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This statistical release provides results from the Tri-Service Families Continuous Attitude Survey (FAMCAS) 2013. Results from the 2010 to 2012 surveys are presented alongside those from 2013 where available. Single Service results are also provided.

The aim of FAMCAS is to assess and monitor the views of spouses and civil partners of Service personnel in key welfare areas, including childcare, deployment, education, employment, healthcare, and housing. The data are used to aid the development and tracking of military personnel policies, informing Defence personnel programmes such as the New Employment Model and the Armed Forces Covenant.

Key Points and Trends

- Service families' levels of satisfaction with the welfare support they receive before, during and after their spouses/civil partners are deployed, have all increased.
- 53% of respondents are not aware of the Armed Forces Covenant. Job security (38%) was the top reason to feel positive about being a Service spouse/partner. Amount of separation (63%) was the highest ranked reason to feel negative.
- 57% of families in Service Family Accommodation (SFA) are satisfied with its condition (29% dissatisfied). The majority (70%) of families live in their preferred type of accommodation; 25% do not live in a privately-owned home but would prefer to. The proportion of families owning their own home is 56% this year, back down to levels reported in 2010 and 2011.
- Dental and GP healthcare services are required by and accessible to the large majority of families. Mental health support is required by just under a quarter of families but not accessible to 43% of these.
- Just over a third of Service families have moved accommodation in the last 12 months. Of these, 7%, 4% and 4% were unable to continue dental, GP and mental health treatment respectively.
- About three quarters of Service families have children. Of these:
 - 10% experienced difficulties obtaining a place for their child at the school of their choice (34% no difficulties; 56% N/A).
 - 14% experienced difficulties obtaining a place at the childcare facilities of their choice (36% no difficulties; 50% N/A).
- 25% of Service families have children and moved in the last 12 months. Of these, just under a fifth experienced difficulty obtaining a place at the school of their choice.
- 37% of spouses are in full-time employment, a slight decrease from 2012 but still higher than in 2010.

Further Information

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- Phone Defence Statistics (Web Development and Surveys) 020 7807 8792, or mil: 9621 78792.
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FAMCAS 2013 Key Findings

Section 1: Housing	Tri-Service Key figure	Change since 2012	Change since 2010	Notable comments	Table ref
<p>Over a third of Service families have moved in the last 12 months, of which Army families are most likely to have moved, followed by RAF families, and with Naval Service families least likely to have moved. However, the proportion of Army families moving due to Service reasons has decreased since 2010.</p> <p>The proportions of families owning and/or living in their own home have declined since 2012. Army families are least likely to own their own home, least likely to live in their own home, and least likely to prefer to live in their own home. The rate of home ownership has declined in the Army since 2012, but remained stable for Naval Services and RAF. Army families are most likely to live in Service Family Accommodation.</p> <p>Most families are living in their preferred type of accommodation. Of the remainder, most are not in Privately owned home but would prefer to be.</p> <p>Of those who live in Service Family Accommodation or Substitute Service Family Accommodation, 57% are satisfied with its condition (29% dissatisfied), and 55% of those who have used the maintenance service in the 12 last months are satisfied with the service provided (31% dissatisfied).</p>	35% of spouses/civil partners have moved in the last 12 months	↑ 3% point increase	N/A	Army rate (39%) is higher than RAF rate (32%), which is higher than Naval Services rate (25%). Naval Services rate has increased from 18% in 2011; RAF rate has decreased from 38% in 2011.	F.1.1
	27% have moved due to Service reasons in the last 12 months	↔ Unchanged	↓ 9% point decrease	Army rate (31%) is higher than RAF rate (24%), which is higher than Naval Services rate (17%). Army rate has decreased from 40% in 2010; RAF rate has decreased from 29% in 2010.	F.1.2
	56% of Service families own their own home	↓ 4% point decrease	↔ Unchanged	Naval Services rate (75%) is higher than RAF rate (66%), which is higher than Army rate (46%). Naval Services and RAF rates have been unchanged every year since 2010. The overall change since 2012 is due to a decrease in the Army rate from 50%.	F.1.3
	TOP THREE REASONS FOR NOT CURRENTLY OWNING A HOME: 61% of non-home owners stated: They can't afford to buy a suitable home at the moment. 39% of non-home owners stated: Living in Service Family Accommodation (SFA) is better suited to family's needs at present.	↔ Unchanged ↑ 9% point increase	↔ Unchanged ↑ 17% point increase	RAF rate has reduced since 2010, while Naval rate has increased.	F.1.5 F.1.5
	35% of non-home owners stated: Wanting to be able to move with spouse when he/she is posted.	↔ Unchanged	↑ 8% point increase		F.1.5
	30% live in their privately-owned home.	↓ 5% point decrease	↓ 2% point decrease	Naval Services rate (57%) is higher than RAF rate (37%), which is higher than Army rate (19%). Army rate has significantly reduced since 2012.	F.1.6
	61% live in Service Family Accommodation.	↑ 4% point increase	↔ Unchanged	Naval Services rate (33%) is lower than RAF rate (54%), which is lower than Army rate (73%). Army rate has significantly increased since 2012.	F.1.6
	53% have the preference of living in privately owned accommodation.	↓ 7% point decrease	N/A	Naval Services rate (82%) is higher than RAF rate (67%), which is higher than Army rate (39%). Army rate has significantly reduced since 2012.	F.1.7
	70% are currently living in their preferred type of accommodation.	↔ Unchanged	N/A	RAF rate (63%) is lower than Army and Naval Services rates.	F.1.8
	25% are not currently living in Privately owned home but would prefer to be.	↔ Unchanged	N/A	RAF rate (32%) is higher than Naval Services rate (26%), which is higher than Army rate (21%).	F.1.8
	57% of those in SFA or Substitute Service Family Accommodation (SSFA) are satisfied with its condition (14% neutral, 29% dissatisfied).	N/A	N/A		F.1.9
	74% of those in SFA or SSFA are satisfied with the charges (14% neutral, 12% dissatisfied).	N/A	N/A		F.1.11
	45% of those in SFA or SSFA are satisfied with the allocation process (23% neutral, 32% dissatisfied).	N/A	N/A		F.1.13
	55% have used the MHS maintenance service in the last 12 months, of which 55% were satisfied with the service provided (14% neutral, 31% dissatisfied).	N/A	N/A		F.1.20 F.1.21

Notes:

'Unchanged' here means no statistically significant difference between years has been found.

FAMCAS 2013 Key Findings

Section 2: Healthcare	Tri-Service Key figure	Change since 2012	Change since 2010	Notable comments	Table ref
<p>Dental and GP healthcare services are required by and accessible to the large majority of service families. Mental health support is required by just under a quarter of service families but is not accessible to about two fifths of these.</p> <p>The majority of those looking for each type of healthcare service did not indicate they experienced any of the problems listed in the questionnaire. "Long waiting lists" was the problem ranked most highly.</p> <p>Of all Service spouses/partners, small proportions were unable to continue healthcare treatment due to a move (between 1% and 3%). However these small proportions become large when compared to proportions who move whilst undergoing treatment. For example just over 2 in 5 of those who moved while undergoing mental health treatment were unable to continue their treatment.</p> <p>Similarly, small proportions of all Service families (about 2%) are affected by increased waiting times for operations / consultants appointments. But about 1 in 4 of those who moved whilst on a waiting list for an operation / consultants appointment found their waiting time increased.</p>	<p>DENTAL TREATMENT 87% of Service families required dental treatment. 77% of Service families were able to access dental treatment. 9% of Service families were unable to access dental treatment.</p> <p><u>Of the 87% of Service families who required dental treatment:</u> The majority (78%) did not indicate any problems. Long waiting lists (12%) was the highest ranking problem. Lack of available places: Naval Service (12%) RAF (15%) also ranked highly.</p> <p>GP SERVICES 92% of Service families required access to GP services. 88% of Service families were able to access GP services. 3% of Service families were unable to access GP services.</p> <p><u>Of the 92% of Service families who required GP Services:</u> The majority (89%) did not indicate any problems. Long waiting lists (4%) was the highest ranking problem. Although overall there was very little difference between the proportions of respondents experiencing each type of problem.</p>	<p>↑ 3% point increase ↑ 4% point increase ↔ Unchanged</p> <p>↑ 5% point increase ↔ Unchanged</p> <p>↑ 4% point increase ↑ 4% point increase ↔ Unchanged</p> <p>↑ 2% point increase ↓ 2% point decrease</p>	<p>N/A N/A N/A</p> <p>N/A N/A N/A</p> <p>N/A N/A N/A</p> <p>N/A N/A N/A</p>	<p>Army rate (81%) is higher than both the Naval and RAF rates. Army rate (7%) is lower than both the Naval and the RAF rates.</p> <p>The change here is driven by the increase in the Army rate, from 72% in 2012 to 81% this year. Distance to nearest service also ranked highly for RAF (13%) "Lack of available places" omitted from the Army survey so Tri-Service figures not available.</p> <p>Army rate (91%) is higher than both the Naval and RAF rates.</p> <p>The change here is driven by the increase in the Army rate, from 82% in 2012 to 89% this year. This may be partly due to the omission of previous answer option "Lack of available places".</p>	<p>F.2.1 F.2.1 F.2.1</p> <p>F.2.4 F.2.4 F.2.4</p> <p>F.2.5 F.2.5 F.2.5</p> <p>F.2.7 F.2.7 F.2.7</p>
	<p>MENTAL HEALTH SUPPORT 24% of Service families required access to mental health support.</p> <p>14% of Service families were able to access mental health support.</p> <p>10% of Service families were unable to access mental health support.</p> <p><u>Of the 24% of Service families who required mental health support:</u> The majority (89%) did not indicate any problems. Long waiting lists (7%) was the highest ranking problem.</p>	<p>↔ Unchanged ↑ 2% point increase ↔ Unchanged</p> <p>↔ Unchanged ↔ Unchanged</p>	<p>N/A N/A N/A</p> <p>N/A N/A</p>	<p>Army rate (28%) is higher than both the Naval and RAF rates. The Army rate (16%) is higher than both the Naval and RAF rates. The change here is driven by a 5% point increase in the Army rate. The Army rate (12%) is higher than both the Naval and RAF rates.</p>	<p>F.2.8 F.2.8 F.2.8</p> <p>F.2.10 F.2.10</p>
	<p>IMPACT OF MOBILITY ON HEALTHCARE <u>Of the 35% of Service families who moved in the last 12 months:</u> 22% of Service spouses/partners were undergoing a course of dental treatment at the time their move. 7% of Service spouses/partners were unable to continue their dental treatment. 39% of Service spouses/partners were undergoing a course of treatment at GP service at the time of their move. 4% of Service spouses/partners were unable to continue their GP treatment. 9% of Service spouses/partners were undergoing a course of mental health treatment at the time of a move 4% of Service spouses/partners were unable to continue their mental health treatment.</p>	<p>↔ Unchanged ↔ Unchanged ↔ Unchanged ↔ Unchanged ↑ 4% point increase ↔ Unchanged</p>	<p>N/A N/A N/A N/A N/A N/A</p>	<p>Army rate (5%) is higher than both the Naval and RAF rates.</p>	<p>F.2.3 F.2.3 F.2.6 F.2.6 F.2.9 F.2.9</p>
	<p>OPERATION/CONSULTANT WAITING LISTS 25% of Service spouses/family members were on a waiting list for an operation or consultants appointment Of the 8% of Service families who had been on a waiting list for an operation/consultants appointment AND had moved in the last 12 months: 26% had experienced an increase in waiting time as a result of their move</p>	<p>↔ Unchanged ↔ Unchanged</p>	<p>N/A N/A</p>		<p>F.2.11 F.2.12</p>

Notes:
'Unchanged' here means no statistically significant difference between years has been found.

FAMCAS 2013 Key Findings

Section 3: Education and Childcare

	Tri-Service Key figure	Change since 2012	Change since 2010	Notable comments	Table ref
	NOTE: Unless otherwise stated, the proportions in this section are based on the population of Service families with children (76%). It therefore includes families where the children are of any age, not necessarily school age only. This has been done both to provide consistency between related questions and to enable comparisons with 2011 where information regarding the age of children was not available in a consistent format across the three individual surveys.				
<p>The proportions of families with children, experiencing difficulties with obtaining places at schools, are unchanged from last year. However, there has been an increase in those with children who have experienced difficulties obtaining a place at and gaining adequate information about childcare facilities. The main difficulties experienced in obtaining school places remain the same as last year (insufficient places at school of choice, in catchment area or locally).</p> <p>Since 2012, a larger proportion of respondents have registered their child as a Service child at their school. There has also been a rise in the number of respondents who indicated they are aware of the link between registering their child at their school and accessing the Service Pupil Premium.</p> <p>The proportion of families with children which indicated that three out of the four conditions assessed (access, quality and hours of care) at their local childcare facilities met their needs sufficiently or to some extent, has increased since last year.</p>	14% of families with children experienced difficulties obtaining a place at the childcare facilities of their choice (No: 36%; N/A: 50%)	↑ 4% point increase	N/A	Naval Services rate (10%) is lower than both RAF (15%) and Army rate (15%). The overall change since 2012 is due to an increase in the Army rate from 7%.	F.3.1
	13% of families with children experienced difficulties obtaining adequate information about childcare facilities prior to a change in assignment/posting (No: 13%; N/A: 58%)	↑ 5% point increase	N/A		F.3.2
	10% of families with children experienced difficulties obtaining a place at a school of their choice (No: 34%; N/A: 56%)	↔ Unchanged	N/A		F.3.3
	10% of families with children experienced difficulties obtaining adequate information about schools prior to a change in assignment/posting (No: 27%; N/A: 63%)	↔ Unchanged	N/A		F.3.4
	8% of families with children experienced difficulties continuing their child's education without a gap when changing schools (No: 25%; N/A: 67%)	↔ Unchanged	N/A		F.3.5
	14% of families with children experienced difficulties with a difference in syllabus content when changing schools (No: 18%; N/A: 67%)	↔ Unchanged	N/A	Army rate (17%) is higher than RAF rate (12%), which is higher than the Naval Services rate (8%).	F.3.6
	<u>Of the 25% of families with children and who have moved in the last twelve months,</u> 10% experienced difficulties with the amount of notice for an assignment to a new unit when their child(ren) changed schools	↔ Unchanged	N/A		F.3.9
	13% experienced difficulties with the notice for allocation of Service accommodation when their child(ren) changed schools	↔ Unchanged	N/A		F.3.10
	<u>Of the 4% of families with children, who have moved in the last twelve months and experienced difficulties with obtaining a school place</u> TOP THREE PROBLEMS ENCOUNTERED WHEN PLACING CHILDREN AT THE SCHOOL OF CHOICE FOLLOWING A MOVE IN THE LAST 12 MONTHS: 60% stated: Insufficient places at school of choice 29% stated: Insufficient places at school(s) in catchment area 27% stated: insufficient places at local schools	↔ Unchanged ↔ Unchanged ↔ Unchanged	N/A N/A N/A		F.3.11 F.3.11 F.3.11
	<u>Of the 2% of families with children, who have moved, experienced difficulties obtaining a school place and specified difficulties listed in F.3.11.</u> 53% of problems experienced when placing children at the school of choice were resolved	↑ 17% point increase	N/A	Change driven by RAF results.	F.3.12
	Of those with children (76%), 8% have a child(ren) with Special Educational Needs (SEN)	↔ Unchanged	N/A		F.3.13 F.3.14
	<u>Of the 6% of families with a child who has a Special Educational Need</u> 62% of families with children with a SEN have registered their children with Children's Education Advisory Service (CEAS)	↔ Unchanged	N/A		
	15% of families with children with Special Educational Needs did not receive continuing support after a move in the last twelve months	↔ Unchanged	↔ Unchanged		F.3.15

Notes:

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FAMCAS 2013 Key Findings

Section 3: Education and Childcare (Continued)	Tri-Service Key figure	Change since 2012	Change since 2010	Notable comments	Table ref
	52% of families with school age children find access to local out-of-school/youth provision very good or quite good	↔ Unchanged	N/A		F.3.16
	53% of families with school age children find the quality of local out-of-school/youth provision very good or quite good	↔ Unchanged	N/A	RAF rate (50%) has decreased by 9% points since last year.	F.3.17
	74% of families with children, who responded, have registered their children as Service children at their schools	↑ 14% point increase	N/A		F.3.18
	31% of families with children are aware of the link between registering them as Service children at their schools and accessing the pupil premium	↑ 6% point increase	N/A	Higher proportion of Naval Service families (40%)	F.3.19
	49% of families with children indicated that access to local childcare facilities met their needs sufficiently or to some extent (N/A: 45%)	↑ 4% point increase	N/A	Higher proportion of Naval Service families (56%).	F.3.20
	48% of those families indicated that the quality of local childcare facilities met their needs sufficiently or to some extent (N/A: 46%)	↑ 5% point increase	N/A	Higher proportion of Naval Service families (54%).	F.3.21
	38% of those families indicated that the cost of local childcare facilities met their needs sufficiently or to some extent (N/A: 48%)	↔ Unchanged	N/A		F.3.22
	41% of those families indicated that the hours of care at local childcare facilities met their needs sufficiently or to some extent (N/A: 47%)	↑ 4% point increase	N/A		F.3.23

Notes:
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FAMCAS 2013 Key Findings

Section 4: Family Life	Tri-Service Key figure	Change since 2012	Change since 2010	Notable comments	Table ref
<p>There has been a slight decrease since 2012 in the proportion of spouses/civil partners which are in full-time employment, but the rate is still higher than in 2010. Army spouses are least likely to be in full-time employment, and most likely to be homemakers/ parents at home, or not employed and seeking employment.</p> <p>A quarter have heard of the Job Centre Plus Armed Forces Champion, which is a large increase since 2012, but only 1% have used this.</p> <p>Two thirds would use courses to assist them in finding or moving employment, if the MOD offered such courses, with Army spouses more likely to take this up than Naval Service or RAF spouses. The most popular services that would be used to help in finding employment are Access to a Jobs Database, a CV Writing Course, a Career Consultation Service, and an Interview Skills Course.</p>	37% of spouses/civil partners are in full-time employment.	↓ 3% point decrease	↑ 4% point increase	Army rate (34%) is lower than RAF and Naval Services rates.	F.4.1
	26% of spouses/civil partners are homemakers/parents at home.	↔ Unchanged	↔ Unchanged	Army rate (31%) is higher than Naval Service and RAF rates.	F.4.1
	26% of spouses/civil partners are in part-time employment.	↔ Unchanged	↔ Unchanged	Naval Services rate (31%) is higher than Army rate (26%), which is higher than RAF rate (20%).	F.4.1
	7% of spouses/civil partners are not employed and seeking employment.	↔ Unchanged	↔ Unchanged	Army rate (8%) is higher than Naval Service and RAF rates.	F.4.1
	25% have heard of the Job Centre Plus Armed Forces Champion.	↑ 7% point increase	N/A		F.4.2
	1% have used the Job Centre Plus Armed Forces Champion.	↓ 4% point increase	N/A		F.4.2
	24% have experienced difficulty finding a job because their spouse is often away.	↔ Unchanged	N/A	Army rate (32%) is higher than Naval Services rate (17%), which is higher than RAF rate (13%).	F.4.3
	20% have experienced difficulty finding a job because of their employment history (i.e. moving jobs frequently).	↑ 4% point increase	↓ 5% point decrease	Army rate (26%) is higher than Naval Service and RAF rates.	F.4.3
	66% would use courses to assist them in finding employment (or moving to an employment of their choice), if the MOD offered such courses.	N/A	N/A	Army rate (75%) is higher than Naval Services rate (63%), which is higher than RAF rate (49%).	F.4.4
	38% would use Access to a Jobs Database to help find employment.	N/A	N/A	Naval Services and Army rates higher than RAF rate (32%).	F.4.5
	34% would use a CV Writing Course to help find employment.	N/A	N/A	Army rate (38%) is higher than Naval Services rate (30%), which is higher than RAF rate (25%).	F.4.5
	34% would use a Career Consultation Service to help find employment.	N/A	N/A	Naval Services and Army rates higher than RAF rate (27%).	F.4.5
	30% would use an Interview Skills Course to help find employment.	N/A	N/A	Army rate (33%) is higher than Naval Service and RAF rates.	F.4.5
Section 5: Training and Employment	Tri-Service Key Figure	Change since 2012	Change since 2010	Notable comments	Table ref
<p>The proportion of families who have accompanied their spouse/civil partner on overseas assignments in the last 12 months has been stable since 2010 at 15%. Over this period, the Army rate has consistently been higher than the RAF rate, which has been higher than the Naval Services rate. While only a minority of all three Services' populations have experienced difficulties accessing education or continuing courses as a result, Army families have experienced the highest rates of difficulties.</p> <p>Of the 15% who have accompanied their spouse/civil partner overseas, nearly half obtained employment overseas, nearly half accessed Service-provided information before going overseas, and about a third were able to maintain a National Insurance Record. These rates are largely unchanged since 2012.</p>	9% have experienced difficulty accessing further or higher education as a result of having to move location.	↔ Unchanged	↓ 2% point decrease	Army rate (11%) is higher than RAF and Naval Services rates.	F.5.1
	8% have experienced difficulty continuing courses that they/their family started in a previous location, as a result of having to move location.	↔ Unchanged	N/A	Army rate (10%) is higher than RAF and Naval Services rates.	F.5.3
	15% have accompanied their spouse/civil partner on overseas assignments in the last 12 months	↔ Unchanged	↔ Unchanged	Army rate (19%) is higher than RAF rate (11%), which is higher than Naval Services rate (5%).	F.5.5
	47% of those that have accompanied their spouse on overseas assignments in the last 12 months have obtained paid employment overseas.	↔ Unchanged	N/A	Naval Services rate (29%) is lower than Army and RAF rates.	F.5.6
	48% of those that have accompanied their spouse on overseas assignments in the last 12 months accessed Service-provided information before going overseas.	↔ Unchanged	N/A		F.5.7
	32% of those that have accompanied their spouse on overseas assignments in the last 12 months maintained a National Insurance contribution record.	↔ Unchanged	N/A		F.5.8
	18% of those that have accompanied their spouse on overseas assignments in the last 12 months applied for National Insurance credits.	↔ Unchanged	N/A		F.5.9

