



Foreword from **Sir David Nicholson,** **NHS Chief Executive**

thequarter.

Welcome to the
twelfth edition of
thequarter –
an update from
David Flory, Deputy NHS
Chief Executive

Introduction

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A revision to the NHS Operating Framework was published on 21 June 2010. It removed 18-weeks waiting times and access to primary care from central performance management by the Department. The threshold for four-hour A&E waiting times has been changed from 98 percent to 95 percent. Revised NHS Performance Framework implementation guidance was issued in September 2010 to reflect these changes.

This report looks at the NHS financial position and performance against national priorities at Q4 of 2009/10.

In 2009/10 the NHS delivered what was asked of it, maintaining a track record of improving quality for our patients and improved service for our communities. As we look ahead now to a new set of challenges, we should take real confidence from the ability to deliver which we have demonstrated in the past.

We continued to make improvements in the quality of care in 2009/10, across each of the three domains of quality:

- On **safety**, we further reduced healthcare associated infections with a 35 percent decrease in MRSA rates and a 29 percent decrease in *C. difficile* rates compared with the previous year.
- On **effectiveness**, we continued to improve access to elective and emergency care and to cancer services. We also improved against indicators of quality in stroke care.
- On **patient experience**, satisfaction improved so that 44 percent of adult inpatients rated their care as excellent and 90 percent of patients were satisfied with primary medical services.

At the same time, SHAs and PCTs achieved a financial surplus of £1.34 billion in 2009/10, which was carried forward into 2010/11. That was in line with our financial plans and the fourth consecutive year that a surplus was returned. Solid financial performance will continue to be of critical importance as we move into a period when financial resources will be much tighter. There remain a small number of organisations on both the commissioner and provider side which are experiencing financial difficulties and it is important that these issues are addressed promptly.

Our delivery of our key goals for 2009/10 was achieved in the context of the pandemic flu outbreak which put significant additional pressure on NHS services for much of the year. The way we responded to those pressures while continuing to deliver high quality care is a testament to the courage and commitment of our staff and I thank you all for the contribution you made.

2009/10 also saw more organisations achieve independent Foundation Trust status, Patient-Reported Outcome Measures systematically collected for the first time, and tariff payments linked with quality with the introduction of the Commissioning for Quality

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NHS Leadership Team

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and Innovation (CQUIN) scheme. These are important changes to enable us to develop more responsive and patient-centred services.

Our overall progress puts us in a solid position to face up to the two challenges that now lie ahead. The first is the challenge of saving £15-£20 billion by 2014 to invest in improving quality and outcomes. That quality and productivity challenge is perhaps the most significant the NHS has faced but we should approach it with confidence given what we have achieved to date.

There continue to be promising signs on productivity, for example, reductions in the length of hospital stays and an increased percentage of elective admissions performed as day surgery. However, the overall trend in productivity in recent years remains short of what will be needed in the future. The current rate of productivity needs to be increased much further to meet the efficiency challenges ahead, so it is essential that the NHS delivers on the plans it started making in Quarter Four to meet the quality and productivity challenge.

The second challenge is to build on our focus on improving quality and outcomes through greater clinical engagement in order to respond to the ambitious and far-reaching changes set out in the *Liberating the NHS* White Paper. In future, we will rightly be judged increasingly on the outcomes we achieve and our success in creating truly patient-led care. We have put many of the foundations in place, but the White Paper rightly challenges us to go much further on improving outcomes, quality and efficiency.

I realise that we are facing up to these challenges at a time when many of our people, particularly in SHAs and PCTs, face an uncertain future. It is vital that we all continue to show dedication and professionalism and that we take confidence from the results we have achieved in 2009/10.

Sir David Nicholson KCB CBE
NHS Chief Executive

foreword

1. NHS Performance Framework

The Q4 results reveal that nationally, there are 64 trusts 'Performing' (56 acute trusts and eight ambulance trusts); 15 trusts with 'Performance under review' (12 acute trusts and three ambulance trusts); and nine trusts 'Underperforming' (all acute trusts). This is in comparison with 55 trusts 'Performing' in Q3, 26 trusts with 'Performance under review' and eight trusts 'Underperforming' on minimum standards. Overall, there are 13 trusts that have improved their rating (12 acute trusts and one ambulance trust) since Q3 and four (all acute trusts) that have become worse.

In the same quarter of the previous year, there were 55 trusts 'Performing' (49 acute trusts and six ambulance trusts), 22 trusts with 'Performance under review' (18 acute trusts and four ambulance trusts), and nine trusts 'Underperforming' (eight acute trusts and one ambulance trust) in the 86 trusts assessed. (There were two more trusts assessed in Q4 2009/10 than in Q4 2008/09, as South London Healthcare NHS Trust and Western Sussex NHS Trust were not rated in Q4 2008/09. The results of trusts that have since become Foundation Trusts are also excluded from Q4 2008/09.)

These results are the first to have the Performance Framework escalation rules applied to them for trusts that are consistently categorised as 'Performance under review' or 'Underperforming'. Of the nine trusts rated as 'Underperforming' at Q4, four have been escalated to 'Challenged' status, as they have been 'Underperforming' for at least three consecutive quarters. A further two trusts have been escalated to 'Challenged' status because of concerns about their financial position. Additionally, 11 trusts have been escalated to 'Underperforming' (eight acute trusts and three ambulance trusts) as they have been categorised as 'Performance under review' for at least three consecutive quarters. The six 'Challenged' trusts are: Barking, Havering and Redbridge University Hospitals NHS Trust; North West London Hospitals NHS Trust; Portsmouth Hospitals NHS Trust; South London Healthcare NHS Trust; Trafford Healthcare NHS Trust; and West Middlesex University Hospital NHS Trust.

2. Finance

Following four years of cash increases to the NHS budget, the final audited accounts for 2009/10 show that SHAs and PCTs have an overall surplus of £1,337 million, which compares to a £1,274 million surplus being forecast at Q3. The final year end surplus for PCTs and SHAs is equal to just over 1.5 percent of total revenue resources.

NHS trusts (excluding foundation trusts) have an overall operating surplus of £195 million in their final audited accounts for 2009/10, which compares to a £192 million operating surplus being forecast at Q3.

In previous years we have reported Q4 based on draft accounts, however this publication is based on organisations' final audited accounts. It should be noted that there was no change to the overall surplus, or to the number of organisations in deficit, between draft accounts and audited accounts.

The 2009/10 SHA and PCT overall surplus of £1,337 million has been carried forward to 2010/11. In 2010/11, SHAs and PCTs have planned to deliver an aggregate surplus of £1 billion, as required by the 2010/11 NHS Operating Framework.

The surplus from 2009/10 will help to ensure the NHS has a sound financial platform going forward. This will help support the delivery of the NHS financial strategy that requires PCTs and SHAs to have flexibility in their spending plans to provide the capability to manage risk and volatility.

There are four PCTs reporting a gross deficit of £39 million in their 2009/10 final audited accounts, which compares to four PCTs forecasting a gross deficit of £32 million at the end of Q3. The four PCTs reporting a deficit in their audit accounts for 2009/10 are: Surrey PCT (£14 million); Peterborough PCT (£13 million); Enfield PCT (£10 million); and Sutton and Merton PCT (£2 million).

Figure 1 – NHS Financial Performance by Strategic Health Authority area – SHA & PCT sector

	2006/07 Outturn		2007/08 Outturn		2008/09 Outturn		2009/10 Outturn	
	£m	% Resource Limit	£m	% Resource Limit	£m	% Resource Limit	£m	% Resource Limit
North East	69	1.7%	96	2.2%	109	2.3%	80	1.6%
North West	204	1.9%	273	2.3%	295	2.4%	185	1.4%
Yorkshire & The Humber	154	2.1%	243	3.0%	216	2.5%	185	2.0%
East Midlands	83	1.5%	94	2.1%	107	1.6%	83	1.2%
West Midlands	45	0.6%	102	2.3%	101	1.2%	80	0.8%
East of England	(154)	(2.2%)	59	1.3%	139	1.7%	137	1.5%
London	87	0.7%	238	5.4%	327	2.3%	382	2.4%
South East Coast	(21)	(0.4%)	51	1.2%	62	1.0%	50	0.7%
South Central	31	0.6%	37	0.8%	44	0.8%	60	0.9%
South West	95	1.4%	101	2.3%	104	1.3%	95	1.1%
Total	593	0.8%	1,294	1.7%	1,504	1.8%	1,337	1.5%

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The increase in the reported deficit is mainly due to Surrey PCT ending the year with a deficit, having previously forecast a small surplus at Q3, whilst at the same time, North Yorkshire and York PCT, had forecast an £8 million deficit at Q3, but finished the year with a small surplus.

There are six NHS trusts reporting a gross operating deficit of £98 million¹ in their 2009/10 annual accounts, which compares with seven NHS trusts forecasting a gross operating deficit of £101 million at the end of Q3. The six NHS trusts reporting a gross operating deficit in their audited accounts for 2009/10 are: South London Healthcare NHS Trust (£42 million); Barking, Havering and Redbridge Hospitals NHS Trust (£22 million); Portsmouth Hospitals NHS Trust (£15 million); North West London Hospitals NHS Trust (£8 million); Trafford Healthcare NHS Trust (£6 million) and West Middlesex University Hospital NHS Trust (£5 million).

The reduction in the overall gross operating deficit and the number with an operating deficit is mainly due to the Oxford Radcliffe Hospital NHS Trust having forecast a £3 million operating deficit at Q3, but instead finishing the year with a small surplus.

The Department will continue to work with the SHAs to ensure that, during 2010/11, the 10 organisations that ended 2009/10 in deficit put plans in place to return to financial balance, whilst at the same time maintaining and improving services to patients.

Figure 2 – NHS Financial Performance by Strategic Health Authority area – trust sector

	2006/07 Outturn		2007/08 Outturn		2008/09 Outturn		2009/10 Outturn	
	£m	% Turnover	£m	% Turnover	£m	% Turnover	£m	% Turnover
North East	5	0.3%	33	2.9%	17	0.3%	10	3.0%
North West	(14)	(0.3%)	44	3.9%	(15)	(0.1%)	15	0.5%
Yorkshire & The Humber	(22)	(0.8%)	16	1.4%	44	0.4%	14	0.6%
East Midlands	(16)	(0.6%)	36	3.2%	22	0.2%	18	0.7%
West Midlands	16	0.4%	51	4.5%	48	0.4%	53	1.6%
East of England	1	0.0%	26	2.3%	40	0.4%	30	1.4%
London	6	0.1%	47	4.1%	(21)	(0.1%)	(3)	(0.0%)
South East Coast	(21)	(0.7%)	34	3.0%	49	0.5%	37	1.5%
South Central	7	0.2%	38	3.3%	18	0.2%	(7)	(0.3%)
South West	(40)	(1.3%)	48	4.2%	33	0.3%	28	1.3%
Total	(78)	(0.2%)	373	1.1%	235	0.8%	195	0.7%

¹ In addition to the gross operating deficit, there is a gross technical deficit of £1,364 million in eighty four NHS trusts (this includes the six organisations with an operating deficit).

A technical deficit is a deficit arising due to one or both of the following:

- a) **Impairments to Fixed Assets** – 2009/10 is the final year for organisations to revalue their assets to a Modern Equivalent Asset (MEA) basis of valuation. An impairment charge is not considered part of the organisations' operating position.
- b) **The Revenue cost of bringing PFI assets onto the balance sheet** (due to the introduction of International Financial Reporting Standards (IFRS) accounting in 2009/10) – NHS trust's financial performance measurement needs to be aligned with the guidance issued by HM Treasury measuring Departmental expenditure. Therefore, the incremental revenue expenditure resulting from the application of IFRS to PFI, which has no cash impact and is not chargeable for overall budgeting purposes, should be reported as technical.

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Figure 3 – SHA and PCT sector Surplus and (Deficit) 2006/07 to 2009/10

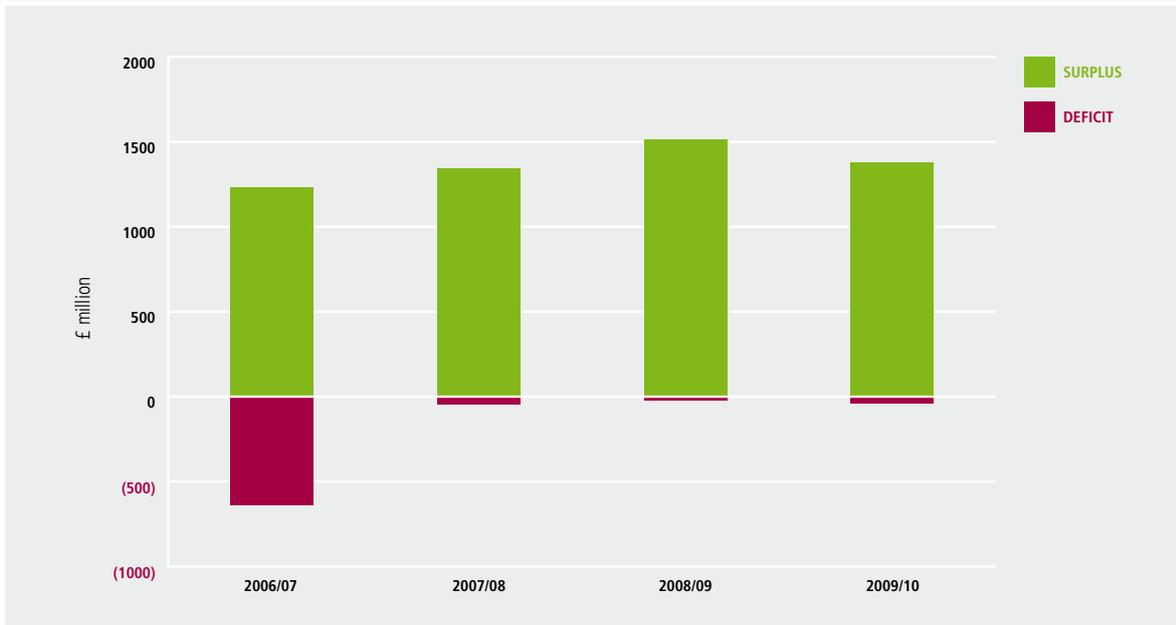
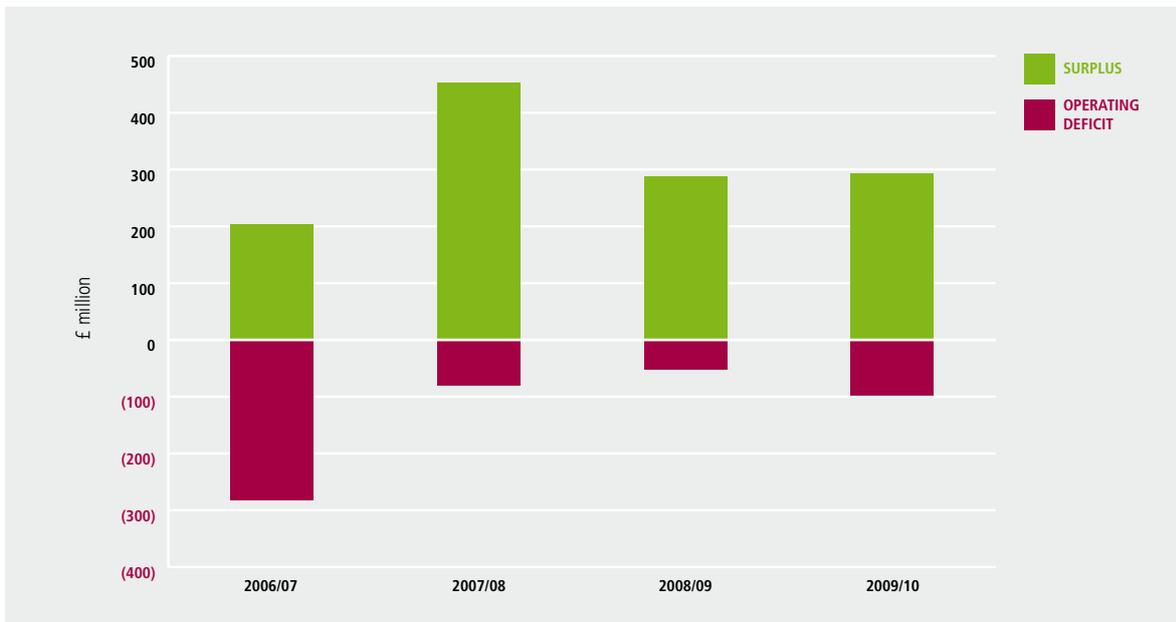


Figure 4 – Trust sector Surplus and (Operating Deficit) 2006/07 to 2009/10



3. The quality and productivity challenge

The demand for healthcare from a growing and ageing population, new technology and ever higher patient expectations mean there is increasing pressure on the NHS budget.

