

Social Security and Child Support Statistics: 1 April 2011 to 31 August 2011

Statistical Notice

Published 6 October, 2011

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Introduction

This Statistical Notice presents information on the activity of the Social Security and Child Support (SSCS) tribunal for the period, 1 April 2011 to 31 August 2011.

I have taken the decision to release this information outside the usual timetable for Statistical Releases, due to the amount of Parliamentary and media interest in the work of SSCS over recent months, and to ensure that debate is informed by the latest data. It should be noted that information is provisional management information and may be amended when Official Statistics are published. This notice will be published monthly until the end of calendar year, when we will review the need for monthly publication. This is the eighth of such reports and they have been published at www.justice.gov.uk/publications/statistics-and-data/tribunals/sscs-stats.htm.

Quarterly Official Statistics for Tribunals, for all four quarters of 2010-11 (April 2010 to March 2011) and April to June of 2011 have been published and are available at www.justice.gov.uk/publications/statistics-and-data/tribunals/quarterly.htm.

Annual Official Statistics for Tribunals for 2010-11 have been published. The report is available at www.justice.gov.uk/publications/statistics-and-data/tribunals/annual-stats.htm.

Iain Bell

Chief Statistician

Ministry of Justice

Key Findings ¹

The Social Security and Child Support Tribunal (SSCS) arranges and carries out independent hearings for appeals on decisions made by the Department for Work and Pensions (including Jobcentre Plus, Child Support Agency and the Disability and Carers Service), as well as other government departments (HM Revenue and Customs) and local authorities.

SSCS had 150,400 receipts between 1 April 2011 and 31 August 2011, a decrease of 12% compared to the same period last year (170,800), but 34% higher than for the same period in 2009 (112,600). There has been a 28% increase in the number of disposals by this jurisdiction from 141,500 in the year to 31 August 2010, to 180,500 in the year to 31 August 2011. There were 72% more disposals in the five months ending 31 August 2011, when compared with the same five-month period in 2009 (104,900).

Receipts and Disposals

- The number of receipts in August 2011 (30,400) was 24% lower than August 2010 (40,100), but 24% higher than August 2009 (24,500).
- Disposals in August 2011 (37,400) were 27% higher than August 2010 (29,400) and 84% higher than August 2009 (20,400).
- In August 2011, the number of disposals exceeded receipts for the eighth consecutive month².
- For Employment Support Allowance (ESA) and Incapacity Benefit (IB) specifically:
 - The number of ESA/IB receipts in August 2011 (14,200) was 4% lower than last month (14,800)³, 40% lower than in August 2010 (23,600) but 8% higher than August 2009 (13,100).
 - Disposals in August 2011 were 19,300, 15% higher than in August 2010 (16,800) and more than double the number of disposals in August 2009 (7,900).

¹ Some figures for 2010-11 and April to June 2011 may have changed slightly from earlier publications as a result of a final end of year reconciliation for 2010-11 and a quarterly reconciliation of data for April to June 2011.

² The statistics are based on case management systems where a number of processes are recorded throughout the life of an appeal. In some instances, a case can re-enter the process or have a number of outcomes, meaning that there is not necessarily one receipt or one disposal per case. The quality of management information is being examined. Thus, care should be taken when comparing receipts and disposals.

³ However, it should be noted that there will be some differences in monthly figures because of seasonality.

- ESA/IB disposals outstripped receipts in August 2011 for the tenth consecutive month.

Caseload Outstanding

- At 31 August, 2011, the caseload outstanding was 168,400, a decrease of 3% on the number at 31 July 2011 (174,400) and 4% lower than at 31 August 2010 (176,000). The caseload outstanding has decreased in six of the last seven months. However, it is still 114% higher than the 78,800 outstanding at 31 August 2009.
- For ESA and IB cases, the number outstanding has continued to fall from 89,200 in July 2011 to 84,800 in August 2011.

Clearances and Timeliness

- The average clearance time (from receipt to disposal) has generally been increasing over the last couple of years. In August 2011, this average was 24.4 weeks compared with 24.6 weeks in July 2011 and 19 weeks in August 2010.

