Make a Payment Directly to the Compensation Recovery Unit

For the attention of: Compensators and Representatives

If you owe monies to the Compensation Recovery Unit (CRU) in respect of a claim to compensation, you can make direct payments to the CRU bank account and realise potential savings to your business.

Direct payment to your bank account is the way that the CRU now makes all payments / refunds.

This is a safe and cost effective method. There is less risk of any money being delayed or going missing.

Please note, liability to repay NHS charges and social security benefits is only incurred when a compensation payment (interim or final) is made to the injured person.

Payment should not be sent to us before liability to repay the NHS charges and/or social security benefits has been incurred.

If you would like further information please email: cru.banking@dwp.gsi.gov.uk

Please note that sending information by email carries a risk and cannot be relied on as a secure method of delivery. You may wish to send this information by post or fax.