

[REDACTED]

From: [REDACTED]
Sent: 09 July 2012 10:01
To: [REDACTED]
Subject: Wales Office login scripts

Hi [REDACTED]

Hope your well, I've got a meeting tomorrow with MoJ to try and finalise our login scripts for the intranet. Just to double check for my benefit, was the original idea for it to pop up alongside the MoJ intranet on login ? Is there anything specific that you would like me ask or need me to do etc ?

Regards

[REDACTED]
Communications Officer | Cynorthwy-ydd Cyfathrebu



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Swyddfa Cymru

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[REDACTED]

From: [REDACTED]

Sent: 16 July 2012 15:15

To: [REDACTED]

Subject: Login Scripts

Hi [REDACTED]

Hope your well. I wondered whether you'd had time to discuss the login scripts with the other [REDACTED] I've had few conversations with MoJ and they say it could take up to a month to sort out the login scripts, depending whether the intranet will just pop up or if a login would be necessary. I will need to forward a business case to them which is all written but obviously will have to be altered depending on your response. Do you have an idea when the Intranet will be ready at your end, I know that [REDACTED] is keen to get it tested during recess which starts on Wednesday. Look forward to your response.

[REDACTED]
[REDACTED]
[REDACTED]

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[REDACTED]

From: [REDACTED]
Sent: 17 July 2012 11:09
To: [REDACTED]
Subject: RE: Login Scripts

Many thanks [REDACTED]. I personally think the whole pop up option would definitely be the best. Speak soon.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: 17 July 2012 09:40
To: [REDACTED]
Subject: Re: Login Scripts

Hi [REDACTED]

Good news... I've finally been able to make some sense of the CSCGlobal system, and we now have an address set up. If you go to this address:

[REDACTED]

... you should see a page with a CatN logo. That's proof that we're now in control of the walesoffice.gov.uk domain; and gives us a placeholder (at least) to use in building the new site. I don't know how you're now feeling about giving the site a name, whether it's Y Maes, or something else. (There's nothing to stop us pointing more than one address at the same website - but we'll need to identify a preferred one, which will then get used for automatically created links.)

You asked about login. We have a plan which will (effectively) remove the need for users to log in every morning; so in answer to your question, it should just 'pop up'. But we still have to do some testing on the code we've written for this, so please delay responding for a few days if you can. It'll be much easier for me to walk you through it, than to explain it blind.

In terms of a handover date... I think we're fairly close to having something we'd be able to hand over to you: days rather than weeks. But I'm absolutely certain that the first build won't be perfect; so we'll need you to play around with it a bit.

I suppose I should be stunned that it takes a month to sort out something as simple as a login script... but well, we both know how it is. :(

Cheers

[REDACTED]

[REDACTED]

On Mon, Jul 16, 2012 at 3:15 [REDACTED]

> Hi [REDACTED]
>
> Hope your well. I wondered whether you'd had time to discuss the login
> scripts with the other [REDACTED]. I've had few conversations with MoJ and
> they say it could take up to a month to sort out the login scripts,
> depending whether the intranet will just pop up or if a login would be
> necessary. I will need to forward a business case to them which is all
> written but obviously will have to be altered depending on your
> response. Do you have an idea when the Intranet will be ready at your

> end, I know that [REDACTED] is keen to get it tested during recess which
> starts on Wednesday. Look forward to your response.

> [REDACTED]
> [REDACTED]
> [REDACTED]

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> gysylltiedig â'r neges hon. Mae'n ddigon posibl y bydd unrhyw
> ohebiaeth drwy'r GSi yn cael ei logio, ei monitro a/neu ei chofnodi yn
> awtomatig am resymau cyfreithiol.

[REDACTED]

From: [REDACTED]
Sent: 17 July 2012 12:20
To: [REDACTED]
Subject: FW: Wales Office Intranet - Name

Hi [REDACTED]

I think we are just going to go with Wales Office Intranet, I think you can tell we aren't a very cool office :)

[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: 17 July 2012 11:50
To: [REDACTED]
Subject: Re: Wales Office Intranet - Name

I agree with [REDACTED] We haven't got as far as deciding a name. Y Maes was [REDACTED] original one, but think we have moved on with all the branding stuff and it may all be too quirky to get past SMT!

Let's go with Wales Office Intranet - it does what it says on the tin!

[REDACTED]

"This Message has been sent from a Blackberry Device"

-----Original Message-----
From: [REDACTED]
Sent: 17 July 2012 11:17
To: [REDACTED]
Cc: [REDACTED]
Subject: Wales Office Intranet - Name

Hi [REDACTED]

Sorry to bother you on your day off (and interrupt your Ikea trip).

[REDACTED] has received the below email re. The Wales Office intranet site.

They are asking us for confirmation of a name for the site.

Not sure if any discussions/decisions had taken place beforehand that I may not have been privvy to.

They have suggested 'Y Maes' for some reason but MOJ's site is simply called Ministry of Justice Intranet.

Is this something we need to put out to SMT or can we just call it Wales Office Intranet?

[REDACTED]

[REDACTED]

[REDACTED]

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-----Original Message-----

From: [REDACTED]
Sent: 17 July 2012 11:06
To: [REDACTED]
Subject: FW: Login Scripts

As discussed....

