

Fig F.2.6 If you moved in the last 12 months while undergoing a course of treatment with GP (including Nurse/Midwife etc), have you been able to continue the treatment in your new location? [F_Hc010] - Tri-Service results



Commentary

This year, an estimated 12% of Service spouses/civil partners moved while undergoing a treatment under the GP. Of these 64% were able to continue without difficulties whilst 8% were unable to continue treatment.

SECTION 2: HEALTHCARE

Table F.2.7 In the last 12 months, if you were looking for GP Services, what sorts of problems did you encounter?
[F_Hc019-025]

**SUBSET: Results based on respondents who were looking for GP services in the last 12 months.
[91% for 2014]**

			2010	2011	2012	2013	2014
Tri-Service	[1] Distance to the nearest service	%			4	3	<u>3</u>
	[2] Lack of adequate transportation to get to the service	%			3	2	<u>2</u>
	[3] Problems registering child(ren)	%			<u>2</u>	2	1
	[4] Long waiting lists	%			6	4	<u>5</u>
	[5] Lack of available places	%			<u>4</u>		<u>3</u>
	[6] Other	%			1	3	
	[7] No problems ticked	%			87	89	<u>88</u>
	<i>Unweighted count</i>	(n)			4,455	4,790	6,693
Naval Services	[1] Distance to the nearest service	%			2	1	<u>2</u>
	[2] Lack of adequate transportation to get to the service	%			<1	<1	1
	[3] Problems registering child(ren)	%			<1	<1	2
	[4] Long waiting lists	%			<u>3</u>	3	<u>5</u>
	[5] Lack of available places	%			2	2	2
	[6] Other	%			1	3	3
	[7] No problems ticked	%			94	90	<u>88</u>
	<i>Unweighted count</i>	(n)			993	1,290	2,150
Army	[1] Distance to the nearest service	%			5	3	<u>3</u>
	[2] Lack of adequate transportation to get to the service	%			5	3	<u>3</u>
	[3] Problems registering child(ren)	%			3	1	2
	[4] Long waiting lists	%			<u>8</u>	4	<u>5</u>
	[5] Lack of available places	%			<u>5</u>		<u>3</u>
	[6] Other	%			2	2	
	[7] No problems ticked	%			82	89	<u>88</u>
	<i>Unweighted count</i>	(n)			2,008	2,022	2,963
RAF	[1] Distance to the nearest service	%			3	4	<u>3</u>
	[2] Lack of adequate transportation to get to the service	%			2	3	1
	[3] Problems registering child(ren)	%			<u>3</u>	2	<1
	[4] Long waiting lists	%			5	5	<u>3</u>
	[5] Lack of available places	%			3	3	2
	[6] Other	%			-	3	3
	[7] No problems ticked	%			91	88	<u>88</u>
	<i>Unweighted count</i>	(n)			1,454	1,478	1,580

Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

2014 Tri-Service and Army results for "Part 6: Other" are not available. This question was not asked for each healthcare type in the Army 2014 survey.

2013 Tri-Service and Army results for "Part 5: Lack of available places" are not available. This option was not included in the Army 2013 survey.

This question was introduced in 2012, so comparisons to previous years are not possible.

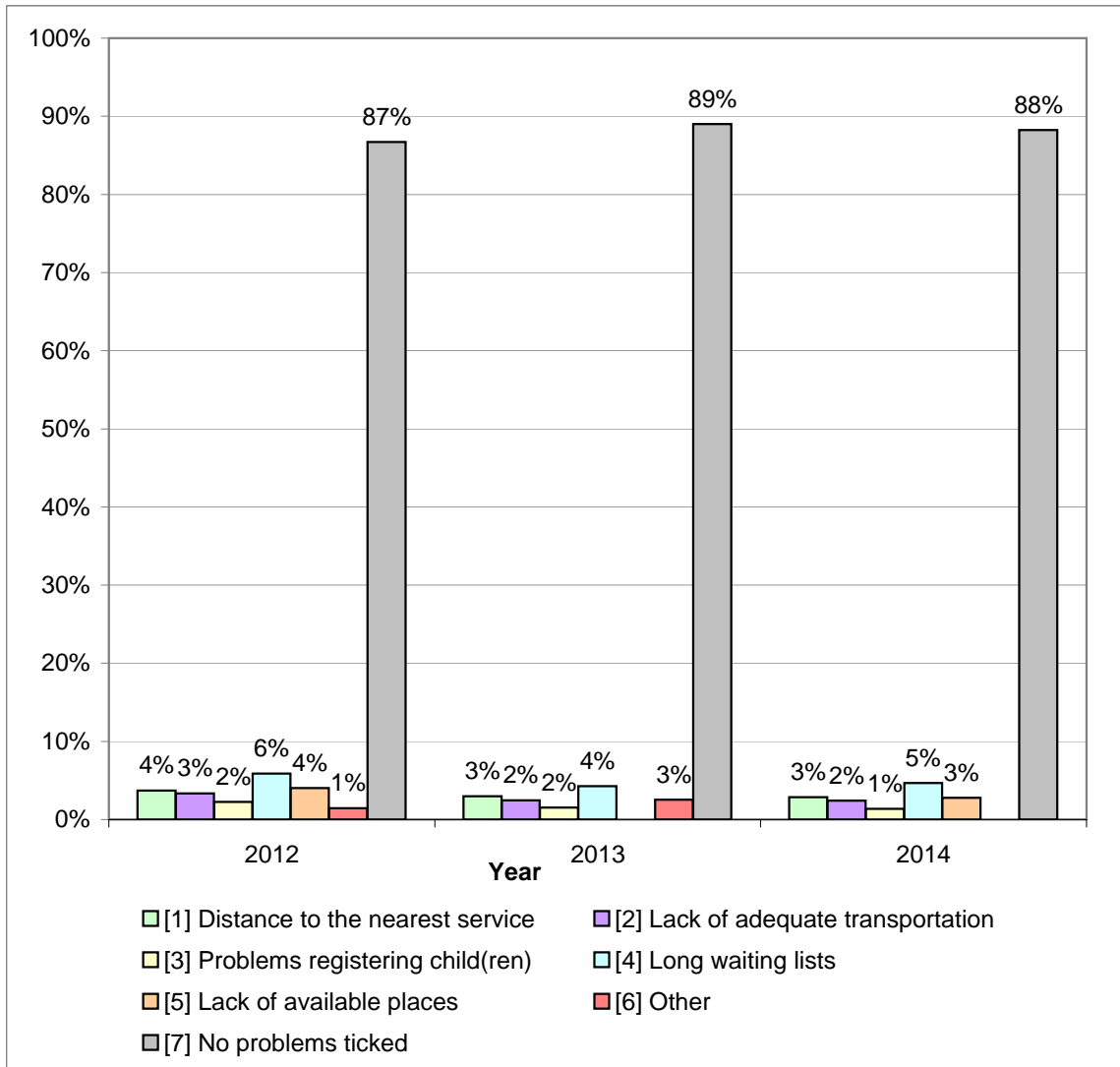
Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for a GP services but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

SECTION 2: HEALTHCARE

Fig F.2.7

In the last 12 months, if you were looking for GP Services, what sorts of problems did you encounter?
[F_Hc019-025] - Tri-Service results



2014 Tri-Service and Army results for "Part 6: Other" are not available. This question was not asked for each healthcare type in the Army 2014 survey.

2013 Tri-Service and Army results for "Part 5: Lack of available places" are not available. This option was not included in the Army 2013 survey.

This question was introduced in 2012, so comparisons to previous years are not possible.

Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for a GP services but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

Commentary

Note that these results are based on the subset of the population who were looking for GP services. [91% in 2014]

The vast majority of those looking for GP services did not tick any of the problems provided in the questionnaires.

The problem of "Long waiting lists" is ranked highest over the past three years. Although there is generally very little difference between the proportions of Service families experiencing each type of problem due to the small numbers involved.

SECTION 2: HEALTHCARE

Table F.2.8 If you/your family needed access to mental health support in the last 12 months, were you able to? [F_Hc003]

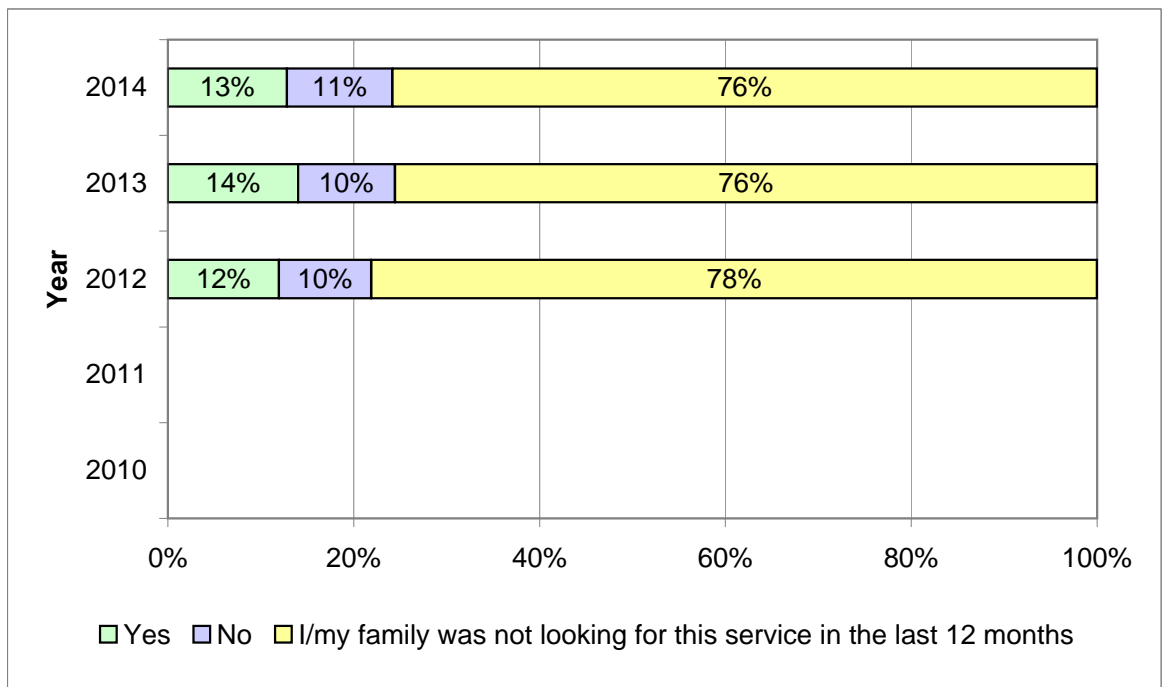
			2010	2011	2012	2013	2014
Tri-Service	Yes	%			12	14	<u>13</u>
	No	%			10	10	<u>11</u>
	I/my family was not looking for this service in the last 12 months	%			78	76	<u>76</u>
	<i>Unweighted count</i>	(n)			4,722	4,881	6,839
Naval Services	Yes	%			13	12	<u>12</u>
	No	%			9	8	<u>7</u>
	I/my family was not looking for this service in the last 12 months	%			78	80	<u>81</u>
	<i>Unweighted count</i>	(n)			1,041	1,426	2,349
Army	Yes	%			11	16	<u>14</u>
	No	%			<u>11</u>	12	<u>15</u>
	I/my family was not looking for this service in the last 12 months	%			<u>77</u>	72	<u>72</u>
	<i>Unweighted count</i>	(n)			2,149	1,841	2,741
RAF	Yes	%			12	11	<u>11</u>
	No	%			8	9	<u>9</u>
	I/my family was not looking for this service in the last 12 months	%			80	80	<u>80</u>
	<i>Unweighted count</i>	(n)			1,532	1,614	1,749

Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.2.8 If you/your family needed access to mental health support in the last 12 months, were you able to? [F_Hc003] - Tri-Service results



SECTION 2: HEALTHCARE

Table F.2.9 If you moved in the last 12 months while undergoing a course of mental health treatment, have you been able to continue the treatment in your new location? [F_Hc011]
SUBSET: Results based on respondents who have moved home in the last 12 months. [35% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Yes, without difficulties	%			2	3	<u>2</u>
	Yes, but with some difficulties	%			<1	2	<u>1</u>
	No	%			2	4	<u>3</u>
	Not Applicable/Missing	%			95	91	<u>94</u>
	<i>Unweighted count</i>	<i>(n)</i>			1,641	1,764	2,439
Naval Services	Yes, without difficulties	%			2	3	<u>2</u>
	Yes, but with some difficulties	%			<1	4	<u>2</u>
	No	%			<1	1	<u><1</u>
	Not Applicable/Missing	%			97	92	<u>96</u>
	<i>Unweighted count</i>	<i>(n)</i>			273	367	515
Army	Yes, without difficulties	%			2	3	<u>2</u>
	Yes, but with some difficulties	%			<1	2	<u><1</u>
	No	%			3	5	<u>4</u>
	Not Applicable/Missing	%			94	91	<u>93</u>
	<i>Unweighted count</i>	<i>(n)</i>			887	866	1,309
RAF	Yes, without difficulties	%			2	4	<u>2</u>
	Yes, but with some difficulties	%			<1	2	<u>2</u>
	No	%			1	2	<u>2</u>
	Not Applicable/Missing	%			96	92	<u>93</u>
	<i>Unweighted count</i>	<i>(n)</i>			481	531	615

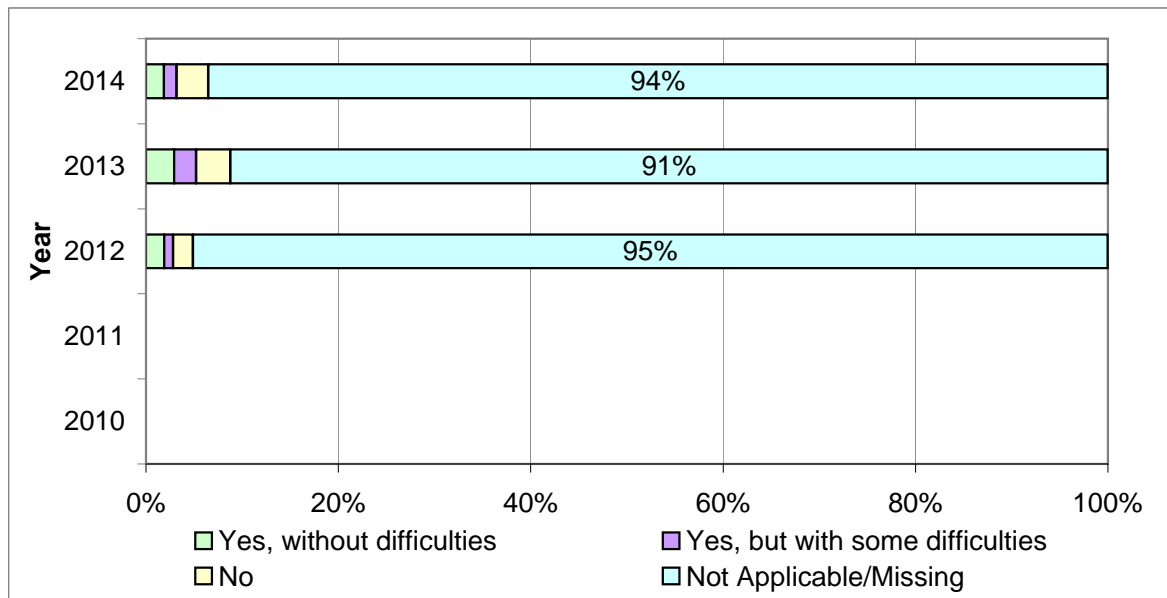
Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2012, so comparisons to previous years are not possible.

Not Applicable/Missing response has been derived to estimate the proportion who did move but did NOT need to continue any treatment.

Fig F.2.9 If you moved in the last 12 months while undergoing a course of mental health treatment, have you been able to continue the treatment in your new location? [F_Hc011] - Tri-Service results



Commentary

This year, an estimated 2% of Service spouses/civil partners moved while undergoing mental health treatment. Of these, less than one third were able to continue without difficulties whilst just over half were unable to continue treatment.

SECTION 2: HEALTHCARE

Table F.2.10 In the last 12 months, if you were looking for mental health support, what sorts of problems did you encounter? [F_Hc026-032]

SUBSET: Results based on respondents who were looking for mental health support in the last 12 months. [24% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	[1] Distance to the nearest service	%			3	3	<u>3</u>
	[2] Lack of adequate transportation to get to the service	%			3	2	<u>2</u>
	[3] Problems registering child(ren)	%			<1	<1	<1
	[4] Long waiting lists	%			6	7	<u>6</u>
	[5] Lack of available places	%			2		<u>3</u>
	[6] Other	%			<1	2	
	[7] No problems ticked	%			90	89	<u>89</u>
	<i>Unweighted count</i>	(n)			1,000	1,103	1,540
Naval Services	[1] Distance to the nearest service	%			2	3	<u>3</u>
	[2] Lack of adequate transportation to	%			<1	1	<u>1</u>
	[3] Problems registering child(ren)	%			-	-	<u>1</u>
	[4] Long waiting lists	%			5	7	<u>8</u>
	[5] Lack of available places	%			<1	3	<u>4</u>
	[6] Other	%			<1	3	<u>3</u>
	[7] No problems ticked	%			93	87	<u>86</u>
	<i>Unweighted count</i>	(n)			226	282	420
Army	[1] Distance to the nearest service	%			4	2	<u>3</u>
	[2] Lack of adequate transportation to	%			5	1	<u>2</u>
	[3] Problems registering child(ren)	%			<1	<1	<1
	[4] Long waiting lists	%			5	7	<u>5</u>
	[5] Lack of available places	%			2		<u>3</u>
	[6] Other	%			2	2	
	[7] No problems ticked	%			89	90	<u>91</u>
	<i>Unweighted count</i>	(n)			459	502	780
RAF	[1] Distance to the nearest service	%			2	5	<u>2</u>
	[2] Lack of adequate transportation to	%			2	4	<u>1</u>
	[3] Problems registering child(ren)	%			1	<1	<1
	[4] Long waiting lists	%			7	8	<u>7</u>
	[5] Lack of available places	%			3	2	<u>3</u>
	[6] Other	%			-	1	<u>4</u>
	[7] No problems ticked	%			91	87	<u>85</u>
	<i>Unweighted count</i>	(n)			315	319	340

Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

2014 Tri-Service and Army results for "Part 6: Other" are not available. This question was not asked for each healthcare type in the Army 2014 survey.

2013 Tri-Service and Army results for "Part 5: Lack of available places" are not available. This option was not included in the Army 2013 survey.

This question was introduced in 2012, so comparisons to previous years are not possible.

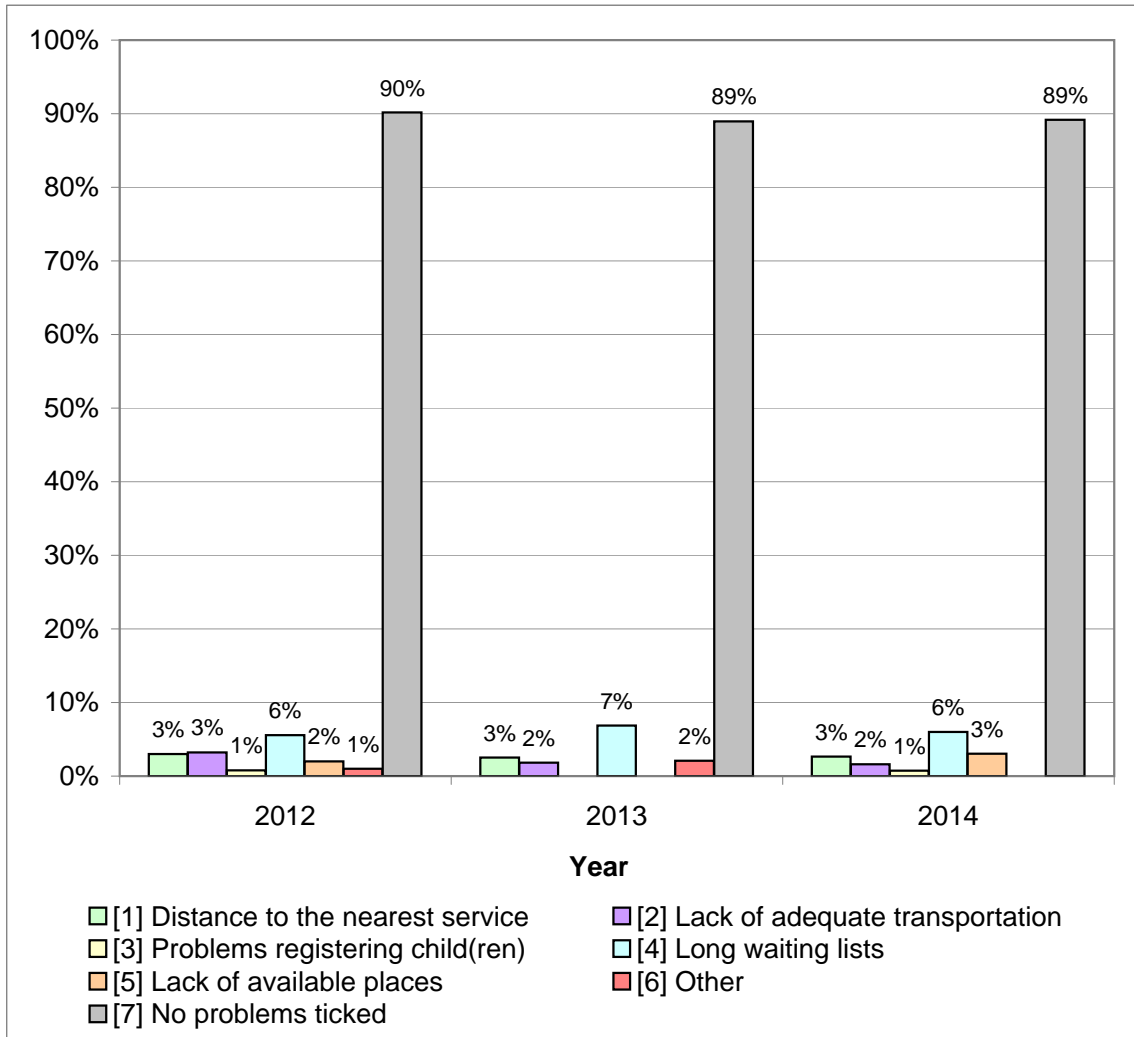
Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for mental health support but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

SECTION 2: HEALTHCARE

Fig F.2.10

In the last 12 months, if you were looking for mental health support, what sorts of problems did you encounter? [F_Hc026-032] - Tri-Service results



2014 Tri-Service and Army results for "Part 6: Other" are not available. This question was not asked for each healthcare type in the Army 2014 survey.

2013 Tri-Service and Army results for "Part 5: Lack of available places" are not available. This option was not included in the Army 2013 survey.

This question was introduced in 2012, so comparisons to previous years are not possible.

Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for mental health support but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

Commentary

Note that these results are based on the subset of the population who were looking for mental health support. [24% in 2014]

The vast majority of those looking for mental health support did not tick any of the problems provided in the questionnaires. However, this is not in line with Table F.2.8 that shows just under half of those looking for mental health support were unable to access it.

The problem of "Long waiting lists" was the most frequent problem indicated for all three Services.

SECTION 2: HEALTHCARE

Table F.2.11 In the last 12 months, have you or a member of your family been on a waiting list for an operation/consultants appointment? [F_Hc033]

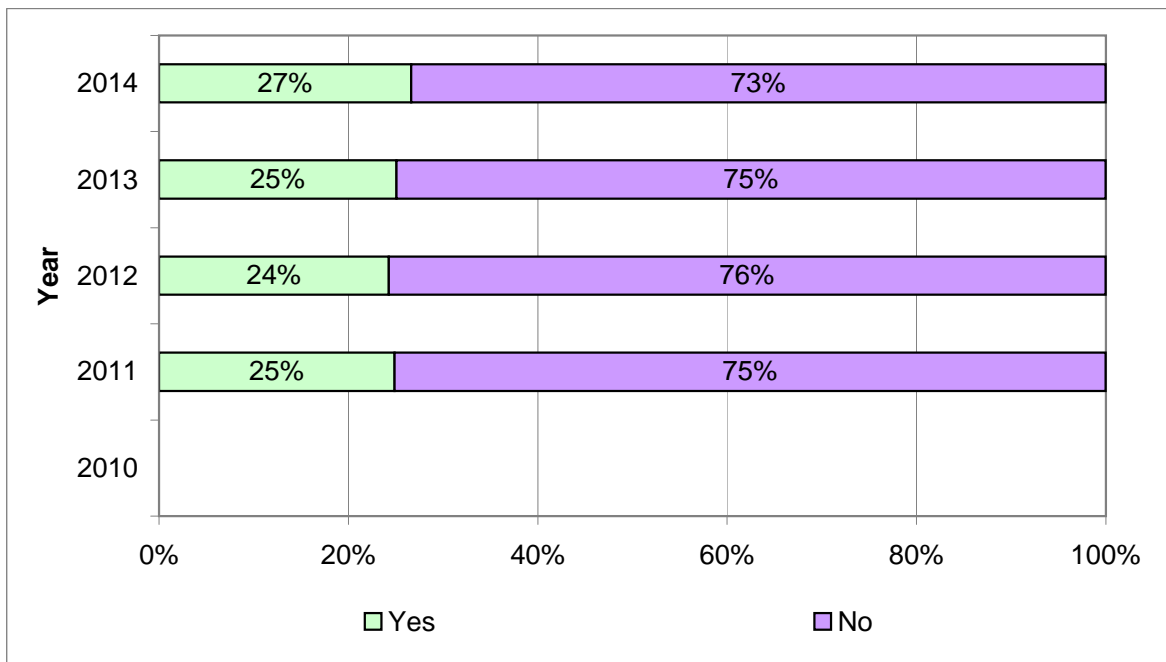
			2010	2011	2012	2013	2014
Tri-Service	Yes	%		25	<u>24</u>	<u>25</u>	<u>27</u>
	No	%		75	<u>76</u>	<u>75</u>	<u>73</u>
	<i>Unweighted count (n)</i>				6,475	5,033	5,271
Naval Services	Yes	%		26	25	25	28
	No	%		74	75	75	72
	<i>Unweighted count (n)</i>				1,599	1,119	1,461
Army	Yes	%		<u>21</u>	<u>22</u>	<u>25</u>	27
	No	%		<u>79</u>	<u>78</u>	<u>75</u>	73
	<i>Unweighted count (n)</i>				3,468	2,356	2,189
RAF	Yes	%		32	27	26	26
	No	%		68	73	74	74
	<i>Unweighted count (n)</i>				1,408	1,558	1,621

Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not possible. This question was reworded in 2011 from "At the time of your last move, were you or any member of your family on a waiting list for an operation/consultants appointment?"

Fig F.2.11 In the last 12 months, have you or a member of your family been on a waiting list for an operation/consultants appointment? [F_Hc033] - Tri-Service results



SECTION 2: HEALTHCARE

Table F.2.12 If yes, was your previous waiting time increased as a result of moving? [F_Hc034]
SUBSET: Results based on respondents have been on waiting list for an operation/consultants appointment AND who moved in last 12 months. [9% for 2014]

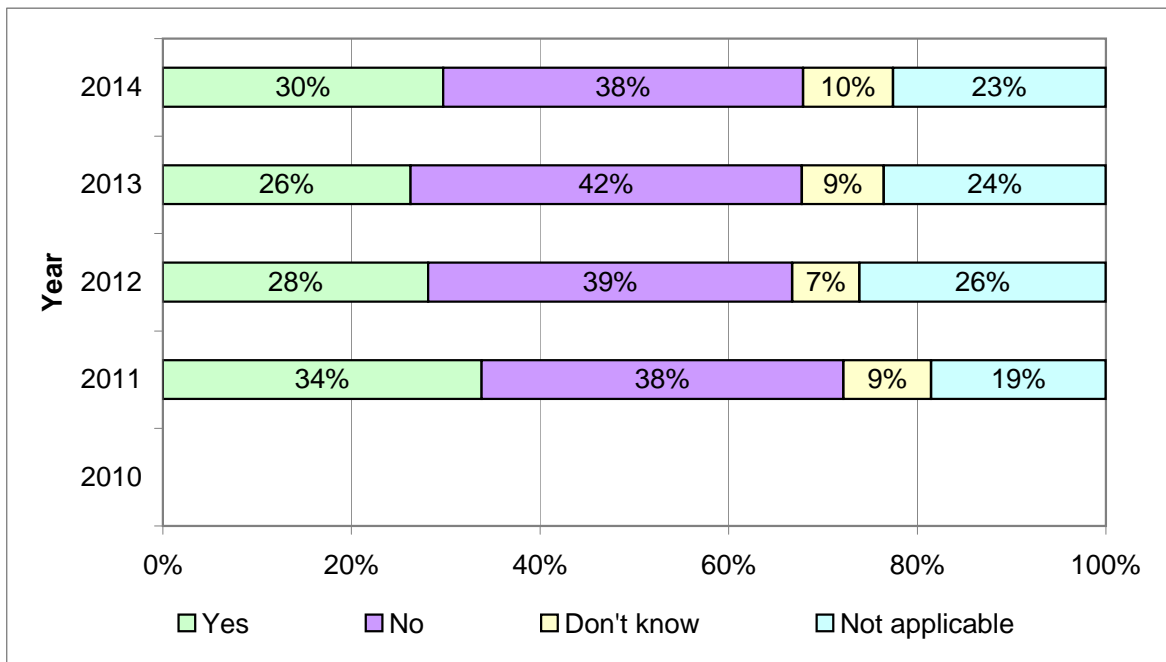
			2011	2011	2012	2013	2014
Tri-Service	Yes	%		34	28	<u>26</u>	30
	No	%		38	39	<u>42</u>	38
	Don't know	%		9	7	<u>9</u>	10
	Not applicable	%		19	26	<u>24</u>	23
	<i>Unweighted count</i>	<i>(n)</i>		499	395	436	618
Naval Services	Yes	%		31	<u>12</u>	<u>32</u>	26
	No	%		51	52	<u>38</u>	39
	Don't know	%		3	3	<u>4</u>	10
	Not applicable	%		15	33	<u>27</u>	25
	<i>Unweighted count</i>	<i>(n)</i>		92	57	85	140
Army	Yes	%		34	34	<u>23</u>	29
	No	%		39	37	<u>47</u>	40
	Don't know	%		10	6	<u>7</u>	8
	Not applicable	%		16	23	<u>23</u>	23
	<i>Unweighted count</i>	<i>(n)</i>		275	213	220	332
RAF	Yes	%		34	25	<u>33</u>	34
	No	%		33	35	<u>29</u>	33
	Don't know	%		10	11	<u>16</u>	13
	Not applicable	%		23	29	<u>22</u>	21
	<i>Unweighted count</i>	<i>(n)</i>		132	125	131	146

Where 2010 to 2013 results are significantly different to 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not possible due to the change to question F_Hc033 (see table F.2.11).

Fig F.2.12 If yes, was your previous waiting time increased as a result of moving? [F_Hc034] - Tri-Service results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.1 In the last 12 months, have you experienced any difficulty with the following? Obtaining a place at the childcare facilities of your choice for your child(ren) [F_Ed001]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes		<u>10</u>	<u>10</u>	<u>14</u>	<u>14</u>
	No		<u>28</u>	<u>27</u>	<u>36</u>	<u>36</u>
	Not Applicable/Missing		<u>62</u>	<u>63</u>	<u>50</u>	<u>50</u>
	<i>Unweighted count</i>	(n)	5,100	3,896	4,135	5,918
Naval Services	Yes		9	12	10	<u>11</u>
	No		<u>51</u>	<u>45</u>	<u>37</u>	<u>35</u>
	Not Applicable/Missing		<u>40</u>	<u>43</u>	<u>53</u>	<u>54</u>
	<i>Unweighted count</i>	(n)	1,280	862	1,193	1,962
Army	Yes		<u>9</u>	<u>7</u>	<u>15</u>	<u>15</u>
	No		<u>17</u>	<u>17</u>	<u>36</u>	<u>34</u>
	Not Applicable/Missing		<u>74</u>	<u>76</u>	<u>49</u>	<u>51</u>
	<i>Unweighted count</i>	(n)	2,784	1,895	1,726	2,636
RAF	Yes		14	15	15	<u>15</u>
	No		<u>29</u>	<u>35</u>	<u>34</u>	<u>41</u>
	Not Applicable/Missing		<u>57</u>	<u>50</u>	<u>51</u>	<u>44</u>
	<i>Unweighted count</i>	(n)	1,036	1,139	1,216	1,320

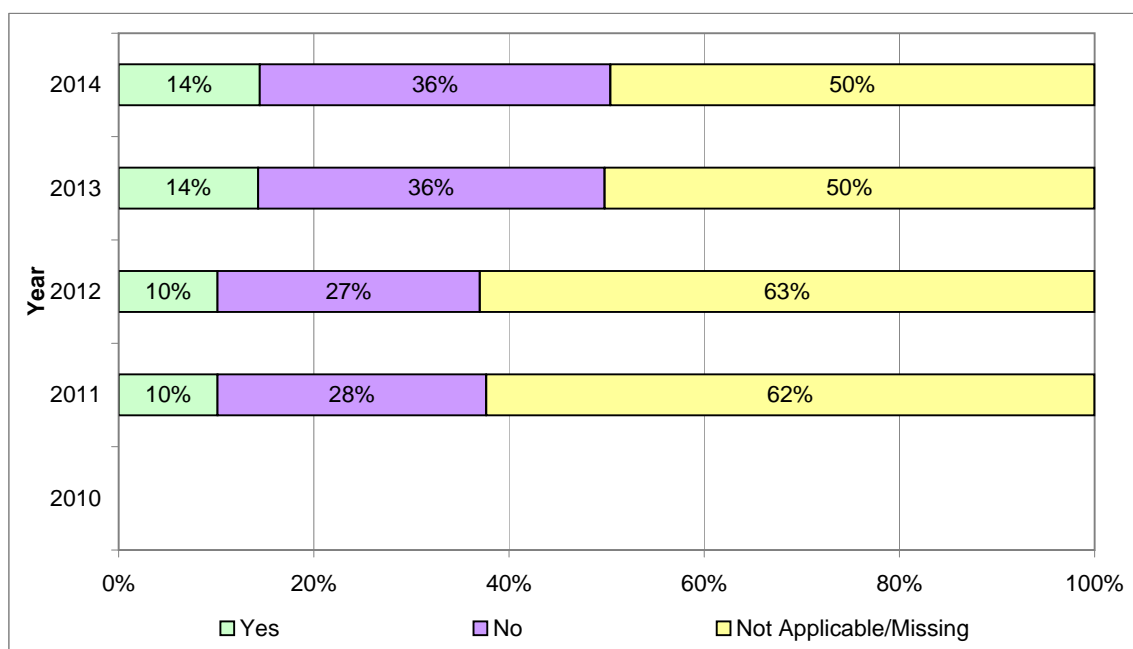
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.1 In the last 12 months, have you experienced any difficulty with the following? Obtaining a place at the childcare facilities of your choice for your child(ren) [F_Ed001] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.2 In the last 12 months, have you experienced any difficulty with the following? Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting [F_Ed002]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes		<u>9</u>	<u>8</u>	13	<u>12</u>
	No		<u>25</u>	<u>22</u>	28	<u>30</u>
	Not Applicable/Missing		<u>65</u>	<u>70</u>	58	<u>58</u>
	<i>Unweighted count</i>	<i>(n)</i>	5,100	3,896	4,135	5,918
Naval Services	Yes		6	8	10	<u>9</u>
	No		<u>39</u>	29	28	<u>25</u>
	Not Applicable/Missing		<u>54</u>	62	63	<u>66</u>
	<i>Unweighted count</i>	<i>(n)</i>	1,280	862	1,193	1,962
Army	Yes		<u>9</u>	<u>7</u>	15	<u>13</u>
	No		<u>21</u>	<u>15</u>	29	<u>31</u>
	Not Applicable/Missing		<u>70</u>	<u>77</u>	56	<u>56</u>
	<i>Unweighted count</i>	<i>(n)</i>	2,784	1,895	1,726	2,636
RAF	Yes		13	10	13	<u>11</u>
	No		<u>22</u>	30	28	<u>32</u>
	Not Applicable/Missing		<u>65</u>	59	59	<u>57</u>
	<i>Unweighted count</i>	<i>(n)</i>	1,036	1,139	1,216	1,320