Notes:
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FAMCAS 2013 Key Findings

Section 6: Deployment	Tri-Service Key figure	Change since 2012	Change since 2010	Notable comments	Table ref
Levels of operational tempo remain broadly similar to those reported last year. Just under three fifths of spouses/partners are on or have been on an operational tour within the past two years.	8% of respondent's spouses/partners are currently on an operational tour	↔ Unchanged	N/A		F.6.1
	23% of respondent's spouses/partners were on an operational tour in the last 12 months (not including those currently on an operational tour)	↔ Unchanged	N/A		F.6.1
	66% of Service spouses/partners know where to get welfare support/information during operational tours	↔ Unchanged	N/A	Army rate (72%) is higher than RAF rate (63%), which is higher than Naval Services rate (53%). RAF rate has decreased from 69% in 2011.	F.6.2
Levels of satisfaction with Service provided support before, during and after the operational tour have all increased. These improvements are driven by reductions in proportions of neutral responses, levels of dissatisfaction remain unchanged. There are also high proportions responding "Not Applicable" or "Did not use" to these questions - suggesting these respondents may not be accessing Service support.	Of the 58% of Service families whose spouse/partner was deployed within the past 2 years: Satisfaction levels with support before the most recent operational tour: 44% satisfied with welfare support used.			High proportions (around 30-40%) of N/A types responses to satisfaction questions suggests a large proportion of families are still not accessing support. These responses were excluded from the analysis.	F.6.3
	35% satisfied with support from Chain of Command.	↑ 9% point increase	N/A		F.6.3
	36% satisfied with facilities/events to meet with other spouses/families.	↑ 8% point increase	N/A	Army rate (45%) is higher than both the Naval and RAF rates.	F.6.4
		↑ 8% point increase	N/A		F.6.5
	Satisfaction levels with support during the most recent operational tour: 47% satisfied with welfare support used.				
	37% satisfied with support from Chain of Command.	↑ 14% point increase	N/A	Army rate (54%) is higher than both the Naval and RAF rates.	F.6.6
	39% satisfied with facilities/events to meet with other spouses/families.	↑ 10% point increase	N/A		F.6.7
	61% satisfied with lines of communication with spouse/partner.	↑ 11% point increase	N/A	Army rate (50%) is higher than both the Naval and RAF rates.	F.6.8
		N/A	N/A	N/A responses only 9% here. Excluded from analysis.	F.6.9
	Satisfaction levels with support after the most recent operational tour: 32% satisfied with welfare support used.				
Section 7: Armed Forces Covenant	27% satisfied with support from Chain of Command.	↑ 9% point increase	N/A	Army rate (38%) is higher than both the Naval and RAF rates.	F.6.10
	29% satisfied with facilities/events to meet with other spouses/families.	↑ 7% point increase	N/A	Army rate (30%) is higher than both the Naval and RAF rates.	F.6.11
		↑ 9% point increase	N/A	Army rate (36%) is higher than both the Naval and RAF rates.	F.6.12
	Tri-Service Key Figure	Change since 2012	Change since 2010	Notable comments	Table ref
	71% of respondents are registered to vote as an ordinary/residential voter	↔ Unchanged	N/A	Naval Services rate (86%) is higher than RAF rate (80%) which is higher than the Army rate (63%).	F.7.1
	Nearly three-quarters (71%) of respondents are registered to vote as a residential voter. More than a quarter of respondents agree that they feel respected by society, as a member of the wider Armed Forces community. Over half of Service spouses/partners are not at all aware of the Armed Forces Covenant. The areas that made respondents feel most positive about being a Service spouse/partner were job security, friendship/support from other military families, housing and opportunities for travel. The amount of separation from spouse/partner, effect on their career and the emotional impact on children were the areas that made respondents feel negative about being a Service spouse/partner. Family life, deployment and recognition were the top three areas that made respondents feel at a disadvantage to the general public.	N/A	N/A		F.7.2
	53% of Service spouses/partners are not at all aware of the Armed Forces Covenant	N/A	N/A		F.7.3
	TOP THREE CATEGORIES THAT MAKE RESPONDENTS FEEL POSITIVE ABOUT BEING A SERVICE SPOUSE/CIVIL PARTNER:				
	38% stated: Job Security	N/A	N/A	Naval Services and RAF rate higher than Army rate (29%).	F.7.4
	36% stated: Friendship/support from other military families	N/A	N/A	Army (41%) is higher than the RAF (32%) which is higher than the Naval Services (24%).	F.7.4
	35% stated: Housing	N/A	N/A	Army rate (40%) is higher than RAF (30%) which is higher than the Naval Services rate (25%).	F.7.4
	TOP THREE CATEGORIES THAT MAKE RESPONDENTS FEEL NEGATIVE ABOUT BEING A SERVICE SPOUSE/CIVIL PARTNER:				
	63% stated: Amount of separation from spouse/partner	N/A	N/A		
	62% stated: Effect on your career	N/A	N/A	Army (68%) is higher than the RAF (58%) which is higher than the Naval Services (51%).	F.7.5
	60% stated: Emotional impact on your children	N/A	N/A	RAF rate (51%) is less than the Army and Naval Services.	
	TOP THREE AREAS THAT MAKE SERVICE SPOUSES/PARTNERS FEEL AT A DISADVANTAGE TO THE GENERAL PUBLIC:				
	53% stated: Family life	N/A	N/A	Naval Services (71%) is higher than RAF (53%) and Army (47%).	F.7.6
	47% stated: Deployment	N/A	N/A	Naval Services (39%) is less than Army and RAF.	
	27% stated: Recognition	N/A	N/A		

Notes:

'Unchanged' here means no statistically significant difference between years has been found.

Part A: Introduction

1. Purpose

1.1. The FAMCAS is a set of Tri-Service questions in the single Service (sS) Families Surveys. The statistics help keep track personnel policies and inform decision makers to help them shape and improve personnel policies. FAMCAS is used to understand a wide spectrum of issues affecting families of Service personnel and is a key statistic for the Armed Forces Covenant to understand emerging issues and keep track of commitments as well as helping to shape personnel welfare policies.

1.2. Data from the single Service Families Surveys not derived from the FAMCAS questions are not covered in the present report.

2. Background and context

2.1. This survey was conducted at a time that included the continuing campaign in Afghanistan and followed the Armed Forces contribution to the security and safety of the 2012 London Olympic and Paralympics Games that saw ships, aircraft and over 18,000 personnel deployed in support of the police and the civilian authorities.

2.2. Major decisions in Defence taking place both before and while FAMCAS 2013 was in the field may have contributed to Service personnel families' views of Service life. These include:

- The launch of the Future Reserves 2020 Consultation Green Paper in November 2012 and an ensuing public consultation, until mid-January 2013, on the strengthened integration of Reserves into the Armed Forces
- The announcement in October 2012 of the new Armed Forces pension scheme structure for implementation in April 2015
- The announcement in December 2012 of the increased speed of removal of troops from Afghanistan, before a full troop withdrawal by the end of 2014
- The blueprint for the Army's withdrawal of bases in Germany was announced in March 2013 as part of Army 2020, which will see the increased concentration of Army bases in seven major areas in the UK
- The ongoing redundancies in the single Services, with announcements in June 2012 and January 2013 of Tranche 2 and 3 of the redundancy programme particularly impacting on Army families

2.3. On a wider UK perspective the survey was conducted at a time of public sector pay restraint and at the backend of the largest global recession in several decades.

2.4. The Armed Forces Act 2011 created a statutory requirement for an annual Armed Forces Covenant Report to Parliament each year. The report is required to set out how the Government is supporting the Armed Forces their families and veterans in key areas such as healthcare, housing and education.

2.5. The FAMCAS questions cover these same topics. They are therefore an important means to provide an understanding of the views of UK Armed Forces families on progress of the Armed Forces Covenant. They provide data to strengthen the evidence-base for Covenant initiatives, and help the Ministry of Defence in better understanding the views and needs of Service families.

2.6. This year is the fourth time the FAMCAS questions were included in the single Services Families Surveys. It is also the third year where a tri-Service comparison to the previous year has been possible. Importantly, the inclusion of these standard questions allows for comparisons across the single Services and regions, whereas up until 2010 such comparisons could not be

made. Note that regional comparisons are not included within this report but will be provided in additional Excel spreadsheets.

2.7. While the single Services run the Families Surveys, it is the role of the Deputy Chief of Defence Staff (Personnel) – SP Research and Data Exploitation team to coordinate the tri-Service FAMCAS questions for inclusion in the Families Surveys.

Methodology

3. Design

3.1. Tri-Service questions were developed by the FAMCAS Working Group (WG) over a period of 4 months in the autumn/winter of 2012/13 to accompany the existing sS Families Surveys. Consultations were held with in-house stakeholders in DCDS (Pers) and in the single Services to create a set of tri-Service questions. The final FAMCAS had over 180 items asked in about 90 questions and asked for information about accommodation, healthcare, childcare and education, and deployment (a full list of questions is found in Part C).

3.2. The surveys were distributed across all three Services in early March to a sample of those Service personnel who indicated, on the Joint Personnel Administration system, that they were married or had a civil partner. Responses were collected until the surveys closed at the end of May 2013.

4. Sample

4.1. The three single Service questionnaires were completed by the sampled Service Personnel's spouses/civil partners; the criteria for the population from which the sample was drawn was those spouses or civil partners of Service Personnel identified as married or in a civil partnership (categories Cat1, Cat1s, Cat1c, Cat5, Cat5s and Cat5c) on the Joint Personnel Administration (JPA) system. Table 1 gives the overview of distribution, responses, and response rates per Service.

4.2. The regional distribution of Service personnel's families is not known, therefore disproportionate stratified sampling by Rank (grouped into Officers, Senior and Junior Ranks) and using stationed location (regional) as the proxy for the family's location was employed within each Service to include spouses from across the ranks and regions. 30,958 questionnaires were sent by mail to Service Personnel, who were asked to pass these on to their spouses/civil partners for completion. 5,422 questionnaires were returned, of which 5,369 included responses to the questions on location and rank necessary for inclusion in the dataset, giving an overall useable response rate of 17%.

4.3.

Table 1: Overview of distribution numbers, responses and response rates

Service	Questionnaire Distribution (N)	Valid Responses (N)	2013 Response Rate (%)	2012 Response Rate (%)	2011 Response Rate (%)
Royal Navy & Royal Marines	9,498	1,485	16	13	20
Army	13,460	2,223	17	18	28
Royal Air Force	8,000	1,661	21	22	21
Total	30,958	5,369	17	18	24

Valid responses are those that include Service, Rank and Respondent Location data. 53 responses were excluded on these criteria in 2013

4.4. Table 2 and Table 3 provide an overview of spouses' NATO rank and responses per region, respectively. The overall majority of respondents were spouses of OR-4, OR-6 or OR-7, while for Officers' spouses the largest number of responses came from OF-3 and OF-2 spouses. The majority of respondents were located in England while fewest were living in Northern Ireland. A breakdown of the populations by Service, Rank Group and Region is included in Table 4.

Table 2: Overview of Respondents' spouse's rank

NATO Ranks	Rank Group	Tri-Service Ranks	Number Responses (N)	Valid Responses (%)
OF-6 to OF-10	Officers	Commodore/Brigadier/Air Commodore and above	45	<1
OF-5	Officers	Captain/Colonel/Group Captain	96	2
OF-4	Officers	Commander/Lieutenant Colonel/Wing Commander	334	6
OF-3	Officers	Lieutenant Commander/Major/Squadron Leader	667	12
OF-2	Officers	Lieutenant/Captain/Flight Lieutenant	488	9
OF-1	Officers	Sub-Lieutenant/2nd Lieutenant/Flying Officer or Pilot Officer	16	<1
OR-9	Senior Ranks	Warrant Officer 1/Warrant Officer / Master Aircrew	297	6
OR-8	Senior Ranks	Warrant Officer 2	489	9
OR-7	Senior Ranks	Chief Petty Officer/Colour Sergeant/Staff Sergeant/Flight Sergeant or Chief Technician	607	11
OR-6	Senior Ranks	Petty Officer/Sergeant	850	16
OR-4	Junior Ranks	Leading Rate/Corporal	884	16
OR-3	Junior Ranks	Lance Corporal	188	4
OR-1 and OR-2	Junior Ranks	Able Rating/ Marine/ Private/ Junior Technician/Leading or Senior Aircraftman/ Junior/ Aircraftsman	408	8
Total			5,369	100

<1 = less than 1%

Table 3: Overview of responses per region

Respondent's Location (Region)	Number responses (N)	Valid Responses (%)
England	3,764	70
Northern Ireland	118	2
Scotland	532	10
Wales	179	3
Outside the UK	776	14
Total	5,369	100

5. Distribution

5.1. Each Service used their own method of distribution for the survey: Royal Navy used Harris, a research organisation, to post questionnaires to Royal Navy and Royal Marine Service Personnel along with an accompanying letter which asked them to pass the survey onto their spouses. Details of how to complete the survey online were also included for those preferring to use this method. RAF mailed the questionnaires to the spouse via the serving person; the questionnaires were returned in the postage-paid envelopes. The Army distributed the FAMCAS questionnaire via the unit welfare office.

5.2. It is not yet possible to send surveys direct to Service Personnel spouses as MOD neither has the up front consent nor holds sufficient contact details for spouses to contact them directly for research.

6. Analysis

6.1. SPSS Complex Samples were used to analyse the data as the sampling method used (disproportionate stratified sampling) necessitates the application of weights to grouped ranks (ie Officers, Senior ranks and Junior ranks) per region per Service to correct for the sampling and non-response biases. Crosstabs by Service for each question or question part were performed as analysis. Additional tables with breakdowns by region and Officer/Other Ranks are scheduled and will be available upon request.

7. Limitations

7.1. The distribution is via Service Personnel which means that receipt of the survey is not guaranteed. Furthermore, there is no certainty that the person who completes the survey is the Service Personnel's spouse or civil partner.

7.2. The weights were derived using population data (Service, rank and stationed location for personnel with Married Categories 1, 1s, 1c, 5, 5c and 5s) as held by DASA for January 2012. Although there is a considerable overlap between the Service Person's stationed location and their family's location, especially at the regional level used in these analyses, there are likely to be some discrepancies.

7.3. The sample size and sampling methodology was designed to give an overall maximum margin of error of 1.5% for a hypothetical binary response question with a 50/50 response split in the Tri-Service population. However, the margin of error for responses from small sub-populations is and was expected to be considerably larger so care should be taken when considering the point-estimate response proportions of small subsets of the population. For example when considering the impact of mobility on Service families the results are often subset to the 35% who moved in the last 12 months. Margins of error here increase to around 3%, and for single services to around 6%. Other subsets may be as small as 2% of the population and will have even larger margins of error.

8. Weighting methodology and non-response

8.1. Due to the sample design and the differences in prevalence of non-response between the Service, rank (grouped) and location strata, the distribution of characteristics the respondents' spouses did not reflect their distribution in the Armed Forces married and civil partnership population. This means that some types of personnel were over-represented and others under-represented. Analysis of response/non-response indicates that response rate varies by spousal rank. In addition to non-response bias to correct for the sampling bias due to the stratified sample design the survey data were weighted by Service, grouped rank and regional location as shown in Table 4.

8.2. The unadjusted weights were calculated simply by:

8.3. Unadjusted weight =
$$\frac{\text{Population size within weighting class (p)}}{\text{Number of responses within weighting class (r)}}$$

8.4. Weighting in this way assumes missing data are missing at random (MAR) only within weighting classes. This means that we assume that within a single weighting class the views of non-respondents do not differ (on average) to the views of respondents. Unadjusted weights are only suitable for significance testing within statistical programmes that can process complex samples.

Table 4: Strata - weights and estimated regional population sizes for Service personnel's spouses/civil partners

Respondent's Spouse/Civil Partner's...					Respondent's Spouse/Civil Partner's...				
Service	Rank Group	Stationed Location	Population Size	Unadjusted Weight	Service	Rank Group	Stationed Location	Population Size	Unadjusted Weight
Army	Officers	England	6,420	15.29	Royal Marines	Officers	England	330	3.72
		Northern Ireland	125	7.06			Northern Ireland	-	-
		Scotland	290	5.18			Scotland	30	4.57
		Wales	110	4.31			Wales	~	-
		Non UK (exc Germany & Cyprus)	480	6.97			NonUK	40	3.45
		Germany	765	14.45		Senior ranks	England	770	4.08
		Cyprus	110	5.05			Scotland	85	5.00
				NonUK			20	7.33	
	Senior ranks	England	10,620	17.67		Junior ranks	England	725	4.95
		Northern Ireland	335	8.22			Scotland	105	5.72
		Scotland	470	8.91			NonUK	5	-
		Wales	340	7.28		Senior Ranks / Junior Ranks	Northern Ireland/ Wales	15	1.00
		Non UK (exc Germany & Cyprus)	460	11.27					
		Germany	2,140	17.56	Total RM Married/ in Civil Partnerships			2,130	
		Cyprus	245	6.57	Royal Navy	Officers	England	2,955	8.64
	Junior ranks	England	13,875	35.85			Northern Ireland/ Wales	5	1.17
		NI	470	11.17			Scotland	245	15.19
		Scotland	785	22.37			NonUK	265	7.16
		Wales	300	12.46		Senior ranks	England	3,740	10.22
		Non UK (Inc Germany & Cyprus)	4,605	35.69			Scotland	510	12.70
		England	13,875	35.85			NonUK	160	7.90
NI		470	11.17	Junior ranks		England	2,165	16.04	
						Scotland	370	37.10	
			NonUK			60	20.00		
Total Army Married/in Civil Partnerships			42,955		Total RN Married/Civil partnerships			10,490	
RAF	Officers	England	4,365	14.70	Total Service Personnel Married/ in Civil Partnerships			74,285	
		Scotland	235	3.46	Notes:	Population numbers are rounded to the nearest 5			
		Wales	100	6.38		- represents 0 population or 0 weights			
		NonUK	545	5.99		~ represents population numbers less than 5			
	Senior ranks	England	5,715	13.23		Due to rounding, the totals may not equal the sum of the numbers presented			
		Scotland	540	5.12					
		Wales	155	7.29					
		NonUK	435	5.11					
	Junior ranks	England	5,365	14.91					
		Scotland	730	6.81					
		Wales	100	6.53					
		NonUK	390	7.32					
	Officers/ Senior Ranks/ Junior Ranks	Northern Ireland	40	3.64					
	Total RAF Married/ in Civil partnerships			18,710					

Source: Army & RAF population data based on ARES data as at 1 May 2013. RN & RM population data derived from JPA data by NAVY PERS-FP RSCH.

9. Notation and definitions used in tables in Part B

9.1. Naval Service refers to overall response rates for Royal Navy and Royal Marines. The total is representative of all respondents from all Services and locations.

9.2. Each table includes an estimate of the proportion of the population by category. Total unweighted counts for each question are provided. Where the unweighted count for a Service or Location Group is less than 30, results by category have been withheld as distributions for these low numbers of respondents are unreliable.

9.3. Survey estimates (percentages) that have been single underlined in the tables indicate that the difference between that year's estimate compared with the estimate for that response option in 2013 is statistically significant. For example, if the percentage of Army families satisfied for 2011 is single underlined, it is significantly different to the percentage of Army families satisfied in 2013. These significance tests have been carried out at the 99% confidence level. This is in line with the methodology used in AFCAS and is used to reduce the chances of Type I errors (stating there is a difference when there is not) due to the large number of tests being carried out.

9.4. Survey estimates (percentages) for 2013 that are double underlined indicate a significant difference compared with the other two Services. For example if the percentage of Army satisfied in 2013 is double underlined then this is significantly different to the levels of satisfaction of both RN and RAF. In line with last year these significance tests have been carried out at the 95% confidence level but corrected for multiple comparisons using the Marascuilo procedure. Note that there may be significant differences between pairs of Services, but these are not indicated in this report – only where a Service is significantly different to both the other two Services will a difference be indicated by a double underlined.

9.5. Where a survey estimate is not underlined this indicates that not enough evidence has been found to indicate whether there is any statistically significant difference.