-----Original Message-----

From: [REDACTED]
Sent: 17 July 2012 09:40
To: [REDACTED]
Subject: Re: Login Scripts

Hi [REDACTED]

Good news... I've finally been able to make some sense of the CSCGlobal system, and we now have an address set up. If you go to this address:

[REDACTED]

... you should see a page with a CatN logo. That's proof that we're now in control of the walesoffice.gov.uk domain; and gives us a placeholder (at least) to use in building the new site. I don't know how you're now feeling about giving the site a name, whether it's Y Maes, or something else. (There's nothing to stop us pointing more than one address at the same website - but we'll need to identify a preferred one, which will then get used for automatically created links.)

You asked about login. We have a plan which will (effectively) remove the need for users to log in every morning; so in answer to your question, it should just 'pop up'. But we still have to do some testing on the code we've written for this, so please delay responding for a few days if you can. It'll be much easier for me to walk you through it, than to explain it blind.

In terms of a handover date... I think we're fairly close to having something we'd be able to hand over to you: days rather than weeks. But I'm absolutely certain that the first build won't be perfect; so we'll need you to play around with it a bit.

I suppose I should be stunned that it takes a month to sort out something as simple as a login script... but well, we both know how it is. :(

Cheers

[REDACTED]

[REDACTED]

On Mon, Jul 16, 2012 at 3:15 PM [REDACTED]

> Hi [REDACTED]:
>
> Hope your well. I wondered whether you'd had time to discuss the login
> scripts with the other [REDACTED] I've had few conversations with MoJ and
> they say it could take up to a month to sort out the login scripts,
> depending whether the intranet will just pop up or if a login would be
> necessary. I will need to forward a business case to them which is all
> written but obviously will have to be altered depending on your
> response. Do you have an idea when the Intranet will be ready at your
> end, I know that [REDACTED] is keen to get it tested during recess which
> starts on Wednesday. Look forward to your response.
>
> [REDACTED]
> [REDACTED]

> T: [REDACTED]
> M: [REDACTED]
>
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> ohebiaeth drwy'r GSi yn cael ei logio, ei monitro a/neu ei chofnodi yn
> awtomatig am resymau cyfreithiol.

[REDACTED]

From: [REDACTED]

Sent: 25 July 2012 12:55

To: [REDACTED]

Cc: [REDACTED]

Subject: Intranet

Hi [REDACTED]

Hope your well. Is there any news ? I am keen to send the business case to MoJ; re start up scripts.

Regards



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[REDACTED]

From: [REDACTED]

Sent: 30 July 2012 09:55

To: [REDACTED]

Subject: Intranet

Hi [REDACTED]

Any news, [REDACTED] keep asking me for updates.

[REDACTED]

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[REDACTED]

From: [REDACTED]
Sent: 01 August 2012 15:10
To: [REDACTED]
Subject: Wales Office Intranet

Hi [REDACTED]

Hope your well. Going to be in meetings all afternoon now, but wondered if we could have a chat tomorrow ?
Let me know if you are able to give me a call. There's still lots this end I need to sort out.

Many thanks

[REDACTED]



Wales Office
Swyddfa Cymru

[REDACTED]

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O'r dyddiad hwnnw ymlaen, dyllid rhoi'r cyfeiriad canlynol ar unrhyw ohebiaeth ar gyfer Swyddfa Cymru: 1 Pwynt Caspian, Ffordd Caspian, Caerdydd CF10 4DQ

[REDACTED]

From: [REDACTED]
Sent: 02 August 2012 11:14
To: [REDACTED]
Subject: RE: Wales Office Intranet

Our messages crossed :) thanks [REDACTED] look forward to speaking with you later. Hope you had a good break.

[REDACTED]

[REDACTED]

[REDACTED]

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-----Original Message-----

From: [REDACTED]
Sent: 02 August 2012 11:12
To: [REDACTED]
Subject: Re: Wales Office Intranet

Hi [REDACTED]

Just to let you know... I'm gathering up a status report after my week off, and I'll definitely call you later today.

Cheers
[REDACTED]

[REDACTED]

[REDACTED]

On Wed, Aug 1, 2012 at 3:09 [REDACTED]

[REDACTED]

> Hi [REDACTED]

>

> Hope your well. Going to be in meetings all afternoon now, but wondered if we could have a chat tomorrow ? Let me know if you are able to give me a call. There's still lots this end I need to sort out.

>

> Many thanks

>

> [REDACTED]

> [REDACTED]

>

> T: [REDACTED]

>

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[REDACTED]

From: [REDACTED]
Sent: 08 August 2012 14:38
To: [REDACTED]
Subject: RE: Possible meeting next week ?

Thanks [REDACTED] Tuesday would be good if possible, whatever time is best for you. The whole login thing sounds good to me, I will forward to MoJ and see what they have to say.

Many thanks

From: [REDACTED]
Sent: 08 August 2012 14:34
To: [REDACTED]
Subject: Re: Possible meeting next week ?

Hi [REDACTED]

We were hoping to have something ready by the end of today, so I could present and hand it over to you tomorrow... but to be honest, that's looking a little unlikely now. It might be best if we delay until early-mid next week.

How are next Tue and Wed looking for you?

As regards the login script... here's roughly how we think it'll work, from our perspective.

In theory, we just need them to stop pointing people to MOJ Intranet, however they do that, and instead point WO people to [REDACTED]

We're effectively piggybacking on people's email access, rather than asking them to remember yet another password. If they are 'authenticated', having clicked on a link that was sent to their email, they'll go straight in. That authentication will need to be renewed every X days. If the authentication has lapsed, or if they've never been authenticated, we'll have a button to generate and send an email, containing a new link, to their email address. (Those links will be one-use-only.)

