



Vehicle & Operator Services Agency

From: **Information Access**
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Information Access Team
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Tel: 0300 123 9000
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Our Ref: **F0003338**

Date: 28th April 2011

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your letter of 26 April 2011. We have dealt with your request under the terms of the Freedom of Information Act 2000.

The Act gives a period of 20 working days for response by the public authority holding the information. This means that the period available to VOSA for dealing with your request is between the dates of 27 April, the date on which the letter was received, and 27 May 2011 as the final date on which a response could be issued.

I have looked through the attachments to your letter and confirm that a check has been carried out in respect of received postal correspondence on site and no trace was found of your initial letter dated 4 April 2011. However had this letter been received, the 20 working day period for response ends on 9 May 2011.

This morning a check has also been made on the web address given in (name removed) letter of 28 March and I am able to confirm that the relevant page is active and the documents are available from that location.

As you are aware Section 21 of the Freedom of Information Act does not require information to be provided to you where it is already reasonably accessible. However due to the apparent difficulties in accessing this information, documented in your letter, I have enclosed a print of the downloaded documents GV 74 and PSV 437 - 02 for your use.

I have spoken to a colleague in respect of the urban bus network which is controlled by Transport for London, she has advised that VOSA has no input to matters under TfL's control and no information is held by VOSA in regard to your request.

TfL are a separately named public authority under the Act and any application for information under the disclosure provisions of the Freedom of Information Act should be made to the **FOI Case Management Team**, Transport for London, Floor 5, Windsor House, London SW1H 0TL Fax: 020 7126 3185 or Email: foi@tfl.gov.uk

If you have any queries about this letter, please contact us, quoting reference **F0003338**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access