In order to secure the future of the NHS we must eliminate waste and increase productivity and reinvest the money we save into high quality patient care. This is the quality and productivity challenge.

Savings will have to be made in every part of the NHS. We recognise that this scale of transformation cannot be delivered centrally: the local and regional NHS is best placed to identify savings based on their circumstances and priorities.

In future, more care will be provided closer to people's homes and those services must be better integrated around people's needs.

Hospital-based care will be re-structured to support this change and concentrate on providing care for the sickest patients.

During Q4, SHAs started work on plans to identify ways of improving the quality of care they deliver, and 12 national workstreams were set up to help SHAs to deliver cost savings and improve quality in specific areas such as long-term conditions, medicines use and end of life care.

quality and productivity

4. Healthcare-associated infections

infections



MRSA number of infections

In Q4, 482 MRSA bloodstream infections were reported, which is a 31 percent decrease on the same quarter last year. There were 1,899 MRSA bloodstream infections reported in 2009/10, which is a 35 percent decrease on the previous year.

Rates of *Clostridium Difficile*

In Q4, 6,342 *C. difficile* infections were reported, which is a 24 percent decrease on the same quarter last year. There were 25,605 *C. difficile* infections reported in 2009/10, which is a 29 percent decrease on the previous year.

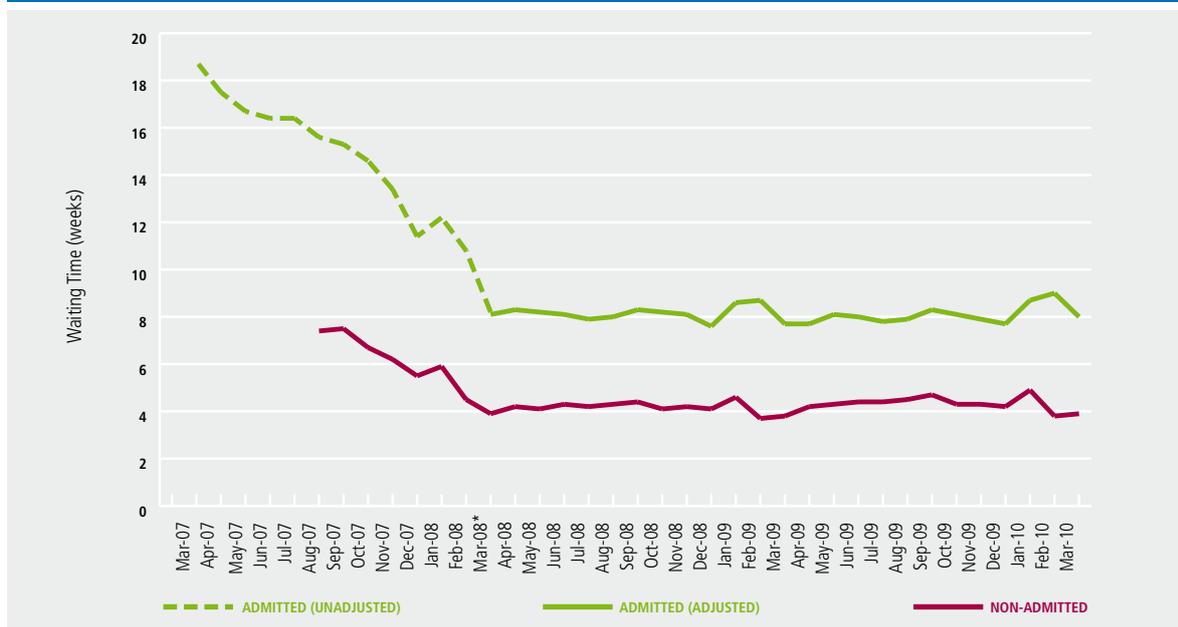
5. Better access to care

Elective care and diagnostics

In March 2010, 92 percent of admitted patients and 97.8 percent of non-admitted patients were treated within 18 weeks across England. The average (median) waiting time from referral to treatment for patients treated in March was eight weeks for admitted patients and 3.9 weeks for non-admitted patients.

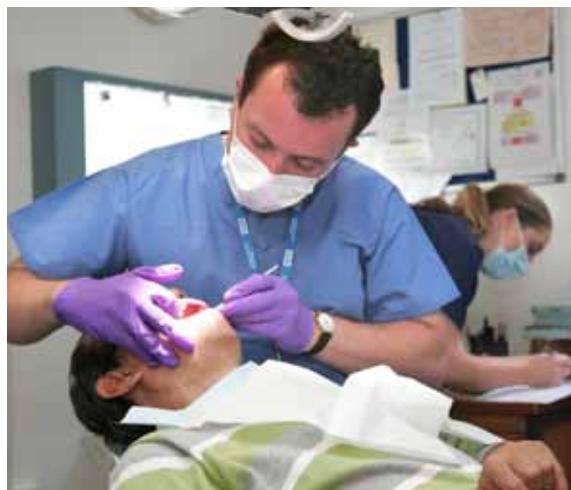
access

Figure 5 – Average (Median) RTT Waiting Times, England



Dentistry

The patients seen data, published by the NHS Information Centre on 20 May 2010, show that 28.4 million patients saw an NHS dentist in the 24 months ending 31 March 2010. This is 200,000 more than were seen in the 24 months ending 31 December 2009 but as a percentage of the population this is still 0.7 percent lower than the percentage seen in the 24 months ending March 2006, and the number of children seen is still some 102,000 below the 2006 level.





A&E

For the full reporting year, across all A&E types, 98.3 percent of patients spent four hours or less from arrival to admission, transfer or discharge. This compares to 98.1 percent in 2008/09.

For Q4, across all A&E types, 97.9 percent of patients spent four hours or less from arrival to admission, transfer or discharge. This compares to 97.8 percent in Q3 and 97.7 percent for the same quarter last year (Q4, 2008/09).

In Q4 the percentage of patients who spent four hours or less from arrival to admission, transfer or discharge in major A&E departments only (type ones) was 96.9 percent compared to 96.8 percent in the previous quarter (Q3 2009/10) and 96.8 percent in the same quarter last year (Q4 2008/09).

In Q4 there were 4.9 million attendances at all types of A&E departments, a 2.2 percent increase from the same quarter last year (Q4 2008/09) and a 4.2 percent decrease from Q3.



Ambulance

Published annual data for 2009/10 shows performance for Category A (immediately life threatening) calls did not meet the 75 percent standard, with trusts reporting a national response rate of 74.3 percent, and for Category B (serious, but not immediately life threatening) calls, performance was 91 percent against the 95 percent standard.

There was an increase in both the number of calls and emergency responses. The total number of emergency and urgent calls was 7.87 million, a 391,000 (5.2 percent) increase over the previous year when there were 7.48 million. Of these, 6.42 million calls (81.5 percent) resulted in an emergency response arriving at the scene of the incident, a 265,000 (4.3 percent) increase over the previous year when there were 6.15 million.

Performance nationally was consistent with 2008/09 data on performance against the Category A eight-minute and Category B 19-minute standards.

Cancer waits

Q4 figures for two-week, 31-day and 62-day outpatient services and first definitive treatments show that waiting times are as follows:

- Two week wait – **95.6 percent** of people seen by a specialist within two weeks of an urgent GP referral for suspected cancer (unchanged from Q3).
- 31-day wait – **98.4 percent** of people treated within 31 days from diagnosis to first treatment for all cancers (unchanged from Q3).
- 62-day wait – **86.7 percent** of people treated within 62 days from urgent referral for suspected cancer to first treatment, for all cancers (86.6 percent in Q3).

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All of these sustained levels of performance were above the specified operational standards.

These figures are broadly in line with the previous quarter. Figures by cancer or treatment type (for first and subsequent treatments) and for non-cancer two-week wait activity are as follows:

- Breast symptom two-week wait – **92 percent** of people urgently referred for breast symptoms (where cancer was not initially suspected) were seen within two weeks of referral (this is a new standard and the first scheduled publication of these data and shows performance slightly below the operational standard of 93 percent).
- 31-day wait – **99.3 percent** of people treated within 31 days from diagnosis to first treatment for breast cancer (99 percent in Q3).
- 62-day wait – **97.6 percent** of people treated with 62 days from urgent referral for suspected cancer to first treatment for breast cancer (97.3 percent in Q3).
- 31-day wait – **97 percent** of people treated within 31 days where subsequent treatment is surgery (97.1 percent in Q3).

- 31-day wait – **99.5 percent** of people treated within 31 days where subsequent treatment is an anti-cancer drug regimen (99.7 percent in Q3).
- 62-day wait – **93.7 percent** of people first treated within 62 days following a consultant's decision to upgrade a patient's priority, for all cancers (94.9 percent in Q3).
- 62-day wait – **93.9 percent** people first treated for cancer within 62 days following referral from an NHS screening service, for all cancers (94.4 percent in Q3).

Figures are broadly the same in Q4 as in Q3, although the percentage has fallen slightly for 62-day waits relating to a consultant's decision to upgrade a patient's priority and following referral from an NHS screening service.

6. Keeping adults and children well

Smoking cessation



The statistics for Q3 indicate that increasing numbers of smokers are using the NHS Stop Smoking Services. 492,166 people set a quit date through the services between April and December 2009, which is an increase of 14 percent on the same period in 2008/09 (487,265).

Between April and December 2009, 236,735 people (48 percent of those setting a quit date) successfully stopped smoking with NHS Stop Smoking Services, a 10 percent (11,059) increase on the number of quitters seen in the same period in 2008/09.

69 percent of successful quitters had their results confirmed by carbon monoxide (CO) validation, which demonstrates that the services are continuing to improve service quality through more regular use of biochemical validation of quit status. This percentage was 66 percent in 2008/09 and 60 percent in 2007/08.

14,608 pregnant women set a quit date, and of these, 6,434 successfully quit at the four-week follow-up (44 percent).

Total expenditure on NHS Stop Smoking Services was £60.6 million, an increase of 17 percent (£8.9 million) on the final figure for the same period in 2008/09 (£51.6 million). The cost per quitter is £256 compared with £239 based on final figures for the same period in 2008/09.

Stroke and transient ischaemic attack (TIA)

The Q4 data for the vital sign shows further improvement in both parts.

(i) Nationally for stroke: 61.5 percent of patients admitted with a stroke spent 90 percent of their time on a stroke unit, a 3.1 percent improvement on the previous quarter.

(ii) Nationally for TIA: 56.2 percent of those patients with a higher risk of stroke presenting in an outpatient setting were treated within 24 hours, a 5.1 percent improvement on the previous quarter.

Note: Data is subject to the Department's revision policy and figures can change where PCTs submit revised data.

Chlamydia

Q4 data for the National Chlamydia Screening Programme shows that 8.1 percent of 15-24 year olds were tested in that period, bringing cumulative testing levels for 2009/10 to 22.1 percent. 56 PCTs met or exceeded the 25 percent expectation.

Bowel Screening

In the NHS Bowel Cancer Screening Programme, all 57 local screening centres are now operational and only two PCT populations are not covered by the programme: Swindon and the Isle of Wight.

As at February 2010, over 3.2 million men and women had been screened and nearly 5,000 cancers detected. Five pilot sites have successfully rolled out the age extension to men and women aged 70 to 75. In addition to the pilot sites, seven other sites had implemented the extension by 31 March 2010: Tyne, Tees, County Durham, Bradford, Cambridge, Derbyshire and Gloucestershire.

Maternity



PCT performance in providing access to maternity services is measured by the 'maternity early access' indicator: the percentage of women who have seen a midwife or a maternity healthcare professional, for an assessment of health and social care needs, risks and choices by 12 completed weeks of pregnancy. Data submitted indicates a continued improvement in Q2 2009/10 with 87.3 percent of women in England assessed by 12 weeks compared with 81.4 percent² in Q1 2009/10.

² Data for Quarter 1 2009/10 (previously published on 17 February 2010) was revised on 19 May 2010 from 78.9 per cent to 81.4 per cent. In line with Government Statistical Service practice DH data is revised twice a year in order to reflect the most accurate position possible. Guidance of the revisions policy is published at www.dh.gov.uk/en/Publicationsandstatistics/Statistics/Perfomancedataandstatistics/index.htm

Breastfeeding

PCTs monitor breastfeeding prevalence at six to eight weeks, when the baby attends for his/her development check. In England, the prevalence of breastfeeding at six to eight weeks at 2009/10 Q4 is 45.2 percent of infants due a six to eight-week check, up on the figure of 44.8 percent recorded in 2009-10 Q3. This increase is estimated to be a product of the improvement in data coverage achieved over that period.

Bed days for under-18-year-olds on adult psychiatric wards

The bed day figures for Q4 show no under-16s on adult psychiatric wards. The bed day figure of 1,983 for 16/17 year olds on adult psychiatric wards was up on the two previous quarters but still meant that 95.9 per cent of bed days for under-18s were on Children and Adolescent Mental Health Service (CAMHS) wards.

Children and Adolescent Mental Health Service (CAMHS)



Progress towards delivering comprehensive CAMHS is being measured via four proxy measures: learning disability services, age-appropriate services for 16/17 year olds, 24-hour cover and early intervention support services. Access to these services is reported on a scale of one to four; one representing the lowest access and four the highest.

Scores for all four proxy measures significantly improved. There were no PCTs scoring a one on any of the proxy measures and only three scores of two. Over the four proxies there were 39 instances of PCTs moving from a score of three to a score of four (11 for both the 16/17 year old and early intervention proxies, nine for the 24-hour cover proxy and eight for the learning disability proxy). The number of PCTs scoring four for all four proxies increased from 60 to 67.

Figure 6 – Access to CAMHS Q4 2009/10

Rate	CAMHS for children and young people with learning disabilities	Age appropriate services for 16 and 17 year olds	24-hour cover	Full range of early intervention services commissioned by the local authority and PCT in partnership
1	0	0	0	0
2	1	0	0	2
3	48	21	13	58
4	102	131	139	92

7. Experience, satisfaction and engagement

experience



Single-sex accommodation

The Department's Delivering Same-Sex Accommodation programme concluded at the end of 2009/10.