How would that fit into the current login process, first thing in the morning, do you think?

Sorry

[REDACTED]

[REDACTED]
[REDACTED] <http://puffbox.com> | [REDACTED]

On Wed, Aug 8, 2012 at 1:14 PM, [REDACTED] wrote:

Hi [REDACTED]

18/12/2012

Hope your well, I'm just wondering if your around next week so you can talk me through what I'm going to need to do with the Intranet ? Let me know what days/times are good for you and I'll work around that (earlier in the week would be better for me).

Last time we spoke you were going to send me an email that I could forward or at least add to the business case to MoJ re login scripts, can you forward me that when you've got a minute. I know it's going to take at least another month to get those set up through MoJ. Speak soon.

[REDACTED]

Regards



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[REDACTED]

From: [REDACTED]
Sent: 09 August 2012 09:46
To: [REDACTED]
Subject: RE: Possible meeting next week ?

Hi [REDACTED]

Tuesday and 11am is great, look forward to seeing you.

[REDACTED]

From: [REDACTED]
Sent: 08 August 2012 14:45
To: [REDACTED]
Subject: Re: Possible meeting next week ?

Can we say 11am Tuesday then?

One word of warning... this is new, and pretty clever functionality we're building for you. Don't let MOJ tell you it can't be done, or reject it simply because they've never seen it before.

[REDACTED]
[REDACTED] | <http://puffbox.com> | [REDACTED]

On Wed, Aug 8, 2012 at 2:37 PM, [REDACTED] wrote:

Thanks [REDACTED], Tuesday would be good if possible, whatever time is best for you. The whole login thing sounds good to me, I will forward to MoJ and see what they have to say.

Many thanks

From: [REDACTED]
Sent: 08 August 2012 14:34
To: [REDACTED]
Subject: Re: Possible meeting next week ?

Hi [REDACTED]

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How would that fit into the current login process, first thing in the morning, do you think?

Sorry

[REDACTED]

[REDACTED]

[REDACTED] | <http://puffbox.com> | [REDACTED]

On Wed, Aug 8, 2012 at 1:14 PM, [REDACTED]

[REDACTED]

Hi [REDACTED]

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[REDACTED]

Regards

[REDACTED]

 [REDACTED]

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[REDACTED]

From: [REDACTED]
Sent: 13 August 2012 14:57
To: [REDACTED]
Subject: RE: Intranet prep: Twitter

Thanks [REDACTED] you may need to talk me through the whole twitter thing tomorrow when we meet, but I'll set up some kind of standard account before we do.

Regards

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: 13 August 2012 13:13
To: [REDACTED]
Subject: Intranet prep: Twitter

Hi [REDACTED]

Ahead of tomorrow's intranet handover... we need to talk about Twitter.

Part of the homepage is a tabbed list of 'tweets': the plan was to have a tab for government tweets, another for politicians' tweets.

These are managed using Twitter 'lists'.

If there are third-party-managed lists you'd like to sit on top of, that's great. But you might need to create and manage your own.

You might as well use Directgov's list of central gov departments.
Click on the link to see who it covers:
<https://twitter.com/#!/Directgov/ukgov>

I can't find any good examples of 'Politics' lists, I'm afraid. Best I've found is:
<https://twitter.com/#!/WalesOnline/welsh-politics/members>
<https://twitter.com/#!/garprice/welsh-politics/members>

If you do prefer to manage your own... I suggest you register a new and fairly anonymous Twitter account. Don't worry what name you choose, as it'll never be publicly displayed, and we aren't suggesting you ever tweet from it. There's no requirement for it to give away its purpose, in any way whatsoever.

We can then set the lists up to appear on the homepage automatically.
I'll do the initial setup, to get you started, but it'll be easy for you to manage later on.

Cheers

[REDACTED]

[REDACTED] | <http://puffbox.com> | [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 14 August 2012 09:02
To: [REDACTED]
Subject: RE: Intranet

Thanks [REDACTED], just opening everything up now. Will see you later.

Regards

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: 14 August 2012 07:50
To: [REDACTED]
Subject: Re: Intranet

Hi [REDACTED]

You should hopefully have received an email just now, inviting you to click a link to join the intranet.

We're 99% confident things are working as planned... a few labels might need to be tweaked etc, but we think it's pretty much there. You should be OK to click the link as invited... and that should give you access to the intranet, albeit in a rather empty state.

I'll be there at 11am to talk you through it all.

Rgds

[REDACTED]

[REDACTED] <http://puffbox.com> | [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 14 August 2012 13:20
To: [REDACTED]
Cc: [REDACTED]
Subject: Contacting Us

Hi [REDACTED]

Great to see you earlier, as discussed when you get a minute can you change the contacting us section at the bottom of the website homepage, our new address is:-

The Wales Office
1 Caspian Point
Caspian Way
Cardiff
CF10 4DQ

[REDACTED]

Regards & many thanks

[REDACTED]



Wales Office
Swyddfa Cymru

[REDACTED]

www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

[www.twitter.com/walesoffice](https://twitter.com/walesoffice) | [www.twitter.com/swyddfacymru](https://twitter.com/swyddfacymru)

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Sylwch y bydd ein swyddfa yng Nghaerdydd yn symud i gyfeiriad newydd ar 13 Awst 2012.

O'r dyddiad hwnnw ymlaen, dylid rhoi'r cyfeiriad canlynol ar unrhyw oheblaeth ar gyfer Swyddfa Cymru: 1 Pwynt Caspian, Ffordd Caspian, Caerdydd CF10 4DQ

[REDACTED]

From: [REDACTED]
Sent: 14 August 2012 14:27
To: [REDACTED]
Subject: RE: Contacting Us

Yes, many thanks [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: 14 August 2012 14:26
To: [REDACTED]
Subject: Re: Contacting Us

OK, change made.

I've taken the Welsh translation of the address from your email footer. Is it the same phone number to be quoted for both English and Welsh?

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- > ohebiaeth ar gyfer Swyddfa Cymru: 1 Pwynt Caspian, Ffordd Caspian,
- > Caerdydd CF10 4DQ

[REDACTED]
From: [REDACTED]
Sent: 15 August 2012 08:59
To: [REDACTED]
Subject: RE: Swift updates

Thanks [REDACTED] I looked at it before I left last night, It's already looking much much better! Will start uploading things today.

[REDACTED]
-----Original Message-----

From: [REDACTED]
Sent: 14 August 2012 19:04
To: [REDACTED]
Subject: Swift updates

Hi [REDACTED]

Just to let you know... we've pushed some changes / enhancements / fixes over to the live site at [REDACTED]

These include:

- new homepage news panel for ITV and Daily Post (including cleaned-up Daily Post headlines)
- revised styling on 'main body' headlines: change of font, removed red arrow
- amended max file size of uploads (I noticed it was very low)
- added extra file types to list of permitted uploads (may now allow DOC)
- group avatars now hidden
- time forced to current London time (fixing start of afternoon!)

Still a few more things on my to-do list, plus - no doubt - more to follow over time. We're going to set up a one-off discussion forum within the site, for you (and others) to collate feedback and bug reports.

Cheers
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED] <http://puffbox.com> [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 16 August 2012 09:57
To: [REDACTED]
Subject: New Users

Hi [REDACTED]

Hope your well, forgive me if I'm being an airhead. I'm trying to add [REDACTED] as a new user, I have put her email address in and get this message:-

The requested user does not exist.

I've followed your instructions to letter, and treble checked the actually email address. Am I doing something wrong ? (Just so you are aware I will be in meeting pretty much all day, but will respond when I return.

[REDACTED]

[REDACTED]



Wales Office

Swyddfa Cymru

[REDACTED]
www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

[www.twitter.com/walesoffice](https://twitter.com/walesoffice) | [www.twitter.com/swyddfacymru](https://twitter.com/swyddfacymru)

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O'r dyddiad hwnnw ymlaen, dylid rhoi'r cyfeiriad canlynol ar unrhyw ohebiaeth ar gyfer Swyddfa Cymru: 1 Pwynt Caspian, Ffordd Caspian, Caerdydd CF10 4DQ

[REDACTED]

From: [REDACTED]
Sent: 28 August 2012 10:47
To: [REDACTED]
Subject: When you get a minute.....

Hi [REDACTED]

I hope you enjoyed your hols :) Very quickly I'm still having trouble adding new users, it says "Only lowercase letters (a-z) and numbers are allowed." I'm not sure whether the hyphen in [REDACTED] name is a sticking point. Whilst you were away I spoke with the other [REDACTED] Our A to Z which is a mixture of links and documents would need to be held in one place together, is there anyway I can assign a page to a document or a link ? Hopefully speak soon.

[REDACTED]



Wales Office
Swyddfa Cymru

[REDACTED]
www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

[www.twitter.com/walesoffice](https://twitter.com/walesoffice) | [www.twitter.com/swyddfacymru](https://twitter.com/swyddfacymru)

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[REDACTED]

From: [REDACTED]
Sent: 28 August 2012 11:06
To: [REDACTED]
Subject: RE: When you get a minute.....

Lol, I agree [REDACTED] I'm not particularly mad for it either! Thanks for sorting this. Spk soon

From: [REDACTED]
Sent: 28 August 2012 11:03
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: When you get a minute.....

Hi [REDACTED]

Yes, back to it this morning. I'd say 'raring to go', but...

On the adding users issue... I'll refer that to my more technical colleagues. I can't imagine how the hyphen would cause a problem. My guess is, it's something deeper.

On the documents/links thing... we think we have an easy solution, which we'll look to implement later today, maybe tomorrow. Basically, you'll get a box like this:

[REDACTED]

at the bottom of each Add New Document page. You'll then be able to either upload a document yourself, and get the full functionality; or quote a web address, which would then act as a fairly basic link. It should all be seamless to end users.

We're also going to add a 'tagging' component to the Documents function, letting you gather related items together. So for example, you'd have a tag of 'Starter Pack', and you'd tag all useful documents with that tag. That way, you'd get a simple address to send to new starters, which would give them access to everything.

