THE MORECAMBE BAY INVESTIGATION

Chaired by Dr Bill Kirkup CBE

Investigation Summaries of Interviews June 2014

13 June 2014

SUMMARY OF THE INTERVIEW WITH AMANDA SHERLOCK

Amanda Sherlock of the Care Quality Commission (CQC) was interviewed on 13 June 2014 by Jacqui Featherstone the expert advisor in midwifery, Julian Brookes the expert advisor on governance and Jonathan Montgomery the expert advisor on ethics.

Amanda was invited to interview as she was Director of Operations at CQC from July 2010 to May 2013. Amanda had previously worked for the Commission for Social Care Inspection.

Amanda explained what her responsibilities were as Director of Operations, how the inspection and registration teams operated and the role of a compliance manager.

Questions were asked of Amanda about what the CQC response to a reported incident would be and how relationships with other organisations (i.e. Department of Health, Monitor) worked.

Amanda explained the use of Section 48 Investigations in general and the circumstances of the Morecambe Bay one specifically.

The work of the Gold Command and the Central Manchester review were also discussed.