Some key points of focus from this former programme include:

- All but one of the 1,189 Privacy and Dignity fund-based improvement schemes have been completed (as reported by SHAs).
- The Care Quality Commission's (CQC's) 2009 annual inpatient survey shows a marked improvement since 2008, with the number of patients sharing a sleeping area on first admission falling from 24 percent to 18 percent. There was improvement also among patients when asked if they shared a bathroom or toilet, where 23 percent said 'yes', (down from 30 percent over the previous three years). Of course, the 18 percent of patients reporting that they shared accommodation upon first admission is a key driver for still further improvement.

- The 2010/11 NHS Operating Framework required all providers of NHS care to publish a declaration before the end of March 2010 that they had virtually eliminated mixed-sex accommodation, and had plans in place for continued delivery of this commitment.

The revised Operating Framework (June) states that MSA needs to be eliminated, except where it is clearly in the overall best interests of the patient. This heralds the new Government's approach to eliminating MSA, and Q1 will update on associated, proactive developments.

Patient experience

Adult inpatient survey

The results from the 2009 adult inpatient survey were published by the CQC on 19 May 2010 and show that patients' satisfaction with the overall quality of care provided continues to improve, with 44 percent of people rating their care as excellent compared with only 38 percent in 2002.

The survey also shows patients reporting:

- Significant improvements in the provision of single-sex accommodation
- Improved cleanliness of hospital rooms and bathrooms
- Increased cooperation between medical staff
- Improved hygiene by medical staff
- Receiving copies of letters between clinicians

The survey also highlighted a need for improvement in several areas including:

- Communications between staff and patients around treatment, medication and side effects both on the wards and in A&E
- Help eating food on the ward
- Privacy in A&E
- Response to call buttons

Individual trust scores from the adult inpatients survey are available at:

www.cqc.org.uk/aboutcqc/howwedoit/involvingpeoplewhouseservices/patientsurveys/inpatientservices.cfm

Overall patient experience measure

The overall patient experience scores were updated on 19 May 2010 to reflect the 2009/10 adult inpatient survey results. The overall patient experience score in 2009/10 for adult inpatients is 75.6 out of 100, a decrease of 0.4 from the 2008/09 score of 76.

As well as an overall measure, the DH also report against five domains of care:

- Improving access and waiting
- Safe, high quality, coordinated care
- Better information, more choice
- Building closer relationships
- A clean, comfortable, friendly environment

The figures show an improvement in only one domain (access and waiting) with the remaining four domains all showing very slight deterioration of less than one percentage point.

Further information on the overall patient experience measure can be found at:

www.dh.gov.uk/en/Publicationsandstatistics/PublishedSurvey/NationalsurveyofNHSpatients/DH_087516

GP Patient Survey

The GP Patient Survey has been running since 2006/07 to ask patients about their experiences of their GP surgery. In 2009/10 the survey asked a different sample of 1.4 million adult patients registered with a GP in England to participate each quarter. The topline results include the following:

- 68 percent of patients reported that they were either very satisfied or fairly satisfied with their ability to get through to their doctor's surgery on the phone.
- 80 percent of patients who tried to get a quick appointment with a GP said they were able to do so within 48 hours.
- 71 percent of patients who wanted to book ahead for an appointment with a GP reported that they were able to do so.
- 75 percent of patients who wanted to book an appointment with a particular doctor at their GP surgery said they were able to do so all of the time or a lot of the time.
- 81 percent of patients responded that they were either very satisfied or fairly satisfied with the hours their GP surgery was open.
- 90 percent of patients reported that they were either very satisfied or fairly satisfied with the overall care they receive at their surgery.
- 84 percent of people with a long-standing health problem, disability, or infirmity have had a discussion with a doctor or nurse about how best to deal with their health problem.
- Of those who have had discussions about how best to deal with their health problem, 88 percent felt that the doctor or nurse took notice of their views about dealing with their health problem, and 88 percent say they were given information on the things they might do to deal with their problem. 84 percent agreed with the doctor or nurse about how best to manage their health problem.

experience

Other existing commitments

A three-month maximum wait for revascularisation:

At Q4, there were no breaches of the revascularisation waiting time target to treat all patients within 13 weeks of their referral.

A maximum two-week standard for Rapid Chest Pain Clinics:

At Q4, the NHS has sustained the operational standard on Rapid Access Chest Pain Clinics, with 99.7 percent of patients seen in a Rapid Access Chest Pain Clinic within two weeks of a decision to refer.

Thrombolysis 'call to needle' of at least 68 percent within 60 minutes, where thrombolysis is the preferred local treatment for heart attack:

At Q4, the percentage of heart attack patients treated with thrombolysis within 60 minutes of calling for help was 67 percent, which compares with 62 percent at Q3.

Thrombolysis is no longer the main treatment for heart attack in England. Primary angioplasty services are now available for about two thirds of the population. The remaining third continues to receive thrombolysis but, typically, this is in more rural areas where ambulance journey times to patients take longer. These patients will have longer delays to treatment because of geography and this is reflected in the below target performance.

Guaranteed access to a Genito Urinary Medicine (GUM) clinic within 48 hours of contacting a service

The data for March 2010 shows that 99.9 percent of first appointments offered to patients within 48 hours and 88.1 percent of patients were seen within 48 hours.

All patients who have operations cancelled for non-clinical reasons to be offered another binding date within 28 days, or the patient's treatment to be funded at the time and hospital of the patients choice

The NHS met the operational standard for cancelled operations at Q4 by offering 95.6 percent of patients whose operations were cancelled for non-clinical reasons another binding date within 28 days.

100 percent of people with diabetes to be offered screening for the early detection (and treatment if needed) of diabetic retinopathy:

At Q4, 96.2 percent of people known to have diabetes were offered screening for diabetic retinopathy in the previous twelve months. The number of people with diabetes is rising. Figures for Q4 show 2.10 million people were offered screening and the number of people with diabetes stands at 2.34 million. When the screening programme was introduced in 2003 the number of people with diabetes stood at 1.3 million.

Deliver 7,500 new cases of psychosis served by early intervention teams per year

At the end of Q4, 10,193 new patients were engaged with the Early Intervention in Psychosis teams. This exceeds the full-year target of 7,500 new cases and is seven percent more than provided in the same period last year. This target was met in both 2007/8 and 2008/9.

All patients who need them to have access to crisis services, with delivery of 100,000 new crisis resolution home treatment episodes each year

At the end of Q4, Crisis Resolution Home Treatment Teams carried out 127,396 home treatments. This exceeds the target of 100,000 new crisis resolution home treatment episodes each year and is 7.5 percent more home treatments provided than in same period last year. This target was also met in 2008/09.

Annex 1: North East SHA

SHA and PCT name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Revenue Resource Limit (RRL) £000s	2009/10 Annual Accounts Surplus/ (Deficit) as % RRL
COUNTY DURHAM PCT	242	981	918	1,020	952,428	0.1%
DARLINGTON PCT	56	101	301	301	174,097	0.2%
GATESHEAD PCT	469	297	146	504	376,161	0.1%
HARTLEPOOL PCT	70	212	126	125	172,597	0.1%
MIDDLESBROUGH PCT	3,379	341	633	278	279,805	0.1%
NEWCASTLE PCT	860	1,082	4,616	945	501,040	0.2%
NORTH EAST SHA	64,511	85,826	99,407	72,036	352,863	20.4%
NORTH TYNESIDE PCT	380	178	563	475	365,246	0.1%
NORTHUMBERLAND CARE PCT	(4,697)	373	443	220	521,789	0.0%
REDCAR AND CLEVELAND PCT	934	1,352	380	513	246,382	0.2%
SOUTH TYNESIDE PCT	422	719	592	1,819	294,495	0.6%
STOCKTON-ON-TEES TEACHING PCT	2,184	3,311	156	424	313,429	0.1%
SUNDERLAND TEACHING PCT	347	1,190	388	845	532,208	0.2%
NORTH EAST TOTAL SHA/PCT SECTOR	69,157	95,963	108,669	79,505	5,082,540	1.6%

Trust name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
COUNTY DURHAM AND DARLINGTON ACUTE HOSPITALS NHS TRUST (1)	1,374	n/a	n/a	n/a	n/a	n/a
NEWCASTLE UPON TYNE HOSPITALS NHS TRUST (2)	1	n/a	n/a	n/a	n/a	n/a
NORTH EAST AMBULANCE SERVICE NHS TRUST	122	350	2,249	4,736	101,389	4.7%
NORTH TEES AND HARTLEPOOL NHS TRUST (3)	3,222	10,061	n/a	n/a	n/a	n/a
NORTHUMBERLAND, TYNE AND WEAR NHS TRUST (4)	53	3,498	3,852	5,296	198,408	2.7%
NORTHUMBRIA HEALTHCARE NHS TRUST (5)	2	n/a	n/a	n/a	n/a	n/a
SOUTH TEES HOSPITALS NHS TRUST (6)	302	17,280	10,445	131	35,565	0.4%
TEES, ESK AND WEAR VALLEYS NHS TRUST (7)	275	2,104	483	n/a	n/a	n/a
NORTH EAST TOTAL TRUST SECTOR	5,351	33,293	17,029	10,163	335,362	3.0%

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 1 County Durham and Darlington Acute Hospitals NHS Trust achieved Foundation Trust status on 1st February 2007.
- 2 Newcastle Upon Tyne Hospitals NHS Trust achieved Foundation Trust status on 1st June 2006.
- 3 North Tees and Hartlepool NHS Trust achieved Foundation Trust status on 1st December 2007.
- 4 Northumberland, Tyne and Wear NHS Trust achieved Foundation Trust status on 1st December 2009.
- 5 Northumbria Healthcare NHS Trust achieved Foundation Trust status on 1st August 2006.
- 6 South Tees Hospitals NHS Trust achieved Foundation Trust status on 1st May 2009.
- 7 Tees, Esk and Wear Valleys NHS Trust achieved Foundation Trust status on 1st July 2008.

In addition to the operating deficits reported in the 2009/10 Annual Accounts shown above, the following organisation(s) also reported a technical deficit (£m) in the same period. A technical deficit is a deficit arising due to:

a) impairments including those attributable to the transition to MEA (Modern Equivalent Assets) valuation, or

b) incurring additional non-cash revenue charges associated with bringing PFI assets on the balance sheet due to the introduction of IFRS accounting in 2009/10. This is a non-cash issue that is not recognised for NHS budgeting purposes.

Northumberland, Tyne and Wear NHS Trust (£34m)

South Tees Hospitals NHS Trust (£7m)

Note: SHA and PCT turnover equals the Revenue Resource Limit (RRL) they are allocated. Trust turnover is all the income they receive including income from PCTs. Trust income should therefore be excluded from any aggregation of SHA economy turnover to avoid double counting resources.

Annex 2: North West SHA

SHA and PCT name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Revenue Resource Limit (RRL) £000s	2009/10 Annual Accounts Surplus/ (Deficit) as % RRL
ASHTON, LEIGH AND WIGAN PCT	2,163	1,641	2,495	640	546,286	0.1%
BLACKBURN WITH DARWEN PCT	2,880	4,753	2,048	717	280,911	0.3%
BLACKPOOL PCT	2,026	2,703	3,193	2,532	288,362	0.9%
BOLTON PCT	827	988	992	996	455,446	0.2%
BURY PCT	162	98	41	413	313,215	0.1%
CENTRAL AND EASTERN CHESHIRE PCT	630	1,007	336	1,007	686,733	0.1%
CENTRAL LANCASHIRE PCT	3,129	6,172	8,558	3,030	738,164	0.4%
CUMBRIA TEACHING PCT	(36,703)	530	233	229	827,289	0.0%
EAST LANCASHIRE TEACHING PCT	3,794	9,901	2,464	1,021	664,880	0.2%
HALTON AND ST HELENS PCT	279	167	420	295	579,491	0.1%
HEYWOOD, MIDDLETON AND ROCHDALE PCT	2,338	4,845	3,051	579	391,591	0.1%
KNOWSLEY PCT	2,418	1,726	4,819	576	323,343	0.2%
LIVERPOOL PCT	3,840	10,644	6,429	5,287	990,542	0.5%
MANCHESTER PCT	176	1,147	687	481	1,011,030	0.0%
NORTH LANCASHIRE TEACHING PCT	984	418	2,051	1,565	547,517	0.3%
NORTH WEST SHA	206,355	206,829	245,142	157,339	852,922	18.4%
OLDHAM PCT	1,436	1,441	1,528	1,381	414,688	0.3%
SALFORD PCT	2,896	973	1,991	993	457,342	0.2%
SEFTON PCT	13	605	287	498	509,082	0.1%
STOCKPORT PCT	190	1,735	238	231	463,059	0.0%
TAMESIDE AND GLOSSOP PCT	2,238	1,931	1,980	980	410,438	0.2%
TRAFFORD PCT	17	1,054	133	534	352,204	0.2%
WARRINGTON PCT	(2,439)	1,603	557	222	313,439	0.1%
WESTERN CHESHIRE PCT	3,999	900	1,598	1,279	407,225	0.3%
WIRRAL PCT	275	9,670	3,310	2,047	596,156	0.3%
NORTH WEST TOTAL SHA/PCT SECTOR	203,923	273,481	294,581	184,872	13,421,355	1.4%

Annex 2: North West SHA

Trust name A – S	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
5 BOROUGH PARTNERSHIP NHS TRUST (1)	545	958	1,482	2,210	95,154	2.3%
AINTREE HOSPITALS NHS TRUST (2)	5	n/a	n/a	n/a	n/a	n/a
BLACKPOOL, FYLDE AND WYRE HOSPITALS NHS TRUST (3)	1,572	3,828	n/a	n/a	n/a	n/a
BOLTON HOSPITALS NHS TRUST (4)	45	1,735	(2,351)	n/a	n/a	n/a
BOLTON, SALFORD AND TRAFFORD MENTAL HEALTH NHS TRUST (5)	252	200	n/a	n/a	n/a	n/a
CALDERSTONES NHS TRUST (6)	241	185	1,520	n/a	n/a	n/a
CENTRAL MANCHESTER AND MANCHESTER CHILDREN'S UNIVERSITY HOSPITALS NHS TRUST (7)	1,317	336	4,715	n/a	n/a	n/a
CHESHIRE AND WIRRAL PARTNERSHIP NHS TRUST (8)	116	129	n/a	n/a	n/a	n/a
CHRISTIE HOSPITAL NHS TRUST (9)	3,704	n/a	n/a	n/a	n/a	n/a
CLATTERBRIDGE CENTRE FOR ONCOLOGY NHS TRUST (10)	523	n/a	n/a	n/a	n/a	n/a
EAST CHESHIRE NHS TRUST	(5,895)	885	522	3,926	115,877	3.4%
EAST LANCASHIRE HOSPITALS NHS TRUST	310	223	133	287	336,952	0.1%
LANCASHIRE CARE NHS TRUST (11)	92	1,187	n/a	n/a	n/a	n/a
LIVERPOOL HEART AND CHEST HOSPITAL NHS TRUST (12)	27	27	4,337	1,827	66,524	2.7%
MANCHESTER MENTAL HEALTH AND SOCIAL CARE NHS TRUST	85	455	521	532	97,067	0.5%
MERSEY CARE NHS TRUST	99	500	500	3,000	196,919	1.5%
NORTH CHESHIRE HOSPITALS NHS TRUST (13)	(6,695)	6,991	1,060	n/a	n/a	n/a
NORTH CUMBRIA MENTAL HEALTH AND LEARNING DISABILITIES NHS TRUST (14)	321	1,562	n/a	n/a	n/a	n/a
NORTH CUMBRIA UNIVERSITY HOSPITALS NHS TRUST	97	51	993	327	216,098	0.2%
NORTH WEST AMBULANCE SERVICE NHS TRUST	130	111	840	1,041	242,220	0.4%
PENNINE ACUTE HOSPITALS NHS TRUST	(9,170)	9,472	48	620	557,760	0.1%
PENNINE CARE NHS TRUST (15)	543	612	388	n/a	n/a	n/a
ROYAL LIVERPOOL BROADGREEN UNIVERSITY HOSPITALS NHS TRUST	406	1,813	2,781	4,021	401,461	1.0%
ROYAL LIVERPOOL CHILDREN'S NHS TRUST (16)	21	296	301	n/a	n/a	n/a
SALFORD ROYAL HOSPITALS NHS TRUST (17)	837	n/a	n/a	n/a	n/a	n/a
SOUTH MANCHESTER UNIVERSITY HOSPITALS NHS TRUST (18)	28	n/a	n/a	n/a	n/a	n/a
SOUTHPORT AND ORMSKIRK HOSPITAL NHS TRUST	(2,823)	2,823	802	500	146,757	0.3%