Cheers
[REDACTED]

[REDACTED]
[REDACTED] <http://puffbox.com> [REDACTED]

On Tue, Aug 28, 2012 at 10:47 [REDACTED]

> wrote:

Hi [REDACTED]

I hope you enjoyed your hols :) Very quickly I'm still having trouble adding new users, it says "Only lowercase letters (a-z) and numbers are allowed." I'm not sure whether the hyphen in [REDACTED] name is a sticking point. Whilst you were away I spoke with the other

Our A to Z which is a mixture of links and documents would need to be held in one place together, is there anyway I can assign a page to a document or a link ? Hopefully speak soon.



www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

www.twitter.com/walesoffice | www.twitter.com/swyddfacymru

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O'r dyddiad hwnnw ymlaen, dylid rhoi'r cyfeiriad canlynol ar unrhyw ohebiaeth ar gyfer Swyddfa Cymru: 1 Pwynt Caspian, Ffordd Caspian, Caerdydd CF10 4DQ

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Wrth adael Mewnrwyd Ddiogel y Llywodraeth nid oedd unrhyw feirws yn gysylltiedig â'r neges hon. Mae'n ddigon posibl y bydd unrhyw ohebiaeth drwy'r GSi yn cael ei logio, ei monitro a/neu ei chofnodi yn awtomatig am resymau cyfreithiol.

18/12/2012

[REDACTED]

From: [REDACTED]
Sent: 03 September 2012 10:40
To: [REDACTED]
Subject: RE: Wales Office Intranet

Amazing, thanks [REDACTED] I've managed to set up another new user, and use the links pop up [REDACTED] is still waiting for her notification. Last thing now, I remember that you said I was possible to tag certain records together, can you just let me know how I do that and I'll leave you in peace.....

From: [REDACTED]
Sent: 03 September 2012 09:54
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Wales Office Intranet

It seems to have worked fine for me just now. Can you confirm if she has received a notification?

The steps I took:

Log in
Go to WordPress dashboard
Click on Users > Add New
Under 'Add New User', enter a username, e-mail and role
Press 'Add New User'

[REDACTED] name now appears on the list of users.
[REDACTED]

For links out to documents, can you go to:
[REDACTED]

and confirm whether or not you can see the box now? (It's not a popup. Should be near the bottom of the screen.)

[REDACTED]
[REDACTED] | <http://puffbox.com> | [REDACTED]

On Mon, Sep 3, 2012 at 9:46 AM, [REDACTED]
wrote:

Hi [REDACTED]

I'm sorry to be a nuisance, but I'm still unable to add a new user to the Intranet, this message keeps appearing :-

Only lowercase letters (a-z) and numbers are allowed.

With the document links I don't seem to be getting the pop up box you mentioned in the

18/12/2012

link below:-

[REDACTED]

And I'm unable to upload a link to the links page. Can you give me a call when you've had a look please, [REDACTED] is on my case now.

Regards & many thanks

[REDACTED]



Wales Office
Swyddfa Cymru

[REDACTED]
www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

[www.twitter.com/walesoffice](https://twitter.com/walesoffice) | [www.twitter.com/swyddfacymru](https://twitter.com/swyddfacymru)

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O'r dyddiad hwnnw ymlaen, dylid rhoi'r cyfeiriad canlynol ar unrhyw ohebiaeth ar gyfer Swyddfa Cymru: 1 Pwynt Caspian, Ffordd Caspian, Caerdydd CF10 4DQ

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Hi [REDACTED]

Regards

[REDACTED]



www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk
[www.twitter.com/walesoffice](https://twitter.com/walesoffice) | [www.twitter.com/swyddfacymru](https://twitter.com/swyddfacymru)

Hi [REDACTED]

As discussed on the phone, the www.walesoffice.gov.uk website is still being hosted from [REDACTED] server.

[REDACTED]

[REDACTED] today that [REDACTED] Defense Attorney [REDACTED] for the

REDACTED

[REDACTED]

[REDACTED]

From: [REDACTED] [mailto:[REDACTED]]
Sent: 03 September 2012 14:22
To: [REDACTED]
Subject: FW: 2012-28-08 - Scheduled Maintenance - Wales Office Web and Wordpress

Hi [REDACTED]

I'm still awaiting a response for this, can you tell me when we will stop paying for your services, in light of the fact we now use a different provider for our domain name hosting ? Look forward to your response.

[REDACTED]
[REDACTED]



Wales Office

Swyddfa Cymru

www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

[www.twitter.com/walesoffice](https://twitter.com/walesoffice) | [www.twitter.com/swyddfacymru](https://twitter.com/swyddfacymru)

From: [REDACTED]
Sent: 21 August 2012 14:44
To: [REDACTED]
Subject: RE: 2012-28-08 - Scheduled Maintenance - Wales Office Web and Wordpress

Hi [REDACTED] I don't think we currently use your services ? Can you check and let me know.

Many thanks

[REDACTED]

From: [REDACTED]
Sent: 21 August 2012 14:42
To: [REDACTED]
Subject: 2012-28-08 - Scheduled Maintenance - Wales Office Web and Wordpress

Notification of Scheduled Maintenance

Affected server / service	[REDACTED]
Maintenance window	[REDACTED]
Actions	[REDACTED]
Service Impact	[REDACTED]

Kind regards

the GSi may be automatically logged, monitored and/or recorded for legal purposes.
Wrth adael Mewnwyd Ddiogel y Llywodraeth nid oedd unrhyw feirws yn gysylltiedig â'r neges hon. Mae'n ddigon posibl y bydd unrhyw ohebiaeth drwy'r GSi yn cael ei logio, ei monitro a/neu ei chofnodi yn awtomatig am resymau cyfreithiol.

[REDACTED]

From: [REDACTED]
Sent: 03 September 2012 15:30
To: [REDACTED]
Subject: RE: FW: Wales Office website hosting

[REDACTED]

From: [REDACTED]
Sent: 03 September 2012 15:25
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: FW: Wales Office website hosting

The Wales Office website still sits on the [REDACTED] machines.

We haven't yet done anything to move it. (Strictly speaking, we haven't been commissioned to do it, and we haven't quoted for the work.)

The intranet is completely separate.

[REDACTED]
[REDACTED] | <http://puffbox.com> | [REDACTED]

On Mon, Sep 3, 2012 at 3:18 PM, [REDACTED]
wrote:

Hi [REDACTED]

I'm really very confused now, what actually should of happened ? Can either of you tell me what I need to do ?

Regards



T: [REDACTED]

www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

www.twitter.com/walesoffice | www.twitter.com/swyddfacymru

From: [REDACTED]
Sent: 03 September 2012 15:10
To: [REDACTED]

18/12/2012

I'm still awaiting a response for this, can you tell me when we will stop paying for your services, in light of the fact we now use a different provider for our domain name hosting ? Look forward to your response.

[REDACTED]

[REDACTED]



[REDACTED]

www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

www.twitter.com/walesoffice | www.twitter.com/swyddfacymru

From: [REDACTED]
Sent: 21 August 2012 14:44
To: [REDACTED]
Subject: RE: 2012-28-08 - Scheduled Maintenance - Wales Office Web and Wordpress


Hi [REDACTED] don't think we currently use your services ? Can you check and let me know.

Many thanks

[REDACTED]

18/12/2012

From: [REDACTED]
Sent: 21 August 2012 14:42
To: Wales Office Outage
Subject: 2012-28-08 - Scheduled Maintenance - Wales Office Web and Wordpress


 Description: Description: cid:image002.png@01C/

Notification of Scheduled Maintenance	
Affected server / service	[REDACTED]
Maintenance window	[REDACTED]
Actions	[REDACTED]
Service Impact	[REDACTED]
[REDACTED]	[REDACTED]

Please contact the Service Desk if you have any questions about this work.

Kind regards

[REDACTED]
[REDACTED]

 Description: Description: [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

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[REDACTED]

From: [REDACTED]
Sent: 06 September 2012 13:39
To: [REDACTED]
Subject: Links Page

[REDACTED] I'm still having trouble adding links to the links page, I'm also wondering when the twitter feeds will be added. I'm not finding buddy press particularly easy to use if I'm honest, have you got any guidance you can send me.

[REDACTED]
[REDACTED] | [REDACTED]



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Swyddfa Cymru

[REDACTED]

www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

www.twitter.com/walesoffice | www.twitter.com/swyddfacymru

[REDACTED]

From: [REDACTED]
Sent: 06 September 2012 13:44
To: [REDACTED]
Subject: FW: FW: Wales Office website hosting

Can you give me quote for this work pls.....



Wales Office
Swyddfa Cymru

[REDACTED]
www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

www.twitter.com/walesoffice | www.twitter.com/swyddfacymru

From: [REDACTED]
Sent: 06 September 2012 13:42
To: [REDACTED]
Subject: RE: FW: Wales Office website hosting

I am bemused by this - my understanding was that everything was happening at the same time and was discussed when all the web domain name ownership came up! I also thought that this would be part of the intranet money already allocated to this cost??

If this is definitely not the case, I want a quote asap and I want this sorted by the end of next week - we are wasting a fortune on web hosting.....

From: [REDACTED]
Sent: 06 September 2012 13:37
To: [REDACTED]
Subject: FW: FW: Wales Office website hosting

FYI

[REDACTED]



Wales Office
Swyddfa Cymru

[REDACTED]
www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

www.twitter.com/walesoffice | www.twitter.com/swyddfacymru

From: [REDACTED]
Sent: 03 September 2012 18:53

18/12/2012

To: [REDACTED]
Cc: [REDACTED]
Subject: RE: FW: Wales Office website hosting

Yes, that was our advice. But we've never quoted for the necessary work to move the site. It should be relatively easy, maybe a couple of days tops.

On 3 Sep 2012 15:29, [REDACTED] wrote:

From: [REDACTED]
Sent: 03 September 2012 15:25
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: FW: Wales Office website hosting

The Wales Office website still sits on the [REDACTED]

We haven't yet done anything to move it. (Strictly speaking, we haven't been commissioned to do it, and we haven't quoted for the work.)

The intranet is completely separate.

[REDACTED]
[REDACTED] <http://puffbox.com> | [REDACTED]

From: [REDACTED]
Sent: 03 September 2012 15:10
To: [REDACTED]
Cc: [REDACTED]
Subject: Wales Office website hosting

Hi [REDACTED]

As discussed on the phone, the www.walesoffice.gov.uk website is still being hosted from [REDACTED]

You can see this from the attached screenshots or by running your own whois lookup and nslookup on your domain name.

[REDACTED]

Please give me a call if you need any further information.

Regards

[REDACTED]

[REDACTED]

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From: [REDACTED]
Sent: 03 September 2012 14:22
To: [REDACTED]
Subject: FW: 2012-28-08 - Scheduled Maintenance - Wales Office Web and Wordpress

Hi [REDACTED]

I'm still awaiting a response for this, can you tell me when we will stop paying for your services, in light of the fact we now use a different provider for our domain name hosting ? Look forward to your response.