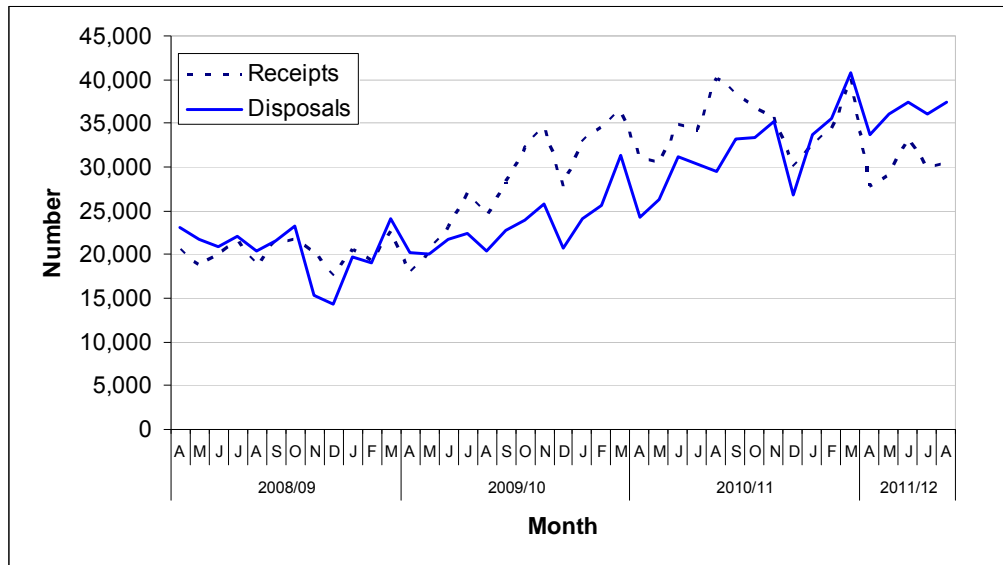
Commentary

Receipts and Disposals (Tables 1.1 and 2.1)

1. The Social Security and Child Support (SSCS) tribunal had 150,400 receipts in the period 1 April 2011 to 31 August 2011. Receipts to SSCS have been increasing over the last couple of years, with peaks of 40,100 in August 2010 and 40,200 in March 2011. The level of receipts has varied since August 2010 and the 150,400 receipts in the period 1 April 2011 to 31 August 2011 are 12% lower than in the same period of 2010-11 (170,800). However, they are still 34% higher than the same period in 2009 (112,600).

2. The number of receipts in August 2011 (30,400) was 24% lower than August 2010 (40,100), but 24% higher than August 2009 (24,500).

Figure 1: Receipts and Disposals from April 2008 to August 2011



Source: SSCS monthly returns

3. Between 1 April 2011 and 31 August 2011, SSCS disposed of 180,500 cases – an increase of 28% on the number disposed of in the same period in 2010 (141,500), and 72% on the number in 2009 (104,900).

4. **Figure 1** shows the trend in receipts and disposals. The number of disposals has generally been rising since December 2009. In August 2011 there were 37,400 disposals - 27% higher than August 2010 (29,400), and 84% higher than August 2009 (20,400). The number of disposals in August 2011 exceeded receipts for the eighth consecutive month.

Receipts and Disposals by Benefit Type (Tables 1.1 and 2.1)

5. Of those 150,400 cases received between 1 April 2011 and 31 August 2011:

- 75,500 or 50% related to Employment Support Allowance (ESA)/Incapacity Benefit (IB);
- 33,200 or 22% were for Disability Living Allowance/Attendance Allowance (DLA/AA);
- 20,900 or 14% were for Job Seeker's Allowance (JSA).

6. The rise in SSCS receipts over recent years has mainly been caused by the introduction of Employment Support Allowance in October 2008 to replace Incapacity Benefit. In the period 1 April 2011 to 31 August 2011, SSCS had 75,500 receipts for these two benefit types – 23% lower than the same period last year (98,500), and 49% more than received in the year to date to 31 August 2009 (50,500). Individually, receipts in Employment Support Allowance fell by 14% compared with 1 April 2010 to 31 August 2010, whilst receipts for Incapacity Benefit fell by 73% over the same period⁴.

7. Sizeable monthly increases in ESA/IB receipts were seen from June 2009 when receipts were 10,200, and the number generally continued to rise until August 2010, when ESA/IB receipts reached a peak of 23,600. Since August 2010, the number of ESA/IB receipts fluctuated and were at 22,400 receipts in March 2011. The number of ESA/IB receipts was 14,200 in August 2011, 40% lower than August 2010 (23,600) and the lowest since August 2009.

8. Examining the other benefit types, the majority saw a fall in the number of receipts when comparing the period 1 April 2011 to 31 August 2011 with the same period in 2010. There were however, increases in the number of receipts for Pension Credits, Carers Allowance, Job Seeker's Allowance (JSA), Social Fund, Tax Credits and Compensation Recovery Unit.