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 1 5 Boroughs Partnership NHS Trust achieved Foundation Trust status on 1st March 2010.
- 2 Aintree Hospitals NHS Trust achieved Foundation Trust status on 1st August 2006.
- 3 Blackpool, Fylde and Wyre Hospitals NHS Trust achieved Foundation Trust status on 1st December 2007.
- 4 Bolton Hospitals NHS Trust achieved Foundation Trust status on 1st October 2008.
- 5 Bolton, Salford and Trafford Mental Health NHS Trust achieved Foundation Trust status on 1st February 2008.
- 6 Calderstones NHS Trust achieved Foundation Trust status on 1st April 2009.
- 7 Central Manchester and Manchester Children's University Hospitals NHS Trust achieved Foundation Trust status on 1st January 2009.
- 8 Cheshire and Wirral Partnership NHS Trust achieved Foundation Trust status on 1st July 2007.
- 9 Christie Hospital NHS Trust achieved Foundation Trust status on 1st April 2007.
- 10 Clatterbridge Centre for Oncology NHS Trust achieved Foundation Trust status on 1st August 2006.
- 11 Lancashire Care NHS Trust achieved Foundation Trust status on 1st December 2007.
- 12 Liverpool Heart and Chest Hospital NHS Trust achieved Foundation Trust status on 1st December 2009.
- 13 North Cheshire Hospitals NHS Trust achieved Foundation Trust status on 1st December 2008.
- 14 North Cumbria Mental Health and Learning Disabilities NHS Trust achieved Foundation Trust status on 1st October 2007.
- 15 Pennine Care NHS Trust achieved Foundation Trust status on 1st July 2008.
- 16 Royal Liverpool Children's NHS Trust achieved Foundation Trust status on 1st August 2008.
- 17 Salford Royal Hospitals NHS Trust achieved Foundation Trust status on 1st August 2006.
- 18 South Manchester University Hospitals NHS Trust achieved Foundation Trust status on 1st November 2006.

Annex 2: North West SHA

Trust name S – W	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
ST HELENS AND KNOWSLEY TEACHING HOSPITALS NHS TRUST	257	219	(22,687)	225	236,411	0.1%
TAMESIDE AND GLOSSOP ACUTE SERVICES NHS TRUST (19)	227	758	n/a	n/a	n/a	n/a
THE MID CHESHIRE HOSPITALS NHS TRUST (20)	60	2,258	n/a	n/a	n/a	n/a
TRAFFORD HEALTHCARE NHS TRUST	(5,973)	524	(2,186)	(6,048)	94,812	(6.4%)
UNIVERSITY HOSPITALS OF MORECAMBE BAY NHS TRUST	932	2,884	1,889	2,126	249,934	0.9%
WALTON CENTRE FOR NEUROLOGY AND NEUROSURGERY NHS TRUST (21)	500	500	2,812	424	21,410	2.0%
WIRRAL HOSPITAL NHS TRUST (22)	53	48	n/a	n/a	n/a	n/a
WRIGHTINGTON, WIGAN AND LEIGH NHS TRUST (23)	2,633	2,235	(13,002)	n/a	n/a	n/a
NORTH WEST TOTAL TRUST SECTOR	(14,578)	43,805	(14,582)	15,018	3,075,356	0.5%

For FTs the year end position is only for the time when the organisation was an NHS trust:

19 Tameside and Glossop Acute Services NHS Trust achieved Foundation Trust status on 1st February 2008.

20 The Mid Cheshire Hospitals NHS Trust achieved Foundation Trust status on 1st April 2008.

21 Walton Centre for Neurology and Neurosurgery NHS Trust achieved Foundation Trust status on 1st August 2009.

22 Wirral Hospital NHS Trust achieved Foundation Trust status on 1st July 2007.

23 Wrightington, Wigan and Leigh NHS Trust achieved Foundation Trust status on 1st December 2008.

In addition to the operating deficits reported in the 2009/10 Annual Accounts shown above, the following organisation(s) also reported a technical deficit (£m) in the same period. A technical deficit is a deficit arising due to:

a) impairments including those attributable to the transition to MEA (Modern Equivalent Assets) valuation, or

b) incurring additional non-cash revenue charges associated with bringing PFI assets on the balance sheet due to the introduction of IFRS accounting in 2009/10. This is a non-cash issue that is not recognised for NHS budgeting purposes.

5 Boroughs Partnership NHS Trust (£0.6m)

East Lancashire Hospitals NHS Trust (£46m)

Liverpool Heart and Chest Hospital NHS Trust (£7m)

Mersey Care NHS Trust (£47m)

North Cumbria University Hospitals NHS Trust (£10m)

North West Ambulance Service NHS Trust (£26m)

Pennine Acute Hospitals NHS Trust (£22m)

Royal Liverpool Broadgreen University Hospital NHS Trust (£16m)

Southport and Ormskirk Hospital NHS Trust (£7m)

St Helens and Knowsley Teaching Hospitals NHS Trust (£45m)

Trafford Healthcare NHS Trust (£2m)

Note: SHA and PCT turnover equals the Revenue Resource Limit (RRL) they are allocated. Trust turnover is all the income they receive including income from PCTs. Trust income should therefore be excluded from any aggregation of SHA economy turnover to avoid double counting resources.

Annex 3: Yorkshire & Humber SHA

SHA and PCT name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Revenue Resource Limit (RRL) £000s	2009/10 Annual Accounts Surplus/ (Deficit) as % RRL
BARNESLEY PCT	1,281	2,650	2,510	3,461	436,304	0.8%
BRADFORD AND AIREDALE TEACHING PCT	3,181	2,875	3,457	7,550	887,695	0.9%
CALDERDALE PCT	542	1,338	2,000	2,679	330,363	0.8%
DONCASTER PCT	1,696	3,643	2,760	4,177	545,969	0.8%
EAST RIDING OF YORKSHIRE PCT	(1,958)	2,765	1,997	3,684	458,259	0.8%
HULL TEACHING PCT	3,271	8,339	6,548	3,820	488,422	0.8%
KIRKLEES PCT	906	4,405	2,787	2,928	645,407	0.5%
LEEDS PCT	435	3,312	5,150	5,002	1,244,612	0.4%
NORTH EAST LINCOLNSHIRE CARE TRUST PLUS (1)	0	1,052	1,146	2,222	272,956	0.8%
NORTH LINCOLNSHIRE PCT	(5,581)	1,196	1,107	1,249	249,716	0.5%
NORTH YORKSHIRE AND YORK PCT	(32,067)	(18,226)	2,401	317	1,173,316	0.0%
ROTHERHAM PCT	2,642	2,561	1,597	2,042	433,753	0.5%
SHEFFIELD PCT	1,192	1,660	1,712	4,479	938,440	0.5%
WAKEFIELD DISTRICT PCT	72	2,223	2,580	7,388	605,442	1.2%
YORKSHIRE AND THE HUMBER SHA	178,022	223,198	178,249	133,982	743,933	18.0%
YORKSHIRE AND HUMBER TOTAL SHA/PCT SECTOR	153,634	242,991	216,001	184,980	9,454,587	2.0%

Trust name A – N	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
AIREDALE NHS TRUST	275	522	759	605	124,824	0.5%
BRADFORD DISTRICT CARE TRUST	4	550	546	103	118,523	0.1%
CALDERDALE AND HUDDERSFIELD NHS TRUST (2)	81	n/a	n/a	n/a	n/a	n/a
DONCASTER AND SOUTH HUMBER HEALTHCARE NHS TRUST (3)	168	418	n/a	n/a	n/a	n/a
HULL AND EAST YORKSHIRE HOSPITALS NHS TRUST	165	6,755	5,020	7,601	469,995	1.6%
HUMBER MENTAL HEALTH TEACHING NHS TRUST (4)	24	353	1,376	1,351	69,241	2.0%
LEEDS MENTAL HEALTH TEACHING NHS TRUST (5)	2,515	541	n/a	n/a	n/a	n/a
LEEDS TEACHING HOSPITALS NHS TRUST	355	3,093	471	963	910,556	0.1%
MID YORKSHIRE HOSPITALS NHS TRUST	(11,688)	767	32,706	871	395,875	0.2%
NORTHERN LINCOLNSHIRE AND GOOLE HOSPITALS NHS TRUST (6)	446	69	n/a	n/a	n/a	n/a

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 1 North East Lincolnshire Care Trust Plus was formed following the dissolution of North East Lincolnshire PCT on 1st September 2007.
- 2 Calderdale and Huddersfield NHS Trust achieved Foundation Trust status on 1st August 2006.
- 3 Doncaster and South Humber Healthcare NHS Trust achieved Foundation Trust status on 1st July 2007.
- 4 Humber Mental Health Teaching NHS Trust achieved Foundation Trust status on 1st February 2010.
- 5 Leeds Mental Health Teaching NHS Trust achieved Foundation Trust status on 1st August 2007.
- 6 Northern Lincolnshire and Goole Hospitals NHS Trust achieved Foundation Trust status on 1st May 2007.

Annex 3: Yorkshire & Humber SHA

Trust name S – Y	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
SCARBOROUGH AND NORTH EAST YORKSHIRE HEALTHCARE NHS TRUST	(7,199)	98	1,873	1,914	118,136	1.6%
SHEFFIELD CARE TRUST (7)	8	388	80	n/a	n/a	n/a
SHEFFIELD CHILDREN'S NHS TRUST (8)	340	n/a	n/a	n/a	n/a	n/a
SOUTH WEST YORKSHIRE MENTAL HEALTH NHS TRUST (9)	163	2,291	1,015	569	9,946	5.7%
YORK HOSPITALS NHS TRUST (10)	(3,485)	n/a	n/a	n/a	n/a	n/a
YORKSHIRE AMBULANCE SERVICE NHS TRUST	(4,467)	251	151	518	197,910	0.3%
YORKSHIRE AND HUMBER TOTAL TRUST SECTOR	(22,295)	16,096	43,997	14,495	2,415,006	0.6%

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 7 Sheffield Care Trust achieved Foundation Trust status on 1st July 2008.
- 8 Sheffield Children's NHS Trust achieved Foundation Trust status on 1st August 2006.
- 9 South West Yorkshire Mental Health NHS Trust achieved Foundation Trust status on 1st May 2009.
- 10 York Hospitals NHS Trust achieved Foundation Trust status on 1st April 2007.

In addition to the operating deficits reported in the 2009/10 Annual Accounts shown above, the following organisation(s) also reported a technical deficit (£m) in the same period. A technical deficit is a deficit arising due to:

- a) impairments including those attributable to the transition to MEA (Modern Equivalent Assets) valuation, or
- b) incurring additional non-cash revenue charges associated with bringing PFI assets on the balance sheet due to the introduction of IFRS accounting in 2009/10. This is a non-cash issue that is not recognised for NHS budgeting purposes.

Airedale NHS Trust (£4m)
 Bradford District Care Trust (£11m)
 Hull and East Yorkshire Hospitals NHS Trust (£50m)
 Humber Mental Health Teaching NHS Trust (£0.5m)
 Leeds Teaching Hospitals NHS Trust (£43m)
 Mid Yorkshire Hospitals NHS Trust (£38m)
 Scarborough and North East Yorkshire Healthcare NHS Trust (£2m)
 Yorkshire Ambulance Service NHS Trust (£6m)

Note: SHA and PCT turnover equals the Revenue Resource Limit (RRL) they are allocated. Trust turnover is all the income they receive including income from PCTs. Trust income should therefore be excluded from any aggregation of SHA economy turnover to avoid double counting resources.

Annex 4: East Midlands SHA

SHA and PCT name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Revenue Resource Limit (RRL) £000s	2009/10 Annual Accounts Surplus/ (Deficit) as % RRL
BASSETLAW PCT	1,344	2,663	2,689	1,434	180,713	0.8%
DERBY CITY PCT	4,680	2,032	2,303	650	443,432	0.1%
DERBYSHIRE COUNTY PCT	4,867	4,122	4,761	1,873	1,099,443	0.2%
EAST MIDLANDS SHA	80,476	55,151	69,833	59,092	451,656	13.1%
LEICESTER CITY PCT	136	2,206	2,244	241	524,491	0.0%
LEICESTERSHIRE COUNTY AND RUTLAND PCT	(17,755)	199	1,049	1,148	879,314	0.1%
LINCOLNSHIRE TEACHING PCT	3,738	6,998	7,011	7,264	1,117,963	0.6%
NORTHAMPTONSHIRE TEACHING PCT	(7,911)	4,159	4,387	4,642	986,808	0.5%
NOTTINGHAM CITY PCT	4,946	6,422	2,283	2,448	544,035	0.4%
NOTTINGHAMSHIRE COUNTY TEACHING PCT	8,763	9,820	10,003	4,514	1,003,809	0.4%
EAST MIDLANDS TOTAL SHA/PCT SECTOR	83,284	93,772	106,563	83,306	7,231,664	1.2%

Trust name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
DERBYSHIRE MENTAL HEALTH SERVICES NHS TRUST	501	518	990	1,014	103,615	1.0%
EAST MIDLANDS AMBULANCE SERVICE NHS TRUST	238	298	1,564	2,016	156,570	1.3%
KETTERING GENERAL HOSPITAL NHS TRUST (1)	543	2,705	3,444	n/a	n/a	n/a
LEICESTERSHIRE PARTNERSHIP NHS TRUST	7	303	683	1,732	138,873	1.2%
LINCOLNSHIRE PARTNERSHIP NHS TRUST (2)	462	922	n/a	n/a	n/a	n/a
NORTHAMPTON GENERAL HOSPITAL NHS TRUST	156	1,834	2,100	2,081	227,805	0.9%
NORTHAMPTONSHIRE HEALTHCARE NHS TRUST (3)	310	2,438	342	29	8,683	0.3%
NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST	(6,803)	7,069	5,557	7,256	722,169	1.0%
NOTTINGHAMSHIRE HEALTHCARE NHS TRUST	284	7,458	3,905	2,387	290,728	0.8%
SHERWOOD FOREST HOSPITALS NHS TRUST (4)	2,470	n/a	n/a	n/a	n/a	n/a
UNITED LINCOLNSHIRE HOSPITALS NHS TRUST	(13,761)	12,488	366	1,282	391,141	0.3%
UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST	61	577	3,018	51	697,692	0.0%
EAST MIDLANDS TOTAL TRUST SECTOR	(15,532)	36,610	21,969	17,848	2,737,276	0.7%

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 1 Kettering General Hospital NHS Trust achieved Foundation Trust status on 1st November 2008.
- 2 Lincolnshire Partnership NHS Trust achieved Foundation Trust status on 1st October 2007.
- 3 Northamptonshire Healthcare NHS Trust achieved Foundation Trust status on 1st May 2009.
- 4 Sherwood Forest Hospitals NHS Trust achieved Foundation Trust status on 1st February 2007.