[REDACTED]

[REDACTED]



[REDACTED]

www.walesoffice.gov.uk | www.swyddfa.cymru.gov.uk

18/12/2012

www.twitter.com/walesoffice | www.twitter.com/swyddfacymru


From: [REDACTED]
Sent: 21 August 2012 14:44
To: [REDACTED]
Subject: RE: 2012-28-08 - Scheduled Maintenance - Wales Office Web and Wordpress

Hi [REDACTED] I don't think we currently use your services ? Can you check and let me know.

Many thanks

[REDACTED]

From: [REDACTED]
Sent: 21 August 2012 14:42
To: [REDACTED]
Subject: 2012-28-08 - Scheduled Maintenance - Wales Office Web and Wordpress

 Description: Description:
cid:image002.png@01C/

Notification of Scheduled Maintenance

Affected server / service	[REDACTED] Web Wordpress [REDACTED]
Maintenance window	[REDACTED]
	[REDACTED]

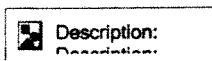
18/12/2012

Actions	
	[REDACTED]
Service Impact	[REDACTED]
[REDACTED]	[REDACTED]

Please contact the Service Desk if you have any questions about this work.

Kind regards

[REDACTED]
[REDACTED]



E: [REDACTED]
T: [REDACTED]
F: [REDACTED]

[REDACTED]

[REDACTED]

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[REDACTED]

From: [REDACTED]
Sent: 06 September 2012 15:17
To: [REDACTED]
Subject: RE: Links Page

Thanks [REDACTED] I'm getting in a terrible muddle with this. On the links page I just wanted links to external site, eg No 10 etc. Would you be around for a 5 minute chat, tomorrow morning? I would absolutely like to get this done and dusted as quickly as possible, thanks for sorting.

[REDACTED]



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From: [REDACTED]
Sent: 06 September 2012 15:13
To: [REDACTED]
Subject: Re: Links Page

Hi [REDACTED]

Haven't yet had a chance to work out what's wrong with the Twitter thing, I'm afraid. Considering alternative methods.

On links... you've got slightly the wrong end of the stick. You've put an address in the 'Page Links To' box for the page called 'Links', which is why the tab takes you to the Downing Street website. That 'Page Links To' box effectively overrides everything else you might do on that page.

However... I see you have already entered a lot of links into the Links section of WordPress. If you're happy (or certainly, happier) using this section, we can make use of these.

I've tidied that Links list up a bit, removing the 'Blogroll' category, and categorising them all as 'Links'. I've also removed the default WordPress links, as I doubt anyone wants these.

I'll code up a page now, which automatically shows all these links on the existing Links page.

Rgds
[REDACTED]

[REDACTED] <http://puffbox.com> [REDACTED]

On Thu, Sep 6, 2012 at 1:39 PM, [REDACTED]

wrote:

[REDACTED] I'm still having trouble adding links to the links page, I'm also wondering when the twitter feeds will be added. I'm not finding buddy press particularly easy to use if I'm honest, have you got any guidance you can send me.



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[REDACTED]

From: [REDACTED]
Sent: 06 September 2012 15:27
To: [REDACTED]
Subject: RE: Links Page

I bet :) Thanks [REDACTED] I'll give you a call mid morning then if that's ok ? There are a few bit and bit I can't work out for the life of me, a call may suffice. Many thanks.

[REDACTED]



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From: [REDACTED]
Sent: 06 September 2012 15:24
To: [REDACTED]
Subject: Re: Links Page

Yes, I'm certainly around tomorrow morning.

If you need me to come in and walk you through some of the setup, I'm happy to do that too - next week maybe. I'm as keen as you are, to see you all up and running.

[REDACTED]
[REDACTED] <http://puffbox.com> [REDACTED]

On Thu, Sep 6, 2012 at 3:17 [REDACTED] wrote:

Thanks [REDACTED] I'm getting in a terrible muddle with this. On the links page I just wanted links to external site, eg No 10 etc. Would you be around for a 5 minute chat, tomorrow morning ? I would absolutely like to get this done and dusted as quickly as possible, thanks for sorting.

[REDACTED]



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www.twitter.com/walesoffice | www.twitter.com/swyddfacymru

From: [REDACTED]
Sent: 06 September 2012 15:13
To: [REDACTED]
Subject: Re: Links Page

Hi [REDACTED]

Haven't yet had a chance to work out what's wrong with the Twitter thing, I'm afraid. Considering alternative methods.

On links... you've got slightly the wrong end of the stick. You've put an address in the 'Page Links To' box for the page called 'Links', which is why the tab takes you to the Downing Street website. That 'Page Links To' box effectively overrides everything else you might do on that page.

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I'll code up a page now, which automatically shows all these links on the existing Links page.

Rgds

[REDACTED]

[REDACTED]

[REDACTED] <http://puffbox.com> | [REDACTED]

On Thu, Sep 6, 2012 at 1:39 PM, [REDACTED] wrote:

[REDACTED] I'm still having trouble adding links to the links page, I'm also wondering when the twitter feeds will be added. I'm not finding buddy press particularly easy to use if I'm honest, have you got any guidance you can send me.

[REDACTED]

[REDACTED]

 [REDACTED]

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[REDACTED]

From: [REDACTED]
Sent: 11 September 2012 14:29
To: [REDACTED]
Subject: I know I said I wouldn't bother you.....

