



Vehicle & Operator Services Agency

From: **Information Access**  
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Information Access Team  
Berkeley House  
Croydon Street  
Bristol  
BS5 0DA

**BY EMAIL**

Tel: 0300 123 9000  
Fax:

Your ref:  
Our ref: **F0004226**

Date: 4<sup>th</sup> July 2012

Dear

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your email letter of the 25th June. We are dealing with this request under the terms of the Freedom of Information Act 2000.

You asked for details of the top fifty reasons for issuing Fixed Penalty/Deposits for 2009, 2010 and 2011. The requested information is contained in the spreadsheet attached to the covering e-mail.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **F0004226**.

Yours sincerely

VOSA Information Access Team