9.6. Significance tests are not carried out where the survey estimate (percentage) is exactly 0% or 100%. Where previous years survey estimates (percentages) or significance tests have not been carried out either because the question was not included or has been subsequently reworded, the relevant parts of the statistical table have been greyed out and a reason is provided below the table.

9.7. Note that significant increases do not necessarily refer to an improvement. A significant increase in dissatisfaction, for example, is unlikely to be considered an improvement.

9.8 Example of FAMCAS table

FAMCAS Section 2,
Table 9FAMCAS Tri-Service question
number

Note to explain the types of Service families included in the results.

Table F.2.9 If you moved in the last 12 months while undergoing a course of mental health treatment, have you been able to continue the treatment in your new location? [F_Hc011]

SUBSET: Results based on respondents who have moved home in the last 12 months.
[35% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes, without difficulties	%			2	3
	Yes, but with some difficulties	%			<1	2
	No	%			2	4
	Not Applicable/Missing	%			95	91
	<i>Unweighted count</i>	(n)			1,641	1,764
Naval Services	Yes, without difficulties	%			2	3
	Yes, but with some difficulties	%			<1	4
	No	%			<1	1
	Not Applicable/Missing	%			97	92
	<i>Unweighted count</i>	(n)			273	367
Army	Yes, without difficulties	%			2	3
	Yes, but with some difficulties	%			<1	2
	No	%			3	5
	Not Applicable/Missing	%			94	91
	<i>Unweighted count</i>	(n)			887	866
RAF	Yes, without difficulties	%			2	4
	Yes, but with some difficulties	%			<1	2
	No	%			1	2
	Not Applicable/Missing	%			96	92
	<i>Unweighted count</i>	(n)			481	531

So of those who moved in last 12 months, 3% were able to continue mental health treatment without difficulties.

Single underline: The <1% result in 2012 is significantly different to the 2% reported in 2013.

Tri Service results based on 1,764 responses

Double underline: The Army 5% result for "No" is significantly different to both the 1% "No" for Naval Service and the 2% "No" for RAF.

Table F.1.1 Have you moved in the last 12 months? [F_Hs001]

			2010	2011	2012	2013
Tri-Service	Yes	%		34	<u>32</u>	35
	No	%		66	<u>68</u>	65
	<i>Unweighted count</i>	(n)		6,093	5,093	5,335
Naval Services	Yes	%		18	23	25
	No	%		<u>82</u>	<u>77</u>	75
	<i>Unweighted count</i>	(n)		1,579	1,121	1,468
Army	Yes	%		39	35	39
	No	%		61	65	61
	<i>Unweighted count</i>	(n)		3,093	2,418	2,212
RAF	Yes	%		<u>38</u>	31	32
	No	%		<u>62</u>	69	68
	<i>Unweighted count</i>	(n)		1,421	1,554	1,655

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not possible. This question was not asked in 2010.

Fig F.1.1 Have you moved in the last 12 months? [F_Hs001] - Tri-Service results

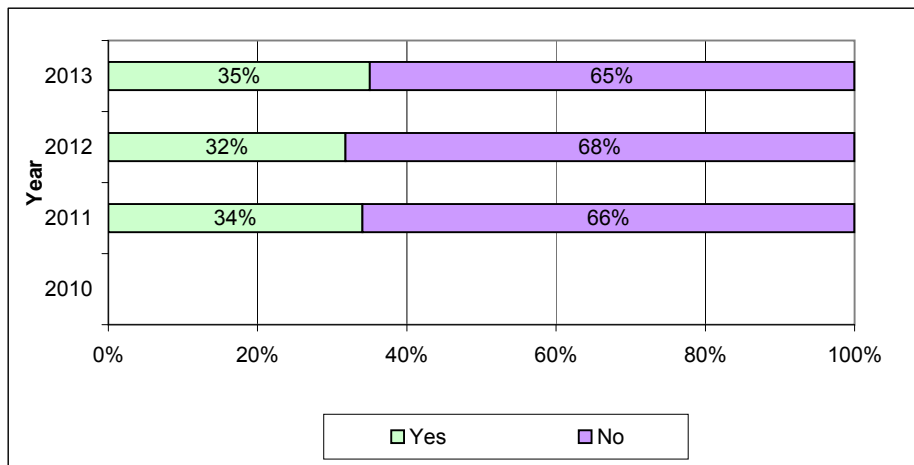


Table F.1.2 Have you moved in the last 12 months due to Service reasons? [F_Hs002]

			2010	2011	2012	2013
Tri-Service	Yes	%	<u>35</u>		27	<u>27</u>
	No	%	<u>65</u>		73	<u>73</u>
	Unweighted count	(n)	3,477		3,797	5,264
Naval Services	Yes	%	25		22	<u>17</u>
	No	%	75		78	<u>83</u>
	Unweighted count	(n)	854		661	1,441
Army	Yes	%	<u>40</u>		30	<u>31</u>
	No	%	<u>60</u>		70	<u>69</u>
	Unweighted count	(n)	1,550		1,986	2,194
RAF	Yes	%	<u>29</u>		23	<u>24</u>
	No	%	<u>71</u>		77	<u>76</u>
	Unweighted count	(n)	1,073		1,150	1,629

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2011 are not possible. This question was not asked in 2011.

In 2010 this question was asked as 'What was the date of your last family move as a result of your spouse's posting?', in 2012 as 'When was your last move due to Service reasons?', and in 2013 as 'If yes [question F_Hs001], was this due to Service reasons?'.

Fig F.1.2 Have you moved in the last 12 months due to Service reasons? [F_Hs002] - Tri-Service results

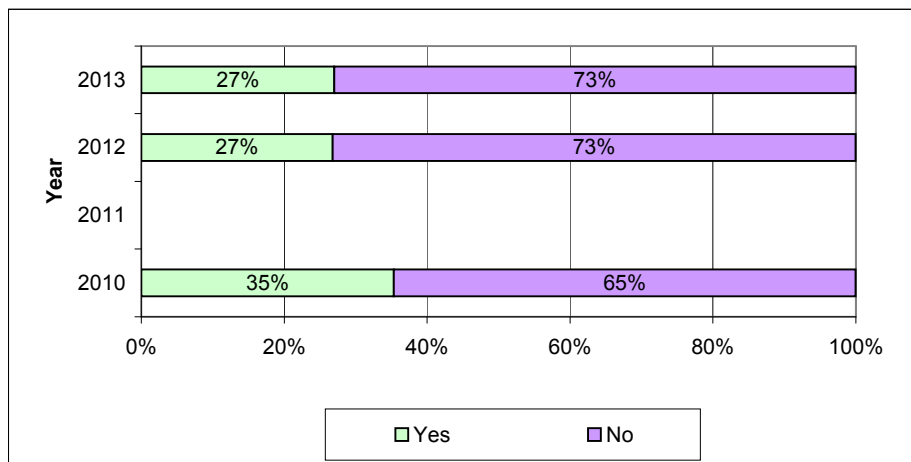


Table F.1.3 Do you own your own home? (Yes/No) [F_Hs003YN]

			2010	2011	2012	2013
Tri-Service	Yes	%	55	56	<u>60</u>	<u>56</u>
	No	%	45	44	<u>40</u>	<u>44</u>
	Unweighted count	(n)	4,703	6,459	5,069	5,309
Naval Services	Yes	%	78	78	77	<u>75</u>
	No	%	22	22	23	<u>25</u>
	Unweighted count	(n)	1,601	1,579	1,115	1,459
Army	Yes	%	43	45	<u>50</u>	<u>46</u>
	No	%	57	55	<u>50</u>	<u>54</u>
	Unweighted count	(n)	1,785	3,456	2,389	2,197
RAF	Yes	%	64	62	67	<u>66</u>
	No	%	36	38	33	<u>34</u>
	Unweighted count	(n)	1,317	1,424	1,565	1,653

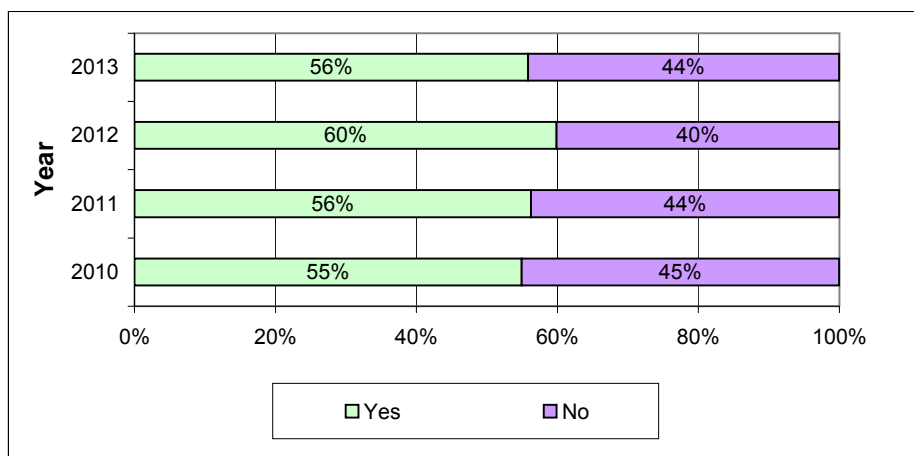
Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Respondent is 'Yes' if they answered 'Yes, I am living in it' or 'Yes, but not living in it'. (See Table F.1.4)

Respondent is 'No' if they answered 'No, but previously owned own home' or 'No, I have never owned my own home'. (See Table F.1.4)

Fig F.1.3 Do you own your own home? (Yes/No) [F_Hs003YN] - Tri-Service results



Commentary

There has been a significant decrease between 2012 and 2013 in the overall rate of home ownership, bringing the rate back down to the level it was in 2010 and 2011. This decrease from 2012 is mainly due to a decrease in the Army rate - Naval Services and RAF rates have not changed significantly since 2010.

The Naval Services families' rate of home ownership is significantly higher than the RAF rate, which is significantly higher than the Army rate. This has been the case since 2010.

Table F.1.4 Do you own your own home? (4 options) [F_Hs003]

			2010	2011	2012	2013
Tri-Service	Yes, I am living in it	%	<u>33</u>	<u>32</u>	<u>35</u>	30
	Yes, but not living in it	%	<u>22</u>	<u>24</u>	<u>25</u>	26
	No, but previously owned own home	%	9	7	7	7
	No, I have never owned my own home	%	36	36	<u>33</u>	37
	Unweighted count	(n)	4,703	6,459	5,069	5,309
Naval Services	Yes, I am living in it	%	<u>65</u>	<u>64</u>	61	58
	Yes, but not living in it	%	<u>13</u>	<u>14</u>	16	17
	No, but previously owned own home	%	8	7	8	8
	No, I have never owned my own home	%	14	15	16	17
	Unweighted count	(n)	1,601	1,579	1,115	1,459
Army	Yes, I am living in it	%	17	18	<u>23</u>	18
	Yes, but not living in it	%	26	27	<u>27</u>	27
	No, but previously owned own home	%	9	7	7	7
	No, I have never owned my own home	%	48	48	<u>43</u>	47
	Unweighted count	(n)	1,785	2,456	2,389	2,197
RAF	Yes, I am living in it	%	<u>43</u>	37	39	38
	Yes, but not living in it	%	<u>22</u>	25	27	29
	No, but previously owned own home	%	10	8	7	7
	No, I have never owned my own home	%	26	30	26	26
	Unweighted count	(n)	1,317	1,424	1,565	1,653

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.1.4 Do you own your own home? (4 options) [F_Hs003] - Tri-Service results

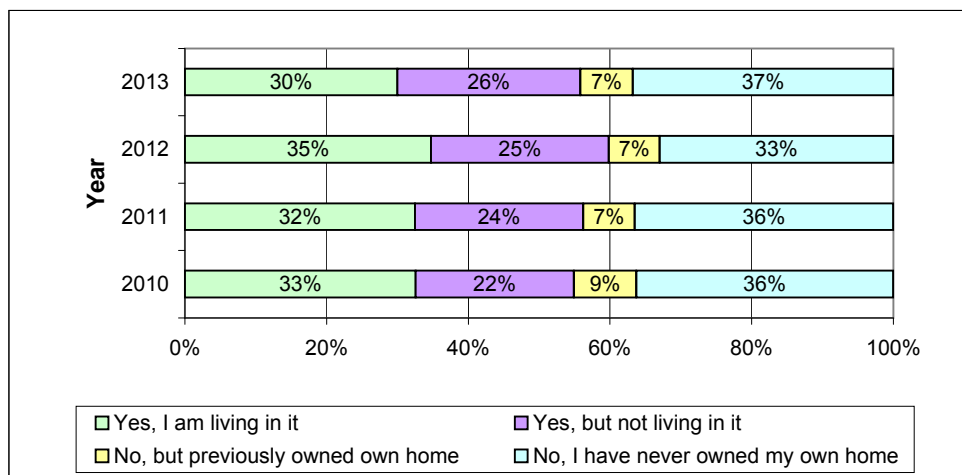


Table F.1.5 If you don't own your own home, which of the following statements apply to you? (Tick all that apply) [F_Hs004-013]
SUBSET: Results based on respondents who do not own their own home. [44% for 2013]

			2010	2011	2012	2013
Tri-Service	[1] I/we don't want to own a home at this stage in my/our life/career(s)	%	<u>10</u>	11	12	14
	[2] I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home.	%	7	6	7	8
	[3] Living in Service Accommodation is better suited to my family's needs at present.	%	<u>22</u>	<u>25</u>	<u>30</u>	39
	[4] I/we want to be able to move with my spouse/civil partner when he/she is posted.	%	<u>27</u>	<u>28</u>	36	35
	[5] I/we don't want to buy a home where we're currently located.	%	<u>22</u>	23	26	27
	[6] I/we can't afford to buy a suitable home at the moment.	%	62	60	59	61
	[7] I/we had difficulties getting a mortgage	%		13	12	12
	[8] I/we wouldn't be able to live in the home	%	15	13	<u>12</u>	16
	[9] I/we were not aware of support available to buy a home	%		<u>20</u>	24	26
	[10] Other	%	7	3	3	5
	<i>Unweighted count</i>	(n)	1,606	2,419	1,762	1,874
Naval Services	[1] I/we don't want to own a home at this stage in my/our life/career(s)	%	4	7	11	<u>8</u>
	[2] I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home.	%	4	6	6	7
	[3] Living in Service Accommodation is better suited to my family's needs at present.	%	<u>11</u>	<u>31</u>	33	44
	[4] I/we want to be able to move with my spouse/civil partner when he/she is posted.	%	<u>10</u>	21	28	<u>24</u>
	[5] I/we don't want to buy a home where we're currently located.	%	<u>6</u>	23	22	<u>17</u>
	[6] I/we can't afford to buy a suitable home at the moment.	%	<u>53</u>	61	62	64
	[7] I/we had difficulties getting a mortgage	%		13	14	11
	[8] I/we wouldn't be able to live in the home	%	<u><1</u>	8	6	<u>5</u>
	[9] I/we were not aware of support available to buy a home	%		14	21	21
	[10] Other	%	6	7	2	5
	<i>Unweighted count</i>	(n)	327	351	257	320
Army	[1] I/we don't want to own a home at this stage in my/our life/career(s)	%	11	<u>10</u>	12	14
	[2] I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home.	%	7	6	7	8
	[3] Living in Service Accommodation is better suited to my family's needs at present.	%	<u>22</u>	<u>22</u>	<u>26</u>	36
	[4] I/we want to be able to move with my spouse/civil partner when he/she is posted.	%	<u>28</u>	<u>27</u>	36	<u>34</u>
	[5] I/we don't want to buy a home where we're currently located.	%	22	<u>19</u>	25	<u>25</u>
	[6] I/we can't afford to buy a suitable home at the moment.	%	61	60	58	61
	[7] I/we had difficulties getting a mortgage	%		13	12	12
	[8] I/we wouldn't be able to live in the home	%	17	<u>13</u>	13	17
	[9] I/we were not aware of support available to buy a home	%		<u>20</u>	26	27
	[10] Other	%	6	4	<u>2</u>	4
	<i>Unweighted count</i>	(n)	816	1,562	997	1,006
RAF	[1] I/we don't want to own a home at this stage in my/our life/career(s)	%	11	16	13	15
	[2] I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home.	%	9	7	7	10
	[3] Living in Service Accommodation is better suited to my family's needs at present.	%	<u>26</u>	<u>30</u>	40	46
	[4] I/we want to be able to move with my spouse/civil partner when he/she is posted.	%	<u>31</u>	<u>32</u>	42	<u>41</u>
	[5] I/we don't want to buy a home where we're currently located.	%	<u>29</u>	33	32	<u>37</u>
	[6] I/we can't afford to buy a suitable home at the moment.	%	<u>69</u>	60	61	60
	[7] I/we had difficulties getting a mortgage	%		13	10	11
	[8] I/we wouldn't be able to live in the home	%	16	15	13	16
	[9] I/we were not aware of support available to buy a home	%		22	<u>19</u>	27
	[10] Other	%	9	-	7	8
	<i>Unweighted count</i>	(n)	463	506	508	548

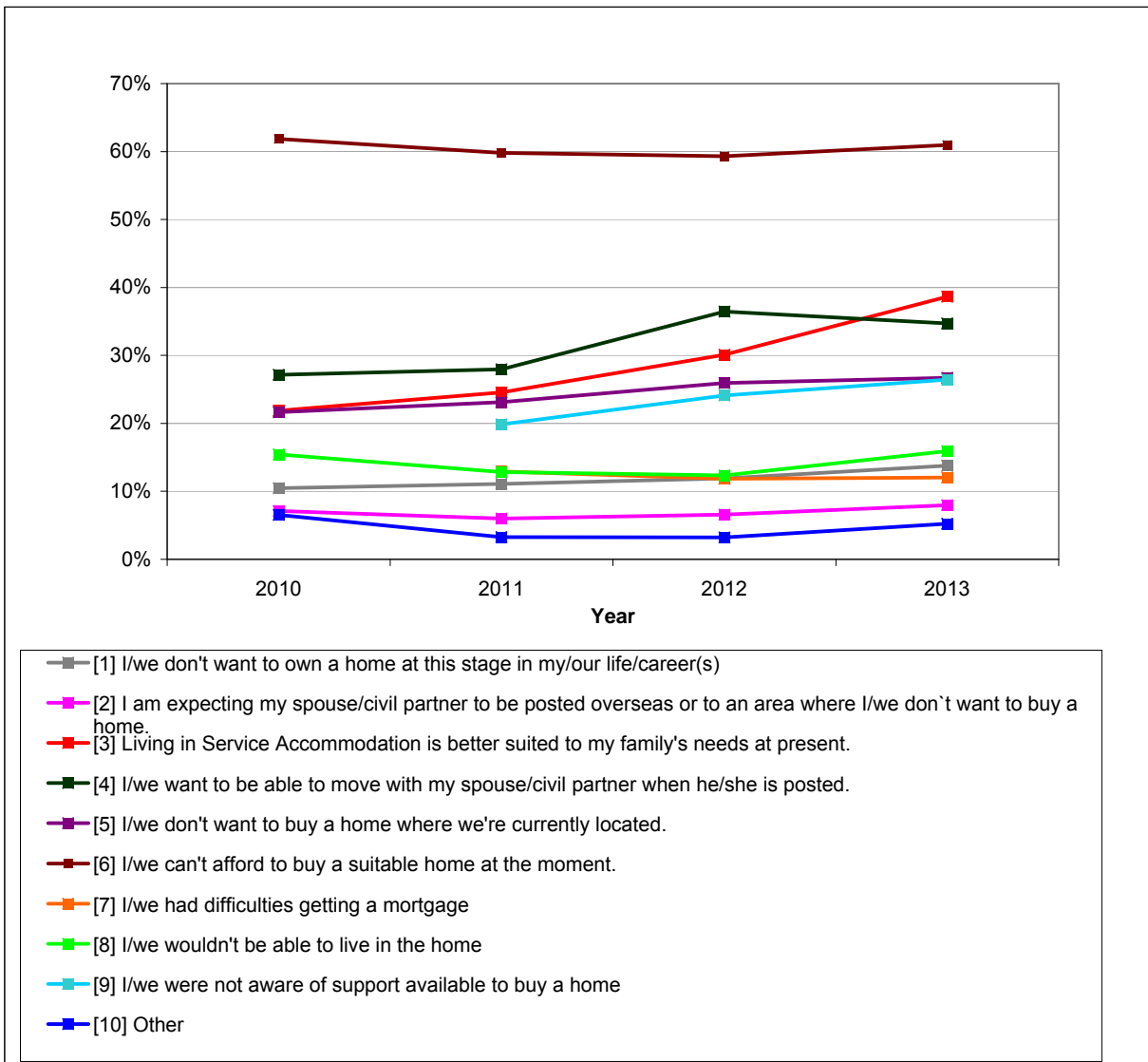
Single underline: significantly different to the 2013 result.

This is a "tick all that apply" question, so totals will not sum to 100%.

Double underline: 2013 results significantly different to both other Services.

Statements [7] and [9] were introduced in 2011, so comparisons to previous years are not possible.

Fig F.1.5 If you don't own your own home, which of the following statements apply to you? (Tick all that apply) [F_Hs004-013] - Tri-Service results
SUBSET: Results based on respondents who do not own their own home. [44% for 2013]



Commentary

While 'We can't afford to buy a suitable home at the moment' remains the most important reason for not owning a home, there has been a significant increase in the proportion of Service Personnel not in their own home who state one of the reasons as 'Living in Service Accommodation is better suited to my family's needs at present'. This change has largely been driven by an increase in this rate for Army families.

RAF families are most likely to state 'I want to be able to move with my spouse/civil partner when he/she is posted' and 'We don't want to buy a home where we are currently located', followed by Army families, and Naval Services families are least likely to state these.

Table F.1.6 What type of accommodation do you live in during the working week? [F_Hs014]

			2010	2011	2012	2013
Tri-Service	Privately owned home	%	<u>32</u>	<u>32</u>	<u>35</u>	<u>30</u>
	Privately rented home	%	<u>1</u>	<u>2</u>	<u>2</u>	<u>2</u>
	Substitute Service Family Accommodation (SSFA)	%	<u>3</u>	<u>3</u>	<u>4</u>	<u>4</u>
	Service Family Accommodation (SFA)	%	62	61	<u>57</u>	<u>61</u>
	Single Living Accommodation (SLA)	%		<u><1</u>	<u>1</u>	<u>1</u>
	Other	%		<u>1</u>	<u>1</u>	<u><1</u>
	<i>Unweighted count</i>	(n)	4,691	6,486	5,091	5,273
Naval Services	Privately owned home	%	<u>66</u>	<u>64</u>	61	<u>57</u>
	Privately rented home	%	<u>2</u>	<u>2</u>	<u>3</u>	<u>3</u>
	Substitute Service Family Accommodation (SSFA)	%	<u>3</u>	<u>4</u>	<u>4</u>	<u>5</u>
	Service Family Accommodation (SFA)	%	28	<u>28</u>	30	<u>33</u>
	Single Living Accommodation (SLA)	%		<u><1</u>	<u>2</u>	<u><1</u>
	Other	%		<u>2</u>	<u>1</u>	<u>1</u>
	<i>Unweighted count</i>	(n)	1,587	1,579	1,113	1,421
Army	Privately owned home	%	17	18	<u>23</u>	<u>19</u>
	Privately rented home	%	2	2	<u>3</u>	<u>2</u>
	Substitute Service Family Accommodation (SSFA)	%	3	3	<u>4</u>	<u>4</u>
	Service Family Accommodation (SFA)	%	76	75	<u>69</u>	<u>73</u>
	Single Living Accommodation (SLA)	%		<u><1</u>	<u><1</u>	<u>1</u>
	Other	%		<u>2</u>	<u>2</u>	<u><1</u>
	<i>Unweighted count</i>	(n)	1,790	3,483	2,409	2,209
RAF	Privately owned home	%	<u>43</u>	37	39	<u>37</u>
	Privately rented home	%	<u><1</u>	<u><1</u>	<u>1</u>	<u>2</u>
	Substitute Service Family Accommodation (SSFA)	%	<u>2</u>	<u>2</u>	<u>3</u>	<u>4</u>
	Service Family Accommodation (SFA)	%	53	58	54	<u>54</u>
	Single Living Accommodation (SLA)	%		<u>1</u>	<u>1</u>	<u>2</u>
	Other	%		<u><1</u>	<u><1</u>	<u>1</u>
	<i>Unweighted count</i>	(n)	1,314	1,424	1,569	1,643

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

SLA did not have its own category in 2010, so SLA was included within Other this year, giving Other a different definition for 2010 compared to 2011 onwards.

Fig F.1.6 What type of accommodation do you live in during the working week? [F_Hs014] - Tri-Service results

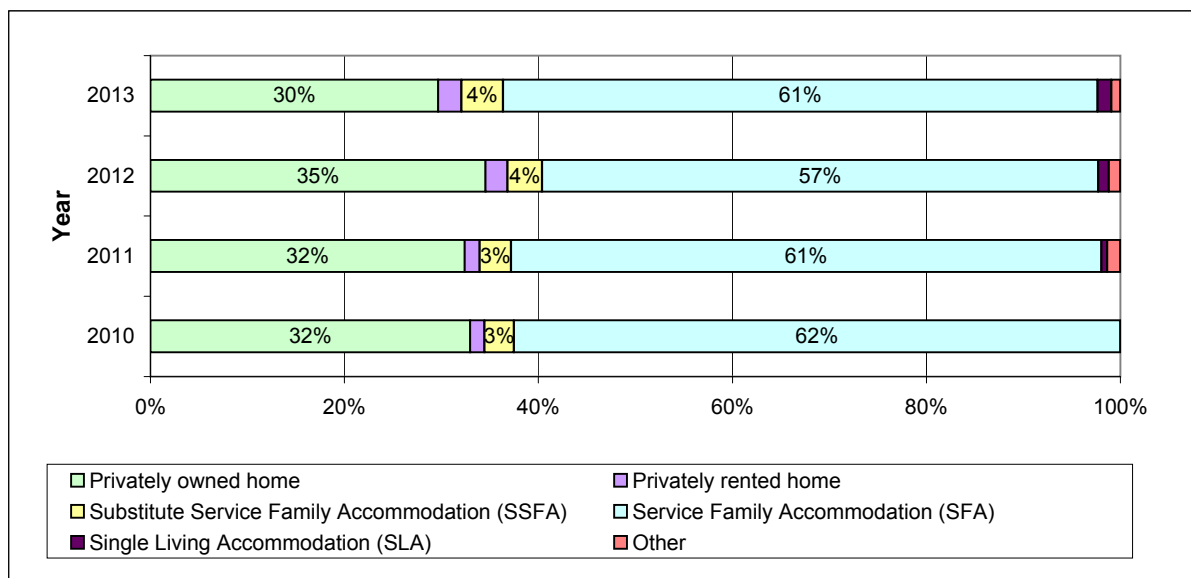


Table F.1.7 What type of accommodation would you prefer to live in during the working week? [F_Hs015]

			2010	2011	2012	2013
Tri-Service	Privately owned home	%			<u>60</u>	<u><u>53</u></u>
	Privately rented home	%			1	1
	Substitute Service Family Accommodation (SSFA)	%			2	2
	Service Family Accommodation (SFA)	%			<u>35</u>	<u><u>42</u></u>
	Single Living Accommodation (SLA)	%			<1	<1
	Other	%			1	<1
	<i>Unweighted count</i>	(n)			4,939	5,123
Naval Services	Privately owned home	%		84	84	<u><u>82</u></u>
	Privately rented home	%		<1	<1	<1
	Substitute Service Family Accommodation (SSFA)	%		2	1	2
	Service Family Accommodation (SFA)	%		12	13	<u><u>13</u></u>
	Single Living Accommodation (SLA)	%		<1	<1	<1
	Other	%		1	1	1
	<i>Unweighted count</i>	(n)		1,547	1,086	1,410
Army	Privately owned home	%		<u>43</u>	<u>48</u>	<u><u>39</u></u>
	Privately rented home	%		2	2	1
	Substitute Service Family Accommodation (SSFA)	%		2	3	3
	Service Family Accommodation (SFA)	%		<u>51</u>	<u>45</u>	<u><u>56</u></u>
	Single Living Accommodation (SLA)	%		<1	<1	<1
	Other	%		2	2	<1
	<i>Unweighted count</i>	(n)		3,391	2,342	2,127
RAF	Privately owned home	%			67	<u><u>67</u></u>
	Privately rented home	%			<1	<1
	Substitute Service Family Accommodation (SSFA)	%			1	2
	Service Family Accommodation (SFA)	%			30	<u><u>28</u></u>
	Single Living Accommodation (SLA)	%			<1	<1
	Other	%			<1	<1
	<i>Unweighted count</i>	(n)			1,511	1,586

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was only asked by Naval Services and Army in 2011. So no other comparisons with 2011 are possible.

Comparisons with 2010 are not possible. This question was not asked in 2010.

Fig F.1.7 What type of accommodation would you prefer to live in during the working week? [F_Hs015] - Tri-Service results

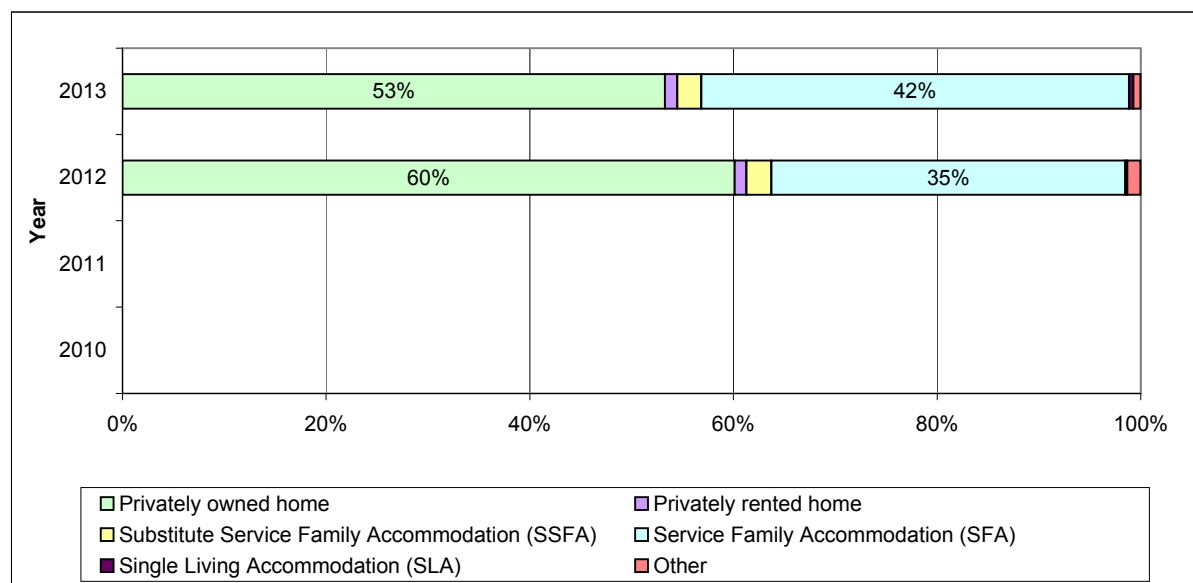


Table F.1.8 Proportion of Service families by accommodation type and preference (Derived from F_Hs014 and F_Hs015)

			2010	2011	2012	2013
Tri-Service	Currently living in preferred type of accommodation.	%			68	70
	Not currently living in Privately owned home but would prefer to be.	%			27	25
	Not currently living in Service accommodation but would prefer to be.	%			2	2
	Currently living in Service accommodation but would prefer a different type.	%			2	2
	Other	%			1	1
	<i>Unweighted count</i>	(n)			4,928	5,078
Naval Services	Currently living in preferred type of accommodation.	%			72	71
	Not currently living in Privately owned home but would prefer to be.	%			24	26
	Not currently living in Service accommodation but would prefer to be.	%			1	<1
	Currently living in Service accommodation but would prefer a different type.	%			1	<1
	Other	%			1	2
	<i>Unweighted count</i>	(n)			1,086	1,376
Army	Currently living in preferred type of accommodation.	%			<u>67</u>	73
	Not currently living in Privately owned home but would prefer to be.	%			<u>27</u>	21
	Not currently living in Service accommodation but would prefer to be.	%			2	2
	Currently living in Service accommodation but would prefer a different type.	%			3	3
	Other	%			2	1
	<i>Unweighted count</i>	(n)			2,332	2,120
RAF	Currently living in preferred type of accommodation.	%			66	<u>63</u>
	Not currently living in Privately owned home but would prefer to be.	%			30	<u>32</u>
	Not currently living in Service accommodation but would prefer to be.	%			2	2
	Currently living in Service accommodation but would prefer a different type.	%			2	2
	Other	%			1	1
	<i>Unweighted count</i>	(n)			1,510	1,582

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Respondent is 'Currently living in preferred type of accommodation' if F_Hs014=F_Hs015.

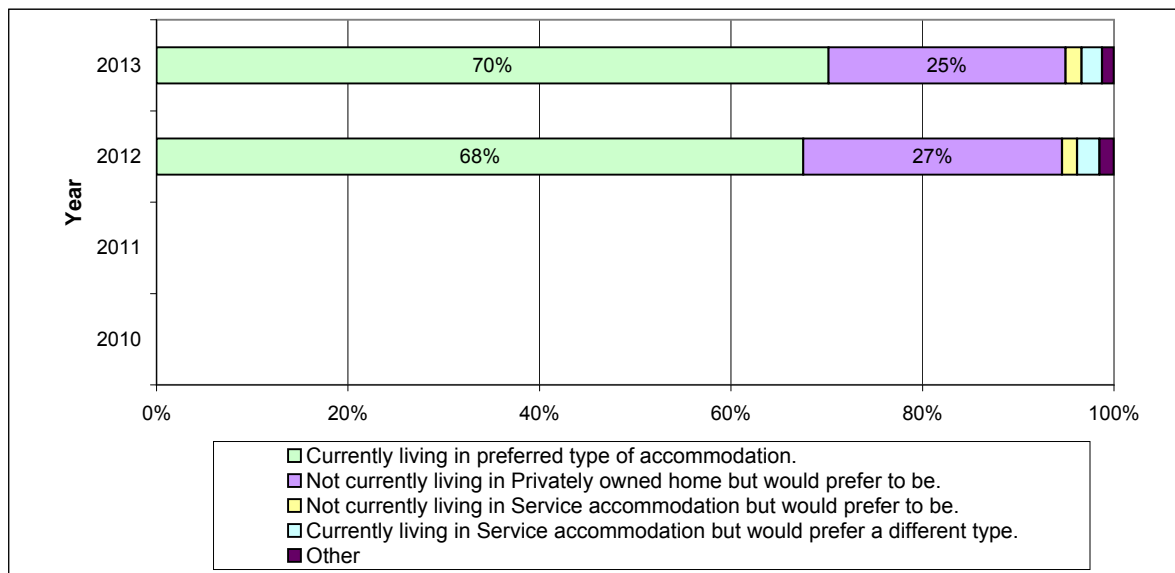
Respondent is 'Not currently living in Privately owned home but would prefer to be' if F_Hs014≠ Privately owned home, and F_Hs015 = Privately owned home.

Respondent is 'Not currently living in Service accommodation but would prefer to be' if F_Hs014 = Privately owned, Privately rented or Other, and F_Hs015 = SSFA/SLA or SLA.

Respondent is 'Currently living in Service accommodation but would prefer a different type' if F_Hs014 = SSFA, SFA or SLA, and F_Hs015 = SSFA, SLA or SLA, and F_Hs014 ≠ F_Hs015.

Respondent is 'Other' if they are none of the above, and they answered both F_Hs014 and F_Hs015.

Fig F.1.8 Proportion of Service families by accommodation type and preference (Derived from F_Hs014 and F_Hs015) - Tri-Service results



Respondent is 'Currently living in preferred type of accommodation' if F_Hs014=F_Hs015.

Respondent is 'Not currently living in Privately owned home but would prefer to be' if F_Hs014≠ Privately owned home, and F_Hs015 = Privately owned home.

Respondent is 'Not currently living in Service accommodation but would prefer to be' if F_Hs014 = Privately owned, Privately rented or Other, and F_Hs015 = SSFA/SLA or SLA.

Respondent is 'Currently living in Service accommodation but would prefer a different type' if F_Hs014 = SSFA, SFA or SLA, and F_Hs015 = SSFA, SLA or SLA, and F_Hs014 ≠ F_Hs015.

Respondent is 'Other' if they are none of the above, and they answered both F_Hs014 and F_Hs015.

Commentary on Tables F.1.6-8

The majority of Service families (70%) are living in their preferred type of accommodation. Of the 30% of families not living in their preferred type of accommodation, most (25%) are not in Privately owned home (POH) but would prefer to be.

Naval Service families have the highest rate of living in POH, and the highest preference for POH, as well as the lowest rate of living in SFA, and the lowest preference for SFA.

Army families have the lowest rate of living in POH, and the lowest preference for POH, as well as the highest rate of living in SFA, and the highest preference for SFA.

RAF families have a lower rate of living in their preferred type of accommodation (63%) than Naval Service families and Army families. This is largely because RAF families have the highest proportion (32%) not in POH that would prefer to be.

Table F.1.9 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [1] The condition of your SFA/SSFA. [F_Hs016]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [64% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				57
	Neutral	%				14
	Dissatisfied	%				29
	<i>Unweighted count</i>	<i>(n)</i>				3,085
Naval Services	Satisfied	%				<u>66</u>
	Neutral	%				<u>12</u>
	Dissatisfied	%				<u>23</u>
	<i>Unweighted count</i>	<i>(n)</i>				504
Army	Satisfied	%				56
	Neutral	%				14
	Dissatisfied	%				29
	<i>Unweighted count</i>	<i>(n)</i>				1,624
RAF	Satisfied	%				53
	Neutral	%				15
	Dissatisfied	%				32
	<i>Unweighted count</i>	<i>(n)</i>				957

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.9 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [1] The condition of your SFA/SSFA. [F_Hs016] - Tri-Service results

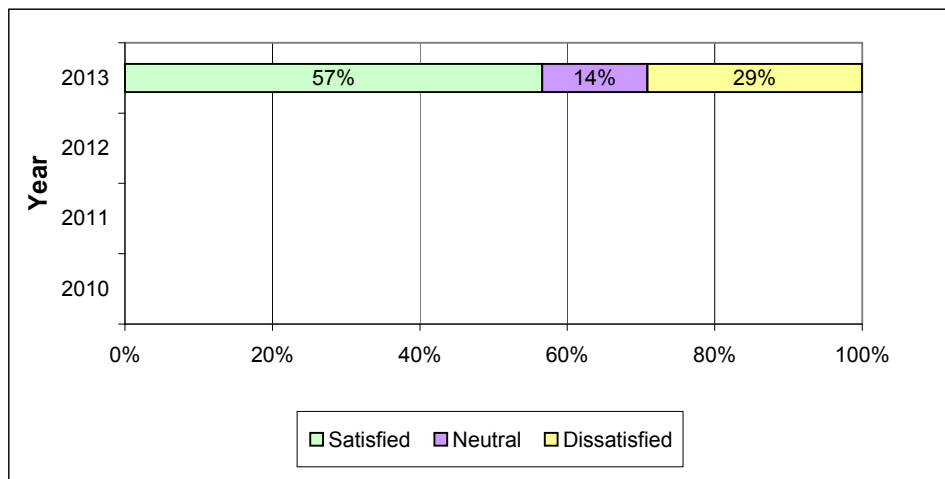


Table F.1.10 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [2] The amount of space (e.g. number of bedrooms and/or room size) in your SFA/SSFA. [F_Hs017]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [64% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				70
	Neutral	%				9
	Dissatisfied	%				21
	Unweighted count	(n)				3,091
Naval Services	Satisfied	%				<u>77</u>
	Neutral	%				<u>6</u>
	Dissatisfied	%				17
	Unweighted count	(n)				504
Army	Satisfied	%				69
	Neutral	%				10
	Dissatisfied	%				21
	Unweighted count	(n)				1,625
RAF	Satisfied	%				69
	Neutral	%				9
	Dissatisfied	%				22
	Unweighted count	(n)				962

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.10 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [2] The amount of space (e.g. number of bedrooms and/or room size) in your SFA/SSFA. [F_Hs017] - Tri-Service results

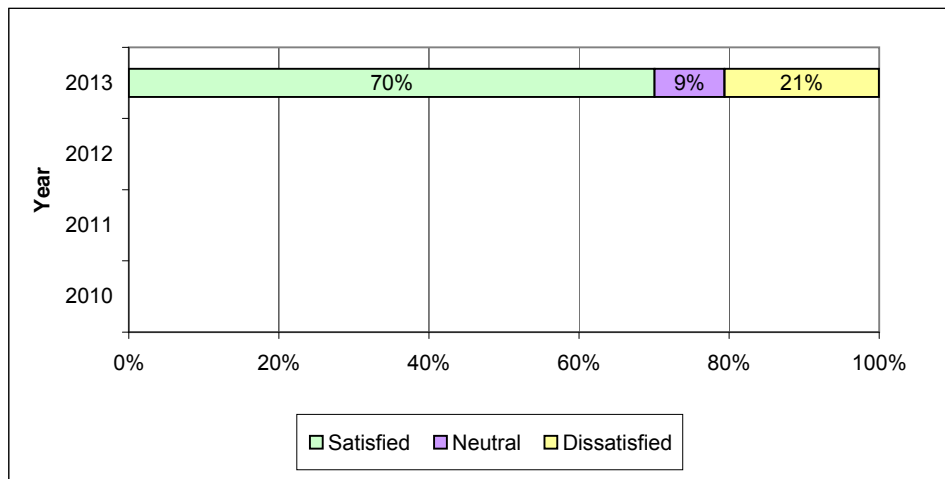


Table F.1.11 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [3] The charges for your SFA/SSFA. [F_Hs018]

SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [63% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				74
	Neutral	%				14
	Dissatisfied	%				12
	<i>Unweighted count</i>	(n)				3,033
Naval Services	Satisfied	%				79
	Neutral	%				12
	Dissatisfied	%				9
	<i>Unweighted count</i>	(n)				501
Army	Satisfied	%				74
	Neutral	%				14
	Dissatisfied	%				11
	<i>Unweighted count</i>	(n)				1,592
RAF	Satisfied	%				71
	Neutral	%				15
	Dissatisfied	%				14
	<i>Unweighted count</i>	(n)				940