Between 1 April -31 August 2010 and 1 April - 31 August 2011:

- Pension Credit receipts increased by 52% to 870;
- Social Fund receipts increased by 51% to 3,000;
- Carers Allowance receipts increased by 48% to 890;

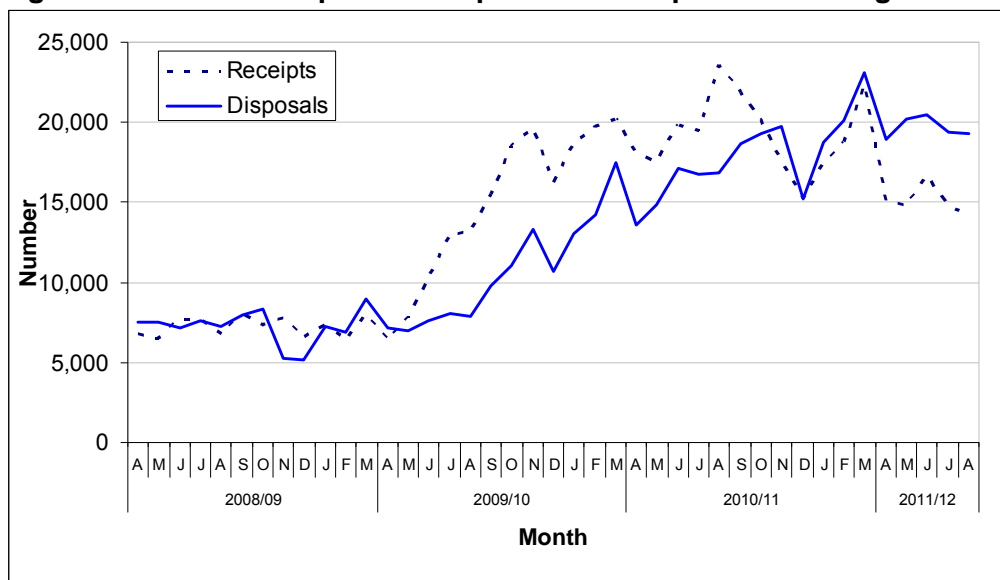
⁴ This may be partly as a result of no new Incapacity Benefit claims being accepted from February 2011

- Compensation Recovery Unit receipts increased by 43% to 170;
- Industrial Injuries Disablement Benefit (IIDB) fell by 42%, from 4,000 to 2,300;
- Tax Credits increased by 37% to 1,600;
- Income Support fell by 33%, from 6,600 to 4,400;
- JSA receipts increased by 30% to 20,900;
- Housing/Council Tax benefits fell by 9% from 5,300 to 4,800;
- Disability Living Allowance/Attendance Allowance increased by 2% from 32,500 to 33,200.

9. In the period 1 April 2011 to 31 August 2011, 98,300 ESA/IB cases were disposed of – 54% of all SSCS disposals for that period. This is 24% greater than the number in April to August 2010 (79,100) and 160% higher than the number of in the same period in 2009 (37,800).

10. The number of ESA/IB disposals has been generally increasing since June 2009. Disposals in August 2011 (19,300) were 15% higher than August 2010 (16,800) and more than double the disposals in August 2009 (7,900). The number of ESA/IB disposals has outstripped receipts for each of the past ten consecutive months.

Figure 2: ESA/IB Receipts and Disposals from April 2008 to August 2011



Source: SSCS monthly returns

Outcome of hearings (Table 2.2)

11. Table 2.2 provides some information on the outcome of Social Security and Child Support cases that were cleared at hearing⁵, and whether the decision was found in favour of the appellant or if the original decision made by DWP was upheld. In the period 1 April to 31 August 2011, there were 140,100 hearing clearances. Of these, 35% were found in favour of the appellant, but there is some variation in that proportion by benefit type:

- 40% of ESA/IB decisions in favour of the appellant;
- 38% of DLA/AA;
- 27% of Income Support;
- 15% of JSA; and
- 7% of Social Fund.