In addition to the operating deficits reported in the 2009/10 Annual Accounts shown above, the following organisation(s) also reported a technical deficit (£m) in the same period. A technical deficit is a deficit arising due to:

- a) impairments including those attributable to the transition to MEA (Modern Equivalent Assets) valuation, or
- b) incurring additional non-cash revenue charges associated with bringing PFI assets on the balance sheet due to the introduction of IFRS accounting in 2009/10. This is a non-cash issue that is not recognised for NHS budgeting purposes.

Derbyshire Mental Health Services NHS Trust (£8m)
 East Midlands Ambulance Service NHS Trust (£7m)
 Leicestershire Partnership NHS Trust (£6m)
 Northampton General Hospital NHS Trust (£5m)
 Northamptonshire Healthcare NHS Foundation Trust (£4m)
 Nottingham University Hospitals NHS Trust (£6m)
 Nottinghamshire Healthcare NHS Trust (£15m)
 United Lincolnshire Hospitals NHS Trust (£4m)
 University Hospitals of Leicester NHS Trust (£4m)

Note: SHA and PCT turnover equals the Revenue Resource Limit (RRL) they are allocated. Trust turnover is all the income they receive including income from PCTs. Trust income should therefore be excluded from any aggregation of SHA economy turnover to avoid double counting resources.

Annex 5: West Midlands SHA

SHA and PCT name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Revenue Resource Limit (RRL) £000s	2009/10 Annual Accounts Surplus/ (Deficit) as % RRL
BIRMINGHAM EAST AND NORTH PCT	(947)	3,245	1,922	2,453	714,215	0.3%
COVENTRY TEACHING PCT	(6,790)	3,894	4,983	4,644	554,584	0.8%
DUDLEY PCT	3,565	2,084	2,055	362	493,418	0.1%
HEART OF BIRMINGHAM TEACHING PCT	5,268	9,685	9,683	7,615	565,955	1.3%
HEREFORDSHIRE PCT	1,863	475	475	778	275,483	0.3%
NORTH STAFFORDSHIRE PCT	(3,647)	1,058	1,999	515	333,450	0.2%
SANDWELL PCT	(2,286)	1,516	7,020	89	557,432	0.0%
SHROPSHIRE COUNTY PCT	192	585	854	490	445,556	0.1%
SOLIHULL CARE TRUST	996	805	793	16	311,889	0.0%
SOUTH BIRMINGHAM PCT	4,697	6,500	6,505	4,700	627,524	0.7%
SOUTH STAFFORDSHIRE PCT	804	4,606	4,676	2,200	888,829	0.2%
STOKE ON TRENT PCT	263	1,934	4,304	2,588	500,487	0.5%
TELFORD AND WREKIN PCT	1,782	6,977	7,247	4,522	257,313	1.8%
WALSALL TEACHING PCT	6,860	8,963	11,602	6,022	457,856	1.3%
WARWICKSHIRE PCT	(7,880)	435	321	594	790,506	0.1%
WEST MIDLANDS SHA	33,248	33,500	6,497	19,732	524,956	3.8%
WOLVERHAMPTON CITY PCT	6,534	13,833	24,874	19,365	454,101	4.3%
WORCESTERSHIRE PCT	168	1,885	4,865	3,519	815,830	0.4%
WEST MIDLANDS TOTAL SHA/PCT SECTOR	44,690	101,980	100,675	80,204	9,569,384	0.8%

Trust name B – G	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
BIRMINGHAM AND SOLIHULL MENTAL HEALTH NHS TRUST (1)	1,764	3,900	1,206	n/a	n/a	n/a
BIRMINGHAM CHILDREN'S HOSPITAL NHS TRUST (2)	547	n/a	n/a	n/a	n/a	n/a
BIRMINGHAM WOMEN'S HEALTH CARE NHS TRUST (3)	98	707	n/a	n/a	n/a	n/a
BURTON HOSPITALS NHS TRUST (4)	938	40	2,666	n/a	n/a	n/a
COVENTRY AND WARWICKSHIRE PARTNERSHIP NHS TRUST (5)	12	264	1,863	3,690	147,353	2.5%
DUDLEY AND WALSALL MENTAL HEALTH PARTNERSHIP NHS TRUST	n/a	n/a	202	376	66,578	0.6%
DUDLEY GROUP OF HOSPITALS NHS TRUST (6)	5,009	10,524	3,886	n/a	n/a	n/a
GEORGE ELIOT HOSPITAL NHS TRUST	1,303	1,382	964	1,164	105,330	1.1%
GOOD HOPE HOSPITAL NHS TRUST (7)	1,684	n/a	n/a	n/a	n/a	n/a

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 1 Birmingham and Solihull Mental Health NHS Trust achieved Foundation Trust status on 1st July 2008.
- 2 Birmingham Children's Hospital NHS Trust achieved Foundation Trust status on 1st February 2007.
- 3 Birmingham Women's Health Care NHS Trust achieved Foundation Trust status on 1st February 2008.
- 4 Burton Hospitals NHS Trust achieved Foundation Trust status on 1st November 2008.
- 5 Coventry and Warwickshire Partnership NHS Trust was formed from the Mental Health elements of Rugby PCT, Coventry Teaching PCT, North Warwickshire PCT and South Warwickshire PCT.
- 6 Dudley Group of Hospitals NHS Trust achieved Foundation Trust status on 1st October 2008.
- 7 Good Hope Hospital NHS Trust became part of Heart of England Foundation Trust on 1st April 2007.

Annex 5: West Midlands SHA

Trust name H – W	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
HEREFORD HOSPITALS NHS TRUST	1,308	1,126	544	1,165	116,785	1.0%
MID STAFFORDSHIRE GENERAL HOSPITALS NHS TRUST (8)	1,126	253	n/a	n/a	n/a	n/a
NORTH STAFFORDSHIRE COMBINED HEALTHCARE NHS TRUST	80	214	256	449	90,599	0.5%
ROBERT JONES AND AGNES HUNT ORTHOPAEDIC HOSPITAL NHS TRUST	(2,109)	1,146	999	2,054	78,730	2.6%
ROYAL ORTHOPAEDIC HOSPITAL NHS TRUST (9)	3,764	n/a	n/a	n/a	n/a	n/a
ROYAL WOLVERHAMPTON HOSPITALS NHS TRUST	82	8,335	6,913	8,035	289,830	2.8%
SANDWELL & WEST BIRMINGHAM HOSPITALS NHS TRUST	3,399	6,524	2,547	7,260	384,774	1.9%
SANDWELL MENTAL HEALTH NHS AND SOCIAL CARE TRUST (10)	61	58	60	n/a	n/a	n/a
SHREWSBURY AND TELFORD HOSPITAL NHS TRUST	(2,840)	4,102	4,127	712	262,882	0.3%
SOUTH STAFFORDSHIRE HEALTHCARE NHS TRUST (11)	(95)	n/a	n/a	n/a	n/a	n/a
SOUTH WARWICKSHIRE GENERAL HOSPITALS NHS TRUST (12)	170	2,412	6,842	5,581	118,508	4.7%
STAFFORDSHIRE AMBULANCE SERVICE NHS TRUST (13)	97	n/a	n/a	n/a	n/a	n/a
UNIVERSITY HOSPITAL OF NORTH STAFFORDSHIRE NHS TRUST	311	3,990	3,008	5,644	408,938	1.4%
UNIVERSITY HOSPITALS COVENTRY AND WARWICKSHIRE NHS TRUST	54	201	4,825	10,234	465,211	2.2%
WALSALL HOSPITALS NHS TRUST	3,463	644	353	1,998	168,545	1.2%
WEST MIDLANDS AMBULANCE SERVICE NHS TRUST	75	235	156	255	189,899	0.1%
WORCESTERSHIRE ACUTE HOSPITALS NHS TRUST	53	5,193	5,833	3,135	312,889	1.0%
WORCESTERSHIRE MENTAL HEALTH PARTNERSHIP NHS TRUST	(3,978)	61	2	700	69,834	1.0%
WEST MIDLANDS TOTAL TRUST SECTOR	16,376	51,311	47,252	52,452	3,276,685	1.6%

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 8 Mid Staffordshire General Hospitals NHS Trust achieved Foundation Trust status on 1st February 2008.
- 9 Royal Orthopaedic Hospital NHS Trust achieved Foundation Trust status on 1st February 2007.
- 10 Sandwell Mental Health and Social Care NHS Trust achieved Foundation Trust status on 1st February 2009.
- 11 South Staffordshire Healthcare NHS Trust achieved Foundation Trust status on 1st May 2006.
- 12 South Warwickshire General Hospitals NHS Trust achieved Foundation Trust status on 1st March 2010.
- 13 Staffordshire Ambulance Service NHS Trust dissolved into West Midlands Ambulance Service NHS Trust.

In addition to the operating deficits reported in the 2009/10 Annual Accounts shown above, the following organisation(s) also reported a technical deficit (£m) in the same period. A technical deficit is a deficit arising due to:

- a) impairments including those attributable to the transition to MEA (Modern Equivalent Assets) valuation, or
- b) incurring additional non-cash revenue charges associated with bringing PFI assets on the balance sheet due to the introduction of IFRS accounting in 2009/10. This is a non-cash issue that is not recognised for NHS budgeting purposes.

Coventry and Warwickshire Partnership NHS Trust (£22m)
 Dudley and Walsall Mental Health Partnership NHS Trust (£7m)
 Hereford Hospitals NHS Trust (£5m)
 North Staffordshire Combined Healthcare NHS Trust (£4m)
 Sandwell & West Birmingham Hospitals NHS Trust (£29m)
 Shrewsbury and Telford Hospital NHS Trust (£12m)
 University Hospital of North Staffordshire NHS Trust (£62m)
 Walsall Hospitals NHS Trust (£0.3m)
 Worcestershire Acute Hospitals NHS Trust (£2m)
 Worcestershire Mental Health Partnership NHS Trust (£1m)

Note: SHA and PCT turnover equals the Revenue Resource Limit (RRL) they are allocated. Trust turnover is all the income they receive including income from PCTs. Trust income should therefore be excluded from any aggregation of SHA economy turnover to avoid double counting resources.

Annex 6: East of England SHA

SHA and PCT name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Revenue Resource Limit (RRL) £000s	2009/10 Annual Accounts Surplus/ (Deficit) as % RRL
BEDFORDSHIRE PCT	(17,561)	133	330	236	586,012	0.0%
CAMBRIDGESHIRE PCT	(52,247)	752	760	501	813,691	0.1%
EAST AND NORTH HERTFORDSHIRE PCT	(23,625)	20	1,683	1,133	793,380	0.1%
EAST OF ENGLAND SHA	62,293	32,683	124,757	135,389	684,848	19.8%
GREAT YARMOUTH AND WAVENEY PCT	(1,483)	2,408	230	352	375,926	0.1%
LUTON PCT	(8,380)	3	492	400	300,495	0.1%
MID ESSEX PCT	(17,744)	2,803	940	1,007	495,829	0.2%
NORFOLK PCT	(46,686)	227	1,079	695	1,126,398	0.1%
NORTH EAST ESSEX PCT	896	189	1,348	2,993	512,156	0.6%
PETERBOROUGH PCT	2,866	9	2,896	(12,832)	271,951	(4.7%)
SOUTH EAST ESSEX PCT	1,381	25	852	2,014	528,171	0.4%
SOUTH WEST ESSEX PCT	2,213	19,351	688	1,614	658,136	0.2%
SUFFOLK PCT	(30,842)	49	1,315	2,578	864,509	0.3%
WEST ESSEX PCT	1,524	255	1,448	815	420,298	0.2%
WEST HERTFORDSHIRE PCT	(26,635)	37	576	478	817,280	0.1%
EAST OF ENGLAND TOTAL SHA/PCT SECTOR	(154,030)	58,944	139,394	137,373	9,249,080	1.5%

Trust name B – N	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
BEDFORD HOSPITALS NHS TRUST	3,513	2,234	2,118	612	134,959	0.5%
BEDFORDSHIRE AND LUTON MENTAL HEALTH AND SOCIAL CARE PARTNERSHIP NHS TRUST	527	130	751	463	77,067	0.6%
CAMBRIDGESHIRE AND PETERBOROUGH MENTAL HEALTH PARTNERSHIP NHS TRUST (1)	555	154	71	n/a	n/a	n/a
EAST AND NORTH HERTFORDSHIRE NHS TRUST	(1,527)	2,003	2,070	2,499	331,312	0.8%
EAST OF ENGLAND AMBULANCE SERVICE NHS TRUST	1,157	104	283	757	228,076	0.3%
ESSEX RIVERS HEALTHCARE NHS TRUST (2)	8,611	2,939	875	n/a	n/a	n/a
HERTFORDSHIRE PARTNERSHIP NHS TRUST (3)	546	(1,522)	n/a	n/a	n/a	n/a
HINCHINGBROOKE HEALTH CARE NHS TRUST	(13,354)	(16,037)	98	598	97,777	0.6%
JAMES PAGET UNIVERSITY HOSPITALS NHS TRUST (4)	25	n/a	n/a	n/a	n/a	n/a
LUTON AND DUNSTABLE HOSPITAL NHS TRUST (5)	430	n/a	n/a	n/a	n/a	n/a
MID ESSEX HOSPITAL SERVICES NHS TRUST	(2,572)	8,983	7,316	2,551	238,050	1.1%
NORFOLK AND NORWICH UNIVERSITY HOSPITALS NHS TRUST (6)	867	3,901	2,409	n/a	n/a	n/a
NORFOLK AND WAVENEY MENTAL HEALTH PARTNERSHIP NHS TRUST (7)	848	2,627	n/a	n/a	n/a	n/a
NORTH ESSEX MENTAL HEALTH PARTNERSHIP NHS TRUST (8)	707	510	n/a	n/a	n/a	n/a

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 1 Cambridgeshire and Peterborough Mental Health Partnership NHS Trust achieved Foundation Trust status on 1st June 2008.
- 2 Essex Rivers Healthcare NHS Trust achieved Foundation Trust status on 1st May 2008.
- 3 Hertfordshire Partnership NHS Trust achieved Foundation Trust status on 1st August 2007.
- 4 James Paget University Hospitals NHS Trust achieved Foundation Trust status on 1st August 2006.
- 5 Luton and Dunstable Hospital NHS Trust achieved Foundation Trust status on 1st August 2006.
- 6 Norfolk and Norwich University Hospitals NHS Trust achieved Foundation Trust status on 1st May 2008.
- 7 Norfolk and Waveney Mental Health Partnership NHS Trust achieved Foundation Trust status on 1st February 2008.
- 8 North Essex Mental Health Partnership NHS Trust achieved Foundation Trust status on 1st October 2007.

