



Vehicle & Operator Services Agency

**From: Information Access**  
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Our Ref: **F0002899**

Date: 5<sup>th</sup> October 2010

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Dear

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your correspondence of 27<sup>th</sup> September 2010 requesting various information regarding Land Rover recalls. We have dealt with under the terms of the Freedom of Information Act 2000.

For ease of reference I shall answer each of your questions in turn.

1) How many vehicle recalls have been made by Land Rover since the year 2000.

Vehicle Recall Information is published on VOSA's website, as such this information is freely available on the link provided below;

<http://www.dft.gov.uk/vosa/apps/recalls/default.asp>

2) How many of these recalls were instigated by Land Rover, and how many by VOSA or another body?

All safety recalls are initiated by the vehicle or component manufacturer. VOSA has not been required to use its powers to force a manufacturer into conducting a safety recall.

3) How many members of the public have contacted VOSA about Land Rover safety concerns of any nature since the year 2000?

Since 1<sup>st</sup> January 2000, VOSA has received 106 reports of alleged defects on the Land Rover products; which includes all marques of the product, including range Rover. These reports are from all sources, which include VOSA staff, Police, Forensic Services and any other group, including the public.

4) What % of vehicles on the road in the UK today are Land Rover's?

VOSA does not hold this information. This information may be available from the DVLA.

5) How does Land Rover rate for vehicle recalls against the number of Land Rovers on the road in the UK? i.e. as a manufacturer where do they rank in terms of number of issues/car on the road?

VOSA does not hold this information.

If you have any queries about this letter, please contact us, quoting reference **F002899**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

Yours sincerely

VOSA Information Access