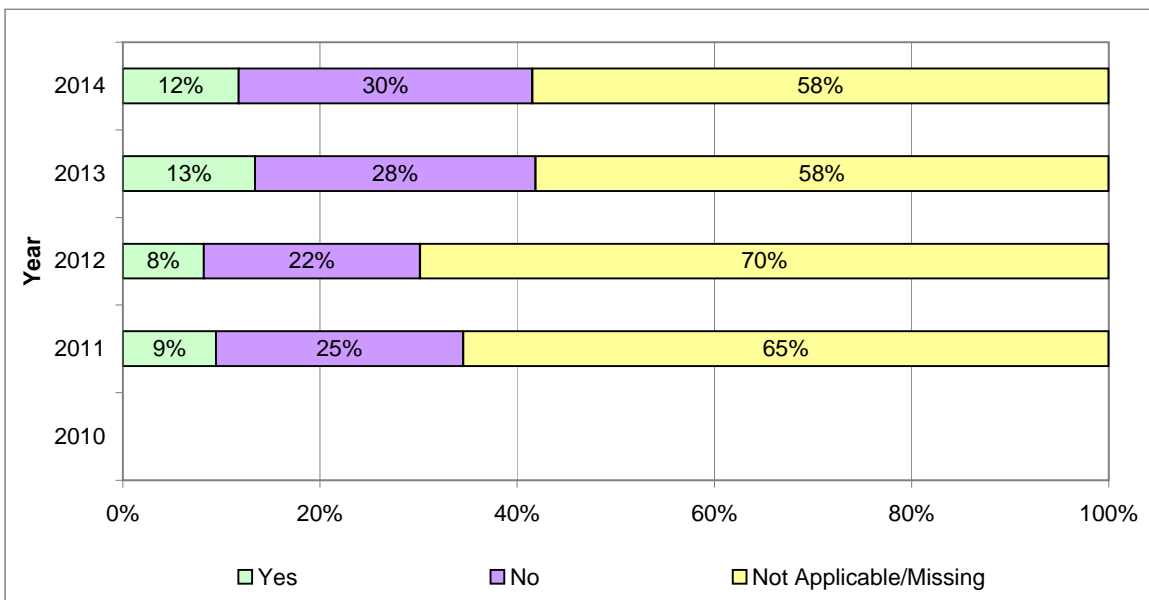
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.2 In the last 12 months, have you experienced any difficulty with the following? Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting [F_Ed002] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.3 In the last 12 months, have you experienced any difficulty with the following? Obtaining a place at the school of your choice for your child(ren) [F_Ed003]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes		9	10	10	10
	No		<u>35</u>	33	34	32
	Not Applicable/Missing		56	57	56	58
	<i>Unweighted count</i>	<i>(n)</i>	5,100	3,896	4,135	5,918
Naval Services	Yes		10	12	10	8
	No		<u>57</u>	<u>49</u>	<u>41</u>	35
	Not Applicable/Missing		<u>33</u>	39	49	57
	<i>Unweighted count</i>	<i>(n)</i>	1,280	862	1,193	1,962
Army	Yes		9	10	10	11
	No		<u>23</u>	24	31	28
	Not Applicable/Missing		<u>68</u>	66	59	61
	<i>Unweighted count</i>	<i>(n)</i>	2,784	1,895	1,726	2,636
RAF	Yes		10	9	11	9
	No		41	41	34	37
	Not Applicable/Missing		49	50	55	54
	<i>Unweighted count</i>	<i>(n)</i>	1,036	1,139	1,216	1,320

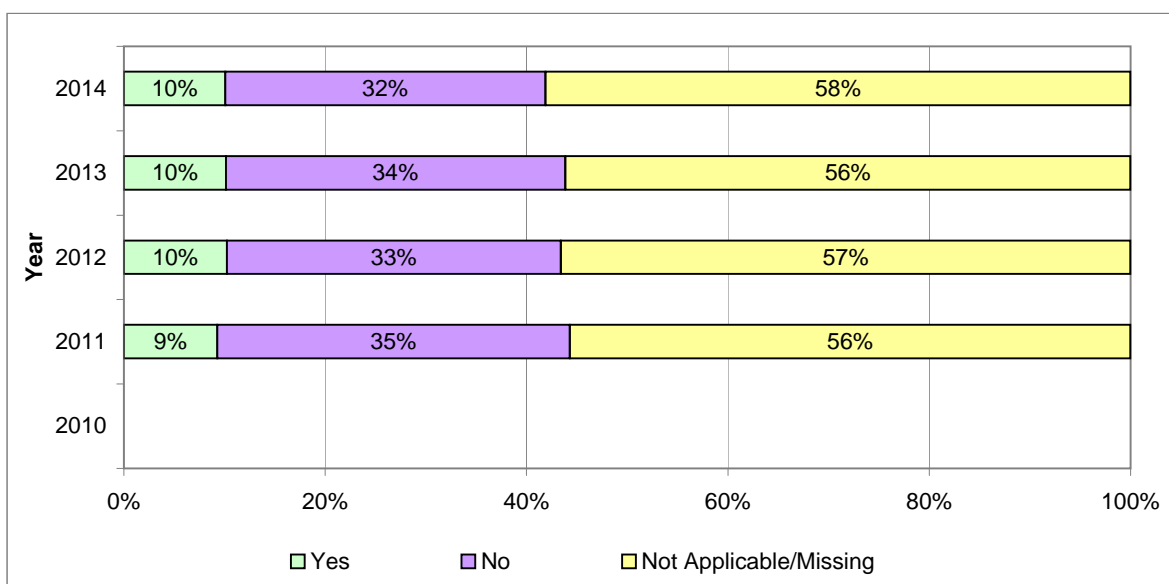
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.3 In the last 12 months, have you experienced any difficulty with the following? Obtaining a place at the school of your choice for your child(ren) [F_Ed003] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.4 In the last 12 months, have you experienced any difficulty with the following? Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting [F_Ed004]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes		10	10	10	<u>9</u>
	No		27	26	27	<u>27</u>
	Not Applicable/Missing		63	64	63	<u>64</u>
	<i>Unweighted count</i>	<i>(n)</i>	5,100	3,896	4,135	5,918
Naval Services	Yes		8	8	9	<u>9</u>
	No		<u>42</u>	<u>35</u>	26	<u>25</u>
	Not Applicable/Missing		50	58	65	<u>68</u>
	<i>Unweighted count</i>	<i>(n)</i>	1,280	862	1,193	1,962
Army	Yes		9	11	10	<u>10</u>
	No		<u>21</u>	<u>19</u>	28	<u>27</u>
	Not Applicable/Missing		<u>70</u>	<u>70</u>	62	<u>64</u>
	<i>Unweighted count</i>	<i>(n)</i>	2,784	1,895	1,726	2,636
RAF	Yes		13	9	10	<u>10</u>
	No		26	<u>34</u>	25	<u>27</u>
	Not Applicable/Missing		61	58	65	<u>63</u>
	<i>Unweighted count</i>	<i>(n)</i>	1,036	1,139	1,216	1,320

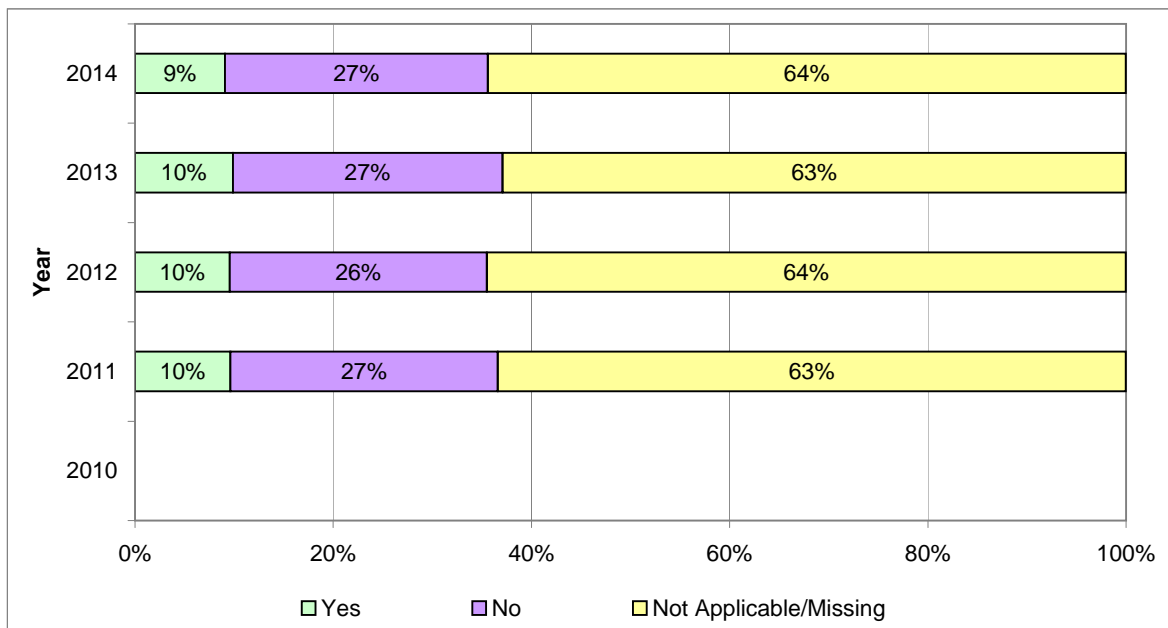
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.4 In the last 12 months, have you experienced any difficulty with the following? Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting [F_Ed004] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.5 In the last 12 months, have you experienced any difficulty with the following? Continuing your child(ren)'s education without a gap when changing schools [F_Ed005]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes	%	7	8	8	<u>7</u>
	No	%	25	24	25	<u>25</u>
	Not Applicable/Missing	%	68	68	67	<u>68</u>
	<i>Unweighted count</i>	(n)		5,100	3,896	4,135
Naval Services	Yes	%		5	5	6
	No	%		<u>38</u>	<u>29</u>	21
	Not Applicable/Missing	%		57	66	72
	<i>Unweighted count</i>	(n)		1,280	862	1,193
Army	Yes	%		8	10	9
	No	%		<u>21</u>	<u>19</u>	27
	Not Applicable/Missing	%		<u>72</u>	<u>71</u>	64
	<i>Unweighted count</i>	(n)		2,784	1,895	1,726
RAF	Yes	%		8	6	7
	No	%		24	30	24
	Not Applicable/Missing	%		68	63	69
	<i>Unweighted count</i>	(n)		1,036	1,139	1,216

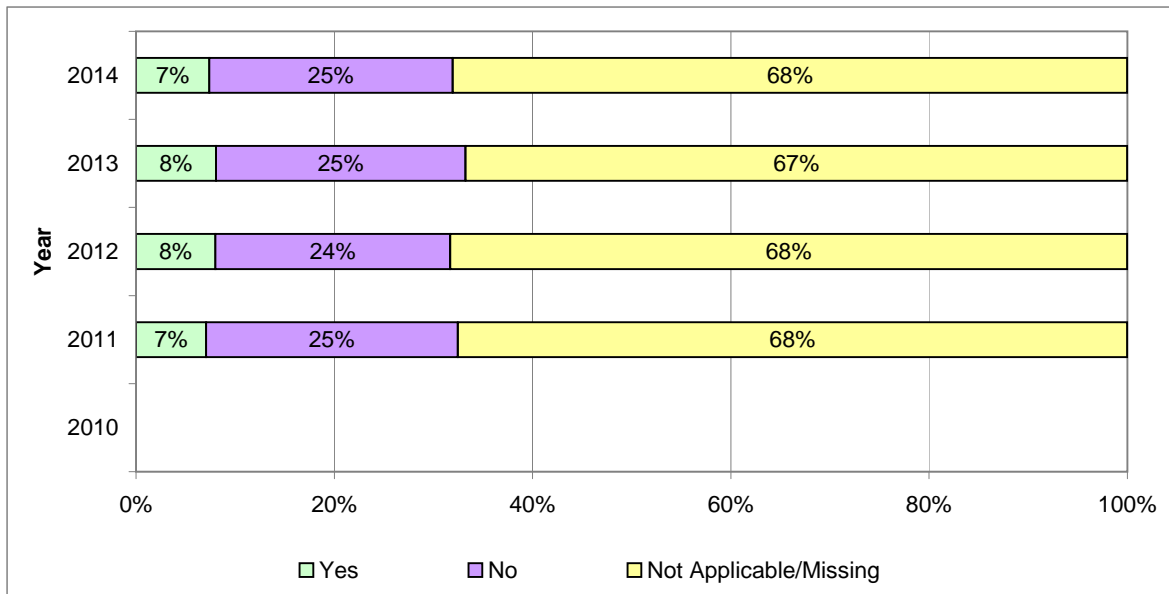
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.5 In the last 12 months, have you experienced any difficulty with the following? Continuing your child(ren)'s education without a gap when changing schools [F_Ed005] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.6 In the last 12 months, have you experienced any difficulty with the following? A difference in syllabus content when changing schools [F_Ed006]

SUBSET: Results based on respondents who have children. [77% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Yes	%		12	13	14	12
	No	%		20	17	18	19
	Not Applicable/Missing	%		69	71	67	69
	<i>Unweighted count</i>	(n)		5,100	3,896	4,135	5,918
Naval Services	Yes	%		8	8	8	6
	No	%		<u>33</u>	<u>23</u>	17	18
	Not Applicable/Missing	%		60	69	75	75
	<i>Unweighted count</i>	(n)		1,280	862	1,193	1,962
Army	Yes	%		12	15	17	15
	No	%		<u>15</u>	14	19	19
	Not Applicable/Missing	%		<u>73</u>	71	64	66
	<i>Unweighted count</i>	(n)		2,784	1,895	1,726	2,636
RAF	Yes	%		14	11	12	11
	No	%		18	19	17	19
	Not Applicable/Missing	%		68	71	71	69
	<i>Unweighted count</i>	(n)		1,036	1,139	1,216	1,320

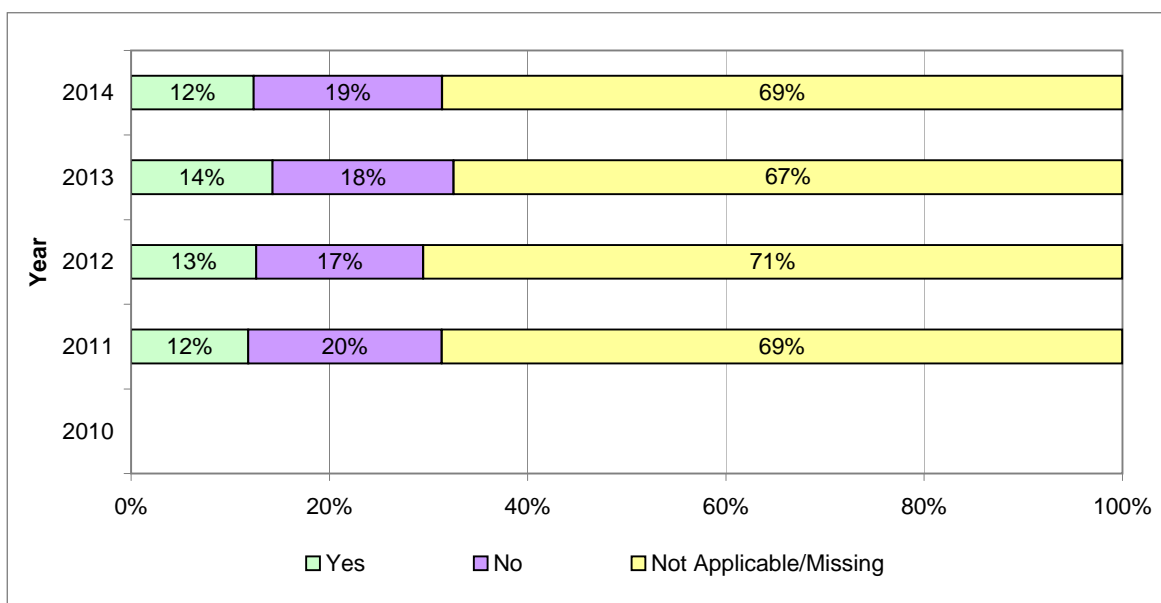
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.6 In the last 12 months, have you experienced any difficulty with the following? A difference in syllabus content when changing schools [F_Ed006] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.7 In the last 12 months, have you experienced any difficulty with the following? Other difficulties related to your child(ren)'s childcare/education (please specify) [F_Ed007]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes	%	2		2	<u>2</u>
	No	%	1		4	<u>2</u>
	Not Applicable/Missing	%	97		95	<u>96</u>
	<i>Unweighted count</i>	(n)		5,100	4,135	<u>5,918</u>
Naval Services	Yes	%		<1	1	<u>1</u>
	No	%		6	5	<u>4</u>
	Not Applicable/Missing	%		94	94	<u>94</u>
	<i>Unweighted count</i>	(n)		1,280	862	<u>1,193</u>
Army	Yes	%		2		<u>2</u>
	No	%		-	4	<u>-</u>
	Not Applicable/Missing	%		98	95	<u>98</u>
	<i>Unweighted count</i>	(n)		2,784	1,726	<u>2,636</u>
RAF	Yes	%		2		<u>2</u>
	No	%		-	2	<u>4</u>
	Not Applicable/Missing	%		98	95	<u>94</u>
	<i>Unweighted count</i>	(n)		1,036	1,216	<u>1,320</u>

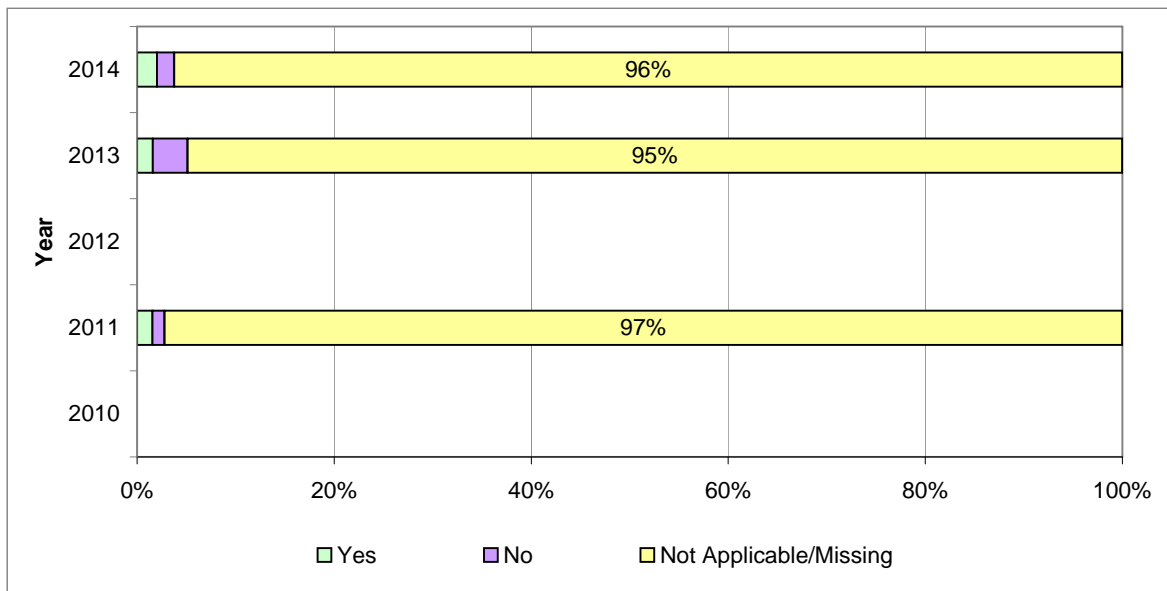
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

Tri-Service, Army and RAF 2012 results are not available as this option was not included in the 2012 Army or RAF surveys.

Fig F.3.7 In the last 12 months, have you experienced any difficulty with the following? Other difficulties related to your child(ren)'s childcare/education (please specify) [F_Ed007] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.8 In the last 12 months, have you experienced any difficulty with the following? [F_Ed001-F_Ed007]

SUBSET: Results based on respondents who have children. [77% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	[1] Obtaining a place at the childcare facilities of your choice for your child(ren)	%		<u>10</u>	<u>10</u>	14	14
	[2] Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting	%		<u>9</u>	<u>8</u>	13	12
	[3] Obtaining a place at the school of your choice for your child(ren)	%		9	10	10	10
	[4] Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting	%		10	10	10	9
	[5] Continuing your child(ren)'s education without a gap when changing schools	%		7	8	8	7
	[6] A difference in syllabus content when changing schools	%		12	13	14	12
	[7] Other	%		2		2	2
	<i>Unweighted count</i>	<i>(n)</i>			5,100	3,896	4,135
Naval Services	[1] Obtaining a place at the childcare facilities of your choice for your child(ren)	%		9	12	10	<u>11</u>
	[2] Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting	%		6	8	10	9
	[3] Obtaining a place at the school of your choice for your child(ren)	%		10	12	10	8
	[4] Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting	%		8	8	9	<u>6</u>
	[5] Continuing your child(ren)'s education without a gap when changing schools	%		5	5	6	5
	[6] A difference in syllabus content when changing schools	%		8	8	8	<u>6</u>
	[7] Other	%		<1	1	<1	1
	<i>Unweighted count</i>	<i>(n)</i>			1,280	862	1,193
Army	[1] Obtaining a place at the childcare facilities of your choice for your child(ren)	%		<u>9</u>	<u>7</u>	15	15
	[2] Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting	%		<u>9</u>	<u>7</u>	15	13
	[3] Obtaining a place at the school of your choice for your child(ren)	%		9	10	10	11
	[4] Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting	%		9	11	10	10
	[5] Continuing your child(ren)'s education without a gap when changing schools	%		8	10	9	<u>9</u>
	[6] A difference in syllabus content when changing schools	%		12	15	17	15
	[7] Other	%		2		2	2
	<i>Unweighted count</i>	<i>(n)</i>			2,784	1,895	1,726
RAF	[1] Obtaining a place at the childcare facilities of your choice for your child(ren)	%		14	15	15	15
	[2] Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting	%		13	10	13	11
	[3] Obtaining a place at the school of your choice for your child(ren)	%		10	9	11	9
	[4] Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting	%		13	9	10	10
	[5] Continuing your child(ren)'s education without a gap when changing schools	%		8	6	7	5
	[6] A difference in syllabus content when changing schools	%		14	11	12	<u>11</u>
	[7] Other	%		2		2	2
	<i>Unweighted count</i>	<i>(n)</i>			1,036	1,139	1,216

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

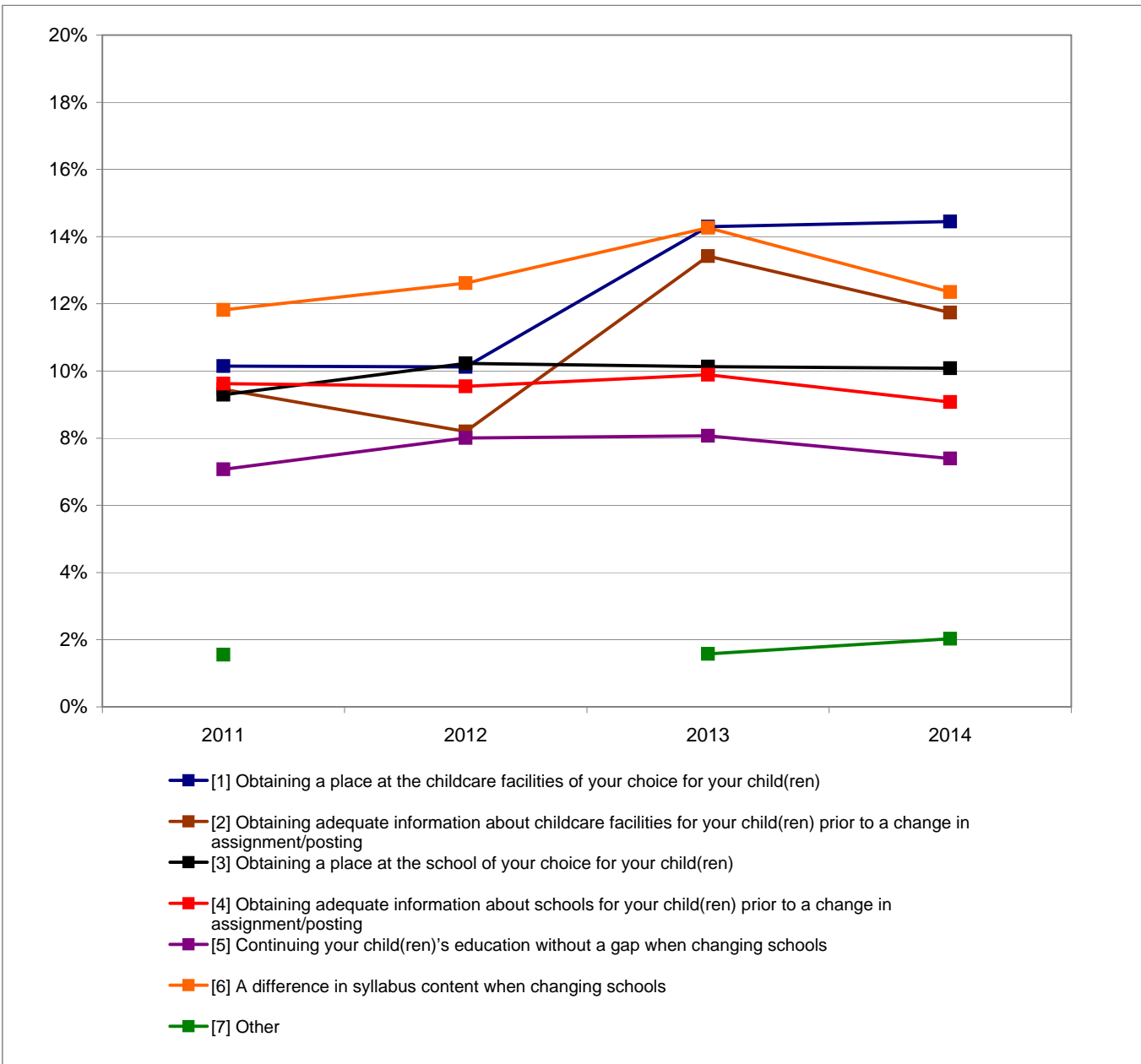
Tri-Service, Army and RAF 2012 results are not available for 'Other' as this option was not included in the 2012 Army or RAF surveys.

The percentages in this table represent a 'Yes' response, which is an aggregate of 'Yes, some' and 'Yes, considerably'.

Totals will not sum to 100% as these are asked as separate sub-questions within the surveys.

SECTION 3: EDUCATION AND CHILDCARE

Fig F.3.8 In the last 12 months, have you experienced any difficulty with the following? [F_Ed001-F_Ed007] - Tri-Service Results



Commentary
 Note that as the data points for these questions lie between 2% and 14%, the y-axis scale has been reduced in order to show the differences between the questions more clearly. As such, please take note of the actual percentages which are indicated on the y-axis when interpreting this graph.

SECTION 3: EDUCATION AND CHILDCARE

Table F.3.9 If your child(ren) had to change school following your most recent move, did the following create any difficulties? Amount of notice for assignment to a new unit [F_Ed008]

SUBSET: Results based on respondents who have children and who have moved in the last 12 months. [25% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Yes	%		<u>14</u>	12	10	<u>9</u>
	No	%		29	29	30	<u>28</u>
	Not Applicable	%		<u>57</u>	59	60	<u>62</u>
	<i>Unweighted count</i>	(n)		1,520	1,182	1,291	1,791
Naval Services	Yes	%		8	6	8	<u>7</u>
	No	%		26	28	25	<u>19</u>
	Not Applicable	%		66	66	66	<u>74</u>
	<i>Unweighted count</i>	(n)		225	197	279	372
Army	Yes	%		15	15	12	<u>11</u>
	No	%		29	29	30	<u>29</u>
	Not Applicable	%		56	57	58	<u>59</u>
	<i>Unweighted count</i>	(n)		958	676	649	1,002
RAF	Yes	%		<u>15</u>	9	6	<u>6</u>
	No	%		32	30	30	<u>31</u>
	Not Applicable	%		54	62	64	<u>63</u>
	<i>Unweighted count</i>	(n)		337	309	363	417

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

In 2011, this question had a minor wording change and a 'Not applicable' response was added.

Comparisons between 2014 and 2010 are not available due to the wording and option changes in 2011, and the omission of the filter question (Do you have children?) from the Tri-service dataset.

Table F.3.10 If your child(ren) had to change school following your most recent move, did the following create any difficulties? Amount of notice for allocation of Service accommodation [F_Ed009]

SUBSET: Results based on respondents who have children and who have moved in the last 12 months. [25% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Yes	%		<u>18</u>	16	13	<u>12</u>
	No	%		23	24	26	<u>24</u>
	Not Applicable	%		58	60	61	<u>63</u>
	<i>Unweighted count</i>	(n)		1,520	1,182	1,291	1,791
Naval Services	Yes	%		10	11	11	<u>8</u>
	No	%		19	20	21	<u>16</u>
	Not Applicable	%		70	69	68	<u>76</u>
	<i>Unweighted count</i>	(n)		225	197	279	372
Army	Yes	%		19	18	14	<u>14</u>
	No	%		24	24	27	<u>26</u>
	Not Applicable	%		57	58	59	<u>60</u>
	<i>Unweighted count</i>	(n)		958	676	649	1,002
RAF	Yes	%		<u>20</u>	13	10	<u>10</u>
	No	%		23	26	24	<u>24</u>
	Not Applicable	%		57	61	66	<u>65</u>
	<i>Unweighted count</i>	(n)		337	309	363	417

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

In 2011, this question had a minor wording change and a 'Not applicable' response was added.

Comparisons between 2014 and 2010 are not available due to the wording and option changes in 2011, and the omission of the filter question (Do you have children?) from the Tri-service dataset.

Commentary

A high proportion of 'Not Applicable' responses for F.3.9 and F.3.10 may reflect those respondents who have children, who have moved in the last 12 months, but did not have to change schools following their recent move.

SECTION 3: EDUCATION AND CHILDCARE

Fig F.3.9

If your child(ren) had to change school following your most recent move, did the following create any difficulties? Amount of notice for assignment to a new unit] [F_Ed008] - Tri-Service Results

SUBSET: Results based on respondents who have children and who have moved in the last 12 months. [25% for 2014]

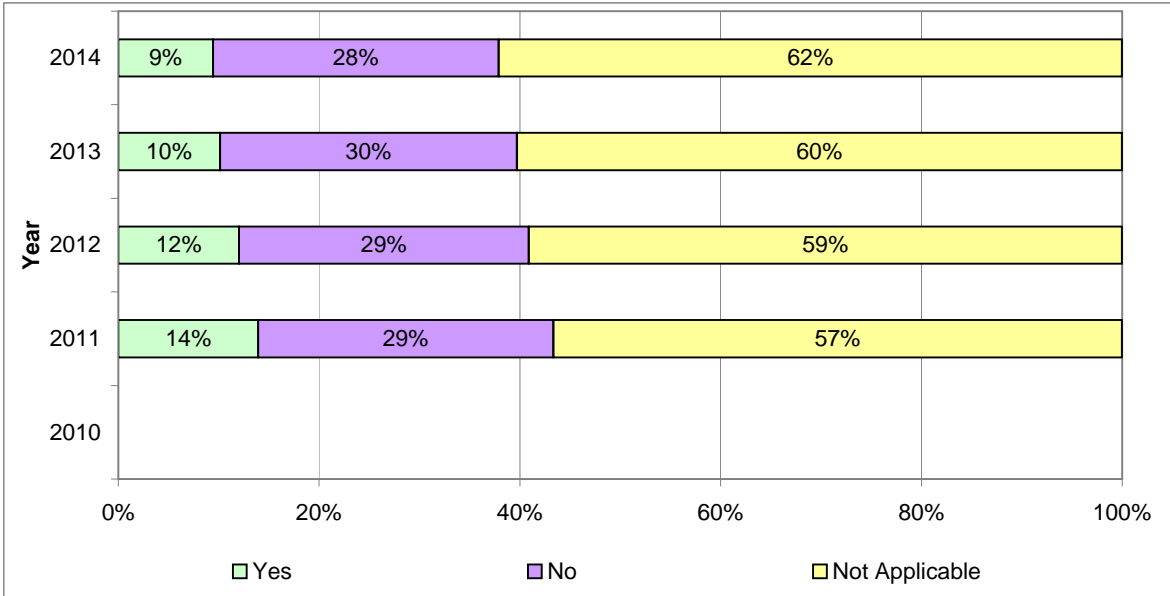
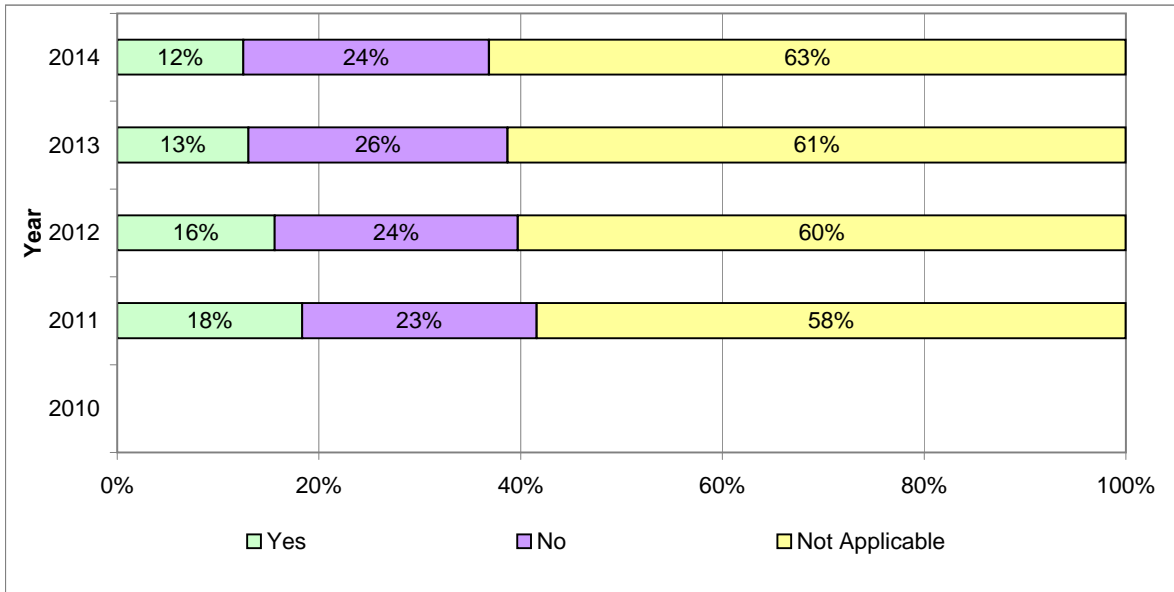


Fig F.3.10

If your child(ren) had to change school following your most recent move, did the following create any difficulties? Amount of notice for allocation of Service accommodation [F_Ed009] - Tri-Service Results

SUBSET: Results based on respondents who have children and who have moved in the last 12 months. [25% for 2014]



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Table F.3.11 If you experienced problems placing your child(ren) at the school of your choice following your most recent move, what difficulties did you encounter? [F_Ed010-F_Ed020] - Tri-Service Results

SUBSET: Results based on respondents who have children, who have moved in the last 12 months and experienced difficulties in obtaining a place at the school of their choice (F_Ed003). [4% for 2014].

		2010	2011	2012	2013	2014
Tri-Service	Insufficient transportation to school	%	10	10	11	<u>15</u>
	Distance to school	%		19	17	<u>27</u>
	Insufficient places at school of choice	%	54	61	60	<u>66</u>
	Insufficient places at local school	%	35	36	27	<u>35</u>
	Insufficient places at school(s) in catchment area	%	26	32	29	<u>30</u>
	Unsuitable educational standard of local school	%	18	15	13	<u>23</u>
	Children could not attend same school	%	10	12	19	<u>10</u>
	Special Educational Needs (SEN) related difficulties	%	5	4	7	<u>7</u>
	School admission application period does not coincide with notification of assignment	%	28	26	26	<u>26</u>
	Local Authority was unsupportive	%	16	28	24	<u>22</u>
	Other	%		3	8	<u>6</u>
<i>Unweighted count</i>	(n)		229	187	219	256
Naval Services	Insufficient transportation to school	%	1	7	2	<u>7</u>
	Distance to school	%	8	9	7	<u>26</u>
	Insufficient places at school of choice	%	30	46	35	<u>47</u>
	Insufficient places at local school	%	20	29	23	<u>31</u>
	Insufficient places at school(s) in catchment area	%	15	20	19	<u>32</u>
	Unsuitable educational standard of local school	%	9	13	15	<u>23</u>
	Children could not attend same school	%	7	15	14	<u>9</u>
	Special Educational Needs (SEN) related difficulties	%	8	4	12	<u>9</u>
	School admission application period does not coincide with notification of assignment	%	15	21	22	<u>35</u>
	Local Authority was unsupportive	%	6	26	33	<u>24</u>
	Other	%		8	27	<u>6</u>
<i>Unweighted count</i>	(n)		45	51	57	60
Army	Insufficient transportation to school	%	10	11	16	<u>18</u>
	Distance to school	%	18	24	20	<u>31</u>
	Insufficient places at school of choice	%	63	74	69	<u>75</u>
	Insufficient places at local school	%	36	38	28	<u>37</u>
	Insufficient places at school(s) in catchment area	%	22	36	34	<u>27</u>
	Unsuitable educational standard of local school	%	22	18	12	<u>23</u>
	Children could not attend same school	%	11	11	23	<u>9</u>
	Special Educational Needs (SEN) related difficulties	%	4	4	7	<u>8</u>
	School admission application period does not coincide with notification of assignment	%	26	26	29	<u>23</u>
	Local Authority was unsupportive	%	18	29	24	<u>22</u>
	Other	%	8	<1	3	<u>6</u>
<i>Unweighted count</i>	(n)		136	91	100	138
RAF	Insufficient transportation to school	%	15	9	3	<u>12</u>
	Distance to school	%		14	14	<u>16</u>
	Insufficient places at school of choice	%	51	41	53	<u>51</u>
	Insufficient places at local school	%	41	41	28	<u>30</u>
	Insufficient places at school(s) in catchment area	%	39	31	24	<u>39</u>
	Unsuitable educational standard of local school	%	18	10	13	<u>20</u>
	Children could not attend same school	%	11	10	13	<u>11</u>
	Special Educational Needs (SEN) related difficulties	%	4	3	4	<u>6</u>
	School admission application period does not coincide with notification of assignment	%	36	31	22	<u>29</u>
	Local Authority was unsupportive	%	18	27	19	<u>21</u>
	Other	%		4	8	<u>4</u>
<i>Unweighted count</i>	(n)		48	45	62	58

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons between the 2014 and 2011 Tri-service figures are not available for 'Distance to School' due to the omission of this response option in the RAF Survey in 2011.

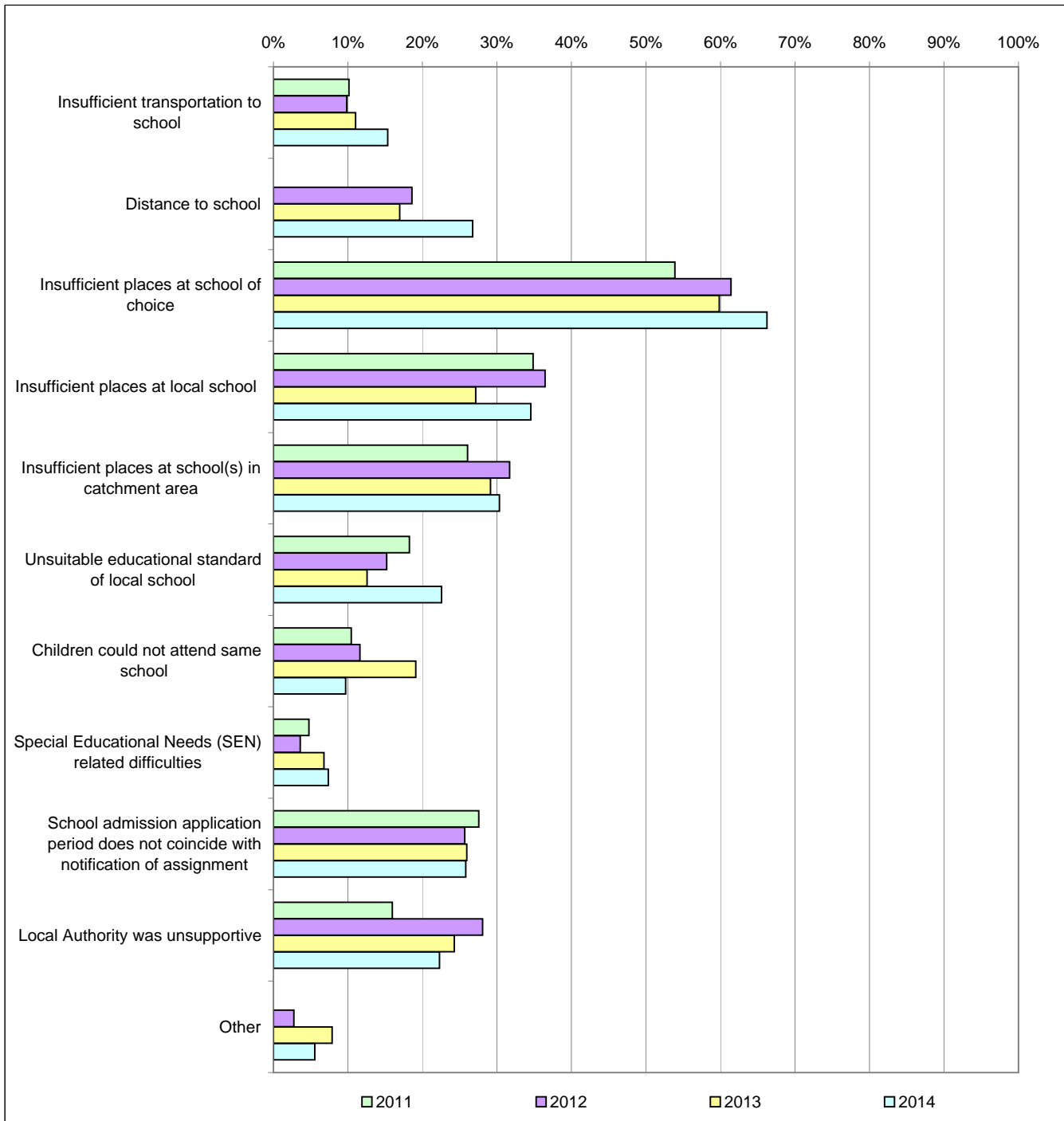
Comparisons between 2014 and 2010 are not available due to the omission of the filter question (Do you have children?) from the Tri-service dataset.

Totals will not sum to 100%. This is a tick all that apply question.

SECTION 3: EDUCATION AND CHILDCARE

Fig F.3.11 If you experienced problems placing your child(ren) at the school of your choice following your most recent move, what difficulties did you encounter? [F_Ed010-F_Ed020] - Tri-Service Results

SUBSET: Results based on respondents who have children, who have moved in the last 12 months and experienced difficulties in obtaining a place at the school of their choice (F_Ed003). [4% for 2014].



SECTION 3: EDUCATION AND CHILDCARE

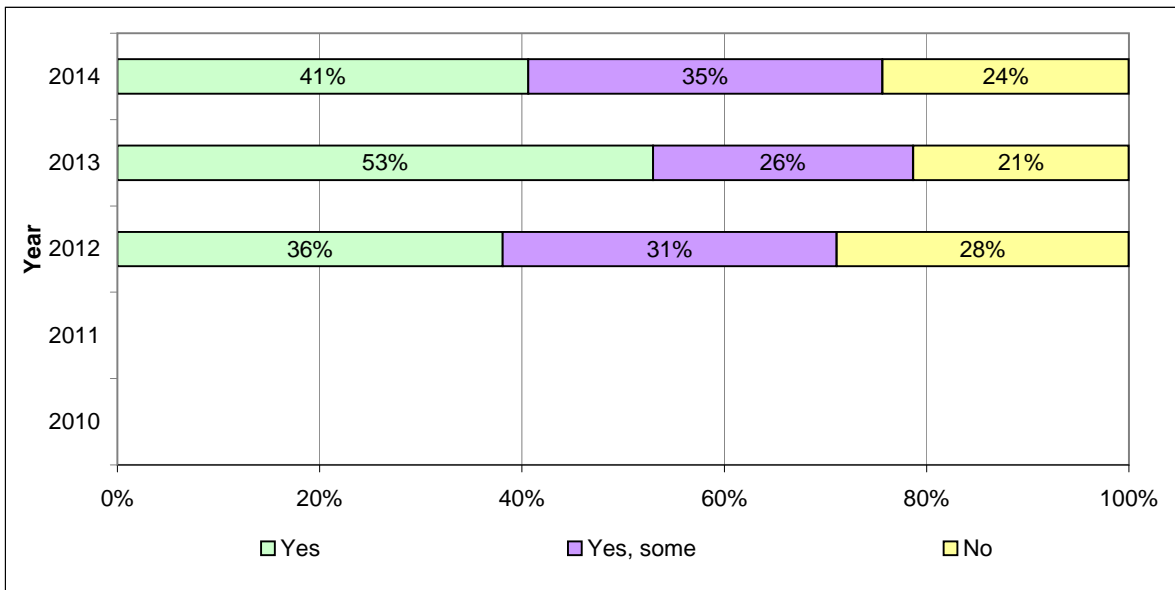
Table F.3.12 If you experienced any of the problems listed in F_Ed010 to F_Ed020, were these resolved? [F_Ed021]

SUBSET: Results based on respondents who have children, have moved in the last 12 months, have experienced difficulties in obtaining a place at the school of their choice and specified difficulties in questions F_Ed010 - 020. [4% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes			36	53	<u>41</u>
	Yes, some			31	26	<u>35</u>
	No			28	21	<u>24</u>
	<i>Unweighted count</i>			147	181	215
Naval Services	Yes			35	47	<u>39</u>
	Yes, some			28	30	<u>21</u>
	No			35	24	<u>40</u>
	<i>Unweighted count</i>			30	44	47
Army	Yes			39	49	<u>38</u>
	Yes, some			30	29	<u>39</u>
	No			28	23	<u>24</u>
	<i>Unweighted count</i>			85	87	127
RAF	Yes			28	66	<u>54</u>
	Yes, some			39	18	<u>29</u>
	No			21	16	<u>18</u>
	<i>Unweighted count</i>			32	50	41

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Comparisons to previous years are not available as this question was introduced in 2012.
 Excludes missing responses.

Fig F.3.12 If you experienced any of the problems listed in F_Ed010 to F_Ed020, were these resolved? [F_Ed021] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.13 Were any of your children deemed to have a Special Educational Need (SEN) after having had a special needs assessment? (For Scotland, SEN is termed Additional Support Needs)? [F_Ed022]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes	%	8	8	8	<u>8</u>
	No	%	<u>73</u>	<u>48</u>	<u>32</u>	<u><u>35</u></u>
	Not Applicable/Missing	%		<u>19</u>	<u>44</u>	<u>57</u>
	<i>Unweighted count</i>	(n)		5,100	3,896	4,135
Naval Services	Yes	%		8	7	9
	No	%		<u>61</u>	<u>44</u>	<u>47</u>
	Not Applicable/Missing	%		<u>30</u>	<u>49</u>	<u>44</u>
	<i>Unweighted count</i>	(n)		1,280	862	1,193
Army	Yes	%		8	8	9
	No	%		<u>74</u>	<u>42</u>	<u>29</u>
	Not Applicable/Missing	%		<u>17</u>	<u>50</u>	<u>62</u>
	<i>Unweighted count</i>	(n)		2,784	1,895	1,726
RAF	Yes	%		7	8	7
	No	%		<u>81</u>	<u>64</u>	<u>29</u>
	Not Applicable/Missing	%		<u>12</u>	<u>27</u>	<u>65</u>
	<i>Unweighted count</i>	(n)		1,036	1,139	1,216

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

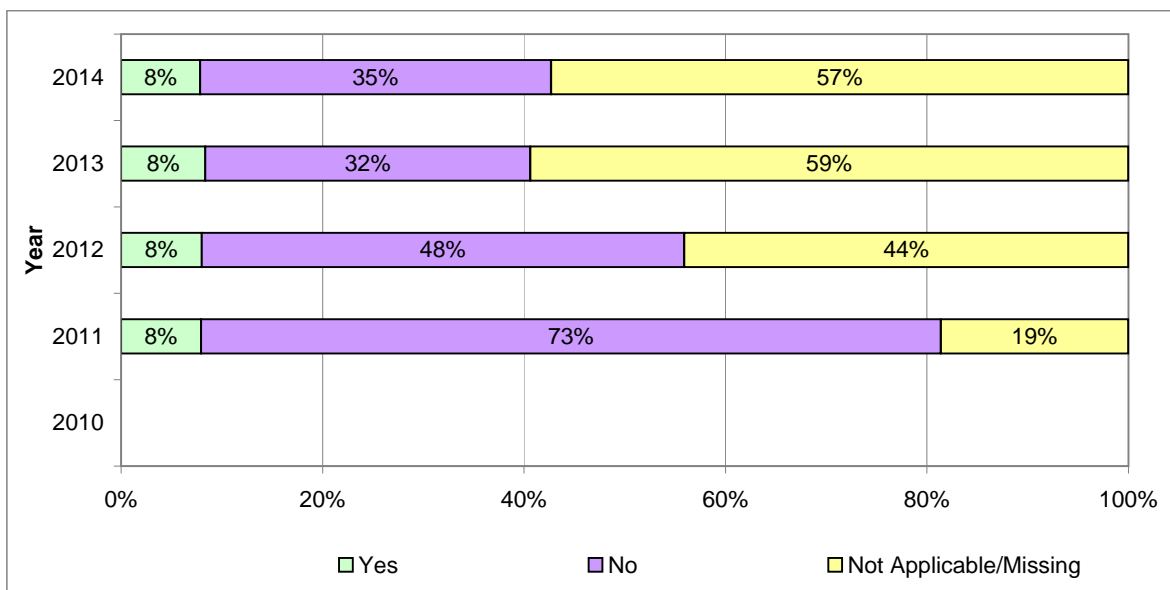
Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons between 2014 and 2010 are not available due to the omission of the filter question (Do you have children?) from the Tri-service dataset.

Comparisons with 2011 are presented but may be unreliable as this question was reworded for 2011 from 'Do you have any children with Special Educational Needs (SEN)? (For Scotland, SEN is termed Additional Support Needs)?'

Not Applicable/Missing response has been derived for this question.

Fig F.3.13 Were any of your children deemed to have a Special Educational Need (SEN) after having had a special needs assessment? (For Scotland, SEN is termed Additional Support Needs)? [F_Ed022] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.14 If your child(ren) was deemed to have a Special Educational Need (For Scotland, SEN is termed Additional Support Needs), have they been registered with the Children's Education Advisory Service (CEAS)? [F_Ed023]

SUBSET: Results based on respondents who have children deemed to have a Special Educational Need [6% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Yes	%			58	<u>62</u>	58
	No	%			31	<u>30</u>	34
	Not Applicable/Missing	%			11	<u>8</u>	8
	<i>Unweighted count</i>	<i>(n)</i>			338	<u>337</u>	465
Naval Services	Yes	%			63	<u>55</u>	50
	No	%			28	<u>37</u>	41
	Not Applicable/Missing	%			10	<u>9</u>	9
	<i>Unweighted count</i>	<i>(n)</i>			59	<u>100</u>	156
Army	Yes	%			63	<u>65</u>	61
	No	%			29	<u>28</u>	33
	Not Applicable/Missing	%			9	<u>7</u>	6
	<i>Unweighted count</i>	<i>(n)</i>			171	<u>159</u>	237
RAF	Yes	%			46	<u>58</u>	56
	No	%			39	<u>33</u>	28
	Not Applicable/Missing	%			15	<u>9</u>	16
	<i>Unweighted count</i>	<i>(n)</i>			108	<u>78</u>	72

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

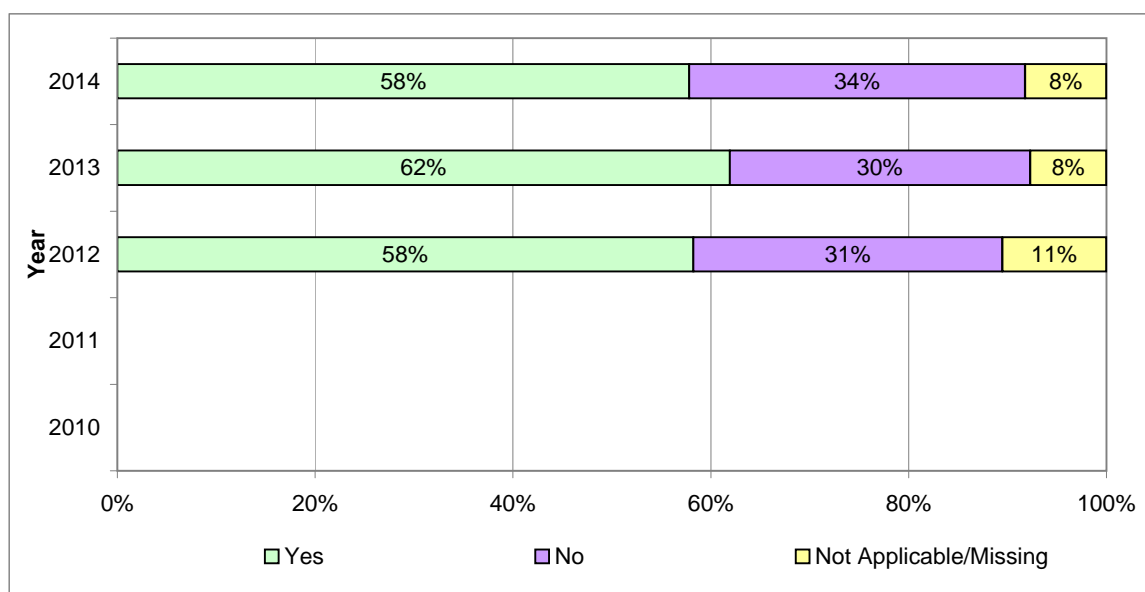
Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons to previous years are not available as this question was introduced in 2012.

Not Applicable/Missing response has been derived for this question.

Fig F.3.14

If your child(ren) was deemed to have a Special Educational Need (For Scotland, SEN is termed Additional Support Needs), have they been registered with the Children's Education Advisory Service (CEAS)? [F_Ed023] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.15 If your child(ren) was deemed to have a Special Educational Need (SEN), and you have moved in the last 12 months, was the support for their Special Educational Needs (SEN)... (For Scotland, SEN is termed Additional Support Needs) (please tick one box only) [F_Ed024]

SUBSET: Results based on respondents who have children deemed to have a Special Educational Need and have moved in the last 12 months. [2% for 2014]

		2010	2011	2012	2013	2014	
Tri-Service	Continued without disruption	%	36	43	36	<u>31</u>	33
	Continued after a time lag	%	47	34	23	27	28
	Not continued	%	11	10	4	15	8
	Not Applicable/Missing	%	<u>7</u>	<u>13</u>	37	27	31
	<i>Unweighted count</i>	(n)	81	124	109	101	138
Naval Services	Continued without disruption	%					20
	Continued after a time lag	%					10
	Not continued	%					3
	Not Applicable/Missing	%					67
	<i>Unweighted count</i>	(n)	7	21	17	26	36
Army	Continued without disruption	%	36	43	42	35	39
	Continued after a time lag	%	48	40	21	27	34
	Not continued	%	9	13	1	16	7
	Not Applicable/Missing	%	7	<u>4</u>	36	22	19
	<i>Unweighted count</i>	(n)	58	78	64	59	82
RAF	Continued without disruption	%					
	Continued after a time lag	%					
	Not continued	%					
	Not Applicable/Missing	%					
	<i>Unweighted count</i>	(n)	16	25	28	16	20

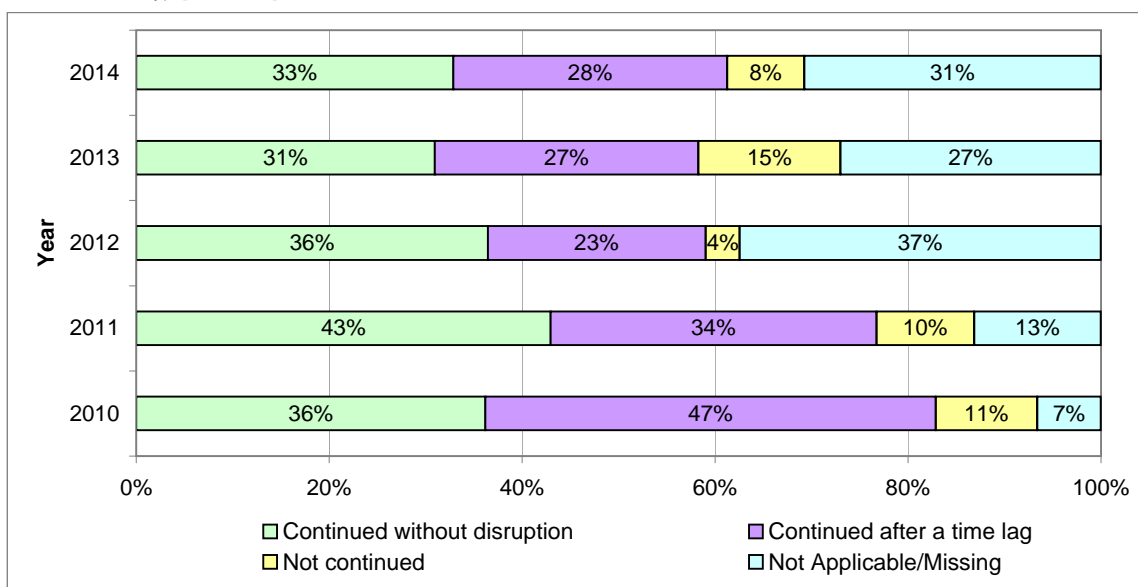
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Due to an extremely small number of applicable responses to this question, parts of the table have been withheld.

Not Applicable/Missing response has been derived for this question.

Fig F.3.15 If your child(ren) was deemed to have a Special Educational Need (SEN), and you have moved in the last 12 months, was the support for their Special Educational Needs (SEN)... (For Scotland, SEN is termed Additional Support Needs) (please tick one box only) [F_Ed024] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.16 If you have children of school age, in the last 12 months, how did you find the following for out of school/youth provision in your local area? Access (e.g. distance, transportation, opening hours) [F_Ed025]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Good	<u>52</u>	<u>52</u>	<u>52</u>	<u>52</u>	<u>52</u>
	Neutral	<u>24</u>	<u>23</u>	<u>24</u>	<u>23</u>	<u>23</u>
	Poor	<u>24</u>	<u>25</u>	<u>24</u>	<u>25</u>	<u>25</u>
	<i>Unweighted count</i>	<i>(n)</i>		1,721	1,876	2,710
Naval Services	Good	<u>50</u>	<u>50</u>	<u>50</u>	<u>50</u>	<u>52</u>
	Neutral	<u>27</u>	<u>28</u>	<u>23</u>	<u>22</u>	<u>28</u>
	Poor	<u>23</u>	<u>22</u>	<u>26</u>	<u>26</u>	<u>21</u>
	<i>Unweighted count</i>	<i>(n)</i>		421	507	833
Army	Good	<u>52</u>	<u>53</u>	<u>52</u>	<u>53</u>	<u>53</u>
	Neutral	<u>23</u>	<u>22</u>	<u>23</u>	<u>22</u>	<u>21</u>
	Poor	<u>26</u>	<u>26</u>	<u>25</u>	<u>25</u>	<u>26</u>
	<i>Unweighted count</i>	<i>(n)</i>		855	878	1,328
RAF	Good	<u>55</u>	<u>51</u>	<u>55</u>	<u>51</u>	<u>50</u>
	Neutral	<u>24</u>	<u>23</u>	<u>24</u>	<u>23</u>	<u>25</u>
	Poor	<u>21</u>	<u>26</u>	<u>21</u>	<u>26</u>	<u>25</u>
	<i>Unweighted count</i>	<i>(n)</i>		445	491	549

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

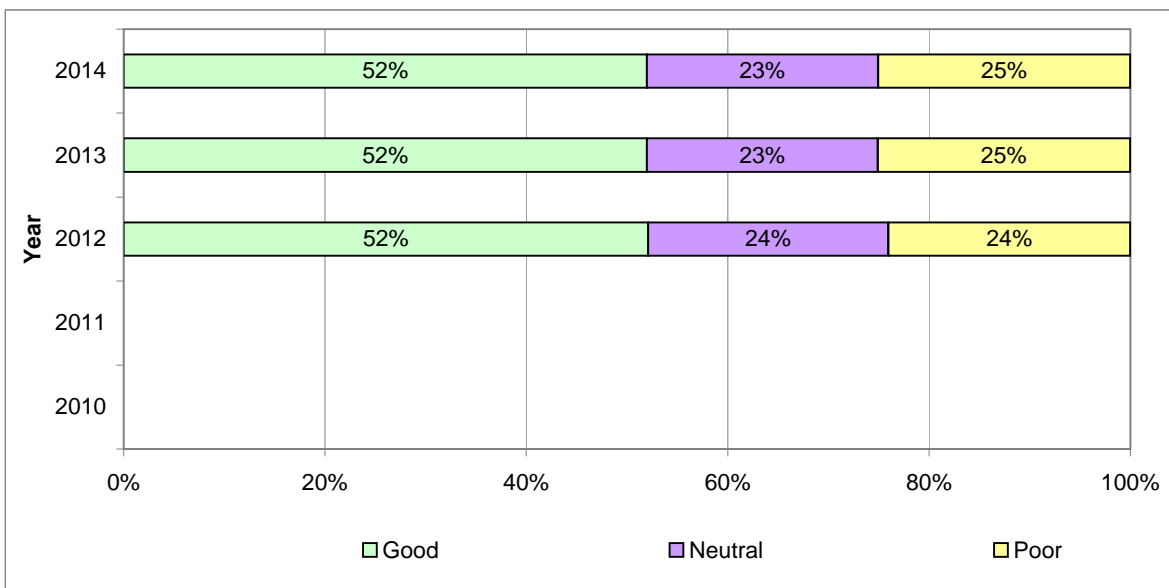
Comparisons to previous years are not available as this question was introduced in 2012.

Excludes 'Not applicable' or missing responses. [55% of the subset in 2014]

The percentage for Good is an aggregate of 'Very Good' and 'Quite Good'. The percentage for Poor is an aggregate of 'Quite Poor' and 'Very Poor'.

Fig F.3.16

If you have children of school age, in the last 12 months, how did you find the following for out of school/youth provision in your local area? Access (e.g. distance, transportation, opening hours) [F_Ed025] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.17 If you have children of school age, in the last 12 months, how did you find the following for out of school/youth provision in your local area? Quality [F_Ed026]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Good			54	53	54
	Neutral			28	29	28
	Poor			17	18	18
	<i>Unweighted count</i>			1,667	1,763	2,596
Naval Services	Good			52	52	56
	Neutral			31	31	28
	Poor			17	16	16
	<i>Unweighted count</i>			403	490	825
Army	Good			53	55	54
	Neutral			28	27	28
	Poor			19	18	18
	<i>Unweighted count</i>			837	800	1,257
RAF	Good			59	50	55
	Neutral			28	32	29
	Poor			13	19	17
	<i>Unweighted count</i>			427	473	514

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

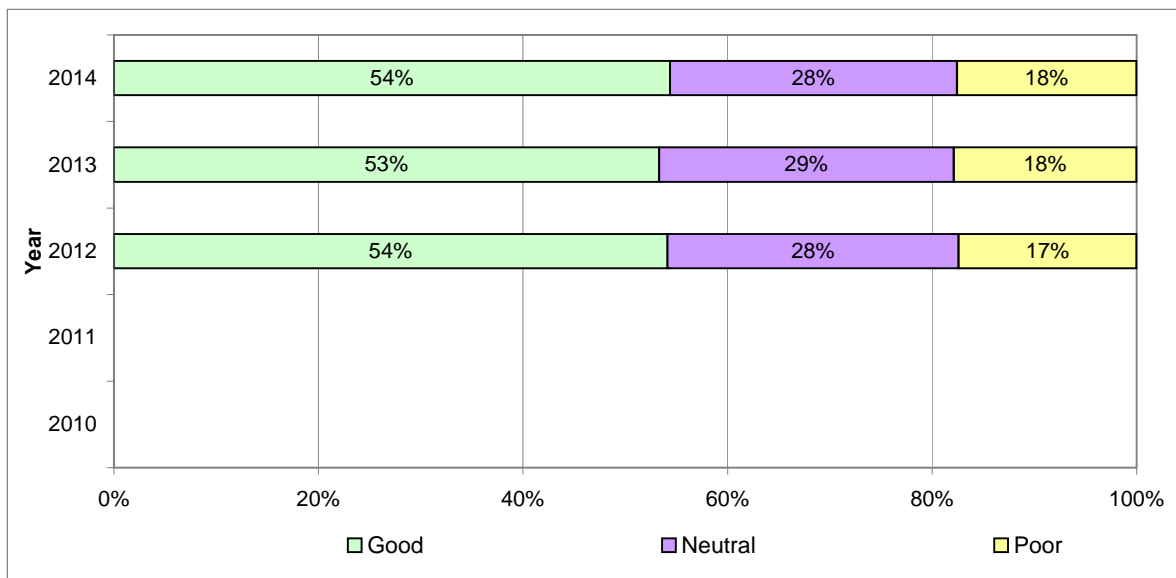
Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons to previous years are not available as this question was introduced in 2012.

Excludes 'Not applicable' or missing responses. [57% of the subset in 2014]

The percentage for Good is an aggregate of 'Very Good' and 'Quite Good'. The percentage for Poor is an aggregate of 'Quite Poor' and 'Very Poor'.

Fig F.3.17 If you have children of school age, in the last 12 months, how did you find the following for out of school/youth provision in your local area? Quality [F_Ed026] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

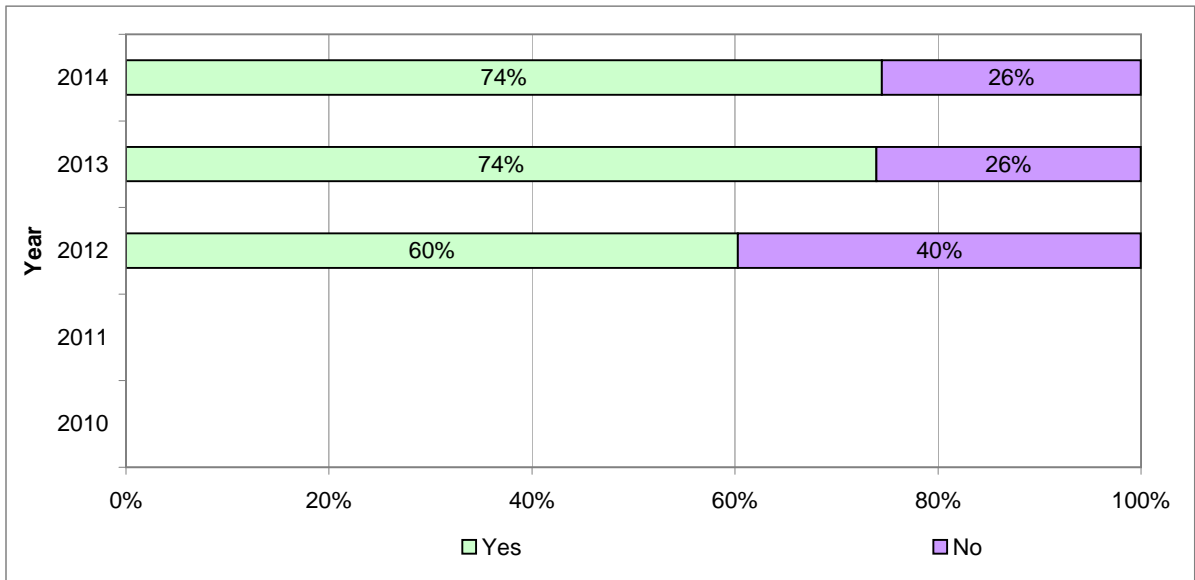
Table F.3.18 Have you registered your child(ren) as a Service child(ren) at his/her school? [F_Ed027]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes			<u>60</u>	74	<u>74</u>
	No			40	26	<u>26</u>
	<i>Unweighted count</i>			2,857	2,715	<u>3,900</u>
Naval Services	Yes			<u>55</u>	69	<u>69</u>
	No			45	31	<u>31</u>
	<i>Unweighted count</i>			716	873	<u>1,382</u>
Army	Yes			<u>67</u>	77	<u>76</u>
	No			33	23	<u>24</u>
	<i>Unweighted count</i>			1,264	1,129	<u>1,712</u>
RAF	Yes			<u>53</u>	72	<u>76</u>
	No			47	28	<u>24</u>
	<i>Unweighted count</i>			877	713	<u>806</u>

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Results will not match those published prior to 2013 due to a change of subset applied to this question.
 This question was introduced in 2012, so comparisons to any years prior to this are not possible.
 Excludes missing responses. [36% of the subset in 2014]

Fig F.3.18 Have you registered your child(ren) as a Service child(ren) at his/her school? [F_Ed027] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.19 Are you aware of the link between registering your child(ren) as a Service child(ren) and the school accessing the Service Pupil Premium? (This only applies to schools in England) [F_Ed028]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes			<u>25</u>	<u>31</u>	<u>34</u>
	No			6	6	6
	I/We have not heard of this			<u>32</u>	<u>21</u>	<u>17</u>
	Not Applicable/Missing			37	43	42
	<i>Unweighted count</i>	(n)		3,896	4,135	5,918
Naval Services	Yes			<u>34</u>	<u>40</u>	<u>44</u>
	No			7	7	6
	I/We have not heard of this			<u>39</u>	<u>22</u>	<u>15</u>
	Not Applicable/Missing			20	31	35
	<i>Unweighted count</i>	(n)		862	1,193	1,962
Army	Yes			<u>21</u>	<u>28</u>	<u>30</u>
	No			5	5	6
	I/We have not heard of this			<u>30</u>	<u>23</u>	<u>20</u>
	Not Applicable/Missing			43	44	44
	<i>Unweighted count</i>	(n)		1,895	1,726	2,636
RAF	Yes			<u>27</u>	<u>32</u>	<u>36</u>
	No			5	5	6
	I/We have not heard of this			<u>30</u>	<u>14</u>	<u>13</u>
	Not Applicable/Missing			37	49	45
	<i>Unweighted count</i>	(n)		1,139	1,216	1,320

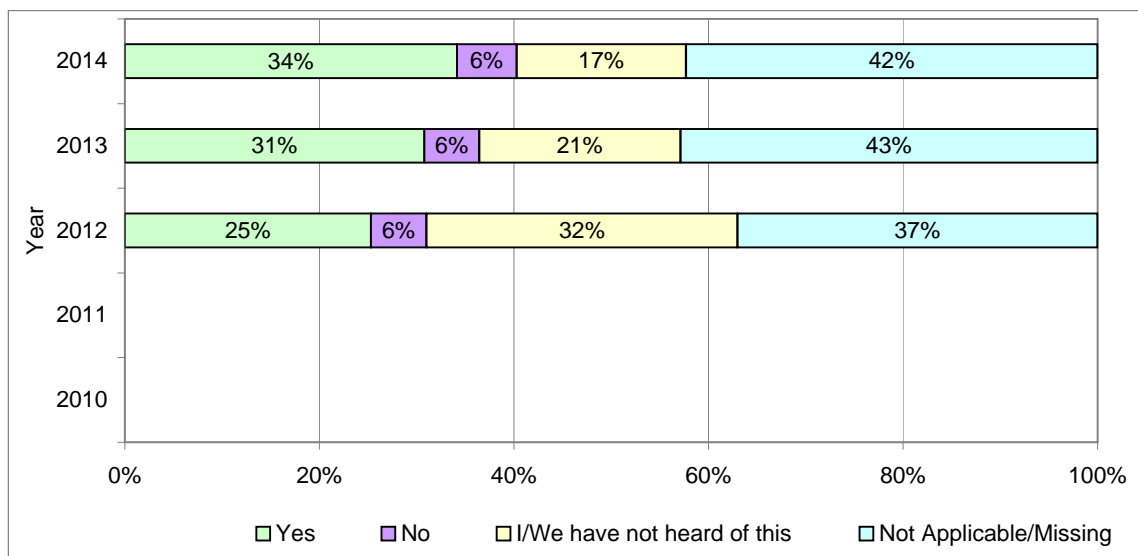
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2012, so comparisons to any years prior to this are not possible.

Not Applicable/Missing response has been derived for this question.