Annex 6: East of England SHA

Trust name S – W	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
SOUTH ESSEX PARTNERSHIP NHS TRUST (9)	107	n/a	n/a	n/a	n/a	n/a
SOUTHEND UNIVERSITY HOSPITAL NHS TRUST (10)	2,809	n/a	n/a	n/a	n/a	n/a
SUFFOLK MENTAL HEALTH PARTNERSHIP NHS TRUST	1,299	1,264	1,504	1,513	92,627	1.6%
THE IPSWICH HOSPITAL NHS TRUST	1,025	5,037	4,580	3,351	225,962	1.5%
THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST	4,408	4,534	3,222	511	172,171	0.3%
THE QUEEN ELIZABETH HOSPITAL KINGS LYNN NHS TRUST	1,407	4,565	6,158	4,510	155,733	2.9%
WEST HERTFORDSHIRE HOSPITALS NHS TRUST	(11,413)	2,495	4,405	5,699	254,308	2.2%
WEST SUFFOLK HOSPITALS NHS TRUST	974	2,588	4,600	6,273	152,471	4.1%
EAST OF ENGLAND TOTAL TRUST SECTOR	949	26,509	40,460	29,337	2,160,513	1.4%

For FTs the year end position is only for the time when the organisation was an NHS trust:

9 South Essex Partnership NHS Trust achieved Foundation Trust status on 1st May 2006.

10 Southend University Hospital NHS Trust achieved Foundation Trust status on 1st June 2006.

In addition to the operating deficits reported in the 2009/10 Annual Accounts shown above, the following organisation(s) also reported a technical deficit (£m) in the same period. A technical deficit is a deficit arising due to:

a) impairments including those attributable to the transition to MEA (Modern Equivalent Assets) valuation, or

b) incurring additional non-cash revenue charges associated with bringing PFI assets on the balance sheet due to the introduction of IFRS accounting in 2009/10. This is a non-cash issue that is not recognised for NHS budgeting purposes.

Bedfordshire and Luton Mental Health and Social Care (£0.2m)

East and North Hertfordshire NHS Trust (£19m)

East of England Ambulance Service NHS Trust (£19m)

Hinchingbrooke Health Care NHS Trust (£2m)

Mid Essex Hospital Services NHS Trust (£5m)

The Ipswich Hospital NHS Trust (£5m)

West Hertfordshire Hospitals NHS Trust (£52m)

Note: SHA and PCT turnover equals the Revenue Resource Limit (RRL) they are allocated. Trust turnover is all the income they receive including income from PCTs. Trust income should therefore be excluded from any aggregation of SHA economy turnover to avoid double counting resources.

Annex 7: London SHA

SHA and PCT name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Revenue Resource Limit (RRL) £000s	2009/10 Annual Accounts Surplus/ (Deficit) as % RRL
BARKING AND DAGENHAM PCT	5,130	20,753	18,439	3,377	344,160	1.0%
BARNET PCT	46	3,031	5,860	139	581,712	0.0%
BEXLEY CARE PCT	(8,518)	52	130	51	322,127	0.0%
BRENT TEACHING PCT	(25,074)	1,698	12,584	16,334	519,835	3.1%
BROMLEY PCT	315	49	188	249	478,190	0.1%
CAMDEN PCT	600	3,445	4,340	12	517,595	0.0%
CITY AND HACKNEY TEACHING PCT	4,963	9,339	100	9,346	510,144	1.8%
CROYDON PCT	18	2,600	6,000	3,412	558,005	0.6%
EALING PCT	618	4,164	4,686	3	591,498	0.0%
ENFIELD PCT	(13,030)	(13,308)	20	(10,491)	458,551	(2.3%)
GREENWICH TEACHING PCT	2,383	1,480	1,531	608	448,082	0.1%
HAMMERSMITH AND FULHAM PCT	7,360	9,878	18,617	10,538	356,698	3.0%
HARINGEY TEACHING PCT	754	539	1,983	29	474,596	0.0%
HARROW PCT	427	172	1,432	126	329,116	0.0%
HAVERING PCT	(6,261)	285	748	1,528	391,313	0.4%
HILLINGDON PCT	(52,129)	0	2	19,380	407,012	4.8%
HOUNSLOW PCT	(12,860)	(1,940)	48	40	391,683	0.0%
ISLINGTON PCT	66	32	6,617	1,121	441,639	0.3%
KENSINGTON AND CHELSEA PCT	5,000	6,174	8,760	3,985	404,429	1.0%
KINGSTON PCT	(21,080)	3,546	117	103	248,286	0.0%
LAMBETH PCT	1,218	1,064	2,907	988	634,295	0.2%
LEWISHAM PCT	(3,082)	92	339	90	507,645	0.0%
LONDON SHA	180,097	146,196	187,527	288,675	1,901,833	15.2%
NEWHAM PCT	211	3,407	6,665	1,107	536,391	0.2%
REDBRIDGE PCT	9,959	18,664	9,893	6,232	399,292	1.6%
RICHMOND AND TWICKENHAM PCT	48	150	708	112	280,133	0.0%
SOUTHWARK PCT	1,096	478	218	628	522,791	0.1%
SUTTON AND MERTON PCT	(10,083)	58	76	(2,286)	606,530	(0.4%)
TOWER HAMLETS PCT	6,649	396	6,881	6,753	549,147	1.2%
WALTHAM FOREST PCT	(4,976)	102	201	0	409,127	0.0%
WANDSWORTH PCT	13,356	3,390	3,930	4,386	563,657	0.8%
WESTMINSTER PCT	3,316	11,875	15,534	15,010	534,452	2.8%
LONDON TOTAL SHA/PCT SECTOR	86,537	237,861	327,081	381,585	16,219,964	2.4%

Annex 7: London SHA

Trust name B – S	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
BARKING, HAVERING AND REDBRIDGE HOSPITALS NHS TRUST	(16,844)	(35,621)	(35,674)	(22,309)	397,456	(5.6%)
BARNET AND CHASE FARM HOSPITALS NHS TRUST	(11,398)	2,611	155	5,069	332,919	1.5%
BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST	4,663	2,014	(5,451)	239	173,628	0.1%
BARTS AND THE LONDON NHS TRUST	5,258	16,416	7,532	11,423	707,643	1.6%
BROMLEY HOSPITALS NHS TRUST	(10,002)	(17,920)	(4,858)	n/a	n/a	n/a
CAMDEN AND ISLINGTON MENTAL HEALTH SOCIAL CARE NHS TRUST (1)	1,681	2,595	n/a	n/a	n/a	n/a
CENTRAL AND NORTH WEST LONDON MENTAL HEALTH NHS TRUST (2)	1,809	850	n/a	n/a	n/a	n/a
CHELSEA AND WESTMINSTER HEALTHCARE NHS TRUST (3)	449	n/a	n/a	n/a	n/a	n/a
EALING HOSPITAL NHS TRUST	80	1,135	2,125	36	130,956	0.0%
EAST LONDON AND THE CITY MENTAL HEALTH NHS TRUST (4)	6,723	10,428	n/a	n/a	n/a	n/a
EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST	(5,543)	827	4,902	2,877	327,548	0.9%
GREAT ORMOND STREET HOSPITAL FOR CHILDREN NHS TRUST	2,117	6,956	1,348	7,368	318,146	2.3%
HAMMERSMITH HOSPITALS NHS TRUST	5,112	n/a	n/a	n/a	n/a	n/a
IMPERIAL COLLEGE HEALTHCARE NHS TRUST (5)	n/a	12,750	12,025	9,102	900,234	1.0%
KING'S COLLEGE HOSPITAL NHS TRUST (6)	2,299	n/a	n/a	n/a	n/a	n/a
KINGSTON HOSPITAL NHS TRUST	1,673	2,713	807	2,412	195,695	1.2%
LONDON AMBULANCE SERVICE NHS TRUST	113	398	725	1,425	279,864	0.5%
MAYDAY HEALTHCARE NHS TRUST	122	5,044	2,149	1,106	198,499	0.6%
NEWHAM UNIVERSITY HOSPITAL NHS TRUST	(1,996)	(2,269)	201	55	169,727	0.0%
NORTH EAST LONDON MENTAL HEALTH NHS TRUST (7)	1,536	2,136	379	n/a	n/a	n/a
NORTH MIDDLESEX UNIVERSITY HOSPITALS NHS TRUST	84	3,019	5,031	6,044	168,126	3.6%
NORTH WEST LONDON HOSPITALS NHS TRUST	23	1,030	117	(8,025)	348,818	(2.3%)
OXLEAS NHS TRUST (8)	1,324	n/a	n/a	n/a	n/a	n/a
QUEEN ELIZABETH HOSPITAL NHS TRUST	(7,244)	(3,125)	(5,481)	n/a	n/a	n/a
QUEEN MARY'S SIDCUP NHS TRUST	(1,790)	(2,877)	(10,991)	n/a	n/a	n/a
ROYAL BROMPTON AND HAREFIELD NHS TRUST (9)	3,340	3,566	3,173	547	42,040	1.3%
ROYAL FREE HAMPSTEAD NHS TRUST	18,005	10,724	3,791	2,035	503,558	0.4%
SOUTH LONDON AND MAUDSLEY NHS TRUST (10)	1,930	n/a	n/a	n/a	n/a	n/a
SOUTH LONDON HEALTHCARE NHS TRUST (11)	n/a	n/a	n/a	(42,067)	459,473	(9.2%)

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 1 Camden and Islington Mental Health and Social Care NHS Trust achieved Foundation Trust status on 1st March 2008.
- 2 Central and North West London Mental Health NHS Trust achieved Foundation Trust status on 1st May 2007.
- 3 Chelsea and Westminster Healthcare NHS Trust achieved Foundation Trust status on 1st October 2006.
- 4 East London and the City Mental Health NHS Trust achieved Foundation Trust status on 1st November 2007.
- 5 Imperial College Healthcare NHS Trust was formed from St Mary's NHS Trust and Hammersmith Hospitals NHS Trust.
- 6 King's College Hospital NHS Trust achieved Foundation Trust status on 1st December 2006.
- 7 North East London Mental Health NHS Trust achieved Foundation Trust status on 1st June 2008.
- 8 Oxleas NHS Trust achieved Foundation Trust status on 1st May 2006.
- 9 Royal Brompton and Harefield NHS Trust achieved Foundation Trust status on 1st June 2009.
- 10 South London and Maudsley NHS Trust achieved Foundation Trust status on 1st November 2006.
- 11 South London Healthcare Trust was formed from the merger of Queen Elizabeth Hospital NHS Trust (RG2), Bromley Hospitals NHS Trust (RG3), and Queen Mary's Sidcup NHS Trust (RGZ).

Annex 7: London SHA

Trust name S – W	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
SOUTH WEST LONDON AND ST GEORGE'S MENTAL HEALTH NHS TRUST	2,670	1,738	(3,246)	2,286	180,216	1.3%
ST GEORGE'S HEALTHCARE NHS TRUST	(2,901)	5,972	1,718	12,933	488,830	2.6%
ST MARY'S NHS TRUST	8,598	n/a	n/a	n/a	n/a	n/a
TAVISTOCK AND PORTMAN NHS TRUST (12)	9	n/a	n/a	n/a	n/a	n/a
THE HILLINGDON HOSPITAL NHS TRUST	2,277	6,263	2,196	258	181,200	0.1%
THE LEWISHAM HOSPITAL NHS TRUST	2,042	3,771	(3,929)	6,753	188,109	3.6%
THE ROYAL NATIONAL ORTHOPAEDIC HOSPITAL NHS TRUST	(315)	1,109	483	1,026	94,370	1.1%
WEST LONDON MENTAL HEALTH NHS TRUST	2,339	2,279	352	1,167	251,788	0.5%
WEST MIDDLESEX UNIVERSITY HOSPITAL NHS TRUST	(3,295)	19	(3,534)	(4,996)	143,804	(3.5%)
WHIPPS CROSS UNIVERSITY HOSPITAL NHS TRUST	(10,467)	828	810	229	231,553	0.1%
WHITTINGTON HOSPITAL NHS TRUST	1,985	1,421	1,938	139	176,853	0.1%
LONDON TOTAL TRUST SECTOR	6,466	46,800	(21,207)	(2,868)	7,591,053	(0.0%)

For FTs the year end position is only for the time when the organisation was an NHS trust:

12 Tavistock and Portman NHS Trust achieved Foundation Trust status on 1st November 2006

In addition to the operating deficits reported in the 2009/10 Annual Accounts shown above, the following organisation(s) also reported a technical deficit (£m) in the same period. A technical deficit is a deficit arising due to:

a) impairments including those attributable to the transition to MEA (Modern Equivalent Assets) valuation, or

b) incurring additional non-cash revenue charges associated with bringing PFI assets on the balance sheet due to the introduction of IFRS accounting in 2009/10. This is a non-cash issue that is not recognised for NHS budgeting purposes.

Barking, Havering and Redbridge Hospitals NHS Trust (£34m)
 Barnet and Chase Farm Hospitals NHS Trust (£10m)
 Barnet, Enfield and Haringey Mental Health Trust (£34m)
 Barts and the London NHS Trust (£138m)
 Epsom and St Helier University Hospitals NHS Trust (£6m)
 London Ambulance Service NHS Trust (£0.4m)
 Newham University Hospital NHS Trust (£15m)
 North West London Hospital NHS Trust (£4m)
 Royal Free Hampstead NHS Trust (£7m)
 South London Healthcare NHS Trust (£47m)
 South West London and St George's Mental Health NHS Trust (£11m)
 The Lewisham Hospital NHS Trust (£1m)
 West Middlesex University NHS Trust (£0.5m)
 Whipps Cross University Hospital NHS Trust (£16m)
 Whittington Hospital NHS Trust (£5m)

Note: SHA and PCT turnover equals the Revenue Resource Limit (RRL) they are allocated. Trust turnover is all the income they receive including income from PCTs. Trust income should therefore be excluded from any aggregation of SHA economy turnover to avoid double counting resources.

