



Vehicle & Operator Services Agency

From: **Information Access**  
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Information Access Team  
Berkeley House  
Croydon Street  
Bristol  
BS5 0DA

Tel: 0300 123 9000  
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Your ref: **Graduated Fixed Penalties**  
Our ref: **F0003672**

Dear

Date: 26<sup>th</sup> October 2011

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your e-mail of 18<sup>th</sup> October 2011. We have dealt with this under the terms of the Freedom of Information Act 2000.

You requested information in relation to Fixed Penalty and Deposit Notices issued by the Vehicle and Operator Services Agency (VOSA) from their introduction on 28<sup>th</sup> May 2009 to 17<sup>th</sup> April 2011 by financial year.

Fixed Penalty and Deposit Notices are issued to drivers, not operators. For this reason I am unable to break down the issue of notices to operators of specific nationalities. The system records details which show vehicles as either "British" "Foreign" or "Northern Ireland".

I have attached a spreadsheet to the covering e-mail which contains the information requested.

If you have any queries about this letter, please contact us, quoting reference **F0003684**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

*An executive agency of the*  
*Department for*  
**Transport**

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

Yours sincerely

VOSA Information Access