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.11 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [3] The charges for your SFA/SSFA. [F_Hs018] - Tri-Service results

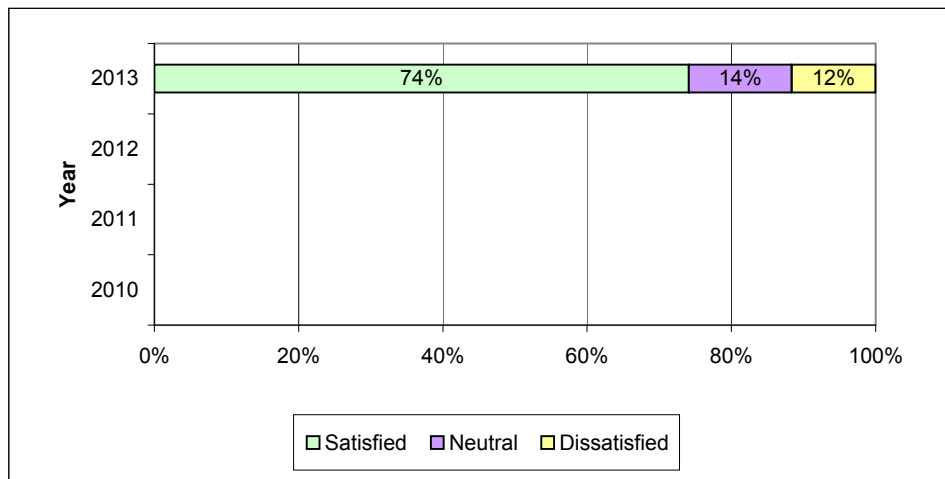


Table F.1.12 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [4] The availability of SFA/SSFA. [F_Hs019]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [60% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				54
	Neutral	%				20
	Dissatisfied	%				27
	<i>Unweighted count</i>	(n)				2,906
Naval Services	Satisfied	%				55
	Neutral	%				19
	Dissatisfied	%				26
	<i>Unweighted count</i>	(n)				469
Army	Satisfied	%				55
	Neutral	%				20
	Dissatisfied	%				25
	<i>Unweighted count</i>	(n)				1,526
RAF	Satisfied	%				48
	Neutral	%				19
	Dissatisfied	%				33
	<i>Unweighted count</i>	(n)				911

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.12 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [4] The availability of SFA/SSFA. [F_Hs019] - Tri-Service results

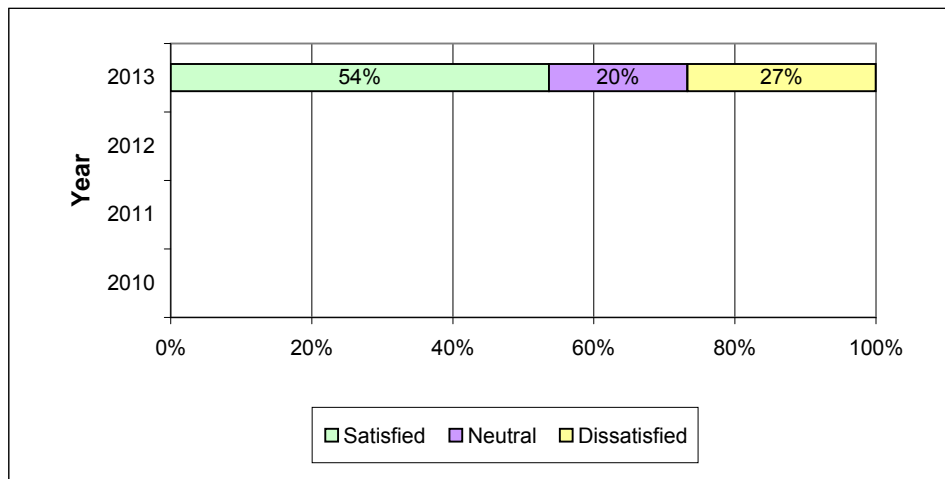


Table F.1.13 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [5] The allocation process via the Housing Allocations & Service Centre (HASC). [F_Hs020]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [60% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				45
	Neutral	%				23
	Dissatisfied	%				32
	<i>Unweighted count</i>	<i>(n)</i>				2,859
Naval Services	Satisfied	%				50
	Neutral	%				18
	Dissatisfied	%				32
	<i>Unweighted count</i>	<i>(n)</i>				478
Army	Satisfied	%				47
	Neutral	%				24
	Dissatisfied	%				29
	<i>Unweighted count</i>	<i>(n)</i>				1,517
RAF	Satisfied	%				38
	Neutral	%				20
	Dissatisfied	%				42
	<i>Unweighted count</i>	<i>(n)</i>				864

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.13 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [5] The allocation process via the Housing Allocations & Service Centre (HASC). [F_Hs020] - Tri-Service results

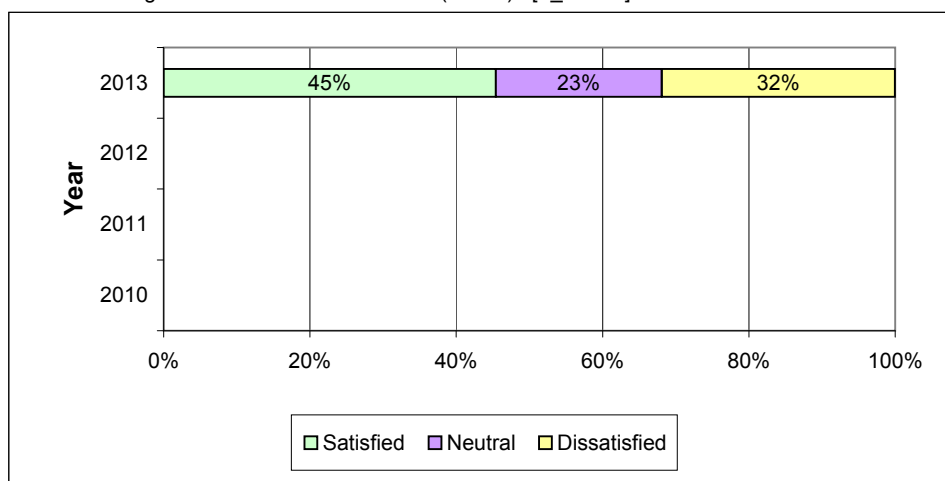


Table F.1.14 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [6] Cleanliness when moving in. [F_Hs021]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [64% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				53
	Neutral	%				15
	Dissatisfied	%				33
	Unweighted count	(n)				3,079
Naval Services	Satisfied	%				61
	Neutral	%				13
	Dissatisfied	%				26
	Unweighted count	(n)				504
Army	Satisfied	%				52
	Neutral	%				15
	Dissatisfied	%				33
	Unweighted count	(n)				1,620
RAF	Satisfied	%				51
	Neutral	%				16
	Dissatisfied	%				33
	Unweighted count	(n)				955

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.14 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [6] Cleanliness when moving in. [F_Hs021] - Tri-Service results

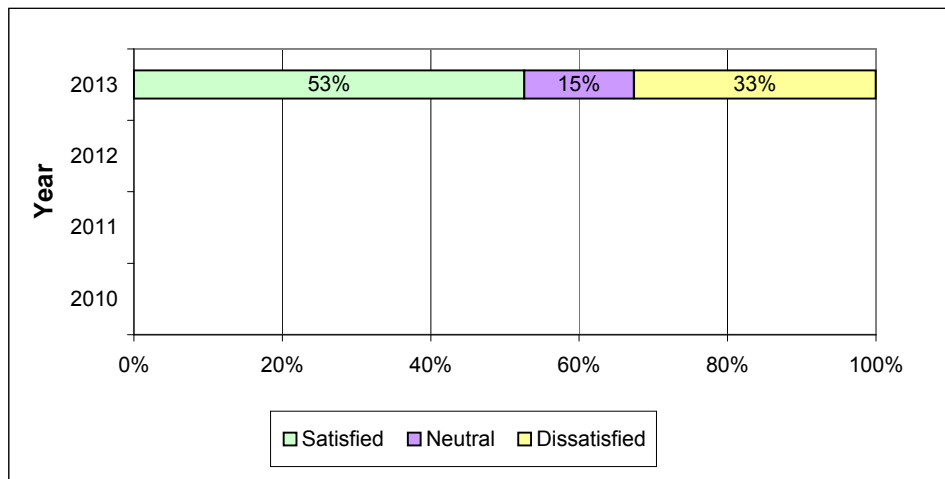


Table F.1.15 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [7] The standard of furnishings in your SFA/SSFA. [F_Hs022]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [32% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				49
	Neutral	%				27
	Dissatisfied	%				25
	<i>Unweighted count</i>	(n)				1,610
Naval Services	Satisfied	%				48
	Neutral	%				21
	Dissatisfied	%				31
	<i>Unweighted count</i>	(n)				258
Army	Satisfied	%				53
	Neutral	%				28
	Dissatisfied	%				18
	<i>Unweighted count</i>	(n)				764
RAF	Satisfied	%				38
	Neutral	%				25
	Dissatisfied	%				38
	<i>Unweighted count</i>	(n)				588

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.15 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [7] The standard of furnishings in your SFA/SSFA. [F_Hs022] - Tri-Service results

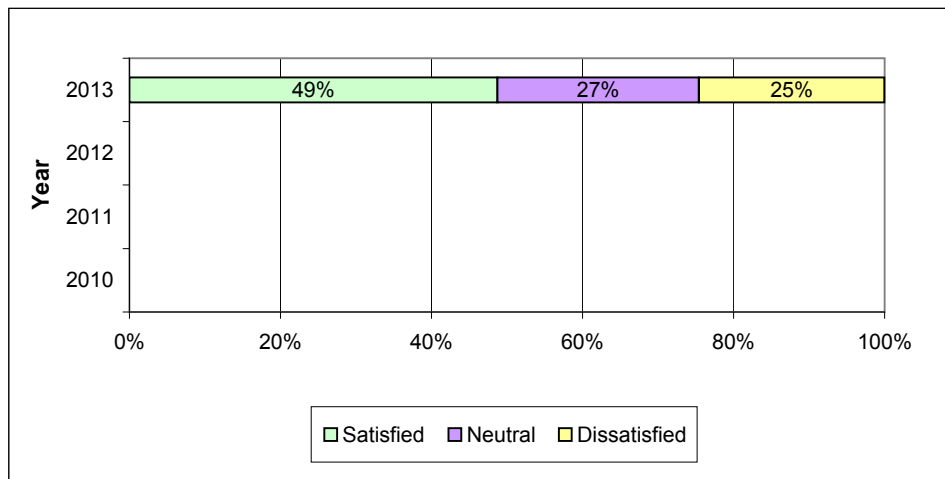


Table F.1.16 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [8] Procedures when moving in to your SFA/SSFA. [F_Hs023]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [63% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				59
	Neutral	%				22
	Dissatisfied	%				19
	Unweighted count	(n)				3,025
Naval Services	Satisfied	%				63
	Neutral	%				21
	Dissatisfied	%				16
	Unweighted count	(n)				497
Army	Satisfied	%				60
	Neutral	%				21
	Dissatisfied	%				19
	Unweighted count	(n)				1,598
RAF	Satisfied	%				54
	Neutral	%				27
	Dissatisfied	%				19
	Unweighted count	(n)				930

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.16 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [8] Procedures when moving in to your SFA/SSFA. [F_Hs023] - Tri-Service results

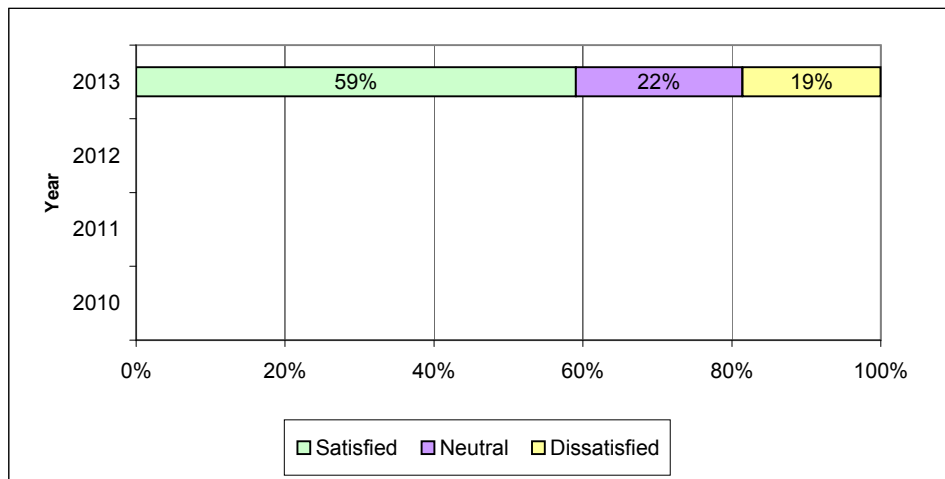


Table F.1.17 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [9] Procedures when moving out of your SFA/SSFA. [F_Hs024]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [44% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				52
	Neutral	%				25
	Dissatisfied	%				23
	<i>Unweighted count</i>	(n)				2,058
Naval Services	Satisfied	%				42
	Neutral	%				25
	Dissatisfied	%				32
	<i>Unweighted count</i>	(n)				267
Army	Satisfied	%				54
	Neutral	%				24
	Dissatisfied	%				22
	<i>Unweighted count</i>	(n)				1,185
RAF	Satisfied	%				47
	Neutral	%				28
	Dissatisfied	%				25
	<i>Unweighted count</i>	(n)				606

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.17 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [9] Procedures when moving out of your SFA/SSFA. [F_Hs024] - Tri-Service results

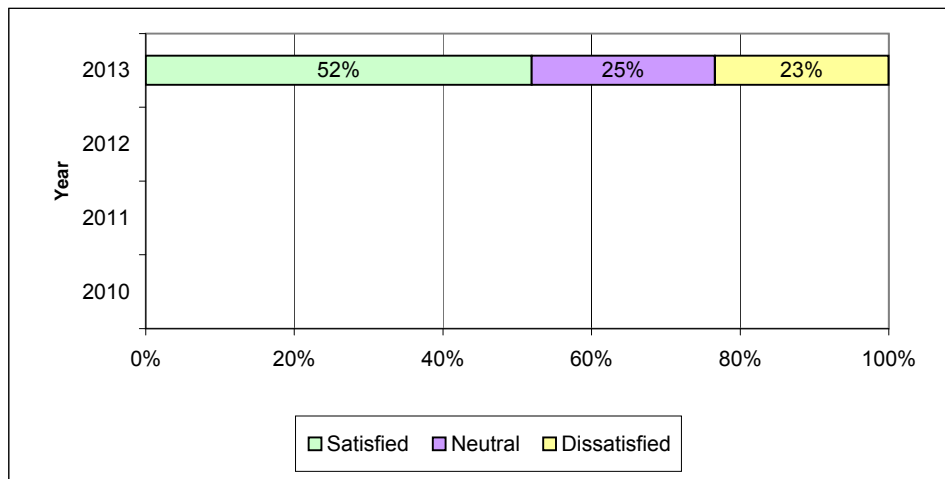


Table F.1.18 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [10] The security of your SFA/SSFA. [F_Hs025]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [63% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				68
	Neutral	%				16
	Dissatisfied	%				16
	<i>Unweighted count</i>	<i>(n)</i>				3,060
Naval Services	Satisfied	%				62
	Neutral	%				20
	Dissatisfied	%				18
	<i>Unweighted count</i>	<i>(n)</i>				497
Army	Satisfied	%				72
	Neutral	%				14
	Dissatisfied	%				14
	<i>Unweighted count</i>	<i>(n)</i>				1,609
RAF	Satisfied	%				58
	Neutral	%				20
	Dissatisfied	%				22
	<i>Unweighted count</i>	<i>(n)</i>				954

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.18 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [10] The security of your SFA/SSFA. [F_Hs025] - Tri-Service results

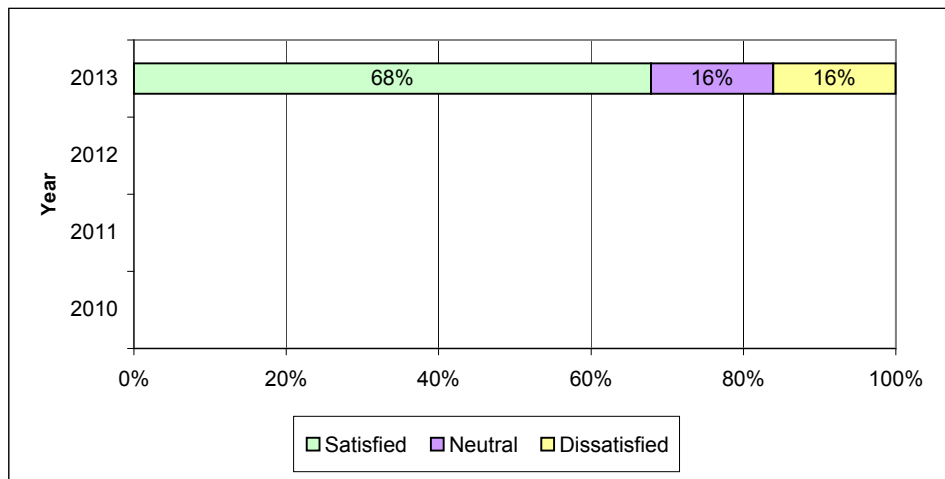


Table F.1.19 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [11] Location of your SFA/SSFA in relation to local services (eg shops, doctors etc...). [F_Hs026]
SUBSET: Results based on respondents who live in SFA or SSFA, and did not answer 'Don't know' or 'N/A'. [64% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				72
	Neutral	%				12
	Dissatisfied	%				16
	Unweighted count	(n)				3,077
Naval Services	Satisfied	%				<u>84</u>
	Neutral	%				<u>9</u>
	Dissatisfied	%				<u>6</u>
	Unweighted count	(n)				504
Army	Satisfied	%				71
	Neutral	%				12
	Dissatisfied	%				17
	Unweighted count	(n)				1,616
RAF	Satisfied	%				72
	Neutral	%				14
	Dissatisfied	%				15
	Unweighted count	(n)				957

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.19 If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following? [11] Location of your SFA/SSFA in relation to local services (eg shops, doctors etc...). [F_Hs026] - Tri-Service results

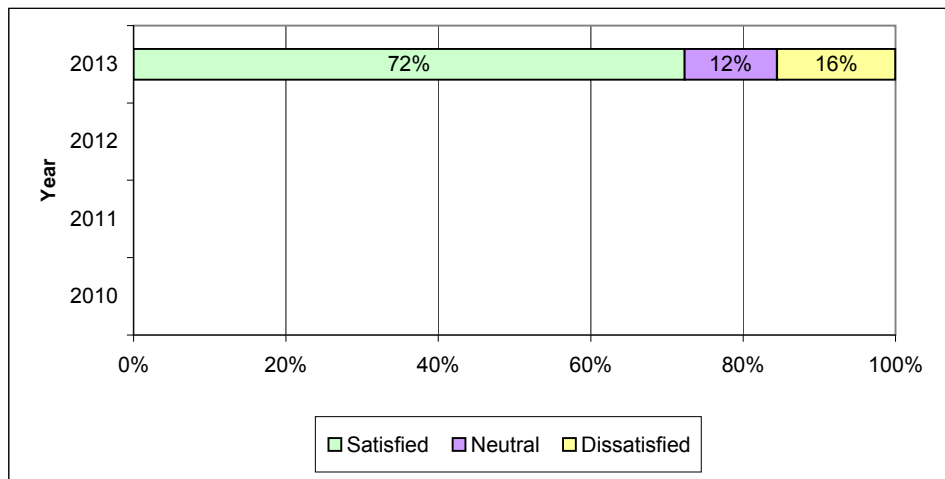


Table F.1.20 Have you used the Modern Housing Solutions (MHS) (or an equivalent) maintenance service in the last 12 months? [F_Hs027]

			2010	2011	2012	2013
Tri-Service	Yes	%				55
	No	%				12
	N/A or Missing	%				33
	Unweighted count	(n)				5,369
Naval Services	Yes	%				<u>29</u>
	No	%				<u>5</u>
	N/A or Missing	%				<u>66</u>
	Unweighted count	(n)				1,485
Army	Yes	%				<u>64</u>
	No	%				<u>13</u>
	N/A or Missing	%				<u>23</u>
	Unweighted count	(n)				2,223
RAF	Yes	%				<u>49</u>
	No	%				<u>16</u>
	N/A or Missing	%				<u>35</u>
	Unweighted count	(n)				1,661

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

The N/A's and Missings are largely made up of those who live in privately owned homes.

Fig F.1.20 Have you used the Modern Housing Solutions (MHS) (or an equivalent) maintenance service in the last 12 months? [F_Hs027] - Tri-Service results

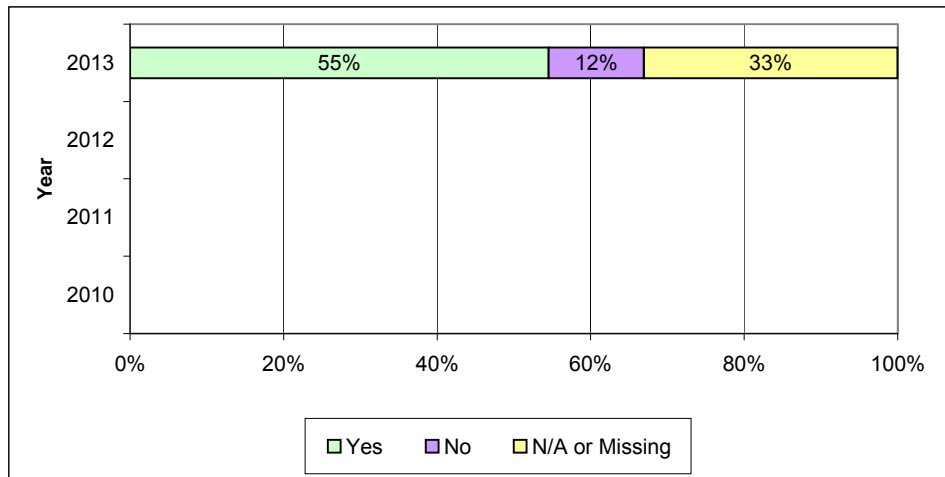


Table F.1.21 If yes, how satisfied were you with the service provided by MHS (or an equivalent)? [F_Hs028]
SUBSET: Results based on respondents who have used MHS in the last 12 months, and did not answer 'Don't know' or 'N/A'. [54% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				55
	Neutral	%				14
	Dissatisfied	%				31
	Unweighted count	(n)				2,562
Naval Services	Satisfied	%				60
	Neutral	%				6
	Dissatisfied	%				33
	Unweighted count	(n)				409
Army	Satisfied	%				57
	Neutral	%				15
	Dissatisfied	%				29
	Unweighted count	(n)				1,356
RAF	Satisfied	%				49
	Neutral	%				13
	Dissatisfied	%				37
	Unweighted count	(n)				797

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Fig F.1.21 If yes, how satisfied were you with the service provided by MHS (or an equivalent)? [F_Hs028] - Tri-Service results

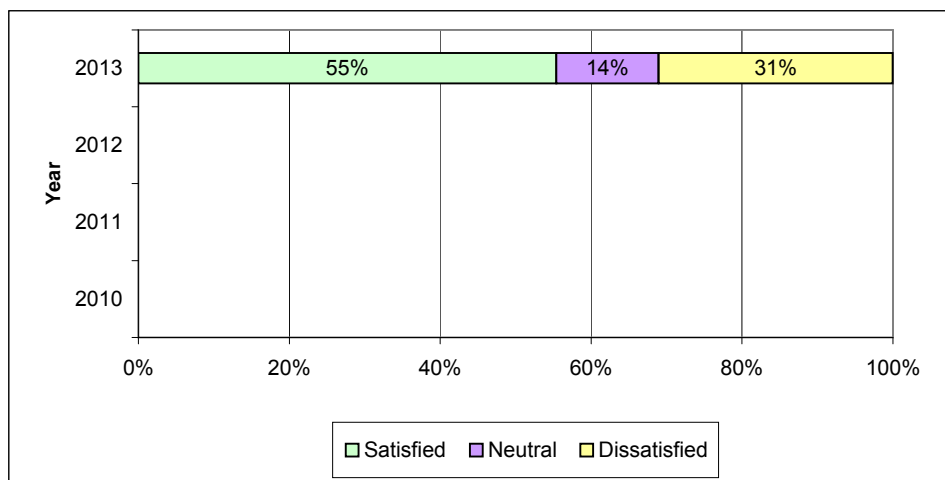


Table F.2.1 If you/your family needed access to dental treatment in the last 12 months, were you able to?
[F_Hc001]

			2010	2011	2012	2013
Tri-Service	Yes	%		<u>70</u>	<u>73</u>	77
	No	%		10	10	9
	I/my family was not looking for this service in the last 12 months	%		<u>20</u>	<u>16</u>	13
	<i>Unweighted count</i>	(n)		6,431	5,011	5,277
Naval Services	Yes	%		<u>81</u>	<u>80</u>	74
	No	%		<u>8</u>	<u>7</u>	11
	I/my family was not looking for this service in the last 12 months	%		12	13	14
	<i>Unweighted count</i>	(n)		1,562	1,103	1,469
Army	Yes	%		<u>67</u>	<u>67</u>	81
	No	%		<u>12</u>	<u>14</u>	7
	I/my family was not looking for this service in the last 12 months	%		<u>22</u>	<u>19</u>	11
	<i>Unweighted count</i>	(n)		3,452	2,357	2,155
RAF	Yes	%		67	<u>81</u>	71
	No	%		<u>9</u>	<u>6</u>	13
	I/my family was not looking for this service in the last 12 months	%		<u>24</u>	13	17
	<i>Unweighted count</i>	(n)		1,417	1,551	1,653

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not possible. This question was reworded in 2011 from "As a result of your last move, did you or your family experience problems accessing an NHS dentist?"

Fig F.2.1 If you/your family needed access to dental treatment in the last 12 months, were you able to?
[F_Hc001] - Tri-Service results

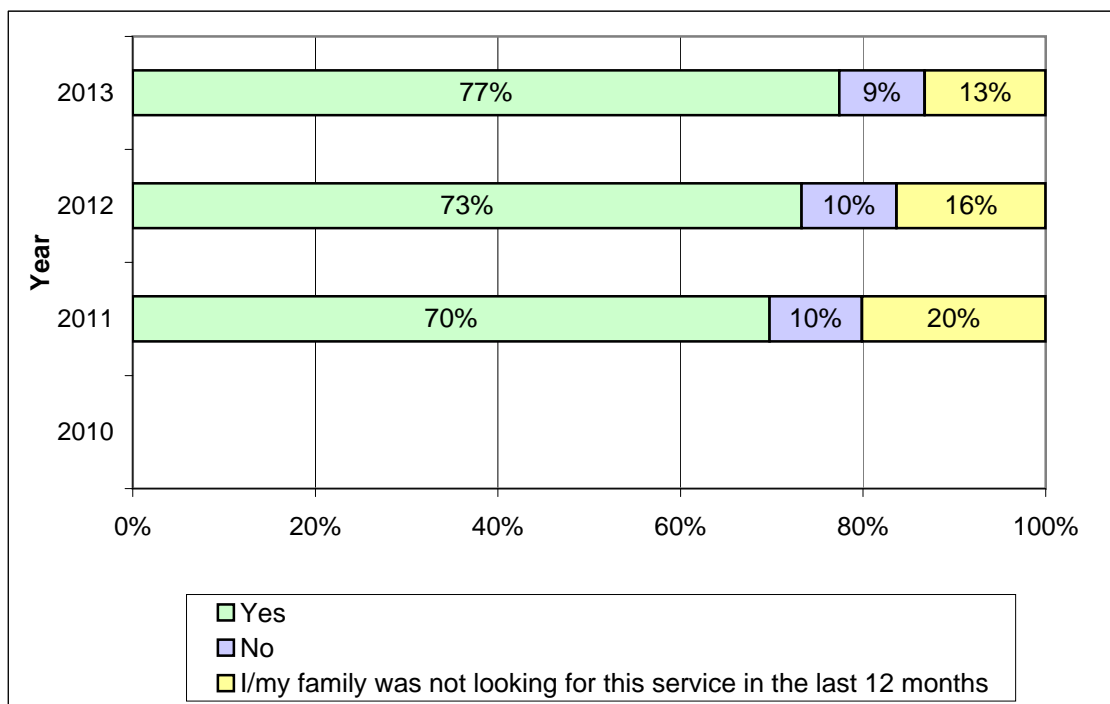


Table F.2.2 If you needed dental treatment in the last 12 months, did you access...? (please tick all that apply) [F_Hc004-008]

SUBSET: Results based on respondents who accessed dental treatment in the last 12 months. [77% for 2013]

			2010	2011	2012	2013
Tri-Service	[1] Paying treatment at an NHS dentist	%		49	52	<u>47</u>
	[2] Free treatment at an NHS dentist	%		27	22	<u>19</u>
	[3] Fully private dental treatment	%		18	14	<u>12</u>
	[4] Other (please specify)	%		8	10	<u>9</u>
	[5] Not applicable	%				<u>5</u>
	Unweighted count	(n)		4,648	3,806	4,087
Naval Services	[1] Paying treatment at an NHS dentist	%		54	49	<u>60</u>
	[2] Free treatment at an NHS dentist	%		25	20	<u>23</u>
	[3] Fully private dental treatment	%		27	16	<u>19</u>
	[4] Other (please specify)	%		4	5	<u>6</u>
	[5] Not applicable	%			4	<u>3</u>
	Unweighted count	(n)		1,261	881	1,085
Army	[1] Paying treatment at an NHS dentist	%		46	54	<u>43</u>
	[2] Free treatment at an NHS dentist	%		26	27	<u>19</u>
	[3] Fully private dental treatment	%		12	10	<u>8</u>
	[4] Other (please specify)	%		8	11	<u>8</u>
	[5] Not applicable	%			7	<u>4</u>
	Unweighted count	(n)		2,415	1,664	1,801
RAF	[1] Paying treatment at an NHS dentist	%		50	51	<u>49</u>
	[2] Free treatment at an NHS dentist	%		28	16	<u>18</u>
	[3] Fully private dental treatment	%		21	20	<u>16</u>
	[4] Other (please specify)	%		12	11	<u>11</u>
	[5] Not applicable	%				<u>11</u>
	Unweighted count	(n)		972	1,261	1,201

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

NA response option added to the RN and Army 2012 surveys and for all three Services in 2013.

Comparisons with 2010 are not possible. The structure and wording of the dental health questions changed substantially in 2011.

Totals will not sum to 100%. This is a tick all that apply question.

Fig F.2.2 If you needed dental treatment in the last 12 months, did you access...? (please tick all that apply) [F_Hc004-008] - Tri-Service results

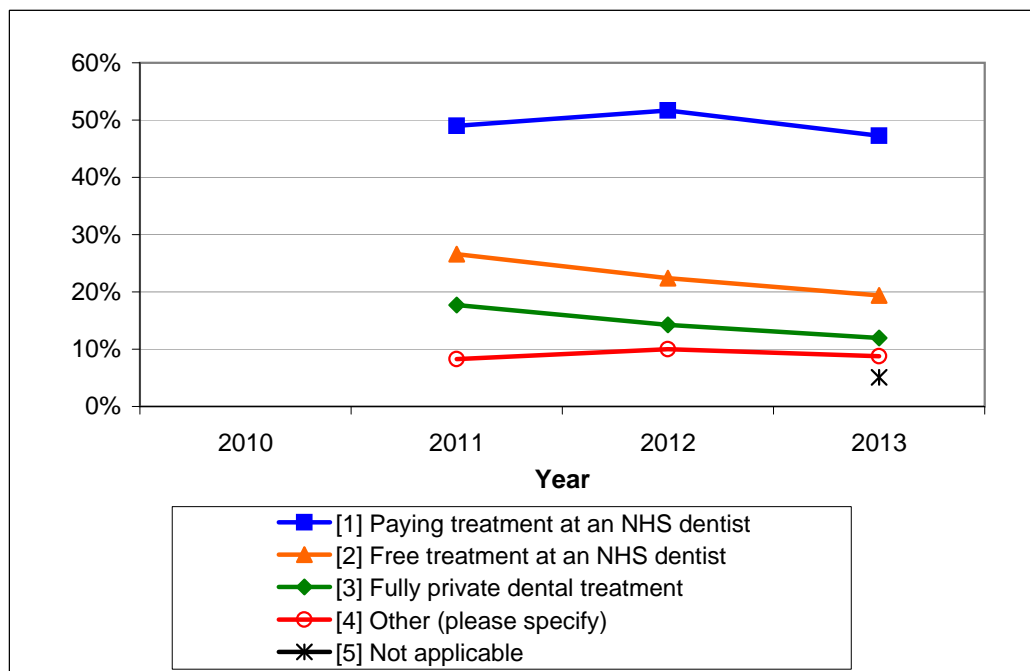


Table F.2.3 If you moved in the last 12 months while undergoing a course of dental treatment, have you been able to continue the treatment in your new location? [F_Hc009]
SUBSET: Results based on respondents who have moved home in the last 12 months.
[35% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes, without difficulties	%		8	11	<u>10</u>
	Yes, but with some difficulties	%		6	6	<u>5</u>
	No	%		8	5	<u>7</u>
	Not Applicable/Missing	%		78	78	<u>78</u>
	Unweighted count	(n)		1,996	1,641	1,764
Naval Services	Yes, without difficulties	%		<u>16</u>	11	<u>9</u>
	Yes, but with some difficulties	%		11	7	<u>9</u>
	No	%		<u>15</u>	3	<u>6</u>
	Not Applicable/Missing	%		57	79	<u>77</u>
	Unweighted count	(n)		314	273	367
Army	Yes, without difficulties	%		9	12	<u>10</u>
	Yes, but with some difficulties	%		6	5	<u>4</u>
	No	%		9	6	<u>8</u>
	Not Applicable/Missing	%		77	77	<u>78</u>
	Unweighted count	(n)		1,180	887	866
RAF	Yes, without difficulties	%		<u>4</u>	9	<u>11</u>
	Yes, but with some difficulties	%		4	7	<u>6</u>
	No	%		5	3	<u>4</u>
	Not Applicable/Missing	%		<u>86</u>	80	<u>79</u>
	Unweighted count	(n)		502	481	531

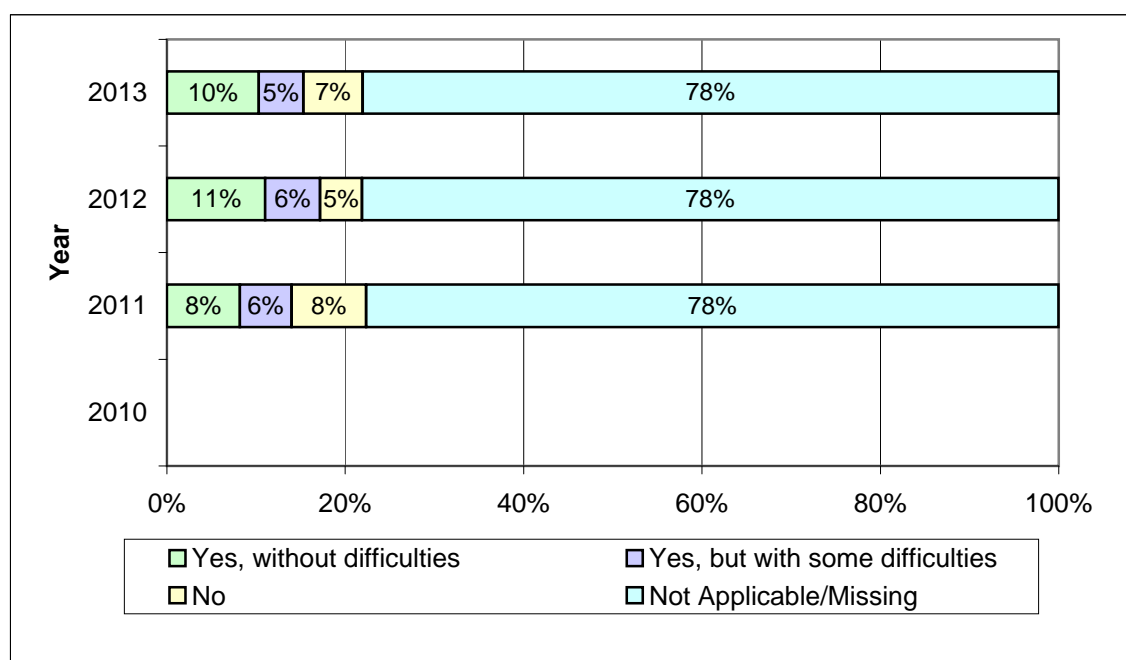
Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2011, so comparisons to previous years are not possible.

Not Applicable/Missing response has been derived to estimate the proportion who did move but did NOT need to continue any treatment.

Fig F.2.3 If you moved in the last 12 months while undergoing a course of dental treatment, have you been able to continue the treatment in your new location? [F_Hc009] - Tri-Service results



Commentary

This year, of the 8% who have moved while undergoing a course of dental treatment just under half were able to continue without difficulties whilst 30% were unable to continue treatment.

Table F.2.4 In the last 12 months, if you were looking for dental treatment, what sorts of problems did you encounter? [F_Hc012-018]

SUBSET: Results based on respondents who were looking for dental treatment in the last 12 months. [87% for 2013]

			2010	2011	2012	2013
Tri-Service	[1] Distance to the nearest service	%		8	<u>9</u>	<u>7</u>
	[2] Lack of adequate transportation to get to the service	%		3	<u>5</u>	<u>3</u>
	[3] Problems registering child(ren)	%		4	<u>6</u>	<u>4</u>
	[4] Long waiting lists	%		<u>15</u>	13	<u>12</u>
	[5] Lack of available places	%			14	
	[6] Other	%		2	<1	<u>2</u>
	[7] No problems ticked	%		72	74	<u>78</u>
	<i>Unweighted count</i>	(n)		5,261	4,275	4,587
Naval Services	[1] Distance to the nearest service	%		6	4	<u>5</u>
	[2] Lack of adequate transportation to	%		1	1	<u>1</u>
	[3] Problems registering child(ren)	%		4	3	<u>5</u>
	[4] Long waiting lists	%		11	<u>7</u>	<u>11</u>
	[5] Lack of available places	%		<u>16</u>	<u>9</u>	<u>12</u>
	[6] Other	%		<1	1	<u>2</u>
	[7] No problems ticked	%		78	83	<u>77</u>
	<i>Unweighted count</i>	(n)		1,381	967	1,244
Army	[1] Distance to the nearest service	%		<u>9</u>	<u>10</u>	<u>6</u>
	[2] Lack of adequate transportation to	%		3	<u>6</u>	<u>3</u>
	[3] Problems registering child(ren)	%		4	<u>6</u>	<u>3</u>
	[4] Long waiting lists	%		13	15	<u>12</u>
	[5] Lack of available places	%		<u>20</u>	<u>14</u>	
	[6] Other	%		2	1	<u>2</u>
	[7] No problems ticked	%		70	72	<u>81</u>
	<i>Unweighted count</i>	(n)		2,771	1,954	1,940
RAF	[1] Distance to the nearest service	%		10	12	<u>13</u>
	[2] Lack of adequate transportation to	%		4	6	<u>5</u>
	[3] Problems registering child(ren)	%		6	7	<u>6</u>
	[4] Long waiting lists	%		<u>20</u>	14	<u>13</u>
	[5] Lack of available places	%			17	<u>15</u>
	[6] Other	%		<u>4</u>	-	<u>1</u>
	[7] No problems ticked	%		73	71	<u>74</u>
	<i>Unweighted count</i>	(n)		1,109	1,354	1,403

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Results will not match those previously published due to a change of subset applied to this question.

2011 and 2013 Tri-Service, 2011 RAF and 2013 Army results for "Part 5: Lack of available places" are not available.

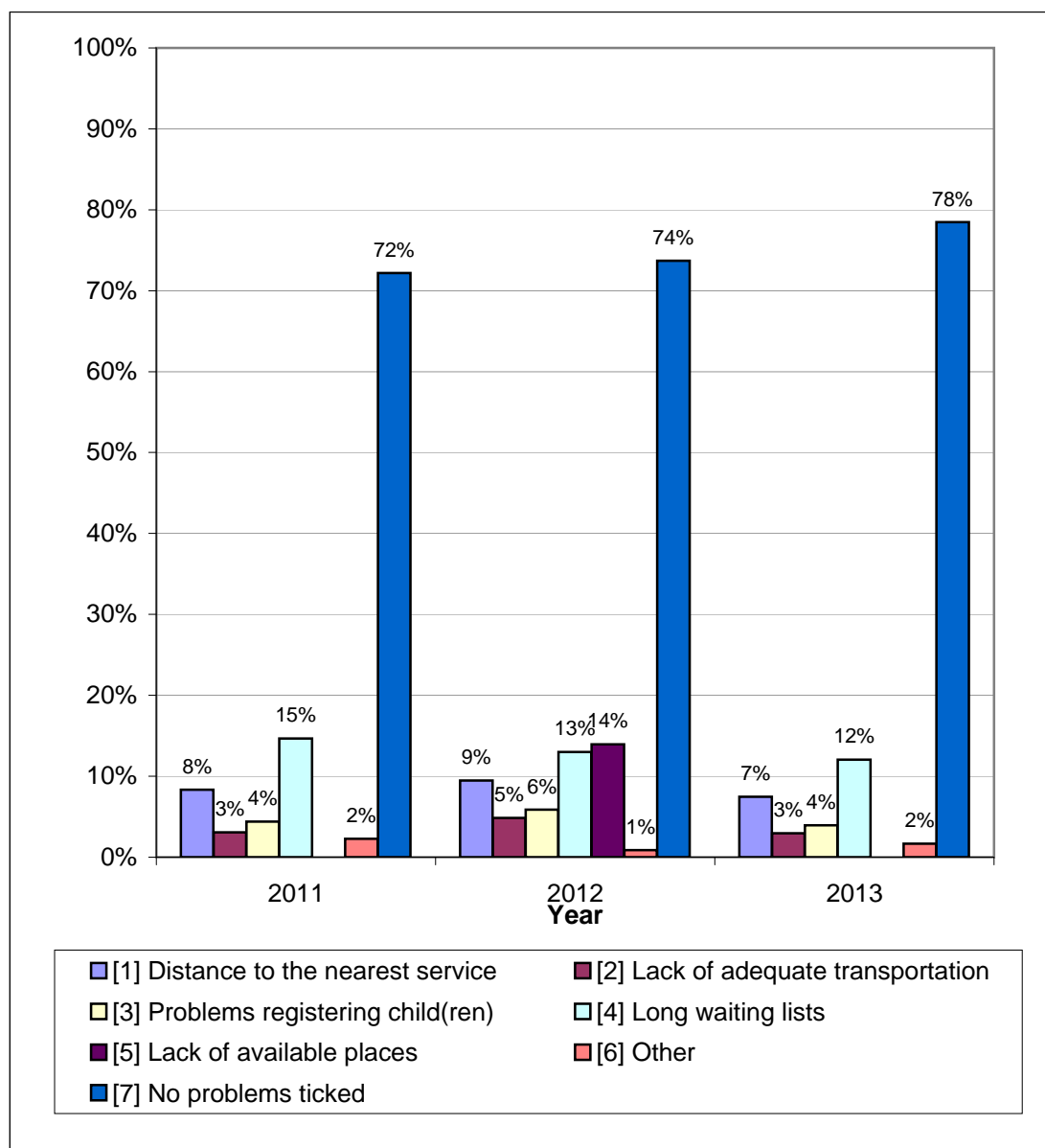
This option was not included in the Army 2013 nor in the RAF 2011 surveys.