Annex 8: South East Coast SHA

SHA and PCT name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Revenue Resource Limit (RRL) £000s	2009/10 Annual Accounts Surplus/ (Deficit) as % RRL
BRIGHTON AND HOVE CITY TEACHING PCT	804	3,018	124	1,071	459,925	0.2%
EAST SUSSEX DOWNS AND WEALD PCT	(18,091)	376	2,440	1,230	536,347	0.2%
EASTERN AND COASTAL KENT PCT	6,615	3,960	5,046	6,130	1,212,382	0.5%
HASTINGS AND ROTHER PCT	2,181	3,562	3,631	3,841	325,027	1.2%
MEDWAY PCT	1,631	3,211	5,059	3,689	426,744	0.9%
SOUTH EAST COAST SHA	30,377	36,142	39,976	44,586	325,239	13.7%
SURREY PCT	(16,308)	425	225	(13,622)	1,636,237	(0.8%)
WEST KENT PCT	(15,943)	193	4,397	2,013	988,969	0.2%
WEST SUSSEX PCT	(12,862)	238	728	725	1,230,769	0.1%
SOUTH EAST COAST TOTAL SHA/PCT SECTOR	(21,596)	51,125	61,626	49,663	7,141,639	0.7%

Trust name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
ASHFORD AND ST PETER'S HOSPITALS NHS TRUST	1,068	2,450	5,513	6,275	224,070	2.8%
BRIGHTON AND SUSSEX UNIVERSITY HOSPITALS NHS TRUST	(5,278)	106	9,925	10,227	415,950	2.5%
DARTFORD AND GRAVESHAM NHS TRUST	255	578	4,015	115	141,935	0.1%
EAST KENT HOSPITALS UNIVERSITY NHS TRUST (1)	(4,747)	7,654	13,087	n/a	n/a	n/a
EAST SUSSEX HOSPITALS NHS TRUST	1,503	3,448	1,017	350	282,807	0.1%
KENT AND MEDWAY NHS AND SOCIAL CARE PARTNERSHIP TRUST	123	431	1,384	1,524	182,374	0.8%
MAIDSTONE AND TUNBRIDGE WELLS NHS TRUST	(4,932)	131	143	189	311,889	0.1%
MEDWAY NHS TRUST (2)	71	597	n/a	n/a	n/a	n/a
ROYAL SURREY COUNTY HOSPITAL NHS TRUST (3)	39	2,517	2,930	4,554	145,996	3.1%
SOUTH DOWNS HEALTH NHS TRUST	762	77	92	649	67,268	1.0%
SOUTH EAST COAST AMBULANCE SERVICE NHS TRUST	3,050	641	658	1,130	152,430	0.7%
SURREY AND BORDERS PARTNERSHIP NHS TRUST (4)	39	182	(307)	n/a	n/a	n/a
SURREY AND SUSSEX HEALTHCARE NHS TRUST	(12,155)	27	7,048	7,755	194,896	4.0%
SUSSEX PARTNERSHIP NHS TRUST (5)	3,344	4,763	1,698	n/a	n/a	n/a
THE ROYAL WEST SUSSEX NHS TRUST	1,938	10,466	1,758	n/a	n/a	n/a
WESTERN SUSSEX HOSPITALS NHS TRUST (6)	n/a	n/a	n/a	4,138	346,806	1.2%
WORTHING AND SOUTHLANDS HOSPITALS NHS TRUST	(6,229)	170	408	n/a	n/a	n/a
SOUTH EAST COAST TOTAL TRUST SECTOR	(21,149)	34,238	49,369	36,906	2,466,421	1.5%

See overleaf for footnotes.

Annex 8: South East Coast SHA

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 1 East Kent Hospitals University NHS Trust achieved Foundation Trust status on 1st March 2009.
- 2 Medway NHS Trust achieved Foundation Trust status on 1st April 2008.
- 3 Royal Surrey County Hospital NHS Trust achieved Foundation Trust status on 1st December 2009.
- 4 Surrey and Borders Partnership NHS Trust achieved Foundation Trust status on 1st May 2008. It was forecasting a technical deficit relating to a phasing issue in the month before it became a Foundation Trust.
- 5 Sussex Partnership NHS Trust achieved Foundation Trust status on 1st August 2008.
- 6 Western Sussex Hospitals NHS Trust was formed from the merger of The Royal West Sussex NHS Trust (RPR) and Worthing & Southlands Hospitals NHS Trust (RPL).

In addition to the operating deficits reported in the 2009/10 Annual Accounts shown above, the following organisation(s) also reported a technical deficit (£m) in the same period. A technical deficit is a deficit arising due to:

a) impairments including those attributable to the transition to MEA (Modern Equivalent Assets) valuation, or

b) incurring additional non-cash revenue charges associated with bringing PFI assets on the balance sheet due to the introduction of IFRS accounting in 2009/10. This is a non-cash issue that is not recognised for NHS budgeting purposes.

- Dartford and Gravesham NHS Trust (£2m)
- Maidstone and Tunbridge Wells NHS Trust (£17m)
- South Downs Health NHS Trust (£2m)
- South East Coast Ambulance Service NHS Trust (£1m)
- Western Sussex Hospitals NHS Trust (£57m)

Note: SHA and PCT turnover equals the Revenue Resource Limit (RRL) they are allocated. Trust turnover is all the income they receive including income from PCTs. Trust income should therefore be excluded from any aggregation of SHA economy turnover to avoid double counting resources.

Annex 9: South Central SHA

SHA and PCT name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Revenue Resource Limit (RRL) £000s	2009/10 Annual Accounts Surplus/ (Deficit) as % RRL
BERKSHIRE EAST PCT	(2,215)	107	80	101	550,806	0.0%
BERKSHIRE WEST PCT	(1,507)	284	1,287	1,449	618,384	0.2%
BUCKINGHAMSHIRE PCT	(20,123)	(11,574)	(7,459)	1,368	692,618	0.2%
HAMPSHIRE PCT	9,853	469	258	486	1,813,053	0.0%
ISLE OF WIGHT NHS PCT	1,416	1,272	1,246	2,382	246,638	1.0%
MILTON KEYNES PCT	(6,735)	3,327	1,100	605	340,409	0.2%
OXFORDSHIRE PCT	5,387	5,799	2,181	1,901	901,282	0.2%
PORTSMOUTH CITY TEACHING PCT	5,795	7,839	5,810	5,207	353,663	1.5%
SOUTH CENTRAL SHA	31,648	27,192	39,632	45,125	364,995	12.4%
SOUTHAMPTON CITY PCT	7,670	2,033	155	917	403,237	0.2%
SOUTH CENTRAL TOTAL SHA/PCT SECTOR	31,189	36,748	44,290	59,541	6,285,085	0.9%

Trust name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
BERKSHIRE HEALTHCARE NHS TRUST (1)	2,225	299	n/a	n/a	n/a	n/a
BUCKINGHAMSHIRE HOSPITALS NHS TRUST	43	1,729	(2,750)	146	294,906	0.0%
HAMPSHIRE PARTNERSHIP NHS TRUST (2)	1,341	2,599	2,597	n/a	n/a	n/a
HEATHERWOOD AND WEXHAM PARK HOSPITALS NHS TRUST (3)	2,598	1,319	n/a	n/a	n/a	n/a
MILTON KEYNES GENERAL HOSPITAL NHS TRUST (4)	1,678	852	n/a	n/a	n/a	n/a
NORTH HAMPSHIRE HOSPITALS NHS TRUST (5)	259	n/a	n/a	n/a	n/a	n/a
NUFFIELD ORTHOPAEDIC NHS TRUST	2,001	56	59	311	78,934	0.4%
OXFORD LEARNING DISABILITY NHS TRUST	448	386	631	181	40,160	0.5%
OXFORD RADCLIFFE HOSPITALS NHS TRUST	(8,649)	4,311	2,405	106	635,893	0.0%
OXFORDSHIRE AND BUCKINGHAMSHIRE MENTAL HEALTH PARTNERSHIP NHS TRUST (6)	157	1,053	n/a	n/a	n/a	n/a
PORTSMOUTH HOSPITALS NHS TRUST	857	7,299	159	(14,877)	432,167	(3.4%)
ROYAL BERKSHIRE AND BATTLE HOSPITALS NHS TRUST (7)	850	n/a	n/a	n/a	n/a	n/a
SOUTH CENTRAL AMBULANCE SERVICE NHS TRUST	252	30	559	602	130,704	0.5%
SOUTHAMPTON UNIVERSITY HOSPITALS NHS TRUST	2,151	17,944	13,591	6,777	500,821	1.4%
WINCHESTER AND EASTLEIGH HEALTHCARE NHS TRUST	438	633	286	224	143,654	0.2%
SOUTH CENTRAL TOTAL TRUST SECTOR	6,649	38,510	17,537	(6,530)	2,257,239	(0.3%)

See overleaf for footnotes.

Annex 9: South Central SHA

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 1 Berkshire Healthcare NHS Trust achieved Foundation Trust status on 1st May 2007.
- 2 Hampshire Partnership NHS Trust achieved Foundation Trust status on 1st April 2009.
- 3 Heatherwood and Wexham Park Hospitals NHS Trust achieved Foundation Trust status on 1st June 2007.
- 4 Milton Keynes General Hospital NHS Trust achieved Foundation Trust status on 1st October 2007.
- 5 North Hampshire Hospitals NHS Trust achieved Foundation Trust status on 1st December 2006.
- 6 Oxfordshire and Buckinghamshire Mental Health Partnership NHS Trust incorporates Buckinghamshire Mental Health Trust (RWT) from 1st April 2006. This Trust achieved Foundation Trust status on 1st April 2008.
- 7 Royal Berkshire and Battle Hospitals NHS Trust achieved Foundation Trust status on 1st June 2006.

In addition to the operating deficits reported in the 2009/10 Annual Accounts shown above, the following organisation(s) also reported a technical deficit (£m) in the same period. A technical deficit is a deficit arising due to:

a) impairments including those attributable to the transition to MEA (Modern Equivalent Assets) valuation, or

b) incurring additional non-cash revenue charges associated with bringing PFI assets on the balance sheet due to the introduction of IFRS accounting in 2009/10. This is a non-cash issue that is not recognised for NHS budgeting purposes.

- Buckinghamshire Hospitals NHS Trust (£28m)
- Nuffield Orthopaedic NHS Trust (£1m)
- Oxford Radcliffe Hospitals NHS Trust (£48m)
- Portsmouth Hospitals NHS Trust (£62m)
- South Central Ambulance Service NHS Trust (£8m)
- Southampton University Hospitals NHS Trust (£2m)
- Winchester and Eastleigh Healthcare NHS Trust (£13m)

Note: SHA and PCT turnover equals the Revenue Resource Limit (RRL) they are allocated. Trust turnover is all the income they receive including income from PCTs. Trust income should therefore be excluded from any aggregation of SHA economy turnover to avoid double counting resources.

Annex 10: South West SHA

SHA and PCT name	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Revenue Resource Limit (RRL) £000s	2009/10 Annual Accounts Surplus/ (Deficit) as % RRL
BATH AND NORTH EAST SOMERSET PCT	1,184	2,837	1,752	1,924	290,417	0.7%
BOURNEMOUTH AND POOLE TEACHING PCT	2,938	5,779	5,403	2,886	547,089	0.5%
BRISTOL TEACHING PCT	6,312	3,689	4,514	4,974	721,678	0.7%
CORNWALL AND ISLES OF SCILLY PCT	88	2,727	5,622	6,064	859,686	0.7%
DEVON PCT	76	3,700	15	237	1,163,285	0.0%
DORSET PCT	5,759	3,070	4,057	4,374	622,472	0.7%
GLOUCESTERSHIRE PCT	1,401	2,798	5,784	6,216	869,753	0.7%
NORTH SOMERSET PCT	(8,756)	9	48	48	315,890	0.0%
PLYMOUTH TEACHING PCT	1,801	5,042	2,745	1,400	422,545	0.3%
SOMERSET PCT	7,932	5,110	5,235	5,751	809,747	0.7%
SOUTH GLOUCESTERSHIRE PCT	30	1,090	48	39	363,710	0.0%
SOUTH WEST SHA	94,736	56,710	63,822	56,756	437,230	13.0%
SWINDON PCT	1,393	935	1,930	2,080	293,057	0.7%
TORBAY CARE TRUST	571	7,881	1,640	1,808	249,220	0.7%
WILTSHIRE PCT	(20,221)	0	1,167	0	636,140	0.0%
SOUTH WEST TOTAL SHA/PCT SECTOR	95,244	101,377	103,782	94,557	8,601,919	1.1%

Trust name A – S	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
AVON AND WILTSHIRE MHP NHS TRUST	3,176	1,009	1,827	1,113	198,752	0.6%
CORNWALL PARTNERSHIP NHS TRUST (1)	562	0	402	1,250	68,202	1.8%
DEVON PARTNERSHIP NHS TRUST	76	1,700	1,298	209	113,533	0.2%
DORSET HEALTHCARE NHS TRUST (2)	1,796	n/a	n/a	n/a	n/a	n/a
EAST SOMERSET NHS TRUST (3)	0	n/a	n/a	n/a	n/a	n/a
GLOUCESTERSHIRE PARTNERSHIP NHS TRUST (4)	514	1,366	n/a	n/a	n/a	n/a
GREAT WESTERN AMBULANCE SERVICE NHS TRUST	(1,430)	1,449	5	94	81,701	0.1%
NORTH BRISTOL NHS TRUST	85	4,008	3,036	6,177	473,815	1.3%
NORTHERN DEVON HEALTHCARE NHS TRUST	(6,924)	7,602	7,902	0	128,509	0.0%
PLYMOUTH HOSPITALS NHS TRUST	2,347	12,698	5,023	2,010	376,990	0.5%
POOLE HOSPITALS NHS TRUST (5)	7	199	n/a	n/a	n/a	n/a
ROYAL CORNWALL HOSPITALS NHS TRUST	(36,464)	1,285	2,009	8,349	303,925	2.7%
ROYAL UNITED HOSPITAL BATH NHS TRUST	144	1,900	5,600	5,800	223,356	2.6%
SALISBURY HEALTH CARE NHS TRUST (6)	0	n/a	n/a	n/a	n/a	n/a
SOMERSET PARTNERSHIP NHS AND SOCIAL CARE NHS TRUST (7)	3	541	94	n/a	n/a	n/a

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 1 Cornwall Partnership NHS Trust achieved Foundation Trust status on 1st March 2010.
- 2 Dorset Healthcare NHS Trust achieved Foundation Trust status on 1st April 2007.
- 3 Yeovil District Hospital NHS Trust previously East Somerset NHS Trust achieved Foundation Trust status on 1st June 2006.
- 4 Gloucestershire Partnership NHS Trust achieved Foundation Trust status on 1st July 2007.
- 5 Poole Hospitals NHS Trust achieved Foundation Trust status on 1st November 2007.
- 6 Salisbury Health Care NHS Trust achieved Foundation Trust status on 1st June 2006.
- 7 Somerset Partnership NHS and Social Care NHS Trust achieved Foundation Trust status on 1st May 2008.

Annex 10: South West SHA

Trust name S – W	2006/07 Annual Accounts Surplus/ (Deficit) £000s	2007/08 Annual Accounts Surplus/ (Deficit) £000s	2008/09 Annual Accounts Surplus/ (Deficit) £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) £000s	2009/10 Annual Accounts Turnover £000s	2009/10 Annual Accounts Surplus/ (Operating Deficit) as % Turnover
SOUTH DEVON HEALTH CARE NHS TRUST (8)	98	n/a	n/a	n/a	n/a	n/a
SOUTH WEST AMBULANCE SERVICE NHS TRUST	1,012	0	325	511	118,834	0.4%
SWINDON AND MARLBOROUGH NHS TRUST (9)	837	835	1,274	n/a	n/a	n/a
TAUNTON AND SOMERSET NHS TRUST (10)	57	627	n/a	n/a	n/a	n/a
UNITED BRISTOL HEALTHCARE NHS TRUST (11)	1,114	12,809	3,706	n/a	n/a	n/a
WEST DORSET GENERAL HOSPITALS NHS TRUST (12)	16	0	n/a	n/a	n/a	n/a
WESTON AREA HEALTH NHS TRUST	(6,673)	8	408	2,448	90,403	2.7%
SOUTH WEST TOTAL TRUST SECTOR	(39,647)	48,036	32,909	27,961	2,178,020	1.3%

For FTs the year end position is only for the time when the organisation was an NHS trust:

- 8 South Devon Healthcare NHS Trust achieved Foundation Trust status on 1st March 2007.
- 9 Swindon and Marlborough NHS Trust achieved Foundation Trust status on 1st December 2008.
- 10 Taunton and Somerset NHS Trust achieved Foundation Trust status on 1st December 2007.
- 11 United Bristol Healthcare NHS Trust achieved Foundation Trust status on 1st June 2008.
- 12 West Dorset General Hospitals NHS Trust achieved Foundation Trust status on 1st June 2007.