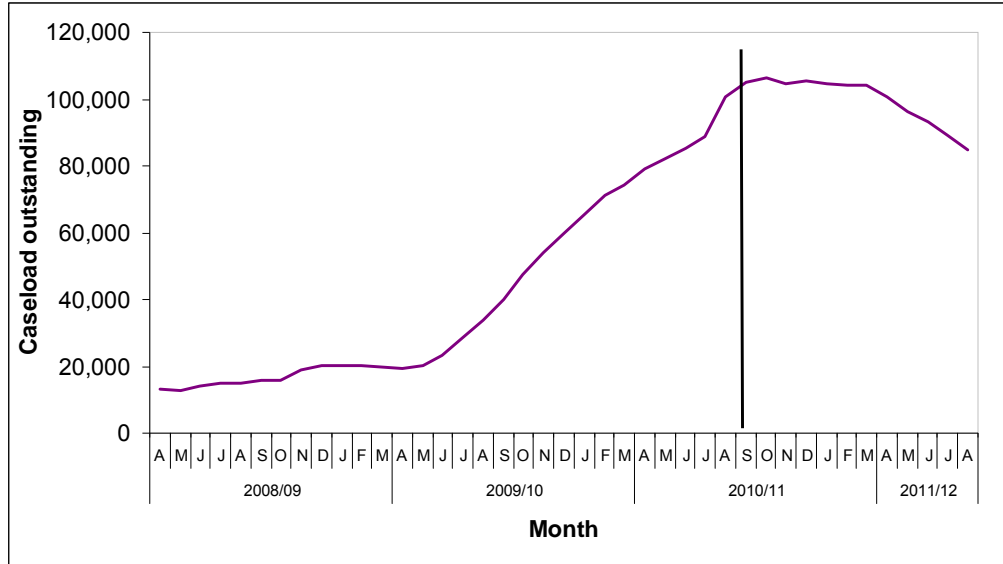
Caseload Outstanding (Table 3.1)

12. At 31 August, 2011, the caseload outstanding was 168,400, a decrease of 3% on the number at 31 July 2011 (174,400) and 4% lower than at 31 August 2010 (176,000). Although this is the sixth decrease in the last seven months, the caseload outstanding is still 114% higher than the 78,800 outstanding at 31 August 2009. Over half of the outstanding caseload is ESA and IB cases. There were 84,800 ESA and IB cases outstanding at 31 August 2011, compared to 89,200 in July 2011 and 100,700 at 31 August 2010.

13. **Figure 3** shows significant rises in the caseload outstanding (for the "04 Tribunal Category/ ESA/IB"³) around the time that receipts of ESA/IB started to increase. Since the start of the year ESA/IB outstanding has continued to fall.

⁵ These are cleared via a Tribunal (could be a panel or a member of the Judiciary sitting alone) with a decision/outcome.

Figure 3: Caseload Outstanding for “04 Tribunal Category/ESA/IB” from April 2008 to August 2011⁶



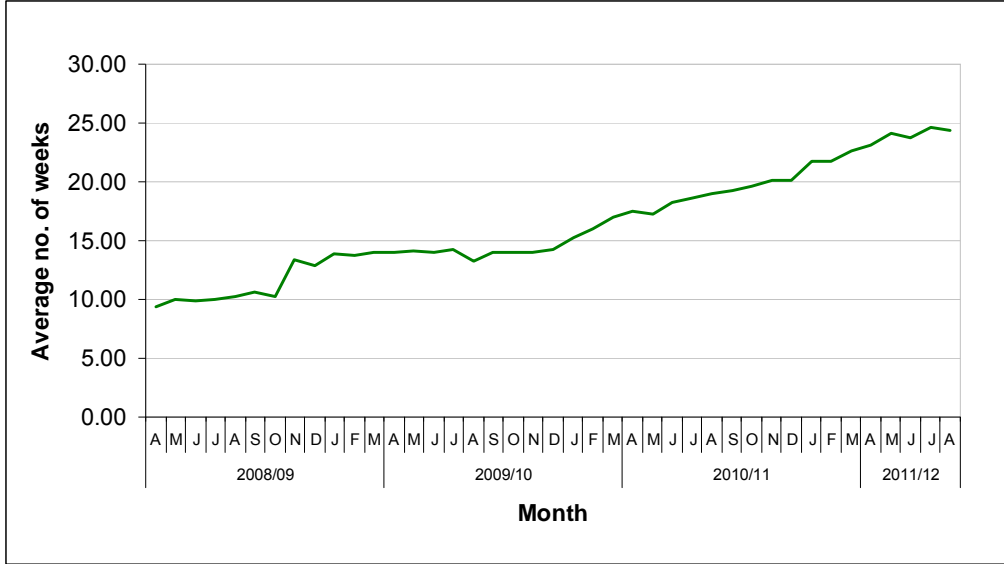
Source: SCS monthly returns

Timeliness

14. A measure of timeliness has been examined showing the average amount of time (in weeks) taken from receipt at the tribunal to clear or dispose of a case. **Figure 4** shows that the average clearance time has been increasing over the last couple of years. In August 2011, this average was 24.4 weeks for all benefits combined, a decrease from the position held in July 2011 of 24.6. The average clearance time for ESA/IB cases was 25.2 weeks in August 2011. Individually, the average clearance time for ESA cases was 24.3 weeks, IB cases 32.1 weeks, DLA 28.7 weeks and JSA cases 14.4 weeks for August 2011.

