



Department  
for Work &  
Pensions

# Personal Independence Payment: Management Information

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February 2014

# Contents

- Background**..... 3
- Method**..... 4
- Results**..... 5
  - Table 1: PIP New Claims Registered ..... 5
  - Table 2: PIP New Claim Decisions Made ..... 5
  - Table 3: Proportion of PIP New Claim Decisions leading to an Award ..... 7
- Contact Points for Further Information** ..... 8

# Background

From 8<sup>th</sup> April 2013 DWP started to replace Disability Living Allowance (DLA) for people aged 16-64, with Personal Independence Payment (PIP).

- On 8<sup>th</sup> April 2013, PIP was introduced as a controlled start, for new claims from people living in a limited geographic area in the North West and part of the North East of England.
- On 10<sup>th</sup> June 2013, PIP was introduced for new claims for the remaining parts of Great Britain.
- From 28 October 2013, DWP started to invite DLA claimants living in Wales, East Midlands, West Midlands and East Anglia to claim PIP if:
  - DWP received information about a change in care or mobility needs
  - the claimant's fixed term award was due to expire
  - children turned 16 years old (unless they have been awarded DLA under the Special Rules for terminally ill people) or;
  - the claimant could choose to claim PIP instead of their DLA.
- Most DLA recipients will start to be invited to claim PIP from October 2015.

The introduction of PIP is part of a wider reform of the welfare system. Further details on PIP and the implementation timetable can be accessed here:

<https://www.gov.uk/government/policies/simplifying-the-welfare-system-and-making-sure-work-pays/supporting-pages/introducing-personal-independence-payment>

# Method

The data within this publication has been sourced from PIP Computer System claimant records that have been used to generate PIP Management Information reports.

Whilst the data is viewed to be sufficiently robust and reliable, it does not meet the minimum quality standard required by the UK Statistics Authority to be published as official statistics. Hence, the data should be seen as provisional data subject to revision. The Department intends to publish official statistics on PIP from Spring 2014.

The data covers the period 8<sup>th</sup> April 2013 to 31<sup>st</sup> December 2013, for PIP new claims only.

Results have been presented separately for:

- New claims not made under the Special Rules for Terminally Ill people; and
- New claims made under the Special Rules for Terminally Ill people.

Totals represent Great Britain, lower level geographical breakdowns are not available.

Totals have been rounded to the nearest 100.

## Definitions:

- 'Special Rules for Terminally Ill people' - Terminally-ill claimants are covered by [Special Rules](#), a fast tracked claiming process which, among other provisions, exempt them from completing the additional information form or attending a face-to-face assessment.
- 'Registered' – the claimant has completed the PIP claiming process (i.e. either by making a claim by phone, or in exceptional circumstances via a paper claim form if they are unable to make a claim by phone).
- 'Decisions made' – the Department has made a decision on entitlement to PIP.
- 'Award' - the Department has made the decision on the claim and this was to award PIP to the claimant.
- 'Disallow' - the Department has made the decision on the claim and this was to not award PIP to the claimant.

# Results

**Table 1: PIP New Claims Registered**

	Cumulative totals up to and including:				
	Apr 2013	Jun 2013	Aug 2013	Oct 2013	Dec 2013
<b>New claims <u>not</u> made under Special Rules for Terminally Ill People</b>	2,900	30,700	95,500	164,900	220,300
<b>New claims made under Special Rules for Terminally Ill People</b>	200	1,300	4,000	6,900	9,400
<b>All PIP New Claims</b>	3,000	31,900	99,600	171,800	229,700

**Table 2: PIP New Claim Decisions Made**

	Cumulative totals up to and including:				
	Apr 2013	Jun 2013	Aug 2013	Oct 2013	Dec 2013
<b>New claims <u>not</u> made under Special Rules for Terminally Ill People</b>	<100	200	2,800	11,600	34,200
<b>New claims made under Special Rules for Terminally Ill People</b>	<100	500	3,000	6,200	9,600
<b>All PIP New Claims</b>	<100	800	5,900	17,800	43,800

## Personal Independence Payment: Management Information

### Notes to tables 1 and 2:

- Figures have been rounded to the nearest 100, therefore totals may not sum due to rounding.
- In table 1, whether a claim is a 'New claim made under Special Rules for Terminally Ill People' has been determined at the point of registration. In table 2, whether a claim is a 'New claim made under Special Rules for Terminally Ill People' has been determined at the point of decision. Some claims may not be marked as a 'New claim made under Special Rules for Terminally Ill People' at the point of registration but become a 'New claim made under Special Rules for Terminally Ill People' during the claimant journey and hence be marked as a 'New claim made under Special Rules for Terminally Ill People' at the point of decision, and vice versa. This could lead to totals showing more decisions made than registrations for 'New claims made under Special Rules for Terminally Ill People'.
- The totals given in table 2 do not include claims which have been withdrawn by the claimant pre-decision.
- The time series presented in tables 1 and 2 reflect the number of claims registered and decisions made during the early stages of implementation of PIP and may not represent longer-term trends in volumes of claims.
- There are several reasons why a PIP new claim could be registered but not yet had a decision made, the main ones of which are:
  - the claimant has made their PIP claim by completing the initial telephone claim, but is waiting to receive, or has not yet returned, their PIP additional information form, or DS1500 for Special Rules for Terminally Ill people;
  - the claimant has returned their PIP additional information form but is awaiting their face-to-face assessment appointment date (not applicable for Special Rules for Terminally Ill people);
  - the claimant has had their face-to-face assessment appointment and DWP have not yet made a decision on their claim (not applicable for Special Rules for Terminally Ill people);
  - the claimant has returned their DS1500 and DWP have not yet made a decision on their claim (only applicable for Special Rules for Terminally Ill people);
  - the claimant has informed DWP that they wish to withdraw their claim for PIP.

**Table 3: Proportion of PIP New Claim Decisions leading to an Award**

	Cumulative totals up to and including:				
	Apr 2013	Jun 2013	Aug 2013	Oct 2013	Dec 2013
<b>New claims <u>not</u> made under Special Rules for Terminally Ill People</b>	-	60%	35%	37%	37%
<b>New claims made under Special Rules for Terminally Ill People</b>	-	100%	100%	100%	100%
<b>All PIP New Claims</b>	-	88%	69%	59%	50%

Notes to table 3:

- The proportions given in table 3 have been calculated from PIP new claims where a decision has been made on the claim, i.e. either to award or disallow the claim. They do not include claims which have been withdrawn by the claimant pre-decision, or claims that are still being processed and are awaiting a decision.
- The time series presented in table 3 reflect the proportion of decisions leading to an award during the early stages of implementation of PIP and may not represent longer-term trends in decisions leading to awards.

# Contact Points for Further Information

Press enquiries should be directed to the Department for Work and Pensions press office:

Media Enquiries: 0203 267 5129

Out of hours: 0203 267 5144

Website: <https://www.gov.uk/>

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