Fig F.3.19 Are you aware of the link between registering your child(ren) as a Service child(ren) and the school accessing the Service Pupil Premium? (This only applies to schools in England) [F_Ed028] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.20 Do the childcare facilities offered locally to you meet your childcare needs in terms of...? Access (e.g. distance, transportation) [F_Ed029]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes		45	44	<u>49</u>	<u>47</u>
	No		5	5	4	<u>5</u>
	None Offered		<u>3</u>	3	2	<u>2</u>
	Not Applicable		46	48	45	<u>46</u>
	<i>Unweighted count</i>	<i>(n)</i>		5,100	3,896	4,135
Naval Services	Yes		47	51	56	<u>51</u>
	No		4	4	4	<u>4</u>
	None Offered		3	3	2	<u>2</u>
	Not Applicable		47	42	39	<u>43</u>
	<i>Unweighted count</i>	<i>(n)</i>		1,280	862	1,193
Army	Yes		46	41	<u>48</u>	<u>43</u>
	No		7	5	5	<u>6</u>
	None Offered		4	4	2	<u>3</u>
	Not Applicable		43	50	46	<u>49</u>
	<i>Unweighted count</i>	<i>(n)</i>		2,784	1,895	1,726
RAF	Yes		41	48	47	<u>53</u>
	No		4	4	4	<u>3</u>
	None Offered		2	2	1	<u>2</u>
	Not Applicable		53	47	48	<u>42</u>
	<i>Unweighted count</i>	<i>(n)</i>		1,036	1,139	1,216

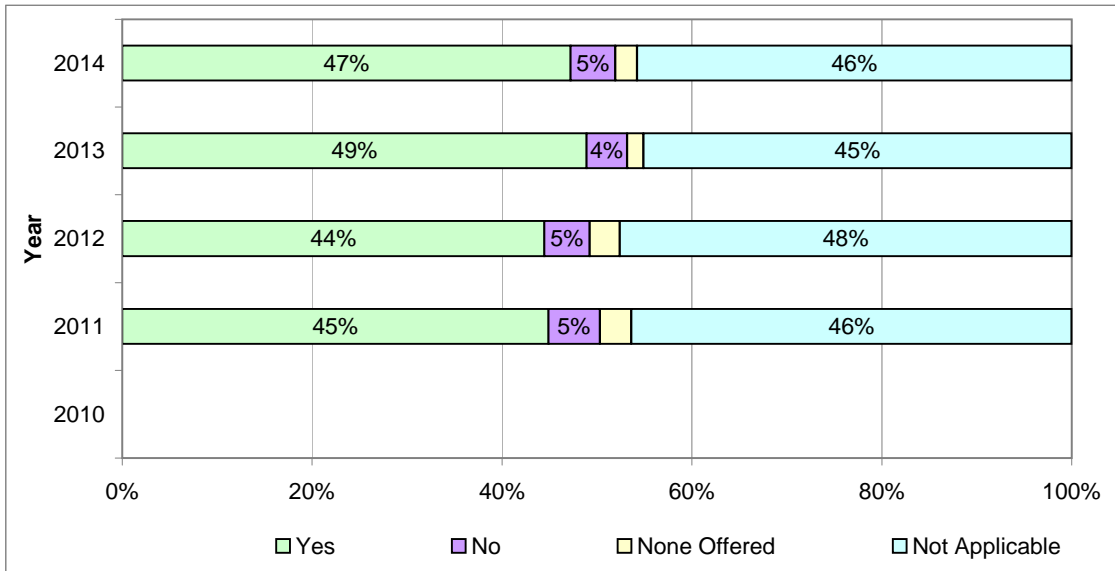
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons to previous years are not available as this question was introduced in 2011.

The percentage for Yes is an aggregate of 'Yes, sufficiently' and 'Yes, to some extent'.

Fig F.3.20 Do the childcare facilities offered locally to you meet your childcare needs in terms of...? Access (e.g. distance, transportation) [F_Ed029] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.21 Do the childcare facilities offered locally to you meet your childcare needs in terms of...? Quality [F_Ed030]

SUBSET: Results based on respondents who have children. [77% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Yes	%		45	<u>43</u>	48	<u>47</u>
	No	%		5	6	5	<u>5</u>
	None Offered	%		<u>3</u>	2	1	<u>2</u>
	Not Applicable	%		47	48	46	<u>46</u>
	<i>Unweighted count</i>	(n)		5,100	3,896	4,135	5,918
Naval Services	Yes	%		48	51	54	<u>50</u>
	No	%		3	3	5	<u>4</u>
	None Offered	%		2	3	<1	<u>2</u>
	Not Applicable	%		46	42	40	<u>44</u>
	<i>Unweighted count</i>	(n)		1,280	862	1,193	1,962
Army	Yes	%		46	<u>38</u>	46	<u>43</u>
	No	%		7	8	5	<u>6</u>
	None Offered	%		<u>4</u>	3	2	<u>2</u>
	Not Applicable	%		<u>44</u>	51	47	<u>49</u>
	<i>Unweighted count</i>	(n)		2,784	1,895	1,726	2,636
RAF	Yes	%		<u>42</u>	47	46	<u>52</u>
	No	%		4	4	4	<u>4</u>
	None Offered	%		1	2	<1	<u>1</u>
	Not Applicable	%		<u>53</u>	47	49	<u>43</u>
	<i>Unweighted count</i>	(n)		1,036	1,139	1,216	1,320

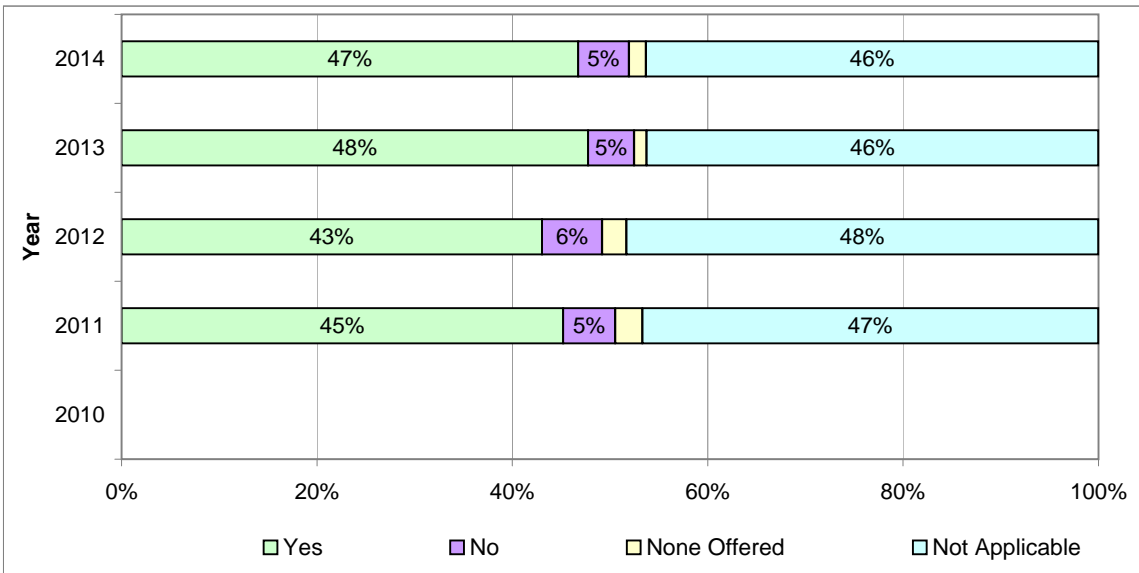
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons to previous years are not available as this question was introduced in 2011.

The percentage for Yes is an aggregate of 'Yes, sufficiently' and 'Yes, to some extent'.

Fig F.3.21 Do the childcare facilities offered locally to you meet your childcare needs in terms of...? Quality [F_Ed030] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

Table F.3.22 Do the childcare facilities offered locally to you meet your childcare needs in terms of...? Cost [F_Ed031]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes		39	<u>35</u>	<u>38</u>	39
	No		11	12	12	11
	None Offered		3	3	2	2
	Not Applicable		48	50	48	49
	<i>Unweighted count</i>	<i>(n)</i>		5,100	3,896	4,135
Naval Services	Yes		41	41	42	40
	No		9	11	12	12
	None Offered		3	3	2	2
	Not Applicable		47	45	45	47
	<i>Unweighted count</i>	<i>(n)</i>		1,280	862	1,193
Army	Yes		40	33	38	36
	No		12	12	12	11
	None Offered		4	3	2	2
	Not Applicable		45	52	48	50
	<i>Unweighted count</i>	<i>(n)</i>		2,784	1,895	1,726
RAF	Yes		<u>34</u>	<u>36</u>	<u>37</u>	43
	No		10	13	10	10
	None Offered		2	2	<1	2
	Not Applicable		54	50	52	46
	<i>Unweighted count</i>	<i>(n)</i>		1,036	1,139	1,216

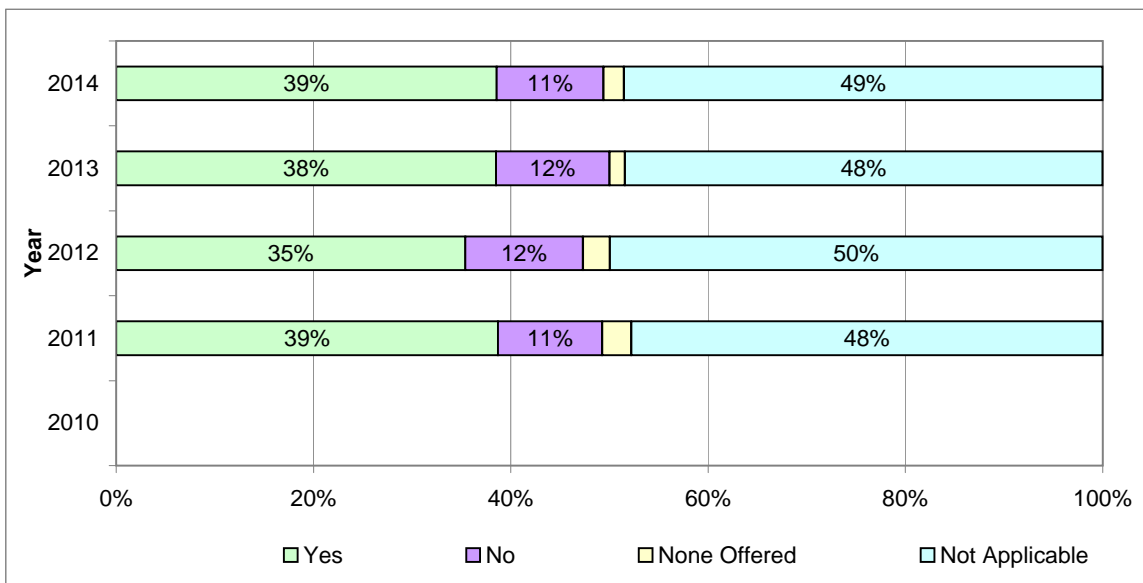
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons to previous years are not available as this question was introduced in 2011.

The percentage for Yes is an aggregate of 'Yes, sufficiently' and 'Yes, to some extent'.

Fig F.3.22 Do the childcare facilities offered locally to you meet your childcare needs in terms of...? Cost [F_Ed031] - Tri-Service Results



SECTION 3: EDUCATION AND CHILDCARE

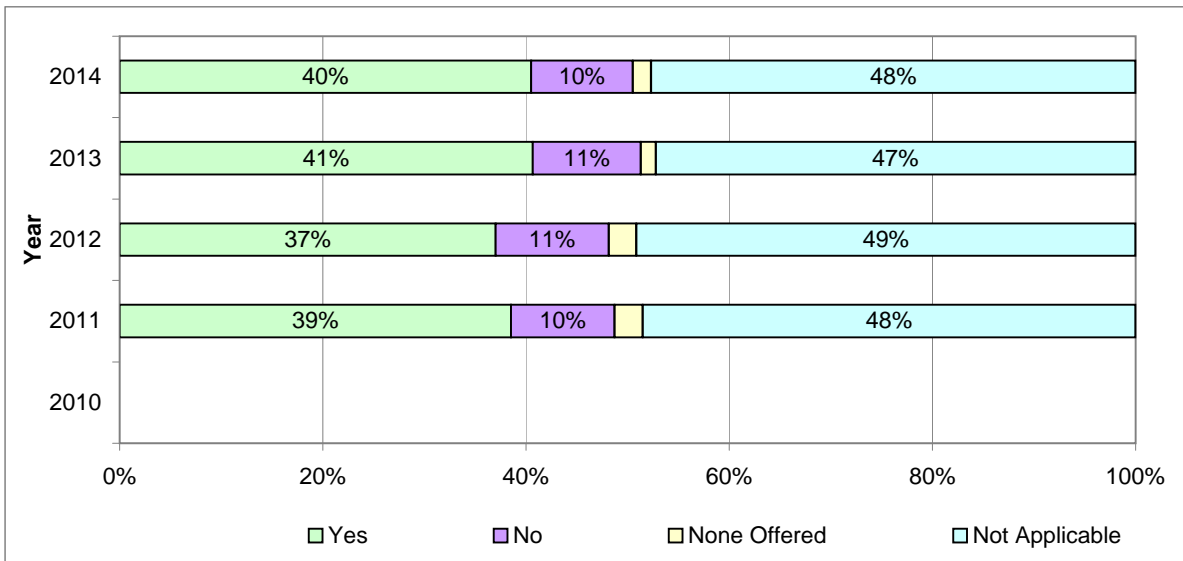
Table F.3.23 Do the childcare facilities offered locally to you meet your childcare needs in terms of...? Hours of care (i.e. opening times) [F_Ed032]

SUBSET: Results based on respondents who have children. [77% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Yes		39	<u>37</u>	<u>41</u>	<u><u>40</u></u>
	No		10	11	11	<u>10</u>
	None Offered		<u>3</u>	3	1	<u>2</u>
	Not Applicable		48	49	47	<u>48</u>
	<i>Unweighted count</i>	<i>(n)</i>		5,100	3,896	4,135
Naval Services	Yes		43	44	45	<u>41</u>
	No		8	9	10	<u>10</u>
	None Offered		2	3	1	<u>2</u>
	Not Applicable		47	44	44	<u>47</u>
	<i>Unweighted count</i>	<i>(n)</i>		1,280	862	1,193
Army	Yes		38	<u>33</u>	40	<u>39</u>
	No		12	13	11	<u>10</u>
	None Offered		<u>3</u>	3	2	<u>2</u>
	Not Applicable		46	51	47	<u>49</u>
	<i>Unweighted count</i>	<i>(n)</i>		2,784	1,895	1,726
RAF	Yes		<u>36</u>	40	<u>39</u>	<u>44</u>
	No		8	10	10	<u>10</u>
	None Offered		2	1	<1	<u>2</u>
	Not Applicable		<u>55</u>	48	51	<u>45</u>
	<i>Unweighted count</i>	<i>(n)</i>		1,036	1,139	1,216

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.
 Where 2014 results are significantly different to both other Services they have been double underlined.
 Comparisons to previous years are not available as this question was introduced in 2011.
 The percentage for Yes is an aggregate of 'Yes, sufficiently' and 'Yes, to some extent'.

Fig F.3.23 Do the childcare facilities offered locally to you meet your childcare needs in terms of...? Hours of care (i.e. opening times) [F_Ed032] - Tri-Service Results



SECTION 4: FAMILY LIFE

Table F.4.1 What is your current employment status? (Tick all that apply) [F_FL001]

		2010	2011	2012	2013	2014
Tri-Service	[1] In full-time employment.	% <u>33</u>	<u>34</u>	40	<u>37</u>	40
	[2] In part-time employment.	% <u>25</u>	24	<u>25</u>	<u>26</u>	22
	[3] Self employed.	% <u>4</u>	<u>4</u>	<u>5</u>	<u>5</u>	7
	[4] Homemaker/Parent at home.	% <u>24</u>	22	<u>26</u>	<u>26</u>	20
	[5] Not employed - seeking employment.	% 6	7	<u>8</u>	7	6
	[6] Not employed - not seeking employment.	% 2	2	3	<u>3</u>	7
	[7] In full-time education/personal development.	% <u>1</u>	<u>1</u>	<u>1</u>	<u>2</u>	6
	[8] In part-time education.	% <u><1</u>	<u><1</u>	3	<u>2</u>	3
	[9] In unpaid voluntary work.	% <u>2</u>	<u>1</u>	<u>4</u>	3	3
	[10] My immigration status means that I am unable to work.	% <u><1</u>	<u><1</u>	<u><1</u>	<u><1</u>	<u><1</u>
	<i>Unweighted count</i>	(n)	4,741	6,535	5,130	5,369
Naval Services	[1] In full-time employment.	% 38	38	42	40	41
	[2] In part-time employment.	% 30	28	29	31	<u>29</u>
	[3] Self employed.	% 8	6	7	6	7
	[4] Homemaker/Parent at home.	% <u>24</u>	19	21	21	20
	[5] Not employed - seeking employment.	% 3	4	4	4	4
	[6] Not employed - not seeking employment.	% <u>2</u>	<u>1</u>	2	3	3
	[7] In full-time education/personal development.	% 2	1	<1	1	1
	[8] In part-time education.	% 2	<u><1</u>	1	1	2
	[9] In unpaid voluntary work.	% 3	<u><1</u>	3	2	2
	[10] My immigration status means that I am unable to work.	% <u><1</u>	<u><1</u>	<u><1</u>	<u><1</u>	<u><1</u>
	<i>Unweighted count</i>	(n)	1,607	1,605	1,127	1,485
Army	[1] In full-time employment.	% <u>29</u>	<u>30</u>	36	34	36
	[2] In part-time employment.	% <u>24</u>	<u>22</u>	<u>25</u>	<u>26</u>	18
	[3] Self employed.	% <u>3</u>	<u>3</u>	4	5	7
	[4] Homemaker/Parent at home.	% <u>25</u>	<u>25</u>	<u>30</u>	<u>31</u>	20
	[5] Not employed - seeking employment.	% 8	8	<u>11</u>	8	7
	[6] Not employed - not seeking employment.	% 1	<u>2</u>	<u>4</u>	3	11
	[7] In full-time education/personal development.	% <u>1</u>	<u>1</u>	2	<u>2</u>	10
	[8] In part-time education.	% <u><1</u>	<u><1</u>	4	<u>2</u>	<u>4</u>
	[9] In unpaid voluntary work.	% <u><1</u>	<u><1</u>	4	4	3
	[10] My immigration status means that I am unable to work.	% <u><1</u>	<u><1</u>	<u><1</u>	<u><1</u>	<u><1</u>
	<i>Unweighted count</i>	(n)	1,809	3,490	2,429	2,223
RAF	[1] In full-time employment.	% <u>39</u>	<u>37</u>	48	<u>42</u>	47
	[2] In part-time employment.	% 24	23	21	20	<u>24</u>
	[3] Self employed.	% 4	5	5	4	7
	[4] Homemaker/Parent at home.	% 20	19	21	19	21
	[5] Not employed - seeking employment.	% 5	<u>8</u>	6	5	5
	[6] Not employed - not seeking employment.	% 2	2	2	3	3
	[7] In full-time education/personal development.	% <u><1</u>	1	1	<u><1</u>	1
	[8] In part-time education.	% 2	2	2	2	2
	[9] In unpaid voluntary work.	% 3	3	4	3	3
	[10] My immigration status means that I am unable to work.	% <u><1</u>	<u><1</u>	<u><1</u>	<u><1</u>	<u><1</u>
	<i>Unweighted count</i>	(n)	1,325	1,440	1,574	1,661

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

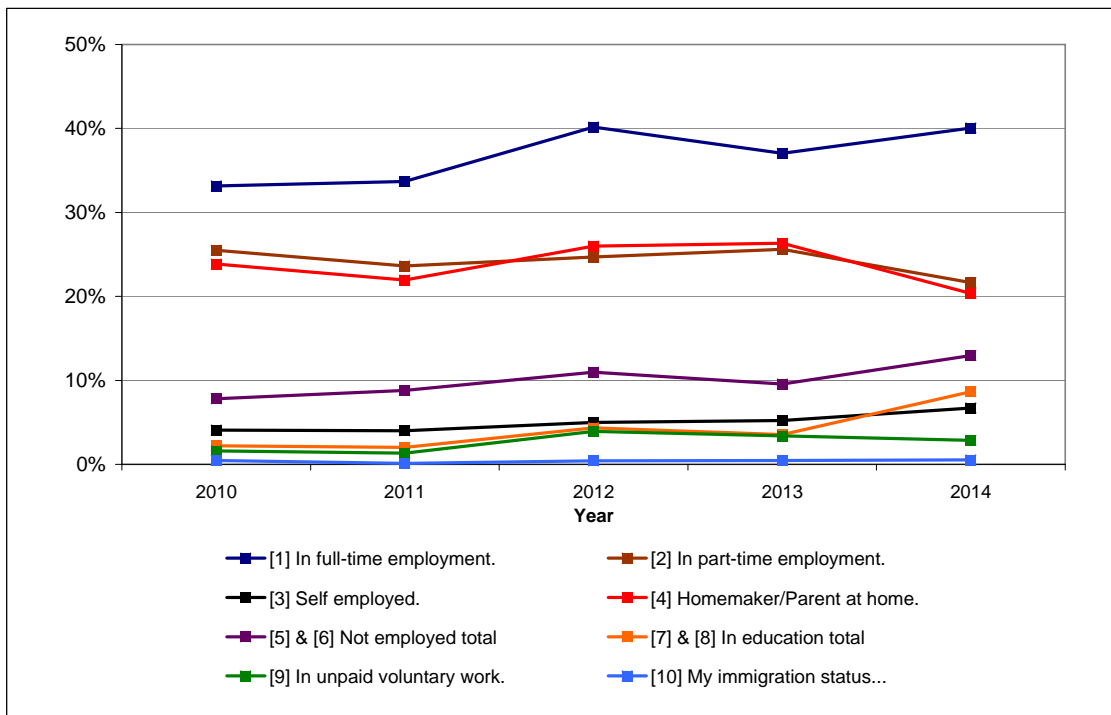
Where 2014 results are significantly different to both other Services they have been double underlined.

The 2012 figures have been revised to ensure that those employed in the Services are included under full-time employment.

This is a "tick all that apply" question, so totals will not sum to 100%.

SECTION 4: FAMILY LIFE

Fig F.4.1 What is your current employment status? (Tick all that apply) [F_FL001] - Tri-Service results



The 2012 figures have been revised to ensure that those employed in the Services are included under full-time employment.
 This is a "tick all that apply" question, so totals will not sum to 100%.

SECTION 4: FAMILY LIFE

Table F.4.2 Did you use the Job Centre Plus Armed Forces Champion in the last 12 months? [F_FL011]

		2010	2011	2012	2013	2014
Tri-Service	Yes, and this helped me to find employment.	%		<1	<1	<1
	Yes, but this did not help me to find employment.	%		4	<1	1
	No, I did not use this.	%		<u>13</u>	24	<u>26</u>
	I have not heard of this.	%		<u>82</u>	75	<u>73</u>
	<i>Unweighted count</i>	(n)		2,392	3,791	5,311
Naval Services	Yes, and this helped me to find employment.	%		-	-	-
	Yes, but this did not help me to find employment.	%		<1	<1	<1
	No, I did not use this.	%		9	21	23
	I have not heard of this.	%		90	79	76
	<i>Unweighted count</i>	(n)		571	1,117	1,825
Army	Yes, and this helped me to find employment.	%		<1	<1	<1
	Yes, but this did not help me to find employment.	%		6	1	2
	No, I did not use this.	%		16	24	26
	I have not heard of this.	%		77	75	72
	<i>Unweighted count</i>	(n)		1,143	1,622	2,170
RAF	Yes, and this helped me to find employment.	%		<1	-	<1
	Yes, but this did not help me to find employment.	%		5	<1	<1
	No, I did not use this.	%		10	27	27
	I have not heard of this.	%		85	72	73
	<i>Unweighted count</i>	(n)		678	1,052	1,316

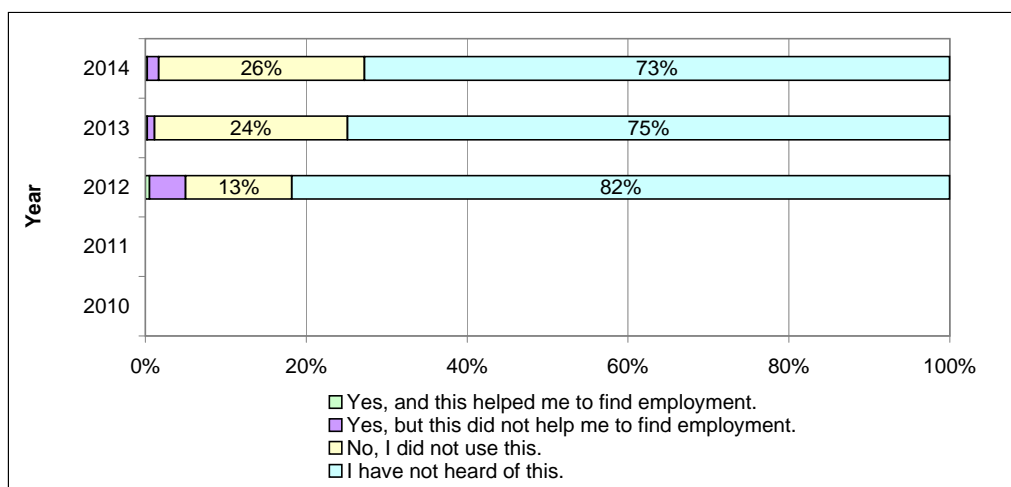
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2012, so comparisons to previous years are not possible.

Excludes 'Not applicable' or missing responses (29.7% in 2014).

Fig F.4.2 Did you use the Job Centre Plus Armed Forces Champion in the last 12 months? [F_FL011] - Tri-Service results



SECTION 4: FAMILY LIFE

Table F.4.3 Have you experienced any of the following in the last 12 months? [F_FL012-16]

		2010	2011	2012	2013	2014	
Tri-Service	[1] Difficulty finding a job due to a lack of relevant qualifications.	%	<u>14</u>	<u>11</u>	9	<u>12</u>	<u>8</u>
	[2] Difficulty finding a job because of your employment history (i.e. moving jobs frequently).	%	<u>25</u>	<u>22</u>	<u>16</u>	<u>20</u>	<u>13</u>
	[3] Difficulty finding a job because you were overseas with your spouse/civil partner.	%	<u>22</u>	<u>19</u>	<u>13</u>	<u>15</u>	<u>9</u>
	[4] Difficulty finding a job because your spouse is often away.	%		<u>27</u>	<u>23</u>	<u>24</u>	<u>20</u>
	[5] Difficulty finding a job because your spouse is in the Armed Forces.	%					<u>17</u>
	<i>Unweighted count</i>	(n)	4,741	6,535	5,130	5,369	7,560
Naval Services	[1] Difficulty finding a job due to a lack of relevant qualifications.	%	<u>12</u>	<u>10</u>	<u>10</u>	7	<u>5</u>
	[2] Difficulty finding a job because of your employment history (i.e. moving jobs frequently).	%	<u>15</u>	<u>14</u>	<u>14</u>	10	<u>9</u>
	[3] Difficulty finding a job because you were overseas with your spouse/civil partner.	%	<u>7</u>	<u>7</u>	<u>6</u>	4	<u>4</u>
	[4] Difficulty finding a job because your spouse is often away.	%		<u>27</u>	<u>27</u>	17	<u>20</u>
	[5] Difficulty finding a job because your spouse is in the Armed Forces.	%				12	<u>14</u>
	<i>Unweighted count</i>	(n)	1,607	1,605	1,127	1,485	2,440
Army	[1] Difficulty finding a job due to a lack of relevant qualifications.	%	<u>17</u>	12	10	<u>17</u>	<u>11</u>
	[2] Difficulty finding a job because of your employment history (i.e. moving jobs frequently).	%	<u>28</u>	<u>25</u>	15	<u>26</u>	<u>15</u>
	[3] Difficulty finding a job because you were overseas with your spouse/civil partner.	%	<u>26</u>	<u>26</u>	13	<u>23</u>	<u>12</u>
	[4] Difficulty finding a job because your spouse is often away.	%		<u>30</u>	22	<u>32</u>	<u>22</u>
	[5] Difficulty finding a job because your spouse is in the Armed Forces.	%					<u>20</u>
	<i>Unweighted count</i>	(n)	1,809	3,490	2,429	2,223	3,334
RAF	[1] Difficulty finding a job due to a lack of relevant qualifications.	%	<u>9</u>	<u>8</u>	<u>7</u>	4	<u>4</u>
	[2] Difficulty finding a job because of your employment history (i.e. moving jobs frequently).	%	<u>27</u>	<u>22</u>	<u>21</u>	11	<u>11</u>
	[3] Difficulty finding a job because you were overseas with your spouse/civil partner.	%	<u>21</u>	<u>16</u>	<u>18</u>	5	<u>6</u>
	[4] Difficulty finding a job because your spouse is often away.	%		<u>21</u>	<u>22</u>	13	<u>15</u>
	[5] Difficulty finding a job because your spouse is in the Armed Forces.	%				13	<u>13</u>
	<i>Unweighted count</i>	(n)	1,325	1,440	1,574	1,661	1,786

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

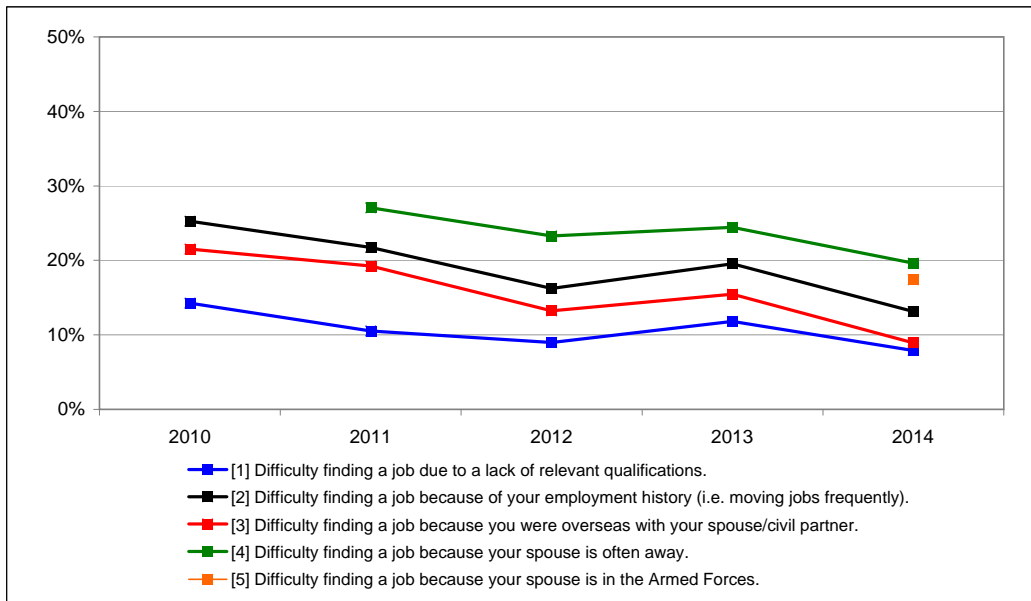
Question [4] was introduced in 2011, so comparisons to previous years are not possible.

Question [5] was introduced in 2013, so comparisons to previous years are not possible. This question was not included in the 2013 Army survey, so Tri-Service and Army 2013 results are not available.

This is a "tick all that apply" question, so totals will not sum to 100%.

SECTION 4: FAMILY LIFE

Fig F.4.3 Have you experienced any of the following in the last 12 months? [F_FL012-16] - Tri-Service results



Question [4] was introduced in 2011, so comparisons to previous years are not possible.

This is a "tick all that apply" question, so totals will not sum to 100%.

Commentary

Although there have been significant decreases at the overall Tri-Service level between 2013 and 2014 in the difficulties respondents have in finding a job, this is mainly due to changes within the Army. While the Army has seen significant decreases between 2012 and 2013, there have been no significant changes in the Naval Services and RAF.

Despite significant decreases across the difficulties, Army families still experience four of the five difficulties at higher rates than Naval Services and RAF families.

SECTION 4: FAMILY LIFE

Table F.4.4 If the MOD offered courses to assist you in finding employment (or moving to an employment of your choice) would you use them?

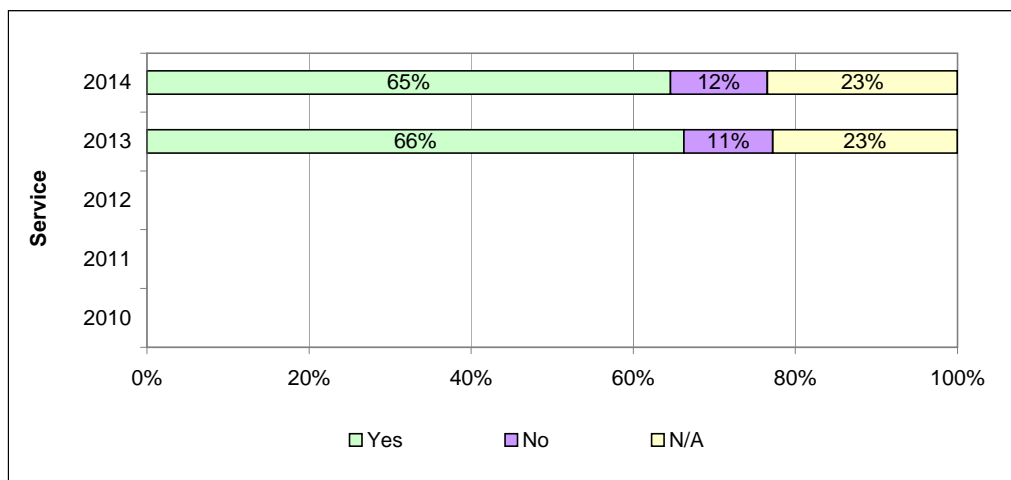
			2010	2011	2012	2013	2014
Tri-Service	Yes	%				66	<u>65</u>
	No	%				11	<u>12</u>
	N/A	%				23	<u>23</u>
	<i>Unweighted count</i>	<i>(n)</i>				5,369	7,560
Naval Services	Yes	%				<u>63</u>	<u>58</u>
	No	%				14	<u>16</u>
	N/A	%				22	<u>26</u>
	<i>Unweighted count</i>	<i>(n)</i>				1,485	2,440
Army	Yes	%				75	<u>71</u>
	No	%				10	<u>9</u>
	N/A	%				16	<u>20</u>
	<i>Unweighted count</i>	<i>(n)</i>				2,223	3,334
RAF	Yes	%				49	<u>55</u>
	No	%				12	<u>15</u>
	N/A	%				39	<u>30</u>
	<i>Unweighted count</i>	<i>(n)</i>				1,661	1,786

This question was introduced in 2013, so comparisons to previous years are not possible.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.4.4 If the MOD offered courses to assist you in finding employment (or moving to an employment of your choice) would you use them?