⁶ There is a discontinuity in the data series. All ESA/IB outstanding caseload captured from August 2010. Prior to this date some cases were dealt with as Category 01 and are not included.

Figure 4: Average Clearance time for all SSCS disposals from April 2008 to August 2011



Source: SSCS monthly returns

Explanatory notes

Data quality and sources

Information presented in this report is drawn from administrative sources. It should be noted that some information contained in this notice is provisional management information and may be amended when Official Statistics are published. Care should be taken when examining monthly trends as there will be some seasonality in the data.

Definitions

Receipt – Volumetric term covering the acceptance of a case within Her Majesty's Courts and Tribunals Service.

Disposal – A disposal is the closure of a case when work has ceased to be done. This can be through a claim being withdrawn, settled, dismissed or being heard at a hearing.

Hearing clearance – these are cleared via a Tribunal (could be a panel or member of the Judiciary sitting alone) with a decision/outcome.

Non-hearing clearance – these are cases withdrawn prior to a hearing, struck out or superseded. There are some Tribunal judgements (some go the judge who decides that they should be struck out).

Hearing – The hearing is a meeting at which the tribunal panel considers evidence (either orally or paper based) and reaches a decision (where the decision may be to adjourn or to agree a final outcome). If the hearing is adjourned and restarted, it counts as one hearing.

Examples of hearings include:

- Paper hearings;
- Oral hearings;
- Case Management Discussions;
- Decision on Eligibility.

Oral Hearing – A hearing where the party(ies) and/or their representative(s) have been invited to attend (this can be by telephone or by video conference).

Paper Hearing – Consideration of the case using documents, and not requiring any physical appearance by the parties.

Decision in favour – Decision in favour of the appellant.

Decision upheld – Decision made by the First Tier Agency (Department of Work and Pensions) upheld by the Tribunal.

Withdrawal – The applicant/claimant/appellant ceases action either before or at the hearing.

Settlement – Cases settled without the need for a hearing. A third party may have been involved in the process.

Outcome of hearing – The outcome of the hearing is the final determination of the proceedings or of a particular issue in those proceedings.

Caseload outstanding – The number of cases outstanding at the end of the period and still waiting to be dealt with to completion.

Contact points for further information

Current and previous editions of this publication are available for download at www.justice.gov.uk/publications/statistics-and-data/tribunals/sscs-stats.htm .

Spreadsheet files of the tables and graphs contained in this document are also available for download from this address.

Press enquiries should be directed to the Ministry of Justice press office:

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Tables

Symbols and conventions

Figures in the tables are rounded independently and thus may not add to totals because of rounding. The following conventions have been used throughout:

- Values less than 100 remain as unit values.
- Values from 100 to 999 are rounded to the nearest 10.
- Values of 1,000 and over are rounded to the nearest hundred.

The following symbols have been used throughout the tables in this bulletin:

.	= Not applicable
..	= Not available
-	= Small Value
0	= Nil
(r)	= Revised data
(p)	= Provisional data