In addition to the operating deficits reported in the 2009/10 Annual Accounts shown above, the following organisation(s) also reported a technical deficit (£m) in the same period. A technical deficit is a deficit arising due to:

- a) impairments including those attributable to the transition to MEA (Modern Equivalent Assets) valuation, or
- b) incurring additional non-cash revenue charges associated with bringing PFI assets on the balance sheet due to the introduction of IFRS accounting in 2009/10. This is a non-cash issue that is not recognised for NHS budgeting purposes.

- Avon and Wiltshire MHP NHS Trust (£22m)
- Cornwall Partnership NHS Trust (£0.4m)
- Devon Partnership NHS Trust (£0.9m)
- Great Western Ambulance Service NHS Trust (£3m)
- North Bristol NHS Trust (£32m)
- Northern Devon Healthcare NHS Trust (£5m)
- Plymouth Hospitals NHS Trust (£0.3m)
- Royal Cornwall Hospitals NHS Trust (£0.1m)
- South West Ambulance Service NHS Trust (£0.6m)
- Weston Area Health NHS Trust (£0.1m)

Note: SHA and PCT turnover equals the Revenue Resource Limit (RRL) they are allocated. Trust turnover is all the income they receive including income from PCTs. Trust income should therefore be excluded from any aggregation of SHA economy turnover to avoid double counting resources.

Annex 11: NHS Performance Framework – acute trust results

Trust name ¹	Overall score ²	Standards & targets		Finance		User experience ³		Quality & safety
		Score	Rating	Score	Rating	Score	Rating	Rating
Ashford and St Peter's Hospitals NHS Trust	Performing	2.90	Performing	3	Performing	6	Performance under review	Performing
Barking, Havering and Redbridge University Hospitals NHS Trust	Under performing	2.68	Performing	1	Under performing	2	Under performing	Performance under review
Barnet and Chase Farm Hospitals NHS Trust	Performing	2.93	Performing	3	Performing	6	Performance under review	Performing
Barts and The London NHS Trust	Performing	2.42	Performing	3	Performing	6	Performance under review	Performing
Bedford Hospital NHS Trust	Performing	2.60	Performing	3	Performing	8	Performing	Performing
Brighton and Sussex University Hospitals NHS Trust	Performing	3.00	Performing	3	Performing	7	Performing	Performing
Buckinghamshire Hospitals NHS Trust	Performing	2.84	Performing	3	Performing	7	Performing	Performing
Dartford and Gravesham NHS Trust	Performing	2.84	Performing	3	Performing	7	Performing	Performing
Ealing Hospital NHS Trust	Performance under review	3.00	Performing	3	Performing	2	Under performing	Performing
East and North Hertfordshire NHS Trust	Performance under review	2.73	Performing	3	Performing	2	Under performing	Performing
East Cheshire NHS Trust	Performing	2.71	Performing	3	Performing	8	Performing	Performing
East Lancashire Hospitals NHS Trust	Performing	2.70	Performing	3	Performing	8	Performing	Performing
East Sussex Hospitals NHS Trust	Under performing	1.96	Under performing	3	Performing	6	Performance under review	Performing
Epsom and St Helier University Hospitals NHS Trust	Performing	2.93	Performing	3	Performing	6	Performance under review	Performing
George Eliot Hospital NHS Trust	Performing	2.59	Performing	3	Performing	7	Performing	Performing
Great Ormond Street Hospital For Children NHS Trust	Performing	2.88	Performing	3	Performing			Performing
Hereford Hospitals NHS Trust	Performing	2.78	Performing	3	Performing	7	Performing	Performing
Hinchingbrooke Health Care NHS Trust	Under performing	2.44	Performing	1	Under performing	7	Performing	Performing
Hull and East Yorkshire Hospitals NHS Trust	Performing	2.80	Performing	3	Performing	7	Performing	Performing
Imperial College Healthcare NHS Trust	Performing	2.84	Performing	3	Performing	6	Performance under review	Performing
Ipswich Hospital NHS Trust	Performing	2.73	Performing	3	Performing	6	Performance under review	Performing
Isle Of Wight NHS PCT	Performing	2.75	Performing	3	Performing	7	Performing	Performing
Kingston Hospital NHS Trust	Performing	2.69	Performing	3	Performing	7	Performing	Performing
Leeds Teaching Hospitals NHS Trust	Performing	2.58	Performing	3	Performing	8	Performing	Performing
Maidstone and Tunbridge Wells NHS Trust	Performing	2.77	Performing	3	Performing	6	Performance under review	Performing
Mayday Healthcare NHS Trust	Performance under review	2.93	Performing	3	Performing	4	Under performing	Performing
Mid Essex Hospital Services NHS Trust	Performing	2.66	Performing	3	Performing	7	Performing	Performing
Mid Yorkshire Hospitals NHS Trust	Performing	2.74	Performing	3	Performing	5	Performance under review	Performing
Newham University Hospital NHS Trust	Performance under review	3.00	Performing	3	Performing	4	Under performing	Performing
North Bristol NHS Trust	Performing	2.60	Performing	3	Performing	8	Performing	Performing
North Cumbria University Hospitals NHS Trust	Performing	2.80	Performing	3	Performing	7	Performing	Performing
North Middlesex University Hospital NHS Trust	Performance under review	2.82	Performing	3	Performing	3	Under performing	Performing
North West London Hospitals NHS Trust	Under performing	2.94	Performing	1	Under performing	3	Under performing	Performing

1 Please note that the Isle Of Wight score includes performance from the ambulance providers and where stated commissioner elements.

2 Score moderated where patient experience score is underperforming, in this case highest score trust can achieve is performance under review.

3 Great Ormond Street, Western Sussex and South London do not have user experience data, so for these trusts it has not been used as a moderator.

Annex 11: NHS Performance Framework – acute trust results

Trust name ¹	Overall score ²	Standards & targets		Finance		User experience ³		Quality & safety
		Score	Rating	Score	Rating	Score	Rating	Rating
Northampton General Hospital NHS Trust	Performing	2.87	Performing	3	Performing	6	Performance under review	Performing
Northern Devon Healthcare NHS Trust	Performing	2.84	Performing	3	Performing	8	Performing	Performing
Nottingham University Hospitals NHS Trust	Performing	2.67	Performing	3	Performing	6	Performance under review	Performing
Nuffield Orthopaedic Centre NHS Trust	Performing	2.90	Performing	3	Performing	8	Performing	Performing
Oxford Radcliffe Hospitals NHS Trust	Performance under review	2.37	Performance under review	3	Performing	8	Performing	Performing
Pennine Acute Hospitals NHS Trust	Performing	2.52	Performing	3	Performing	8	Performing	Performing
Plymouth Hospitals NHS Trust	Performing	2.76	Performing	3	Performing	6	Performance under review	Performing
Portsmouth Hospitals NHS Trust	Performance under review	2.50	Performing	2	Performance under review	8	Performing	Performing
Robert Jones and Agnes Hunt Orthopaedic and District Hospital NHS Trust	Performing	3.00	Performing	3	Performing	8	Performing	Performing
Royal Cornwall Hospitals NHS Trust	Performing	2.84	Performing	3	Performing	7	Performing	Performing
Royal Free Hampstead NHS Trust	Performance under review	2.94	Performing	3	Performing	3	Under performing	Performing
Royal Liverpool and Broadgreen University Hospitals NHS Trust	Performing	2.87	Performing	3	Performing	8	Performing	Performing
Royal National Orthopaedic Hospital NHS Trust	Performing	2.45	Performing	3	Performing	8	Performing	Performing
Royal United Hospital Bath NHS Trust	Performance under review	2.25	Performance under review	3	Performing	8	Performing	Performing
Sandwell and West Birmingham Hospitals NHS Trust	Performing	2.84	Performing	3	Performing	8	Performing	Performing
Scarborough and North East Yorkshire Health Care NHS Trust	Performance under review	2.36	Performance under review	3	Performing	6	Performance under review	Performance under review
Shrewsbury and Telford Hospital NHS Trust	Performing	2.57	Performing	3	Performing	8	Performing	Performing
South London Healthcare NHS Trust	Under performing	2.63	Performing	1	Under performing			Performing
Southampton University Hospitals NHS Trust	Performing	2.71	Performing	3	Performing	7	Performing	Performing
Southport and Ormskirk Hospital NHS Trust	Performing	2.62	Performing	3	Performing	8	Performing	Performing
St George's Healthcare NHS Trust	Performing	2.80	Performing	3	Performing	7	Performing	Performing
St Helens and Knowsley Hospitals NHS Trust	Performing	2.73	Performing	3	Performing	8	Performing	Performing
Surrey and Sussex Healthcare NHS Trust	Performance under review	2.35	Performance under review	3	Performing	6	Performance under review	Performing
The Hillingdon Hospital NHS Trust	Performing	3.00	Performing	3	Performing	6	Performance under review	Performing
The Lewisham Hospital NHS Trust	Under performing	2.87	Performing	1	Under performing	5	Performance under review	Performing
The Princess Alexandra Hospital NHS Trust	Performing	2.53	Performing	3	Performing	5	Performance under review	Performing
The Queen Elizabeth Hospital King's Lynn NHS Trust	Performing	2.83	Performing	3	Performing	7	Performing	Performing
The Royal Wolverhampton Hospitals NHS Trust	Performing	2.78	Performing	3	Performing	8	Performing	Performing
The Whittington Hospital NHS Trust	Performing	2.88	Performing	3	Performing	8	Performing	Performing
Trafford Healthcare NHS Trust	Under performing	2.90	Performing	1	Under performing	7	Performing	Performing
United Lincolnshire Hospitals NHS Trust	Performance under review	2.38	Performance under review	3	Performing	7	Performing	Performing
University Hospital Of North Staffordshire NHS Trust	Performing	2.76	Performing	3	Performing	8	Performing	Performing

1 Please note that the Isle Of Wight score includes performance from the ambulance providers and where stated commissioner elements.

2 Score moderated where patient experience score is underperforming, in this case highest score trust can achieve is performance under review.

3 Great Ormond Street, Western Sussex and South London do not have user experience data, so for these trusts it has not been used as a moderator.

Annex 11: NHS Performance Framework – acute trust results

Trust name ¹	Overall score ²	Standards & targets		Finance		User experience ³		Quality & safety
		Score	Rating	Score	Rating	Score	Rating	Rating
University Hospitals Coventry and Warwickshire NHS Trust	Performing	2.73	Performing	3	Performing	6	Performance under review	Performing
University Hospitals Of Leicester NHS Trust	Performing	2.94	Performing	3	Performing	7	Performing	Performing
University Hospitals Of Morecambe Bay NHS Trust	Performing	2.82	Performing	3	Performing	8	Performing	Performing
Walsall Hospitals NHS Trust	Performing	2.81	Performing	3	Performing	7	Performing	Performing
West Hertfordshire Hospitals NHS Trust	Performing	2.74	Performing	3	Performing	5	Performance under review	Performing
West Middlesex University Hospital NHS Trust	Under performing	2.70	Performing	1	Under performing	3	Under performing	Performing
West Suffolk Hospitals NHS Trust	Performing	2.87	Performing	3	Performing	8	Performing	Performing
Western Sussex Hospitals NHS Trust	Performing	2.63	Performing	3	Performing			Performing
Weston Area Health NHS Trust	Performing	2.67	Performing	3	Performing	6	Performance under review	Performing
Whipps Cross University Hospital NHS Trust	Under performing	2.82	Performing	1	Under performing	1	Under performing	Performing
Winchester and Eastleigh Healthcare NHS Trust	Performing	2.67	Performing	3	Performing	7	Performing	Performing
Worcestershire Acute Hospitals NHS Trust	Performing	2.93	Performing	3	Performing	8	Performing	Performing

¹ Please note that the Isle Of Wight score includes performance from the ambulance providers and where stated commissioner elements.

² Score moderated where patient experience score is underperforming, in this case highest score trust can achieve is performance under review.

³ Great Ormond Street, Western Sussex and South London do not have user experience data, so for these trusts it has not been used as a moderator.

Annex 12: NHS Performance Framework – ambulance trust results

Trust name ¹	Overall score ²	Standards & targets		Finance		Quality & safety
		Score	Rating	Score	Rating	Rating
East Midlands Ambulance Service NHS Trust	Performing	2.33	Performing	3	Performing	Performing
East of England Ambulance Service NHS Trust	Performing	2.67	Performing	3	Performing	Performing
Great Western Ambulance Service NHS Trust	Performing	2.67	Performing	3	Performing	Performing
London Ambulance Service	Performing	2.00	Performing	3	Performing	Performing
North East Ambulance Service NHS Trust	Performing	2.67	Performing	3	Performing	Performing
North West Ambulance Service NHS Trust	Performance under review	1.67	Performance under review	3	Performing	Performing
South Central Ambulance Service NHS Trust	Performance under review	1.33	Performance under review	3	Performing	Performing
South East Coast Ambulance Service NHS Trust	Performing	2.67	Performing	3	Performing	Performing
South Western Ambulance Service NHS Trust	Performing	3.00	Performing	3	Performing	Performing
West Midlands Ambulance Service NHS Trust	Performing	2.33	Performing	3	Performing	Performing
Yorkshire Ambulance Service NHS Trust	Performance under review	2.33	Performing	3	Performing	Performance under review

¹ Please note that the Isle Of Wight score includes performance from the ambulance providers and where stated commissioner elements.

² Score moderated where patient experience score is underperforming, in this case highest score trust can achieve is performance under review.

Annex 13: NHS Performance Framework – escalated trust results

Acute	
Trust name	Q2-Q4 2009-10
Ealing Hospital NHS Trust	Under performing
East and North Hertfordshire NHS Trust	Under performing
Mayday Healthcare NHS Trust	Under performing
Newham University Hospital NHS Trust	Under performing
North Middlesex University Hospital NHS Trust	Under performing
Oxford Radcliffe Hospitals NHS Trust	Under performing
Royal Free Hampstead NHS Trust	Under performing
Scarborough and North East Yorkshire Health Care NHS Trust	Under performing
Barking, Havering and Redbridge University Hospitals NHS Trust	Challenged
North West London Hospitals NHS Trust	Challenged
Portsmouth Hospitals NHS Trust	Challenged
South London Healthcare NHS Trust	Challenged
Trafford Healthcare NHS Trust	Challenged
West Middlesex University Hospital NHS Trust	Challenged

Ambulance	
Trust name	Q2-Q4 2009-10
North West Ambulance Service NHS Trust	Under performing
South Central Ambulance Service NHS Trust	Under performing
Yorkshire Ambulance Service NHS Trust	Under performing

Annex 14: Redundancies

Compulsory redundancies reported within the NHS in England for Q4, as well as the total number of redundancies for the year, are as follows:

	Compulsory redundancies for clinical staff	Compulsory redundancies for non-clinical staff	Total compulsory redundancies
Q4	44	226	270
2009/10 Total	148	534	682

(NB: In 2008/09 the figures reported included those FTs that chose to submit data, in 09/10 the ROCR agreement excluded FTs so the numbers are not comparable)