This question was introduced in 2011, so comparisons to previous years are not possible.

Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for a dental treatment but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

Fig F.2.4 In the last 12 months, if you were looking for dental treatment, what sorts of problems did you encounter? [F_Hc012-018] - Tri-Service results



2011 and 2013 Tri-Service, 2011 RAF and 2013 Army results for "Part 5: Lack of available places" are not available. This option was not included in the Army 2013 nor in the RAF 2011 surveys.

This question was introduced in 2011, so comparisons to previous years are not possible.

Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for a dental treatment but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

Commentary

Note that these results are only based on the 87% who were looking for a dentist.

The vast majority (over three quarters) of those looking for a dentist did not tick any of the problems provided in the questionnaires.

This proportion of "No problems ticked" has increased this year, largely driven by Army results. However, the omission of the response option "Lack of available places" from the Army questionnaire may have contributed to this increase.

The problems of "Long waiting lists" and "Lack of available places" are the most frequently observed. Although "Distance to the nearest station" has a similar ranking to these for RAF.

Table F.2.5 If you/your family needed access to a GP (including Nurse/Midwife etc) in the last 12 months, were you able to? [F_Hc002]

			2010	2011	2012	2013
Tri-Service	Yes	%			<u>85</u>	88
	No	%			3	3
	I/my family was not looking for this service in the last 12 months	%			<u>12</u>	8
	Unweighted count	(n)			4,999	5,267
Naval Services	Yes	%			86	85
	No	%			3	3
	I/my family was not looking for this service in the last 12 months	%			11	12
	Unweighted count	(n)			1,103	1,465
Army	Yes	%			<u>80</u>	<u>91</u>
	No	%			4	3
	I/my family was not looking for this service in the last 12 months	%			<u>16</u>	<u>6</u>
	Unweighted count	(n)			2,344	2,150
RAF	Yes	%			<u>92</u>	84
	No	%			<u>1</u>	4
	I/my family was not looking for this service in the last 12 months	%			<u>7</u>	11
	Unweighted count	(n)			1,552	1,652

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.2.5 If you/your family needed access to a GP (including Nurse/Midwife etc) in the last 12 months, were you able to? [F_Hc002] - Tri-Service results

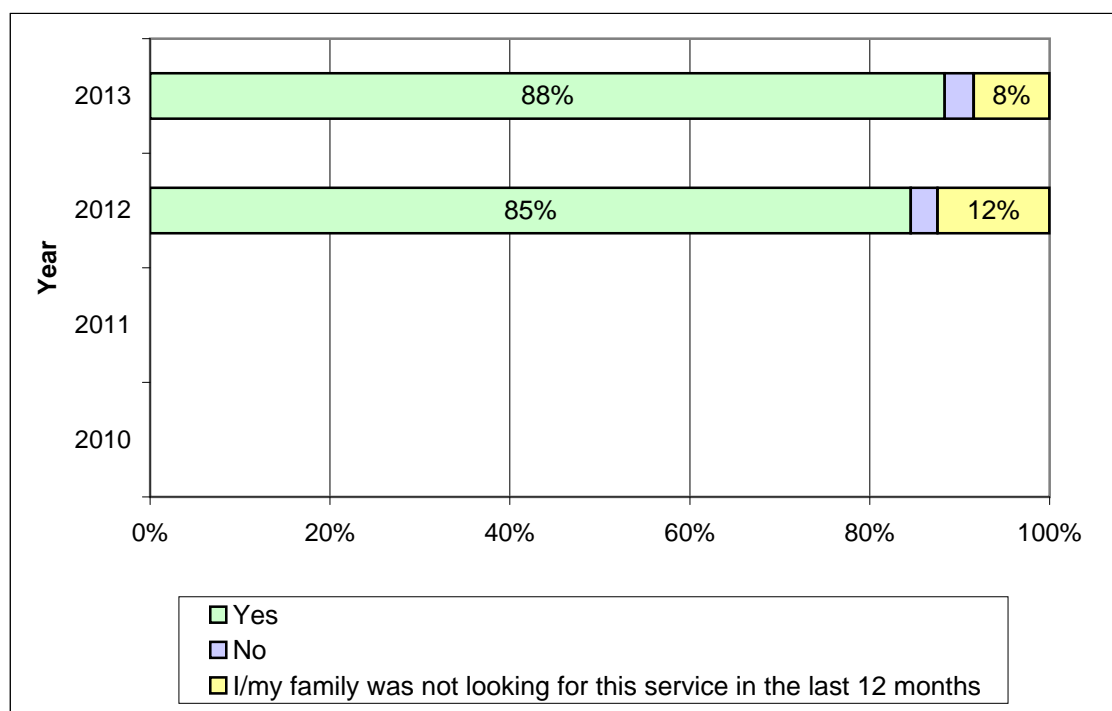


Table F.2.6 If you moved in the last 12 months while undergoing a course of treatment with GP (including Nurse/Midwife etc), have you been able to continue the treatment in your new location?

[F_Hc010]

SUBSET: Results based on respondents who have moved home in the last 12 months.

[35% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes, without difficulties	%			22	25
	Yes, but with some difficulties	%			11	10
	No	%			3	4
	Not Applicable/Missing	%			64	61
	<i>Unweighted count</i>	<i>(n)</i>			1,641	1,764
Naval Services	Yes, without difficulties	%			20	24
	Yes, but with some difficulties	%			8	14
	No	%			1	1
	Not Applicable/Missing	%			70	61
	<i>Unweighted count</i>	<i>(n)</i>			273	367
Army	Yes, without difficulties	%			24	26
	Yes, but with some difficulties	%			12	8
	No	%			3	4
	Not Applicable/Missing	%			61	61
	<i>Unweighted count</i>	<i>(n)</i>			887	866
RAF	Yes, without difficulties	%			20	24
	Yes, but with some difficulties	%			11	11
	No	%			2	4
	Not Applicable/Missing	%			67	61
	<i>Unweighted count</i>	<i>(n)</i>			481	531

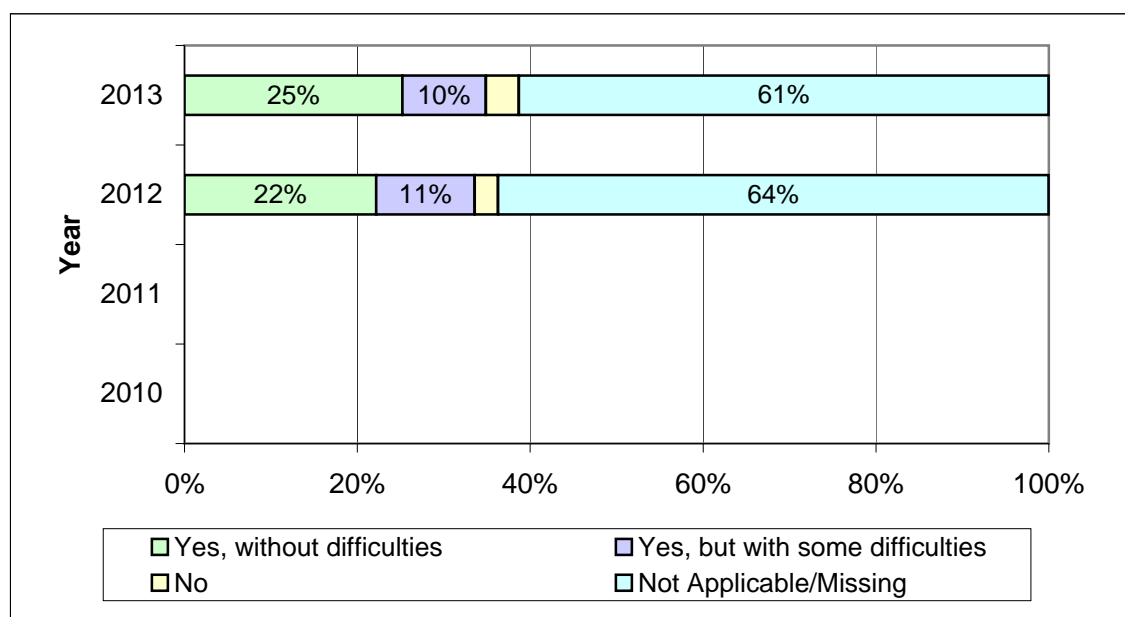
Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2012, so comparisons to previous years are not possible.

Not Applicable/Missing response has been derived to estimate the proportion who did move but did NOT need to continue any treatment.

Fig F.2.6 If you moved in the last 12 months while undergoing a course of treatment with GP (including Nurse/Midwife etc), have you been able to continue the treatment in your new location? [F_Hc010] - Tri-Service results



Commentary

This year, of the 13% who have moved while undergoing a treatment under the GP almost two thirds were able to continue without difficulties whilst 10% were unable to continue treatment.

Table F.2.7 In the last 12 months, if you were looking for GP Services, what sorts of problems did you encounter? [F_Hc019-025]

SUBSET: Results based on respondents who were looking for GP services in the last 12 months. [92% for 2013]

			2010	2011	2012	2013
Tri-Service	[1] Distance to the nearest service	%			4	3
	[2] Lack of adequate transportation to get to the service	%			3	2
	[3] Problems registering child(ren)	%			2	2
	[4] Long waiting lists	%			<u>6</u>	4
	[5] Lack of available places	%			<u>4</u>	
	[6] Other	%			1	3
	[7] No problems ticked	%			87	89
	<i>Unweighted count</i>	(n)			4,455	4,790
Naval Services	[1] Distance to the nearest service	%			2	<u>1</u>
	[2] Lack of adequate transportation to	%			<1	<u><1</u>
	[3] Problems registering child(ren)	%			<1	<u><1</u>
	[4] Long waiting lists	%			3	3
	[5] Lack of available places	%			2	<u>2</u>
	[6] Other	%			1	3
	[7] No problems ticked	%			94	90
	<i>Unweighted count</i>	(n)			993	1,290
Army	[1] Distance to the nearest service	%			5	3
	[2] Lack of adequate transportation to	%			<u>5</u>	3
	[3] Problems registering child(ren)	%			3	1
	[4] Long waiting lists	%			<u>8</u>	4
	[5] Lack of available places	%			<u>5</u>	
	[6] Other	%			2	2
	[7] No problems ticked	%			82	89
	<i>Unweighted count</i>	(n)			2,008	2,022
RAF	[1] Distance to the nearest service	%			3	4
	[2] Lack of adequate transportation to	%			2	3
	[3] Problems registering child(ren)	%			3	2
	[4] Long waiting lists	%			5	5
	[5] Lack of available places	%			3	<u>3</u>
	[6] Other	%			-	3
	[7] No problems ticked	%			91	88
	<i>Unweighted count</i>	(n)			1,454	1,478

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Results will not match those previously published due to a change of subset applied to this question.

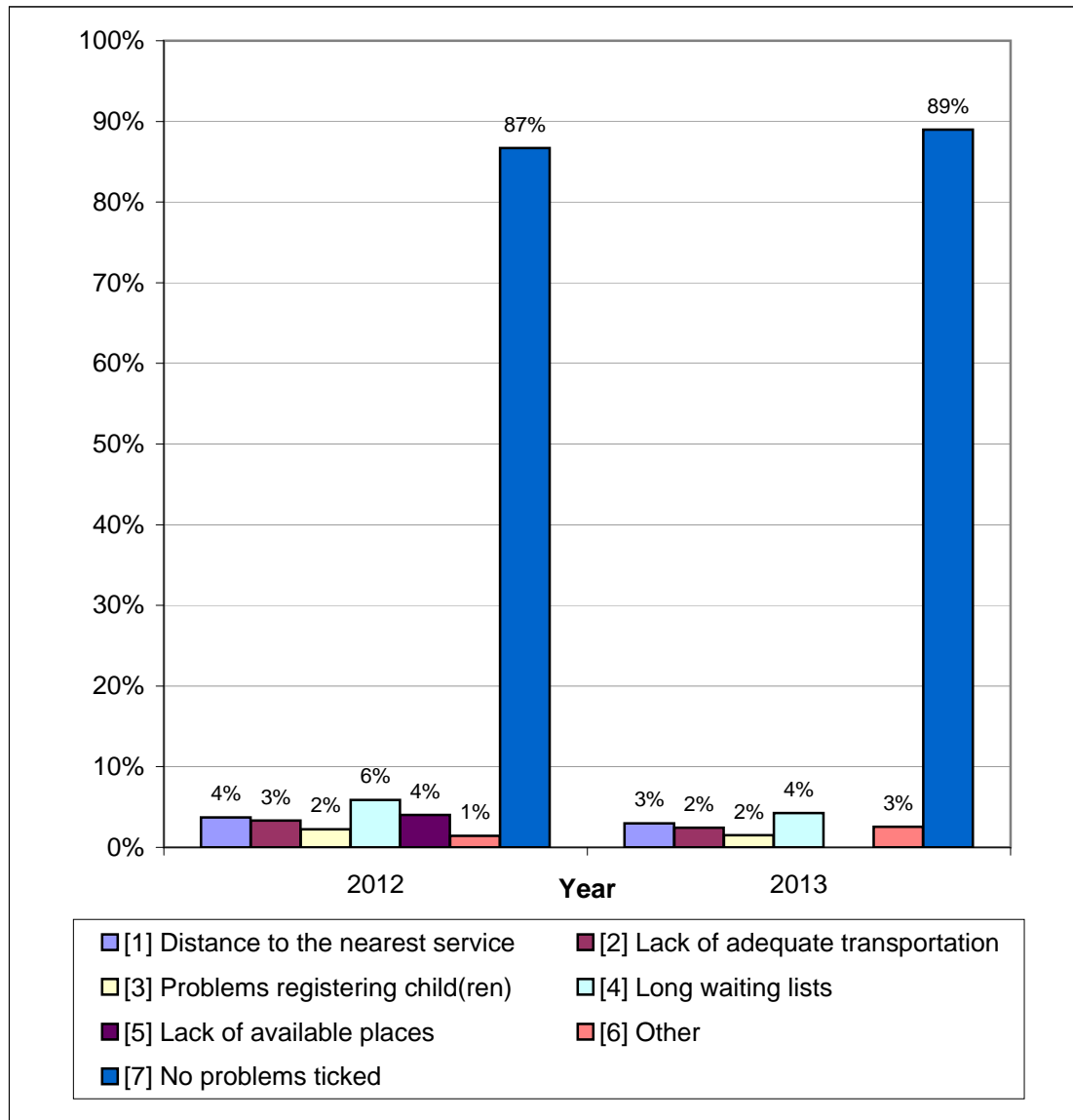
2013 Tri-Service and Army results for "Part 5: Lack of available places" are not available. This option was not included in the Army 2013 survey.

This question was introduced in 2012, so comparisons to previous years are not possible.

Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for a GP services but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

Fig F.2.7 In the last 12 months, if you were looking for GP Services, what sorts of problems did you encounter? [F_Hc019-025] - Tri-Service results



2013 Tri-Service and Army results for "Part 5: Lack of available places" are not available. This option was not included in the Army 2013 survey.

This question was introduced in 2012, so comparisons to previous years are not possible.

Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for a GP services but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

Commentary

Note that these results are based on the subset of the population who were looking for GP services. [92% in 2013]

The vast majority of those looking for GP services did not tick any of the problems provided in the questionnaires.

This proportion of "No problems ticked" has increased this year, largely driven by Army results. However, the omission of the response option "Lack of available places" from the Army questionnaire may have contributed to this increase.

There is very little between the proportions of Service families experiencing each of the problems due to the small numbers involved.

Table F.2.8 If you/your family needed access to mental health support in the last 12 months, were you able to? [F_Hc003]

			2010	2011	2012	2013
Tri-Service	Yes	%			<u>12</u>	<u>14</u>
	No	%			10	10
	I/my family was not looking for this service in the last 12 months	%			78	76
	<i>Unweighted count</i>	(n)			4,722	4,881
Naval Services	Yes	%			13	12
	No	%			9	8
	I/my family was not looking for this service in the last 12 months	%			78	80
	<i>Unweighted count</i>	(n)			1,041	1,426
Army	Yes	%			<u>11</u>	<u>16</u>
	No	%			11	<u>12</u>
	I/my family was not looking for this service in the last 12 months	%			<u>77</u>	<u>72</u>
	<i>Unweighted count</i>	(n)			2,149	1,841
RAF	Yes	%			12	11
	No	%			8	9
	I/my family was not looking for this service in the last 12 months	%			80	80
	<i>Unweighted count</i>	(n)			1,532	1,614

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.2.8 If you/your family needed access to mental health support in the last 12 months, were you able to? [F_Hc003] - Tri-Service results

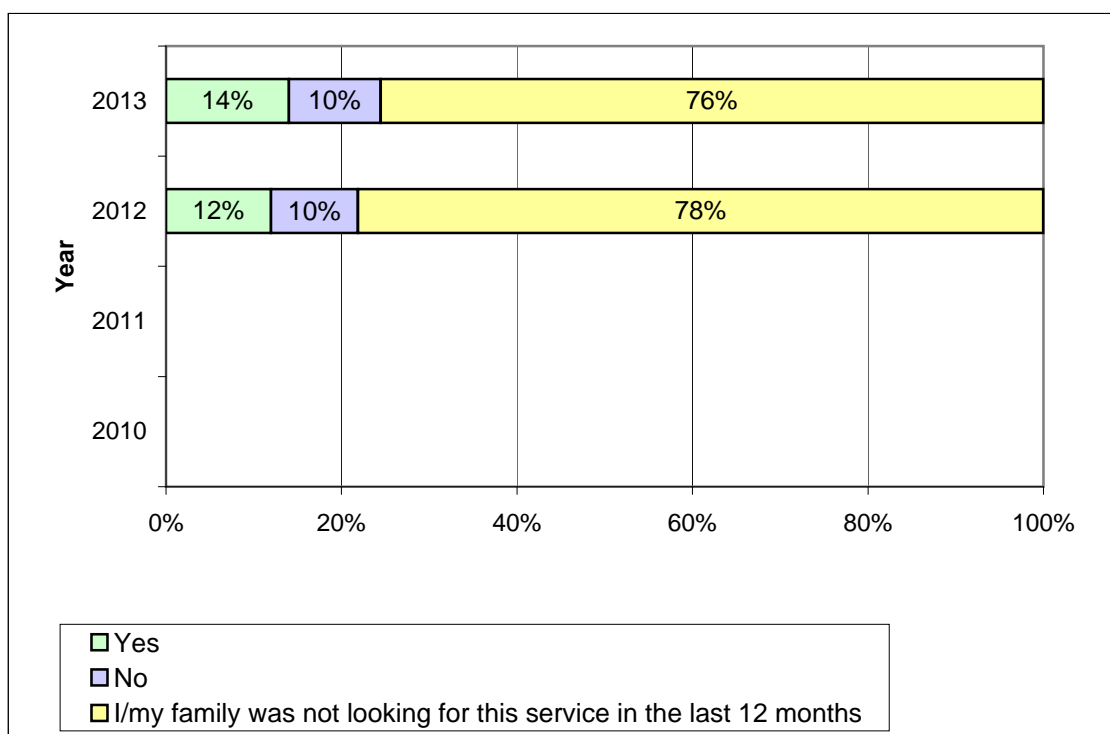


Table F.2.9 If you moved in the last 12 months while undergoing a course of mental health treatment, have you been able to continue the treatment in your new location? [F_Hc011]

SUBSET: Results based on respondents who have moved home in the last 12 months.