SECTION 4: FAMILY LIFE

Table F.4.5 Which of the following would help you find employment (or move to an employment of your choice)? Tick all that apply [F_FL018-025]

			2010	2011	2012	2013	2014
Tri-Service	[1] CV Writing Course	%				34	<u>32</u>
	[2] Interview Skills Course	%				30	<u>30</u>
	[3] Access to a Jobs Database	%				<u>38</u>	<u>35</u>
	[4] Career Consultation Service	%				<u>34</u>	<u>28</u>
	[5] Self-Employment Awareness Course	%				20	21
	[6] Small Business Start-up Course	%				27	<u>28</u>
	[7] Other	%				3	
	[8] Not applicable	%				25	
	<i>Unweighted count</i>	(n)				5,369	7,560
Naval Services	[1] CV Writing Course	%				30	<u>26</u>
	[2] Interview Skills Course	%				27	<u>24</u>
	[3] Access to a Jobs Database	%				37	<u>33</u>
	[4] Career Consultation Service	%				35	<u>31</u>
	[5] Self-Employment Awareness Course	%				21	<u>19</u>
	[6] Small Business Start-up Course	%				26	<u>26</u>
	[7] Other	%				5	<u>6</u>
	[8] Not applicable	%				31	<u>36</u>
	<i>Unweighted count</i>	(n)				1,485	2,440
Army	[1] CV Writing Course	%				38	<u>36</u>
	[2] Interview Skills Course	%				33	<u>33</u>
	[3] Access to a Jobs Database	%				40	<u>35</u>
	[4] Career Consultation Service	%				37	<u>26</u>
	[5] Self-Employment Awareness Course	%				23	<u>24</u>
	[6] Small Business Start-up Course	%				30	<u>31</u>
	[7] Other	%				3	
	[8] Not applicable	%				21	
	<i>Unweighted count</i>	(n)				2,223	3,334
RAF	[1] CV Writing Course	%				25	<u>29</u>
	[2] Interview Skills Course	%				24	<u>27</u>
	[3] Access to a Jobs Database	%				32	<u>34</u>
	[4] Career Consultation Service	%				27	<u>30</u>
	[5] Self-Employment Awareness Course	%				15	<u>18</u>
	[6] Small Business Start-up Course	%				<u>19</u>	<u>24</u>
	[7] Other	%				3	<u>4</u>
	[8] Not applicable	%				28	<u>32</u>
	<i>Unweighted count</i>	(n)				1,661	1,786

This question was introduced in 2013, so comparisons to previous years are not possible.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

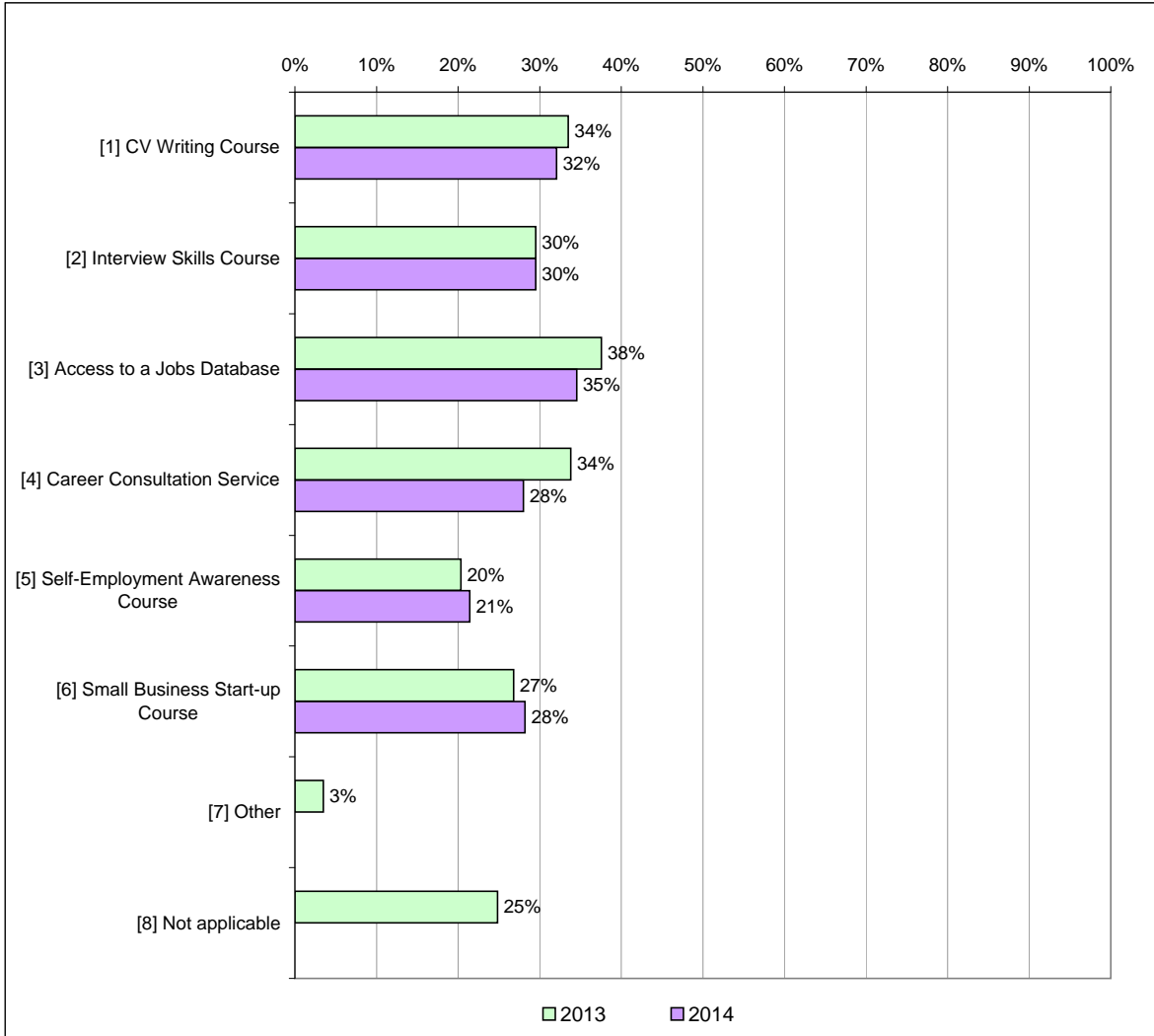
Where 2014 results are significantly different to both other Services they have been double underlined.

This is a "tick all that apply" question, so totals will not sum to 100%.

Due to a data issue, 2014 results for 'Other' and 'Not applicable' are not available for Army and Tri-Service.

SECTION 4: FAMILY LIFE

Fig F.4.5 Which of the following would help you find employment (or move to an employment of your choice)? Tick all that apply [F_FL018-025] - Tri-Service results



This question was introduced in 2013, so comparisons to previous years are not possible.

This is a "tick all that apply" question, so totals will not sum to 100%.

Due to a data issue, 2014 results for 'Other' and 'Not applicable' are not available for Army and Tri-Service.

SECTION 5: TRAINING AND EMPLOYMENT

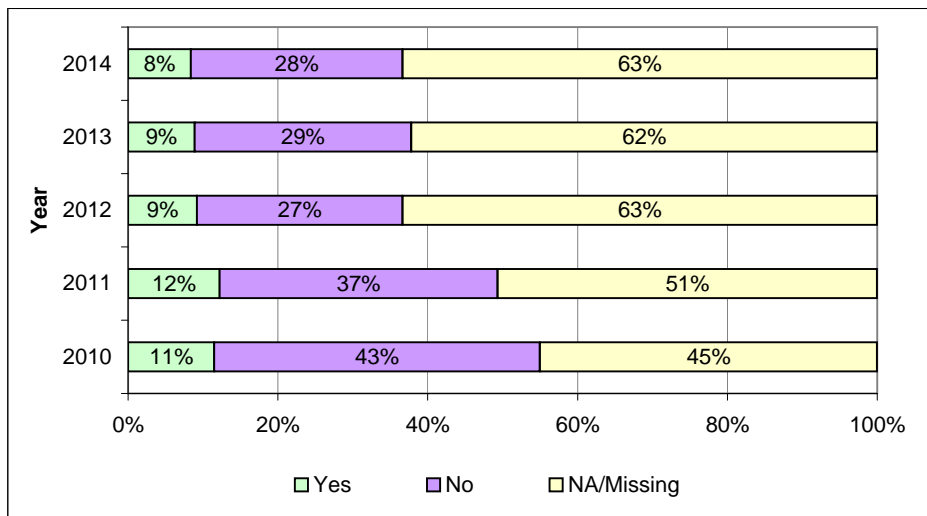
Table F.5.1 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? [1] Accessing further or higher education. [F_TE001]

		2010	2011	2012	2013	2014
Tri-Service	Yes	<u>11</u>	<u>12</u>	9	<u>9</u>	<u>8</u>
	No	<u>43</u>	<u>37</u>	27	<u>29</u>	<u>28</u>
	NA/Missing	<u>45</u>	<u>51</u>	63	<u>62</u>	<u>63</u>
	<i>Unweighted count</i>	(n) 4,741	6,535	5,130	5,369	7,560
Naval Services	Yes	<u>14</u>	<u>7</u>	4	<u>5</u>	<u>4</u>
	No	<u>34</u>	<u>48</u>	24	<u>24</u>	<u>22</u>
	NA/Missing	<u>52</u>	<u>46</u>	72	<u>72</u>	<u>74</u>
	<i>Unweighted count</i>	(n) 1,607	1,605	1,127	1,485	2,440
Army	Yes	11	<u>15</u>	11	11	<u>10</u>
	No	<u>45</u>	<u>34</u>	<u>26</u>	<u>33</u>	<u>30</u>
	NA/Missing	<u>45</u>	<u>51</u>	63	<u>56</u>	<u>60</u>
	<i>Unweighted count</i>	(n) 1,809	3,490	2,429	2,223	3,334
RAF	Yes	12	11	10	6	<u>7</u>
	No	<u>48</u>	<u>35</u>	32	<u>23</u>	<u>30</u>
	NA/Missing	<u>40</u>	<u>54</u>	58	<u>71</u>	<u>63</u>
	<i>Unweighted count</i>	(n) 1,325	1,440	1,574	1,661	1,786

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.5.1 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? [1] Accessing further or higher education. [F_TE001] - Tri-Service results



SECTION 5: TRAINING AND EMPLOYMENT

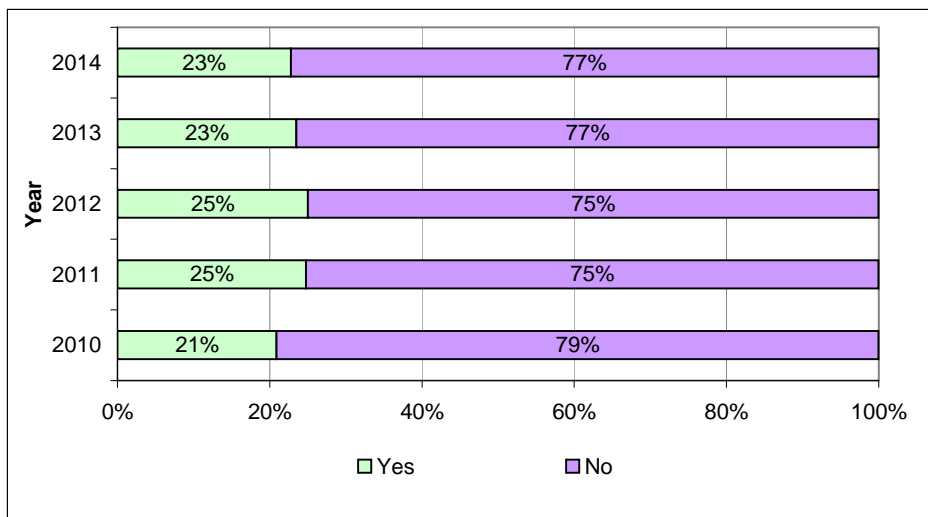
Table F.5.2 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? (Proportions exclude those who responded Not applicable or gave no response). [1] Accessing further or higher education. [F_TE001]
SUBSET: Includes only respondents who answered Yes or No. [36% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Yes	%	<u>21</u>	<u>25</u>	<u>25</u>	<u>23</u>	<u>23</u>
	No	%	<u>79</u>	<u>75</u>	<u>75</u>	<u>77</u>	<u>77</u>
	<i>Unweighted count</i>	(n)	2,556	3,275	1,947	1,916	2,703
Naval Services	Yes	%	<u>30</u>	12	14	16	<u>16</u>
	No	%	<u>70</u>	88	86	84	<u>84</u>
	<i>Unweighted count</i>	(n)	767	869	319	434	624
Army	Yes	%	<u>19</u>	<u>31</u>	29	25	<u>25</u>
	No	%	<u>81</u>	<u>69</u>	71	75	<u>75</u>
	<i>Unweighted count</i>	(n)	996	1,718	940	987	1,418
RAF	Yes	%	19	24	23	22	<u>20</u>
	No	%	81	76	77	78	<u>80</u>
	<i>Unweighted count</i>	(n)	793	688	688	495	661

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.5.2 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? (Proportions exclude those who responded Not applicable or gave no response). [1] Accessing further or higher education. [F_TE001] - Tri-Service results



SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.3 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? [2] Continuing courses that you/your family started in a previous location. [F_TE002]

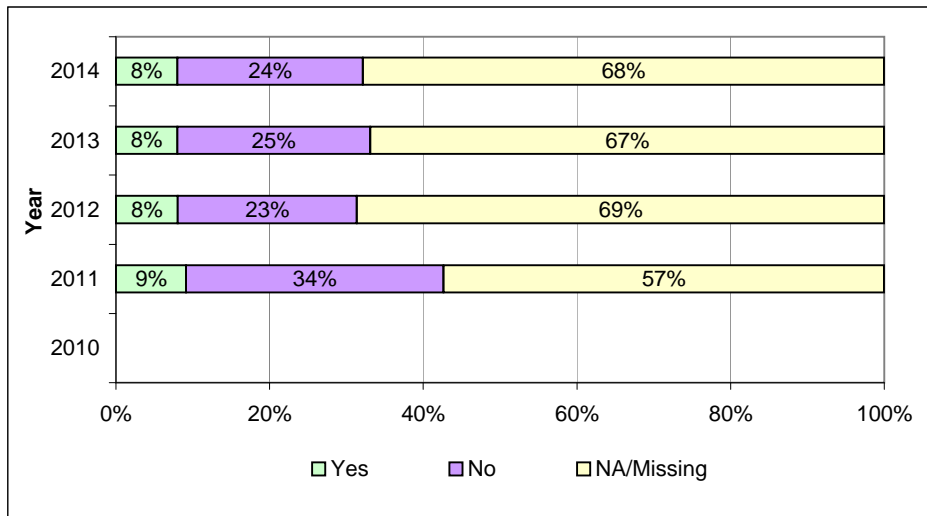
			2010	2011	2012	2013	2014
Tri-Service	Yes	%		9	8	<u>8</u>	<u>8</u>
	No	%		<u>34</u>	23	25	<u>24</u>
	NA/Missing	%		<u>57</u>	69	67	<u>68</u>
	<i>Unweighted count</i>	(n)		6,535	5,130	5,369	7,560
Naval Services	Yes	%		4	4	4	<u>4</u>
	No	%		<u>42</u>	20	22	<u>19</u>
	NA/Missing	%		<u>53</u>	76	74	<u>77</u>
	<i>Unweighted count</i>	(n)		1,605	1,127	1,485	2,440
Army	Yes	%		11	9	10	<u>10</u>
	No	%		<u>31</u>	<u>22</u>	30	<u>26</u>
	NA/Missing	%		<u>58</u>	<u>69</u>	60	<u>64</u>
	<i>Unweighted count</i>	(n)		3,490	2,429	2,223	3,334
RAF	Yes	%		9	9	6	<u>7</u>
	No	%		<u>32</u>	<u>29</u>	17	<u>23</u>
	NA/Missing	%		<u>58</u>	<u>62</u>	77	<u>69</u>
	<i>Unweighted count</i>	(n)		1,440	1,574	1,661	1,786

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not possible. This question was not asked in 2010.

Fig F.5.3 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? [2] Continuing courses that you/your family started in a previous location. [F_TE002] - Tri-Service results



SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.4 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? (Proportions exclude those who responded Not applicable or gave no response). [2] Continuing courses that you/your family started in a previous location. [F_TE002]

SUBSET: Includes only respondents who answered Yes or No. [32% for 2014]

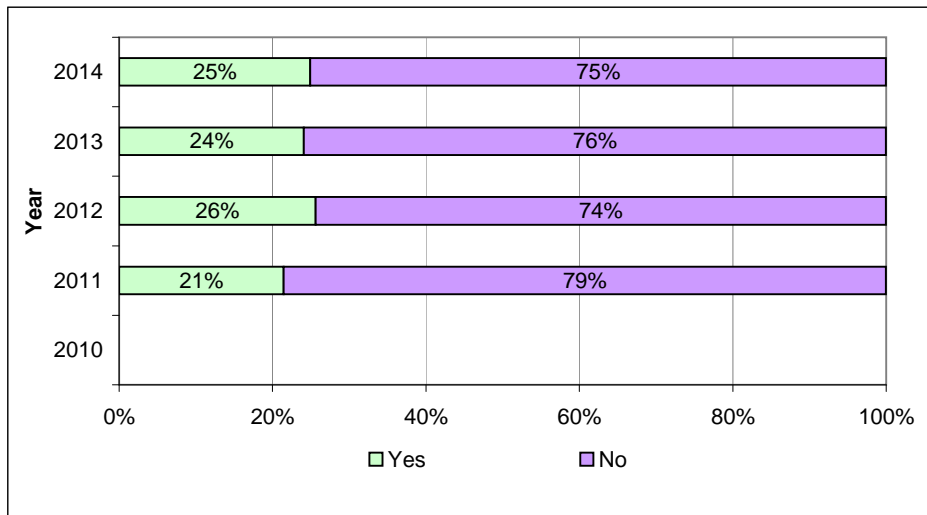
			2010	2011	2012	2013	2014
Tri-Service	Yes	%		21	26	24	<u>25</u>
	No	%		79	74	76	<u>75</u>
	<i>Unweighted count</i>	(n)		2,818	1,660	1,657	2,354
Naval Services	Yes	%		<u>9</u>	16	16	<u>17</u>
	No	%		<u>91</u>	84	84	<u>83</u>
	<i>Unweighted count</i>	(n)		752	278	402	559
Army	Yes	%		26	30	25	<u>27</u>
	No	%		74	70	75	<u>73</u>
	<i>Unweighted count</i>	(n)		1,443	777	876	1,253
RAF	Yes	%		23	23	27	<u>24</u>
	No	%		77	77	73	<u>76</u>
	<i>Unweighted count</i>	(n)		623	605	379	542

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2010 are not possible. This question was not asked in 2010.

Fig F.5.4 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? (Proportions exclude those who responded Not applicable or gave no response). [2] Continuing courses that you/your family started in a previous location. [F_TE002] - Tri-Service results



SECTION 5: TRAINING AND EMPLOYMENT

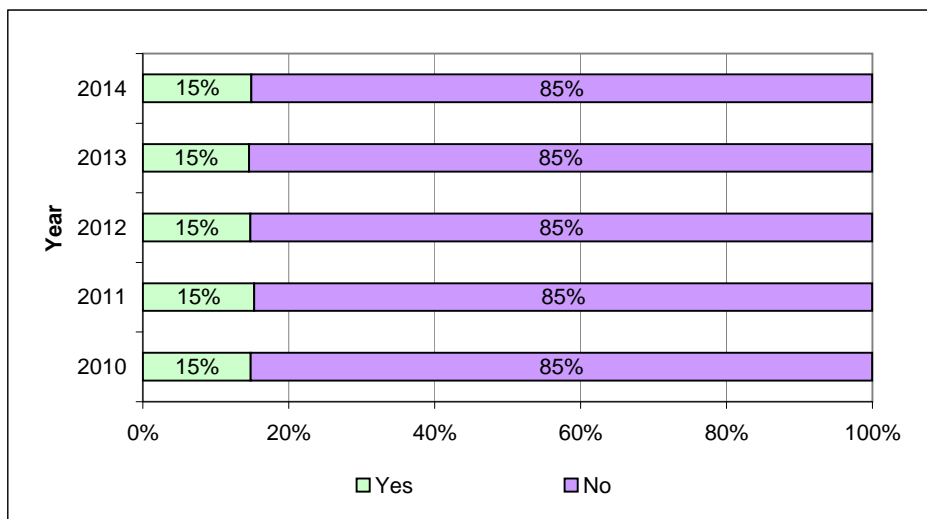
Table F.5.5 In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments?
[F_TE003]

			2010	2011	2012	2013	2014
Tri-Service	Yes	%	15	15	15	15	15
	No	%	85	85	85	85	85
	<i>Unweighted count</i>	<i>(n)</i>	4,606	6,341	4,968	4,998	7,314
Naval Services	Yes	%	<u>7</u>	<u>6</u>	6	5	<u>5</u>
	No	%	<u>93</u>	<u>94</u>	94	95	<u>95</u>
	<i>Unweighted count</i>	<i>(n)</i>	1,606	1,592	1,122	1,468	2,409
Army	Yes	%	20	21	20	19	<u>20</u>
	No	%	80	79	80	81	<u>80</u>
	<i>Unweighted count</i>	<i>(n)</i>	1,783	3,466	2,398	2,185	3,265
RAF	Yes	%	9	11	11	11	<u>11</u>
	No	%	91	89	89	89	<u>89</u>
	<i>Unweighted count</i>	<i>(n)</i>	1,217	1,283	1,448	1,345	1,640

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.5.5 In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments?
[F_TE003] - Tri-Service results



SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.6 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...?
[1] Obtain paid employment overseas. [F_TE004]

SUBSET: Results based on respondents who have accompanied their spouse/civil partner on overseas assignments in the last 12 months. [15% for 2014]

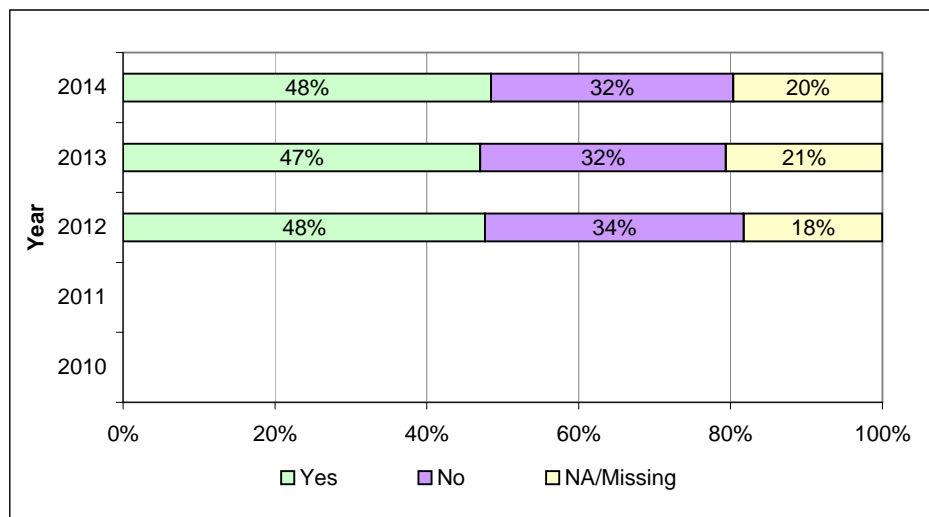
		2010	2011	2012	2013	2014
Tri-Service	Yes	%		48	47	48
	No	%		34	32	32
	NA/Missing	%		18	21	20
	<i>Unweighted count</i>	(n)		977	779	1,479
Naval Services	Yes	%		38	29	36
	No	%		37	41	46
	NA/Missing	%		26	30	18
	<i>Unweighted count</i>	(n)		89	88	104
Army	Yes	%		47	49	50
	No	%		35	32	31
	NA/Missing	%		18	19	20
	<i>Unweighted count</i>	(n)		678	467	1,108
RAF	Yes	%		53	43	47
	No	%		29	33	33
	NA/Missing	%		17	24	20
	<i>Unweighted count</i>	(n)		210	224	267

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.5.6 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...?
[1] Obtain paid employment overseas. [F_TE004] - Tri-Service results



SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.7 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...?
 [2] Access Service-provided information before going overseas (please specify) [F_TE005]
SUBSET: Results based on respondents who have accompanied their spouse/civil partner on overseas assignments in the last 12 months. [15% for 2014]

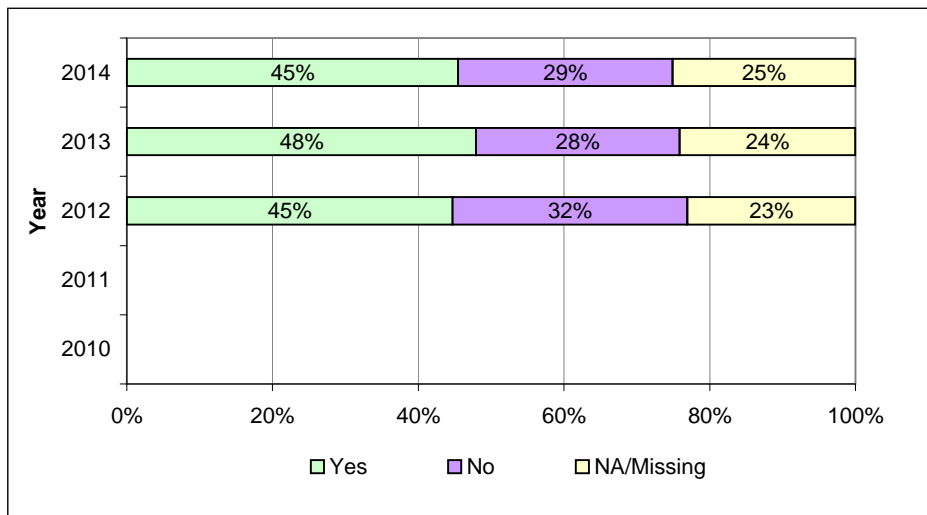
		2010	2011	2012	2013	2014
Tri-Service	Yes	%		45	48	<u>45</u>
	No	%		32	28	<u>29</u>
	NA/Missing	%		23	24	<u>25</u>
	<i>Unweighted count</i>	(n)		977	779	1,479
Naval Services	Yes	%		56	43	<u>39</u>
	No	%		20	39	<u>39</u>
	NA/Missing	%		24	18	<u>22</u>
	<i>Unweighted count</i>	(n)		89	88	104
Army	Yes	%		46	51	<u>47</u>
	No	%		32	25	<u>29</u>
	NA/Missing	%		23	24	<u>24</u>
	<i>Unweighted count</i>	(n)		678	467	1,108
RAF	Yes	%		37	36	<u>41</u>
	No	%		40	37	<u>29</u>
	NA/Missing	%		24	27	<u>30</u>
	<i>Unweighted count</i>	(n)		210	224	267

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.5.7 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...?
 [2] Access Service-provided information before going overseas (please specify) [F_TE005] - Tri-Service results



SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.8 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...?
 [3] Maintain a National Insurance contribution record. [F_TE006]
SUBSET: Results based on respondents who have accompanied their spouse/civil partner on overseas assignments in the last 12 months. [15% for 2014]

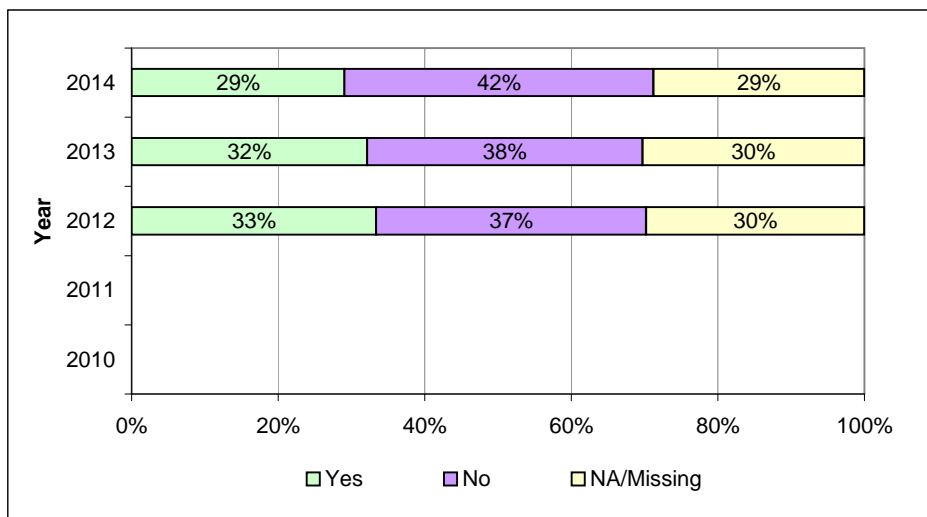
		2010	2011	2012	2013	2014
Tri-Service	Yes	%		33	32	<u>29</u>
	No	%		37	38	<u>42</u>
	NA/Missing	%		30	30	<u>29</u>
	<i>Unweighted count</i>	(n)		977	779	1,479
Naval Services	Yes	%		42	40	<u>41</u>
	No	%		30	31	<u>36</u>
	NA/Missing	%		28	29	<u>23</u>
	<i>Unweighted count</i>	(n)		89	88	104
Army	Yes	%		32	30	<u>27</u>
	No	%		35	38	<u>42</u>
	NA/Missing	%		33	31	<u>30</u>
	<i>Unweighted count</i>	(n)		678	467	1,108
RAF	Yes	%		36	39	<u>32</u>
	No	%		45	36	<u>44</u>
	NA/Missing	%		19	25	<u>24</u>
	<i>Unweighted count</i>	(n)		210	224	267

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.5.8 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...?
 [3] Maintain a National Insurance contribution record. [F_TE006] - Tri-Service results



SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.9 If you accompanied your spouse/civil partner on an overseas assignment did you apply for National Insurance credits to maintain your National Insurance contribution record? [F_TE007]
SUBSET: Results based on respondents who have accompanied their spouse/civil partner on overseas assignments in the last 12 months. [15% for 2014]

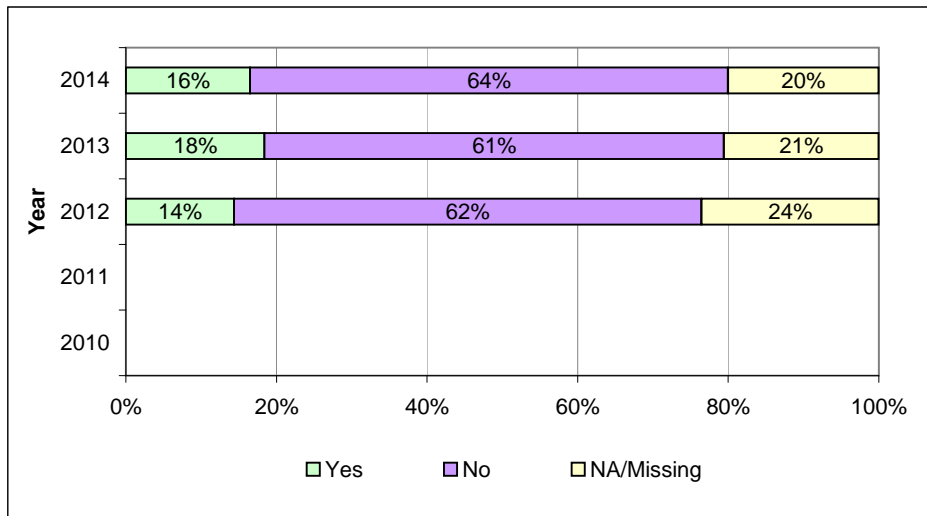
		2010	2011	2012	2013	2014
Tri-Service	Yes	%		14	18	<u>16</u>
	No	%		62	61	<u>64</u>
	NA/Missing	%		24	21	<u>20</u>
	<i>Unweighted count</i>	(n)		977	779	1,479
Naval Services	Yes	%		25	26	<u>23</u>
	No	%		58	57	<u>62</u>
	NA/Missing	%		18	17	<u>15</u>
	<i>Unweighted count</i>	(n)		89	88	104
Army	Yes	%		12	16	<u>15</u>
	No	%		62	63	<u>64</u>
	NA/Missing	%		26	21	<u>21</u>
	<i>Unweighted count</i>	(n)		678	467	1,108
RAF	Yes	%		19	25	<u>20</u>
	No	%		63	56	<u>63</u>
	NA/Missing	%		18	20	<u>16</u>
	<i>Unweighted count</i>	(n)		210	224	267

Where 2010 to 2013 results are significantly different to the 2014 result they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.5.9 If you accompanied your spouse/civil partner on an overseas assignment did you apply for National Insurance credits to maintain your National Insurance contribution record? [F_TE007] - Tri-Service results



SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.10 Would you like to work longer hours, at your current basic rate of pay, given the opportunity? [F_TE008FTE, F_TE008PTE, F_TE008SE]

SUBSETS: Results based on respondents who are in full time employment [40% for 2014], part time employment [22% for 2014], or self employed [7% for 2014].

				2010	2011	2012	2013	2014
Those in full time employment (40% for 2014)	Tri-Service	Yes	%					8
		No	%					70
		NA/Missing	%					22
		<i>Unweighted count</i>	(n)					2,842
	Naval Services	Yes	%					9
		No	%					75
		NA/Missing	%					16
		<i>Unweighted count</i>	(n)					986
	Army	Yes	%					9
		No	%					67
		NA/Missing	%					24
		<i>Unweighted count</i>	(n)					1,149
RAF	Yes	%					6	
	No	%					70	
	NA/Missing	%					24	
	<i>Unweighted count</i>	(n)					707	
Those in part time employment (22% for 2014)	Tri-Service	Yes	%					42
		No	%					51
		NA/Missing	%					6
		<i>Unweighted count</i>	(n)					1,855
	Naval Services	Yes	%					45
		No	%					52
		NA/Missing	%					3
		<i>Unweighted count</i>	(n)					747
	Army	Yes	%					47
		No	%					44
		NA/Missing	%					9
		<i>Unweighted count</i>	(n)					681
RAF	Yes	%					33	
	No	%					63	
	NA/Missing	%					4	
	<i>Unweighted count</i>	(n)					427	
Those self employed (7 % for 2014)	Tri-Service	Yes	%					29
		No	%					32
		NA/Missing	%					39
		<i>Unweighted count</i>	(n)					534
	Naval Services	Yes	%					34
		No	%					39
		NA/Missing	%					27
		<i>Unweighted count</i>	(n)					191
	Army	Yes	%					30
		No	%					24
		NA/Missing	%					46
		<i>Unweighted count</i>	(n)					220
RAF	Yes	%					22	
	No	%					45	
	NA/Missing	%					33	
	<i>Unweighted count</i>	(n)					123	

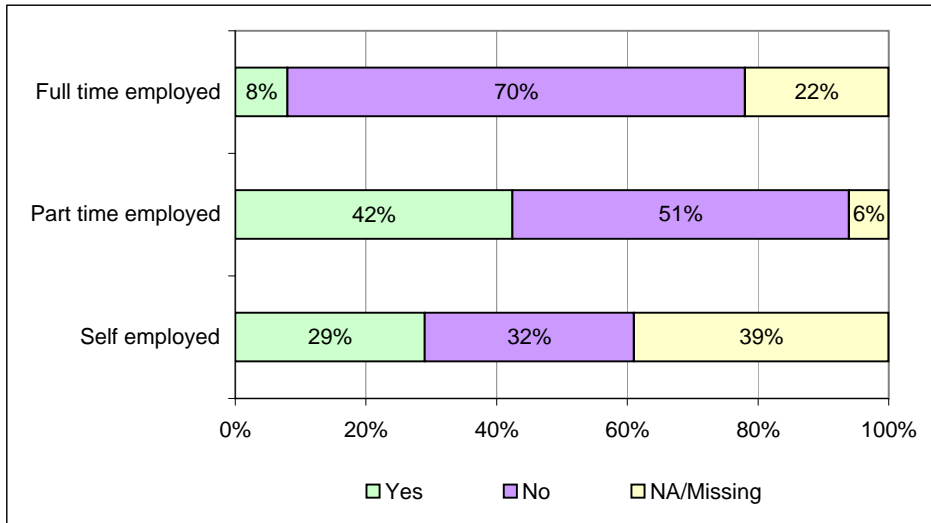
Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2014, so comparisons to previous years are not possible.

In the Naval Services survey, this question was only asked of respondents in full time employment, part time employment, or self employment, so the results for this question are given only for these respondents.

SECTION 5: TRAINING AND EMPLOYMENT

Fig F.5.10 Would you like to work longer hours, at your current basic rate of pay, given the opportunity? - Tri-Service results



SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.11 If yes, how many extra hours would you like to work each week? [F_TE009FTE, F_TE009PTE, F_TE009SE]
SUBSETS: Results based on respondents who are in full time employment, part time employment, or self employed, and would like to work extra hours at their current basic rate of pay. [3%, 9% and 2% for 2014, respectively]

				2010	2011	2012	2013	2014
Those in full time employment who would like to work extra hours at their current basic rate of pay (3% for 2014)	Tri-Service	1-5	%					30
		6-10	%					48
		11-15	%					7
		16-20	%					8
		21-30	%					<1
		31+	%					5
	<i>Unweighted count</i>		(n)					215
	Naval Services	1-5	%					32
		6-10	%					50
		11-15	%					13
		16-20	%					5
		21-30	%					-
		31+	%					-
	<i>Unweighted count</i>		(n)					80
	Army	1-5	%					32
		6-10	%					47
11-15		%					4	
16-20		%					9	
21-30		%					1	
31+		%					7	
<i>Unweighted count</i>		(n)					103	
RAF	1-5	%					22	
	6-10	%					49	
	11-15	%					11	
	16-20	%					10	
	21-30	%					-	
	31+	%					9	
<i>Unweighted count</i>		(n)					32	
Those in part time employment who would like to work extra hours at their current basic rate of pay (9% for 2014)	Tri-Service	1-5	%					7
		6-10	%					40
		11-15	%					18
		16-20	%					21
		21-30	%					9
		31+	%					5
	<i>Unweighted count</i>		(n)					735
	Naval Services	1-5	%					9
		6-10	%					49
		11-15	%					16
		16-20	%					20
		21-30	%					5
		31+	%					<1
	<i>Unweighted count</i>		(n)					320
	Army	1-5	%					6
		6-10	%					36
11-15		%					21	
16-20		%					22	
21-30		%					10	
31+		%					4	
<i>Unweighted count</i>		(n)					283	
RAF	1-5	%					8	
	6-10	%					37	
	11-15	%					14	
	16-20	%					21	
	21-30	%					10	
	31+	%					10	
<i>Unweighted count</i>		(n)					132	

Table F.5.11 continued on the next page.

SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.11 continued

				2010	2011	2012	2013	2014
Those self employed who would like to work extra hours at their current basic rate of pay (2 % for 2014)	Tri-Service	1-5	%					<u>9</u>
		6-10	%					<u>37</u>
		11-15	%					<u>15</u>
		16-20	%					<u>14</u>
		21-30	%					<u>9</u>
		31+	%					<u>15</u>
		<i>Unweighted count</i>	(n)					146
	Naval Services	1-5	%					<u>13</u>
		6-10	%					<u>39</u>
		11-15	%					<u>18</u>
		16-20	%					<u>19</u>
		21-30	%					<u>6</u>
		31+	%					<u>5</u>
		<i>Unweighted count</i>	(n)					62
	Army	1-5	%					<u>9</u>
		6-10	%					<u>36</u>
		11-15	%					<u>14</u>
		16-20	%					<u>11</u>
		21-30	%					<u>13</u>
		31+	%					<u>17</u>
		<i>Unweighted count</i>	(n)					61
	RAF	1-5	%					<u>9</u>
		6-10	%					<u>39</u>
		11-15	%					<u>18</u>
16-20		%					<u>19</u>	
21-30		%					<u>6</u>	
31+		%					<u>5</u>	
<i>Unweighted count</i>		(n)					23	

Where 2014 results are significantly different to both other Services they have been double underlined.

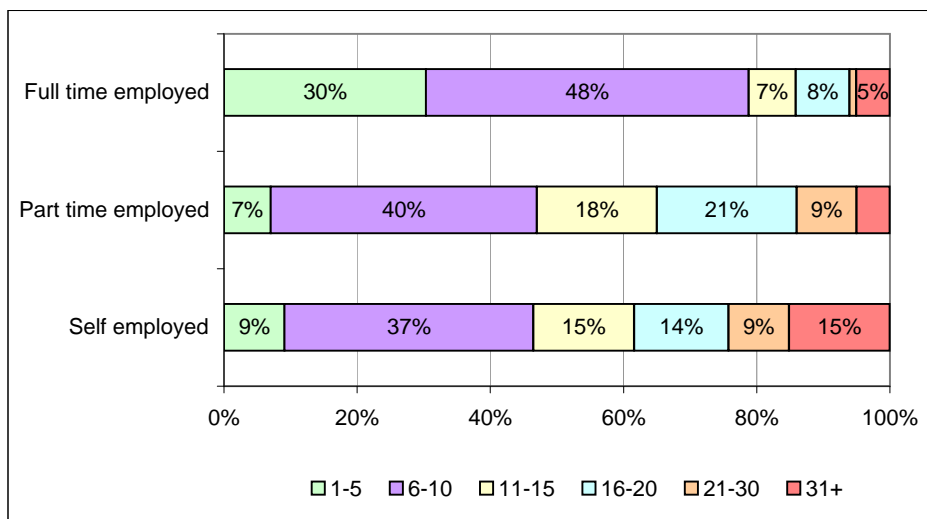
This question was introduced in 2014, so comparisons to previous years are not possible.

The question asked respondents to state the number of extra hours, and their answers have been put into these groups for this table.

This table excludes people who answered 'Yes' to the previous question (F_TE008), but left this question blank.

In the Naval Services survey, this question was only asked of respondents in full time employment, part time employment, or self employment, so the results for this question are given only for these respondents.

Fig F.5.11 If yes, how many extra hours would you like to work each week? - Tri-Service results
SUBSETS: Results based on respondents who would like to work extra hours at their current basic rate of pay.



SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.12 When you consider your employment in the last 12 months, how well do you think your qualifications have matched the job? [F_TE010FTE, F_TE010PTE, F_TE010SE]

SUBSETS: Results based on respondents who are in full time employment [40% for 2014], part time employment [22% for 2014], or self employed [7% for 2014].

				2010	2011	2012	2013	2014
Those in full time employment (40% for 2014)	Tri-Service	I am greatly over-qualified for the work	%					9
		I am somewhat over-qualified for the work	%					17
		My qualifications are appropriate for the work	%					72
		I am somewhat under-qualified for the work	%					1
		I am greatly under-qualified for the work	%					<1
		<i>Unweighted count</i>	(n)					2,732
	Naval Services	I am greatly over-qualified for the work	%					8
		I am somewhat over-qualified for the work	%					17
		My qualifications are appropriate for the work	%					73
		I am somewhat under-qualified for the work	%					2
		I am greatly under-qualified for the work	%					<1
		<i>Unweighted count</i>	(n)					978
	Army	I am greatly over-qualified for the work	%					9
		I am somewhat over-qualified for the work	%					18
		My qualifications are appropriate for the work	%					72
		I am somewhat under-qualified for the work	%					<1
		I am greatly under-qualified for the work	%					<1
		<i>Unweighted count</i>	(n)					1,112
	RAF	I am greatly over-qualified for the work	%					10
		I am somewhat over-qualified for the work	%					17
My qualifications are appropriate for the work		%					70	
I am somewhat under-qualified for the work		%					3	
I am greatly under-qualified for the work		%					<1	
<i>Unweighted count</i>		(n)					642	
Those in part time employment (22% for 2014)	Tri-Service	I am greatly over-qualified for the work	%					14
		I am somewhat over-qualified for the work	%					23
		My qualifications are appropriate for the work	%					60
		I am somewhat under-qualified for the work	%					2
		I am greatly under-qualified for the work	%					<1
		<i>Unweighted count</i>	(n)					1,828
	Naval Services	I am greatly over-qualified for the work	%					11
		I am somewhat over-qualified for the work	%					22
		My qualifications are appropriate for the work	%					65
		I am somewhat under-qualified for the work	%					1
		I am greatly under-qualified for the work	%					<1
		<i>Unweighted count</i>	(n)					743
	Army	I am greatly over-qualified for the work	%					14
		I am somewhat over-qualified for the work	%					25
		My qualifications are appropriate for the work	%					57
		I am somewhat under-qualified for the work	%					3
		I am greatly under-qualified for the work	%					<1
		<i>Unweighted count</i>	(n)					667
	RAF	I am greatly over-qualified for the work	%					16
		I am somewhat over-qualified for the work	%					21
My qualifications are appropriate for the work		%					61	
I am somewhat under-qualified for the work		%					1	
I am greatly under-qualified for the work		%					<1	
<i>Unweighted count</i>		(n)					418	

Table F.5.12 continued on the next page.

SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.12 continued

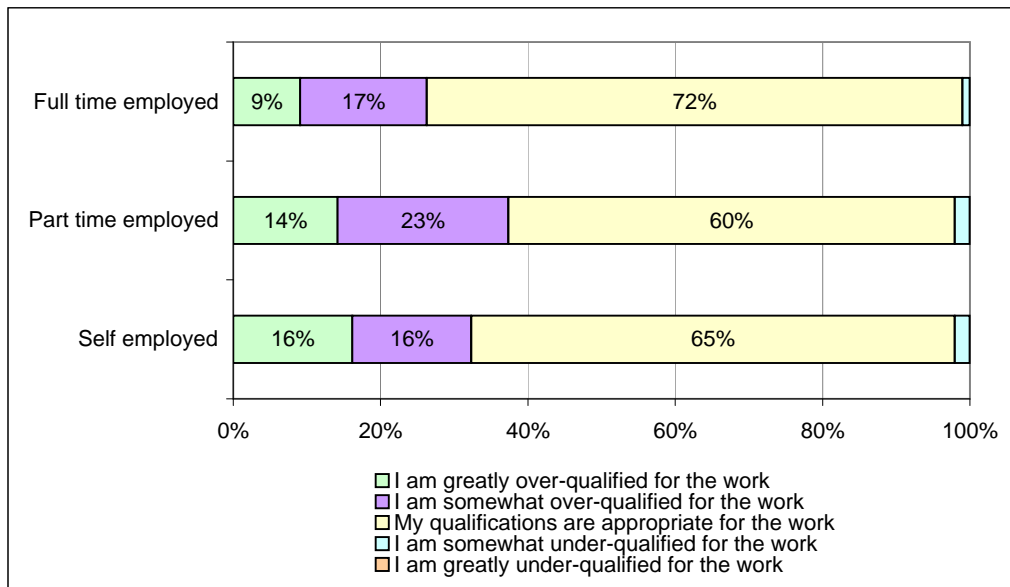
				2010	2011	2012	2013	2014
Those self employed (7% for 2014)	Tri-Service	I am greatly over-qualified for the work	%					16
		I am somewhat over-qualified for the work	%					16
		My qualifications are appropriate for the work	%					65
		I am somewhat under-qualified for the work	%					2
		I am greatly under-qualified for the work	%					<1
		<i>Unweighted count</i>	(n)					489
	Naval Services	I am greatly over-qualified for the work	%					13
		I am somewhat over-qualified for the work	%					17
		My qualifications are appropriate for the work	%					69
		I am somewhat under-qualified for the work	%					<1
		I am greatly under-qualified for the work	%					-
		<i>Unweighted count</i>	(n)					186
	Army	I am greatly over-qualified for the work	%					16
		I am somewhat over-qualified for the work	%					19
		My qualifications are appropriate for the work	%					61
		I am somewhat under-qualified for the work	%					3
		I am greatly under-qualified for the work	%					<1
		<i>Unweighted count</i>	(n)					191
	RAF	I am greatly over-qualified for the work	%					18
		I am somewhat over-qualified for the work	%					10
My qualifications are appropriate for the work		%					72	
I am somewhat under-qualified for the work		%					-	
I am greatly under-qualified for the work		%					-	
<i>Unweighted count</i>		(n)					112	

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2014, so comparisons to previous years are not possible.

In the Naval Services survey, this question was only asked of respondents in full time employment, part time employment, or self employment, so the results for this question are given only for these respondents.

Fig F.5.12 When you consider your employment in the last 12 months, how well do you think your qualifications have matched the job? - Tri-Service results



SECTION 5: TRAINING AND EMPLOYMENT

Table F.5.13 When you consider your employment in the last 12 months, how well has your job matched your skills and experience? [F_TE011FTE, F_TE011PTE, F_TE011SE]

SUBSETS: Results based on respondents who are in full time employment [40% for 2014], part time employment [22% for 2014], or self employed [7% for 2014].

				2010	2011	2012	2013	2014
Those in full time employment (40% for 2014)	Tri-Service	To a large extent	%					<u>55</u>
		To a moderate extent	%					<u>32</u>
		To a minor extent	%					<u>9</u>
		Not at all	%					<u>4</u>
		<i>Unweighted count</i>	(n)					2,718
	Naval Services	To a large extent	%					<u>58</u>
		To a moderate extent	%					<u>33</u>
		To a minor extent	%					<u>6</u>
		Not at all	%					<u>3</u>
		<i>Unweighted count</i>	(n)					976
	Army	To a large extent	%					<u>56</u>
		To a moderate extent	%					<u>32</u>
		To a minor extent	%					<u>9</u>
		Not at all	%					<u>3</u>
		<i>Unweighted count</i>	(n)					1,110
	RAF	To a large extent	%					<u>53</u>
To a moderate extent		%					<u>32</u>	
To a minor extent		%					<u>9</u>	
Not at all		%					<u>6</u>	
<i>Unweighted count</i>		(n)					632	
Those in part time employment (22% for 2014)	Tri-Service	To a large extent	%					<u>40</u>
		To a moderate extent	%					<u>38</u>
		To a minor extent	%					<u>14</u>
		Not at all	%					<u>8</u>
		<i>Unweighted count</i>	(n)					1,822
	Naval Services	To a large extent	%					<u>47</u>
		To a moderate extent	%					<u>36</u>
		To a minor extent	%					<u>11</u>
		Not at all	%					<u>6</u>
		<i>Unweighted count</i>	(n)					741
	Army	To a large extent	%					<u>36</u>
		To a moderate extent	%					<u>41</u>
		To a minor extent	%					<u>14</u>
		Not at all	%					<u>9</u>
		<i>Unweighted count</i>	(n)					666
	RAF	To a large extent	%					<u>41</u>
To a moderate extent		%					<u>34</u>	
To a minor extent		%					<u>17</u>	
Not at all		%					<u>8</u>	
<i>Unweighted count</i>		(n)					415	
Those self employed (7% for 2014)	Tri-Service	To a large extent	%					<u>47</u>
		To a moderate extent	%					<u>30</u>
		To a minor extent	%					<u>12</u>
		Not at all	%					<u>11</u>
		<i>Unweighted count</i>	(n)					478
	Naval Services	To a large extent	%					<u>54</u>
		To a moderate extent	%					<u>30</u>
		To a minor extent	%					<u>10</u>
		Not at all	%					<u>6</u>
		<i>Unweighted count</i>	(n)					187
	Army	To a large extent	%					<u>42</u>
		To a moderate extent	%					<u>32</u>
		To a minor extent	%					<u>13</u>
		Not at all	%					<u>13</u>
		<i>Unweighted count</i>	(n)					183
	RAF	To a large extent	%					<u>49</u>
To a moderate extent		%					<u>28</u>	
To a minor extent		%					<u>10</u>	
Not at all		%					<u>13</u>	
<i>Unweighted count</i>		(n)					108	

Where 2014 results are significantly different to both other Services they have been double underlined.

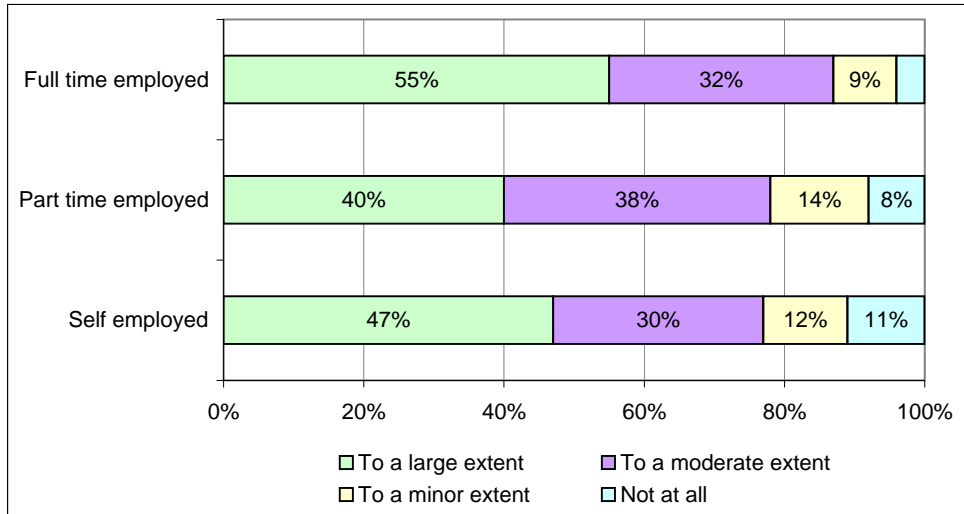
This question was introduced in 2014, so comparisons to previous years are not possible.

In the Naval Services survey, this question was only asked of respondents in full time employment, part time employment, or self employment, so the results for this question are given only for these respondents.

In the Naval Services survey, this question was phrased as 'To what extent does your current (or most recent if you're not currently employed) primary job allow you to use your skills and experience?'

SECTION 5: TRAINING AND EMPLOYMENT

Fig F.5.13 When you consider your employment in the last 12 months, how well has your job matched your skills and experience? - Tri-Service results



Commentary on Tables F.5.10-13

Part time employees (PTE) are more likely to want to work longer hours than the self employed (SE) or full time employed (FTE).

42% of PTE would like to work longer hours. However, this is not the same throughout the Services - Naval Services and Army spouses in PTE are significantly more likely to want longer hours than RAF spouses in PTE. In contrast, only 8% of FTE, and 29% of SE, would like longer hours.

Of those who would like longer hours, SE and PTE would like more extra hours than FTE.

FTE who would like extra hours would like 10.9 extra hours per week on average, whereas PTE who would like extra hours would like 14.5 extra hours on average, and SE who would like extra hours would like 17.4 extra hours on average. 53% of PTE who would like extra hours want more than 10 extra hours, but only 22% of FTE who would like extra hours want more than 10 extra hours.

PTE are more likely to feel over-qualified for the work than FTE.

37% of PTE feel over-qualified for the work, compared to 33% of SE, and 26% of FTE.

PTE and SE are less likely to feel their job matches their skills and experience than FTE.

78% of PTE, and 77% of SE, feel that their job has matched their skills and experience to a moderate or large extent, compared to 87% of FTE.

SECTION 6: DEPLOYMENT

Table F.6.1 When was your spouse/civil partner's last operational tour? [F_Dp001]

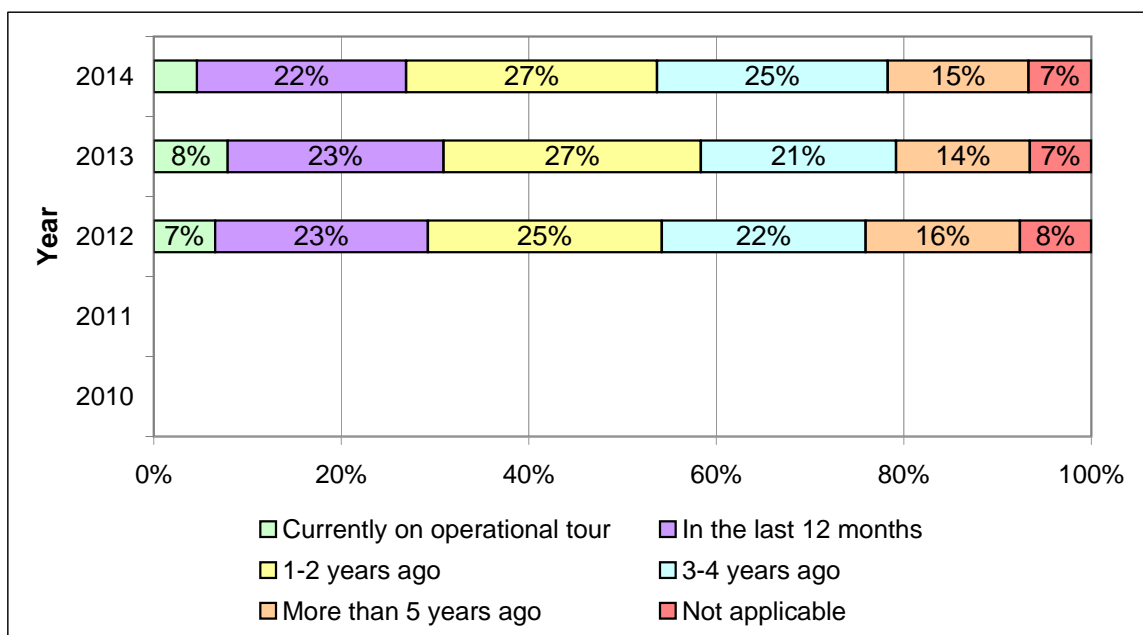
		2010	2011	2012	2013	2014
Tri-Service	Currently on operational tour	%		<u>7</u>	<u>8</u>	<u>5</u>
	In the last 12 months	%		23	23	<u>22</u>
	1-2 years ago	%		25	27	<u>27</u>
	3-4 years ago	%		<u>22</u>	<u>21</u>	<u>25</u>
	More than 5 years ago	%		16	14	<u>15</u>
	Not applicable	%		8	7	<u>7</u>
	<i>Unweighted count</i>	(n)			5,053	5,223
Naval Services	Currently on operational tour	%		6	6	<u>6</u>
	In the last 12 months	%		<u>31</u>	23	<u>25</u>
	1-2 years ago	%		27	32	<u>28</u>
	3-4 years ago	%		<u>17</u>	20	<u>23</u>
	More than 5 years ago	%		11	12	<u>13</u>
	Not applicable	%		8	7	<u>5</u>
	<i>Unweighted count</i>	(n)			1,115	1,470
Army	Currently on operational tour	%		<u>8</u>	<u>9</u>	<u>4</u>
	In the last 12 months	%		15	20	<u>18</u>
	1-2 years ago	%		24	26	<u>26</u>
	3-4 years ago	%		24	<u>22</u>	<u>26</u>
	More than 5 years ago	%		<u>21</u>	15	<u>17</u>
	Not applicable	%		8	8	<u>9</u>
	<i>Unweighted count</i>	(n)			2,405	2,207
RAF	Currently on operational tour	%		3	7	<u>4</u>
	In the last 12 months	%		32	29	<u>31</u>
	1-2 years ago	%		25	28	<u>27</u>
	3-4 years ago	%		21	<u>19</u>	<u>23</u>
	More than 5 years ago	%		12	13	<u>12</u>
	Not applicable	%		6	3	<u>3</u>
	<i>Unweighted count</i>	(n)			1,533	1,546

This question was introduced in 2012, so comparisons to previous years are not possible.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.1 When was your spouse/civil partner's last operational tour? [F_Dp001] - Tri-Service results



SECTION 6: DEPLOYMENT

Table F.6.2 Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour? [F_Dp002]

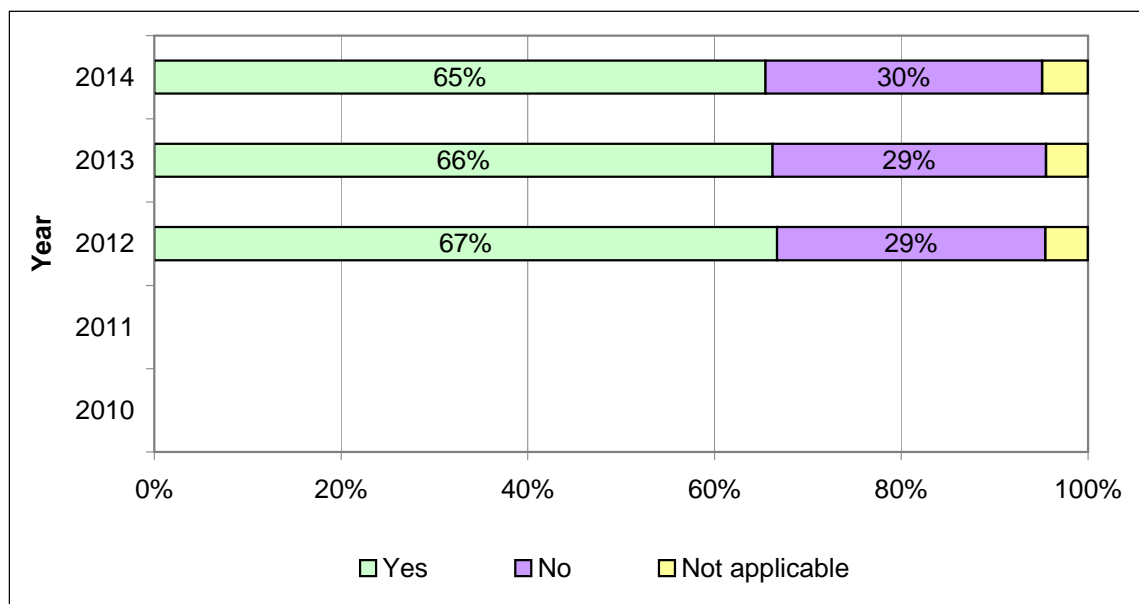
			2010	2011	2012	2013	2014
Tri-Service	Yes	%			67	66	<u>65</u>
	No	%			29	29	<u>30</u>
	Not applicable	%			5	4	<u>5</u>
	<i>Unweighted count</i>	<i>(n)</i>			4,909	5,005	7,048
Naval Services	Yes	%			56	53	<u>55</u>
	No	%			39	42	<u>41</u>
	Not applicable	%			5	5	<u>4</u>
	<i>Unweighted count</i>	<i>(n)</i>			1,109	1,468	2,364
Army	Yes	%			70	72	<u>69</u>
	No	%			25	23	<u>25</u>
	Not applicable	%			5	4	<u>6</u>
	<i>Unweighted count</i>	<i>(n)</i>			2,254	2,009	3,053
RAF	Yes	%			69	63	<u>66</u>
	No	%			29	33	<u>31</u>
	Not applicable	%			3	4	<u>3</u>
	<i>Unweighted count</i>	<i>(n)</i>			1,546	1,528	1,631

This question was introduced in 2012, so comparisons to previous years are not possible.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.2 Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour? [F_Dp002] - Tri-Service results



SECTION 6: DEPLOYMENT

Table F.6.3 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp003]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [54% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied			<u>35</u>	44	40
	Neutral			<u>39</u>	31	33
	Dissatisfied			26	25	27
	<i>Unweighted count</i>			2,324	1,904	2,520
Naval Services	Satisfied			<u>21</u>	37	33
	Neutral			<u>50</u>	41	39
	Dissatisfied			29	21	27
	<i>Unweighted count</i>			575	478	722
Army	Satisfied			46	49	45
	Neutral			31	26	28
	Dissatisfied			23	25	27
	<i>Unweighted count</i>			989	854	1,203
RAF	Satisfied			27	35	33
	Neutral			45	38	41
	Dissatisfied			28	27	26
	<i>Unweighted count</i>			760	572	595

Results will not match those previously published in FAMCAS 2012 due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

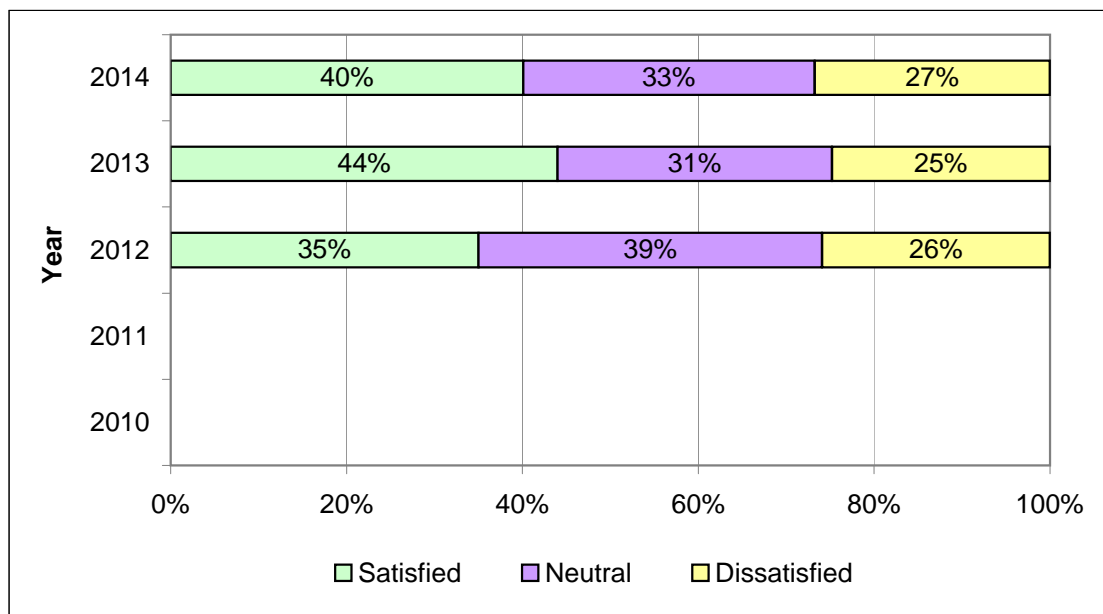
Excludes 'Not applicable', 'Did not use' or missing responses. [35% in 2014]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.3 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp003] - Tri-Service results



SECTION 6: DEPLOYMENT

Table F.6.4 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp004]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [54% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%		<u>27</u>	35	35
	Neutral	%		<u>35</u>	29	27
	Dissatisfied	%		38	36	38
	<i>Unweighted count</i>	(n)		2,386	2,186	2,860
Naval Services	Satisfied	%		<u>22</u>	32	32
	Neutral	%		38	34	35
	Dissatisfied	%		40	34	33
	<i>Unweighted count</i>	(n)		597	593	892
Army	Satisfied	%		<u>27</u>	37	36
	Neutral	%		<u>35</u>	27	23
	Dissatisfied	%		38	36	41
	<i>Unweighted count</i>	(n)		982	854	1,214
RAF	Satisfied	%		32	34	34
	Neutral	%		30	29	29
	Dissatisfied	%		38	37	37
	<i>Unweighted count</i>	(n)		807	739	754

Results will not match those previously published in FAMCAS 2012 due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

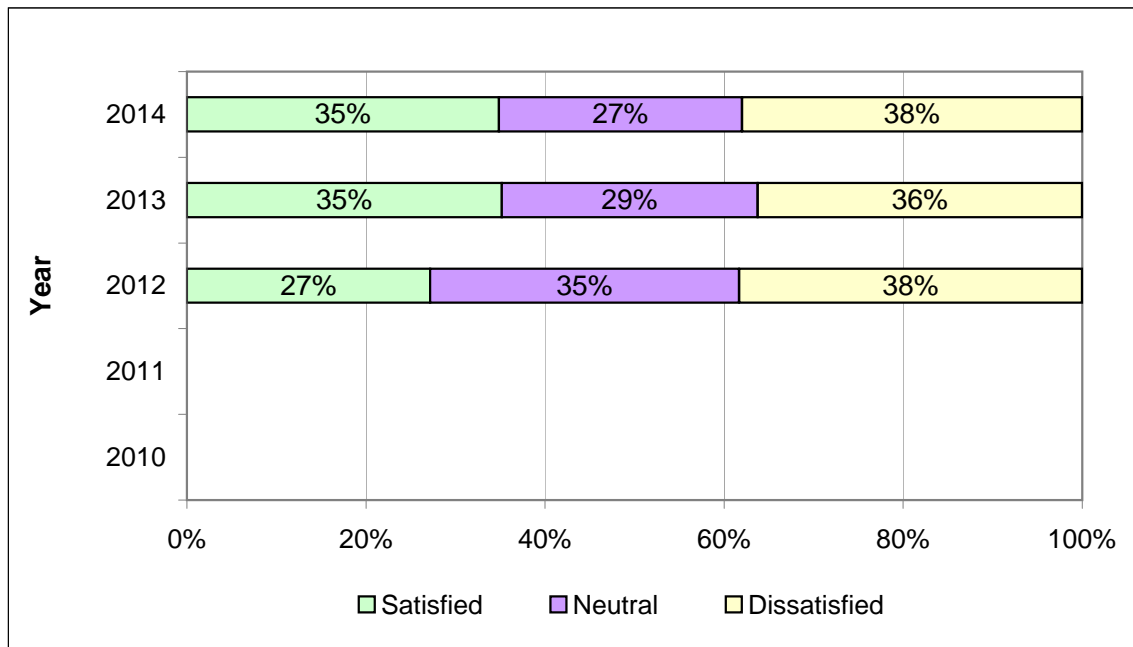
Excludes 'Not applicable', 'Did not use' or missing responses. [28% in 2014]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.4 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp004] - Tri-Service results



SECTION 6: DEPLOYMENT

Table F.6.5 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Facilities and events to meet with other spouses and families [F_Dp005]
SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [54% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Satisfied	%			<u>28</u>	36	34
	Neutral	%			<u>33</u>	27	27
	Dissatisfied	%			39	37	40
	<i>Unweighted count</i>	<i>(n)</i>			2,357	2,071	2,738
Naval Services	Satisfied	%			<u>16</u>	24	26
	Neutral	%			36	31	34
	Dissatisfied	%			48	45	40
	<i>Unweighted count</i>	<i>(n)</i>			595	555	835
Army	Satisfied	%			38	45	41
	Neutral	%			30	24	23
	Dissatisfied	%			33	31	36
	<i>Unweighted count</i>	<i>(n)</i>			985	863	1,206
RAF	Satisfied	%			21	24	25
	Neutral	%			<u>37</u>	31	30
	Dissatisfied	%			42	46	46
	<i>Unweighted count</i>	<i>(n)</i>			777	653	697

Results will not match those previously published in FAMCAS 2012 due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

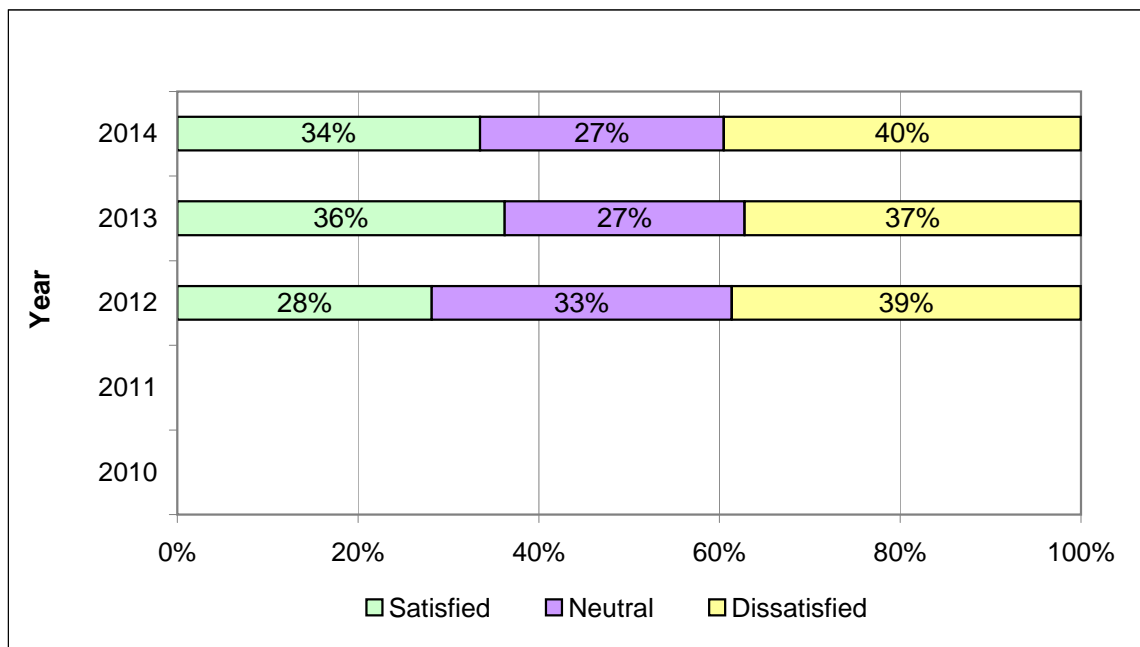
Excludes 'Not applicable', 'Did not use' or missing responses. [30% in 2014]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.5 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Facilities and events to meet with other spouses and families [F_Dp005] - Tri-Service results



SECTION 6: DEPLOYMENT

Table F.6.6 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp006]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [54% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%		<u>33</u>	47	<u><u>42</u></u>
	Neutral	%		<u>37</u>	26	<u><u>29</u></u>
	Dissatisfied	%		30	27	<u><u>29</u></u>
	<i>Unweighted count</i>	(n)		2,324	1,805	2,368
Naval Services	Satisfied	%		<u>20</u>	37	<u><u>32</u></u>
	Neutral	%		<u>45</u>	37	<u><u>36</u></u>
	Dissatisfied	%		35	27	<u><u>32</u></u>
	<i>Unweighted count</i>	(n)		569	431	659
Army	Satisfied	%		45	54	<u><u>47</u></u>
	Neutral	%		27	20	<u><u>23</u></u>
	Dissatisfied	%		28	27	<u><u>30</u></u>
	<i>Unweighted count</i>	(n)		997	832	1,120
RAF	Satisfied	%		<u>23</u>	35	<u><u>39</u></u>
	Neutral	%		<u>47</u>	37	<u><u>34</u></u>
	Dissatisfied	%		30	28	<u><u>27</u></u>
	<i>Unweighted count</i>	(n)		758	542	589

Results will not match those previously published in FAMCAS 2012 due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

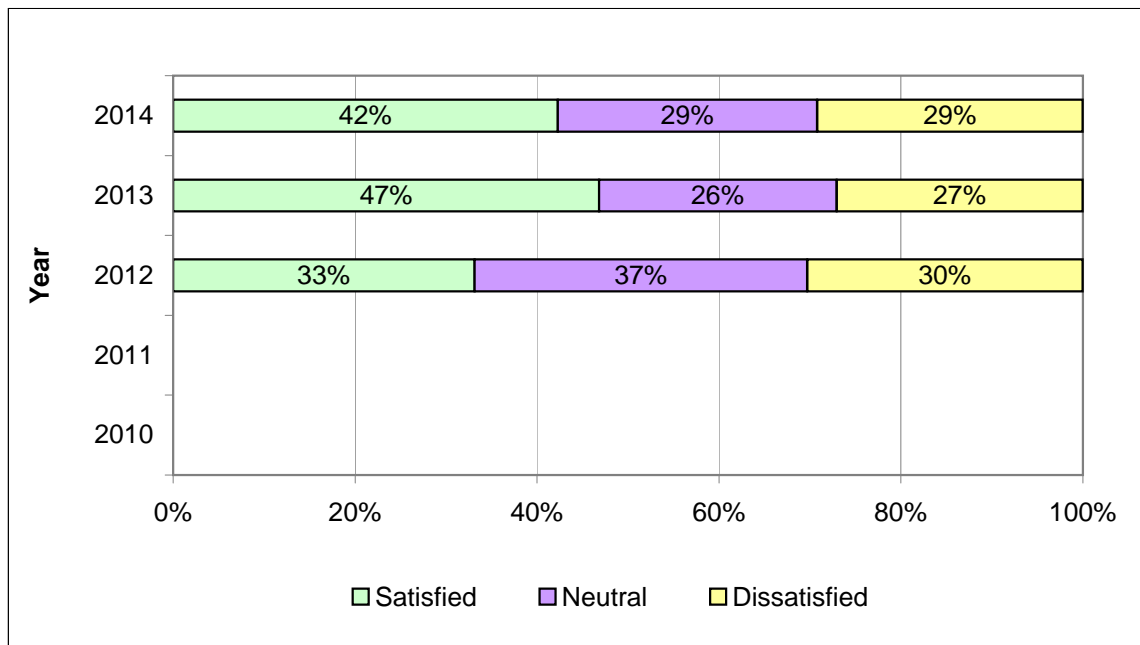
Excludes 'Not applicable', 'Did not use' or missing responses. [38% in 2014]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.6 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp006] - Tri-Service results



