



Vehicle & Operator Services Agency

From: **Information Access**
inform@vosa.gov.uk

Information Access Team
Berkeley House
Croydon Street
Bristol
BS5 0DA

Tel: 0300 123 9000
Fax: 0117 954 2546

Our Ref: **F0002882**

Date: 17th September 2010

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your previous correspondence with ***** , and my acknowledgement of 15th September 2010.

I can confirm that we hold no record of this bus service. I believe this is because the service is being run under a Small Bus Permit issued by an authority other than the Traffic Commissioner, under Section 19 of the Transport Act 1985.

Section 19 permits exempt certain bodies fulfilling the criteria from the requirement to hold a public service vehicle operators licence. Small bus permits, covering vehicles with 9-16 seats, may be issued to bodies concerned with:-

- (a) education;
- (b) religion;
- (c) social welfare;
- (d) recreation; or
- (e) other activities of benefit to the community

I have attached a list of the authorised bodies to the covering e-mail for your information.

As this service is the subject of a press release issued by Staffordshire County Council, it may be a good idea to write to that authority to find out the issuer of the permit, who in turn should then be able to address the points you have raised.

If you have any queries about this letter, please contact us, quoting reference **F0002882**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

Information Access