Table 1.1 SSCS Receipts by Benefit Type

Benefit	2009-10					2010-11					2011-12 ^P			
	Q 1	Q 2	Q 3	Q 4	Total	Q1	Q2	Q3	Q4	Total	Q1 ^{P,r}	July 2011 ^P	August 2011 ^P	YTD ^P
	Attendance Allowance	790	1,000	980	1,100	3,900	870	1,100	1,100	1,100	4,200	950	340	380
Disability Living Allowance	15,900	16,900	18,800	20,100	71,700	17,300	21,000	21,400	19,900	79,400	17,800	6,600	7,100	31,500
Bereavement Benefit	140	140	150	120	530	120	110	140	120	500	140	38	17	200
Carer's Allowance	260	380	260	210	1,100	310	440	420	460	1,600	510	200	190	890
Child Benefit Lone Parent	340	490	350	420	1,600	340	640	480	500	1,900	330	110	100	550
Child Support Allowance	1,100	1,000	940	1,100	4,200	940	930	920	940	3,700	820	310	300	1,400
Credits (Other)	0	0	0	0	0	0	-	-	-	5	-	0	0	-
Tax Credits	390	340	300	550	1,600	710	720	670	930	3,000	880	330	430	1,600
COEG	-	-	-	0	-	-	-	-	0	-	0	0	0	0
Compensation Recovery Unit	83	73	120	94	370	75	87	100	100	370	96	30	48	170
Housing/Council Tax	3,100	3,200	3,100	3,100	12,500	3,100	3,300	3,000	3,000	12,300	2,700	1,000	1,100	4,800
Disability Working Allowance	-	0	0	-	-	0	0	-	0	-	0	0	0	0
Employment Support Allowance	10,100	29,000	41,100	46,500	126,800	46,000	55,700	44,800	50,800	197,400	42,900	14,500	14,000	71,400
Health in Pregnancy Grant	0	120	270	220	610	120	93	50	130	390	80	9	-	91
Home Responsibilities Protection	-	-	12	10	25	7	6	-	9	25	-	-	-	-
Incapacity Benefit	14,200	12,600	13,100	12,200	52,200	9,400	9,100	8,000	7,700	34,300	3,600	310	190	4,100
Income Support	3,900	4,100	3,800	4,200	16,000	3,900	4,000	4,000	3,100	15,100	2,600	850	950	4,400
Industrial Death Benefit	0	0	-	-	-	-	0	0	0	-	-	0	0	-
Industrial Injuries Disablement Benefit	1,700	1,100	1,800	2,700	7,300	2,600	2,200	2,300	2,100	9,200	1,400	470	480	2,300
Job Seekers Allowance	6,900	7,300	7,600	9,300	31,100	8,800	11,500	12,900	13,800	47,000	12,700	4,000	4,200	20,900
Lookalikes	0	-	-	-	-	-	-	-	-	8	-	0	0	-
Maternity Benefit/Allowances	67	64	54	69	250	57	71	57	48	230	51	11	11	73
Others (Extinct/Rare Benefits)	16	19	31	14	80	37	58	33	16	140	18	-	5	27
Penalty Proceedings	0	0	0	0	0	-	0	0	-	-	0	0	0	0
Pension credit	400	370	460	460	1,700	330	360	390	530	1,600	570	150	150	870
Retirement Pension	250	160	190	220	810	220	190	270	280	960	190	64	82	340
Severe Disablement Benefit/Allowance	33	32	29	36	130	26	23	42	39	130	28	-	8	38
Social Fund	1,400	1,200	970	1,100	4,700	1,300	1,000	1,200	1,400	4,800	1,600	600	740	3,000
Vaccine Damage Appeals	0	-	-	-	6	-	-	-	-	7	-	-	-	5
Total	61,100	79,800	94,600	103,800	339,200	96,500	112,600	102,500	106,900	418,500	90,000	30,000	30,400	150,400