SECTION 6: DEPLOYMENT

Table F.6.7 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp007]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [54% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Satisfied	%			<u>27</u>	<u>37</u>	<u>33</u>
	Neutral	%			<u>33</u>	<u>25</u>	<u>27</u>
	Dissatisfied	%			40	38	40
	<i>Unweighted count</i>	(n)			2,408	2,121	2,794
Naval Services	Satisfied	%			<u>22</u>	<u>33</u>	<u>33</u>
	Neutral	%			37	31	31
	Dissatisfied	%			41	35	36
	<i>Unweighted count</i>	(n)			610	541	869
Army	Satisfied	%			<u>27</u>	<u>39</u>	<u>33</u>
	Neutral	%			<u>33</u>	<u>23</u>	<u>26</u>
	Dissatisfied	%			40	38	41
	<i>Unweighted count</i>	(n)			987	847	1,169
RAF	Satisfied	%			31	37	34
	Neutral	%			30	25	27
	Dissatisfied	%			39	38	40
	<i>Unweighted count</i>	(n)			811	733	756

Results will not match those previously published in FAMCAS 2012 due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

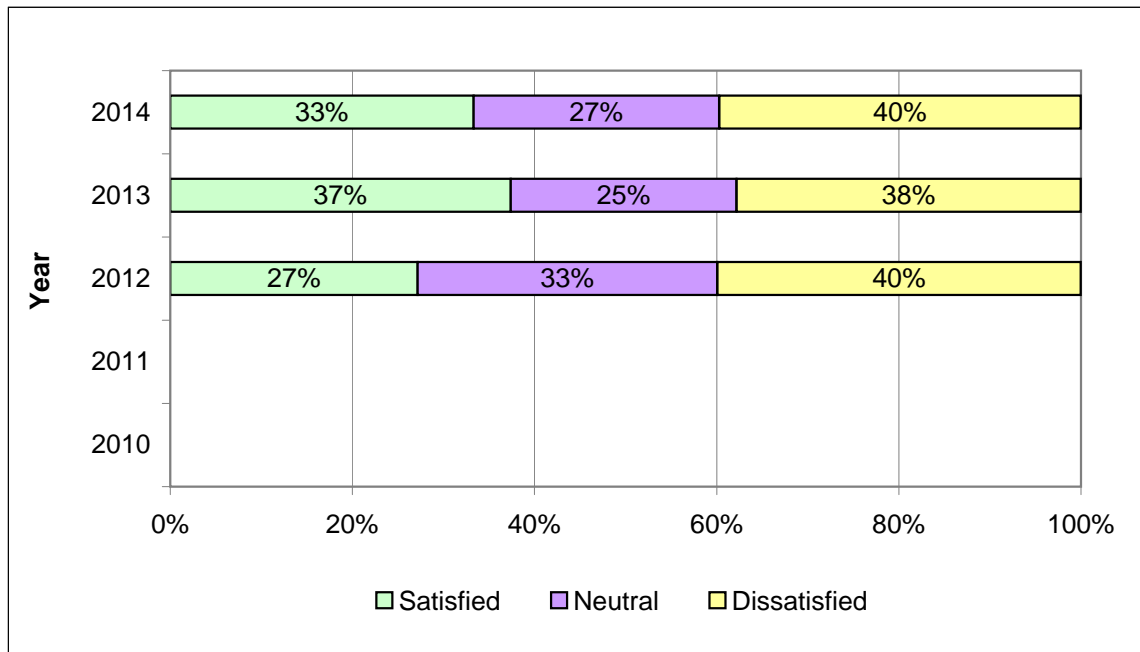
Excludes 'Not applicable', 'Did not use' or missing responses. [29% in 2014]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.7 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp007] - Tri-Service results



SECTION 6: DEPLOYMENT

Table F.6.8 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Facilities and events to meet with other spouses and families [F_Dp008]
SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [54% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%		<u>29</u>	<u>39</u>	<u>35</u>
	Neutral	%		<u>32</u>	23	<u>26</u>
	Dissatisfied	%		39	38	<u>39</u>
	<i>Unweighted count</i>	(n)		2,346	2,012	2,661
Naval Services	Satisfied	%		15	23	<u>26</u>
	Neutral	%		37	30	<u>31</u>
	Dissatisfied	%		48	48	<u>43</u>
	<i>Unweighted count</i>	(n)		590	492	782
Army	Satisfied	%		39	50	<u>42</u>
	Neutral	%		28	19	<u>23</u>
	Dissatisfied	%		32	31	<u>35</u>
	<i>Unweighted count</i>	(n)		982	855	1,185
RAF	Satisfied	%		21	25	<u>27</u>
	Neutral	%		<u>35</u>	29	<u>28</u>
	Dissatisfied	%		44	46	<u>45</u>
	<i>Unweighted count</i>	(n)		774	665	694

Results will not match those previously published in FAMCAS 2012 due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

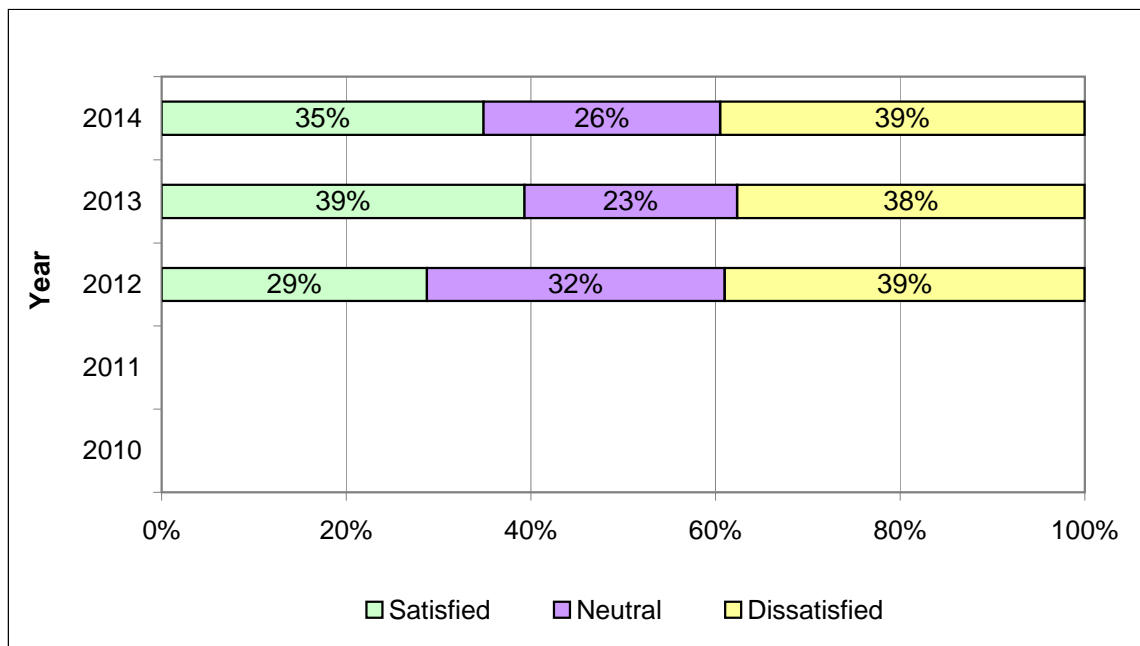
Excludes 'Not applicable', 'Did not use' or missing responses. [32% in 2014]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.8 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Facilities and events to meet with other spouses and families [F_Dp008] - Tri-Service results



SECTION 6: DEPLOYMENT

Table F.6.9 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Lines of communication with your spouse [F_Dp009]
SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [54% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Satisfied	%				61	60
	Neutral	%				20	20
	Dissatisfied	%				19	20
	<i>Unweighted count</i>	<i>(n)</i>				2,775	3,587
Naval Services	Satisfied	%			51	57	56
	Neutral	%			<u>27</u>	18	19
	Dissatisfied	%			23	26	25
	<i>Unweighted count</i>	<i>(n)</i>			661	799	1,225
Army	Satisfied	%				63	61
	Neutral	%				20	22
	Dissatisfied	%				17	17
	<i>Unweighted count</i>	<i>(n)</i>				1,081	1,451
RAF	Satisfied	%			63	59	61
	Neutral	%			16	20	17
	Dissatisfied	%			22	20	22
	<i>Unweighted count</i>	<i>(n)</i>			878	895	911

Results will not match those previously published in FAMCAS 2012 due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

This question was not included in the 2012 Army survey. Army and Tri-Service 2012 results are therefore not available.

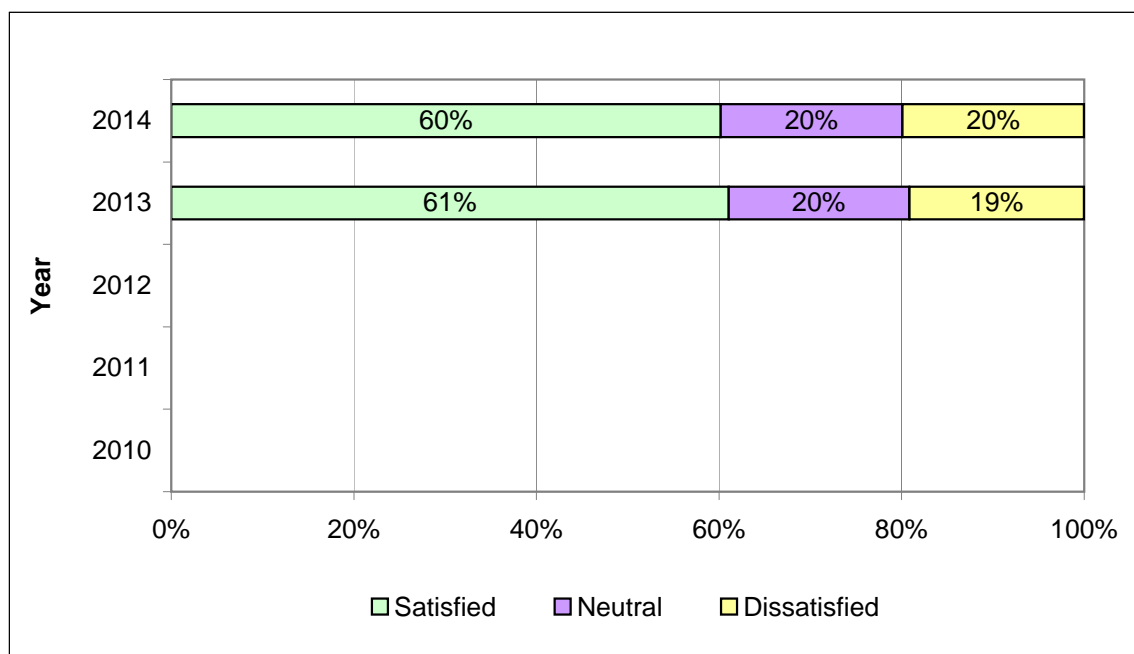
Excludes 'Not applicable', 'Did not use' or missing responses. [9% in 2014]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.9 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Lines of communication with your spouse [F_Dp009] - Tri-Service results



SECTION 6: DEPLOYMENT

Table F.6.10 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp010]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [54% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%		<u>24</u>	32	<u>31</u>
	Neutral	%		<u>47</u>	37	<u>40</u>
	Dissatisfied	%		29	30	<u>29</u>
	<i>Unweighted count</i>	(n)		2,128	1,498	1,992
Naval Services	Satisfied	%		<u>15</u>	26	<u>22</u>
	Neutral	%		51	48	<u>47</u>
	Dissatisfied	%		33	26	<u>31</u>
	<i>Unweighted count</i>	(n)		540	354	550
Army	Satisfied	%		31	38	<u>36</u>
	Neutral	%		41	31	<u>35</u>
	Dissatisfied	%		28	31	<u>28</u>
	<i>Unweighted count</i>	(n)		906	696	946
RAF	Satisfied	%		<u>18</u>	22	<u>24</u>
	Neutral	%		53	46	<u>47</u>
	Dissatisfied	%		29	32	<u>29</u>
	<i>Unweighted count</i>	(n)		682	448	496

Results will not match those previously published in FAMCAS 2012 due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

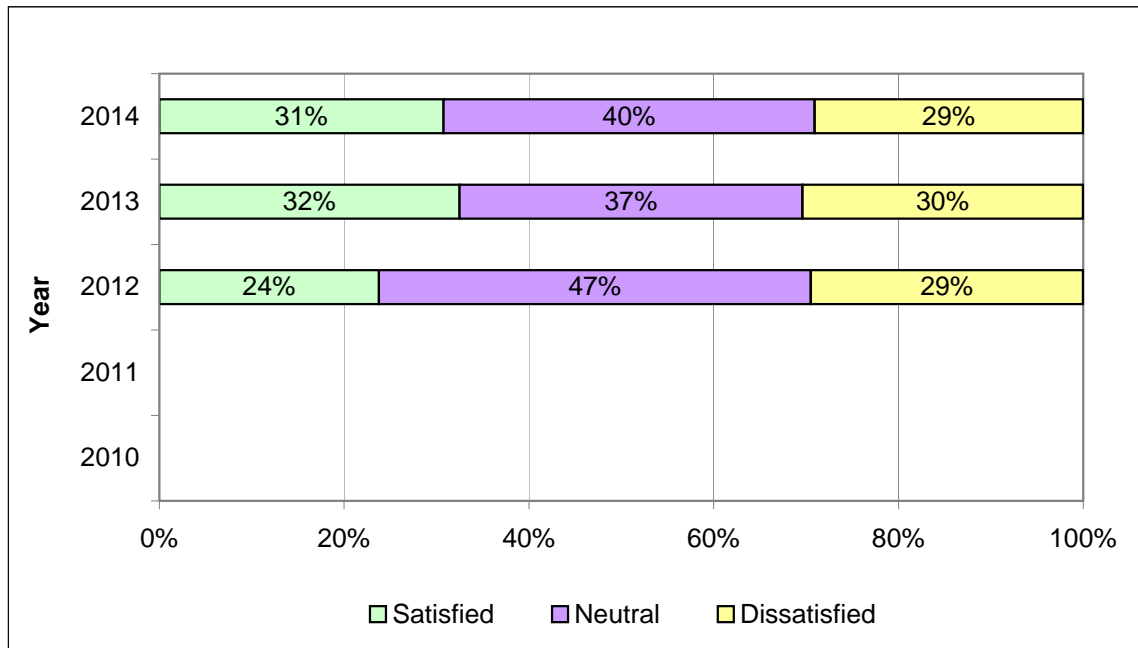
Excludes 'Not applicable', 'Did not use' or missing responses. [47% in 2014]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.10 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp010] - Tri-Service results



SECTION 6: DEPLOYMENT

Table F.6.11 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp011]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [54% for 2014]

			2010	2011	2012	2013	2014
Tri-Service	Satisfied	%			<u>19</u>	27	<u><u>26</u></u>
	Neutral	%			<u>43</u>	37	<u><u>37</u></u>
	Dissatisfied	%			37	37	<u><u>38</u></u>
	<i>Unweighted count</i>	(n)			2,163	1,729	2,304
Naval Services	Satisfied	%			<u>14</u>	21	<u><u>22</u></u>
	Neutral	%			46	45	<u><u>44</u></u>
	Dissatisfied	%			40	34	<u><u>34</u></u>
	<i>Unweighted count</i>	(n)			555	438	690
Army	Satisfied	%			<u>23</u>	30	<u><u>29</u></u>
	Neutral	%			<u>41</u>	33	<u><u>33</u></u>
	Dissatisfied	%			36	36	<u><u>38</u></u>
	<i>Unweighted count</i>	(n)			903	717	1,007
RAF	Satisfied	%			18	22	<u><u>22</u></u>
	Neutral	%			45	39	<u><u>39</u></u>
	Dissatisfied	%			37	40	<u><u>39</u></u>
	<i>Unweighted count</i>	(n)			705	574	607

Results will not match those previously published in FAMCAS 2012 due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

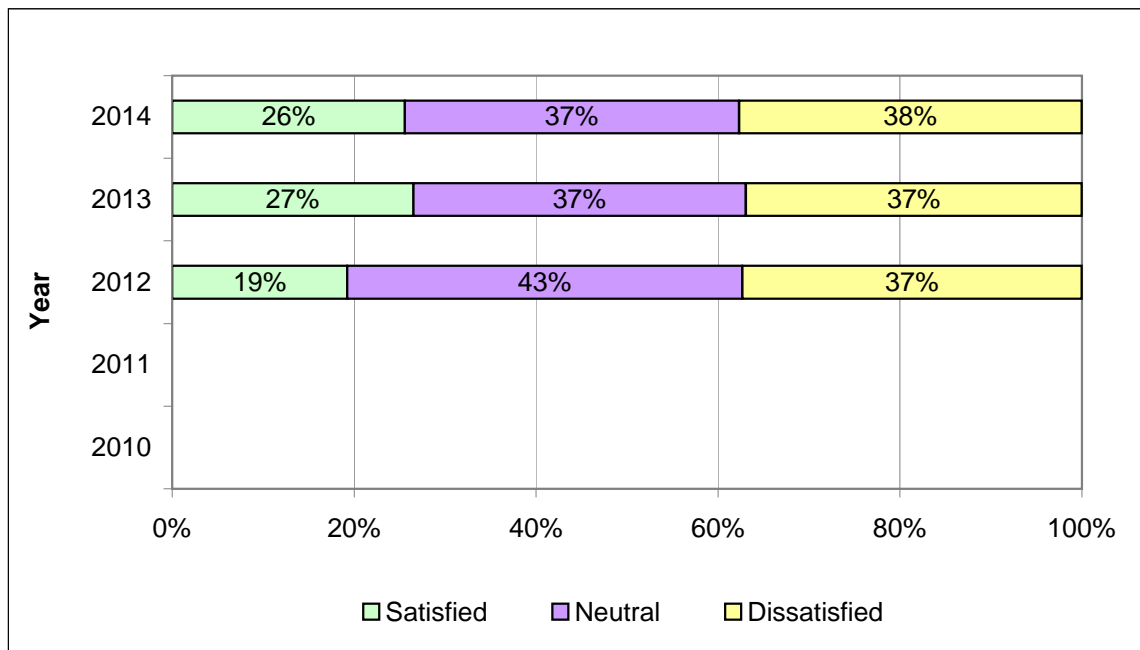
Excludes 'Not applicable', 'Did not use' or missing responses. [40% in 2014]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.11 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp011] - Tri-Service results



SECTION 6: DEPLOYMENT

Table F.6.12 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Facilities and events to meet with other spouses/civil partners and families [F_Dp012]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [54% for 2014]

		2010	2011	2012	2013	2014
Tri-Service	Satisfied	%		<u>20</u>	29	<u>27</u>
	Neutral	%		<u>43</u>	35	<u>37</u>
	Dissatisfied	%		37	37	<u>37</u>
	<i>Unweighted count</i>	(n)		2,160	1,718	2,296
Naval Services	Satisfied	%		<u>13</u>	20	<u>20</u>
	Neutral	%		43	39	<u>39</u>
	Dissatisfied	%		44	41	<u>41</u>
	<i>Unweighted count</i>	(n)		556	451	661
Army	Satisfied	%		<u>27</u>	36	<u>34</u>
	Neutral	%		<u>41</u>	32	<u>33</u>
	Dissatisfied	%		32	31	<u>33</u>
	<i>Unweighted count</i>	(n)		912	734	1,057
RAF	Satisfied	%		14	16	<u>17</u>
	Neutral	%		46	38	<u>42</u>
	Dissatisfied	%		40	46	<u>41</u>
	<i>Unweighted count</i>	(n)		692	533	578

Results will not match those previously published in FAMCAS 2012 due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

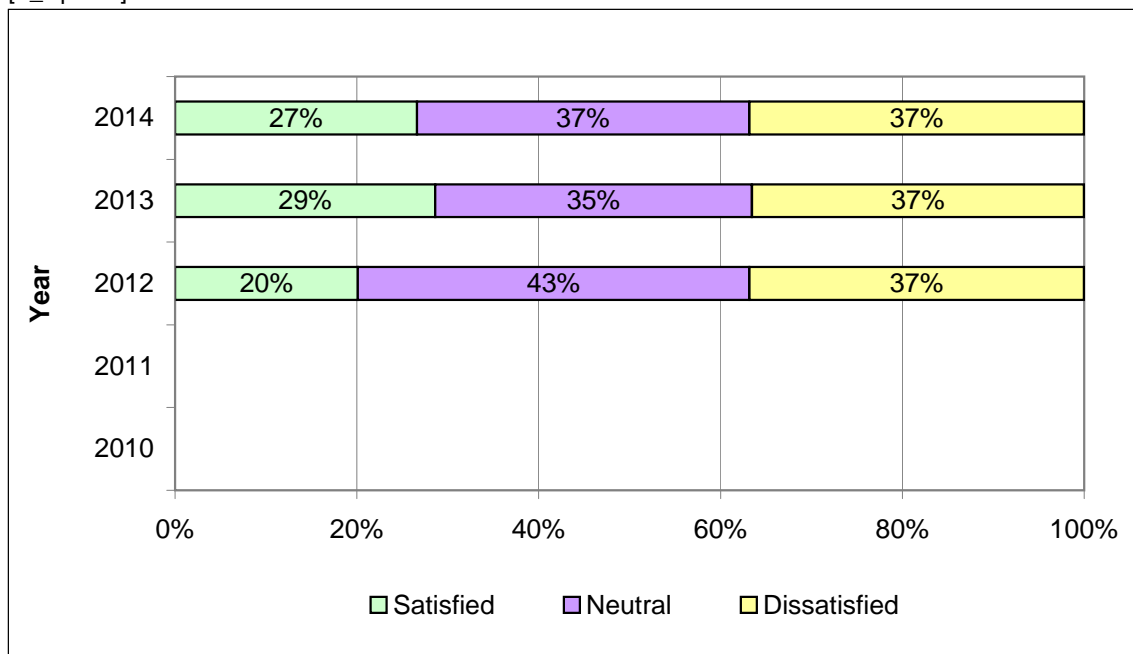
Excludes 'Not applicable', 'Did not use' or missing responses. [39% in 2014]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Fig F.6.12 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Facilities and events to meet with other spouses/civil partners and families [F_Dp012] - Tri-Service results



SECTION 7: ARMED FORCES COVENANT

Table F.7.1 Are you currently registered to vote? [F_AY011]

		2010	2011	2012	2013	2014
Tri-Service	Yes, as an ordinary/residential voter – registered for one year.	%		<u>71</u>	<u>71</u>	<u>74</u>
	Yes, as a Service voter – registered for five years, via a service declaration.	%		<u>7</u>	5	<u>5</u>
	Yes, as an overseas voter – registered for one year.	%		2	1	<u>1</u>
	No, not registered to vote.	%		13	<u>14</u>	<u>12</u>
	Don't know	%		8	9	<u>8</u>
	<i>Unweighted count</i>	(n)		5,079	5,312	7,470
Naval Services	Yes, as an ordinary/residential voter – registered for one year.	%		84	86	<u>87</u>
	Yes, as a Service voter – registered for five years, via a service declaration.	%		<u>6</u>	5	<u>4</u>
	Yes, as an overseas voter – registered for one year.	%		<1	<1	<u><1</u>
	No, not registered to vote.	%		5	5	<u>4</u>
	Don't know	%		3	3	<u>4</u>
	<i>Unweighted count</i>	(n)		1,113	1,470	2,432
Army	Yes, as an ordinary/residential voter – registered for one year.	%		<u>62</u>	<u>63</u>	<u>68</u>
	Yes, as a Service voter – registered for five years, via a service declaration.	%		<u>7</u>	5	<u>5</u>
	Yes, as an overseas voter – registered for one year.	%		2	1	<u>1</u>
	No, not registered to vote.	%		18	<u>20</u>	<u>16</u>
	Don't know	%		11	12	<u>10</u>
	<i>Unweighted count</i>	(n)		2,400	2,198	3,293
RAF	Yes, as an ordinary/residential voter – registered for one year.	%		79	<u>80</u>	<u>77</u>
	Yes, as a Service voter – registered for five years, via a service declaration.	%		6	6	<u>7</u>
	Yes, as an overseas voter – registered for one year.	%		2	<1	<u>1</u>
	No, not registered to vote.	%		8	7	<u>8</u>
	Don't know	%		5	5	<u>7</u>
	<i>Unweighted count</i>	(n)		1,566	1,644	1,745

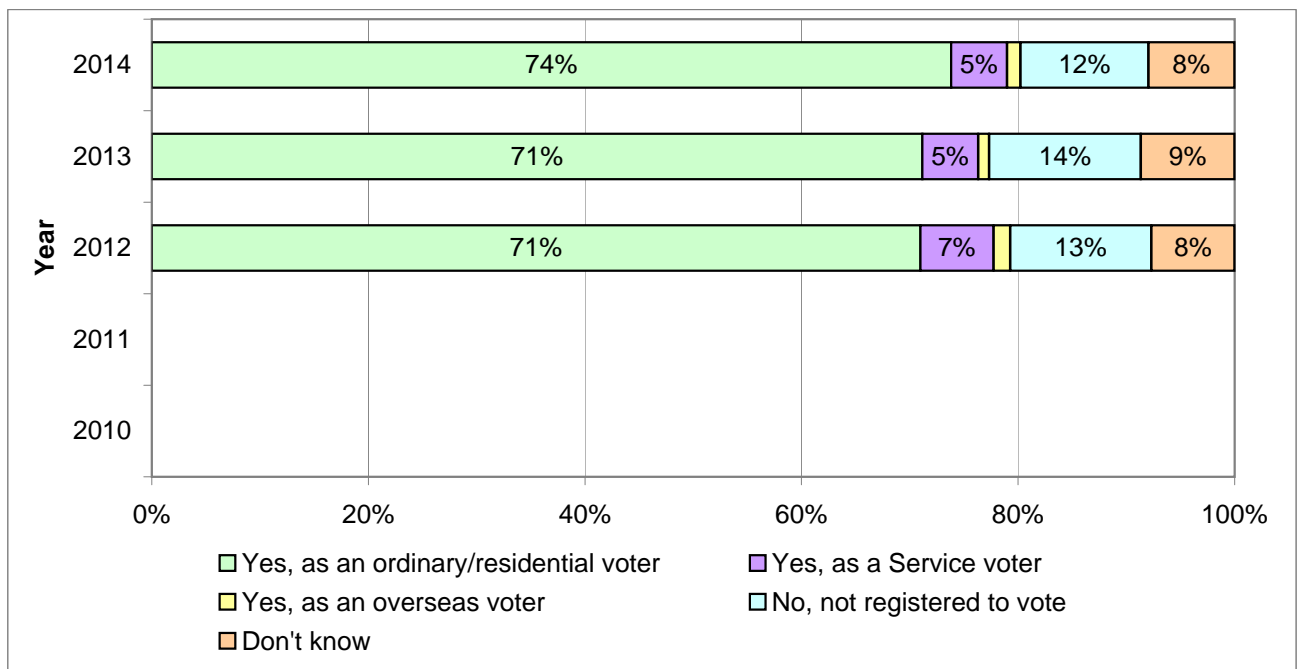
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2012, so comparisons to any years prior to this are not possible.

Excludes missing responses.

Fig F.7.1 Are you currently registered to vote? [F_AY011] - Tri-Service results



SECTION 7: ARMED FORCES COVENANT

Table F.7.2 Do you agree or disagree that, as a member of the wider Armed Forces community, you feel respected by society at large? [F_Rc001rc]

			2010	2011	2012	2013	2014
Tri-Service	Agree	%				27	<u>28</u>
	Neither	%				39	<u>39</u>
	Disagree	%				29	<u>26</u>
	Don't know	%				5	<u>6</u>
	<i>Unweighted count</i>	<i>(n)</i>				5,294	7,488
Naval Services	Agree	%				26	<u>28</u>
	Neither	%				45	<u>47</u>
	Disagree	%				27	<u>23</u>
	Don't know	%				1	<u>2</u>
	<i>Unweighted count</i>	<i>(n)</i>				1,470	2,422
Army	Agree	%				27	<u>27</u>
	Neither	%				40	<u>39</u>
	Disagree	%				28	<u>27</u>
	Don't know	%				5	<u>7</u>
	<i>Unweighted count</i>	<i>(n)</i>				2,188	3,305
RAF	Agree	%				27	<u>32</u>
	Neither	%				32	<u>35</u>
	Disagree	%				33	<u>26</u>
	Don't know	%				8	<u>7</u>
	<i>Unweighted count</i>	<i>(n)</i>				1,636	1,761

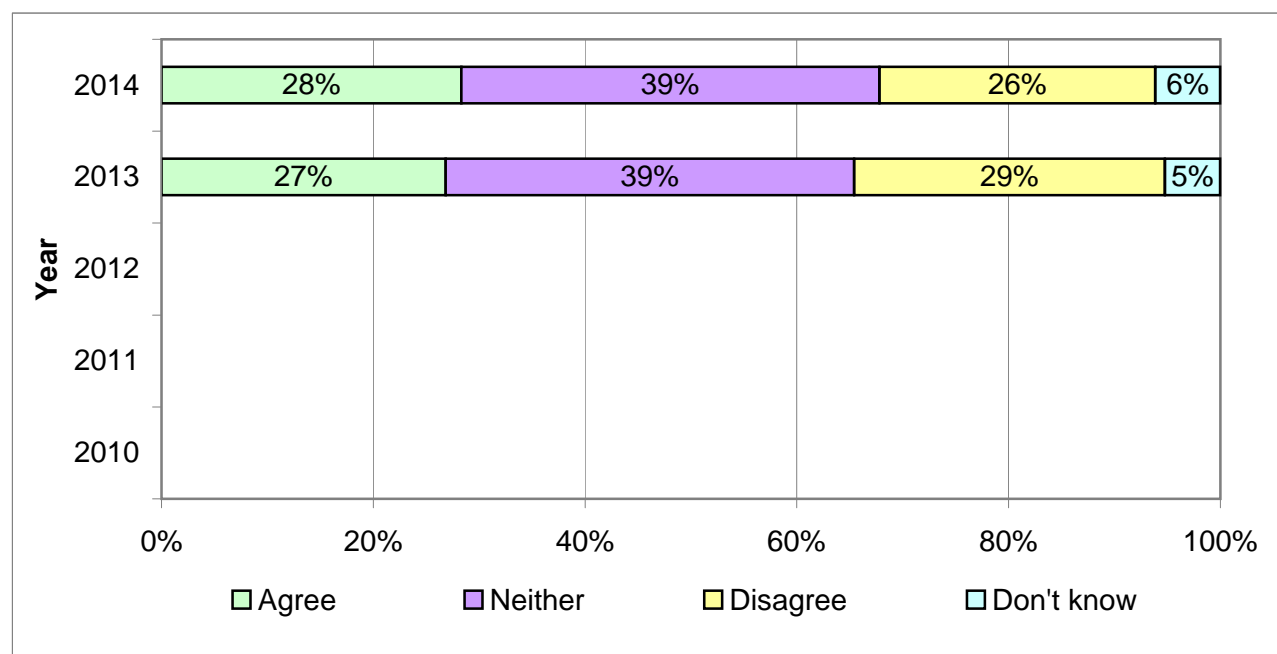
Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

This question was introduced in 2013, so comparisons to any years prior to this are not possible.

Excludes missing responses.

Fig F.7.2 Do you agree or disagree that, as a member of the wider Armed Forces community, you feel respected by society at large? [F_Rc001rc] - Tri-Service Results



SECTION 7: ARMED FORCES COVENANT

Table F.7.3 To what extent are you aware that, under the Armed Forces Covenant, the Government is working to address disadvantages faced by Service personnel, families and veterans? [F_Cv001]

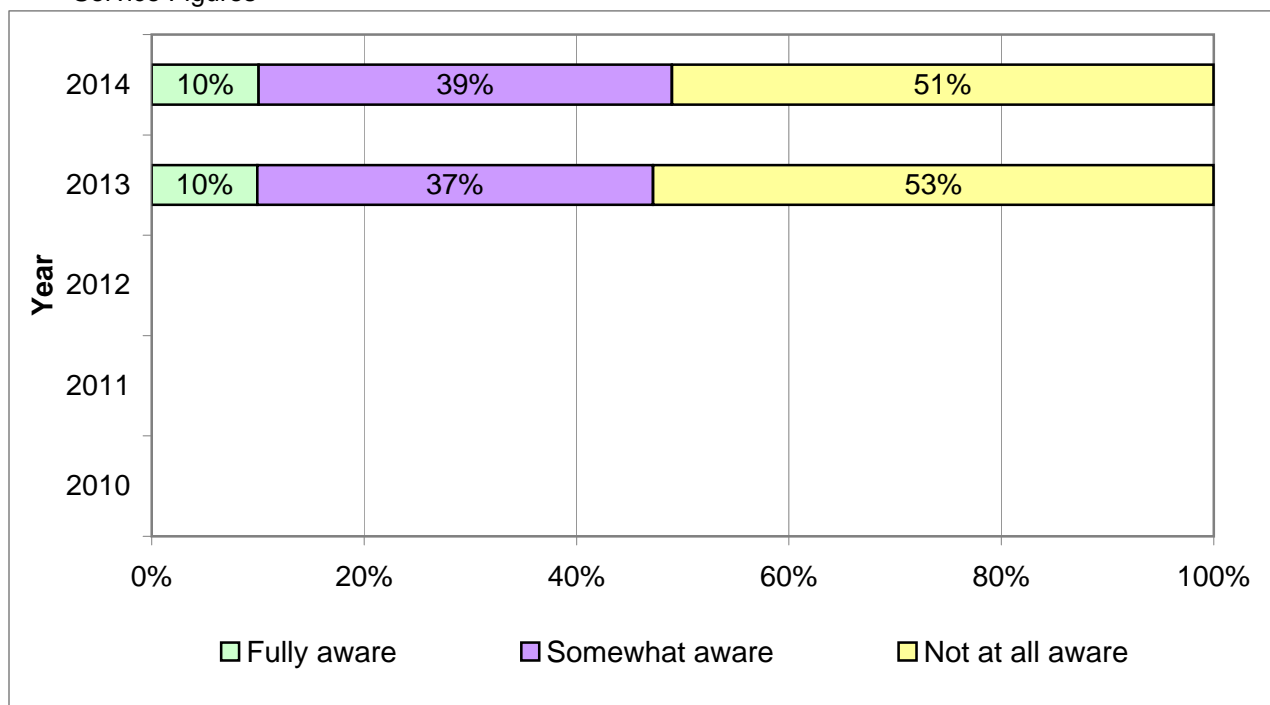
		2010	2011	2012	2013	2014
Tri-Service	Fully aware				10	<u>10</u>
	Somewhat aware				37	<u>39</u>
	Not at all aware				53	<u>51</u>
	<i>Unweighted count</i>				5,300	7,471
Naval Services	Fully aware				11	<u>13</u>
	Somewhat aware				38	<u>41</u>
	Not at all aware				52	<u>46</u>
	<i>Unweighted count</i>				1,474	2,414
Army	Fully aware				9	<u>9</u>
	Somewhat aware				36	<u>38</u>
	Not at all aware				55	<u>53</u>
	<i>Unweighted count</i>				2,190	3,293
RAF	Fully aware				11	<u>11</u>
	Somewhat aware				39	<u>39</u>
	Not at all aware				50	<u>49</u>
	<i>Unweighted count</i>				1,636	1,764

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

Comparisons with 2012 are not possible as this question was substantially reworded for 2013 from 'Which of these best sums up your awareness of the Armed Forces Covenant?'

