Evidential flexibility - Documents which it maybe appropriate to request for each Tier

Tier 1 – All case types

- Qualification (T1 General and Post Study Work)
 - o missing academic certificate
 - o details of the date of award missing
 - o evidence that is copied instead of an original
 - o legacy systems or previous applications indicate the qualification exists.
- Previous Earnings (T1 General)
 - o missing wage slips
 - o missing bank statements from a series
 - o evidence that is copied instead of an original
 - o bank statements not in the desired format.
- English Language (T1 General and Entrepreneur)
 - o missing English language certificates
 - missing academic certificates
 - o evidence that is copied instead of an original
 - legacy systems or previous applications indicate the qualification or evidence exists.
- Maintenance (T1 General, Post Study Work and Entrepreneur)
 - o missing bank statements from a series
 - missing information from bank letters
 - o evidence that is copied instead of an original
 - o bank statements not in the desired format.
- T1 Entrepreneur
 - o missing information from the required letters or documents
 - o evidence that is copied instead of an original.
- T1 Investor
 - missing information from the required letters or documents
 evidence that is copied instead of an original

Tier 2/5 - All case types

- Maintenance
 - o missing bank statements from a series
 - o missing information from bank letters
 - evidence that is copied instead of an original
 - o bank statements not in the desired formal.
- Qualification
 - o missing academic certificates
 - $\circ\;$ details of the date of award missing
 - $\circ~$ evidence that is copied instead of an original
 - o legacy systems or previous applications indicate that the qualification exists.

- English Language
 - o missing English language certificates
 - o missing academic certificates
 - o evidence that is copied instead of an original.
- Certificate of Sponsorship
 - missing SOC code from the CoS
 - obviously incorrect SOC on the CoS
 - o CoS not provided but employer is approved on metastorm
 - Information missing from the CoS.

Tier 4 – all case types

- Maintenance
 - o missing bank statements from a series
 - o missing information from bank letters
 - evidence that is copied instead of an original
 - \circ bank statements not in the desired format
 - o third party maintenance information missing
 - o missing birth certificate needed as evidence of relationship with sponsor.
- CAS
 - o evidence of progress detailed on CAS, but missing from application
 - o CAS not provided but educational provider is an approved sponsor.
 - o evidence used to assess suitability for course not included
 - ATAS certificate not provided.

Dependants – all Tiers

- Evidence of Relationship
 - no evidence of relationship, for example, birth certificate, marriage certificate.
- Maintenance
 - o missing bank statements from a series
 - missing information from bank letters
 - evidence that is copied instead of an original
 - o bank statements not in the desired format.