



# Vehicle & Operator Services Agency

From: **Press Office**  
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Information Access Team  
Berkeley House  
Croydon Street  
Bristol  
BS5 0DA

Tel: 0300 123 9000  
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Your ref:  
Our ref: **F0005451**

Date: 6<sup>th</sup> February 2014

Dear

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your e-mail of 15<sup>th</sup> January 2014. We have dealt with this under the terms of the Freedom of Information Act 2000.

You asked for information in respect the number of vehicles which were failed by the garage conducting the original test following an appeal to the Vehicle and Operator Services Agency (VOSA). Please see the table below which gives this data.

<b>YEAR</b>	<b>Failed by garage</b>	<b>Passed by VOSA</b>
<b>2009</b>	<b>126</b>	<b>54</b>
<b>2010</b>	<b>89</b>	<b>42</b>
<b>2011</b>	<b>104</b>	<b>42</b>
<b>2012</b>	<b>83</b>	<b>53</b>
<b>2013</b>	<b>82</b>	<b>40</b>
<b>Total</b>	<b>484</b>	<b>231</b>

These figure are for calendar years. For the purpose of context it should be noted that the total number of MOT tests conducted per (financial) year is approximately 28 million.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write within two months of the date of this letter to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

The Vehicle and Operator Services Agency (VOSA) publishes responses to requests made under the Freedom of Information Act 2000 which may be of wider interest in a disclosure log on our website. This runs from 1<sup>st</sup> January 2012, and can be found by clicking on the following link

<http://www.dft.gov.uk/vosa/contactus/freedomofinformationdisclosures/freedomofinformationdisclosures.htm>. Disclosures made before this date (from 2005 onwards) have been archived, but can still be accessed by clicking on the following link <http://webarchive.nationalarchives.gov.uk/20121205171206/http://www.dft.gov.uk/vosa/contactus/freedomofinformationdisclosures/freedomofinformationdisclosures.htm>

If you have any queries about this letter, please contact us, quoting reference **F0005451**.

Yours sincerely

Press Office