

Transparency Data: MP Letter's - Outstanding Enquiries (as at end of Quarter 4 - 2013)

Month (end of)	Total Stock of Outstanding MP Letters	MP Letters Out of Service Standard	% Out of Service Standard MP Letters in Overall Stock	Taken from Daily Situation Report on date
Jul-13	3,120	1,765	57%	1st August 2013
Aug-13	2,597	1,455	56%	2nd September 2013
Sep-13	2,198	1,060	48%	1st October 2013
Oct-13	1,900	684	36%	4th November 2013
Nov-13	1,338	517	39%	1st December 2013
Dec-13	1,348	412	31%	2nd January 2014

This means that at the end of the quarter (Q4), October to December 2013, there were 412 outstanding Out of Service Standard MP letters (31%) out of a total stock of 1348.

All data was taken from reports derived from the Correspondence Tracking System. The data relates to letters only and not emails, in line with other MP transparency data provided by us.