



Department  
for Environment  
Food & Rural Affairs

T: 08459 335577  
helpline@defra.gsi.gov.uk  
www.defra.gov.uk

By email

Your ref:  
Our ref: RFI 5989  
Date: 19/11/2013

Dear

## **REQUEST FOR INFORMATION: STOLEN ITEMS**

Thank you for your request for information about items stolen from Defra since 1 November 2010, which we received on 1 November 2013. We have handled your request under the Freedom of Information Act 2000 (FOIA).

I enclose the information you requested.

### **1. How many items have been stolen from Defra since November 1 2010?**

Items reported as lost or stolen are all recorded as losses. Between November 1 2010 and November 1 2013 there were 85 losses which were considered as probable thefts.

Please note that where bags containing small items such as cables are lost or stolen the bag contents are not recorded separately.

All losses of equipment are taken very seriously and security information and advice is regularly issued to staff

### **2. How much as a whole, cost wise, do the items stolen since Nov 1 2010 roughly amount to?**

The approximate cost to the department of the items considered as stolen since November 1 2010 is: £37, 000

Standard IT equipment such as laptops, monitors and docking stations are the property of IBM which has provided IT services to Defra since October 2004. Items replaced under the IBM service contract do not have a direct cost to the department.

### **3. Can you provide a list of the range of items stolen from since Nov 1 2010?**

Items reported as losses and considered as stolen from Defra since November 1 2010:

- Myreader – low vision autoreader
- ISDN Codec
- Camera, microphone & handset for Videoconference Unit
- Teleconference unit (Spiderphone)
- Encrypted laptop
- Blackberry
- Mobile phone
- Projector
- Monitor
- Laptop docking station
- Laptop bag and contents
- Building pass

### **4. What was the cheapest item stolen since Nov 1 2010 and how much does it cost?**

The cheapest items considered as stolen and recorded separately are building passes, with a cost of £6.10 per pass.

### **5. What was the most expensive item stolen since Nov 1 2010 and how much did it cost?**

The most expensive item stolen was a MyReader (low vision autoreader) stolen while in transit to be repaired: value £4560

In keeping with the spirit and effect of the FOIA, and in keeping with the government's Transparency Agenda, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you will now be published on [www.gov.uk](http://www.gov.uk) together with any related information that will provide a key to its wider context. Please note that this will not include your personal data.

I attach Annex A, which explains the copyright that applies to the information being released to you.

I also attach Annex B giving contact details should you be unhappy with the service you have received. If you have any queries about this letter, please contact me.

Yours

## Annex A

### Copyright

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## Annex B

### Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 18 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: [requestforinfo@defra.gsi.gov.uk](mailto:requestforinfo@defra.gsi.gov.uk)) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF