



# West Kent Primary Care Trust

2012-13 Annual Report and Accounts

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# West Kent Primary Care Trust

2012-13 Annual Report

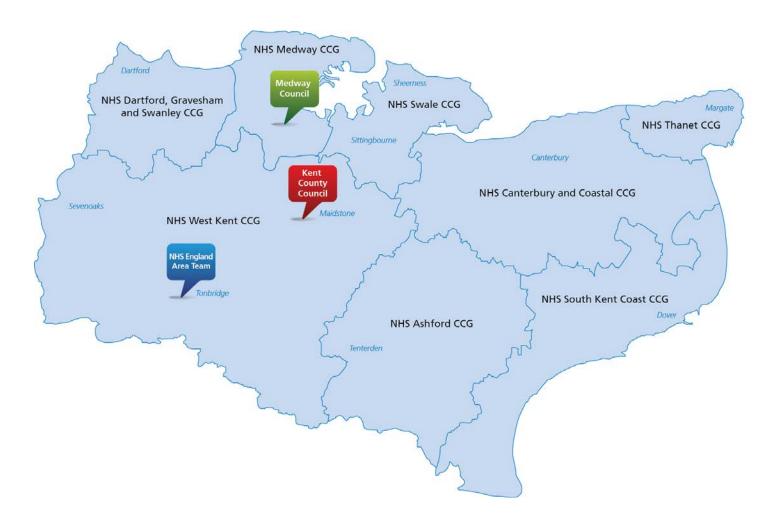


# Annual Report

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# Clinical Commissioning Group areas



# **Foreword**

This annual report marks the beginning of a new era for healthcare in Kent and Medway. Primary Care Trusts closed on 31 March 2013, and their responsibilities have been taken on by other organisations, including Clinical Commissioning Groups (CCGs), NHS England, and Kent and Medway Councils.

Under the new system, commissioning decisions are mainly made by GPs who are close to their communities, with a deep understanding of their needs. Patients have more opportunities to be closely involved in decision-making – this is one of the principles of the Health and Social Care Act 2012.

In practice, of course, the new system had been running in shadow form for some time. So the 12 months up to 31 March 2013 – the period covered by this report - was a time of transition, and while it has meant huge change for staff, for patients the changes have been seamless. As time goes by we hope people will develop a greater awareness of their local CCG, and some will want to get involved, for example through Patient Participation Groups.

But over the past year our focus, as NHS Kent and Medway, representing the Primary Care Trusts in east Kent, west Kent and Medway, was to ensure that quality and safety of care for patients remained at the top of everyone's agenda. Creating new systems would be meaningless if better care was not our target.

We saw GPs and managers in the emerging CCGs working alongside PCT colleagues to review and improve care pathways where needed, ensuring that the whole population is getting the services it needs to reduce health inequalities, and that providers such as our acute hospitals are performing as we want and expect them to.

It is clear from the Francis report into standards of care in Mid-Staffordshire that all of us who work in the NHS are responsible for the safety of patients and the quality of their care, and this remained a key focus for the PCTs this year, with providers asked to carry out reviews and produce action plans. This provided assurance, but clearly is not a one-off piece of work.

CCGs have now taken on the role of holding providers to account, and the Kent and Medway Area Team of NHS England is setting up Quality Surveillance Groups to have an overview of quality across the local NHS.

The PCTs upheld the principles and values of the NHS Constitution, and this was the legacy we handed over to the new organisations: patients at the heart of everything, quality and safety as the number one priority.

Colin Tomson, Chair, NHS Kent and Medway

Felicity Cox, Chief Executive, NHS Kent and Medway, and Director Kent and Medway, NHS England

# Vision and Priorities

Our vision is to offer the best healthcare for our population within the resources available, as well as supporting them to live, work and thrive in the best possible health. We will do this by providing more choice, better information, best practice in care and treatment closer to home.

This was the vision of NHS Kent and Medway that guided our commissioning priorities during 2012/13, consistent with Annual Operating Frameworks published by the Department of Health and by NHS South of England.

At the outset we said we were committed to ensuring the delivery of high quality care in a personalised and proactive manner, eliminating waste and improving both outcomes and experience for patients, and as the CCGs have taken on their responsibilities they have shared these aims, with a desire to shift the emphasis to care in a community setting wherever possible and appropriate.

We continued to see assistive technologies and telehealth improving people's lives, and, importantly, outcomes for patients with long term conditions. With close monitoring using technology, they can receive the advice and reassurance they need, with fewer visits to hospital.

We also saw changes in referral rates, and better use of data leading to improvements in the urgent care system.

During the past year we had an additional priority, to ensure a smooth handover from the PCT to new organisations, supporting them to take on leadership roles, particularly developing clinical leadership which is at the core of the NHS reforms. We saw strong leadership emerge, which gives confidence that there is real potential for transformation in our local NHS.

We also worked with Kent County Council and Medway Council as they prepared to take on public health responsibilities, which is such an important element of tailoring healthcare to the needs of the population. And we supported the setting up of Health and Wellbeing boards by these two local authorities, another key part of the jigsaw.

## **Our Board**

NHS Kent and Medway, the Kent and Medway PCT cluster, represented three Primary Care Trusts – NHS Medway, NHS Eastern and Coastal Kent and NHS West Kent.

#### **Cluster Board Delegation**

In May 2011 NHS Medway, NHS Eastern and Coastal Kent and NHS West Kent. Boards agreed the delegation of PCT functions to the NHS Kent and Medway Board, also known as the cluster board. The governance arrangements were supported by an Establishment Agreement between the constituent PCT members of the cluster, revised Standing Orders and Standing Financial Instructions and a Scheme of Delegation being adopted by each PCT to delegate authority to newly formed joint committees.

The PCT cluster was committed to commissioning high quality healthcare services for the people of Kent and Medway. We also supported Clinical Commissioning Groups as they prepared to take on their commissioning responsibilities, as well as maintaining relationships with partner organisations.

The board comprised six part-time Non-Executive Directors as well as a number of full time Executive Directors, and was chaired by a Non-Executive Director appointed by the NHS Independent Appointments Commission.

#### Transition Governance arrangements

While there was no formal transfer of PCT statutory functions, accountability or budgets before April 2013 for new organisations to become operational, the accountable officer for NHS Kent and Medway (the PCT cluster) from 1 October 2012 was Felicity Cox, Kent and Medway Area Team Director for NHS England.

Under these changes Area Team Directors took on management responsibility for teams, managing both 2012/13 operational delivery and planning for 2013/14; being accountable to their new organisations for future planning and development; and being accountable to their PCTs for delivery and performance in the 2012/13 system.

Until 31 March 2013, the cluster PCTs retained their statutory governance arrangements and the new bodies are accountable for responsibilities consistent with their preparatory powers and planning for 2013/14.

#### Cluster Board Non-Executive Directors

Colin Tomson – Chair
Graham Mayes (resigned 15 June 2012)
David Mayes
Jill Ruddock
Harshad Topiwala
Adrian Hosford
Mike Cosgrove
David Lewis

#### **Executive Directors**

Felicity Cox (appointed 1 October 2012)

Ann Sutton – Chief Executive (until 31 August 2012)

Helen Buckingham – Director of Whole Systems Commissioning

Sarah Andrews – Director of Nursing and Quality

Daryl Robertson – Director of Performance and Assurance

Dr Robert Stewart, Dr Peter Green, Dr James Thallon – Medical Directors

Bill Jones – Director of Financial Performance and Contracting

Rod Smith – Director of Financial Strategy and Planning

Jonathan Bates – Director of Financial Stewardship and Governance

Meradin Peachey – Kent Director of Public Health

Dr Alison Barnett – Medway Director of Public Health

Sally Allum – Acting Director of Nursing and Quality (from 20 July 2012)

The Medical Directors together constituted one voting member, the Directors of Finance together constituted one voting member and the Directors of Public Health together constituted one voting member of the cluster board.

#### Non-voting members of the Cluster Executive Team

Hazel Carpenter – Director of Commissioning Development and Workforce
Jude Mackenzie – Director of Communications and Engagement (until 30
September 2012)
Judy Clabby – Assistant Chief Executive
Lynne Stuart – Company Secretary

Further details on the PCT board and cluster board are given in the Annual Governance Statement later in this report.

# Chairman and Non-Executive Directors of the NHS West Kent Board

Our Non-Executive Directors offered the board a broad mix of skills and expertise with which to challenge and inform policies on the direction of NHS West Kent locally.

Non-Executive Directors of the PCT, not appointed to the cluster board, were required to resign as directors of the PCT. The cluster PCTs retained those affected as Board Advisors to continue to service Cluster Committees and to ensure that their expertise on quality and safety and services was retained on an ongoing basis, in particular, providing expertise in a number of the transition work streams to the new NHS architecture.

During 2012/13 the following were members of the Board:

Colin Tomson - Chair

**Graham Mayes** 

**David Mayes** 

Harshad Topiwala

Jill Ruddock

**David Lewis** 

Mike Cosgrove

**Adrian Hosford** 

#### Chief Executive and Executive Directors

Felicity Cox (appointed 1 October 2012)

Ann Sutton – Chief Executive (from 1 June 2011 until 31 August 2012)

Dr James Thallon – Medical Director

Sarah Andrews – Director of Nursing and Quality

Daryl Robertson – Director of Performance and Assurance

Judy Clabby – Cluster Assistant Chief Executive

Rod Smith – Director of Finance

During 2012/13, the NHS West Kent Board held two meetings in public and eight cluster board meetings were held in public.

#### Directors' declarations of Interest

Under the NHS Codes of Conduct and Accountability, board members are required to declare any business interests which are relevant and material to the NHS board of which they are a member. Interests which are regarded as relevant and material are:

- Directorships, including non-executive directorships held in private companies or PLCs (with the exception of those of dormant companies);
- Ownership or part-ownership of private companies, businesses or consultancies likely or possibly seeking to do business with the NHS;
- Majority or controlling share holdings in organisations likely or possibly seeking to do business with the NHS
- A position of authority in a charity or voluntary organisation in the field of health and social care;
- Any connection with a voluntary or other organisation contracting for NHS services;
- Research funding/grants that may be received by an individual or their department;
- Interests in pooled funds that are under separate management (any relevant company included in this fund that has a potential relationship.

#### Declarations of relevant and material interests of board members

**Felicity Cox** Lead negotiator for NHS Employers on the Community Pharmacy

Contractual Framework

Jonathan Bates Public Sector Non-Executive Director of Medway Community Estates Ltd

Adrian Hosford Chairman, The Communication Trust

Director and Chairman, Moodscope

Trustee, "I Can" Charity

16 per cent ownership of Moodscope

**David Lewis** Part time Treasurer, Kent Police Authority

Vice Chair, Wittersham Parish Council

Member of: Weald of Kent Preservation Society, Open Spaces Society and

Kent Wildlife Trust

**David Mayes** Trustee Director of Credit Suisse (UK) Pension Fund

**Ann Sutton** Governor, University of Kent

Hazel Carpenter Company Secretary, Four Lakes Consulting Ltd

Sarah Andrews Member and former committee member, Royal College of Nursing

Member and former trustee, Action on Elder Abuse Member and former trustee, Marie Curie Cancer Care

Member, Clinical Advisory Group, Co-operation and Competition Panel

**Dr Robert Stewart** Director of Health and Europe Centre

Principal GP with PMS contract, Hawkinge and Alkham Valley Practice

Sally Allum Member and former committee member, Royal College of Nursing

# Clinical decision making

The involvement of clinicians in decision-making for healthcare commissioning further increased during 2012 in preparation for the handover of responsibilities to Clinical Commissioning Groups from April 2013.

Over the 12 months we moved from clinicians sitting on PCT Clinical Executive Teams, to GPs taking over the reins of 70 per cent of commissioning, with all that entails.

For more than a year the PCTs, clustered as NHS Kent and Medway since June 2011, worked with emerging Clinical Commissioning Groups (CCGs) across the county to understand what the reforms will mean for them, and for patients. The original 13 CCGs, each with a leading GP acting as a shadow accountable officer, merged so that there are now eight, seven of which will work together in two federated arrangements, with some sharing management structures and some decision making.

During 2012/13 NHS West Kent CCG and NHS Dartford, Gravesham and Swanley CCG which cover the area formerly covered by NHS West Kent were authorised (along with the other CCGs in Kent and Medway) so that they were ready for their new responsibilities on 1 April 2013. It was unusually challenging work for all concerned, but as a result, we are now led by clinicians as never before, and Kent and Medway stands on the threshold of an exciting future. While getting the structures and governance in place was important, what is equally essential, and potentially more transformational in terms of healthcare, is the principle of getting the decision making closer to patients.

GPs understand what their communities need and this lies at the heart of the NHS reforms. By working with Health and Wellbeing Boards, local authorities, and the Integrated Plan Board they are able to influence policy across the whole health and social care system.

In the lead up to authorisation there was excellent clinical engagement on clinical policy, such as a more joined-up approach to Individual Funding Requests, and GP appraisals aimed at improving the standard of primary care in a consistent way.

The CCGs made significant progress in developing the skills of their leadership teams. Some work has been led internally by the CCGs themselves, and some by NHS Kent and Medway in the form of specific workshops addressing the identified learning needs of the CCGs.

The top priority for clinical leaders over the next year remains improving care for the growing number of people with long term conditions. As has been identified

nationally, this is in the interests of everyone, system leaders, GPs, and, most importantly, patients and their carers.

Over the past year we have made great progress on our priority areas, which we identified as:

Transform life chances for disadvantaged children

Tackle the key killers of vascular disease, cancer and respiratory disease

Promote well being and good mental health

Revolutionise services for older people

Break the cycle of inequalities.

# Quality, safety, effectiveness and patient experience

Our aim was to continuously improve quality outcomes for the prevention, diagnosis and treatment of illness, by delivering high quality safe care and treatment.

To achieve this aim we applied national, regional and local quality outcome measures to our commissioned services across Kent and Medway. We benchmarked quality and performance to drive out inefficiencies, and deliver a positive experience of safe, effective care.

We listened, heard and acted on the views of patients and our public to improve the safety, effectiveness and experience of services and deliver consistently high quality care.

Our quality, innovation, productivity and prevention (QIPP), Safe Care and Compassion programme, and our Quality in Transition Plan (QiT) supported the achievement of improved patient outcomes.

We worked in partnership with Clinical Commissioning Groups through this transitional year to deliver our Quality in Transition plan through the following quality workstreams:

- ➤ HCAI (healthcare acquired infection) Programme
- Safeguarding Programme
- Safe Workforce Programme
- > Safe Care and Compassion Programme: inclusive of Experience of Care
- > Effectiveness Programme
- Governance of Service Providers Programme: inclusive of CQUINs and Quality Accounts

To support delivery of the QiT plan we:

 Ensured Quality in Transition and associated workstreams is integral to our quality handover to Clinical Commissioning Groups (CCGS)

- Benchmarked nationally, and regionally to drive up quality
- Worked collaboratively with CCG colleagues to deliver the quality agenda across Kent and Medway

During 2012/13 we agreed quality measures with our commissioned providers to improve clinical effectiveness, safety, and patient experience leading to the following:

- Agreeing Commissioning for Quality and Innovation (CQUINs) plans, which
  drive up quality outcomes across care pathways, and reflect national, regional
  and local priorities. These included improving thrombosis assessment rate for
  patients to more than 95 per cent across Kent and Medway
- Improved safeguarding outcomes for vulnerable children and adults as a result of investigating and learning from safeguarding incidents and reviews
- Significantly improved timeliness of health assessment reviews for looked after children
- Reduced the number of healthcare associated infections in hospital, care homes and the community
- Improved privacy and dignity standards by sustaining the elimination of mixed sex accommodation
- Led and delivered the national patient feedback challenge pilot to improve patients' experience of care. This also supports the patients voice being heard, listened to and acted upon by responding to complaints, compliments and patient feedback
- Used the best available evidence and national guidance to ensure the delivery of up to date high quality safe care
- Worked with providers to ensure the delivery of harm free care across care pathways
- Improved patient safety outcomes as a result of investigating and learning from incidents, national inquiries and Ombudsmen reports. In particular, reduced avoidable falls and pressure ulcers
- Increased reporting of medication errors and disseminated the learning across commissioned services

# How we engage with local people

All three Primary Care Trusts within NHS Kent and Medway would like to say a big thank you to everyone who was involved in helping us. We benefitted from your knowledge, experience and enthusiasm, assisting us to plan, design and deliver services with your support. Over the last year we concentrated on supporting our Clinical Commissioning Groups in establishing their own means to listen to their local communities: using their patient and citizen networks, reference groups, websites, and newsletters to reach out to people and build connections.

The PCTs used many ways to listen, record and act upon what local people want in the design, delivery and quality of care they receive. We hope that the transition to clinical commissioning groups has been a smooth one and we would like to thank all those individuals and organisations who contributed their views – we rely on you when organisations and services are changing, to make sure we deliver high quality care and make the most of our services and staff.

#### **Health Networks**

All eight Clinical Commissioning Groups across Kent and Medway have set up Health Networks, these are made up of interested individuals and organisations who wish to be kept informed about health services, how they are planned and delivered, and to contribute their views. Largely they will work virtually, providing CCGs with a versatile way to engage with a really broad range of their patients and stakeholders.

The networks provide Clinical Commissioning Groups with a way to involve members in priority setting and decision making around their commissioning plans, service design, and improvement. In return they offer information about local plans and help build awareness of any service issues: gathering peoples' views and experiences, and providing an easy way to communicate and share information about local services. Anyone can join: patients, carers, community organisations, schools, children's centres, local councillors, voluntary organisations, support groups etc.

#### Case study: NHS West Kent CCG's Health Network

West Kent PCT's Health Network was launched in 2007 to help place patients and the public at the heart of decision making. More than 800 people across the West Kent PCT area joined this network. Since spring 2012, with the transition from PCTs to CCGs, there has been an active campaign to invite participants to either join the NHS West Kent CCG's or the NHS Dartford, Gravesham and Swanley CCG's Health

Networks (dependent on where they live). There has also been an active campaign to recruit new members to the relevant Health Network.

- NHS West Kent CCG now has nearly 200 Health Network members,
- NHS DGS CCG has 76 and membership is set to grow for both CCGs over the coming months.

Health Network members receive regular newsletters providing information on developments in the area and opportunities to get involved. They have also attended CCG and PPG engagement events. At such events they have shared their patient insights and views which have been recorded and subsequently incorporated into various reports.

#### Service redesign

Over the last year, NHS Kent and Medway, in partnership with Kent and Medway NHS and Social Care Partnership Trust, undertook a review and consultation regarding the future of services for people in mental health crisis across Kent and Medway. The review of current services found:

- Reduced use of hospital beds over four years, due to successful alternatives being established in the community,
- An imbalance between capacity and demand, meaning there are too few acute beds in East Kent and too many in West Kent, with people often placed out of the area covered by their community-based Crisis Resolution and Home Treatment (CRHT) team, a situation that prevents seamless care and creates delays
- Long-standing concerns about the quality of the environment in A Block at Medway Maritime Hospital, the inpatient unit for people from Medway and Swale, despite considerable previous effort to identify a local inpatient alternative
- Psychiatric intensive care is supported in west Kent by a very effective acute ward outreach service (PICO), not currently available for east Kent.

Over the last eight years commissioners and the Kent and Medway NHS and Social Care Partnership Trust had looked repeatedly at how they could replace facilities in Medway (A Block) without success. Questions remain about the suitability of the site and capacity of the service to continue to deliver safe high quality care.

#### **Engagement**

KMPT and mental health commissioners have well established means of working with service users and carers so that their views influence plans and services. In February, 50 GPs, mental health clinicians, service users, carers and voluntary sector organisations met to debate and appraise potential options for improving consistency of delivery, the quality of care and the resilience of services in the

current financial climate. The short listed options were then tested further with Locality Planning and Monitoring Groups (which bring together commissioners and providers with local voluntary organisations, service users and carers to bring a local focus to mental health services), Swale and Medway service user groups, Clinical Commissioning Groups and other stakeholders before formally being consulted upon with the wider public from July to October 2012.

#### The proposals set out to:

- Strengthen the Crisis Resolution Home Treatment teams
- Develop three hospital centres of excellence, each providing a better patient experience, high quality care, and the opportunity to innovate and demonstrate best practice from a firm research evidence base, delivered by a stronger staff team able to offer more therapeutic interventions seven days a week, in a modern facility with a calm, therapeutic environment and individual en suite bedrooms.
- Consolidate the Psychiatric Intensive Care unit at Dartford's Little Brook hospital, expanding the psychiatric intensive care outreach service to cover the whole of Kent and Medway.

This means KMPT expanding the facilities at St. Martin's in Canterbury, re-opening an additional ward at Little Brook Hospital in Dartford for Medway service users in need of acute inpatient care, and moving out of the two A Block wards on the site of Medway Maritime Hospital.

The two organisations sent more than 4,000 invitations to take part to organisations and individuals, offering to attend local meetings or events where people were interested in the review to provide further information and listen to what people thought of the plans. Eight public consultation meetings were set up at a range of times in accessible and well used venues. 184 people attended these eight meetings with a few carers attending several meetings.

KMPT had a specific page on its website, with information available and suitable links on the three PCT websites, the *live it well* website and from partners in social care. The consultation was also publicised through social media such as Facebook and Twitter, *Medway Matters*, which goes to every household in Medway and its equivalent in Swale; in *Your Health*, the NHS magazine with a circulation in excess of 50,000, local media and in newsletters from the LINk and Kent Community Action Network.

### There were public meetings, focus groups and outreach sessions at 15 other events.

All responses were logged and sent to independent researchers from the University of Greenwich who collated and analysed all the information. They found that:

 More than 80 per cent of respondents strongly agreed 'everyone should have the same high quality of care and hospital facilities'.

- 70 per cent strongly agreed that people with mental health problems make a better and faster recovery in a calm environment
- 62 per cent strongly agreed that crisis treatment at home should support carers as well as service users.

Concern over travel and transport was clearly a major issue for many people. Respondents were strongly in favour of the volunteer driver scheme, clear information and better signage.

When asked about their priorities for improving acute mental health services, people cited:

- Access
- Greater resources
- The quality of individual care
- The quality of service provision
- Improved community provision.

In February the NHS Kent and Medway Board approved in principle option A in the consultation which will provide beds for:

- People from Medway (as well Dartford, Gravesham and Swanley) in Dartford
- People from Sittingbourne and Sheppey (as well as Maidstone, Malling, Sevenoaks, Tonbridge and Tunbridge Wells) in Maidstone
- People from Faversham (as well as Canterbury, Thanet, Dover, Shepway and Ashford) in Canterbury.

This was also agreed in principle by the Clinical Commissioning Groups and the KMPT Board, with additional caveats made by the NHS Kent and Medway Board prior to implementation, which include:

- the strengthening of crisis services in the community
- a fully developed transport plan
- a quality impact assessment
- further analysis of the numbers of inpatient beds required to meet patient need into the future

#### **Procurement**

#### **Case study: Patient Transport Service**

Contracting services is a long and technical process. This year we have been delighted to have the support of local people in procuring the non-emergency Patient Transport Service across Kent and Medway. The need for changes was highlighted by a report by Kent LINk, which found wide variation in patients' experience of the service. Working with Kent LINk colleagues and following further discussions with

service users, nine patient representatives enabled the PCT cluster to tailor the service specification to set out exacting requirements for a high quality service.

These included the consistency of eligibility criteria, booking arrangements and travel for all residents of Kent and Medway who are eligible for patient transport journeys.

Patient and LINk representatives then assisted in the technical scoring of the bids and so influenced the decision on awarding the contract. We would like to commend them for their efforts as they continue to work with the CCGs and provider trusts through the mobilisation and implementation stage of the project. The new service is due to launch on 1 July 2013.

#### **Service Improvement**

#### **Darent Valley Hospital A&E Service Evaluation**

Recent dramatic surges in A&E admissions at Darent Valley Hospital gave the PCT cause for concern and further research was needed to investigate further. The Patient Experience team designed a study to find out why patients decide to attend Darent Valley Hospital (DVH) A&E as a first choice, over and above other services. Patients were asked whether they were aware of other services and if they use or would want to use other services.

The team conducted desktop research into A&E attendance rates generally, and specifically at DVH. In August 2012 questionnaires were distributed to patients at DVH while they were in the general or paediatric waiting room. These were analysed for patterns and trends.

Patients attended A&E with a wide range of symptoms, the most common being breaks and sprains, followed by foot/leg/knee pain and then stomach pain vomiting/diarrhoea. This rose for patients who said their GP had sent them to A&E.

Awareness of other specific local services amongst respondents was mixed:

- 71 per cent had high awareness levels of the GP out-of-hours service. Of those who knew about it, 39 per cent had used it
- Almost 50 per cent knew of the minor injuries unit at Gravesend and, of these, almost 50 per cent had previously used it
- Only 13 per cent were aware of the minor injuries unit at Sevenoaks
- 47 per cent were aware of the walk in centre at the White Horse Surgery at Ebbsfleet and of these, just under half (45 per cent) had contacted or visited it before.

Positive experiences of all these local services far outweighed the negative ones. Looking ahead;

• 75 per cent of patients said they would consider using the GP out-of-hours

#### service

- 66 per cent said they would use the walk in centre, (rising to 75 per cent for 21-29 age group) and the minor injuries unit in Gravesend (66%)
- Only the minor injuries unit in Sevenoaks received little interest but even then one in five patients said they would consider using it.

The 'Survey of A&E Patients at Darent Valley Hospital' report will be used to inform commissioning decisions made by the Performance and Governance Team. The survey will also be used on a regular basis to monitor attendance and patients' reasons for choosing A&E at Darent Valley Hospital.

# Our staff

The most important asset in NHS Kent and Medway was our staff. It was through them we were able to improve health services for local people.

2012/13 was a year of significant change for all staff employed by the PCTs in Kent and Medway as, having clustered on 1 April 2011, the staff were once again engaged with change as transition plans were developed during 2012. We worked to transfer most staff into the new NHS architecture on 1 April 2013. On 1 April 2012, NHS Kent and Medway (the PCT cluster) employed 1,103 staff within the three PCTs.

During this period of extensive and extended change, the structures of the new receiving organisations were confirmed and staff aligned to new roles in these structures, to enable the formal transfer to the receiving organisations on 1 April 2013 by Transfer Order. The alignment of staff was undertaken in accordance with the nationally prescribed HR framework.

The NHS Kent and Medway Executive Team remained in place until the autumn of 2012, spanning Kent and Medway, to ensure that the cluster delivered its main priorities and focus.

Adherence to the NHS Constitution pledges ensured that staff had:

- Clear roles and responsibilities and rewarding jobs that made a difference to patients, their families and carers and communities.
- Clear work objectives through a cluster appraisal process with job descriptions reviewed to reflect cluster-wide working arrangements.
- Personal development, access to appropriate training for their jobs and line management support to succeed.

Staff were supported in their personal development with a range of programmes from local training through to relevant degree and post graduate studies. The inhouse Learning and Development function ensured that training was focused across NHS Kent and Medway to ensure staff had the best possible opportunity of a successful transfer into the new NHS structure.

These development programmes included management and leadership, customer services and personal development. Building resilience and engaging with change were also covered, as well as education and training specific to particular professions. Staff were also offered CV writing and interview skills training to help them move into new roles.

We put in place support and opportunities for staff to maintain their health, wellbeing and safety, through events organised by the health and wellbeing forum. The forum followed best public health practice, basing its activity on a staff needs assessment. Sickness absence levels remained at around two per cent, despite the organisational changes taking place.

We engaged staff in decisions that affected them, individually, through representative organisations and through local partnership arrangements and the Cluster Joint Consultative Committee, chaired by the Chief Executive, which was the formal forum for consultation during this year of change.

Other staff engagement ranged from live video team briefs led by the Chief Executive to staff briefings in all locations across the cluster.

# Complaints

#### The role of the Customer Services Team

During this period, the three Customer Services teams based across the cluster continued to move together to form one cohesive team. Local processes were harmonised prior to the changes to the NHS in April 2013. The team continued to follow the guidance of the Department of Health best practice guidance, 'Listening, Responding, Improving – a guide to better customer care', published in February 2009.

The Customer Services team dealt with all enquires and complaints received from members of the public and MPs. The Patient Advice and Liaison Service (PALS) provided quick resolution of their problems or concerns, or pointed people in the right direction when they were looking for particular services. If a complaint required investigation and a written response, it was allocated to a Customer Services Case Manager. The Case Manager contacted the complainant or enquirer and agreed with them how to best handle their issues.

If a complaint is solely about the provision of a service, then it is often best for the provider of that service to investigate and respond to the issue. In these cases, the Customer Services Team liaised with the provider and asked to see a copy of the provider's response to the complaint. Where appropriate, the response was shared with the relevant commissioner and/or an independent clinical adviser. This, in combination with reports to various committees, ensured a mechanism for the organisation to learn from complaints. If the issue being raised concerned the way in which a service was commissioned, the Customer Services Team requested a response from a senior commissioner. All letters and emails of response were signed by the Chief Executive.

#### How we monitored and learned from complaints

In order to improve the patient experience, we focused on learning from complaints and taking action when they highlighted an issue with services. We ensured any complainant was informed when changes to a service were made. Complaints to NHS Kent and Medway were monitored through reports to the Quality Committee and also at regular meetings held between the Chief Executive and Kent MPs. Clinical issues were examined by the Independent Contractors Office.

#### Complaints and enquiries about NHS West Kent

Complaints received	78
Number well founded (at the time of reporting three cases are still being investigated)	11

Number of cases referred to the Ombudsman			
Written comments and enquiries received	3		
PALS enquiries	5191		

# Complaints received about NHS providers that were referred to provider for response

Hospital Trusts	35
Kent Community Health NHS Trust	7
Other local NHS Trusts	3
GPs	96
GP Out of Hours Services	5
Dentists	26
Prison Health Services	7
Other small providers	14
Total complaints and enquiries handled	5465

#### Subject matter of complaints

The main issues were:

Access to services	11	Most of the complaints received were about access to services where the patient had not met the criteria for NHS funding. In some cases where additional evidence was provided by clinicians the Individual Funding Request panel proceeded to approve the funding.
Medication	7	The complaints related to the changes in gluten- free prescribing.
IVF	8	Complaints concerned eligibility for treatment under the NICE guidance
Continuing	11	Complaints related to patients not being eligible

Healthcare		for NHS funded continuing care
Funding	17	There was an increase in patients requesting abdominoplasty following bariatric surgery
Others	11	The remainder of complaints related to a variety of issues such as access to services.

#### Case study one

An MP enquired on behalf of a parent of a child suffering from Type 1 diabetes, who was concerned there was insufficient awareness of Type 1 diabetes among health professionals, particularly in relation to paediatric care.

The commissioners met with providers from several Kent Trusts to ensure that patients would receive an improved package of care. Patients now have a minimum of four clinic appointments a year with a multi-disciplinary team, an additional eight contacts a year with a paediatric specialist nurse or dietician and a structured education programme tailored to the child or young person as well as their family's needs.

#### Case study two

A patient complained about their local pharmacy which had changed its opening hours on Saturday without adequate communication, leaving the complainant without their prescription.

The lead pharmacist for the Cluster's Community Pharmacy team contacted the pharmacy chain concerned because all stores in the chain had changed their opening hours in the previous three months. She requested that all the affected pharmacies should display their change of hours prominently in store.

#### Case study three

A patient with multiple sclerosis contacted us about background music at her GP surgery, which she found extremely distracting and distressful. The response explained that music is played for reasons of patient confidentiality but assured the patient that background music will be kept to acceptable levels.

#### Case study four

A complaint was received about a data protection breach involving details of another patient being displayed on a public information screen in the waiting area of a GP surgery.

Following investigation, it was found that a recent upgrade to the system had resulted in a technical problem which had caused the board to malfunction. To ensure that this does not happen again and that information governance standards are fully maintained, staff have been instructed that all patient screens must be switched off during upgrades. A member of the PCT's Informatics Team came out to the surgery to restart the server in the basement and reconfigure the agent which runs the software to stop any further incidents. Practice staff will check all message boards following system upgrades.

#### Case study five

A woman contacted us about lack of care for her late husband by their GP surgery.

The complainant and GP surgery were involved in a mediation process which had positive results for both and the complainant advised that matters were concluded satisfactorily. Improvements to complaints handling and training have been made in the GP practice and their procedure revisited in terms of the way support is offered to next of kin by GPs.

#### Case study six

A complaint was received from a relative on behalf of a prisoner with heart failure about healthcare provided by Prison Healthcare Centre and that his oxygen cylinder had been removed from his cell. Reassurance was given to the prisoner and a palliative care nurse was asked to visit and review the care provided.

#### Case study seven

A patient complained about a GP who had apparently opted out of using Choose and Book system for getting an outpatient appointment with a hospital consultant, allegedly breaching NHS patients' rights. The GP was contacted by the cluster's Contracts Manager to remind them of the need to use the Choose and Book system, and the section of the NHS Constitution where it clearly states the right of patients to exercise choice about their referral.

### **Environmental Action**

The leaders at NHS Kent and Medway recognised the importance of the health of the environment and the health of the population and used the principles of environmental sustainability to underpin their approach to providing excellent healthcare.

The PCT Cluster was very active in addressing the challenges of climate change, environmental degradation and resource depletion using policies that yielded maximum health co-benefits while reducing risk from pollution and environmental destruction. The Sustainable Development Board ensured a coordinated approach to reducing NHS carbon emissions, procuring sustainable health services and being resilient in the face of climate related emergencies.

This board worked closely with local authorities and the developing health and wellbeing boards to maximise the public health benefits that can result from a more sustainable approach. Examples include tackling fuel poverty and the associated risks from cardiovascular and respiratory disease by providing free insulation for vulnerable people, encouraging active transport to improve wellbeing and reduce obesity and promoting locally sourced fresh fruit and vegetables as part of a healthy diet. We worked in partnership with the local authorities through such groups as the Local Nature Partnership, the Kent Climate Change Network, the Kent Resilience Forum, the Air Quality Network and the new network to implement the Green Deal.

We continued to develop our initiative for GP practices to become more sustainable and aware of their environmental responsibilities. The Sustainable Surgeries Award Scheme was the first of its kind in the country and, following the successful pilot, was rolled out, with 10 further practices enrolled with the scheme. The scheme is designed to engage staff and patients in a wide variety of simple changes that help reduce carbon emissions and improve health. A number of PCT Carbon Champions were trained to deliver the programme. Each practice goes on to train staff and to ensure the culture of the practice inspires patients to consider lifestyle changes that can improve health as well reduce environmental impact.

All three PCTs continued to make significant progress with their carbon reduction targets, making the NHS in Kent and Medway more efficient and lowering its negative impact on the environment. The PCT Cluster saved over 4000 tons of carbon dioxide representing an energy saving of £2.4 million, most of which will be recurring. The percentage of carbon saved on direct emissions is 24 per cent, which is ahead of target. We also made significant progress towards the key goal of our carbon management plans: to make carbon management instinctive for all and embed sustainable principles across the health economy in NHS Kent and Medway.

There was extensive progress in improvements to PCT buildings across Kent and Medway, leading to efficiencies in energy usage and costs. Business travel continued to be reviewed by the local NHS and further improvements are expected

as remote working and improved computer technologies are further utilised. There was also a significant decrease in landfill use across the three PCTs with landfill reserved for occasional ad hoc site clearance. All general waste was processed at an Energy from Waste plant, which not only delivers carbon savings in terms of waste diverted from landfill but also in the energy generated and fed back into the National Grid.

This year also saw the establishment of a strategic Sustainable Travel Group. It aimed to bring together all those across Kent and Medway involved in improving and modernising travel infrastructure to encourage sustainable choices. Examples include electric vehicle charging point infrastructure, information about cycling networks and training support, integration of bus and rail services and affordable low carbon travel options. All staff in NHS Kent and Medway were encouraged to use videoconferencing and teleconferencing as far as possible to avoid needless travel. In addition flexible working wherever possible from home or from the nearest base was encouraged. The savings in terms of time and mileage payments were remarkable and many staff reported improvements in stress levels as an extra benefit.

NHS Kent and Medway exceeded its initial aims with regard to reduction of direct carbon emissions and focused its attention on indirect emissions and a whole NHS approach so that collectively we will be on track to contribute to the national target of 10 per cent reduction in total NHS carbon footprint by 2015. To that end we have incorporated sustainable principles and indicators into all major procurement processes and into all major contracts with providers.

A further new initiative this year was the registration of NHS Kent and Medway as part of the national NHS Forest. We actively involved staff from across the NHS to take part in sponsoring and planting trees that will directly benefit health both now and in the future. An essential mark of the success of the NHS Forest will be its long-term legacy. This project is not just about planting trees in the ground but more about engaging people with their immediate environment by jointly creating space that will be used and continually improved by staff, patients and the local community. A sense of ownership of the NHS Forest by all these groups will help to ensure its survival.

Kent and Medway NHS representatives were active at national, regional and local events to ensure the NHS is developing an integrated approach to healthcare which values social and environmental capital. These included the NHS Sustainable Development Unit Route Map events and the Prince of Wales' Accounting for Sustainability Project where we played an active role in the launch of *Future Proofed Decision Making*. As we moved towards the new NHS structure, the focus was on developing awareness of the benefits to health and wellbeing of maintaining this approach.

# Information governance

The Information Governance function across Kent and Medway continued to work effectively in 2012/13, with the team achieving continually high compliance rates. Work undertaken with the emerging Clinical Commissioning Groups enabled the CCGs to meet the Information Governance requirements in their CCG authorisation process.

Freedom of Information requests (FOI) and Subject Access Requests (SAR) continue to have a very high rate of response compliance, with FOI requests responded to in 20 working days and SARs responded to in 40 calendar days.

The target of 95 per cent of staff in NHS Kent and Medway being compliant with their annual Information Governance training was met. This provided assurance that our staff were handling information in a secure manner and also ensured they were aware of their Information Governance responsibilities. This has provided assurance for the annual Information Governance Toolkit assessment submission which recorded a compliant score for the PCTs and the CCGs.

The Records Management Legacy project successfully ensured that as the PCTs closed down, the records were passed onto the correct receiver organisations, and that effective Records Management processes were in place for the new organisations.

West Kent PCT (known as NHS West Kent) had four Information Governance serious incidents in 2012/13.

# Emergency preparedness and response

#### Introduction

The maintenance of appropriate emergency and business continuity plans is a high priority in the NHS. This section summarises the work undertaken in the last year to ensure the resilience of NHS Kent and Medway. It describes how NHS Kent and Medway met its statutory responsibilities to plan for and respond to emergencies, contributed to multi-agency planning and response, and coordinated provider service organisations ensuring that all NHS funded organisations were fully prepared to delivery an integrated response to any emergencies that may impact on the county.

It also summarises the new Emergency Preparedness Response and Resilience Guidance, indicates the measures that have been taken to ensure the current arrangements meet these and highlights the decisions that will need to be taken to ensure that the current high levels of resilience are maintained during the current reconfiguration of services.

#### **Statutory Responsibilities**

NHS Kent and Medway was required by the Department of Health to have plans that complied with the NHS Emergency Planning Guidance 2005 and underpinning materials, and was required to produce and maintain a business continuity plan that was compliant with the British Standard BS NHS 25999-1. NHS Kent and Medway was identified as a Category One responder under the Civil Contingencies Act (2004) requiring it to:

- Assess the risk of emergencies occurring and use this to inform contingency planning
- Put in place emergency plans
- Put in place Business Continuity Management arrangements
- Put in place arrangements to make information available to the public about civil protection matters and maintain arrangements to warn, inform and advise the public in the event of an emergency
- Share information with other local responders to enhance co-ordination
- Co-operate with other local responders to enhance co-ordination and efficiency.

In addition, NHS Kent and Medway had statutory duties to plan for and exercise the response to emergencies at the Channel Tunnel and Dungeness Power Station.

#### Key achievements for 2012/13

#### Internal arrangements

The three PCTs' Emergency Planning and Business Continuity Teams were successfully clustered into a single, streamlined NHS Kent and Medway Resilience Team.

The best practice from each of the three PCTs' Emergency Plans and Business Continuity Plans were used to put in place a single, county-wide response to emergencies.

NHS Kent and Medway had a single, board-approved, Strategic Major Incident Plan, which was tested by exercise.

NHS Kent and Medway had a board-approved Business Continuity Policy and Plan aligned with British Standard BS NHS 25999-1, which were tested by exercise.

We replaced the expired supplies of potassium iodate tablets surrounding Dungeness Power station.

The Executive Director on call rota and Emergency Response Management Team who supported them were security cleared to allow them to respond effectively to deliberate incidents.

The Emergency Response Management Team responded to a wide range of alerts and incidents including chemical spills, transport accidents and an evacuation of a train at the Channel Tunnel.

#### **Coordination of NHS funded organisations**

NHS Kent and Medway ensured the sharing of good practice and integration of Provider Service Organisations' Emergency Planning and Response capabilities through its coordination and chairing of Local Health Emergency Planning Group.

NHS Kent and Medway ensured that the Kent Resilience Forum had health service input into all of its working groups. By coordinating the work of all NHS Trusts it was possible to ensure that each NHS Trust met its obligations without needing to attend every meeting.

The Resilience Team reviewed all Provider Services Organisations' Emergency Planning and Business Continuity capabilities through Emergency Planning Surgeries and presented the results to the Strategic Health Authority.

#### **Emergency Response Exercises**

NHS Kent and Medway led planning for and participation in a wide range of multiagency emergency planning exercises on behalf of the NHS, including:

- Bi-National (Channel Tunnel) exercises 22 and 22b (additional Olympic exercise)
- Dungeness Power Station, exercise Windrush
- Eurostar evacuation live exercise Sabre
- Exercise Vandella, Regional Exercise to test Olympic command and control arrangements.

#### 2012 Olympics

NHS Kent and Medway led the NHS participation in multi-agency preparations for the 2012 Olympics and provided assurance that provider service organisations were prepared for the Olympics. This work included:

- Communications and procurement workshops for all NHS funded organisations
- Development of Kent Resilience Forum Olympics Response plans and completion of national assurance templates for the Department of Health and Cabinet Office.
- Participation in three Olympics Command Post Exercises including, Exercise Black Chariot, Exercise Golden Chariot and Exercise Green Altius
- Preparation for the Olympic Torch relay and associated events by representing the NHS at 14 Safety Advisory Groups.

#### **Preparation for the Future**

On 3 May 2012 the Department of Health published the Arrangements for Health Emergency Preparedness, Resilience and Response from April 2013.

This document describes the principles that underpin Emergency Preparedness Response and Resilience from April 2013, and sets out the roles and functions of the Secretary of State for Health, the Department of Health, NHS England (formerly known as the NHS Commissioning Board), Public Health England, and Directors of Public Health working in local authorities.

It describes how health service planning for emergencies will be conducted through Local Health Resilience Partnerships (LHRPs). The LHRP will be aligned with Local Resilience Forum boundaries (the county of Kent) and be co-chaired by the lead Director for the Kent and Medway Area Team of NHS England and the lead Director of Public Health. They will bring together all health sector organisations involved in

emergency preparedness and response and will be responsible for ensuring effective planning, testing and response to emergencies.

The responsibility for coordinating the NHS response to emergencies has been clearly placed with NHS England as a Category One Responder under the Civil Contingencies Act.

Clinical Commissioning Groups have been identified as Category Two responders with a duty to share information and cooperate with other organisations as well as meeting the NHS Emergency Planning Guidance and being compliant with British Standard BS NHS 25999-1.

The existing arrangements in Kent were designed in anticipation of this guidance. A partnership group is in place, jointly chaired by the Kent Director of Public Health and the emergency preparedness and response lead for the Kent and Medway Area Team of NHS England, who also represents the NHS at the Kent Resilience Forum.

The role of the emergency preparedness and response lead is to lead NHS emergency preparedness and response at the local resilience forum level, and provide necessary support to enable planning and response to emergencies that require NHS resources.

# Operating and Financial Review

All PCTs have to meet the same statutory and financial duties

#### **Revenue Resource Limit**

Contain expenditure within the revenue resource limit set by the Department of Health.

#### **Capital Resource Limit**

Contain expenditure within the capital resource limit set by the Department of Health.

#### **Cash Limit**

A statutory duty not to spend more than the cash allocated to them. PCTs have a combined cash limit for both revenue and capital.

West Kent PCT met its financial duties for 2012/13 and in line with annual plans, achieved an underspend against the Revenue Resource Limit of £10.399 million.

This underspend will be carried forward and be available for investment in patient services during 2013/14.

#### **External Audit**

The external auditors of the PCT are Grant Thornton UK LLP. The external auditors undertake the statutory audit which includes scrutiny of the annual accounts and work under the Payment by Results assurance framework.

The cost of audit services excluding VAT in the year is set out below:

	2012-13	2011-12
	£	£
Audit	179,473	253,725
PBR assurance framework	25,200	30,000
Non - audit work	0	0
Total	204,674	283,725

#### Your money

We had £1,095.3 million to spend on healthcare between 1 April 2012 and 31 March 2013. This means that for each man, woman and child in West Kent, we spent £4.83 per person per day.

Of the total allocation of £1,095.3 million, £513.4 million was spent on acute hospitals (of which £380 million went on healthcare services provided by Maidstone and Tunbridge Wells NHS Trust and Dartford and Gravesham NHS Trust, and £19.1 million on South East Coast Ambulance Foundation Trust services).

- £112 million was spent on community health services (of which £67.5 million on services provided by Kent Community Healthcare).
- £153.3 million was spent on primary care (GPs, pharmacies, dentistry, optometry)
- ➤ £108.2 million was spent on mental health and learning disability services (of which £60.7million went on services provided by Kent and Medway NHS and Social Care Partnership Trust).
- ➤ £104.3million was spent on medicines
- £47.8 million was spent on our public health team and healthy living services and the operational and management costs of the commissioning arm of NHS West Kent.

The money we spend on behalf of our local residents has helped to improve the health of our population and the level of health services. The examples below cannot possibly describe the full picture of what the NHS provides, but they give an impression.

- ➤ The faster a patient is treated for cancer, the better their survival prospects become we now see 95 per cent of patients within two weeks of an urgent GP referral for suspected cancer.
- ➤ The latest median waiting times from GP referral to treatment are 3.9 weeks for outpatients and 11.5 weeks for patients requiring hospital admission.
- ➤ There has been a sustained increase in the numbers of cataract operations and joint replacements carried out locally, procedures which we know make a significant difference to quality of life. Alongside this, we have reduced the numbers of hospital operations for dental extraction and skin excision which can often be performed in a community setting at greater convenience to patients.
- Rapid ambulance response is critical to the successful treatment of our most seriously ill patients, and local services have again performed well, attending 77.5 per cent of urgent calls within 8 minutes and 98.1 per cent within 19 minutes.
- Commitment to treating patients close to home, together with the opening of our new hospital in Tunbridge Wells means we have been able to reduce both

- the average inpatient length of stay and the number of emergency readmissions.
- ➤ Diabetic retinopathy screening is one of a number of health screening programmes offered to our patients. The vast majority of patients who develop diabetic retinopathy have no symptoms until the very late stages, when irreversible damage to vision may have occurred. Uptake of Diabetic Retinopathy screening has now reached 97.8 per cent.

In total, we spent £1,084.9 million of our revenue budget, giving a surplus of £10.399 million. We also spent £8.0 million on capital costs, including:

- ▶ £ 2.5 million on community hospitals modernisation,
- ➤ £ 1.0 million on the vacation of the Preston Hall Site.
- ➤ £ 2.5 million on IT reconfiguration and modernisation,
- ➤ £ 1.7 million on a joint project with Maidstone and Tunbridge Wells for the Stroke Rehabilitation Unit.

Looking forward, the PCT has worked closely with the emerging Clinical Commissioning Groups (CCGs) to agree how future funding should be used most effectively.

### Statement of the Responsibilities of the Signing Officer of the Primary Care Trust

The Department of Health's Accounting Officer designates the Signing Officer of the accounts of PCTs in England, an officer of the Department of Health, to discharge the following responsibilities for the Department, to ensure that for the year ended 31 March 2013:

- there were effective management systems in place to safeguard public funds and assets and assist in the implementation of corporate governance;
- value for money was achieved from the resources available to the primary care trust;
- the expenditure and income of the primary care trust had been applied to the purposes intended by Parliament and conform to the authorities which govern them;
- effective and sound financial management systems were in place; and
- annual statutory accounts are prepared in a format directed by the Secretary
  of State with the approval of the Treasury to give a true and fair view of the
  state of affairs as at the end of the financial year and the net operating cost,
  recognised gains and losses and cash flows for the year.

Signed	Designated Signing Officer
Name:	
Date	

To the best of my knowledge and belief, I have properly discharged the above

Accountable Officer until 31 March 2013.

responsibilities, as designated Signing Officer and through experience in my role as

# Governance Statement

#### 1. Scope of responsibility

The Board is accountable for internal control. As Accountable Officer, and Chief Executive of this Board, I have responsibility for maintaining a sound system of internal control that supports the achievement of the organisation's policies, aims and objectives. I also have responsibility for safeguarding the public funds and the organisation's assets for which I am personally responsible as set out in the Accountable Officer Memorandum.

In particular the Accountable Officer Memorandum also assigns the Accountable Officer responsibility for:

- The propriety and regularity of NHS finances;
- The keeping of proper accounting books and records;
- Prudent, efficient and effective administration;
- The avoidance of waste and extravagance;
- The efficient and effective use of all resources within the charge of the Accountable Officer;
- Ensuring managers at all levels have a clear view of their objectives, the means to assess achievement against those objectives, and the information and training to exercise their responsibilities effectively.

I have ensured that a robust integrated governance framework is embedded within the PCT which is aligned with Department of Health guidance and established best practice.

The Memorandum also places responsibility on the Accountable Officer for developing and maintaining key relationships, which include:

- Local communities through public meetings and the publishing of annual reports and accounts;
- Patients through the PCT's Local Involvement Networks (LINks) and the Customer Services Team;
- The South of England Strategic Health Authority through regular meetings and forums;
- Partners through the Integrated Plan Board and through a range of service and care specific committees and working groups;
- Local authorities through developing Health and Well Being Boards and the appointment of co-opted members from the Local Authority to the Cluster Board;
- Other PCT Clusters through joint commissioning arrangements.

The context in which risk within the organisation is managed takes into consideration the stakeholders listed above.

The Accountable Officer is able to monitor and fulfil the commitments placed on the role by:

- Regular reporting to the Board by both clinical and operational management teams;
- The Joint Audit Committee;
- The Finance and Performance Committee;

- The implementation of a Risk Management Policy/Strategy agreed by the Board which clearly defines roles and responsibilities in relation to Risk Management at all levels from the Chief Executive to front line staff and addresses both clinical and non-clinical risk:
- The Health and Safety Committee;
- The Quality Committee which incorporates Clinical Governance;
- Regular briefings to the South of England Strategic Health Authority;
- The process of Internal and External Audit;
- The use of the Assurance Framework to manage principal risks associated with key objectives together with a dashboard displaying corporate objective performance.

Internal audit annually produce an overall Opinion on the effectiveness of the systems of internal control. In addition there have been a number of audits carried out on the key functions and systems that directly contribute to their maintenance of the Accountable Officer responsibilities. These audits included:

- Board Assurance Framework and underpinning risk management arrangements for the Kent and Medway cluster
- Core Financial Systems at the PCT
- Payroll analysis for the Kent and Medway cluster
- Payroll systems non routine payments for the Kent and Medway cluster
- Serious Incident Reporting for the Kent and Medway cluster
- Human Resources systems file cleansing
- Human Resources systems business cases (for redundancy) for the Kent and Medway cluster
- Dental contracts for the Kent and Medway cluster
- Prescribing budgets for the Kent and Medway cluster
- Information Governance Toolkit for the Kent and Medway cluster
- Transfer of information to successor bodies for the Kent and Medway cluster
- Disposal of IT/information assets for the Kent and Medway cluster
- Kent Primary Care Agency critical financial assurance; reimbursement of rent and rates (for GPs); Probity services (enhanced services).

An audit recommendation action list to ensure the learning from these reviews is embedded into any system changes or redesigns is held and reviewed by the Kent and Medway Joint Audit Committee. The Joint Audit Committee was chaired by a Non-Executive Director.

#### 2. The governance framework of the organisation

#### **The Cluster Board**

Membership of the cluster board comprised the cluster Chair and a further six cluster Non-Executive Directors and six voting cluster Executive Directors, as follows:-

- Cluster Chair:
- Six other cluster Non-Executive Directors drawn (two each) from each of the PCT's Chairs or Non-Executive Directors
- The cluster Chief Executive
- The cluster Directors of Finance (together having one vote)
- The Medical Director of each of the PCTs (together having one vote)
- The cluster Director of Nursing and Quality
- The cluster Director of Whole Systems Commissioning
- The cluster Director of Performance and Assurance
- The cluster Directors of Public Health (together having one vote)

Additionally the following members of the cluster Executive Team were designated as non-voting members of the cluster board:

- The cluster Director of Commissioning Development and Workforce
- The cluster Director of Communications and Citizen Engagement

The Assistant Chief Executive and Company Secretary were also members of the cluster Executive Team and attended board meetings.

The cluster board met in public at least bi-monthly.

The cluster board focused on strategic issues while assuring itself of the performance of the whole cluster. It achieved a balance by:

- Long range board agenda planning coordinated by the Company Secretary with input from the cluster Executive Team and Chairman;
- Regular board development sessions to cover key strategic and development issues:
- Monthly Non-Executive Director meetings to discuss key topical and strategic issues chaired by the Chairman with the Chief Executive and Company Secretary in attendance.

#### **Board Committees**

To support the cluster board in carrying out its duties effectively, sub-committees reporting to the cluster board were formally established. Each sub-committee received a set of regular reports, as outlined within their terms of reference and provided summary reports to the cluster board after each meeting.

The main committees of the cluster board were:

- Joint Audit Committee
- Joint Remuneration and Terms of Service Committee
- Joint Quality Committee
- Commissioning Committee
- Finance and Performance Committee
- Commissioning Development and Transition Committee

#### **Joint Audit Committee**

The committee was established as a joint sub-committee of the cluster board. The committee met at least three times a year and otherwise as required.

The Audit Committee's primary role was to oversee the adequacy and effective operation of the overall internal control system supporting each PCT in the cluster. The Audit Committee independently monitored, reviewed and reported to the cluster board on the process of governance and, where appropriate, facilitated and supported, through its independence, the attainment of effective processes.

The Audit Committee was charged with monitoring the effectiveness of internal control systems on behalf of the board and did so as part of its annual work programme and through reporting to the cluster board after each of its meetings. Additionally the committee was required to provide assurance that robust risk management arrangements were in place throughout the PCT cluster and that they were working effectively.

The membership of the Audit Committee comprised two Chairs (until 15 June 2012 when one of the Chairs resigned) and one member from each of West Kent PCT, Eastern and Coastal Kent PCT and Medway PCT. The cluster Chief Executive was invited to attend the Audit Committee, at least annually, to discuss the process for assurance that supported the Annual Governance Statement.

The Director of Finance Stewardship and Governance was normally present at each meeting of the Audit Committee, together with representatives from Internal and External Audit and Counter Fraud Services.

#### Joint Remuneration and Terms of Service Committee

In line with the requirements of the NHS Codes of Conduct and Accountability, the PCT was required to constitute a Remuneration Committee. The committee was established as a joint Non-Executive sub-committee of the cluster board. The committee met at least twice a year.

The committee's purpose was to determine the remuneration and conditions of service of the cluster Chief Executive, cluster executives and other cluster directors with board responsibility who reported directly to the Chief Executive, ensuring that these properly supported the objectives of the cluster and/or relevant PCT, represented value for money and complied with statutory requirements.

The Remuneration and Terms of Service Committee followed an annual work programme and reported annually to the cluster board.

#### **Quality Committee**

The purpose of the Quality Committee was to ensure that the cluster board delivered its statutory responsibilities for care quality through transition, including the domains of safety, effectiveness and patient experience.

The Quality Committee was delegated by the cluster board to undertake specific duties and provide assurance to the cluster board that:

- A Quality In Transition Plan was developed and delivered in line with the Shared Cluster Operating Model for PCT Clusters (published August 2011);
- The services commissioned on behalf of the local community were safe, of a consistently high standard and responsive to patient needs and experiences;
- The commissioned services met the necessary standards of quality specified in Care Quality Commission (CQC) registration requirements, standard contracts, professional guidance, the NHS Operating Framework and other relevant sources;
- The commissioned services, including rebalanced commissioned services, maintained quality standards and drove improvements in health outcomes within available resources;
- There were robust contract monitoring arrangements for all providers in place, using hard and soft intelligence so that any serious failures were prevented or identified at an early stage and resolved;
- The CQC, the SHA Cluster and providers themselves were immediately notified where performance monitoring identified signs of non-compliance with registration requirements;
- Any unresolved provider performance concerns were comprehensively documented in legacy documents for successor organisations;
- That providers had good clinical governance (effectiveness) processes, patient safety frameworks and methods to capture and act upon patient experience and feedback;
- That providers were reporting incidents appropriately and implementing the learning from analysis of incident data;
- That there was a culture of open and honest cooperation so that staff, patients and the public were pro-actively listened to in order to understand their concerns and experiences;
- That there were safe arrangements in place for the provision of a safe and effective system wide workforce;

 That any concerns with the conduct and professional performance of independent contractors registered on the cluster PCTs' Medical, Dental and Optical Performers Lists were identified and managed.

#### **Commissioning Committee**

The purpose of this Committee was to ensure that the PCT was able to deliver its strategic commissioning objectives by specifically ensuring that:

- The goals and initiatives outlined in the PCT's Strategic Commissioning Plan were developed and delivered in accordance with the Operating Framework and the four key strategic drivers outlined in the White Paper: Equity and Excellence: Liberating the NHS namely:
- 1. Putting patients and public first
- 2. Improving healthcare outcomes
- 3. Autonomy, accountability and democratic legitimacy
- 4. Cutting bureaucracy and improving efficiency

The committee worked with other committees of the cluster board to achieve high quality, financially viable services meeting all quality, innovation, productivity and prevention challenges (QIPP). In undertaking this work the committee ensured that it had oversight of risks to delivery of the Operational Plan, the Strategic Commissioning Plan and the Cluster's strategic objectives. This committee reported specific assurances determined in the Assurance Framework. The committee was responsible for the governance and clinical leadership through transition to Clinical Commissioning Groups including organisational development, role design and staffing to ensure delivery of the Operational Plan during and after transition including strategic development within the financial resources available.

#### **Finance and Performance Committee**

The Finance and Performance Committee provided the cluster board with assurance that all financial and performance issues were being identified, progressed regularly and that appropriate actions were in place to deliver the standards required. Specifically, the committee monitored delivery of Clinical Commissioning Group work stream plans and progress against the integrated plan for the PCT including the QIPP programme.

#### **Commissioning Development and Transition Committee**

The purpose of the Commissioning Development and Transition Committee was to ensure that the cluster delivered its Commissioning Development Plan (CDP) across the cluster and to provide assurance to the cluster board in this respect. The committee had responsibility for:

- Coordinating and facilitating the links between the Commissioning Development work streams, the Strategic Health Authority cluster, local authorities and other stakeholders and ensure alignment and convergence of local, regional and national work streams;
- Coordinating and facilitating the links between commissioning delivery and developmental new commissioning architecture to enable safe transition to Clinical Commissioning Groups by March 2013;
- Reviewing monthly updates and guidance from the SHA Regional Commissioning Development Board and Local Government Association ensuring that the controls and mitigations to managing transition risks are in place and adequate;
- Reviewing monthly delivery and performance from each work programme through reporting from the Programme Management Office (who had responsibility for tracking delivery of the CDP).

#### **Clinical Commissioning Groups (CCGs)**

On 25 January 2012 the cluster PCT Boards approved the establishment of emerging Clinical Commissioning Groups as committees of the relevant PCT Board for the following areas:

- Ashford
- Canterbury and Coastal (Canterbury, Herne Bay, Whitstable, Faversham, Sandwich and Ash)
- Dartford, Gravesham and Swanley
- Medway
- South Kent Coast (Deal, Dover and Shepway)
- West Kent (Maidstone, Tunbridge Wells, Tonbridge and Malling and most of Sevenoaks district)
- Thanet
- Swale

Terms of Reference for each CCG, a Memorandum of Understanding and a detailed Scheme of Delegation were also approved by the PCT Boards thereby creating the governance required for full delegation of commissioning budgets, required nationally in April 2012, to allow a full year of shadow operation for emerging CCGs.

#### Attendance at the Cluster Board and Committee meetings

Committee	Average attendance of members
Cluster Board	79%
Joint Audit Committee	53%
Joint Remuneration Committee	67%
Joint Quality Committee	53%
Commissioning Committee	67%
Finance and Performance Committee	85%
Commissioning Development and Transition Committee	66%

#### **Corporate Governance**

The UK Corporate Governance Code is a guide to a number of key components of effective board practice. It is based on the underlying principles of all good governance: accountability, transparency, probity and focus on the sustainable success of an entity over the longer term. The PCT and PCT cluster adhered to the principles set out in the UK Corporate Governance Code in the following ways.

#### **Leadership**

The PCT and PCT cluster were headed by an effective board which was collectively responsible for the long-term success of the PCT and cluster. There was a clear division of responsibilities between the running of the board and the executive responsibility for the running of the cluster's and PCT's business. No one individual had unfettered powers of decision and decision making powers were clearly governed by the PCT's Standing Orders and Standing Financial Instructions, Terms of Reference of individual committees and schemes of delegation.

The Chairman was independently appointed by the Appointments Commission and was responsible for leadership of the board and ensuring its effectiveness in all aspects of its role. As part of their role as members of a unitary board, Non-Executive Directors constructively challenged and helped develop proposals on strategy.

#### Effectiveness

The board and its committees had the appropriate balance of skills, experience, independence and knowledge to enable them to discharge their respective duties and responsibilities effectively.

There was a formal, rigorous and transparent procedure for the appointment of new directors to the board which was managed independently for Non-Executive Directors by the Appointments Commission.

Non-Executive Directors' and Board Advisors' portfolios of committee memberships were carefully managed by the Chairman to reflect their areas of special interest and expertise and to ensure that they were able to allocate sufficient time to discharge their responsibilities effectively. All directors received a programme of induction on joining the board and regularly updated and refreshed their skills and knowledge through a formal process of appraisal and identification of training and personal development needs. Board papers were supplied in a timely manner, with minimum timescales for receipt of papers set out in the PCT's Standing Orders. Board papers were prepared with information in a form and of a quality appropriate to enable the board to discharge its duties.

All Directors were subject to annual performance review.

Non-Executive Directors were subject to re-appointment processes every three years subject to continued satisfactory performance.

#### Accountability

The board considered that it presented a balanced and understandable assessment of the PCT's position and prospects. The board was responsible for determining the nature and extent of the significant risks it was willing to take in achieving its strategic objectives. The board maintained sound risk management and internal control systems. The board established formal and transparent arrangements for considering how it should apply risk management and internal control principles and for maintaining an appropriate relationship with the PCT's auditor.

#### Remuneration

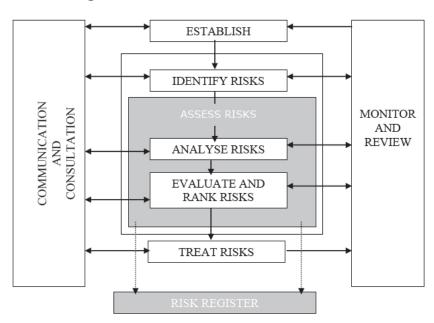
Remuneration for all Directors was set by reference to national pay rates. No Director was involved in deciding his or her remuneration.

#### 3. Risk assessment

The organisation implemented an integrated Risk Management Strategy to ensure there was a systematic and consistent approach to risk management throughout the organisation. It is important to ensure that risks are identified, assessed, controlled and dealt with at the appropriate management level. The organisation recognised that risk management has to function in an environment in which the risk appetite and type are defined and this shaped the development of the risk management model.

Following risk identification and assessment, risks were categorised by their type of risk or the key business driver that may affect the delivery of an objective(s). An individual risk appetite existed for each category and these, along with the risk profile for the organisation, were set following consultation with the Executive Team and the Non-Executive Directors.

#### Risk management model



The organisation expected to see risk management in all parts of the organisation's operation and the absence of risk was not considered to be positive.

West Kent PCT (known as NHS West Kent) had four information governance serious incidents in 2012/13

#### 4. The risk and control framework

The risk management process was designed to identify the principal risks to the achievement of the organisation's objectives; to evaluate the nature and extent of those risks and determine the organisation's appetite for those risks; and to manage them efficiently, effectively and economically. The PCT's risk management system covered six types of risks and controls:

i. Patient Safety/Quality/Prevention risks – covered by the Quality Committee report to the board and recorded in the Quality risk register. Executive

accountability for clinical risk management resided with the Director of Nursing and Quality.

- ii. Compliance and Legislation risks covered by the annual report on risk management and recorded in the Assurance Framework, and Corporate Objectives report. Executive accountability for organisational risks rested ultimately with the Chief Executive.
- iii. Financial risks covered by the annual report on risk management and recorded in the Assurance Framework and Corporate Objectives report. Financial Risks are also reported in Finance Reports to the Board, the Finance and Performance Committee and the Joint Audit Committee. Executive accountability for financial risk management rested with the Director of Finance Stewardship and Governance.
- iv. Risks to the delivery of the operating plan- (risks which would impact on the achievement of corporate objectives) covered by the annual report on risk management and the Annual Governance Statements. These risks were also recorded in the Assurance Framework. Risk assessment formed part of all strategic policy decisions.
- v. Transition/cluster risks (risks which would impact on the achievement of the national transition programme). These risks were recorded in the Corporate Risk Register and form part of the organisational development and transfer role of the Cluster.
- vi. Performance risks Covered by the annual report on risk management and monthly performance reports to both the Board and the Joint Audit Committee. These risks were recorded in the corporate risk register and formed part of the strategic planning and commissioning decisions.

Risks in all these areas were recorded in directorate risk registers and fed into the corporate risk register.

Using the reports detailed above, and regular performance update reports, these risk areas were monitored regularly by:

- The board
- The Joint Audit Committee
- The Finance and Performance Committee
- The Quality Committee
- The Executive Team
- The Commissioning Development and Transition Committee
- The Commissioning Committee

Risk management awareness and the purpose of assessment and monitoring of risk and the organisation's appetite for the risk categories were embedded in the activity of the organisation at all levels through:

- Including risk and residual risk rating in business cases, board reports/papers relating to all development proposals and all performance reports, corporate and team objectives;
- The development of directorate risk registers in all services and sites informed by risk assessments carried out by staff trained and competent to assess both physical and geographical risks posed by location and client group;
- The development of action plans to address risks identified and monitoring mechanisms to ensure key controls are effective.

#### Risk themes for 2012/13

Organisational risks identified can be summarised by the following themes:

- The ability of the organisation to maintain staff resources especially in key positions due to instability within the NHS;
- The effect of the transition agenda on achieving PCT and integrated commissioning forecast savings;
- The achievement of financial balance at year end;
- The protection of key assets including information assets during the transition phase;
- Breaching nationally issued targets on healthcare acquired infections;
- The development of the Commissioning Support Service and its leadership;
- The ability to develop and support emerging CCGs while delivering PCT objectives;
- Loss of key skills as Public Health and CCGs evolved through transition.

These risks were continually monitored to ensure they were mitigated as far as possible. Additionally, the board, Joint Audit Committee and the Executive Team reviewed the risks to ensure the internal controls are robust.

#### Review of the effectiveness of risk management and internal control

A review of effectiveness is informed in a number of ways. The Company Secretary and the Director of Finance Stewardship and Governance had responsibility for the overall arrangements for gaining assurance through the Assurance Framework and on controls reviewed as part of the internal audit work. Executive Directors within the organisation also shared the responsibility for the development and maintenance of the system of internal control.

South Coast Audit were appointed as the internal auditor for the clustered PCTs and were asked to provide an Opinion on the effectiveness of the system for internal

control, including the Board Assurance Framework and underpinning risk management processes for the 2012/13 period.

The approach taken by the auditors was to complete a high level assessment of the controls and processes that inform the Assurance Framework and Risk Management processes and confirm that these processes were effective from an operational perspective. The auditors also assessed if the board was fulfilling its responsibility to ensure there is an effective system of internal control in place.

Following the audit, South Coast Audit were able to provide significant assurance that there were effective systems of internal control, including the Board Assurance Framework and underpinning risk management processes in place.

The audit did not identify any significant issues and gave assurance on risk management processes and internal control.

Other reviews included our information governance toolkit assessment verified by internal audit, clinical audits and "deep dives" carried out by the Director of Nursing and Quality.

Reliance was placed upon these indicators during the reporting period.

#### 6. Significant Issues

There are no significant issues to disclose.

My review confirms that the PCT has a generally sound system of internal control that supports the achievement of its policies, aims and objectives.

Felicity Cox

Chief Executive NHS Kent and Medway, and Director Kent and Medway, NHS England

# Statement of Comprehensive Net Expenditure for year ended 31 March 2013

31 Watch 2013	NOTE	2012-13 £000	2011-12 £000
Administration Costs and Programme Expenditure Gross employee benefits Other costs Income Net operating costs before interest	7.1 5.1 4	17,681 1,419,129 (353,487) 1,083,323	15,292 1,343,797 (305,372) 1,053,717
Investment income Other (Gains)/Losses Finance costs Net operating costs for the financial year	9 10 11	0 (671) 2,236 1,084,888	22 2,170 1,055,909
Transfers by absorption -(gains) Transfers by absorption - losses Net (gain)/loss on transfers by absorption Net Operating Costs for the Financial Year including absorption transfers		0 0 0 1,084,888	0 0 0 1,055,909
Of which: Administration Costs Gross employee benefits Other costs Income Net administration costs before interest	7.1 5.1 4	16,925 6,067 (8,323) 14,669	14,440 17,060 (10,130) 21,370
Investment income Other (Gains)/Losses Finance costs Net administration costs for the financial year	9 10 11	0 0 0 14,669	0 22 83 <b>21,475</b>
Programme Expenditure Gross employee benefits Other costs Income Net programme expenditure before interest	7.1 5.1 4	756 1,413,062 (345,164) 1,068,654	852 1,326,737 (295,242) <b>1,032,347</b>
Investment income Other (Gains)/Losses Finance costs Net programme expenditure for the financial year	9 10 11	0 (671) 2,236 1,070,219	0 0 2,087 <b>1,034,434</b>
Other Comprehensive Net Expenditure  Impairments and reversals put to the Revaluation Reserve Net (gain) on revaluation of property, plant & equipment Net (gain) on revaluation of intangibles Net (gain) on revaluation of financial assets Net (gain)/loss on other reserves Net (gain)/loss on available for sale financial assets Net (gain) /loss on Assets Held for Sale Release of Reserves to Statement of Comprehensive Net Expenditure Net actuarial (gain)/loss on pension schemes		2010-11 £000 (55) 5 0 0 0 0 970	2009-10 £000 996 (485) 0 0 0
Reclassification Adjustments Reclassification adjustment on disposal of available for sale financial assets Total comprehensive net expenditure for the year*		1,085,808	1,056,420

31 March 2013 31 March 2012

	NOTE	£000	£000
Non-current assets: Property, plant and equipment	12	65,961	64,747
Intangible assets	13	368	151
Investment property	15	-	-
Other financial assets	21	-	-
Trade and other receivables	19	10,249	10,444
Total non-current assets		76,578	75,342
Current assets:			
Inventories	18	-	-
Trade and other receivables	19	18,160	23,355
Other financial assets Other current assets	36.1 22	-	-
Cash and cash equivalents	23	13	1
Total current assets		18,173	23,356
Non-current assets held for sale	24	1,232	1,247
Total current assets		19,405	24,603
Total assets		95,983	99,945
Current liabilities			
Trade and other payables	25	(81,451)	(70,527)
Other liabilities	26,28	-	-
Provisions	32	(2,284)	(3,782)
Borrowings Other financial liabilities	27	(468)	(407)
	36.2	(04.202)	74.746
Total current liabilities		(84,203) -	74,716
Non-current assets plus/less net current assets/liabilitie	es	11,780	25,229
Non-current liabilities			
Trade and other payables	25	-	-
Other Liabilities	28	-	-
Provisions	32	(8,789)	(3,026)
Borrowings Other financial liabilities	27 36.2	(29,838)	(30,600)
Total non-current liabilities		(38,627)	(33,626)
Total Assets Employed:	_	(26,847)	(8,397)
Financed by taxpayers' equity:			
General fund		(31,314)	(13,799)
Revaluation reserve		4,467	5,402
Other reserves		(00.047)	- (0.007)
Total taxpayers' equity:		(26,847)	(8,397)

The financial statements were approved by the Audit Sub Committee of the Department of Health for Kent & Medway on 4/6/2013 and signed on its behalf by

Sin	nina	Officer:
SIU	IIIIII	Officer.

# Statement of Changes In Taxpayers Equity for the year ended 31 March 2013

or maron 2010	General fund	on	Other reserves	Total reserves
	£000	reserve £000	£000	£000
Balance at 1 April 2012 Changes in taxpayers' equity for 2012-13	(13,799)	5,387	0	(8,412)
Net operating cost for the year  Net gain on revaluation of property, plant, equipment	(1,084,888)	(5)		(1,084,888) (5)
Net gain on revaluation of intangible assets		0		0
Net gain on revaluation of financial assets		0		0
Net gain on revaluation of assets held for sale Impairments and reversals Movements in other reserves		0 55	0	0 55 0
Transfers between reserves* Release of Reserves to SOCNE	0	0 (970)	· ·	0 (970)
Reclassification Adjustments  Transfers between Revaluation Reserve & General Fund in respect of assets transferred under absorption	0	0		0
Net actuarial gain/(loss) on pensions	0		0	0
Total recognised income and expense for 2012-13  Net Parliamentary funding	<b>(1,084,888)</b> 1,067,373	(920)	0	(1,085,808) 1,067,373
Balance at 31 March 2013	(31,314)	4,467	0	(26,847)
Balance at 1 April 2011 Changes in taxpayers' equity for 2011-12	(33,278)	5,869	0	(27,409)
Net operating cost for the year  Net Gain / (loss) on Revaluation of Property, Plant and  Equipment	(1,055,909)	485		(1,055,909) 485
Net Gain / (loss) on Revaluation of Intangible Assets		0		0
Net Gain / (loss) on Revaluation of Financial Assets		0		0
Net Gain / (loss) on Assets Held for Sale		29		29
Impairments and Reversals		(996)		(996)
Movements in other reserves			0	0
Transfers between reserves* Release of Reserves to Statement of Comprehensive Net Expenditure	0	0		0
Reclassification Adjustments				
Transfers to/(from) Other Bodies within the Resource Account Boundary	204	0	0	204
On disposal of available for sale financial assets	0	0	0	0
Net actuarial gain/(loss) on pensions  Total recognised income and expense for 2011-12  Not Parliamentary funding	(1,055,705)	(482)	0	(1,056,187)
Net Parliamentary funding  Balance at 31 March 2012	1,075,184 (13,799)	5,387	0	1,075,184 (8,412)
	(13,733)	5,507	- 0	(0,412)

## Statement of cash flows for the year ended 31 March 2013

31 March 2013			
	NOTE	2012-13 £000	2011-12 £000
Cash Flows from Operating Activities			
Net Operating Cost Before Interest		(1,083,323)	(1,053,717)
Depreciation and Amortisation		3,606	3,402
Impairments and Reversals		3,000	2,204
Other Gains / (Losses) on foreign exchange		0	0
Donated Assets received credited to revenue but non-cash		0	0
Government Granted Assets received credited to revenue but non-cash		0	0
Interest Paid		(2,236)	(2,170)
Release of PFI/deferred credit		0	0
(Increase)/Decrease in Inventories		0	0
(Increase)/Decrease in Trade and Other Receivables		5,390	(5,783)
(Increase)/Decrease in Other Current Assets		0	0
Increase/(Decrease) in Trade and Other Payables		11,359	(7,325)
(Increase)/Decrease in Other Current Liabilities		0	0
Provisions Utilised		(2,398)	(717)
Increase/(Decrease) in Provisions		6,291	2,188
Net Cash Inflow/(Outflow) from Operating Activities		(1,058,311)	(1,061,918)
Cash flows from investing activities			
Interest Received		0	0
(Payments) for Property, Plant and Equipment		(9,007)	(7,986)
(Payments) for Intangible Assets		(242)	(32)
(Payments) for Other Financial Assets		0	0
(Payments) for Financial Assets (LIFT)		0	0
Proceeds of disposal of assets held for sale (PPE)		900	1
Proceeds of disposal of assets held for sale (Intangible)		0	0
Proceeds from Disposal of Other Financial Assets		0	0
Proceeds from the disposal of Financial Assets (LIFT)		0	0
Loans Made in Respect of LIFT		0	0
Loans Repaid in Respect of LIFT		0	0
Rental Revenue		0	0
Net Cash Inflow/(Outflow) from Investing Activities		(8,349)	(8,017)
Net cash inflow/(outflow) before financing		(1,066,660)	(1,069,935)
Cash flows from financing activities			
Capital Element of Payments in Respect of Finance Leases and On-SoFP PFI and LIFT		(701)	(5,293)
Net Parliamentary Funding		1,067,373	1,075,184
Capital Receipts Surrendered		0	0
Capital grants and other capital receipts		0	43
Cash Transferred (to)/from Other NHS Bodies (free text note required)		0	0
Net Cash Inflow/(Outflow) from Financing Activities		1,066,672	1,069,934
Net increase/(decrease) in cash and cash equivalents		12	(1)
Cash and Cash Equivalents ( and Bank Overdraft) at Beginning of the Period		1	2
Effect of Exchange Rate Changes in the Balance of Cash Held in Foreign Currencies		0	0
Cash and Cash Equivalents (and Bank Overdraft) at year end		13	1
• • • • • • • • • • • • • • • • • • • •			

#### **Better Payment Practice Code - measure of compliance**

The Better Payment Practice Code requires the PCT to pay all valid invoices by the due date or within 30 days of receipt of a valid invoice, whichever is later. The figures are derived from the Shared Business Services General Ledger.

	2012-13 Number	2012-13 £000	2011-12 Number	2011-12 £000
Non-NHS Payables				
Total Non-NHS Trade Invoices Paid in the Year	23,677	162,172	19,531	135,706
Total Non-NHS Trade Invoices Paid Within Target	22,589	153,010	18,612	130,905
Percentage of NHS Trade Invoices Paid Within Target	95.40%	94.35%	95.29%	96.46%
NHS Payables				
Total NHS Trade Invoices Paid in the Year	8,161	977,813	8,506	987,837
Total NHS Trade Invoices Paid Within Target	7,903	956,658	8,193	986,361
Percentage of NHS Trade Invoices Paid Within Target	96.84%	97.84%	96.32%	99.85%

#### Staff Sickness absence

	2012-13	2011-12
	Number	Number
Total Days Lost	2,517	15,332
Total Staff Years	530	1,680
Average working Days Lost	4.75	9.13

Figures supplied by DoH

# Auditor's Report

### INDEPENDENT AUDITOR'S REPORT TO THE DEPARTMENT OF HEALTH'S ACCOUNTING OFFICER IN RESPECT OF WEST KENT PCT

We have examined the summary financial statement for the year ended 31 March 2013 which comprises the Statement of Comprehensive Net Expenditure, the Statement of Financial Position, the Statement of Changes in Taxpayers Equity, the Statement of Cash Flows and notes on staff sickness and compliance with the Better Payment Practice Code.

This report is made solely to the Department of Health's accounting officer in respect of West Kent PCT in accordance with Part II of the Audit Commission Act 1998 and for no other purpose, as set out in paragraph 45 of the Statement of Responsibilities of Auditors and Audited Bodies published by the Audit Commission in March 2010. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Department of Health's accounting officer and the Trust as a body, for our audit work, for this report, or for opinions we have formed.

#### Respective responsibilities of signing officer and auditor

The signing officer is responsible for preparing the Annual Report.

Our responsibility is to report to you our opinion on the consistency of the summary financial statement within the Annual Report with the statutory financial statements.

We also read the other information contained in the Annual Report and consider the implications for our report if we become aware of any misstatements or material inconsistencies with the summary financial statement.

We conducted our work in accordance with Bulletin 2008/03 "The auditor's statement on the summary financial statement in the United Kingdom" issued by the Auditing Practices Board. Our report on the statutory financial statements describes the basis of our opinion on those financial statements.

#### **Opinion**

In our opinion the summary financial statement is consistent with the statutory financial statements of West Kent PCT for the year ended 31 March 2013.

Darren Wells Senior Statutory Auditor, for and on behalf of Grant Thornton UK LLP

The Explorer Building Fleming Way Manor Royal CRAWLEY RH10 9GT

7 June 2013

# Remuneration Report

#### Salaries and Allowances

A. Net Cost to West Kent PCT

(Where posts are shared with other PCTs, only the share relevant to West Kent PCT is shown below)

				2012-13			
Name and title		Contract of service dated		Salary (bands of £5,000)	Other remuneration (bands of £5,000) £000	Bonus Payments (bands of £5,000) £000	Benefits in kind (rounded to th nearest £100) £00
Colin Tomson	Cluster Chairman	01.06.11		15 - 20			1
Graham Mayes	Non Executive Director *		30.07.12	0-5			·
David Mayes	Non Executive Director *	01.03.10	00.01.12	0-5			
Adrian Hosford	Non Executive Director *	11.01.12		0-5			
Mike Cosgrove	Non Executive Director *	11.01.12		0-5			
Dr Harshad Topiwala	Non Executive Director	11.01.12		0-5			2
Jill Ruddock	Non Executive Director  Non Executive Director	11.01.12		0-5			3
David Lewis	Non Executive Director *	11.01.12		0-5			3
				0-5			1
Trevor Cooper	Non Executive Director	17.02.03					
Gillian Wells	Non Executive Director	01.04.10		0 - 5			
Jackie Bell Deborah Chamock	Non Executive Director * Non Executive Director	01.04.10		0-5			1
Rosanne Corben	Non Executive Director  Non Executive Director	17.02.03		5 - 10			4
Rosallie Colbeil	Non Executive Director	17.02.03		3-10			1
Ann Sutton I	Chief Executive	01.04.11	30.9.12	55 - 60			
Helen Buckingham	Deputy Chief Executive and Director of Whole System	s 01.03.09		40 - 45			2
Felicity Cox X	Chief Executive	01.10.12					
Meradin Peachey **	Director of Public Health	05.12.06		30 - 35	0 - 5		2
Dr Peter Green	Medical Director (Quality Assurance, Information Inteligence and Technology)	13.10.03		40 - 45			1
Dr Robert Stewart	Medical Director and Director of Clinical Commissionir	ղ։ 01.06.11		45 - 50			
Dr James Thallon	Medical Director (Primary care)	01.06.11		40 - 45			5
Jonathan Bates	Director of Financial Stewardship and Governance	13.11.06		35 - 40			2
Bill Jones	Director of Financial Performance and Contracting	19.09.11		35 - 40	0 - 5		15
Rod Smith	Director of Financial Strategy and Planning	19.09.11		40 - 45			
Daryl Robertson	Director of Performance and Assurance	01.06.11		45 - 50			10
	Director of Commissioning Development and						
Hazel Carpenter	Workforce and Thanet and South Kent Coast CCGs'	01.04.11		35 - 40			12
	Accountable Officer						
Sarah Andrews	Director of Nursing and Quality	01.04.11		35 - 40	0 - 5		1
Sally Allum	Interim Director of Nursing and Quality			20 - 25	0 - 5		
Jude Mackenzie	Director of Citizen Engagement and Communications	05.10.11		20 - 25			

	Interim Director of Nursing and Quality	20 - 2
	Director of Citizen Engagement and Communications 05.10.11	20 - 2 20 - 2
ţ	Seconded to the National Commissioning Board with effect from October 2012	2

<sup>×</sup> On secondment from NHS Bedfordshire and Luton \* Not a Non Executive Director of West Kent PCT, but held a non executive directorship in one of the Kent and Medway Primary Care Trusts

FOOTNOTE Dr Robert Stewart settlement is 263K

Band of Highest Paid Director's Total Remuneration (£'000) 145 - 150 Median Total £ 32,573 Remuneration Ratio

145 - 150 £ 31,454 4.75

20 - 25

Benefits in kind relate to the amount paid by the PCT in respect of expenses claims, which is in excess of the amount nationally agreed by the Inland Revenue

#### Remuneration waived by directors and allowances paid in lieu

£5 - 10,000 (2012-13, £5 - £10,000) remuneration was waived by 0 (2012-13, 1) director.

£0 (2012-13, £0) of allowances were paid in lieu to 0 (2012-13, 0) directors.

	2011	-12		
Salary	Other	Bonus	Benefits	
(bands of	remuneration	Payments	in kind	
£5,000)	(bands of	(bands of	(rounded to the	
,,	£5,000)	£5,000)	nearest £100)	
£000	£000	£000	£00 COMME	NTS
15 - 20			2	
5 - 10			1	
0 - 5			1	
0 - 5				
0 - 5			1	
5 - 10			3	
0 - 5			2	
0 - 5				
0 - 5				
0 - 5				
0 - 5			1	
0 - 5				
5 - 10				
55 - 60			2	
35 - 40			1	
30 - 35	0 - 5		2	
35 - 40	5 - 10		2	
45 - 50	0 - 5			
40 - 45			5	
35 - 40			2	
35 - 40	0 - 5			
40 - 45				
40 - 45			4	
35 - 40				
35 - 40	0 - 5			

<sup>\*\*</sup> The costs of Meradin Peachey is 33% of the total , as this post is shared with West Kent PCT, Eastern Coastal PCT and Kent County Council

Salaries and Allowances B. Gross Cost of posts

(Where posts are shared with other PCTs, the full cost of the post is shown below. Posts are shared Eastern & Coastal Kent PCT 46.24%, Medway PCT 15.86% and West Kent PCT 37.90%)

					2012-13		
Name and title		Contract	Date of	Salary	Other	Bonus	Benefits
		of service	Leaving	(bands of	remuneration	Payments	in kind
		dated		£5,000)	(bands of	(bands of	(rounded to the
					£5,000)	£5,000)	nearest £100)
				£000	£000	£000	£00
Colin Tomson	Cluster Chairman	01.06.11		40 - 45			4
Graham Mayes	Non Executive Director	01.04.10	31.07.12	0 - 5			1
David Mayes	Non Executive Director	01.03.10		5 - 10			1
Adrian Hosford	Non Executive Director	11.01.12		5 - 10			
Mike Cosgrove	Non Executive Director	11.01.12		5 - 10			2
Dr Harshad Topiwala	Non Executive Director	11.01.12		5 - 10			6
Jill Ruddock	Non Executive Director	11.01.12		5 - 10			9
David Lewis	Non Executive Director	11.01.12		10 - 15			3
Trevor Cooper	Non Executive Director	17.02.03		5 - 10			
Gillian Wells	Non Executive Director	01.04.10		5 - 10			
Jackie Bell	Non Executive Director *	01.04.10		5 - 10			3
Deborah Charnock	Non Executive Director *	01.10.06		0 - 5			2
Rosanne Corben	Non Executive Director *	17.02.03		5 - 10			4
Ann Sutton ‡	Chief Executive	01.04.11	30.09.12	145 - 150			
Felicity Cox	Chief Executive						
Helen Buckingham	Deputy Chief Executive and Director of Whole System	15 01.03.09		105 - 110			14
Or Meradin Peachey	Director of Public Health			95 - 100	5 - 10		7
Dr Peter Green	Medical Director (Quality Assurance, Information Inteligence and Technology) and Medway CCG Accountable Officer	13.10.03		110 - 115			3
Dr Robert Stewart	Medical Director and Director of Clinical Commissioning	n: 01.06.11		130 - 135			
Dr James Thallon	Medical Director (Primary care)	01.06.11		105 - 110			14
Jonathan Bates	Director of Financial Stewardship and Governance	13.11.06		100 - 105			11
Bill Jones	Director of Financial Performance and Contracting	19.09.11		95 - 100	5 - 10		41
Rod Smith	Director of Financial Strategy and Planning	19.09.11		110 - 115			
Daryl Robertson	Director of Performance and Assurance	01.06.11		125 - 130			25
Hazel Carpenter	Director of Commissioning Development and Workforce and Thanet and South Kent Coast CCGs' Accountable Officer	01.04.11		95 - 100			32
Sarah Andrews	Director of Nursing and Quality	01.04.11		95 - 100	0 - 5		3
Sally Allum	Interim Director of Nursing and Quality			60 - 65	0 - 5		•
Jude Mackenzie	Director of Citizen Engagement and Communications	05.10.11		55 - 60			

	2011-12		
Salary	Other	Bonus	Benefits
(bands of	remuneration	Payments	in kind
£5,000)	(bands of	(bands of	(rounded to th
	£5,000)	£5,000)	nearest £100
£000	£000	£000	£00
40 - 45			5
10 - 15			1
5 - 10			3
5 - 10			1
5 - 10			
10 - 15			6
5 - 10			4
10 - 15			1
5 - 10			
5 - 10			
5 - 10	•		2
5 - 10			3
5 - 10			
145 - 150			5
100 - 105			2
60 - 65	0 - 5		5
90 - 95	10 - 15		5
130 - 135	10 - 15		
105 - 110			14
95 - 100			4
95 - 100	5 - 10		
110 - 115			
110 - 115 95 - 100			12
95 - 100			
95 - 100	0 - 5		1
60 - 65			

#### C. 2012/13 Pension Benefits

Name and title		Real increase in pension at age 60 (bands of £2,500)	Real increase in lump Sum at aged 60 (bands of £2,500)	Total accrued pension at age 60 at 31 March 2013 (bands of £5,000)	Lump sum at age 60 related to accrued pension at 31 March 2013 (bands of £5,000)	Cash Equivalent Transfer Value at 31 March 2013	Cash Equivalent Transfer Value at 31 March 2012	Real increase in Cash Equivalent Transfer Value	Employer's contribution to stakeholder pension (rounded to nearest £00)
					£000	£000	£000	£000	£
Ann Sutton	Chief Executive	(0 - 2.5)	(2.5 - 5)	60 - 65	185 - 190	1,278	1,203	13	-
Helen Buckingham Meradin Peachey Dr James Thallon Jonathan Bates Bill Jones Rod Smith Daryl Robertson Hazel Carpenter	Deputy Chief Executive and Director of Whole Systems Commissioning Director of Public Health Medical Director (Primary Care) Director of Financial Stewardship and Governance Director of Financial Sterofromance and Contracting Director of Financial Strategy and Planning Director of Fenomance and Assurance Director of Commissioning Development and Workforce and Thanet and South Kent Coast CCGs' Accountable Officer	0 - 2.5 (0 - 2.5) 5 - 7.5 0 - 2.5 0 - 2.5 (0 - 2.5) 5 - 7.5 (0 - 2.5)	0 - 2.5 (0 - 2.5) 0 - 2.5 0 - 2.5 2.5 - 5 (0 - 2.5) 20 - 22.5 (0 - 2.5)	25 - 30 25 - 30 35 - 40 20 - 25 20 - 25 35 - 40 45 - 50 25 - 30	75 - 80 75 - 80 60 - 65 60 - 65 70 - 75 110 - 115 135 - 140 80 - 85	381 547 506 417 539 700 955 406	352 505 526 383 464 655 773 377	11 16 -20 14 51 10 142 6	:
Sarah Andrews Jude Mackenzie* Sally Allum	Director of Nursing and Quality Director of Citizen Engagement and Communications Interim Director of Nursing and Quality	(0 - 2.5) - 0 - 2.5	(0 - 2.5) - 2.5 - 5	30 - 35 - 25 - 30	90 - 95 - 80 - 85	n/a - 442	n/a - 385	n/a - 25	:

<sup>\*</sup> Jude Mackenzie is not a member of the NHS Pension Scheme

As Non-Executive members do not receive pensionable remuneration, there are no entries in respect of pensions for Non-Executive members.

Cash Equivalent Transfer Values

A Cash Equivalent Transfer Value (CETV) is the actuarially assessed capital value of the pension scheme benefits accrued by a member at a particular point in time. The benefits valued are the members' accrued benefits and any contingent spouse's pension payable from the scheme. A CETV is a payment made by a pension scheme or arrangement to secure The CETV figure, and from 2004-05 the other pension details, include the value of any pension benefits in another scheme or arrangement which the individual has transferred to the NHS pension scheme. They also include any additional pension benefit accrued to the member as a result of their purchasing additional years of pension service in the scheme at their Self-employed GPs who are members of the Professional Advisory Committee (PAC) have pension entitlements. However, the proportion of those entitlements that relates to their membership of the PAC is not significant compared to the proportion that relates to their work as practitioners independent of the PCT. It is not, therefore, appropriate to disclose their

#### Real Increase in CETV

This reflects the increase in CETV effectively funded by the employer. It takes account of the increase in accrued pension due to inflation and contributions paid by the employee (including the value of any benefits transferred from another scheme or arrangement). The CETV at 31 March 2013 has been calculated using the most recent (December 2011) actuarial factors produced by the Government Actuary's Department.

#### Policy on the Remuneration of Senior Managers

The VSM Pay Framework introduces new arrangements that were implemented in 06/	Γhe	e VSM Pay Framework i	itroduces new arrangements t	hat were implemented in 06/0
--	-----	-----------------------	------------------------------	------------------------------

The total reward package for very senior managers includes:

Basic Pay: A spot rate for the post

Additional payments where appropriate

An Annual performance bonus scheme

No performance bonuses were given to Executive Directors in the last financial year.

All Senior Managers are on permanent contracts and the notice periods do not exceed 6 months

Date Signed...

#### D. Reporting of other compensation schemes - exit packages

Exit package cost band (including any special payment element)	*Number of compulsory redundanci es	compulsory	Number of other departures agreed	Cost of other departures agreed	Total number of exit packages	Total cost of exit packages	Number of departures where special payments have been made	Cost of special payment element included in exit packages
	Number	£000s	Number	£000s	Number	£000s	Number	£000s
Less than £10,000	8	34			8			
£10,001 - £25,000	6	77			6			
£25,001 - £50,000	3	91			3			
£50,001 - £100,000	0	0			0			
£100,001 - £150,000	1	127			1			
£150,001 - £200,000	1	164			1			
>£200,000	1	263			1			
Total	20	756	0	0	20	0	0	0

Exit Packages Disclosure

Reporting of other compensation schemes - exit packages 2011-12

Exit package cost band (including any special payment element)	*Number of compulsory of redundanci es	compulsory	Number of other departures agreed	Cost of other departures agreed	Total number of exit packages	Total cost of exit packages	Number of departures where special payments have been made	Cost of special payment element included in exit packages
	Number	£000s	Number	£000s	Number	£000s	Number	£000s
Less than £10,000	0	0	0	0	0.00	0	0	0
£10,001 - £25,000	0	0	0	0	0.00	0	0	0
£25,001 - £50,000	0	0	0	0	0.00	0	0	0
£50,001 - £100,000	0	0	0	0	0.00	0	75	0
£100,001 - £150,000	0	0	0	0	0.00	0	0	0
£150,001 - £200,000	0	0	0	0	0.00	0	0	0
>£200,000	0	0	0	0	0.00	0	0	0
Total	0	0	0	0	0	0	75	0

<sup>\*</sup> This note provides an analysis of Exit Packages agreed during the year

<sup>\*</sup>Exit packages are reported for all staff and not just senior managers detailed in Sections A- C

#### E. Reporting of "Off - Payroll Engagements"

a) At a cost of over £58.200 per annum that were in place as of 31 January 2012

West Kent PCT engaged 3 Consultants and 1 Senior Manager :-

Interim Estates Director employed on a part-time basis to provide specialist advice relating to Estates Strategy, structure, management and operations

Financial Consultant employed to provide Strategic and operational development of ISFE (Integrated Single Financial Environment)

Project Manager to deliver professional services with regards to Project Management

Principal Finance Manager to cover 'Business-as-Usual' activities and provide cover for this role, managing staff and representation in meetings

The former position has been re-negotiated for another year while the latter 3 have ceased to exist.

b) At a cost of more than £220 per day and more than 6 months (between 23 August 2012 and 31 March 2013)

West Kent PCT engaged 2 Temporary Staff (Information Analysts) in support to the Change in MH Independent Sector. These positions have terminated.

With the demise of West Kent PCT the individuals will depart or take new positions in the New Successor Bodies.





# West Kent Primary Care Trust

2012-13 Accounts

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# West Kent Primary Care Trust

2012-13 Accounts

#### 2012-13 Annual Accounts of West Kent Primary Care Trust

#### STATEMENT OF THE RESPONSIBILITIES OF THE SIGNING OFFICER OF THE PRIMARY CARE TRUST

The Department of Health's Accounting Officer designates the Signing Officer of the accounts of PCTs in England, an officer of the Department of Health, to discharge the following responsibilities for the Department, to ensure that for the year ended 31 March 2013:

- there were effective management systems in place to safeguard public funds and assets and assist in the implementation of corporate governance;
- value for money was achieved from the resources available to the primary care
- the expenditure and income of the primary care trust had been applied to the purposes intended by Parliament and conform to the authorities which govern them;
- effective and sound financial management systems were in place; and
- annual statutory accounts are prepared in a format directed by the Secretary of State with the approval of the Treasury to give a true and fair view of the state of affairs as at the end of the financial year and the net operating cost, recognised gains and losses and cash flows for the year.

To the best of my knowledge and belief, I have properly discharged the above responsibilities, as designated Signing Officer and through experience in my role as Accountable Officer until 31 March 2013.

nb: sign and date in any colour ink except black

Designated Signing Officer

Name: FELICITY COXO

Date 4.6.2013

#### 2012-13 Annual Accounts of West Kent Primary Care Trust

#### STATEMENT OF RESPONSIBILITIES IN RESPECT OF THE ACCOUNTS

Primary Care Trusts as NHS bodies are required under the National Health Service Act 2006 to prepare accounts for each financial year. The Secretary of State, with the approval of the Treasury, directs that these accounts give a true and fair view of the state of affairs of the primary care trust and the net operating cost, recognised gains and losses and cash flows for the year. From 1 April 2013 responsibility for finalising the accounts falls to the Secretary of State. Formal accountability lies with the Department of Health's Accounting Officer, and her letter of 28 March 2013 designated the Signing Officer and Finance Signing Officer, to discharge the following responsibilities for the Department in preparing the accounts:

- apply on a consistent basis accounting policies laid down by the Secretary of State with the approval of the Treasury;
- make judgements and estimates which are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts.
- ensure that the PCT kept proper accounting records which disclosed with reasonable accuracy at any time the financial position of the primary care trust and to enable them to ensure that the accounts comply with requirements outlined in the above mentioned direction of the Secretary of State.
- have taken reasonable steps for the prevention and detection of fraud and other irregularities.

The Signing Officer and the Finance Signing Officer confirm to the best of their knowledge and belief, they have complied with the above requirements in preparing the accounts.

By order of the Permanent Secretary.

nb: sign and date in any colour ink except black

4.6.2013 Date Signing Office

4-6-20/3Date Finance Signing Officer

### INDEPENDENT AUDITOR'S REPORT TO THE DEPARTMENT OF HEALTH'S ACCOUNTING OFFICER IN RESPECT OF WEST KENT PCT

We have audited the financial statements of West Kent PCT for the year ended 31 March 2013 under the Audit Commission Act 1998. The financial statements comprise the Statement of Comprehensive Net Expenditure, the Statement of Financial Position, the Statement of Changes in Taxpayers' Equity, the Statement of Cash Flows and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and the accounting policies directed by the Secretary of State with the consent of the Treasury as relevant to the National Health Service in England.

We have also audited the information in the Remuneration Report that is subject to audit, being:

- the table of salaries and allowances of senior managers
- · the table of pension benefits of senior managers
- · the pay multiples narrative note.

This report is made solely to the Department of Health's accounting officer in respect of West Kent PCT in accordance with Part II of the Audit Commission Act 1998 and for no other purpose, as set out in paragraph 45 of the Statement of Responsibilities of Auditors and Audited Bodies published by the Audit Commission in March 2010. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Department of Health's accounting officer and the Trust as a body, for our audit work, for this report, or for opinions we have formed.

### Respective responsibilities of the signing officer, finance signing officer and auditor

As explained more fully in the Statement of Responsibilities, the signing officer and finance signing officer are responsible for overseeing the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

#### Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the Trust's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the Trust; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the annual report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

In addition, we are required to obtain evidence sufficient to give reasonable assurance that the expenditure and income reported in the financial statements have been applied to the purposes intended by Parliament and the financial transactions conform to the authorities which govern them.

#### Opinion on regularity

In our opinion, in all material respects the expenditure and income have been applied to the purposes intended by Parliament and the financial transactions conform to the authorities which govern them.

#### Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the financial position of West Kent PCT as at 31 March 2013 and of its net operating costs for the year then ended; and
- have been prepared properly in accordance with the accounting policies directed by the Secretary of State with the consent of the Treasury as relevant to the National Health Service in England.

#### Opinion on other matters

In our opinion:

- the part of the Remuneration Report subject to audit has been prepared properly in accordance with the requirements directed by the Secretary of State with the consent of the Treasury as relevant to the National Health Service in England;
- the information given in the annual report for the financial year for which the financial statements are prepared is consistent with the financial statements.

#### Matters on which we report by exception

We report to you if:

- in our opinion the governance statement does not reflect compliance with the Department of Health's Guidance;
- we refer the matter to the Secretary of State under section 19 of the Audit Commission Act 1998 because we have a reason to believe that the Trust, or an officer of the Trust, is about to make, or has made, a decision involving unlawful expenditure, or is about to take, or has taken, unlawful action likely to cause a loss or deficiency; or
- we issue a report in the public interest under section 8 of the Audit Commission Act 1998.

We have nothing to report in these respects.

#### Other matters on which we are required to conclude

We are required under Section 5 of the Audit Commission Act 1998 to satisfy ourselves that the Trust has made proper arrangements for securing economy,

efficiency and effectiveness in its use of resources. We are also required by the Audit Commission's Code of Audit Practice to report any matters that prevent us being satisfied that the audited body has put in place such arrangements.

We have undertaken our audit in accordance with the Code of Audit Practice and, having regard to the guidance issued by the Audit Commission, we have considered the results of the following:

- · our review of the annual governance statement;
- the work of other relevant regulatory bodies or inspectorates, to the extent the results of the work have an impact on our responsibilities; and
- · our locally determined risk-based work.

As a result, we have concluded that there are no matters to report.

## Certificate

We certify that we have completed the audit of the financial statements of West Kent PCT in accordance with the requirements of the Audit Commission Act 1998 and the Code of Audit Practice issued by the Audit Commission.

Darren Wells

Senior Statutory Auditor, for and on behalf of Grant Thornton UK LLP

The Explorer Building Fleming Way Manor Royal CRAWLEY RH10 9GT

7 June 2013

## **GOVERNANCE STATEMENT**

## **West Kent Primary Care Trust**

## 1. Scope of responsibility

The Board is accountable for internal control. As Accountable Officer, and Chief Executive of this Board, I have responsibility for maintaining a sound system of internal control that supports the achievement of the organisation's policies, aims and objectives. I also have responsibility for safeguarding the public funds and the organisation's assets for which I am personally responsible as set out in the Accountable Officer Memorandum.

In particular the Accountable Officer Memorandum also assigns the Accountable Officer responsibility for:

- The propriety and regularity of NHS finances;
- The keeping of proper accounting books and records;
- Prudent, efficient and effective administration;
- The avoidance of waste and extravagance;
- The efficient and effective use of all resources within the charge of the Accountable Officer;
- Ensuring managers at all levels have a clear view of their objectives, the means to assess achievement against those objectives, and the information and training to exercise their responsibilities effectively.

I have ensured that a robust integrated governance framework is embedded within the PCT which is aligned with Department of Health guidance and established best practice.

The Memorandum also places responsibility on the Accountable Officer for developing and maintaining key relationships, which include:

- Local communities through public meetings and the publishing of annual reports and accounts;
- Patients through the PCT's Local Involvement Networks (LINks) and the Customer Services Team;
- The South of England Strategic Health Authority through regular meetings and forums;
- Partners through the Integrated Plan Board and through a range of service and care specific committees and working groups;
- Local authorities through developing Health and Well Being Boards and the appointment of co-opted members from the Local Authority to the Cluster Board:
- Other PCT Clusters through joint commissioning arrangements.

The context in which risk within the organisation is managed takes into consideration the stakeholders listed above.

The Accountable Officer is able to monitor and fulfil the commitments placed on the role by:







- Cluster Chair:
- Six other Cluster Non-Executive Directors drawn (two each) from each of the PCT's Chairs or Non-Executive Directors
- The Cluster Chief Executive
- The Cluster Directors of Finance (together having one vote)
- The Medical Director of each of the PCTs (together having one vote)
- The Cluster Director of Nursing and Quality
- The Cluster Director of Whole Systems Commissioning
- The Cluster Director of Performance and Assurance
- The Cluster Directors of Public Health (together having one vote)

Additionally the following members of the Cluster Executive Team were designated as non voting members of the Cluster Board:

- The Cluster Director of Commissioning Development and Workforce
- The Cluster Director of Communications and Citizen Engagement

The Assistant Chief Executive and Company Secretary were also members of the Cluster Executive Team and attended Board meetings.

The Cluster Board met in public at least bi-monthly.

The Cluster Board focused on strategic issues whilst assuring itself of the performance of the whole Cluster. It achieved a balance by:

- Long range Board agenda planning coordinated by the Company Secretary with input from the Cluster Executive Team and Chairman;
- Regular Board Development sessions to cover key strategic and development issues:
- Monthly Non-Executive Director meetings to discuss key topical and strategic issues chaired by the Chairman with the Chief Executive and Company Secretary in attendance.

## **Board Committees**

To support the Cluster Board in carrying out its duties effectively, sub-committees reporting to the Cluster Board were formally established. Each sub-committee received a set of regular reports, as outlined within their terms of reference and provided summary reports to the Cluster Board after each meeting.

The main committees of the Cluster Board were:-

- Joint Audit Committee
- Joint Remuneration and Terms of Service Committee
- Joint Quality Committee
- Commissioning Committee
- Finance and Performance Committee
- Commissioning Development and Transition Committee

## **Joint Audit Committee**

The Committee was established as a joint sub-committee of the Cluster Board. The Committee met at least three times a year and otherwise as required.







- standard contracts, professional guidance, the NHS Operating Framework and other relevant sources:
- The commissioned services, including rebalanced commissioned services maintain quality standards and drive improvements in health outcomes within available resources;
- There are robust contract monitoring arrangements for all providers in place, using hard and soft intelligence so that any serious failures are prevented or identified at an early stage and resolved;
- The CQC, the SHA Cluster and providers themselves are immediately notified where performance monitoring identifies signs of non-compliance with registration requirements;
- Any unresolved provider performance concerns are comprehensively documented in legacy documents for successor organisations;
- That providers have good clinical governance (effectiveness) processes, patient safety frameworks and methods to capture and act upon patient experience and feedback;
- That providers are reporting incidents appropriately and implementing the learning from analysis of incident data;
- That there is a culture of open and honest cooperation so that staff, patients and the public are pro-actively listened to in order to understand their concerns and the experiences;
- That there are safe arrangements in place for the provision of a safe and effective system wide workforce;
- That any concerns with the conduct and professional performance of independent contractors registered on the Cluster PCTs' Medical, Dental and Optical Performers Lists are identified and managed.

## **Commissioning Committee**

The purpose of this Committee was to ensure that the PCT was able to deliver its strategic commissioning objectives by specifically ensuring that:

- The goals and initiatives outlined in the PCT's Strategic Commissioning Plan are developed and delivered in accordance with the Operating Framework and the four key strategic drivers outlined in the White Paper: Equity and Excellence: Liberating the NHS namely:
- 1. Putting patients and public first
- 2. Improving healthcare outcomes
- 3. Autonomy, accountability and democratic legitimacy
- 4. Cutting bureaucracy and improving efficiency

The Committee worked with other committees of the Cluster Board to achieve high quality, financially viable services meeting all quality, innovation, productivity and prevention challenges (QIPP). In undertaking this work the Committee ensured that it had oversight of risks to delivery of the Operational Plan, the Strategic Commissioning Plan and the Cluster's strategic objectives. This Committee reported specific assurances determined in the Assurance Framework. The Committee was responsible for the governance and clinical leadership through transition to Clinical Commissioning Groups including organisational development, role design and staffing to ensure delivery of the Operational Plan during and after transition including strategic development within the financial resources available.

## Finance and Performance Committee







Joint Audit Committee	53%
Joint Remuneration Committee	67%
Joint Quality Committee	53%
Commissioning Committee	67%
Finance and Performance Committee	85%
Commissioning Development and	66%
Transition Committee	

## **Corporate Governance**

The UK Corporate Governance Code is a guide to a number of key components of effective Board practice. It is based on the underlying principles of all good governance: accountability, transparency, probity and focus on the sustainable success of an entity over the longer term. The PCT and Cluster adhere to the principles set out in the UK Corporate Governance Code in the following ways.

## Leadership

The PCT and Cluster is headed by an effective Board which is collectively responsible for the long-term success of the PCT and Cluster. There is a clear division of responsibilities between the running of the Board and the executive responsibility for the running of the Cluster's and PCT's business. No one individual has unfettered powers of decision and decision making powers are clearly governed by the PCT's Standing Orders and Standing Financial Instructions, Terms of Reference of individual committees and schemes of delegation.

The Chairman is independently appointed by the Appointments Commission and is responsible for leadership of the Board and ensuring its effectiveness on all aspects of its role. As part of their role as members of a unitary board, Non-Executive Directors constructively challenge and help develop proposals on strategy.

## Effectiveness

The Board and its committees have the appropriate balance of skills, experience, independence and knowledge to enable them to discharge their respective duties and responsibilities effectively.

There is a formal, rigorous and transparent procedure for the appointment of new directors to the Board which is managed independently for Non-Executive Directors by the Appointments Commission.

Non-Executive Directors' and Board Advisors' portfolios of committee memberships are carefully managed by the Chairman to reflect their areas of special interest and expertise and to ensure that they are able to allocate sufficient time to discharge their responsibilities effectively. All directors receive a programme of induction on joining the Board and regularly update and refresh their skills and knowledge through a formal process of appraisal and identification of training and personal development needs. Board papers are supplied in a timely manner, with minimum timescales for receipt of papers set out in the PCT's Standing Orders. Board papers are prepared with information in a form and of a quality appropriate to enable the Board to discharge its duties.

All Directors are subject to annual performance review.

Non-Executive Directors are subject to re-appointment processes every three years subject to continued satisfactory performance.







## 4. The risk and control framework

The risk management process is designed to identify the principal risks to the achievement of the organisation's objectives; to evaluate the nature and extent of those risks and determine the organisation's appetite for those risks; and to manage them efficiently, effectively and economically. The PCT's risk management system covers six types of risks and controls:

- i. Patient Safety/Quality/Prevention risks Covered by the Quality Committee report to the Board and recorded in the Quality risk register. Executive accountability for clinical risk management resides with the Director of Nursing and Quality.
- ii. Compliance and Legislation risks Covered by the annual report on risk management and recorded in the Assurance Framework, and Corporate Objectives report. Executive accountability for organisational risks rests ultimately with the Chief Executive.
- iii. Financial risks Covered by the annual report on risk management and recorded in the Assurance Framework and Corporate Objectives report. Financial Risks are also reported in Finance Reports to the Board, the Finance and Performance Committee and the Joint Audit Committee. Executive accountability for financial risk management rests with the Director of Finance Stewardship and Governance.
- iv. Risks to the delivery of the operating plan- (risks which will impact on the achievement of corporate objectives) Covered by the annual report on risk management and the Annual Governance Statements. These risks are also recorded in the Assurance Framework. Risk assessment forms part of all strategic policy decisions.
- v. Transition/Cluster risks (risks which will impact on the achievement of the national transition programme). These risks are recorded in the Corporate Risk Register and form part of the organisational development and transfer role of the Cluster.
- vi. Performance risks Covered by the annual report on risk management and monthly performance reports to both the Board and the Joint Audit Committee. These risks are recorded in the Corporate Risk Register and form part of the strategic planning and commissioning decisions.

Risks in all these areas are recorded in directorate risk registers and feed into the corporate risk register.

Using the reports detailed above, and regular performance update reports, these risk areas are monitored regularly by:

- · The Board
- The Joint Audit Committee
- The Finance and Performance Committee
- The Quality Committee







perspective. The auditors also assessed if the Board was fulfilling its responsibility to ensure there is an effective system of internal control in place.

Following the audit South Coast Audit were able to provide significant assurance that there are effective systems of internal control, including the Board Assurance Framework and underpinning risk management processes in place.

The audit did not identify any significant issues and gave assurance on management processes and internal control.

Other reviews include our information governance toolkit assessment verified by internal audit, clinical audits and "deep dives" carried out by the Director of Nursing and Quality.

Reliance upon these indicators has been placed during the reporting period.

## 6. Significant Issues

There are no significant issues to disclose.

My review confirms that the PCT has a generally sound system of internal control that supports the achievement of its policies, aims and objectives.

Felicity Cox Designated Signing Officer







## FOREWORD TO THE ACCOUNTS

## WEST KENT PRIMARY CARE TRUST

These accounts for the year ended 31 March 2012 have been prepared by the West Kent Primary Care Trust under section 98 (2) of the National Health Service Act 1977 in the form which the Secretary of State has, with the approval of the Treasury, directed.

## Statement of Comprehensive Net Expenditure for year ended 31 March 2013

31 March 2013			
		2012-13	2011-12
	NOTE	£000	£000
Administration Coats and Braggamma Eypanditure			
Administration Costs and Programme Expenditure Gross employee benefits	7.1	17,681	15,292
Other costs	5.1	1,419,129	1,343,797
Income	4	(353,487)	(305,372)
Net operating costs before interest	_	1,083,323	1,053,717
Investment income	9	0	0
Other (Gains)/Losses	10	(671)	22
Finance costs	11 _	2,236	2,170
Net operating costs for the financial year	_	1,084,888	1,055,909
Transfers by absorption -(gains)		0	0
Transfers by absorption - losses		0	0
Net (gain)/loss on transfers by absorption	_	0 -	<u>0</u>
Net Operating Costs for the Financial Year including absorption transfers	-	1,084,888	1,055,909
Of which:			
Administration Costs			
Gross employee benefits	7.1	16,925	14,440
Other costs	5.1	6,067	17,060
Income	4 _	(8,323)	(10,130)
Net administration costs before interest		14,669	21,370
Investment income	9	0	0
Other (Gains)/Losses	10	0	22
Finance costs  Net administration costs for the financial year	11 _	0 14,669	21,4 <b>75</b>
Net administration costs for the infancial year	-	14,009	21,473
Programme Expenditure			
Gross employee benefits	7.1	756	852
Other costs	5.1	1,413,062	1,326,737
Income	4 _	(345,164)	(295,242)
Net programme expenditure before interest		1,068,654	1,032,347
Investment income	9	0	0
Other (Gains)/Losses	10	(671)	0
Finance costs	11 _	2,236	2,087
Net programme expenditure for the financial year	-	1,070,219	1,034,434
Other Comprehensive Net Expenditure		2012-13	2011-12
		£000	£000
Impairments and reversals put to the Revaluation Reserve		(55)	996
Net (gain) on revaluation of property, plant & equipment		5	(485)
Net (gain) on revaluation of intangibles		0 0	0
Net (gain) on revaluation of financial assets  Net (gain)/loss on other reserves		0	0 0
Net (gain)/loss on available for sale financial assets		0	0
Net (gain) /loss on Assets Held for Sale		0	0
Release of Reserves to Statement of Comprehensive Net Expenditure		970	0
Net actuarial (gain)/loss on pension schemes		0	0
Reclassification Adjustments  Reclassification adjustment on dispassed of available for sale financial assets		•	2
Reclassification adjustment on disposal of available for sale financial assets  Total comprehensive net expenditure for the year	_	0 1,085,808	1,056,420
Total comprehensive net experience for the year	-	1,000,000	1,030,720

Within these figures, non recurrent expenditure has been funded by non recurrent revenue allocations of £25.6m received form the Department of Health relating to the deployment within the health economy of the 2% top slice funding.

## Statement of Financial Position at 31 March 2013

		31 March 2013	31 March 2012
	NOTE	£000	£000
Non-current assets:			
Property, plant and equipment	12	65,961	64,747
Intangible assets	13	368	. 151
Investment property	15	0	0
Other financial assets	21	0	0
Trade and other receivables	19	10,249	10,444
Total non-current assets		76,578	75,342
Current assets: Inventories	40		* •
Trade and other receivables	18	0	U
Other financial assets	19	18,160	23,355
Other current assets	36	0.	0
Cash and cash equivalents	22	0	0
Total current assets	23 _	13	1
		18,173	23,356
Non-current assets held for sale	24	1,232	1,232
Total current assets	_	19,405	24,588
Total assets	****	95,983	99,930
Current liabilities			
Trade and other payables	25	(81,451)	(70,527)
Other liabilities	26,28	0	0
Provisions	32	(8,786)	(3,782)
Borrowings	27	(468)	(407)
Other financial liabilities	36.2	Ó	0
Total current liabilities		(90,705)	(74,716)
Non-current assets plus/less net current assets/liabilities		5,278	25,214
Non-current liabilities			
Trade and other payables	25	0	. 0
Other Liabilities	28	0	0
Provisions	32	(2,287)	(3,026)
Borrowings	27	(29,838)	(30,600)
Other financial liabilities	36.2	(29,030)	(30,000)
Total non-current liabilities	JU.2	(32,125)	(33,626)
		(32,123)	(33,020)
Total Assets Employed:		(26,847)	(8,412)
Financed by taxpayers' equity:			
General fund		(31,314)	(13,799)
Revaluation reserve		4,467	5,387
Other reserves		0	0
Total taxpayers' equity:		(26,847)	(8,412)
			\-\(\frac{1}{2}\)

The notes on pages 7 to 50 form part of this account.

The financial statements on pages 3 to 6 were approved by the Audit Sub Committee of the Department of Health for Kent & Medway on 4/6/2013 and signed on its behalf by

Signing Officer:

Date: 4.6.2013

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# Statement of Changes In Taxpayers Equity for the year ended 31 March 2013

	General fund	Revaluation reserve	Other reserves	Total reserves
	£000	£000	£000	£000
Balance at 1 April 2012	(13,799)	5,387	0	(8,412)
Changes in taxpayers' equity for 2012-13	(4.004.000)			
Net operating cost for the year	(1,084,888)	(5)		(1,084,888)
Net gain on revaluation of property, plant, equipment		(5) 0		(5)
Net gain on revaluation of intangible assets  Net gain on revaluation of financial assets		0		0
Net gain on revaluation of infancial assets  Net gain on revaluation of assets held for sale		0		0
Impairments and reversals		55		55
Movements in other reserves		33	0	0
Transfers between reserves*	0	0	U	0
Release of Reserves to SOCNE	· ·	(970)		(970)
Reclassification Adjustments		(0.0)		(370)
Transfers between Revaluation Reserve & General Fund in respect of	0	0		0
assets transferred under absorption	· ·	· ·		· ·
Net actuarial gain/(loss) on pensions	0		0	0
Total recognised income and expense for 2012-13	(1,084,888)	(920)	0	(1,085,808)
Net Parliamentary funding	1,067,373	ζ,	_	1,067,373
Balance at 31 March 2013	(31,314)	4,467	0	(26,847)
Balance at 1 April 2011	(33,278)	5,869	0	(27,409)
Changes in taxpayers' equity for 2011-12				
Net operating cost for the year	(1,055,909)			(1,055,909)
Net Gain / (loss) on Revaluation of Property, Plant and Equipment		485		485
Net Gain / (loss) on Revaluation of Intangible Assets		0		0
Net Gain / (loss) on Revaluation of Financial Assets		0		0
Net Gain / (loss) on Assets Held for Sale		29		29
Impairments and Reversals		(996)		(996)
Movements in other reserves			0	0
Transfers between reserves*	0	0		0
Release of Reserves to Statement of Comprehensive Net Expenditure		0		0
Reclassification Adjustments				
Transfers to/(from) Other Bodies within the Resource Account Boundary	204	0	0	204
On disposal of available for sale financial assets	0	0	0	0
Net actuarial gain/(loss) on pensions	0		0	0
Total recognised income and expense for 2011-12	(1,055,705)	(482)	0	(1,056,187)
Net Parliamentary funding	1,075,184			1,075,184
Balance at 31 March 2012	(13,799)	5,387	0	(8,412)

## Statement of cash flows for the year ended 31 March 2013

31 March 2013			
	NOTE	2012-13 £000	2011-12 £000
Cash Flows from Operating Activities			
Net Operating Cost Before Interest		(1,083,323)	(1,053,717)
Depreciation and Amortisation		3,606	3,402
Impairments and Reversals		3,000	2,204
Other Gains / (Losses) on foreign exchange		0	0
Donated Assets received credited to revenue but non-cash		0	0
Government Granted Assets received credited to revenue but non-cash		0	0
Interest Paid		(2,236)	(2,170)
Release of PFI/deferred credit		0	0
(Increase)/Decrease in Inventories		0	0
(Increase)/Decrease in Trade and Other Receivables		5,390	(5,783)
(Increase)/Decrease in Other Current Assets		0	0
Increase/(Decrease) in Trade and Other Payables		11,359	(7,325)
(Increase)/Decrease in Other Current Liabilities		0	0
Provisions Utilised		(2,398)	(717)
Increase/(Decrease) in Provisions	_	6,291	2,188
Net Cash Inflow/(Outflow) from Operating Activities	_	(1,058,311)	(1,061,918)
Cash flows from investing activities			
Interest Received		0	0
(Payments) for Property, Plant and Equipment		(9,007)	(7,986)
(Payments) for Intangible Assets		(242)	(32)
(Payments) for Other Financial Assets		0	0
(Payments) for Financial Assets (LIFT)		0	0
Proceeds of disposal of assets held for sale (PPE)		900	1
Proceeds of disposal of assets held for sale (Intangible)		0	0
Proceeds from Disposal of Other Financial Assets		0	0
Proceeds from the disposal of Financial Assets (LIFT)		0	0
Loans Made in Respect of LIFT		0	0
Loans Repaid in Respect of LIFT		0	0
Rental Revenue	-	0	0
Net Cash Inflow/(Outflow) from Investing Activities		(8,349)	(8,017)
Net cash inflow/(outflow) before financing	-	(1,066,660)	(1,069,935)
Cash flows from financing activities			
Capital Element of Payments in Respect of Finance Leases and On-SoFP PFI and LIFT		(701)	(5,293)
Net Parliamentary Funding		1,067,373	1,075,184
Capital Receipts Surrendered		0	0
Capital grants and other capital receipts		0	43
Cash Transferred (to)/from Other NHS Bodies (free text note required)	_	0	0
Net Cash Inflow/(Outflow) from Financing Activities		1,066,672	1,069,934
Net increase/(decrease) in cash and cash equivalents	-	12	(1)
Cash and Cash Equivalents ( and Bank Overdraft) at Beginning of the Period		1	2
Effect of Exchange Rate Changes in the Balance of Cash Held in Foreign Currencies		0	0
Cash and Cash Equivalents (and Bank Overdraft) at year end	-	13	1
4			

## 1. Accounting policies

The Secretary of State for Health has directed that the financial statements of PCTs shall meet the accounting requirements of the PCT Manual for Accounts, which shall be agreed with HM Treasury. Consequently, the following financial statements have been prepared in accordance with the 2012-13 PCTs Manual for Accounts issued by the Department of Health. The accounting policies contained in that manual follow International Financial Reporting Standards (IFRS) to the extent that they are meaningful and appropriate to the NHS, as determined by HM Treasury, which is advised by the Financial Reporting Advisory Board. Where the PCT Manual for Accounts permits a choice of accounting policy, the accounting policy which is judged to be most appropriate to the particular circumstances of the PCT for the purpose of giving a true and fair view has been selected. The particular policies adopted by the PCT are described below. They have been applied consistently in dealing with items considered material in relation to the accounts.

The PCT is within the Government Resource Accounting Boundary and therefore has only consolidated interests in other entities where the other entity is also within the resource accounting boundary and the PCT exercises in-year budgetary control over the other entity.

In accordance with the directed accounting policy from the Secretary of State, the PCT does not consolidate the NHS charitable funds for which it is the corporate trustee.

## 1.1 Accounting Conventions

These accounts have been prepared under the historical cost convention modified to account for the revaluation of property, plant and equipment, intangible assets, inventories and certain financial assets and financial liabilities

#### **Acquisitions and Discontinued Operations**

Activities are considered to be 'acquired' only if they are acquired from outside the public sector. Activities are considered to be 'discontinued' only if they cease entirely. They are not considered to be 'discontinued' if they transfer from one NHS body to another.

## Critical accounting judgements and key sources of estimation uncertainty

In the application of the PCT's accounting policies, management is required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors, that are considered to be relevant. Actual results may differ from those estimates. The estimates and underlying assumptions are continually reviewed. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

## Critical judgements in applying accounting policies

The following are the critical judgements, apart from those involving estimations (see below) that management has made in the process of applying the entity's accounting policies and that have the most significant effect on the amounts recognised in the financial statements.

- a. when substantially all the risks and rewards of ownership of financial assets and lease assets are transferred to other entities.
- b. whether, in substance, particular purchase of goods are financing arrangements and therefore do not give rise to revenue costs.
- c. whether non-current assets are to be categorised as being held for sale.
- d. determination of asset lives and residual values.

## Key sources of estimation uncertainty

The following are the key assumptions concerning the future, and other key sources of estimation uncertainty at the Statement of Financial Position date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year

- a. fair value of revalued items of property, plant and equipment is assessed using the methodology detailed in note 1.9.
- b. asset lives and residual values are calculated in accordance with factors explained in note 12.

Although the Board believes that its estimates of the relevant expected useful lives, its assumptions concerning the economic environment in which it operates and its estimations of the discounted future cash flows are appropriate, changes in assumptions or circumstances could require changes in the analysis. This could lead to additional impairment charges in the future or to valuation write-backs should the expected trends reverse.

#### **Transferring Functions**

Under the provisions of *The Health and Social Care Act 2012 (Commencement No.4. Transitional, Savings and Transitory Provisions)*Order 2013, West KentPCT/SHA was dissolved on 1<sup>st</sup> April 2013. The PCT's/SHA's functions, assets and liabilities transferred to other public sector entities as outlined in Note 42 *Events after the Reporting Period*. Where reconfigurations of this nature take place within the public sector, Government accounting requires that the activities concerned are to be considered as continuing operations, and so the closing entity prepares accounts on a "going concern" basis.

The SOFP has therefore been drawn up at 31 March 2013 on the same basis as in previous years, reporting balances on the same basis as would a continuing entity. In particular, there has been no general revaluation of assets or liabilities, and no disclosures have been made under IFRS 5 *Non-current Assets Held for Sale and Discontinued Operation.* 

#### **Provisions for Continuing Care Claims**

#### 1.2 Revenue and Funding

The main source of funding for the Primary Care Trust is allocations (Parliamentary Funding) from the Department of Health within an approved cash limit, which is credited to the General Fund of the Primary Care Trust. Parliamentary funding is recognised in the financial period in which the cash is received.

Miscellaneous revenue is income which relates directly to the operating activities of the Primary Care Trust. It principally comprises fees and charges for services provided on a full cost basis to external customers, as well as public repayment work. It includes both income appropriated-in-aid of the Vote and income to the Consolidated Fund which HM Treasury has agreed should be treated as operating income.

Revenue in respect of services provided is recognised when, and to the extent that, performance occurs, and is measured at the fair value of the consideration receivable.

Where revenue has been received for a specific activity to be delivered in the following financial year, that income will be deferred.

## 1.3 Pooled budgets

West Kent Primary Care Trust (PCT) has entered into three pooled budgets with Kent County Council (KCC) Local Authority. Under the arrangements funds are pooled under s75 of the NHS Act 2006 for drug and alcohol action team activities; registered nursing care contributions; Gravesham Community Hospital and Residential Social Care facility. A note to the accounts provides details of the income and expenditure.

The drug and alcohol action team and the registered nursing care contributions pools are hosted by Kent County Council. The Gravesham Community Hospital and Residential Social Care facility pool is hosted by West Kent Primary Care Trust. Payments for services provided by the PCT are accounted for as income from Local Authorities.

As a commissioner of healthcare services, the PCT makes contributions to the pool which is then used to purchase healthcare services. The PCT accounts for its share of the assets, liabilities, income and expenditure arising from the activities of the pooled budgets, identified in accordance with the pooled budget agreements.

#### 1.4 Host Management

Kent Primary Care Agency (KPCA) provides services related to GP registration and payments to practices in West Kent and other local PCTs. It is hosted by West Kent PCT and as such the costs of administration (and revenue generated by recharging these costs) are reflected in West Kent PCT's accounts. Payments made by KPCA on behalf of PCTs other than West Kent are not reflected in the West Kent PCT accounts.

West Kent PCT also hosts Contracting and Procurement (CAP) which commissions local acute services on behalf of the PCTs in the Kent and Medway area. The costs of administration (and revenue generated by recharging these costs) are reflected in West Kent PCT's accounts.

West Kent PCT also hosts the Specialist Commissioning Group which commissions specialist services on behalf of the PCTs in the South East Coast Strategic Health Authority area. Transactions by Specialist Commissioning Group are accounted for gross in West Kent PCT's accounts. In this context gross accounting means that all the expenditure made by Specialist Commissioning Group on behalf of all the PCTs in the arrangements and all the income and reimbursement from the other PCTs is shown in the income and expenditure figures in the PCT's accounts.

#### 1.5 Taxation

The PCT is not liable to pay corporation tax. Expenditure is shown net of recoverable VAT. Irrecoverable VAT is charged to the most appropriate expenditure heading or capitalised if it relates to an asset.

## 1.6 Administration and Programme Costs

Treasury has set performance targets in respect of non-frontline expenditure (administration expenditure).

From 2011-12, PCTs therefore analyse and report revenue income and expenditure by "admin and programme"

For PCTs, the Department has defined "admin and programme" in terms of running costs.

The broad definition of running costs includes any cost incurred that is not a direct payment for the provision of healthcare or healthcare related services.

Expense incurred under NHS transition redundancy programmes is however classed as "programme" under Treasury budgetary control arrrangements and so is recorded as such in the financial statements.

## 1.7 Property, Plant & Equipment

## Recognition

Property, plant and equipment is capitalised if:

- it is held for use in delivering services or for administrative purposes;
- it is probable that future economic benefits will flow to, or service potential will be supplied to, the PCT;
- it is expected to be used for more than one financial year;
- the cost of the item can be measured reliably: and
- the item has cost of at least £5.000; or
- Collectively, a number of items have a cost of at least £5,000 and individually have a cost of more than £250, where the assets are functionally interdependent, they had broadly simultaneous purchase dates, are anticipated to have simultaneous disposal dates and are under single managerial control; or
- Items form part of the initial equipping and setting-up cost of a new building, ward or unit, irrespective of their individual or collective cost.

Where a large asset, for example a building, includes a number of components with significantly different asset lives, the components are treated as separate assets and depreciated over their own useful economic lives.

#### Valuation

All property, plant and equipment are measured initially at cost, representing the cost directly attributable to acquiring or constructing the asset and bringing it to the location and condition necessary for it to be capable of operating in the manner intended by management. All assets are measured subsequently at fair value.

Land and buildings used for the PCT's services or for administrative purposes are stated in the statement of financial position at their revalued amounts, being the fair value at the date of revaluation less any subsequent accumulated depreciation and impairment losses. Revaluations are performed with sufficient regularity to ensure that carrying amounts are not materially different from those that would be determined at the end of the reporting period. Fair values are determined as follows:

- Land and non-specialised buildings market value for existing use
- Specialised buildings depreciated replacement cost

Until 31 March 2008, the depreciated replacement cost of specialised buildings has been estimated for an exact replacement of the asset in its present location. HM Treasury has adopted a standard approach to depreciated replacement cost valuations based on modern equivalent assets and, where it would meet the location requirements of the service being provided, an alternative site can be valued.

Properties in the course of construction for service or administration purposes are carried at cost, less any impairment loss. Cost includes professional fees but not borrowing costs, which are recognised as expenses immediately, as allowed by IAS 23 for assets held at fair value. Assets are revalued and depreciation commences when they are brought into use.

Until 31 March 2008, fixtures and equipment were carried at replacement cost, as assessed by indexation and depreciation of historic cost. From 1 April 2008 indexation has ceased. The carrying value of existing assets at that date will be written off over their remaining useful lives and new fixtures and equipment are carried at depreciated historic cost as this is not considered to be materially different from fair value.

An increase arising on revaluation is taken to the revaluation reserve except when it reverses an impairment for the same asset previously recognised in expenditure, in which case it is credited to expenditure to the extent of the decrease previously charged there. A revaluation decrease that does not result from a loss of economic value or service potential is recognised as an impairment charged to the revaluation reserve to the extent that there is a balance on the reserve for the asset and, thereafter, to expenditure. Impairment losses that arise from a clear consumption of economic benefit should be taken to expenditure. Gains and losses recognised in the revaluation reserve are reported as other comprehensive net expenditure in the Statement of Comprehensive Net Expenditure

## Subsequent expenditure

Where subsequent expenditure enhances an asset beyond its original specification, the directly attributable cost is capitalised. Where subsequent expenditure restores the asset to its original specification, the expenditure is capitalised and any existing carrying value of the item replaced is written-out and charged to operating expenses.

## 1.8 Intangible Assets

## Recognition

Intangible assets are non-monetary assets without physical substance, which are capable of sale separately from the rest of the PCT's business or which arise from contractual or other legal rights. They are recognised only when it is probable that future economic benefits will flow to, or service potential be provided to, the PCT; where the cost of the asset can be measured reliably, and where the cost is at least £5.000.

Intangible assets acquired separately are initially recognised at fair value. Software that is integral to the operating of hardware, for example an operating system, is capitalised as part of the relevant item of property, plant and equipment. Software that is not integral to the operation of hardware, for example application software, is capitalised as an intangible asset. Expenditure on research is not capitalised: it is recognised as an operating expense in the period in which it is incurred. Internally-generated assets are recognised if, and only if, all of the following have been demonstrated:

- the technical feasibility of completing the intangible asset so that it will be available for use
- the intention to complete the intangible asset and use it
- the ability to sell or use the intangible asset
- how the intangible asset will generate probable future economic benefits or service potential
- the availability of adequate technical, financial and other resources to complete the intangible asset and sell or use it
- the ability to measure reliably the expenditure attributable to the intangible asset during its development

#### Measurement

The amount initially recognised for internally-generated intangible assets is the sum of the expenditure incurred from the date when the criteria above are initially met. Where no internally-generated intangible asset can be recognised, the expenditure is recognised in the period in which it is incurred.

Following initial recognition, intangible assets are carried at fair value by reference to an active market, or, where no active market exists, at amortised replacement cost (modern equivalent assets basis), indexed for relevant price increases, as a proxy for fair value. Internally-developed software is held at amortized historic cost to reflect the opposing effects of increases in development costs and technological advances.

## 1.9 Depreciation, amortisation and impairments

Freehold land, properties under construction and assets held for sale are not depreciated.

Otherwise, depreciation and amortisation are charged to write off the costs or valuation of property, plant and equipment and intangible non-current assets, less any residual value, over their estimated useful lives, in a manner that reflects the consumption of economic benefits or service potential of the assets. The estimated useful life of an asset is the period over which the PCT expects to obtain economic benefits or service potential from the asset. This is specific to the PCT and may be shorter than the physical life of the asset itself. Estimated useful lives and residual values are reviewed each year end, with the effect of any changes recognised on a prospective basis. Assets held under finance leases are depreciated over their estimated useful lives

At each reporting period end, the PCT checks whether there is any indication that any of its tangible or intangible non-current assets have suffered an impairment loss. If there is indication of an impairment loss, the recoverable amount of the asset is estimated to determine whether there has been a loss and, if so, its amount. Intangible assets not yet available for use are tested for impairment annually.

A revaluation decrease that does not result from a loss of economic value or service potential is recognised as an impairment charged to the revaluation reserve to the extent that there is a balance on the reserve for the asset and, thereafter, to expenditure. Impairment losses that arise from a clear consumption of economic benefit should be taken to expenditure. Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of the recoverable amount but capped at the amount that would have been determined had there been no initial impairment loss. The reversal of the impairment loss is credited to expenditure to the extent of the decrease previously charged there and thereafter to the revaluation reserve.

Impairments are analysed between Departmental Expenditure Limits (DEL) and Annually Managed Expenditure (AME) from 2011-12. This is necessary to comply with Treasury's budgeting guidance. DEL limits are set in the Spending Review and Departments may not exceed the limits that they have been set.

AME budgets are set by the Treasury and may be reviewed with departments in the run-up to the Budget. Departments need to monitor AME closely and inform Treasury if they expect AME spending to rise above forecast. Whilst Treasury accepts that in some areas of AME inherent volatility may mean departments do not have the ability to manage the spending within budgets in that financial year, any expected increases in AME require Treasury approval.

#### 1.10 Donated assets

Following the accounting policy change outlined in the Treasury FREM for 2011-12, a donated asset reserve is no longer maintained. Donated non-current assets are capitalised at their fair value on receipt, with a matching credit to Income. They are valued, depreciated and impaired as described above for purchased assets. Gains and losses on revaluations, impairments and sales are as described above for purchased assets. Deferred income is recognised only where conditions attached to the donation preclude immediate recognition of the gain.

## 1.11 Government grants

Following the accounting policy change outlined in the Treasury FREM for 2011-12, a government grant reserve is no longer maintained. The value of assets received by means of a government grant are credited directly to income. Deferred income is recognised only where conditions attached to the grant preclude immediate recognition of the gain.

## 1.12 Non-current assets held for sale

Non-current assets are classified as held for sale if their carrying amount will be recovered principally through a sale transaction rather than through continuing use. This condition is regarded as met when the sale is highly probable, the asset is available for immediate sale in its present condition and management is committed to the sale, which is expected to qualify for recognition as a completed sale within one year from the date of classification. Non-current assets held for sale are measured at the lower of their previous carrying amount and fair value less costs to sell. Fair value is open market value including alternative uses.

The profit or loss arising on disposal of an asset is the difference between the sale proceeds and the carrying amount and is recognised in the Statement of Comprehensive Net Expenditure. On disposal, the balance for the asset in the revaluation reserve is transferred to retained earnings.

Property, plant and equipment that is to be scrapped or demolished does not qualify for recognition as held for sale. Instead, it is retained as an operational asset and its economic life is adjusted. The asset is de-recognised when it is scrapped or demolished.

## 1.13 Inventories

Inventories are valued at the lower of cost and net realisable value using the [first-in first-out / weighted average] cost formula. This is considered to be a reasonable approximation to fair value due to the high turnover of stocks.

#### 1.14 Cash and cash equivalents

Cash is cash in hand and deposits with any financial institution repayable without penalty on notice of not more than 24 hours. Cash equivalents are investments that mature in 3 months or less from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and that form an integral part of the PCT's cash management.

## 1.15 Losses and Special Payments

Losses and special payments are items that Parliament would not have contemplated when it agreed funds for the health service or passed legislation. By their nature they are items that ideally should not arise. They are therefore subject to special control procedures compared with the generality of payments. They are divided into different categories, which govern the way each individual case is handled.

Losses and special payments are charged to the relevant functional headings including losses which would have been made good through insurance cover had PCTs not been bearing their own risks (with insurance premiums then being included as normal revenue expenditure).

## 1.16 Clinical Negligence Costs

From 1 April 2000, the NHS Litigation Authority (NHSLA) took over the full financial responsibility for all Existing Liabilities Scheme (ELS) cases unsettled at that date and from 1 April 2002 all Clinical Negligence Scheme for Trusts (CNST) cases. Provisions for these are included in the accounts of the NHSLA. Although the NHSLA is administratively responsible for all cases from 1 April 2000, the legal liability remains with the PCTs.

The NHSLA operates a risk pooling scheme under which the PCT pays an annual contribution to the NHSLA which in return settles all clinical negligence claims. The contribution is charged to expenditure in the year that it is due. The total value of clinical negligence provisions carried by the NHSLA on behalf of the PCT is disclosed at Note 32.

## 1.17 Employee benefits

## Short-term employee benefits

Salaries, wages and employment-related payments are recognised in the period in which the service is received from employees, \*except for bonuses earned but not yet taken which, like leave earned but not yet taken is not accrued for at the year end, on the grounds of immateriality.

#### Retirement benefit costs

Past and present employees are covered by the provisions of the NHS Pensions Scheme. The scheme is an unfunded, defined benefit scheme that covers NHS employers, General Practices and other bodies, allowed under the direction of the Secretary of State, in England and Wales. The scheme is not designed to be run in a way that would enable NHS bodies to identify their share of the underlying scheme assets and liabilities. Therefore, the scheme is accounted for as if it were a defined contribution scheme: the cost to the NHS body of participating in the scheme is taken as equal to the contributions payable to the scheme for the accounting period.

For early retirements other than those due to ill health the additional pension liabilities are not funded by the scheme. The full amount of the liability for the additional costs is charged to expenditure at the time the PCT commits itself to the retirement, regardless of the method of payment.

## 1.18 Research and Development

Research and development expenditure is charged against income in the year in which it is incurred, except insofar as development expenditure relates to a clearly defined project and the benefits of it can reasonably be regarded as assured. Expenditure so deferred is limited to the value of future benefits expected and is amortised through the Statement of Comprehensive Net Expenditure on a systematic basis over the period expected to benefit from the project. It should be revalued on the basis of current cost. The amortisation is calculated on the same basis as depreciation, on a quarterly basis.

## 1.19 Other expenses

Other operating expenses are recognised when, and to the extent that, the goods or services have been received. They are measured at the fair value of the consideration payable.

## 1.20 Contingencies

A contingent liability is a possible obligation that arises from past events and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the PCT, or a present obligation that is not recognised because it is not probable that a payment will be required to settle the obligation or the amount of the obligation cannot be measured sufficiently reliably. A contingent liability is disclosed unless the possibility of a payment is remote.

A contingent asset is a possible asset that arises from past events and whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the trust. A contingent asset is disclosed where an inflow of economic benefits is probable.

Where the time value of money is material, contingencies are disclosed at their present value.

#### 1.21 Leases

Leases are classified as finance leases when substantially all the risks and rewards of ownership are transferred to the lessee. All other leases are classified as operating leases.

#### The PCT as lessee

Property, plant and equipment held under finance leases are initially recognised, at the inception of the lease, at fair value or, if lower, at the present value of the minimum lease payments, with a matching liability for the lease obligation to the lessor. Lease payments are apportioned between finance charges and reduction of the lease obligation so as to achieve a constant rate on interest on the remaining balance of the liability. Finance charges are recognised in calculating the PCT's net operating cost.

Operating lease payments are recognised as an expense on a straight-line basis over the lease term. Lease incentives are recognised initially as a liability and subsequently as a reduction of rentals on a straight-line basis over the lease term.

Contingent rentals are recognised as an expense in the period in which they are incurred.

Where a lease is for land and buildings, the land and building components are separated and individually assessed as to whether they are operating or finance leases.

#### The PCT as lessor

Amounts due from lessees under finance leases are recorded as receivables at the amount of the PCT's net investment in the leases. Finance lease income is allocated to accounting periods so as to reflect a constant periodic rate of return on the PCT's net investment outstanding in respect of the leases.

Rental income from operating leases is recognised on a straight-line basis over the term of the lease. Initial direct costs incurred in negotiating and arranging an operating lease are added to the carrying amount of the leased asset and recognised on a straight-line basis over the lease term.

## 1.22 Provisions

Provisions are recognised when the PCT has a present legal or constructive obligation as a result of a past event, it is probable that the PCT will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation. The amount recognised as a provision is the best estimate of the expenditure required to settle the obligation at the end of the reporting period, taking into account the risks and uncertainties. Where a provision is measured using the cash flows estimated to settle the obligation, its carrying amount is the present value of those cash flows using HM Treasury's discount rate of 2.2% (2.8% in respect of early staff departures) in real terms.

When some or all of the economic benefits required to settle a provision are expected to be recovered from a third party, the receivable is recognised as an asset if it is virtually certain that reimbursements will be received and the amount of the receivable can be measured reliably.

Present obligations arising under onerous contracts are recognised and measured as a provision. An onerous contract is considered to exist where the PCT has a contract under which the unavoidable costs of meeting the obligations under the contract exceed the economic benefits expected to be received under it.

A restructuring provision is recognised when the PCT has developed a detailed formal plan for the restructuring and has raised a valid expectation in those affected that it will carry out the restructuring by starting to implement the plan or announcing its main features to those affected by it. The measurement of a restructuring provision includes only the direct expenditures arsing from the restructuring, which are those amounts that are both necessarily entailed by the restructuring and not associated with ongoing activities of the entity.

#### 1.23 Financial Instruments

#### Financial assets

Financial assets are recognised when the PCT becomes party to the financial instrument contract or, in the case of trade receivables, when the goods or services have been delivered. Financial assets are derecognised when the contractual rights have expired or the asset has been transferred.

Financial assets are initially recognised at fair value.

Financial assets are classified into the following categories: financial assets 'at fair value through profit and loss'; 'held to maturity investments'; 'available for sale' financial assets, and 'loans and receivables'. The classification depends on the nature and purpose of the financial assets and is determined at the time of initial recognition.

#### Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments which are not quoted in an active market. After initial recognition, they are measured at amortised cost using the effective interest method, less any impairment. Interest is recognised using the effective interest method.

Fair value is determined by reference to quoted market prices where possible, otherwise by valuation techniques including recent market transactions, reference to a transaction that is substantially the same or discounted cash flows. Normally the amount paid for a financial asset is the best estimate of fair value at inception. However, where all data inputs to a valuation model are obtained from observable market transactions, the resulting calculation of fair value may be used for initial recognition.

The effective interest rate is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset, to the initial fair value of the financial asset.

At the Statement of Financial Position date, the PCT assesses whether any financial assets, other than those held at 'fair value through profit and loss' are impaired. Financial assets are impaired and impairment losses recognised if there is objective evidence of impairment as a result of one or more events which occurred after the initial recognition of the asset and which has an impact on the estimated future cash flows of the asset.

For financial assets carried at amortised cost, the amount of the impairment loss is measured as the difference between the asset's carrying amount and the present value of the revised future cash flows discounted at the asset's original effective interest rate. The loss is recognised in the Statement of Comprehensive Net Expenditure and the carrying amount of the asset is reduced directly, or through a provision for impairment of receivables.

If, in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed through the Statement of Comprehensive Net Expenditure to the extent that the carrying amount of the receivable at the date of the impairment is reversed does not exceed what the amortised cost would have been had the impairment not been recognised.

#### **Financial liabilities**

Financial liabilities are recognised on the Statement of Financial Position when the PCT becomes party to the contractual provisions of the financial instrument or, in the case of trade payables, when the goods or services have been received. Financial liabilities are derecognised when the liability has been discharged, that is, the liability has been paid or has expired.

Financial liabilities are initially recognised at fair value.

Financial liabilities are classified as either financial liabilities 'at fair value through profit and loss' or other financial liabilities.

#### Other financial liabilities

After initial recognition, all other financial liabilities are measured at amortised cost using the effective interest method. The effective interest rate is the rate that exactly discounts estimated future cash payments through the life of the asset, to the net carrying amount of the financial liability. Interest is recognised using the effective interest method.

## 1.24 Private Finance Initiative (PFI) and NHS LIFT transactions

HM Treasury has determined that government bodies shall account for infrastructure PFI schemes (including NHS LIFT) where the government body controls the use of the infrastructure and the residual interest in the infrastructure at the end of the arrangement as service concession arrangements, following the principles of the requirements of IFRIC 12. The PCT therefore recognises the PFI asset as an item of property, plant and equipment together with a liability to pay for it. The services received under the contract are recorded as operating expenses.

The annual unitary payment is separated into the following component parts, using appropriate estimation techniques where necessary:

- a) Payment for the fair value of services received;
- b) Payment for the PFI asset, including finance costs; and
- c) Payment for the replacement of components of the asset during the contract 'lifecycle replacement'.

## a) Services received

The fair value of services received in the year is recorded under the relevant expenditure headings within 'operating expenses'.

## b) PFI and LIFT assets, liabilities, and finance costs

The PFI assets are recognised as property, plant and equipment, when they come into use. The assets are measured initially at fair value in accordance with the principles of IAS 17. Subsequently, the assets are measured at fair value, which is kept up to date in accordance with the PCT's approach for each relevant class of asset in accordance with the principles of IAS 16.

A PFI liability is recognised at the same time as the PFI assets are recognised. It is measured initially at the same amount as the fair value of the PFI assets and is subsequently measured as a finance lease liability in accordance with IAS 17.

An annual finance cost is calculated by applying the implicit interest rate in the lease to the opening lease liability for the period, and is charged to 'Finance Costs' within the Statement of Comprehensive Net Expenditure.

The element of the annual unitary payment that is allocated as a finance lease rental is applied to meet the annual finance cost and to repay the lease liability over the contract term.

An element of the annual unitary payment increase due to cumulative indexation is allocated to the finance lease. In accordance with IAS 17, this amount is not included in the minimum lease payments, but is instead treated as contingent rent and is expensed as incurred. In substance, this amount is a finance cost in respect of the liability and the expense is presented as a contingent finance cost in the Statement of Comprehensive Net Expenditure.

#### c) Lifecycle replacement

Components of the asset replaced by the operator during the contract ('lifecycle replacement') are capitalised where they meet the PCT's criteria for capital expenditure. They are capitalised at the time they are provided by the operator and are measured initially at their fair value.

The element of the annual unitary payment allocated to lifecycle replacement is pre-determined for each year of the contract from the operator's planned programme of lifecycle replacement. Where the lifecycle component is provided earlier or later than expected, a short-term finance lease liability or prepayment is recognised respectively.

Where the fair value of the lifecycle component is less than the amount determined in the contract, the difference is recognised as an expense when the replacement is provided. If the fair value is greater than the amount determined in the contract, the difference is treated as a 'free' asset and a deferred income balance is recognised. The deferred income is released to the operating income over the shorter of the remaining contract period or the useful economic life of the replacement component.

## Assets contributed by the PCT to the operator for use in the scheme

Assets contributed for use in the scheme continue to be recognised as items of property, plant and equipment in the PCT's Statement of Comprehensive Net Expenditure.

## Other assets contributed by the PCT to the operator

Assets contributed (e.g. cash payments, surplus property) by the PCT to the operator before the asset is brought into use, which are intended to defray the operator's capital costs, are recognised initially as prepayments during the construction phase of the contract. Subsequently, when the asset is made available to the PCT, the prepayment is treated as an initial payment towards the finance lease liability and is set against the carrying value of the liability.

## 1.25 Accounting Standards that have been issued but have not yet been adopted

The Treasury FReM does not require the following Standards and Interpretations to be applied in 2012-13. The application of the Standards as revised would not have a material impact on the accounts for 2012-13, were they applied in that year:

IAS 27 Separate Financial Statements - subject to consultation

IAS 28 Investments in Associates and Joint Ventures - subject to consultation

IFRS 9 Financial Instruments - subject to consultation - subject to consultation

IFRS 10 Consolidated Financial Statements - subject to consultation

IFRS 11 Joint Arrangements - subject to consultation

IFRS 12 Disclosure of Interests in Other Entities - subject to consultation

IFRS 13 Fair Value Measurement - subject to consultation

IPSAS 32 - Service Concession Arrangement - subject to consultation

## 2 Operating segments

West Kent PCT has in previous years reported segmentally between commissioning and provider functions. As a result of the separation of Provider Services, in accordance with Transforming Community Services, the PCT no longer operates or accounts for a provider segment and therefore no split is required either in the 2012/13 accounts or in the comparatives for 2011/12.

## 3. Financial Performance Targets

3.1 Revenue Resource Limit	2012-13 £000	2011-12 £000
The PCTs' performance for the year ended 2012-13 is as follows:		
Total Net Operating Cost for the Financial Year	4 004 000	1.055.000
Net operating cost plus (gain)/loss on transfers by absorption  Adjusted for prior period adjustments in respect of errors	1,084,888 0	1,055,909 0
Revenue Resource Limit	1,095,287	1,056,975
Under/(Over)spend Against Revenue Resource Limit (RRL)	10,399	1,066
3.2 Capital Resource Limit	2012-13	2011-12
The DOT to see to be less with the Octob December 11 of	£000	£000
The PCT is required to keep within its Capital Resource Limit.		
Capital Resource Limit	9,306	9,383
Charge to Capital Resource Limit	7,987	8,899
(Over)/Underspend Against CRL	1,319	484
3.3 Provider full cost recovery duty	2012-13	2011-12
•	£000	£000
The PCT is required to recover full costs in relation to its provider functions.		
Provider gross operating Costs	0 0	0
Provider Operating Revenue  Net Provider Operating Costs	0	0
Costs Met Within PCTs Own Allocation	0	0
Under/(Over) Recovery of Costs	0	0
3.4 Under/(Over)spend against cash limit	2012-13	2011-12
· ,. •	£000	£000
Total Charge to Cash Limit	1,067,373	1,075,386
Cash Limit	1,077,736	1,076,386
Under/(Over)spend Against Cash Limit	10,363	1,000
3.5 Reconciliation of Cash Drawings to Parliamentary Funding (current year)	2012-13	
	£000	
Total cash received from DH (Gross)	935,238	
Less: Trade Income from DH Less/(Plus): movement in DH working balances	0	
Sub total: net advances	935,238	
(Less)/plus: transfers (to)/from other resource account bodies (free text note required)	0	
Plus: cost of Dentistry Schemes (central charge to cash limits)	19,921	
Plus: drugs reimbursement (central charge to cash limits)	112,214	
Parliamentary funding credited to General Fund	1,067,373	

## 4 Miscellaneous Revenue

	2012-13 2012-13 Total Admin			
	£000	£000	£000	£000
Fees and Charges	0	0	0	530
Dental Charge income from Contractor-Led GDS & PDS	6,219		6,219	6,834
Dental Charge income from Trust-Led GDS & PDS	0		0	0
Prescription Charge income	6,056		6,056	5,973
Strategic Health Authorities	3,421	349	3,072	2,942
NHS Trusts	7,989	1,258	6,731	8,816
NHS Foundation Trusts	10,854	42	10,812	134
Primary Care Trusts Contributions to DATs	0		0	0
Primary Care Trusts - Other	5,916	1,385	4,531	8,309
Primary Care Trusts - Lead Commissioning	304,776	1,828	302,948	264,892
English RAB Special Health Authorities	0	0	0	0
NDPBs and Others (CGA)	0	0	0	0
Department of Health - SMPTB	0	0	0	0
Department of Health - Other	0	0	0	0
Recoveries in respect of employee benefits	1,391	1,168	223	899
Local Authorities	2,781	40	2,741	2,491
Patient Transport Services	0		0	0
Education, Training and Research	0	0	0	0
Non-NHS: Private Patients	0		0	0
Non-NHS: Overseas Patients (Non-Reciprocal)	0		0	0
NHS Injury Costs Recovery	0		0	0
Other Non-NHS Patient Care Services	0	0	0	0
Charitable and Other Contributions to Expenditure	0		0	0
Receipt of donated assets	0		0	0
Receipt of Government granted assets	0		0	0
Rental revenue from finance leases	0	0	0	0
Rental revenue from operating leases	3,286	1,752	1,534	3,086
Other revenue	798	501	297	466
Total miscellaneous revenue	353,487	8,323	345,164	305,372

## 5. Operating Costs

3				
5.1 Analysis of operating costs:	2012-13	2012-13	2012-13	2011-12
	Total	Admin	Programme	Total
Condo and Comitoes from Other POT-	£000	£000	£000	£000
Goods and Services from Other PCTs Healthcare	75,348		75,348	85,475
Non-Healthcare	1,286	843	443	1,288
Total	76,634	843	75,791	86,763
Goods and Services from Other NHS Bodies other than FTs Goods and services from NHS Trusts	581,942	1,211	580,731	575,717
Goods and services from NH3 Husts Goods and services (other, excl Trusts, FT and PCT))	674	285	389	3,525
Total	582,616	1,496	581,120	579,242
Goods and Services from Foundation Trusts	333,318	5	333,313	299,194
Purchase of Healthcare from Non-NHS bodies Social Care from Independent Providers	137,500 0		137,500 0	87,853 0
Expenditure on Drugs Action Teams	2,438		2,438	1,115
Non-GMS Services from GPs	0	0	0	0
Contractor Led GDS & PDS (excluding employee benefits)	27,802		27,802	26,957
Salaried Trust-Led PDS & PCT DS (excluding employee benefits)	0		0	0
Chair, Non-executive Directors & PEC remuneration Executive committee members costs	35 52	35 52	0	38 52
Consultancy Services	1,222	745	477	357
Prescribing Costs	104,303		104,303	109,788
G/PMS, APMS and PCTMS (excluding employee benefits)	88,514	0	88,514	93,219
Pharmaceutical Services	2,793		2,793	2,924
Local Pharmaceutical Services Pilots	0 25.421		0 25.421	0 24,186
New Pharmacy Contract General Ophthalmic Services	5,402		5,402	5,979
Supplies and Services - Clinical	467	3	464	214
Supplies and Services - General	91	75	16	57
Establishment	1,695	446	1,249	3,239
Transport	98	95	3	96
Premises Impairments & Reversals of Property, plant and equipment	5,156 3,000	1,332 0	3,824 3,000	5,036 2,204
Impairments and Reversals of non-current assets held for sale	0,000	0	0,000	2,204
Depreciation	3,581	0	3,581	3,361
Amortisation	25	0	25	41
Impairment & Reversals Intangible non-current assets	0	0	0	0
Impairment and Reversals of Financial Assets Impairment of Receivables	0 20	0 20	0	0 (6)
Inventory write offs	0	0	0	0
Research and Development Expenditure	0	0	0	0
Audit Fees	205	205	0	328
Other Auditors Remuneration	0	0	0	26
Clinical Negligence Costs Education and Training	305 9,477	0 223	305 9,254	311 10,034
Grants for capital purposes	890	0	9,254 890	0
Grants for revenue purposes	0	0	0	0
Impairments and reversals for investment properties	0	0	0	0
Other	6,069	492	5,577	1,189
Total Operating costs charged to Statement of Comprehensive Net Expenditure	1,419,129	6,067	1,413,062	1,343,797
Employee Benefits (excluding capitalised costs)				
Employee Benefits (excluding capitalised costs)  Employee Benefits associated with PCTMS	0	0	0	0
Trust led PDS and PCT DS	ŏ	Ö	Ö	Ö
PCT Officer Board Members	1,630	1,630	0	1,830
Other Employee Benefits	16,051	14,850	1,201	13,462
Total Employee Benefits charged to SOCNE Total Operating Costs	17,681	16,480 22,547	1,201 1,414,263	15,292 1,359,089
Total Operating Costs	1,436,810	22,541	1,414,263	1,359,069
Analysis of grants reported in total operating costs				
For capital purposes				
Grants to fund Capital Projects - GMS	890	0	890	0
Grants to Local Authorities to Fund Capital Projects Grants to Private Sector to Fund Capital Projects	0	0	0	0
Grants to Find Capital Projects - Dental	0	0	0	0
Grants to Fund Capital Projects - Other	ŏ	Ö	Ö	Ö
Total Capital Grants	890	0	890	0
Grants to fund revenue expenditure	_	_		
To Local Authorities To Private Sector	0	0	0	0
To Other	0	0	0	0
Total Revenue Grants		0	0	0
Total Grants	890	0	890	0
	Total (	Commissioning	Public Health	
	i otai (	Commissioning Services	rubiic neaith	
PCT Running Costs 2012-13				
Running costs (£000s)	14,224	13,086	1,138	
Weighted population (number in units)*	621,156	621,156	621,156	
Running costs per head of population (£ per head)	23	21	2	
PCT Running Costs 2011-12				
Running costs (£000s)	21,474	20,458	1,016	
Weighted population (number in units)	621,156	621,156	621,156	
Running costs per head of population (£ per head)	35	33	2	

5.2 Analysis of operating expenditure by expenditure	2012-13	2011-12
classification	£000	£000
Purchase of Primary Health Care		
GMS / PMS/ APMS / PCTMS	88,514	93,219
Prescribing costs	104,255	109,788
Contractor led GDS & PDS	27,802	26,957
Trust led GDS & PDS	0	0
General Ophthalmic Services	5,402	5,979
Department of Health Initiative Funding	0	0
Pharmaceutical services	2,793	2,924
Local Pharmaceutical Services Pilots	0	0
New Pharmacy Contract	25,421	24,186
Non-GMS Services from GPs	0	0
Other	3,433	3,261
Total Primary Healthcare purchased	257,620	266,314
Purchase of Secondary Healthcare		
Learning Difficulties	6,552	6,262
Mental Illness	101,642	97,604
Maternity	31,024	27,952
General and Acute	513,354	523,189
Accident and emergency	21,764	20,149
Community Health Services	112,025	105,181
Other Contractual	0	0
Total Secondary Healthcare Purchased	786,361	780,337
Oneset Franchisco		
Grant Funding	000	•
Grants for capital purposes	890	0
Grants for revenue purposes	0	0
Total Healthcare Purchased by PCT	1,044,871	1,046,651
PCT self-provided secondary healthcare included above	0	0
Social Care from Independent Providers	0	0
Healthcare from NHS FTs included above	107,012	102,865
	:	•

## 6. Operating Leases

The main operating leases relate to Heathside, Stalplehurst Clinic, Gravesham Civic Centre, Larkfield Clinic, Woodlands Clinic at Paddock Wood and Abbey Court Dolphin Centre.

The PCT also has leases on Wharf House, Tonbridge, Faith House and Unit 2&3 Parkwood, Maidstone. There is a peppercorn lease on Tonbridge Cottage Hospital.

				2012-13	2011-12
6.1 PCT as lessee	Land £000	Buildings £000	Other £000	Total £000	£000
Payments recognised as an expense					
Minimum lease payments				1,088	819
Contingent rents				0	0
Sub-lease payments			_	0	0
Total			_	1,088	819
Payable:			•		
No later than one year	0	1,923	26	1,949	1,558
Between one and five years	0	7,383	14	7,397	5,529
After five years	0	11,984	0	11,984	12,773
Total	C	21,290	40	21,330	19,860

The PCT does not expect to receive any future sublease payments.

## 6.2 PCT as lessor

	2012-13 £000	2011-12 £000
Recognised as income		
Rental Revenue	3,286	3,086
Contingent rents	0	0
Total	3286	3,086
Receivable:		_
No later than one year	243	243
Between one and five years	973	973
After five years	10,344	10,587
Total	11,560	11,803

## 7. Employee benefits and staff numbers

7.1 Employee benefits	2012-13						
				Permanently e	mployed		Other
	Total	Admin	Programme	Total	Admin	Programme	Total

				Permanently em	nployed		Other		
	Total	Admin	Programme	Total	Admin	Programme	Total	Admin	Programme
	£000	£000	£000	£000	£000	£000	£000	£000	£000
Employee Benefits - Gross Expenditure									
Salaries and wages	14,302	14,302	0	12,039	12,039	0	2,263	2,263	0
Social security costs	1,070	1,070	0	1,070	1,070	0	0	0	0
Employer Contributions to NHS BSA - Pensions Division	1,553	1,553	0	1,553	1,553	0	0	0	0
Other pension costs	0	0	0	0	0	0	0	0	0
Other post-employment benefits	0	0	0	0	0	0	0	0	0
Other employment benefits	0	0	0	0	0	0	0	0	0
Termination benefits*	756	0	756	756	0	756	0	0	0
Total employee benefits	17,681	16,925	756	15,418	14,662	756	2,263	2,263	0
Less recoveries in respect of employee benefits (table below)	(1,391)	(1,168)	(223)	(1,391)	(1,168)	(223)	0	0	0
Total - Net Employee Benefits including capitalised costs	16,290	15,757	533	14,027	13,494	533	2,263	2,263	0
						·			
Employee costs capitalised	0	0	0	0	0	0	0	0	0
Gross Employee Benefits excluding capitalised costs	17,681	16,925	756	15,418	14,662	756	2,263	2,263	0
Recognised as:									
Commissioning employee benefits	17,681			15,418			2,263		
Provider employee benefits	11,001			10,410			2,200		
	47.004			45.440			2 202		
Gross Employee Benefits excluding capitalised costs	17,681			15,418			2,263		

	2012-13			Permanently en	nployed		Other		
	Total £000	Admin £000	Programme £000	Total £000	Admin £000	Programme £000	Total £000	Admin £000	Programme £000
Employee Benefits - Revenue									
Salaries and wages	997	877	120	997	877	120	0	0	0
Social Security costs	130	119	11	130	119	11	0	0	0
Employer Contributions to NHS BSA - Pensions Division	187	172	15	187	172	15	0	0	0
Other pension costs	0	0	0	0	0	0	0	0	0
Other Post Employment Benefits	0	0	0	0	0	0	0	0	0
Other Employment Benefits	0	0	0	0	0	0	0	0	0
Termination Benefits	77	0	77	77	0	77	0	0	0
TOTAL excluding capitalised costs	1,391	1,168	223	1,391	1,168	223	0	0	0

## Employee Benefits - Prior- year

		Permanently	
	Total £000	employed £000	Other £000
Employee Benefits Gross Expenditure 2011-12			
Salaries and wages	12,674	11,618	1,056
Social security costs	1,048	1,048	0
Employer Contributions to NHS BSA - Pensions Division	1,570	1,570	0
Other pension costs	0	0	0
Other post-employment benefits	0	0	0
Other employment benefits	0	0	0
Termination benefits	0	0	0
Total gross employee benefits	15,292	14,236	1,056
Less recoveries in respect of employee benefits	(899)	(899)	0
Total - Net Employee Benefits including capitalised costs	14,393	13,337	1,056
Employee costs capitalised	0	0	0
Gross Employee Benefits excluding capitalised costs	15,292	14,236	1,056
Recognised as:			

Recognised as:
Commissioning employee benefits
Provider employee benefits
Gross Employee Benefits excluding capitalised costs 15,292 0 15,292

## 7.2 Staff Numbers

2012-13			2011-12		
	Permanently			Permanently	
Total Number	employed Number	Other Number	Total Number	employed Number	Other Number
6	6	0	7	7	0
0	0	0	0	0	0
266	229	37	223	205	17
0	0	0	0	0	0
16	16	0	16	16	0
0	0	0	0	0	0
10	10	0	13	13	0
0	0	0	0	0	0
0	0	0	0	0	0
298	261	37	258	241	17
0	0	0	5	5	0
	Total Number 6 0 266 0 16 0 10 0 298	Total Number Permanently employed Number Number	Total Number   Permanently employed Number   Other Number   Number   Number	Total Number	Total Number   Permanently employed Number   Number   Number   Number   Number   Number   Permanently employed Number   Number   Number   Number   Number   Permanently employed Number   Numb

## 7.3 Staff Sickness absence and ill health retirements

	Number	Number
Total Days Lost	2,517	15,332
Total Staff Years	530	1,680
Average working Days Lost	4.75	9.13

## 7.4 Exit Packages agreed during 2012-13

Exit package cost band (including any special payment element)	*Number of compulsory redundancies	*Number of other departures agreed	Total number of exit packages by cost band	*Number of compulsory redundancies	*Number of other departures agreed	Total number of exit packages by cost band
	Number	Number	Number	Number	Number	Number
Lees than £10,000	8	0	8	0	0	0
£10,001-£25,000	6	0	6	0	0	0
£25,001-£50,000	3	0	3	0	0	0
£50,001-£100,000	0	0	0	1	0	1
£100,001 - £150,000	1	0	1	0	0	0
£150,001 - £200,000	1	0	1	0	0	0
>£200,000	1	0	1	0	0	0
Total number of exit packages by type (total cost	20	0	20	1	0	1
	£000s	£000s	£000s	£000s	£000s	£000s
Total resource cost	756	0	756	75	0	75

This note provides an analysis of Exit Packages agreed during the year. Redundancy and other departure costs have been paid in accordance with the provisions of the NHS Scheme. Where the PCT has agreed early retirements, the additional costs are met by the PCT and not by the NHS pensions scheme. Ill-health retirement costs are met by the NHS pensions scheme and are not included in the table.

This disclosure reports the number and value of exit packages taken by staff leaving in the year. Note: The expense associated with these departures may have been recognised in part or in full in a previous period.

Included within the cost of exit packages are payments to hosted staff that has been recharged to PCT's within Surrey & Sussex. The total value of this recharge reduction was £78k

#### 7.5 Pension costs

Past and present employees are covered by the provisions of the NHS Pensions Scheme. Details of the benefits payable under these provisions can be found on the NHS Pensions website at www.nhsbsa.nhs.uk/pensions. The scheme is an unfunded, defined benefit scheme that covers NHS employers, GP practices and other bodies, allowed under the direction of the Secretary of State, in England and Wales. The scheme is not designed to be run in a way that would enable NHS bodies to identify their share of the underlying scheme assets and liabilities. Therefore, the scheme is accounted for as if it were a defined contribution scheme: the cost to the NHS Body of participating in the scheme is taken as equal to the contributions payable to the scheme for the accounting period.

In order that the defined benefit obligations recognised in the financial statements do not differ materially from those that would be determined at the reporting date by a formal actuarial valuation, the FReM requires that "the period between formal valuations shall be four years, with approximate assessments in intervening years". An outline of these follows:

## a) Accounting valuation

A valuation of the scheme liability is carried out annually by the scheme actuary as at the end of the reporting period. Actuarial assessments are undertaken in intervening years between formal valuations using updated membership data and are accepted as providing suitably robust figures for financial reporting purposes. The valuation of the scheme liability as at 31 March 2013, is based on the valuation data as 31 March 2012, updated to 31 March 2013 with summary global member and accounting data. In undertaking this actuarial assessment, the methodology prescribed in IAS 19, relevant FReM interpretations, and the discount rate prescribed by HM Treasury have also been used.

The latest assessment of the liabilities of the scheme is contained in the scheme actuary report, which forms part of the annual NHS Pension Scheme (England and Wales) Pension Accounts, published annually. These accounts can be viewed on the NHS Pensions website. Copies can also be obtained from The Stationery Office.

## b) Full actuarial (funding) valuation

The purpose of this valuation is to assess the level of liability in respect of the benefits due under the scheme (taking into account its recent demographic experience), and to recommend the contribution rates.

The last published actuarial valuation undertaken for the NHS Pension Scheme was completed for the year ending 31 March 2004. Consequently, a formal actuarial valuation would have been due for the year ending 31 March 2008. However, formal actuarial valuations for unfunded public service schemes were suspended by HM Treasury on value for money grounds while consideration is given to recent changes to public service pensions, and while future scheme terms are developed as part of the reforms to public service pension provision due in 2015.

The Scheme Regulations were changed to allow contribution rates to be set by the Secretary of State for Health, with the consent of HM Treasury, and consideration of the advice of the Scheme Actuary and appropriate employee and employer representatives as deemed appropriate.

The next formal valuation to be used for funding purposes will be carried out at as at March 2012 and will be used to inform the contribution rates to be used from 1 April 2015.

## c) Scheme provisions

The NHS Pension Scheme provided defined benefits, which are summarised below. This list is an illustrative guide only, and is not intended to detail all the benefits provided by the Scheme or the specific conditions that must be met before these benefits can be obtained:

The Scheme is a "final salary" scheme. Annual pensions are normally based on 1/80th for the 1995 section and of the best of the last three years pensionable pay for each year of service, and 1/60th for the 2008 section of reckonable pay per year of membership. Members who are practitioners as defined by the Scheme Regulations have their annual pensions based upon total pensionable earnings over the relevant pensionable service.

With effect from 1 April 2008 members can choose to give up some of their annual pension for an additional tax free lump sum, up to a maximum amount permitted under HMRC rules. This new provision is known as "pension commutation".

Annual increases are applied to pension payments at rates defined by the Pensions (Increase) Act 1971, and are based on changes in retail prices in the twelve months ending 30 September in the previous calendar year. From 2011-12 the Consumer Price Index (CPI) will be used to replace the Retail Prices Index (RPI).

Early payment of a pension, with enhancement, is available to members of the scheme who are permanently incapable of fulfilling their duties effectively through illness or infirmity. A death gratuity of twice final year's pensionable pay for death in service, and five times their annual pension for death after retirement is payable

For early retirements other than those due to ill health the additional pension liabilities are not funded by the scheme. The full amount of the liability for the additional costs is charged to the employer.

Members can purchase additional service in the NHS Scheme and contribute to money purchase AVC's run by the Scheme's approved providers or by other Free Standing Additional Voluntary Contributions (FSAVC) providers.

## 8. Better Payment Practice Code

8.1 Measure of compliance	2012-13 Number	2012-13 £000	2011-12 Number	2011-12 £000
Non-NHS Payables				
Total Non-NHS Trade Invoices Paid in the Year	23,677	162,172	19,531	135,706
Total Non-NHS Trade Invoices Paid Within Target	22,589	153,010	18,612	130,905
Percentage of NHS Trade Invoices Paid Within Target	95.40%	94.35%	95.29%	96.46%
NHS Payables				
Total NHS Trade Invoices Paid in the Year	8,161	977,813	8,506	987,837
Total NHS Trade Invoices Paid Within Target	7,903	956,658	8,193	986,361
Percentage of NHS Trade Invoices Paid Within Target	96.84%	97.84%	96.32%	99.85%

The Better Payment Practice Code requires the PCT to aim to pay all valid invoices by the due date or within 30 days of receipt of a valid invoice, whichever is later.

8.2 The Late Payment of Commercial Debts (Interest) Act 1998	2012-13 £000	2011-12 £000
Amounts included in finance costs from claims made under this legislation	0	0
Compensation paid to cover debt recovery costs under this legislation	0	0
Total	0	0

9. Investment Income	2012-13	2012-13	2012-13	2011-12
	Total £000	Admin £000	Programme £000	£000
Rental Income			_	_
PFI finance lease revenue (planned)	0	0	0	0
PFI finance lease revenue (contingent) Other finance lease revenue	0 0	0 0	0 0	0
Subtotal	0		0	0
Interest Income				
LIFT: equity dividends receivable	0	0	0	0
LIFT: loan interest receivable	0	0	0	0
Bank interest	0	0	0	0
Other loans and receivables	0	0	0	0
Impaired financial assets	0	0	0	0
Other financial assets	0	0	0	0
Subtotal	0	0	0	0
Total investment income	0	0	0	0
10. Other Gains and Losses	2012-13	2012-13	2012-13	2011-12
	Total	Admin	Programme	
	£000	£000	£000	£000
Gain/(Loss) on disposal of assets other than by sale (PPE)	671	0	671	(19)
Gain/(Loss) on disposal of assets other than by sale (intangibles)	0	0	0	(3)
Gain/(Loss) on disposal of Financial Assets - other than held for sale	0	0	0	0
Gain (Loss) on disposal of assets held for sale	0	0	0	0
Gain/(loss) on foreign exchange	0	0	0	0
Change in fair value of financial assets carried at fair value through the SoCNE	0	0	0	0
Change in fair value of financial liabilities carried at fair value through the SoCNE	0	0	0	0
Change in fair value of investment property	0	0	0	0
Recycling of gain/(loss) from equity on disposal of financial assets held for sale	0	0	0	0
Total	671	0	671	(22)
11. Finance Costs	0040.40	0040.40	0040 40	0044.40
11. Findince Costs	2012-13	2012-13	2012-13	2011-12
	Total	Admin	Programme	
Interest	£000	£000	£000	£000
Interest Interest on obligations under finance leases	0	0	0	190
Interest on obligations under PFI contracts:	U	U	U	190
- main finance cost	1,864	0	1,864	1,897
- contingent finance cost	0	0	0	0
Interest on obligations under LIFT contracts:				
- main finance cost	0	0	0	0
- contingent finance cost	0	0	0	0
Interest on late payment of commercial debt	0	0	0	0
Other interest expense	0	0	0	0
Total interest expense	1,864	0	1,864	2,087
Other finance costs Provisions - unwinding of discount	0 272	0	0 272	0
Total	2,236		2,236	2,170
iotai	2,230		2,230	2,170

## 12.1 Property, plant and equipment

2012-13	Land	Buildings excluding dwellings	Dwellings	Assets under construction and payments on	Plant & machinery	Transport equipment	Information technology	Furniture & fittings	Total
	£000	£000	£000	account £000	£000	£000	£000	£000	£000
Cost or valuation:			_	_					
At 1 April 2012	11,144	47,805	0	0	4,583	199	9,889	836	74,456
Additions of Assets Under Construction	0	F 700	0	0	0	0	0	0	0.045
Additions Purchased	0	5,763	0		87	0	2,314	481	8,645
Additions Donated	0	0	0	0	0	0	0	0	0
Additions Government Granted	0	0	0	0	0	0	0	0	0
Additions Leased	0	0	0		0	0	0	0	0
Reclassifications	0	0	0	0	0	0	0	0	0
Reclassifications as Held for Sale	0	(900)	0	0	0	0	0	0	(900)
Disposals other than for sale	0	0	0	0	0	0	0	0	0
Upward revaluation/positive indexation	0	61	0	0	0	0	0	0	61
Impairments/negative indexation	0	(294)	0	0	0	0	0	0	(294)
Reversal of Impairments	0	349	0	0	0	0	0	0	349
Transfers (to)/from Other Public Sector Bodies	0	0	0	0	0	0	0	0	0
At 31 March 2013	11,144	52,784	0	0	4,670	199	12,203	1,317	82,317
Depreciation									
At 1 April 2012	0	1,290	0	0	2,297	180	5,474	468	9,709
Reclassifications	0	0	0	0	0	0	0	0	0
Reclassifications as Held for Sale	0	0	0	0	0	0	0	0	0
Disposals other than for sale	0	0	0	0	0	0	0	0	0
Upward revaluation/positive indexation	0	66	0	0	0	0	0	0	66
Impairments	0	3,000	0	0	0	0	0	0	3,000
Reversal of Impairments	0	0	0	0	0	0	0	0	0
Charged During the Year	0	1,945	0	0	490	10	1,062	74	3,581
Transfers (to)/from Other Public Sector Bodies	0	0	0	0	0	0	0	0	0
At 31 March 2013	0	6,301	0	0	2,787	190	6,536	542	16,356
Net Book Value at 31 March 2013	11,144	46,483	0	0	1,883	9	5,667	775	65,961
Purchased	11,144	46,483	0	0	1,883	9	5,667	775	65,961
Donated	0	0	0	0	0	0	0	0	0
Government Granted	0	0	0	0	0	0	0	0	ő
Total at 31 March 2013	11,144	46,483			1,883	9	5,667	775	65,961
Asset financing: Owned	44.444	20 207	0	0	4.000	0	F 007	775	40.705
	11,144	29,307	0	0	1,883	9	5,667	775	48,785
Held on finance lease On-SOFP PFI contracts	0	0 17,176	0	0	0	0	0	0	0 17,176
	0	17,176	0		0		0		,
PFI residual: interests Total at 31 March 2013	11,144	46,483	<u>0</u>	<u>0</u>	1,883	9	5,667	775	0 65,961
Total at 31 March 2013	11,144	40,463			1,003		3,007		05,301
<b>1</b>									
Revaluation Reserve Balance for Property, Plan		Duitelinas	Describeration	A 4 1	Diama 0	T	I	F	Tatal
	Land	Buildings	Dwellings	Assets under	Plant &	Transport	Information	Furniture &	Total
				construction	machinery	equipment	technology	fittings	
				& payments					
	£000's	£000's	£000's	on account £000's	£000's	£000's	£000's	£000's	£000's
At 1 April 2012	3,433	1,788	2000 5	2000 \$	105	14	26	21	5,387
Movements	0,433	(920)	0	0	0	0	0	0	(920)
At 31 March 2013	3,433	868			105	14	26	21	4,467
J. Maron Evio	3,733	000			100				7,707

## 12.2 Property, plant and equipment

12.2 i Toporty, plant and equipment	Land	Buildings excluding dwellings	Dwellings	Assets under construction and payments on	Plant & machinery	Transport equipment	Information technology	Furniture & fittings	Total
2011-12	£000	£000	£000	account £000	£000	£000	£000	£000	£000
Cost or valuation:									
At 1 April 2011	11,144	44,649	0	0	3,996	307	8,362	716	69,174
Additions - purchased	0	6,656	0	0	587	0	1,527	120	8,890
Additions - donated	0	0	0	0	0	0	0	0	0
Additions - government granted	0	0	0	0	0	0	0	0	0
Reclassifications	0	0	0	0	0	0	0	0	0
Reclassified as held for sale	0	0	0	0	0	0	0	0	0
Disposals other than by sale	0	0	0	0	0	(108)	0	0	(108)
Revaluation & indexation gains	0	803	0	0	0	0	0	0	803
Impairments	0	(996)	0	0	0	0	0	0	(996)
Reversals of impairments	0	0	0	0	0	0	0	0	0
In-year transfers to/from NHS bodies	0	0	0	0	0	0	0	0	0
Cumulative dep netted off cost following revaluatic	0	(3,307)	0	0	0	0	0	0	(3,307)
At 31 March 2012	11,144	47,805	0	0	4,583	199	9,889	836	74,456
Depreciation									
At 1 April 2011	0	636	0	0	1,816	242	4,485	360	7,539
Reclassifications	0	0	0	0	0	0	0	0	0
Reclassifications as Held for Sale	0	0	0	0	0	0	0	0	0
Disposals other than for sale	0	0	0	0	0	(88)	0	0	(88)
Upward revaluation/positive indexation	0	0	0	0	0	Ò	0	0	` ó
Impairments	0	2,204	0	0	0	0	0	0	2,204
Reversal of Impairments	0	0	0	0	0	0	0	0	0
Charged During the Year	0	1,757	0	0	481	26	989	108	3,361
In-year transfers to/from NHS bodies	0	0	0	0	0	0	0	0	0
Cumulative dep netted off cost following revaluation	0	(3,307)	0	0	0	0	0	0	(3,307)
At 31 March 2012	0	1,290	0	0	2,297	180	5,474	468	9,709
Net Book Value at 31 March 2012	11,144	46,515	0	0	2,286	19	4,415	368	64,747
Purchased	11,144	46,515	0	0	2,286	19	4,415	368	64,747
Donated	0	0	0	0	0	0	0	0	0-,,,
Government Granted	0	0	0	0	0	0	0	0	Ö
At 31 March 2012	11,144	46,515	0	0	2,286	19	4,415	368	64,747
_									
Asset financing:						_			<del>.</del>
Owned	11,144	25,007	0	0	1,398	19	4,415	368	42,351
Held on finance lease	0	3,717	0	0	888	0	0	0	4,605
On-SOFP PFI contracts	0	17,791	0	0	0	0	0	0	17,791
PFI residual: interests	0	0	0	0	0	0	0	0	0
At 31 March 2012	11,144	46,515	0	0	2,286	19	4,415	368	64,747

### 12.3 Property, plant and equipment

Land and buildings were revalued at 31st March 2010. The valuations were carried out in accordance with the RICS Valuation Standards (formerly the RICS Appraisal and Valuation Standards) by an independent valuer, S M Boshier MRICS of Boshier & Company, Chartered Surveyors.

For non-specialised owner occupied operational property the basis of valuation is Existing Use Value (EUV) which is defined as:

"The estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arm's-length transaction, after proper marketing wherein the parties had acted knowledgeably, prudently and without compulsion, assuming that the buyer is granted vacant possession of all parts of the property required by the business and disregarding potential alternative uses and any other characteristics of the property that would cause its Market Value to differ from that needed to replace the remaining service potential at least cost."

Specialised operational property has been valued using a method of valuation known as Depreciated Replacement Cost which is defined as:

"The current cost of replacing an asset with its modern equivalent asset less deductions for physical deterioration and all relevant forms of obsolescence and optimization."

In March 2010 the PCT undertook a full valuation of all its properties applying modern equivalent asset valuations where appropriate. In 2012/13, in order to determine a fair value the PCT has applied to non-specialised buildings on the PCT's fixed asset register at 1st April 2010, the Building Cost Information Service (BCIS) index. Land values have been indexed by 0% for 2012/13 on the advice of the PCT's valuer based on local knowledge of the market conditions in West Kent.

Non-operational property and property to be sold has been valued to Market Value which is defined as:

"The estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arm's-length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion.

The useful lives of assets are as follows:

Buildings
Plant and Equipment
IT Equipment
Furniture and Fittings
Vehicles

5 - 60 years 5 - 15 years 8 years 7 - 10 years 7 years

# 13.1 Intangible non-current assets

2012-13	Software internally generated	Software purchased	Licences & trademarks	Patents	Development expenditure	Total
2012-13	£000	£000	£000	£000	£000	£000
At 1 April 2012	0	248	0	0	0	248
Additions - purchased	0	242	0	0	0	242
Additions - internally generated	0	0	0	0	0	0
Additions - donated	0	0	0	0	0	0
Additions - government granted	0	0	0	0	0	0
Additions Leased	0	0	0	0	0	0
Reclassifications	0	0	0	0	0	0
Reclassified as held for sale	0	0	0	0	0	0
Disposals other than by sale	0	0	0	0	0	0
Revaluation & indexation gains	0	0	0	0	0	0
Impairments	0	0	0	0	0	0
Reversal of impairments	0	0	0	0	0	0
In-year transfers to/from NHS bodies	0	0	0	0	0	0
At 31 March 2013	0	490	0	0	0	490
Amontication						
Amortisation At 1 April 2012	0	97	0	0	0	97
Reclassifications	0	0	0	0	0	0
Reclassified as held for sale	0	0	0	0	0	Ö
Disposals other than by sale	0	0	0	0	0	Ö
Revaluation or indexation gains	0	0	0	0	0	0
Impairments charged to operating expenses	0	0	0	0	0	0
Reversal of impairments charged to operating expenses		0	0	0	0	Ö
Charged during the year	0	25	0	0	0	25
In-year transfers to NHS bodies	0	0	0	0	0	0
At 31 March 2013	0	122	0	0	0	122
Net Book Value at 31 March 2013	0	368	0	0	0	368
Net Book Value at 31 March 2013 comprises						
Purchased	0	368	0	0	0	368
Donated	0	0	0	0	0	0
Government Granted	Ö	0	0	0	0	ŏ
Total at 31 March 2013	0	368		0		368
Revaluation reserve balance for intangible non-curre						
	Software	Software	Licences &	Patents	Development	Total
	internally	purchased	trademarks		expenditure	
	generated	00001-	C0001-	C0001-	C000!-	C000!-
At 1 April 2012	£000's	£000's	£000's	£000's	£000's	£000's
At 1 April 2012	0	0	0	0	0	0
Movements	0	<u>0</u>	<u>0</u>	0	<u>0</u> _	0
At 31 March 2013						<u> </u>

# 13.2 Intangible non-current assets

2011-12	Software internally generated	Software purchased	Licences & trademarks	Patents	Development expenditure	Total
A4 4 Amril 2044	£000	£000	£000	£000	£000	£000
At 1 April 2011	<b>0</b> 0	<b>227</b> 32	0	<b>0</b> 0	0	227
Additions - purchased	-	32	0	-	0	32 0
Additions - internally generated Additions - donated	0	0	0	0	0	0
	0	0	0	0	0	0
Additions - government granted Reclassifications	0	0	0	0	0	0
Reclassified as held for sale	0	0	0	0	0	0
	0	(11)	0	0	0	-
Disposals other than by sale Revaluation & indexation gains	0	(11)	0	0	0	(11) 0
Impairments	0	0	0	0	0	0
Reversal of impairments	0	0	0	0	0	0
In-year transfers to/from NHS bodies	0	0	0	0	0	0
Cumulative dep netted off cost following revaluation	0	0	0	0	0	0
At 31 March 2012	0	248		0		248
At 31 March 2012	<u> </u>	240				240
Amortisation						
At 1 April 2011	0	64	0	0	0	64
Reclassifications	0	0	0	0	0	0
Reclassified as held for sale	0	0	0	0	0	0
Disposals other than by sale	0	(8)	0	0	0	(8)
Revaluation or indexation gains	0	0	0	0	0	Ò
Impairments charged to operating expenses	0	0	0	0	0	0
Reversal of impairments charged to operating expenses	0	0	0	0	0	Ō
Charged during the year	0	41	0	0	0	41
In-year transfers to NHS bodies	0	0	0	0	0	0
Less cumulative dep written down on revaluation	0	0	0	0	0	0
At 31 March 2012	0	97	0	0		97
Net Book Value at 31 March 2012	0	151	0	0	0	151
Net Book Value at 31 March 2012 comprises						
Purchased	0	151	0	0	0	151
Donated	0	0	0	0	0	0
Government Granted	0	0	0	0	0	0
Total at 31 March 2012	0	151	0	0	0	151

# 13.3 Intangible non-current assets

Intangible non-current assets comprises software purchased and carried at cost ammortised over the estimated useful life which is not considered to be significantly different from fair value.

# **Economic Lives of Non-Current Assets**

	Min Life	Max Life
	Years	Years
Intangible Assets		
Software Licences	0	8
Licences and Trademarks	0	0
Patents	0	0
Development Expenditure	0	0

14. Analysis of impairments and reversals recognised in 2012-13	2012-13 Total £000	2012-13 Admin £000	2012-13 Programme £000
Property, Plant and Equipment impairments and reversals taken to SoCNE			
Loss or damage resulting from normal operations	0	0	0
Over-specification of assets	0	0	0
Abandonment of assets in the course of construction	0	0	0
Total charged to Departmental Expenditure Limit	0	0	0
Unforeseen obsolescence	0	0	0
Loss as a result of catastrophe	0	0	0
Other	3,000	0	3,000
Changes in market price	0	0	0
Total charged to Annually Managed Expenditure	3,000	0	3,000
Property, Plant and Equipment impairments and reversals charged to the revaluation	n reserve		
Loss or damage resulting from normal operations	0	0	0
Over Specification of Assets	0	0	0
Abandonment of assets in the course of construction	0	0	0
Unforeseen obsolescence	0	0	0
Loss as a result of catastrophe	0	0	0
Other	0	0	0
Changes in market price	(55)	0	0
Total impairments for PPE charged to reserves	(55)	0	0
Total impairments for FFE charged to reserves	(55)	O	O
Total Impairments of Property, Plant and Equipment	2,945	0	3,000
Intangible assets impairments and reversals charged to SoCNE			
Loss or damage resulting from normal operations	0	0	0
Over-specification of assets	0	0	0
Abandonment of assets in the course of construction	0	0	0
Total charged to Departmental Expenditure Limit	0	0	0
Unforeseen obsolescence	0	0	0
Loss as a result of catastrophe	0	0	0
Other	0	0	0
Changes in market price	0	0	0
Total charged to Annually Managed Expenditure	0	0	0
Intangible Assets impairments and reversals charged to the Revaluation Reserve			
Loss or damage resulting from normal operations	0	0	0
Over-specification of assets	0	0	0
Abandonment of assets in the course of construction	0	0	0
Unforeseen obsolescence	0	0	0
Loss as a result of catastrophe	0	0	0
Other	0	0	0
Changes in market price	0	0	0
Total impairments for Intangible Assets charged to Reserves	0	0	0
Total Impairments of Intangibles		0	
rotal impairments of intangibles			

Financial Assets charged to SoCNE			
Loss or damage resulting from normal operations  Total charged to Departmental Expenditure Limit	<u>0</u> -	0	<u>0</u>
• , ,	-	· ·	
Loss as a result of catastrophe Other	0 0	0	0
Total charged to Annually Managed Expenditure	0	0	0
Financial Assets impairments and reversals charged to the Revaluation Reserve			
Loss or damage resulting from normal operations	0	0	0
Loss as a result of catastrophe Other	0 0	0	0
TOTAL impairments for Financial Assets charged to reserves		0	0
Total Impairments of Financial Assets		0	0
Non-current assets held for sale - impairments and reversals charged to SoCNE.			
Loss or damage resulting from normal operations	0	0	0
Abandonment of assets in the course of construction	<u>0</u> _	0	<u>0</u>
Total charged to Departmental Expenditure Limit	U	U	U
Unforeseen obsolescence	0	0	0
Loss as a result of catastrophe	0	0	0
Other Changes in market price	0 0	0	0
Total charged to Annually Managed Expenditure	<u>o</u> -	0	<u>0</u>
Total impairments of non-current assets held for sale		0	0
Inventories - impairments and reversals charged to SoCNE			
Loss or Damage Resulting from Normal Operations		0	<u>0</u>
Total charged to Departmental Expenditure Limit	U	U	U
Unforeseen Obsolescence	0	0	0
Loss as a Result of a Catastrophe	0	0	0
Other (Free text note required)* Changes in Market Price	0 0	0	0
Total charged to Annually Managed Expenditure		0	
Total impairments of Inventories		0	0
·	<del></del> -		
Investment Property impairments charged to SoCNE Loss or Damage Resulting from Normal Operations	0	0	0
Total charged to Departmental Expenditure Limit		0	<u>0</u>
Unforeseen Obsolescence Loss as a Result of a Catastrophe	0 0	0	0
Other (Free text note required)*	0	0	0
Changes in Market Price	0	0	0
Total charged to Annually Managed Expenditure	0	0	0
Total Investment Property impairments charged to SoCNE	0	0	0
Investment Drenarty impairments and reversels sharred to the Develuation Deserve			
Investment Property impairments and reversals charged to the Revaluation Reserve Loss or Damage Resulting from Normal Operations	0	0	0
Over Specification of Assets	0	0	0
Abandonment of Assets in the Course of Construction	0	0	0
Unforeseen Obsolescence Loss as a Result of a Catastrophe	0 0	0	0
Other (Free text note required)*	0	0	0
Changes in Market Price	0	0	0
TOTAL impairments for Investment Property charged to Reserves	0	0	0
Total Investment Property Impairments	0	0	0
Total Impairments charged to Revaluation Reserve	(55)	0	0
Total Impairments charged to SoCNE - DEL	0	0	0
Total Impairments charged to SoCNE - AME	3,000	0	3,000
Overall Total Impairments	2,945	0	3,000
Of which: Impairment on revaluation to "modern equivalent asset" basis	0	0	0
Donated and Gov Granted Assets, included above - PPE - Donated and Government Granted Asset Impairments: amount charged to SoCNE -			
DEL*	0	0	0
Intangibles - Donated and Government Granted Asset Impairments: amount charged to SoCNE -AME*	0	0	0
OUT AND	U	U	U

In March 2010 the PCT undertook a full valuation of all its properties, applying modern equivalent asset valuations where appropriate. In 2010/11, 2011/12 and 2012/13 indexation was applied to these valuations.

To the extent that increases in property values reverse previous impairments charged to operating costs in previous years the indexation increase is be credited to operating costs. Any balance is credited to Revaluation Reserve. Reversals of impairments arising from indexation in 2012/13 credited to operating costs were £298k (buildings: £283k; assets held for sale: £15k) and credited to Revaluation Reserve were £61k (buildings: £61k).

Where capital expenditure on backlog maintenance and refurbishment works carried out during the year has not resulted in a significant increase in the value of the property these works are first capitalised then impaired through the operating costs.

The overall effect has been a net impairment of £3.745m against buildings. Of the net impairment, £3m has been charged to operating costs and £0.745m has been written back against previous years' accumulated upward indexation and revaluation amounts in the Revaluation Reserve.

# 15 Investment property

The PCT did not have any investment properties in 2012/13 (2011/12 Nil).

### 16 Commitments

### 16.1 Capital commitments

Contracted capital commitments at 31 March not otherwise included in these financial statements:

	31 March 2013 £000	31 March 2012 £000
Property, plant and equipment	1,629	540
Intangible assets	0	0
Total	1,629	540

**16.2 Other financial commitments**The trust has not entered into non-cancellable contracts (which are not leases or PFI contracts or other

	31 March 2013 £000	31 March 2012 £000
Not later than one year	0	0
Later than one year and not later than five year	0	0
Later than five years	0	0
Total	0	0

17 Intra-Government and other balances	Current receivables £000s	Non-current receivables £000s	Current payables £000s	Non-current payables £000s
Balances with other Central Government Bodies	6,432	0	2,916	0
Balances with Local Authorities	287	0	1,279	0
Balances with NHS bodies outside the Departmental Group	0	0	0	0
Balances with NHS Trusts and Foundation Trusts	10,039	0	31,188	0
Balances with Public Corporations and Trading Funds	0	0	0	0
Balances with bodies external to government	1,664	10,249	46,413	0
At 31 March 2013	18,422	10,249	81,796	0
prior period:				
Balances with other Central Government Bodies	9,204	0	5,142	0
Balances with Local Authorities	2,405	0	1,154	0
Balances with NHS Trusts and Foundation Trusts	5,313	0	18,062	0
Balances with Public Corporations and Trading Funds	0	0	0	0
Balances with bodies external to government	6,433	10,444	46,169	0
At 31 March 2012	23,355	10,444	70,527	0

#### 18 Inventories

The PCT did not hold any inventories in 2012/13 (2011/12 Nil).

19.1 Trade and other receivables	Cur	Current		urrent
	31 March 2013 £000	31 March 2012 £000	31 March 2013 £000	31 March 2012 £000
NHS receivables - revenue	14,951	14,163	0	0
NHS receivables - capital	0	0	0	0
NHS prepayments and accrued income	1,258	0	0	0
Non-NHS receivables - revenue	351	2,284	0	0
Non-NHS receivables - capital	0	0	0	0
Non-NHS prepayments and accrued income	1,371	6,387	0	0
Provision for the impairment of receivables	(13)	(64)	0	0
VAT	262	354	0	0
Current/non-current part of PFI and other PPP arrangements				
prepayments and accrued income	0	0	0	0
Interest receivables	0	0	0	0
Finance lease receivables	0	0	0	0
Operating lease receivables	0	0	0	0
Other receivables	(20)	231	10,249	10,444
Total	18,160	23,355	10,249	10,444
Total current and non current	28,409	33,799		
Included above:				
Prepaid pensions contributions	0	0		

The great majority of trade is with other NHS bodies, including other Primary Care Trusts as commissioners for NHS patient care services. As As Primary Care Trusts are funded by Governamen to buy NHS patient care services, no credit scoring of them is considered necessary.

19.2 Receivables past their due date but not impaired	31 March 2013 £000	31 March 2012 £000
By up to three months	10,000	5,494
By three to six months	0	92
By more than six months	0	223
Total	10,000	5,809

19.3 Provision for impairment of receivables	2012-13 £000	2011-12 £000
Balance at 1 April 2012	(64)	(168)
Amount written off during the year	71	98
Amount recovered during the year	1	6
(Increase)/decrease in receivables impaired	(21)	0
Balance at 31 March 2013	(13)	(64)

Represents provision against outstanding debtors over six months old for those considered at risk of not being collectable in accordance with the prudence concept.

### 20 NHS LIFT investments

The PCT did not have any NHS LIFT investments in 2012/13 (2011/12 Nil).

### 21 Other financial assets

The PCT did not have any other financial assets in 2012/13 (2011/12 Nil).

22 Other current assets	31 March 2013 £000	31 March 2012 £000
EU Emissions Trading Scheme Allowance Other Assets Total	0 0 0	0 0 0
23 Cash and Cash Equivalents	31 March 2013 £000	31 March 2012 £000
Opening balance	1	0
Net change in year	12	0
Closing balance	13	0
Made up of		
Cash with Government Banking Service	11	0
Commercial banks	0	1
Cash in hand	2	0
Current investments	0	0
Cash and cash equivalents as in statement of financial position	13	1
Bank overdraft - Government Banking Service	0	0
Bank overdraft - Commercial banks	0	0
Cash and cash equivalents as in statement of cash flows	13	1

The PCT does not hold any Patients' money.

24 Non-current assets held for sale	Land	Buildings, excl. dwellings	Dwellings	Asset Under Construction and Payments on	Plant and Machinery	Transport and Equipment	Information Technology	Furniture and Fittings	Intangible Assets	Total
	£000	£000	£000	Account £000	£000	£000	£000	£000	£000	£000
Balance at 1 April 2012	150	1,082	0	0	0	0	0	0	0	1,232
Plus assets classified as held for sale in the year	0	900	0	0	0	0	0	0	0	900
Less assets sold in the year	0	(900)	0	0	0	0	0	0	0	(900)
Less impairment of assets held for sale	0	0	0	0	0	0	0	0	0	0
Plus reversal of impairment of assets held for sale	0	0	0	0	0	0	0	0	0	0
Less assets no longer classified as held for sale, for reasons other										
than disposal by sale	0	0	0	0	0	0	0	0	0	0
Transfers (to)/from other public sector bodies	0	0	0	0	0	0	0	0	0	0
Revaluation	0	0	0	0	0	0	0	0	0	0
Balance at 31 March 2013	150	1,082	0	0	0	0	0	0	0	1,232
Liabilities associated with assets held for sale at 31 March 2013	0	0	0	0	0	0	0	0	0	0
Balance at 1 April 2011	150	1,053	0	0	0	0	0	0	0	1,203
Plus assets classified as held for sale in the year	0	0	0	0	0	0	0	0	0	0
Less assets sold in the year	0	0	0	0	0	0	0	0	0	0
Less impairment of assets held for sale	0	0	0	0	0	0	0	0	0	0
Plus reversal of impairment of assets held for sale	0	29	0	0	0	0	0	0	0	29
Less assets no longer classified as held for sale, for reasons other										
than disposal by sale	0	0	0	0	0	0	0	0	0	0
Balance at 31 March 2012	150	1,082	0	0	0	0	0	0	0	1,232
Liabilities associated with assets held for sale at 31 March 2012	0	0	0	0	0	0	0	0	0	0

Following the successful completion and opening of the Gravesham Community Hospital in 2006, the Board agreed to formally declare the now vacant M Block and adjoining land, part of the former Gravesham and North Kent Hospital site, as surplus to requirements along with two smaller clinic sites, Knockhall Chase and Swanscombe. During 2012/13 the former Swanscombe Clinic site was sold. The marketing initiative to dispose of the remaining sites is continuing and includes a new environmental survey commissioned in relation to the Knockhall Chase land.

During 2012/13, works valued at £900k, carried out at Heathside Clinic on behalf of Kent and Medway NHS and Social Care Partnership Trust were transferred to that organisation.

25 Trade and other payables	Curi	rent	Non-current		
	31 March 2013 £000	31 March 2012 £000	31 March 2013 £000	31 March 2012 £000	
Interest payable	0	0			
NHS payables - revenue	27,014	19,069	0	0	
NHS payables - capital	347	0	0	0	
NHS accruals and deferred income	6,398	4,110	0	0	
Family Health Services (FHS) payables	25,338	29,277			
Non-NHS payables - revenue	7,267	6,479	0	0	
Non-NHS payables - capital	1,063	1,772	0	0	
Non_NHS accruals and deferred income	11,983	8,280	0	0	
Social security costs	153	24			
VAT	0	0	0	0	
Tax	192	(1)			
Payments received on account	1	0	0	0	
Other	1,695	1,517	0	0	
Total	81,451	70,527	0	0	
Total payables (current and non-current)	81,451	70,527			

Other payables include £0 (2011/12: £Nil) in respect of payments due in future years under arrangements to buy out the liability for early retirements over 5 instalments; and £0 (2011/12: £Nil) in respect of outstanding pensions contributions at 31 March 2013.

26 Other liabilities	Cur	rent	Non-current		
	31 March 2013	31 March 2012	31 March 2013	31 March 2012	
	£000	£000	£000	£000	
PFI/LIFT deferred credit	0	0	0	0	
Lease incentives	0	0	0	0	
Other	0	0	0	0	
Total	0	0	0	0	
Total other liabilities (current and non-current)	0	0			

27 Borrowings	Cur	rent	Non-current		
	31 March 2013 £000	31 March 2012 £000	31 March 2013 £000	31 March 2012 £000	
Bank overdraft - Government Banking Service Bank overdraft - commercial banks	0	0			
PFI liabilities:	J	· ·			
Main liability	468	407	20,884	21,351	
Lifecycle replacement received in advance	0	0	0	0	
LIFT liabilities:					
Main liability	0	0	0	0	
Lifecycle replacement received in advance	0	0	0	0	
Finance lease liabilities	0	0	0	0	
Other - Kent county Council interest in PFI asset.	0	0	8,954	9,249	
Total	468	407	29,838	30,600	
Total other liabilities (current and non-current)	30,306	31,007			

28 Other financial liabilities	Cur	rent	Non-current		
	31 March 2013	31 March 2012	31 March 2013	31 March 2012	
	£000	£000	£000	£000	
Embedded Derivatives at Fair Value through SoCNE	0	0	0	0	
Financial liabilities carried at fair value through SoCNE	0	0	0	0	
Amortised Cost	0	0	0	0	
Total	0	0	0	0	
Total other liabilities (current and non-current)	0	0			

29 Deferred income	Cur	rent	Non-current		
	31 March 2013 £000	31 March 2012 £000	31 March 2013 £000	31 March 2012 £000	
Opening balance at1 April 2012	0	0	0	0	
Deferred income addition	459	0	0	0	
Transfer of deferred income	0	0	0	0	
Current deferred Income at 31 March 2013	459	0	0	0	
Total other liabilities (current and non-current)	459	0			

# 30 Finance lease obligations

The PCT did not have any finance lease obligation in 2012/13.

The final payment on the finance lease relating to the Independent Sector Treatment Centre at Maidstone was made in 2011/12.

# 31 Finance lease receivables as lessor

The PCT did not have any finance lease receivables as lessor.

### 32 Provisions Comprising:

		Pensions to Former	Pensions Relating to			Continuing		Agenda for		
	Total	Directors	Other Staff	Legal Claims	Restructuring	Care	Equal Pay	Change	Other	Redundancy
	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s
Balance at 1 April 2012	6,808	0	2,449	17	0	2,404	0	0	1,938	0
Arising During the Year	6,538	0	1	2	347	6,163	0	0	25	0
Utilised During the Year	(2,398)	0	(218)	(3)	0	(196)	0	0	(1,981)	0
Reversed Unused	(247)	0	0	(3)	0	(243)	0	0	(1)	0
Unwinding of Discount	372	0	320	0	0	0	0	0	52	0
Change in Discount Rate	0	0	0	0	0	0	0	0	0	0
Transferred (to)/from otherPublic Sector bodies	0	0	0	0	0	0	0	0	0	0
Balance at 31 March 2013	11,073	0	2,552	13	347	8,128	0	0	33	0
Expected Timing of Cash Flows:										
No Later than One Year	8,786	0	297	13	347	8,128	0	0	1	0
Later than One Year and not later than Five Years	1,188	0	1,188	0	0	. 0	0	0	0	0
Later than Five Years	1.099	Ö	1,067	Ö	Ö	Ó	0	0	32	0

Amount Included in the Provisions of the NHS Litigation
Authority in Respect of Clinical Negligence Liabilities:
As at 31 March 2013 525
As at 31 March 2012 645

£525k is included in the provisions of the NHS Litigation at 31/3/2013 in respect of clinical negligence liabilities of the PCT (31/3/2012, £645k)

Continuing Care provisions have increased due to the increase number of retrospective claims received following a national campaign.

33 Contingencies  Contingent liabilities	31 March 2013 £000	31 March 2012 £000
Equal Pay	0	0
Other Continuing Care and NHSLA	0	(366)
Amounts Recoverable Against Contingent Liabilities	0	0
Net Value of Contingent Liabilities	0	(366)
Contingent Assets		
Contingent Assets	0	0
Net Value of Contingent Assets	0	0

#### 34 PFI and LIFT - additional information

The Gravesham Community Hospital and Residential Social Care Facility opened in April 2006 in the centre of Gravesend. Built on the site of the old Gravesend and North Kent Hospital, this new health and social care centre provides community services across outpatient, inpatient and residential care for the local community. The Hospital was built under Private Finance Initiative (PFI) arrangement in a partnership approach involving the PCT, Kent County Council (KCC) and the PFI partner, Grosvenor Facilities Management. Grosvenor provides the ongoing support for the building as well as the support including housekeeping, catering and portering. The capital value of the hospital and residential social care facility, on a modern equivalent asset basis, is £17,790,844. The start and end date of the PFI arrangement is April 2006 to April 2036. The annual contract value as at March 2013 is £5,094,472, of which the PCT recovers £2,508.986 from KCC as their share of expenditure. These figures are subject to annual inflation and monthly performance adjustments.

The PCT and KCC have entered into an agreement under Section 75 of the NHS Act 2006 to establish Pooled Funding Arrangements in relation to the Gravesham Community Hospital and Residential Social Care Facility. Schedule 9 of the S75 agreement recognises recognises that in the interests of fairness, the asset will revert to the KCC and the PCT jointly at the end of the PFI term. Further details relating to the Pooled Budget are shown at note 40.

The future years' commitments are shown gross as the PCT is committed to make these payments under contract. In the interests of prudency the reimbursement of contributions from Kent County Council is not recognised until it falls due.

The estimated annual payments in future years are not expected to be materially different from those which the PCT is committed to make during the next year.

There were no debtors or creditors outstanding in respect of the PFI scheme at 31 March 2013.

There have been no significant changes in the arrangement occurring during the period and there are no early renewal or termination options in the contract which had a 30 year term beginning in 2006.

The asset is treated as an asset of the PCT Under IFRIC 12. The substance of the contract is that the PCT has a finance lease and payments comprise two elements – imputed finance lease charges and service charges. Details of the imputed finance lease charges are given in the table below:

	31 March 2013 £000	31 March 2012 £000	
34.1 Charges to operating expenditure and future commitments in respect of ON and OFF SOFP PFI			
Total charge to operating expenses in year - OFF SOFP PFI	0	0	
Service element of on SOFP PFI charged to operating expenses in year	1,951	1,900	
Total	1,951	1,900	
Payments committed to in respect of off SOFP PFI and the service element of on SOFP PFI			
No Later than One Year	1,985	1,951	
Later than One Year, No Later than Five Years	8,623	8,417	
Later than Five Years	53,943	56,134	
Total	64,551	66,502	
The estimated annual payments in future years are expected to be materially different from those which the Trust is committed to make materially different from those which the Trust is committed to make during the next year. The			
likely financial effect of this is:	31 March 2013	31 March 2012	
	£000	£000	
Estimated Capital Value of Project - off SOFP PFI	0	0	
Value of Deferred Assets - off SOFP PFI	0	0	
Value of Reversionary Interest - off SOFP PFI	0	0	
34.2 Imputed "finance lease" obligations for on SOFP PFI contracts due Analysed by when PFI payments are due			
No Later than One Year	2,296	2,271	
Later than One Year, No Later than Five Years	8,908	8,908	
Later than Five Years	36,672	38,967	
Subtotal	47,876	50,146	
Less: Interest Element	(26,524)	(28,388)	
Total	21,352	21,758	
35 Impact of IFRS treatment - 2012-13	Total	Admin	Programme
	£000	£000	£000
Revenue costs of IFRS: Arrangements reported on SoFP under IFRIC12 (e.g LIFT/PFI)			
Depreciation charges	637	0	637
Interest Expense	1,864	0	1,864
Impairment charge - AME	0		0
Impairment charge - DEL	0	0	0
Other Expenditure	2,697	0	2,697
Revenue Receivable from subleasing	(2,483)	0	(2,483)
Total IFRS Expenditure (IFRIC12)	2,715	0	2,715
Revenue consequences of LIFT/PFI schemes under UK GAAP / ESA95 (net of any sublease income)	(2,440)	0	(2,440)
Net IFRS change (IFRIC12)	275	0	275
Capital Consequences of IFRS: LIFT/PFI and other items under IFRIC12			
Capital expenditure 2012-13	0		
UK GAAP capital expenditure 2012-13 (Reversionary Interest)	0		

### 36 Financial Instruments

#### Financial risk management

Financial reporting standard IFRS 7 requires disclosure of the role that financial instruments have had during the period in creating or changing the risks a body faces in undertaking its activities. As the cash requirements of the PCT are met through Parliamentary Funding, financial instruments play a more limited role in creating risk that would apply to a non-public sector body of a similar size. The majority of financial instruments relate to contracts for non-financial items in line with the PCT's expected purchase and usage requirements and the PCT is therefore exposed to little credit, liquidity or market list.

### **Currency risk**

The PCT/Trust is principally a domestic organisation with the great majority of transactions, assets and liabilities being in the UK and Sterling based. The PCT/Trust has no overseas operations. The PCT/Trust therefore has low exposure to currency rate fluctuations.

#### Interest rate risk

PCTs are not permitted to borrow. The PCT therefore has low exposure to interest-rate fluctuations

#### Credit Risk

Because the majority of the PCT's income comes from funds voted by Parliament the PCT has low exposure to credit risk.

### Liquidity Risk

The PCT is required to operate within limits set by the Secretary of State for the financial year and draws down funds from the Department of Health as the requirement arises. The PCT is not, therefore, exposed to significant liquidity risks.

36.1 Financial Assets	At 'fair value through profit and loss'	Loans and receivables	Available for sale	Total
	£000	£000	£000	£000
Embedded derivatives	0	0	0	0
Receivables - NHS	0	14,951	0	14,951
Receivables - non-NHS Cash at bank and in hand	0	318 13	0	318 13
Other financial assets	0	0	0	13
Total at 31 March 2013		15,282	<u>o</u>	15,282
Embedded derivatives	0	0	0	0
Receivables - NHS	0	14,163	0	14,163
Receivables - non-NHS	0	2,515	0	2,515
Cash at bank and in hand	0	1	0	1
Other financial assets	0	0	0	0
Total at 31 March 2012	0	16,679	0	16,679
36.2 Financial Liabilities	At 'fair value through profit	Other	Total	
	and loss' £000	£000	£000	
Embedded derivatives	0	0	0	
NHS payables	0	33,759	33,759	
Non-NHS payables	0	46,887	46,887	
Other borrowings PFI & finance lease obligations	0	0 21,352	0 21,352	
Other financial liabilities	0	8,954	8,954	
Total at 31 March 2013	0	110,952	110,952	
Embedded derivatives	0	0	0	
NHS payables	0	23,179	23,179	
Non-NHS payables	0	46,938	46,938	
Other borrowings	0	0	0	
PFI & finance lease obligations	0	21,759	21,759	
Other financial liabilities	<u>0</u>	9,249	9,249	
Total at 31 March 2012	U	101,125	101,125	

#### 37 Related party transactions

During the year none of the Department of Health Ministers, trust board members or members of the key management staff, or parties related to any of them, has undertaken any material transactions with West Kent Primary Care Trust.

GPs from the following practices were members of the Commissioning Board during the year:

Dr RJ Bowes & Partners, Kingswood Surgery.

Dr Bhaskar Bora, Langney SH & Partner.

Dr James Thallon, Kingswood Surgery.

Payments to GPs and Practices are determined by the Board following recommendations made by the Commissioning Board. GPs are not in the majority on either the Commissioning Board or the Board.

The PCT has assumed responsibility for paying non-discretionary sums to General Practioners. Non-discretionary payments are subject to the rules and regulations set out in the "Red Book" and are managed on the PCT's behalf by the Kent Primary Care Agency, which in turn is managed by the West Kent Primary Care Trust.

Details of related party transactions with individuals are as follows:

	Payments to Related Party	Receipts from Related Party	Amounts owed to Related Party	Amounts due from Related Party
	£	£	£	£
Dr. RJ Bowes & Partners	939,204	-	25,607	-
Dr. SH Langley & Partner	502,356	-	26,867	-

The Department of Health is regarded as a related party. During the year West Kent PCT has had a significant number of material transactions (greater than £10m) with the Department, and with other entities for which the Department is regarded as the parent Department.

Brighton & Hove City Teaching PCT Buckinghamshire Healthcare NHS Trust Crovdon PCT Dartford and Gravesham NHS Trust East Sussex Downs & Weald PCT Eastern & Coastal Kent PCT East Kent Hospitals University NHS Foundation Trust Great Ormond Street Hospital NHS Trust Guys and St Thomas NHS Foundation Trust Hampshire PCT Kent and Medway NHS and Social Care Partnership NHS Trust Kent Community NHS Trust Kent County Council Kings College Hospital NHS Foundation Trust Maidstone and Tunbridge Wells NHS Trust Medway NHS Foundation Trust Medway PCT NHS Business Services Authority (incl NHS Supply Chain) Other Trust, PCTs and Strategic Health Authorities Queen Victoria Hospital NHS Foundation Trust Royal Brompton and Harefield NHS Foundation Trust South East Coast Ambulance Service NHS Foundation Trust Surrey & Borders Partnership NHS Foundation Trust Surrey PCT South London Healthcare NHS Trust West London Mental Health NHS Trust West Sussex PCT

In addition, the PCT has had a number of material transactions with other government departments and other central and local government bodies. Most of these transactions have been with HM Reenue and Customs in respect of PAYE and National Insurance.

The PCT does not operate any charitable funds.

### 38 Losses and special payments

The total number of losses cases in 2012-13 and their total value was as follows:

	Total Value of Cases £s	Total Number of Cases
Losses - PCT management costs	4,511	2
Special payments - PCT management costs	150	1
Losses in respect of the provision of family practitioner services	0	0
Special payments in respect of he provision of family practitioner services	7798	5
Total losses	4,511	2
Total special payments	7,948	6
Total losses and special payments	12,459	8

The total number of losses cases in 2011-12 and their total value was as follows:

	Total Value of Cases £s	Total Number of Cases
Losses - PCT management costs	0	0
Special payments - PCT management costs	175	1
Losses in respect of the provision of family practitioner services	0	0
Special payments in respect of he provision of family practitioner services	0	0
Total losses	0	0
Total special payments	175	1
Total losses and special payments	175	1

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#### 39 Third party assets

The PCT held no patient monies at 31 March 2013 (£nil at 31 March 2012).

#### 40 Pooled budgets

West Kent Primary Trust together with Kent County Council have entered into an agreement under Section 75 of the NHS act 2006 (formerly Section 31 of the Health Act 1999) in order to establish Pooled Funding Arrangements for the purposes of providing drug and alcohol misuse services.

Of the total amount of pooled budget for the full year managed by Kent County council for the Drug and Alcohol Action Team, the full year contribution of West Kent PCT included in expenditure is £1.157.557 (£1.115.031 in 2011/12).

There are no debtors or creditors in relation to the pooled budget

The PCT and Kent County Council have entered into another agreement under Section 75 of the NHS Act 2006 in order to establish the Pooled Funding Arrangements in relation to the Gravesham Community Hospital and Residential Social Care Facility which was built under a Private Finance Initiative (PFI) arrangement.

The total amount of pooled budget for the full year managed by the PCT for the PFI, amounted to £5,094,472, including the contribution collected from Kent County Council and the costs paid directly by Kent County Council, of which the full year contribution of West Kent PCT included in expenditure is £2,610,710 (£3,468,048 in 2011/12).

There are no debtors or creditors in relation to the pooled budget.

#### 41 Cashflows relating to exceptional items

There were no exceptional items during the year. (2011/12: none)

#### 42 Events after the end of the reporting period

There were no adjusting events after the balance sheet date having a material effect on the accounts. (2011/12: none)

The main functions carried out by West Kent PCT/SHA in 2012-13 are to be carried out in 2013-14 by the following public sector sucessor bodies:

	Transferring revenue Budget
	£000's
Dartford, Gravesham & Swanley Clinical Commissiong Group West Kent Clinical Commissioning Group	780,906
NHS Property Services	4,170
NHS Commissioning Board	241,127
Public Health England	2,416
Kent County Council	12,428
	1,041,047

The Clinical Commissiona Groups will take over the main purchase of healthcare functions of the PCT.

NHS Property Services is taking on the management of most property and equipment assets of the PCT (see note below)

The NHS Commissioning Board is taking on the commissioning of specialist healthcare services currently commissioned within local consortia

Public Health England is taking on the Public health responsabilities now organised at a natioanl level

Kent County Council is taking on Public health responsabilities currently to be provided at a local level/regional level

Certain assets have transferred to NHS Property Services and Kent Community Healthcare NHS Trust on 1<sup>st</sup> April 2013. These were considered operational at the year end, and so have not been impaired in the PCT/SHA books. It is for the successor body to consider whether, in 2013-14, it is necessary to review these for impairment.

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45 properties transferred to NHS Propety Services, these include included:

- Gravesham Hospital PFI
- 2) Sevenoaks Hospital
- 3) Tunbridge Wells Cottage Hospital
- 4) Livingstone Hospital

5 properties transferred to Kent Community Healthcare NHS Trust, these included:

- 1) Hawkhurst Community Hospital
- 2) Edenbridge War Memorial Hospital