Sorry about this, I still can't add [REDACTED] can you take a look at this she is getting quite agitated! I've sent it round to the ICG group will let you know there comments when I receive them.

Thanks

[REDACTED]
[REDACTED]



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[REDACTED]

From: [REDACTED]
Sent: 15 October 2012 12:21
To: [REDACTED]
Subject: Intranet

Hi [REDACTED]

Hope your well. [REDACTED] from [REDACTED] has just called they have asked me to ask you a few questions about the site, in terms of [REDACTED] and our intranet (although everything has been approved):-

Where is this stored – details on hosting. Is it hosted on GSI or the internet? Could you please provide details of the physical location and the networks that connect to DISC for access.

Please confirm the protective marking on the data on the site and whether the standard users will be reading or reading & writing (assuming that the admin users will be writing)

Can you get the owners of the page to confirm the optimum IE settings to do the website (e.g. will it require Flash, ActiveX, Java Etc).

[REDACTED]

Regards & many thanks

[REDACTED]



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[REDACTED]

From: [REDACTED]
Sent: 16 October 2012 09:44
To: [REDACTED]
Subject: RE: Intranet

Thanks [REDACTED]

[REDACTED]



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[REDACTED]

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[www.twitter.com/walesoffice](https://twitter.com/walesoffice) | [www.twitter.com/swyddfacymru](https://twitter.com/swyddfacymru)

From: [REDACTED]
Sent: 16 October 2012 09:30
To: [REDACTED]
Subject: Re: Intranet

Hi [REDACTED]

Good to see [REDACTED] taking an interest of some kind.

Everything is hosted on the general public internet. There is no special connection with [REDACTED] or any other government systems. We've made that clear from the start.

If they need details of the physical setup, best to put them in direct contact with [REDACTED] at [REDACTED]

We've said all along that the site should not be used for anything sensitive in nature. That's more a question for Wales Office policy than the technology.

We use the built-in WordPress user role structure. Some people can upload documents directly into the system. Others can submit items for review by a more senior user. Others don't have any upload rights at all. This can all be reviewed and adjusted post-launch if desired.

We are using an open-source [REDACTED] Full details on its security model, and full access to its code, at:

[REDACTED]

[REDACTED]

[REDACTED]

There are no special technological requirements, other than basic web browsing with Javascript and cookies. No Flash, no Java, no ActiveX.

If they want to see the underlying system, there's no problem giving them a login.

18/12/2012

I've been sitting on the migration proposal waiting to hear from you. I'll get it to you in the next day or so.

Rgds
[REDACTED]

[REDACTED]
[REDACTED] <http://puffbox.com> | [REDACTED]

On Mon, Oct 15, 2012 at 12:20 PM, [REDACTED]
wrote:

Hi [REDACTED]

Hope your well. [REDACTED] from [REDACTED] as just called they have asked me to ask you a few questions about the site, in terms of [REDACTED] and our intranet (although everything has been approved):-

- Where is this stored – details on hosting. Is it hosted on GSI or the internet? Could you please provide details of the physical location and the networks that connect to DISC for access.
- Please confirm the protective marking on the data on the site and whether the standard users will be reading or reading & writing (assuming that the admin users will be writing)
- Can you get the owners of the page to confirm the optimum IE settings to do the website (e.g. will it require Flash, ActiveX, Java Etc).

Last thing, you were going to send me a **quote** for moving our website over to [REDACTED], can you send that through when you've got a minute and I'll try and get the ball rolling this end.

Regards & many thanks

[REDACTED]
[REDACTED]



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[REDACTED]

From: [REDACTED]
Sent: 16 October 2012 10:43
To: [REDACTED]
Subject: RE: Intranet

Lol :) your too honest for your own good I would never of noticed.

[REDACTED]



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From: [REDACTED]
Sent: 16 October 2012 10:40
To: [REDACTED]
Subject: Re: Intranet

PS Sorry, I just took the intranet down (by accident) for a few minutes there.

Was trying to fix the problem with the weather. I've got something which works perfectly on my own setup here... but when I pushed it over to the 'live' site, it broke the entire thing. Whoops. No idea why that might have happened!

I've removed the entire weather component for the moment, just in case. But rest assured, a fix (which doesn't destroy everything) is imminent.

[REDACTED] <http://puttibox.com> | [REDACTED]

On Tue, Oct 16, 2012 at 9:44
wrote:

Thanks [REDACTED]

[REDACTED]



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Sent: 16 October 2012 09:30
To: [REDACTED]
Subject: Re: Intranet

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Everything is hosted on the general public internet. There is no special connection with [REDACTED] or any other government systems. We've made that clear from the start.

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[REDACTED]
[REDACTED]
[REDACTED]

There are no special technological requirements, other than basic web browsing with Javascript and cookies. No Flash, no Java, no ActiveX.

If they want to see the underlying system, there's no problem giving them a login.

I've been sitting on the migration proposal waiting to hear from you. I'll get it to you in the next day or so.

Rgds
[REDACTED]

[REDACTED]
[REDACTED] puffbox.com [REDACTED]

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[REDACTED] wrote:

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Last thing, you were going to send me a **quote** for moving our website over to [REDACTED] can you send that through when you've got a minute and I'll try and get the ball rolling this end.

Regards & many thanks

[REDACTED]
[REDACTED]



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