



Department
for Environment
Food & Rural Affairs

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helpline@defra.gsi.gov.uk
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Your ref:
Our ref: RFI 6225
Date: 6 February 2014

Dear,

REQUEST FOR INFORMATION: LIFE COACHING

Thank you for your request for information about life coaching, which we received on 24 January 2013. As you know, we have handled your request under the Freedom of Information Act 2000 (FOIA).

You asked:

"Please can you tell me your complete spend on business performance coaching. This will include all agencies, all level of civil servants and employees. I am looking for spend in the latest 12 month period you have on external coaches in the business performed field."

The information you requested is as follows:

For the majority of our staff, business performance coaching is sourced through Civil Service Learning which matches people with existing civil servants who also serve as coaches. This is available for all staff below Senior Civil Service levels and is funded centrally by the Civil Service. Defra does not hold information on the costs incurred centrally.

Our senior civil servants have access to external coaches for performance coaching. To access this, the individual would need to agree a business case with their line manager and then with Defra HR, before selecting a coach using the centrally managed Civil Service Learning contract.

Our spend per year on performance coaching will vary depending on demand. In the past 12 months Defra and its Agencies have spent £16,877 (including VAT) on business coaching for our Senior Civil Servants.

In keeping with the spirit and effect of the FOIA, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you may now be published on our website together with any related information that will provide a key to its wider context.



I attach Annex A, which explains the copyright that applies to the information being released to you.

I also attach Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact me.

Yours sincerely,

Ann Tarran

Direct Line 020 7979 8583

Email ann.tarran@defra.gsi.gov.uk

Annex A

Copyright

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Annex B

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 18 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: requestforinfo@defra.gsi.gov.uk) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF