



ASSURING THE SAFETY, QUALITY & EFFICACY
OF VETERINARY MEDICINES

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ATI 301

Request

From: [Redacted under section 40 of the FOIA]

Sent: 10 June 2014

Subject: Freedom of Information request

Dear Sirs

Could you please supply me with the following information?

- Full details of your organisational structure for your ICT Department, including ICT security, infrastructure, risk, governance and compliance – in addition please include names, job titles and email addresses
- Full details of your top 20 suppliers of ICT services and a brief description of the nature and values of the contracts held by them – in addition please include top 10 suppliers who deal with security of your back office and infrastructure.

VMD Reply

Sent: 13 June 2014

To: [Redacted under section 40 of the FOIA]

Subject: Freedom of Information request

Your Request

Thank you for your email dated 10 June 2014. We have considered your request under the Freedom of Information Act 2000 (FOIA).

You asked for:

- full details of your organisational structure for your ICT Department, including ICT security, infrastructure, risk, governance and compliance – in addition please include names, job titles and email addresses

- full details of your top 20 suppliers of ICT services and a brief description of the nature and values of the contracts held by them – in addition please include top 10 suppliers who deal with security of your back office and infrastructure.

Our Reply

Organisational structure

We judge that Section 21 of the FOIA applies to this part of your request. Section 21 applies to information that is already reasonably accessible to the applicant. It recognises that the right of access under the FOIA is supplementary to the very many ways in which public authorities already provide information to members of the public. You can obtain the information you seek via: <https://www.gov.uk/government/organisations/veterinary-medicines-directorate>

The VMD's Information Security Officer is Paul Green and our ISO27001 security accreditation also covers risk, governance and compliance.

Top 20 suppliers of ICT services

Opentext - Document Management, Records Management

Sunrise Systems - Helpdesk Software, Asset Management

Taylor Baines - ISO27001 Accreditation, Risk Assessment

VCentral - Backup and replication, Nimble Array, HP Server Hosts

Chi Technology - Sophos Anti-Virus, Firewall, RSA Secureid, checkpoint, Bloxx

Defra/IBM – Government Secure Intranet, Gov.uk website

All other maintenance and software development covered by in-house IT team.

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Our Service

If you are unhappy with the service you have received in relation to your request and wish to make a complaint, you may request an internal review within two calendar months of the date of this e-mail. If you would like to request an internal review please write to [Redacted under section 40 of the FOIA] at the VMD via ati@vmd.defra.gsi.gov.uk. If you are not content with the outcome of the internal review you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF