

Answer:

We were asked:

I would like to know what type of solution your department has in place for data backup and disaster recovery. Is it tape, disk, cloud hybrid or pure cloud based?

Please can you also tell me if backup is handled internally or through an external provider?

Please can you also tell me if your disaster recovery service is handled internally or through an external provider?

Is your data stored on-site or at an off-site data centre?

If data is stored off-site, is it transferred physically or via an online network?

We replied:

The Wales Office uses IT services supplied under Ministry of Justice contracts, and we do not hold IT contracts in our own right. You may therefore wish to ask the Ministry of Justice about their data backup and disaster recovery processes.