Source: SSCS Quarterly Reconciled Returns/SSCS GAPS 2 database

Figures may not add to totals because of rounding

- . Not applicable
- .. Not available
- Small Value

0 Nil

(r) Revised data

(p) Provisional data

Table 2.1 SSCS Disposals by Benefit Type

Benefit	2009-10					2010-11					Rounded Numbers			
	Q 1	Q 2	Q 3	Q 4	Total	Q1	Q2	Q3	Q4	Total	Q1 ^{P, r}	July 2011 ^P	August 2011 ^P	YTD ^P
	Attendance Allowance	880	920	910	840	3,500	850	860	850	1,000	3,600	1,100	410	460
Disability Living Allowance	17,500	17,000	15,500	15,500	65,400	15,600	16,300	15,100	18,200	65,100	19,700	7,600	8,200	35,400
Bereavement Benefit	120	150	130	120	520	110	100	110	150	480	120	33	45	200
Carer's Allowance	320	340	280	260	1,200	220	340	370	400	1,300	430	160	170	760
Child Benefit Lone Parent	450	450	380	370	1,700	350	450	480	510	1,800	460	130	130	720
Child Support Allowance	1,200	1,200	1,000	880	4,300	860	870	860	990	3,600	920	400	320	1,600
Credits (Other)	0	0	0	0	0	0	0	-	-	-	-	0	0	-
Tax Credits	320	430	330	350	1,400	510	700	730	860	2,800	840	280	300	1,400
COEG	0	0	-	-	-	0	0	0	-	-	-	0	-	-
Compensation Recovery Unit	96	88	89	86	360	71	79	100	88	340	89	41	51	180
Housing/Council Tax benefit	3,300	3,300	3,100	3,200	12,900	2,800	3,100	3,100	3,300	12,300	2,900	980	1,100	4,900
Disability Working Allowance	0	-	0	0	-	0	0	-	-	-	0	0	-	-
Employment Support Allowance	2,300	11,200	23,400	33,600	70,500	35,500	42,700	45,900	52,500	176,600	51,000	16,900	17,000	85,000
Health in Pregnancy Grant	0	50	140	230	420	160	130	83	120	480	100	27	21	150
Home Responsibilities Protection	-	-	-	10	16	7	11	-	10	30	7	0	-	9
Incapacity Benefit	19,500	14,400	11,600	11,200	56,800	10,100	9,500	8,400	9,400	37,400	8,600	2,400	2,300	13,300
Income Support	5,300	4,700	4,000	3,800	17,700	3,500	3,900	4,100	4,300	15,700	3,400	1,000	1,100	5,600
Industrial Death Benefit	0	0	0	0	0	-	-	0	0	-	0	0	0	0
Industrial Injuries Disablement Benefit	1,700	1,700	1,300	1,400	6,000	1,900	2,100	2,000	2,100	8,100	2,100	620	720	3,400
Job Seekers Allowance	6,900	7,600	6,900	7,500	28,800	7,700	10,000	11,400	14,000	43,100	13,100	4,300	4,500	21,900
Lookalikes	0	0	-	-	-	-	-	0	-	6	-	0	0	-
Maternity Benefit/Allowances	65	68	54	54	240	58	69	60	47	230	65	12	14	91
Others (Extinct/rare Benefits)	23	21	14	20	78	18	15	28	18	79	21	8	8	37
Penalty Proceedings	0	0	0	0	0	0	0	-	0	-	0	0	-	-
Pension Credit	430	420	370	430	1,600	360	390	430	480	1,700	530	160	190	880
Retirement Pension	260	220	160	200	850	190	190	210	270	870	230	60	96	390
Severe Disablement Benefit/Allowance	41	32	24	22	120	27	27	36	28	120	30	16	13	59
Social Fund	1,400	1,300	990	980	4,700	1,000	1,200	1,000	1,300	4,500	1,300	530	630	2,500
Vaccine Damage Appeals	-	0	-	-	-	0	-	-	-	8	-	0	0	-
Total	62,100	65,600	70,500	81,000	279,300	81,800	93,000	95,300	110,100	380,200	107,200	36,000	37,400	180,500

Source: SSCS Quarterly Reconciled Returns/SSCS GAPS 2 database

Figures may not add to totals because of rounding

. Not applicable

.. Not available

- Small Value

0 Nil

(r) Revised data

(p) Provisional data

Table 2.2 SSCS Hearing Outcomes by Benefit Type ¹

Benefit	2010-11												Q1 ^{p,r}			July 2011 ^p			August 2011 ^p					
	Quarter 1			Quarter 2			Quarter 3			Quarter 4			2010-11 Total			Cleared at Hearing	Decision in Favour ²	Decision Upheld ³	Cleared at Hearing	Decision in Favour ²	Decision Upheld ³	Cleared at Hearing	Decision in Favour ²	Decision Upheld ³
	Cleared at Hearing	Decision in Favour ²	Decision Upheld ³	Cleared at Hearing	Decision in Favour ²	Decision Upheld ³	Cleared at Hearing	Decision in Favour ²	Decision Upheld ³	Cleared at Hearing	Decision in Favour ²	Decision Upheld ³	Cleared at Hearing	Decision in Favour ²	Decision Upheld ³									
		%	%		%	%		%	%		%	%		%	%		%	%		%	%		%	%
Attendance Allowance	600	24	74	580	24	74	550	22	76	670	26	73	2,400	24	74	840	25	74	300	23	75	320	28	71
Disability Living Allowance	12,500	39	59	12,700	38	61	11,600	38	61	14,100	38	61	50,900	38	60	15,900	39	59	6,200	39	60	6,700	39	59
Bereavement Benefit	75	9	91	80	5	95	72	21	78	110	7	93	340	10	90	87	11	89	22	23	77	35	9	91
Carer's Allowance	140	9	91	200	11	87	250	9	91	260	15	85	850	11	88	260	11	88	100	16	81	110	11	89
Child Benefit Lone Parent	210	8	91	260	11	88	300	6	94	330	9	91	1,100	8	91	310	9	90	90	11	89	97	15	85
Child Support Allowance	600	47	51	630	44	53	630	39	58	700	40	57	2,600	42	55	620	41	53	280	43	53	220	37	59
Credits (Other)	0	.	.	0	.	.	0	0	100	0	.	.	0	.	.
Tax Credits	300	9	91	440	7	92	420	14	86	470	9	89	1,600	10	89	450	11	88	150	13	87	180	8	91
COEG	0	.	.	0	.	.	0	0
Compensation Recovery Unit	43	37	63	49	41	59	57	42	56	41	29	71	190	38	62	42	52	48	23	39	61	24	63	38
Housing/Council Tax benefit	1,900	27	72	2,000	21	78	2,200	23	76	2,300	22	77	8,300	23	76	1,800	23	77	660	21	79	690	20	80
Disability Working Allowance	0	.	.	0	0	.	.	0
Employment Support Allowance	26,200	39	60	31,000	37	62	31,800	36	63	38,200	38	62	127,100	37	62	40,900	38	62	13,900	37	62	13,800	38	62
Health in Pregnancy Grant	91	11	89	72	8	92	58	3	97	66	5	95	290	7	93	65	6	94	21	5	95	15	13	87
HRP	.	.	.	8	0	100	.	.	.	7	0	100	21	0	100	6	17	83	0
Incapacity Benefit	8,400	52	47	7,900	49	50	7,000	48	52	7,900	50	49	31,200	50	50	7,400	50	50	2,200	52	47	2,100	51	49
Income Support	2,300	32	67	2,600	26	73	2,700	28	70	3,000	27	72	10,500	28	71	2,300	28	71	700	29	70	740	23	74
Industrial Death Benefit	0	.	.	0	0	.	.	0	.	.	0	.	.
Industrial Injuries Disablement Benefit	1,400	37	60	1,700	32	64	1,500	34	62	1,600	35	62	6,300	35	62	1,800	33	65	520	33	65	630	37	61
Job Seekers Allowance (JSA)	4,700	15	84	6,300	12	88	7,500	14	86	9,000	13	87	27,500	13	86	8,400	14	85	2,800	15	85	2,900	16	83
Lookalikes	0	5	40	60	.	.	.	0	.	.	0	.	.
Maternity Benefit/Allowances	41	15	85	38	13	87	38	11	89	32	6	94	150	11	89	43	2	95	6	0	100	8	13	87
Others (Extinct/rare Benefits)	8	38	63	11	45	55	24	29	58	11	36	64	54	35	59	11	27	55
Penalty Proceedings	0	.	.	0	0	0	.	.	0
Pension Credit	230	20	78	260	23	76	270	32	68	280	19	79	1,000	23	75	260	25	74	88	31	69	100	23	77
Retirement Pension	130	8	92	120	3	97	150	7	92	200	10	89	600	7	92	160	7	91	44	14	84	66	3	97
Severe Disablement Benefit/Allowance	21	38	62	24	38	63	22	45	50	21	24	76	88	36	63	20	35	65	13	38	62	10	40	60
Social Fund	700	10	90	910	11	89	750	9	91	920	8	92	3,300	9	91	940	8	91	380	5	95	420	6	93
Vaccine Damage Appeals	0	6	17	83	.	.	.	0	.	.	0	.	.
Total	60,500	38	61	67,800	34	65	67,800	33	66	80,300	34	65	276,400	35	64	82,500	35	64	28,500	35	64	29,100	35	64

Source: SSCS Quarterly Reconciled Returns/SSCS Gaps 2 database

Source:

Figures may not add to totals because of rounding

. Not applicable

. Not available

- Small Value

p Provisional

¹ Cases cleared at hearing include some withdrawals.

² Decision in favour of the appellant

³ Decision made by 1st Tier Agency upheld by the Tribunal

Table 3.1 SSCS Caseload Outstanding ¹

	2009-10				2010-11				2011-12 ^P		
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1 ^P	July 2011 ^P	August 2011 ^P
Social Security and Child Support	68,500	85,400	112,600	138,800	158,400	182,600	193,400	194,200	179,700	174,400	168,400

Source: SSCS Gaps 2 database

Figures may not add to totals because of rounding

. Not applicable

.. Not available

- Small Value

0 Nil

(r) Revised data

(p) Provisional data

¹ As on the last day of the period