Fig F.7.3 To what extent are you aware that, under the Armed Forces Covenant, the Government is working to address disadvantages faced by Service personnel, families and veterans? [F_Cv001] - Tri-Service Figures



SECTION 7: ARMED FORCES COVENANT

Table F.7.4 Which of the following make you feel positive or negative about being a spouse or civil partner in the Army/RN/RM/RAF? [F_Cv002-033]

		Positive		Negative		
		2013	2014	2013	2014	
Tri-Service	Housing	%	<u>35</u>	<u>37</u>	<u>25</u>	<u>23</u>
	Opportunities for travel	%	<u>35</u>	<u>31</u>	8	9
	Welfare support from the Army/RN/RM/RAF	%	<u>15</u>	<u>12</u>	<u>16</u>	<u>22</u>
	Effect on your career	%	<u>2</u>	<u>5</u>	<u>62</u>	<u>52</u>
	Emotional impact on children	%	<u>2</u>	<u>3</u>	<u>60</u>	<u>56</u>
	Children's education	%	<u>11</u>	<u>15</u>	<u>38</u>	<u>32</u>
	Army/RN/RM/RAF provided facilities	%	<u>19</u>	<u>21</u>	<u>13</u>	<u>17</u>
	Relationship with spouse/civil partner	%	<u>26</u>	<u>22</u>	<u>32</u>	<u>31</u>
	Frequency of house moves	%	<u>4</u>	<u>9</u>	<u>44</u>	<u>37</u>
	Financial benefits/allowances	%	<u>32</u>	<u>30</u>	<u>20</u>	<u>25</u>
	Friendship/support from other military families	%	<u>36</u>	<u>31</u>	<u>11</u>	<u>17</u>
	Relationship with your immediate family	%	<u>11</u>	<u>13</u>	<u>35</u>	<u>34</u>
	Job Security	%	<u>38</u>	<u>40</u>	<u>35</u>	<u>28</u>
	Amount of separation from spouse/civil partner	%	<u>2</u>	<u>4</u>	<u>63</u>	<u>58</u>
	Prospects for buying or renting own home	%	<u>12</u>	<u>11</u>	<u>24</u>	<u>28</u>
Accompanied assignments	%	<u>23</u>	<u>24</u>	6	5	
	<i>Unweighted count</i>	(n)	5,369	7,560	5,369	7,560
Naval Services	Housing	%	25	<u>27</u>	13	<u>15</u>
	Opportunities for travel	%	21	<u>21</u>	9	11
	Welfare support from the Army/RN/RM/RAF	%	10	<u>10</u>	15	14
	Effect on your career	%	1	<u>2</u>	51	<u>50</u>
	Emotional impact on children	%	1	<u>2</u>	65	<u>64</u>
	Children's education	%	6	<u>7</u>	26	<u>25</u>
	Army/RN/RM/RAF provided facilities	%	12	<u>11</u>	11	12
	Relationship with spouse/civil partner	%	19	<u>19</u>	44	<u>43</u>
	Frequency of house moves	%	1	<u>1</u>	24	<u>24</u>
	Financial benefits/allowances	%	35	<u>37</u>	18	16
	Friendship/support from other military families	%	24	<u>25</u>	9	8
	Relationship with your immediate family	%	13	<u>11</u>	23	<u>25</u>
	Job Security	%	51	<u>55</u>	16	<u>15</u>
	Amount of separation from spouse/civil partner	%	2	<u>2</u>	66	<u>68</u>
	Prospects for buying or renting own home	%	13	<u>13</u>	15	<u>14</u>
Accompanied assignments	%	17	<u>15</u>	6	6	
	<i>Unweighted count</i>	(n)	1,485	2,440	1,485	2,440
Army	Housing	%	40	<u>41</u>	27	<u>25</u>
	Opportunities for travel	%	40	<u>35</u>	7	9
	Welfare support from the Army/RN/RM/RAF	%	17	<u>12</u>	17	<u>29</u>
	Effect on your career	%	3	<u>7</u>	68	<u>50</u>
	Emotional impact on children	%	3	<u>4</u>	63	<u>56</u>
	Children's education	%	14	<u>20</u>	44	<u>35</u>
	Army/RN/RM/RAF provided facilities	%	18	<u>22</u>	14	<u>22</u>
	Relationship with spouse/civil partner	%	31	<u>24</u>	31	<u>28</u>
	Frequency of house moves	%	4	<u>14</u>	50	<u>38</u>
	Financial benefits/allowances	%	30	<u>23</u>	21	<u>34</u>
	Friendship/support from other military families	%	41	<u>31</u>	13	<u>23</u>
	Relationship with your immediate family	%	11	<u>16</u>	38	<u>36</u>
	Job Security	%	29	<u>31</u>	44	<u>34</u>
	Amount of separation from spouse/civil partner	%	2	<u>5</u>	64	<u>54</u>
	Prospects for buying or renting own home	%	13	<u>11</u>	26	<u>35</u>
Accompanied assignments	%	26	<u>26</u>	6	5	
	<i>Unweighted count</i>	(n)	2,223	3,334	2,223	3,334
RAF	Housing	%	30	<u>33</u>	29	<u>25</u>
	Opportunities for travel	%	30	<u>32</u>	9	8
	Welfare support from the Army/RN/RM/RAF	%	13	<u>15</u>	14	14
	Effect on your career	%	2	<u>3</u>	58	<u>57</u>
	Emotional impact on children	%	2	<u>3</u>	51	<u>51</u>
	Children's education	%	9	<u>9</u>	32	<u>32</u>
	Army/RN/RM/RAF provided facilities	%	24	<u>27</u>	11	10
	Relationship with spouse/civil partner	%	18	<u>19</u>	28	<u>29</u>
	Frequency of house moves	%	4	<u>4</u>	43	<u>43</u>
	Financial benefits/allowances	%	35	<u>41</u>	18	14
	Friendship/support from other military families	%	32	<u>36</u>	9	9
	Relationship with your immediate family	%	8	<u>7</u>	34	<u>34</u>
	Job Security	%	49	<u>48</u>	25	<u>27</u>
	Amount of separation from spouse/civil partner	%	1	<u>2</u>	61	<u>58</u>
	Prospects for buying or renting own home	%	9	<u>11</u>	26	<u>23</u>
Accompanied assignments	%	23	<u>26</u>	6	5	
	<i>Unweighted count</i>	(n)	1,661	1,786	1,661	1,786

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

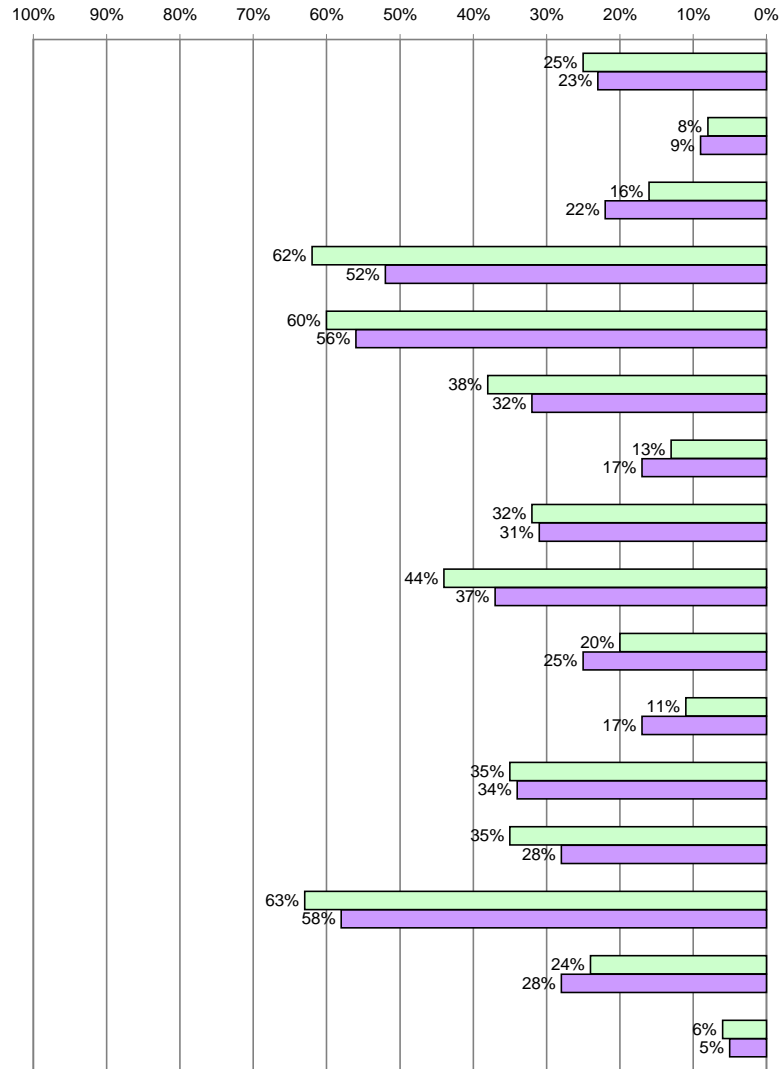
This question was introduced in 2013, so comparisons to any year prior to this are not possible.

Totals will not sum to 100%. This is a tick all that apply question.

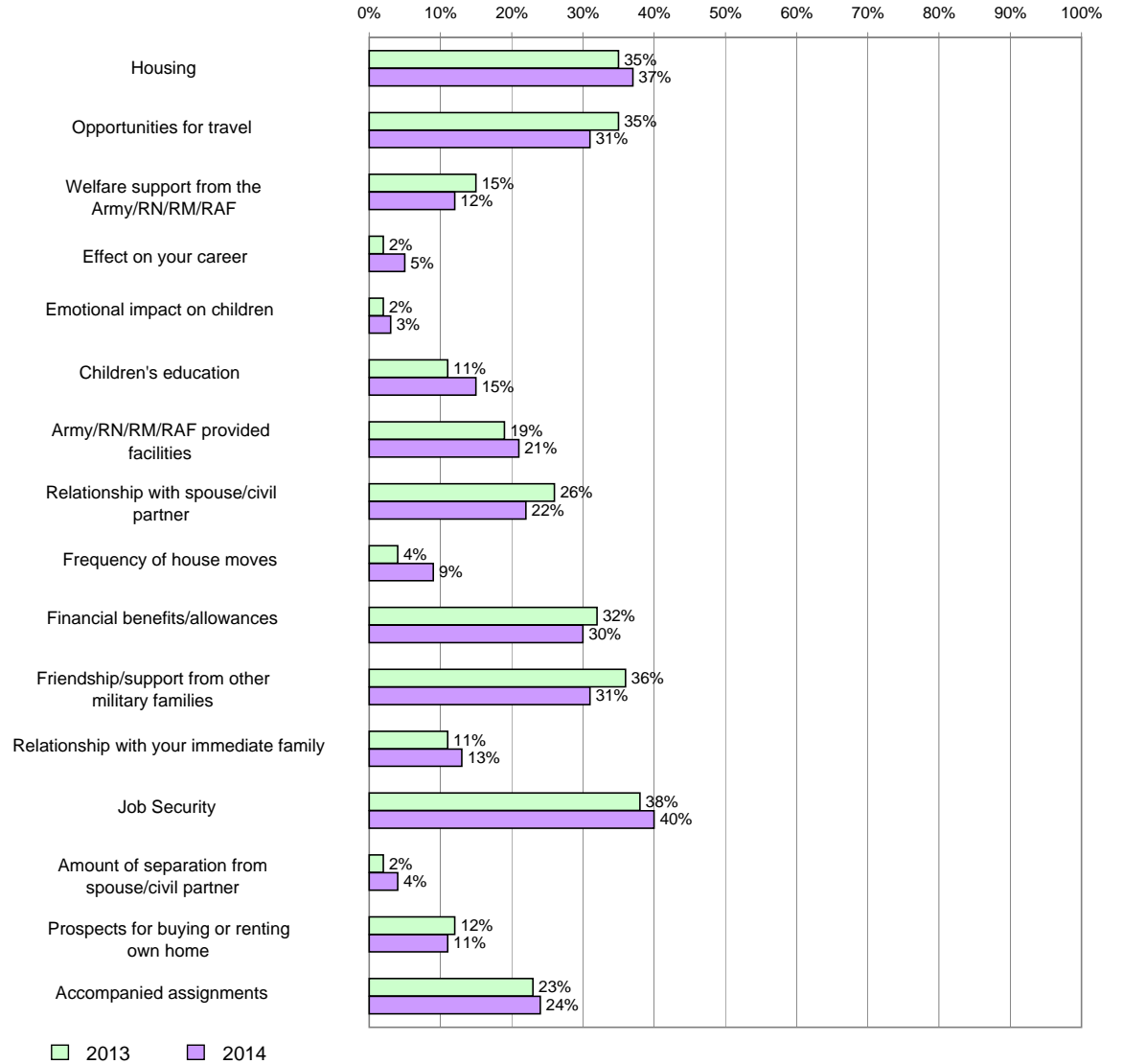
SECTION 7: ARMED FORCES COVENANT

Fig F.7.4

Which of the following make you feel **NEGATIVE** about being a spouse or civil partner in the Army/RN/RM/RAF? [F_Cv018-033] - Tri-Service results



Which of the following make you feel **POSITIVE** about being a spouse or civil partner in the Army/RN/RM/RAF? [F_Cv002-017] - Tri-Service results



SECTION 7: ARMED FORCES COVENANT

Table F.7.5 Which, if any, of the following areas do you feel you as a Service spouse have a disadvantage compared to the general public? (Tick all that apply) [F_Cv034-043]

			2010	2011	2012	2013	2014
Tri-Service	Terms and conditions of service	%				20	
	Healthcare	%				19	19
	Education	%				24	23
	Housing	%				<u>26</u>	21
	Deployment	%				47	
	Family life	%				53	52
	Recognition	%				<u>27</u>	22
	Benefits and Tax	%					28
	Commercial Products and Services	%					11
	Participation as Citizens	%					15
	Unweighted count	%				5,369	7,560
Naval Services	Terms and conditions of service	%				22	<u>21</u>
	Healthcare	%				11	<u>12</u>
	Education	%				12	<u>11</u>
	Housing	%				12	<u>14</u>
	Deployment	%				39	<u>40</u>
	Family life	%				71	<u>71</u>
	Recognition	%				26	25
	Benefits and Tax	%				25	<u>28</u>
	Commercial Products and Services	%				7	7
	Participation as Citizens	%				10	13
	Unweighted count	%				1,485	2,440
Army	Terms and conditions of service	%				19	
	Healthcare	%				22	20
	Education	%				29	<u>30</u>
	Housing	%				<u>31</u>	24
	Deployment	%				49	
	Family life	%				47	<u>46</u>
	Recognition	%				29	23
	Benefits and Tax	%					<u>32</u>
	Commercial Products and Services	%					<u>15</u>
	Participation as Citizens	%					<u>17</u>
	Unweighted count	%				2,223	3,334
RAF	Terms and conditions of service	%				20	<u>17</u>
	Healthcare	%				20	20
	Education	%				21	<u>19</u>
	Housing	%				<u>26</u>	22
	Deployment	%				<u>49</u>	<u>44</u>
	Family life	%				53	<u>51</u>
	Recognition	%				<u>24</u>	<u>19</u>
	Benefits and Tax	%				22	<u>19</u>
	Commercial Products and Services	%				10	7
	Participation as Citizens	%				14	12
	Unweighted count	%				1,661	1,786

Where 2010 to 2013 results are significantly different to the 2014 results they have been underlined.

Where 2014 results are significantly different to both other Services they have been double underlined.

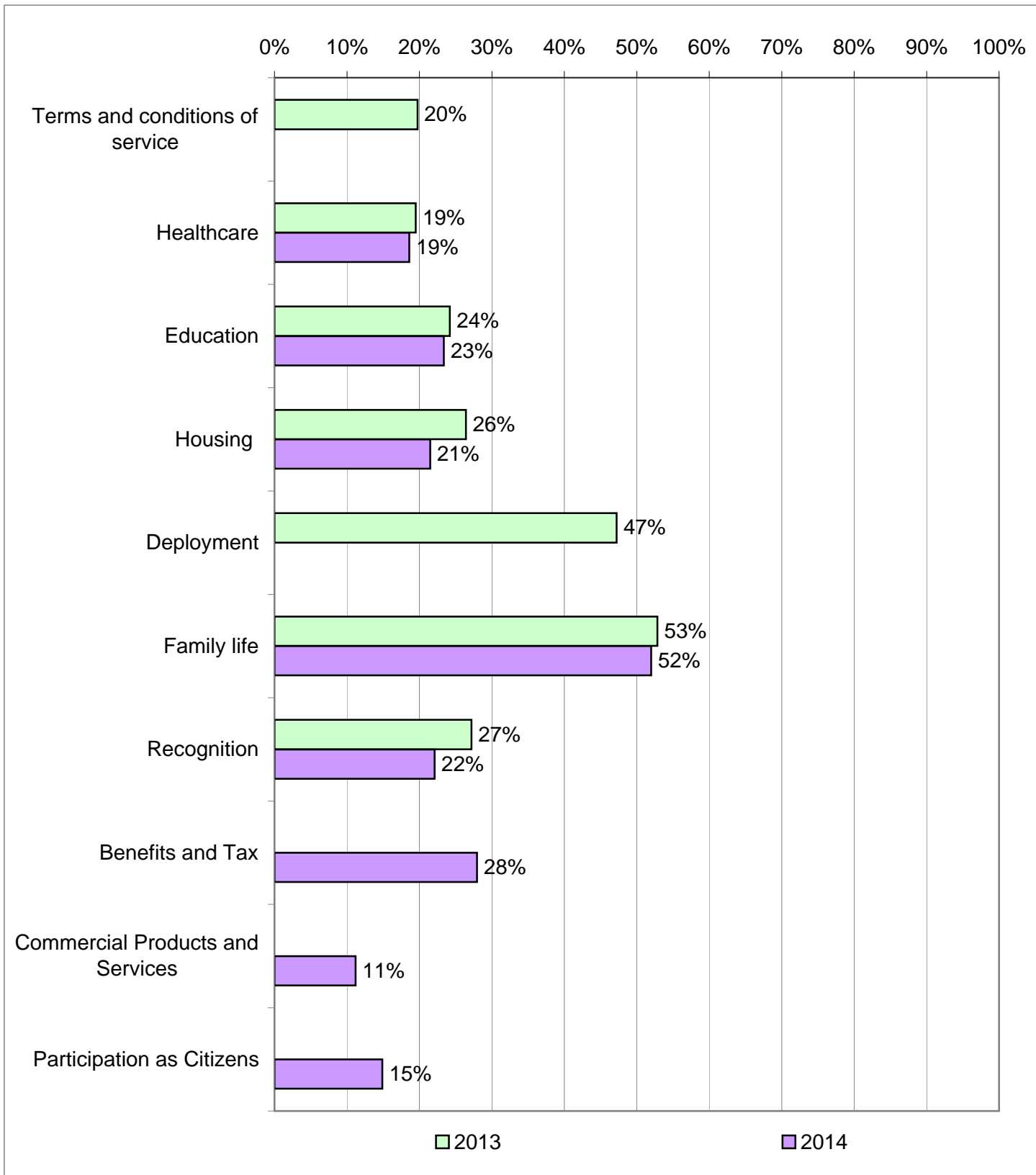
This question was introduced in 2013, so comparisons to any years prior to this are not possible.

Terms & Conditions of Service and Deployment were not included in the 2014 Army survey. Therefore overall Tri-Service comparisons are not available

Benefits & Tax, Commercial Products & Services and Participation Tax were not included in the 2013 Army survey. Therefore overall Tri-Service comparisons are not available.

SECTION 7: ARMED FORCES COVENANT

Fig F.7.5 Which, if any, of the following areas do you feel you as a Service spouse have a disadvantage compared to the general public? (Tick all that apply) [F_Cv034-043] - Tri-Service results



FAMCAS 2014 Final Item List

Report Table No.	Question	Response options
	SECTION 1: HOUSING	
F.1.1	Have you moved in the last 12 months?	1) Yes 2) No
F.1.2	Have you moved in the last 12 months due to Service reasons?	1) Yes 2) No
F.1.3	Do you own your own home?	1) Yes 2) No
F.1.4	Do you own your own home?	1) Yes, I am living in it 2) Yes, but not living in it 3) No, but previously owned own home 4) No, I have never owned my own home
F.1.5	If you don't own your own home, which of the following statements apply to you? (please tick all that apply)	1) I/we don't want to own a home at this stage in my/our life/career(s) 2) I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home 3) Living in Service accommodation is better suited to my family's needs at present 4) I/we want to be able to move with my spouse/civil partner when he/she is posted 5) I/we don't want to buy a home where we are currently located 6) I/we can't afford to buy a suitable home at the moment 7) I/we had difficulties getting a mortgage 8) I/we wouldn't be able to live in the home 9) I/we were not aware of support available to buy a home 10) Other (please specify)
F.1.6	What type of accommodation do you live in during the working week?	1) Privately owned home 2) Privately rented home 3) Service Substitution Families Accommodation (SSFA) 4) Service Family Accommodation (SFA) 5) Single Living Accommodation (SLA) 6) Other (please specify)

PART C: FINAL ITEM LIST

Report Table No.	Question	Response options
F.1.7	What type of accommodation would you prefer to live in during the work week?	1) Privately owned home 2) Privately rented home 3) Service Substitution Families Accommodation (SSFA) 4) Service Family Accommodation (SFA) 5) Single Living Accommodation (SLA) 6) Other (please specify)
F.1.8	Proportion of Service families by accommodation and preference (Not included in the FamCAS 2013 survey as a separate question)	1) Currently living in preferred type of accommodation 2) Not currently living in Privately owned home but would prefer to be. 3) Not currently living in Service accommodation but would prefer to be. 4) Currently living in Service accommodation but would prefer a different type 5) Other
F.1.9 – F.1.19	If you live in SFA or SSFA, how satisfied or dissatisfied, are you with each of the following... (Please put an X in one box on each row)	1) The condition of your SFA/SSFA 2) The amount of space (e.g. number of bedrooms and/or room size) in your SFA/SSFA 3) The charges for your SFA/SSFA 4) The availability of SFA 5) The allocation process via the Housing Allocations & Service Centre (HASC) 6) Cleanliness when moving in 7) The standard of furnishings in your SFA/SSFA 8) Procedures when moving in to your SFA/SSFA 9) Procedures when moving out of your SFA/SSFA 10) The security of your SFA/SSFA 11) Location of your SFA/SSFA in relation to local services (e.g. shops, doctors etc.)
F.1.20	Have you used the Modern Housing Solutions (or an equivalent) maintenance service in the last 12 months?	1) Yes 2) No 3) Not applicable
F.1.21	If yes, how satisfied were you with the service provided by MHS (or an equivalent)?	1) Very satisfied 2) Fairly satisfied 3) Neither satisfied nor dissatisfied 4) Fairly dissatisfied 5) Very dissatisfied 6) Don't know 7) Not Applicable

PART C: FINAL ITEM LIST

Report Table No.	Question	Response options
	SECTION 2: HEALTHCARE	
F.2.1	If you/your family needed access to dental treatment in the last 12 months, were you able to?	<ul style="list-style-type: none"> 1) Yes 2) No 3) I/my family was not looking for this service in the last 12 months
F.2.2	If you needed dental treatment in the last 12 months, did you access...? (please tick all that apply)	<ul style="list-style-type: none"> 1) Paying treatment at an NHS dentist 2) Free treatment at an NHS dentist 3) Fully private dental treatment 4) Other (please specify) 5) Not applicable
F.2.3	If you moved in the last 12 months while undergoing a course of dental treatment, have you been able to continue the treatment in your new location?	<ul style="list-style-type: none"> 1) Yes, without difficulties 2) Yes, but with some difficulties 3) No 4) Not applicable
F.2.4	In the last 12 months, if you were looking for dental treatment, what sorts of problems did you encounter?	<ul style="list-style-type: none"> 1) Distance to nearest service 2) Lack of adequate transportation to get to service 3) Problems registering child(ren) 4) Long waiting lists 5) Lack of available places 6) Other 7) Not applicable
F.2.5	If you/your family needed access to a GP (including Nurse/Midwife etc) in the last 12 months, were you able to?	<ul style="list-style-type: none"> 1) Yes 2) No 3) I/my family was not looking for this service in the last 12 months
F.2.6	If you moved in the last 12 months while undergoing a course of treatment with GP (including Nurse/Midwife etc), have you been able to continue the treatment in your new location?	<ul style="list-style-type: none"> 1) Yes, without difficulties 2) Yes, but with some difficulties 3) No 4) Not applicable
F.2.7	In the last 12 months, if you were looking for GP services, what sorts of problems did you encounter?	<ul style="list-style-type: none"> 1) Distance to nearest service 2) Lack of adequate transportation to get to service 3) Problems registering child(ren) 4) Long waiting lists 5) Lack of available places 6) Other 7) Not applicable

PART C: FINAL ITEM LIST

Report Table No.	Question	Response options
F.2.8	In you/your family needed access to mental health support in the last 12 months, were you able to?	1) Yes 2) No 3) I/my family was not looking for this service in the last 12 months
F.2.9	If you moved in the last 12 months while undergoing a course of mental health treatment, have you been able to continue the treatment in your new location?	1) Yes, without difficulties 2) Yes, but with some difficulties 3) No 4) Not applicable
F.2.10	In the last 12 months, if you were looking for mental health support, what sorts of problems did you encounter?	1) Distance to nearest service 2) Lack of adequate transportation to get to service 3) Problems registering child(ren) 4) Long waiting lists 5) Lack of available places 6) Other 7) Not applicable
F.2.11	In the last 12 months, have you or a member of your family been on a waiting list for an operation/consultants appointment?	1) Yes 2) No
F.2.12	If yes, was your previous waiting time increased as a result of moving?	1) Yes 2) No 3) Don't know 4) Not applicable
SECTION 3: EDUCATION AND CHILDCARE		
F.3.1 – F.3.8	In the last 12 months, have you experienced any difficulty with the following: a) Obtaining a place at the childcare facilities of your choice for your child(ren) b) Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting c) Obtaining a place at the school of your choice for your child(ren) d) Obtaining adequate information about the schools for your child(ren) prior to a change in assignment/posting e) Continuing your child(ren)'s education without a gap when changing schools f) A difference in syllabus content when changing schools g) Other (please specify)	1) Yes, considerably 2) Yes, some 3) No 4) Not applicable

PART C: FINAL ITEM LIST

Report Table No.	Question	Response options
F.3.9 – F.3.10	<p>If your child(ren) had to change school following your recent move, did the following create any difficulties?</p> <p>a) Amount of notice for an assignment to a new unit</p> <p>b) Amount of notice for allocation of Service accommodation</p>	<p>1) Yes</p> <p>2) No</p> <p>3) Not applicable</p>
F.3.11	<p>If you experienced problems placing your child(ren) at the school of your choice following your most recent move, what difficulties did you encounter?</p>	<p>1) Insufficient transportation to school</p> <p>2) Distance to school</p> <p>3) Insufficient places at school of choice</p> <p>4) Insufficient places at local school</p> <p>5) Insufficient places at school (s) in catchment area</p> <p>6) Unsuitable educational standard of local school</p> <p>7) Children could not attend same school</p> <p>8) Special Educational Needs (SEN) related difficulties</p> <p>9) School admission application period does not coincide with notification of assignment</p> <p>10) Local Authority was unsupportive</p> <p>11) Other (please specify)</p>
F.3.12	<p>If you experienced any of the problems listed above, were these resolved?</p>	<p>1) Yes, all.</p> <p>2) Yes, some (please specify).</p> <p>3) No (please specify).</p>
F.3.13	<p>Were any of your children deemed to have a Special Educational Need (SEN) after having had a special needs assessment? (For Scotland, SEN is termed Additional Support Needs)?</p>	<p>1) Yes</p> <p>2) No</p> <p>3) Not applicable</p>
F.3.14	<p>If your child(ren) was deemed to have a Special Educational Need, have they been registered with the Children's Education Advisory Service (CEAS)?</p>	<p>1) Yes</p> <p>2) No</p> <p>3) Not applicable</p>
F.3.15	<p>If your child(ren) was deemed to have a Special Educational Need, and you have moved in the last 12 months, was the support for their Special Educational Needs (SEN)... (For Scotland, SEN is termed Additional Support Needs) (please tick one box only)</p>	<p>a) Continued without disruption</p> <p>b) Continued after a time lag</p> <p>c) Not continued</p> <p>d) Not applicable</p>

PART C: FINAL ITEM LIST

Report Table No.	Question	Response options
F.3.16 – F.3.17	<p>If you have children of a school age, in the last 12 months, how did you find the following for out of school/youth provision in your local area?</p> <p>a) Access (e.g. distance, transportation, opening hours)</p> <p>b) Quality</p>	<p>1) Very good 2) Quite good 3) Neutral 4) Quite poor 5) Very poor 6) Not Applicable</p>
F.3.18	<p>Have you registered your child(ren) as a Service child(ren) at his/her school?</p>	<p>1) Yes 2) No</p>
F.3.19	<p>Are you aware of the link between registering your child(ren) as a Service child(ren) and the school accessing the Pupil Premium? (This only applies to schools in England)</p>	<p>1) Yes 2) No 3) I/we have not heard of this. 4) Not applicable</p>
F.3.20 – F.3.23	<p>Do the childcare facilities offered locally to you meet your needs in terms of...?</p> <p>a) Access (e.g. distance, transportation)</p> <p>b) Quality</p> <p>c) Cost</p> <p>d) Hours of care (i.e. opening times)</p>	<p>1) Yes, sufficiently 2) Yes, to some extent 3) No 4) None offered 5) Not applicable</p>
SECTION 4: FAMILY LIFE		
F.4.1	<p>What is your current employment status? (please tick all that apply)</p>	<p>1) In full-time employment 2) In part-time employment 3) Self employed 4) Homemaker/Parent at home 5) Not employed - seeking employment 6) Not employed - not seeking employment 7) In full-time education/personal development 8) In part-time education 9) In unpaid voluntary work 10) My immigration status means that I am unable to work</p>

PART C: FINAL ITEM LIST

Report Table No.	Question	Response options
F.4.2	Did you use the Job Centre Plus Armed Forces Champion in the last 12 months?	a) Yes, and this helped me to find employment b) Yes, but this did not help me to find employment c) No, I did not use this d) I have not heard of this e) Not Applicable
F.4.3	Have you experienced any of the following in the last 12 months?	1) Difficulty finding a job due to a lack of relevant qualifications 2) Difficulty finding a job because of your employment history (i.e. moving jobs frequently) 3) Difficulty finding a job because you were overseas with your spouse/civil partner 4) Difficulty finding a job because your spouse is often away 5) Difficulty finding a job because your spouse is in the Armed Forces
F.4.4	If the MOD offered courses to assist you in finding employment (or moving to an employment of your choice) would you use them?	1) Yes 2) No 3) Not applicable
F.4.5	Which of the following would help you find employment (or move to an employment of your choice)? Tick all that apply	1) CV Writing Course 2) Interview Skills Course 3) Access to a Jobs Database 4) Career Consultation Service 5) Self-Employment Awareness Course 6) Small Business Start-up Course 7) Other (please specify) 8) Not applicable
SECTION 5: TRAINING AND EMPLOYMENT		
F.5.1 – F.5.4	Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? a) Accessing further or higher education b) Continuing courses that you/your family started in a previous location	1) Yes 2) No 3) Not applicable
F.5.5	In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments?	1) Yes 2) No

PART C: FINAL ITEM LIST

Report Table No.	Question	Response options
F.5.6- F.5.8	If yes, were you able to...? a) Obtain paid employment overseas b) Access Service-provided information before going overseas (please specify) c) Maintain a National Insurance contribution record	1) Yes, without difficulty 2) Yes, with difficulty 3) No 4) Not applicable
F.5.9	If you accompanied your spouse/civil partner on an overseas assignment, did you apply for National Insurance credits to maintain your National insurance contribution record?	1) Yes 2) No 3) Not Applicable
F.5.10- F.5.12	Would you like to work longer hours, at your current basic rate of pay, given the opportunity?	1) Yes 2) No (Please go to Question xx) 3) Not applicable (Please go to Question xx)
F.5.13- F.5.15	If yes, how many extra hours would you like to work each week?	[xx] Please specify number of extra hours
F.5.16- F.5.18	When you consider your employment in the last 12 months, how well do you think your qualifications have matched your job?	1) I am greatly over-qualified for the work 2) I am somewhat over-qualified for the work 3) My qualifications are appropriate for the work 4) I am somewhat under-qualified for the work 5) I am greatly under-qualified for the work
F.5.19- F.5.21	When you consider your employment in the last 12 months, how well has your job matched your skills and experience?	1) To a large extent 2) To a moderate extent 3) To a minor extent 4) Not at all
SECTION 6: DEPLOYMENT		
F.6.1	When was your spouse/civil partner's last operational tour?	1) Currently on operational tour 2) In the last 12 months 3) 1-2 years ago 4) 3-4 years ago 5) More than 5 years ago 6) Not applicable
F.6.2	Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour?	1) Yes 2) No 3) Not Applicable

PART C: FINAL ITEM LIST

Report Table No.	Question	Response options
F.6.3 – F.6.5	<p>How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour?</p> <p>a) The welfare support you used (e.g. information, padre, support staff, SSAFA officer)</p> <p>b) Direct contact and support from your spouse/civil partner's Chain of Command</p> <p>c) Facilities and events to meet with other spouses and families</p>	<p>1) Very satisfied</p> <p>2) Quite satisfied</p> <p>3) Neutral</p> <p>4) Quite dissatisfied</p> <p>5) Very dissatisfied</p> <p>6) Not Applicable</p>
F.6.6 – F.6.9	<p>How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour?</p> <p>a) The welfare support you used (e.g. information, padre, support staff, SSAFA officer)</p> <p>b) Direct contact and support from your spouse/civil partner's Chain of Command</p> <p>c) Facilities and events to meet with other spouses and families</p> <p>d) Lines of communication with your spouse</p>	<p>1) Very satisfied</p> <p>2) Quite satisfied</p> <p>3) Neutral</p> <p>4) Quite dissatisfied</p> <p>5) Very dissatisfied</p> <p>6) Not Applicable</p>
F.6.10 – F.6.12	<p>How satisfied were you with the following AFTER your spouse/civil partner's most recent operational tour?</p> <p>a) The welfare support you used (e.g. information, padre, support staff, SSAFA officer)</p> <p>b) Direct contact and support from your spouse/civil partner's Chain of Command</p> <p>c) Facilities and events to meet with other spouses and families</p>	<p>1) Very satisfied</p> <p>2) Quite satisfied</p> <p>3) Neutral</p> <p>4) Quite dissatisfied</p> <p>5) Very dissatisfied</p> <p>6) Not Applicable</p>
SECTION 7: ARMED FORCES COVENANT		
F.7.1	<p>Are you currently registered to vote?</p>	<p>1) Yes, as an ordinary/residential voter – registered for one year</p> <p>2) Yes, as a Service voter – registered for five years ,via a service declaration</p> <p>3) Yes, as an overseas voter – registered for one year</p> <p>4) No, not registered to vote</p> <p>5) Don't know</p>
F.7.2	<p>Do you agree or disagree that, as a member of the wider Armed Forces community, I feel respected by society at large?</p>	<p>1) Strongly Agree</p> <p>2) Agree</p> <p>3) Neither</p> <p>4) Disagree</p> <p>5) Strongly disagree</p> <p>6) Don't know</p>

PART C: FINAL ITEM LIST

Report Table No.	Question	Response options
F.7.3	To what extent are you aware that, under the Armed Forces Covenant, the Government is working to address disadvantages faced by Service personnel, families and veterans?	1) Fully aware 2) Somewhat aware 3) Not at all aware
F.7.4	Which of the following make you feel positive/negative about being a spouse or civil partner in the Army/RN/RM/RAF? (Tick all that apply) a) Positive b) Negative	1) Housing 2) Opportunities for travel 3) Welfare support from Army/RN/RM/RAF 4) Effect on your career 5) Emotional impact on children 6) Children's education 7) Army/RN/RM/RAF provided facilities 8) Relationship with spouse/civil partner 9) Frequency of house moves 10) Financial benefits/allowances 11) Friendship/support from other military families 12) Relationship with your immediate family 13) Job security 14) Amount of separation from your spouse/civil partner 15) Prospects for buying or renting own home 16) Accompanied assignments
F.7.5	Which, if any, of the following areas do you feel you as a Service spouse/civil partner have a disadvantage compared to the general public? (Tick all that apply)	1) Terms and conditions of service 2) Healthcare 3) Education 4) Housing 5) Deployment 6) Family life 7) Recognition 8) Benefits and Tax 9) Commercial Products and Services 10) Participation as Citizens