[35% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes, without difficulties	%			2	3
	Yes, but with some difficulties	%			<1	2
	No	%			2	4
	Not Applicable/Missing	%			95	91
	<i>Unweighted count</i>	<i>(n)</i>			1,641	1,764
Naval Services	Yes, without difficulties	%			2	3
	Yes, but with some difficulties	%			<1	4
	No	%			<1	1
	Not Applicable/Missing	%			97	92
	<i>Unweighted count</i>	<i>(n)</i>			273	367
Army	Yes, without difficulties	%			2	3
	Yes, but with some difficulties	%			<1	2
	No	%			3	5
	Not Applicable/Missing	%			94	91
	<i>Unweighted count</i>	<i>(n)</i>			887	866
RAF	Yes, without difficulties	%			2	4
	Yes, but with some difficulties	%			<1	2
	No	%			1	2
	Not Applicable/Missing	%			96	92
	<i>Unweighted count</i>	<i>(n)</i>			481	531

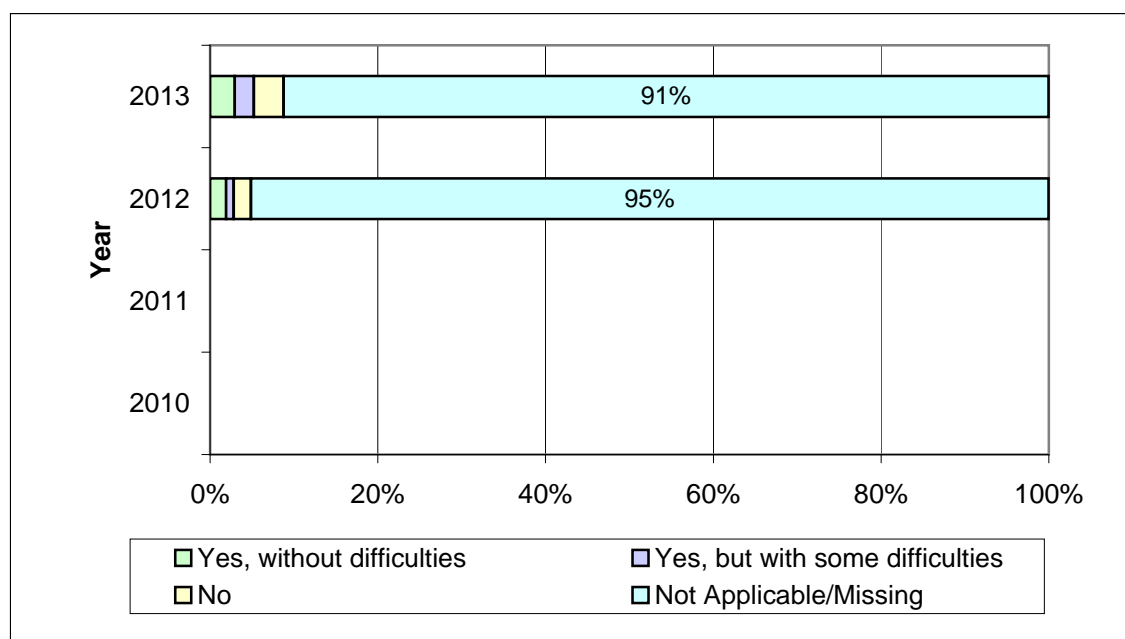
Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2012, so comparisons to previous years are not possible.

Not Applicable/Missing response has been derived to estimate the proportion who did move but did NOT need to continue any treatment.

Fig F.2.9 If you moved in the last 12 months while undergoing a course of mental health treatment, have you been able to continue the treatment in your new location? [F_Hc011] - Tri-Service results



Commentary

This year, of the 3% who have moved while undergoing mental health treatment one third were able to continue without difficulties whilst 40% were unable to continue treatment.

Table F.2.10 In the last 12 months, if you were looking for mental health support, what sorts of problems did you encounter? [F_Hc026-032]

SUBSET: Results based on respondents who were looking for mental health support in the last 12 months. [24% for 2013]

			2010	2011	2012	2013
Tri-Service	[1] Distance to the nearest service	%			3	3
	[2] Lack of adequate transportation to get to the service	%			3	2
	[3] Problems registering child(ren)	%			<1	<1
	[4] Long waiting lists	%			6	7
	[5] Lack of available places	%			2	
	[6] Other	%			<1	2
	[7] No problems ticked	%			90	89
	<i>Unweighted count</i>	(n)			1,000	1,103
Naval Services	[1] Distance to the nearest service	%			2	3
	[2] Lack of adequate transportation to	%			<1	1
	[3] Problems registering child(ren)	%			-	-
	[4] Long waiting lists	%			5	7
	[5] Lack of available places	%			<1	3
	[6] Other	%			<1	3
	[7] No problems ticked	%			93	87
	<i>Unweighted count</i>	(n)			226	282
Army	[1] Distance to the nearest service	%			4	2
	[2] Lack of adequate transportation to	%			5	1
	[3] Problems registering child(ren)	%			<1	<1
	[4] Long waiting lists	%			5	7
	[5] Lack of available places	%			2	
	[6] Other	%			2	2
	[7] No problems ticked	%			89	90
	<i>Unweighted count</i>	(n)			459	502
RAF	[1] Distance to the nearest service	%			2	5
	[2] Lack of adequate transportation to	%			2	4
	[3] Problems registering child(ren)	%			1	<1
	[4] Long waiting lists	%			7	8
	[5] Lack of available places	%			3	2
	[6] Other	%			-	1
	[7] No problems ticked	%			91	87
	<i>Unweighted count</i>	(n)			315	319

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Results will not match those previously published due to a change of subset applied to this question.

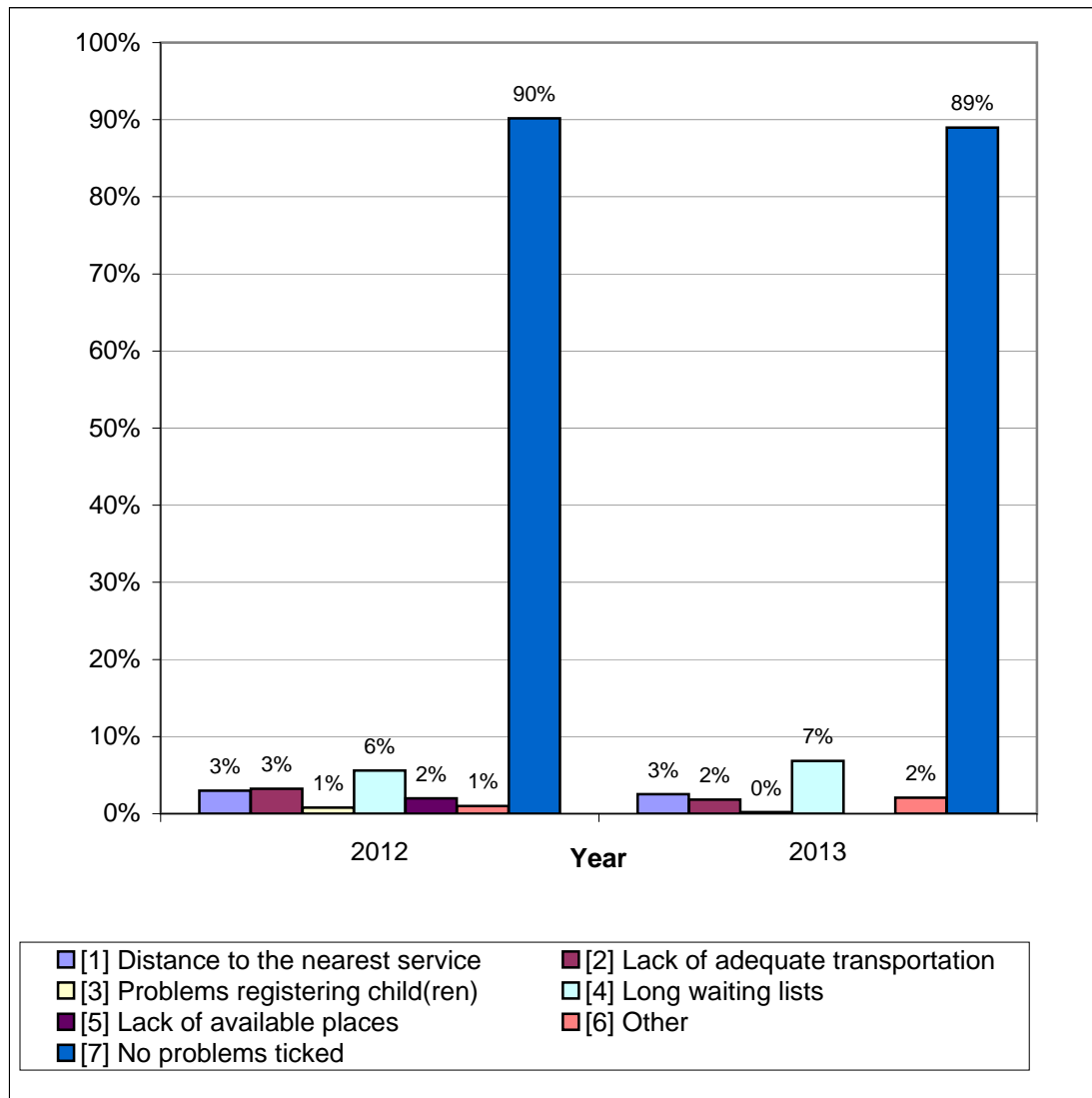
2013 Tri-Service and Army results for "Part 5: Lack of available places" are not available. This option was not included in the Army 2013 survey.

This question was introduced in 2012, so comparisons to previous years are not possible.

Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for mental health support but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

Fig F.2.10 In the last 12 months, if you were looking for mental health support, what sorts of problems did you encounter? [F_Hc026-032] - Tri-Service results



2013 Tri-Service and Army results for "Part 5: Lack of available places" are not available. This option was not included in the Army 2013 survey.

This question was introduced in 2012, so comparisons to previous years are not possible.

Part 7 "No problems ticked" response has been derived to reflect the proportion who were looking for mental health support but did NOT tick any problems.

Totals will not sum to 100%. This is a tick all that apply question.

Commentary

Note that these results are based on the subset of the population who were looking for mental health support. [24% in 2013]

The vast majority of those looking for mental health support did not tick any of the problems provided in the questionnaires. However, Table F.2.8 shows that about two fifths of those looking for mental health support were unable to access it.

The problem of "Long waiting lists" was the most frequent problem indicated for all three Services.

Table F.2.11 In the last 12 months, have you or a member of your family been on a waiting list for an operation/consultants appointment? [F_Hc033]

			2010	2011	2012	2013
Tri-Service	Yes	%		25	24	25
	No	%		75	76	75
	<i>Unweighted count</i>	(n)		6,475	5,033	5,271
Naval Services	Yes	%		26	25	25
	No	%		74	75	75
	<i>Unweighted count</i>	(n)		1,599	1,119	1,461
Army	Yes	%		<u>21</u>	22	25
	No	%		<u>79</u>	78	75
	<i>Unweighted count</i>	(n)		3,468	2,356	2,189
RAF	Yes	%		<u>32</u>	27	26
	No	%		68	73	74
	<i>Unweighted count</i>	(n)		1,408	1,558	1,621

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not possible. This question was reworded in 2011 from "At the time of your last move, were you or any member of your family on a waiting list for an operation/consultants appointment?"

Fig F.2.11 In the last 12 months, have you or a member of your family been on a waiting list for an operation/consultants appointment? [F_Hc033] - Tri-Service results

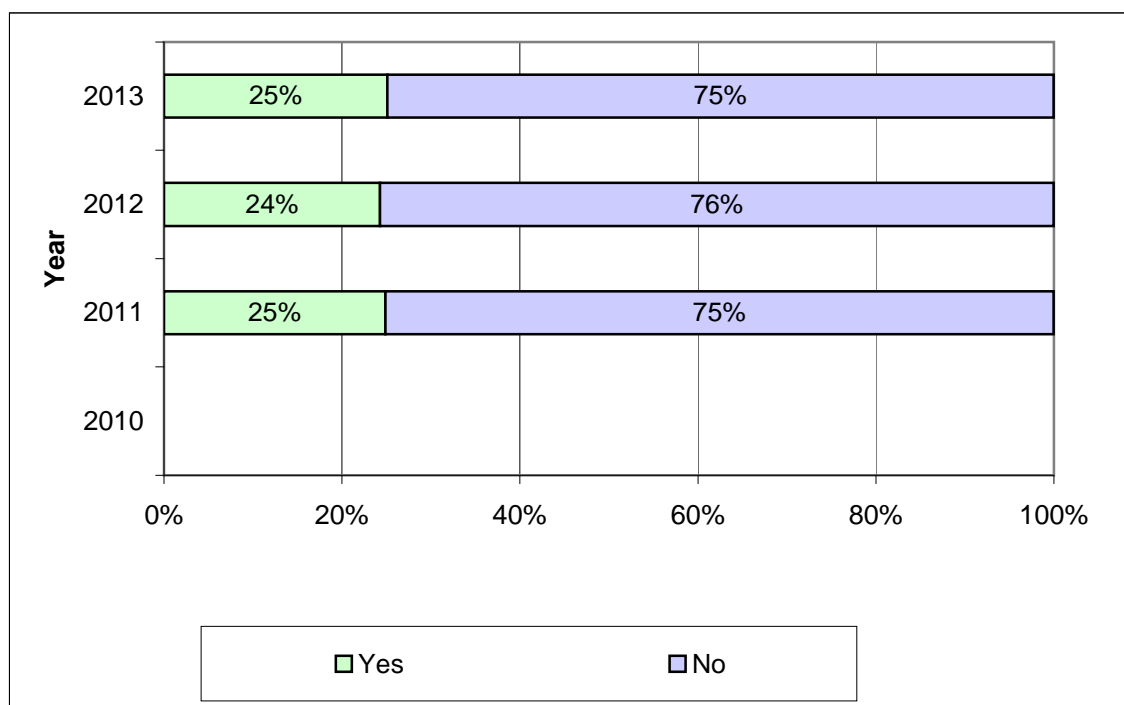


Table F.2.12 If yes, was your previous waiting time increased as a result of moving? [F_Hc034]

SUBSET: Results based on respondents have been on waiting list for an operation/consultants appointment AND who moved in last 12 months. [8% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		34	28	<u>26</u>
	No	%		38	39	<u>42</u>
	Don't know	%		9	7	9
	Not applicable	%		19	26	<u>24</u>
	Unweighted count	(n)		499	395	436
Naval Services	Yes	%		31	<u>12</u>	<u>32</u>
	No	%		51	52	<u>38</u>
	Don't know	%		3	3	4
	Not applicable	%		15	33	<u>27</u>
	Unweighted count	(n)		92	57	85
Army	Yes	%		34	34	<u>23</u>
	No	%		39	37	<u>47</u>
	Don't know	%		10	6	7
	Not applicable	%		16	23	<u>23</u>
	Unweighted count	(n)		275	213	220
RAF	Yes	%		34	25	<u>33</u>
	No	%		33	35	<u>29</u>
	Don't know	%		10	11	16
	Not applicable	%		23	29	<u>22</u>
	Unweighted count	(n)		132	125	131

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not possible due to the change to question F_Hc033 (see table F.2.11).

Fig F.2.12 If yes, was your previous waiting time increased as a result of moving? [F_Hc034] - Tri-Service results

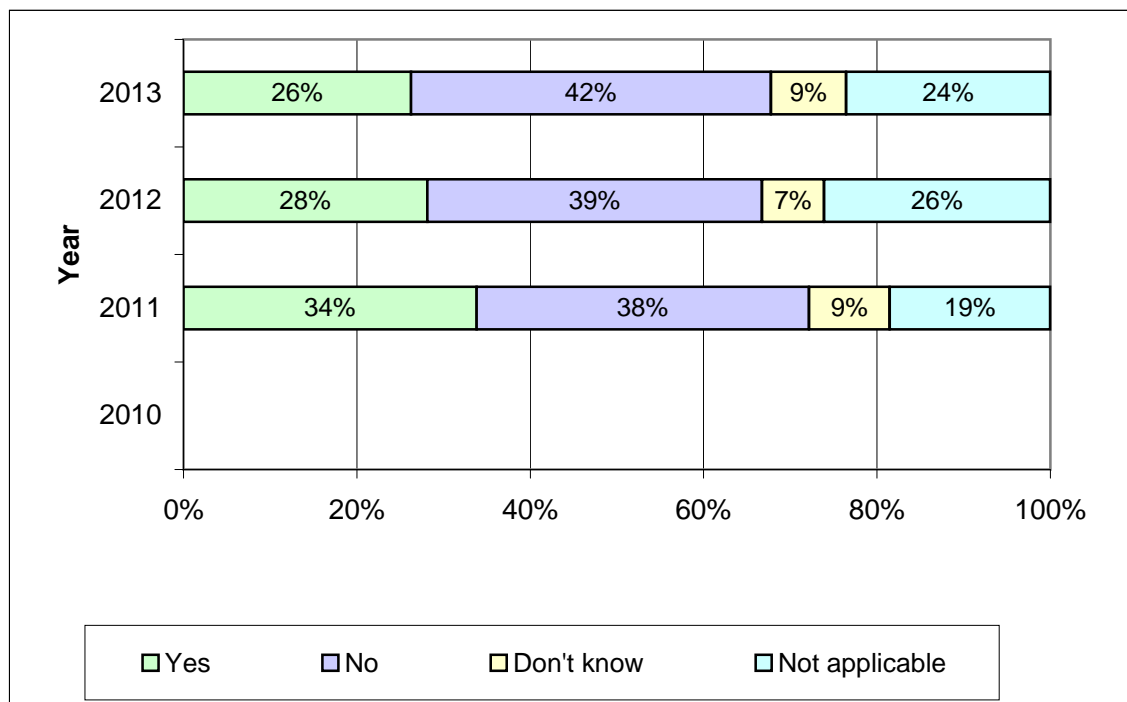


Table F.3.1 In the last 12 months, have you experienced any difficulty with the following? Obtaining a place at the childcare facilities of your choice for your child(ren) [F_Ed001]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		10	10	14
	No	%		<u>28</u>	<u>27</u>	<u>36</u>
	Not Applicable/Missing	%		62	63	50
	Unweighted count	(n)		5,100	3,896	4,135
Naval Services	Yes	%		9	12	<u>10</u>
	No	%		<u>51</u>	<u>45</u>	<u>37</u>
	Not Applicable/Missing	%		40	43	53
	Unweighted count	(n)		1,280	862	1,193
Army	Yes	%		9	7	15
	No	%		<u>17</u>	<u>17</u>	<u>36</u>
	Not Applicable/Missing	%		74	76	49
	Unweighted count	(n)		2,784	1,895	1,726
RAF	Yes	%		14	15	15
	No	%		29	35	34
	Not Applicable/Missing	%		57	50	51
	Unweighted count	(n)		1,036	1,139	1,216

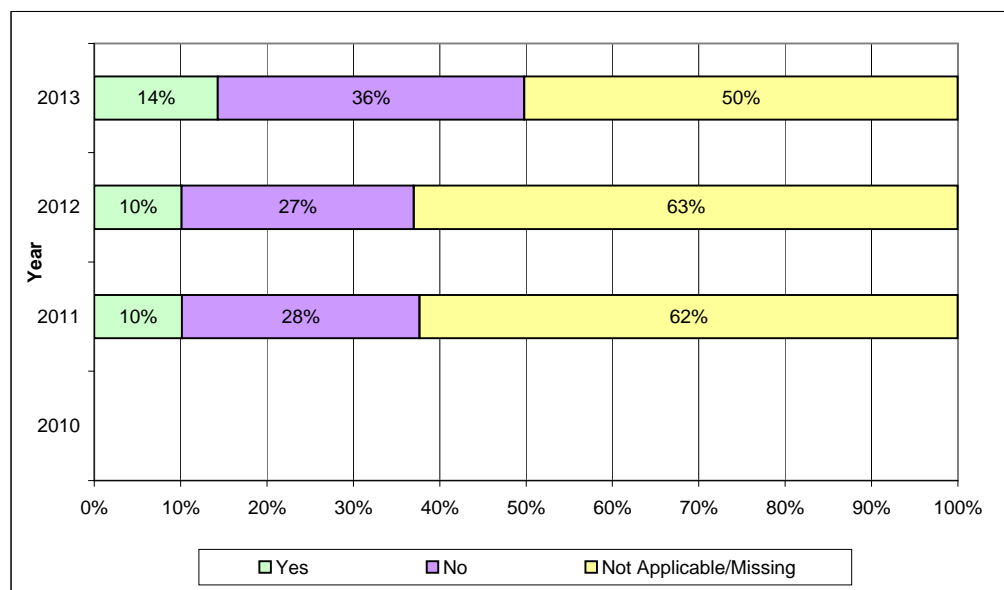
Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.1 In the last 12 months, have you experienced any difficulty with the following? Obtaining a place at the childcare facilities of your choice for your child(ren) [F_Ed001] - Tri-Service Results



Commentary

Note that when the 'Not Applicable' responses are excluded, those who have experienced difficulties whilst seeking childcare facilities has remains unchanged from 2012 (27%) to 2013 (28%).

Table F.3.2 In the last 12 months, have you experienced any difficulty with the following? Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting [F_Ed002]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		<u>9</u>	<u>8</u>	13
	No	%		<u>25</u>	<u>22</u>	28
	Not Applicable/Missing	%		<u>65</u>	<u>70</u>	58
	Unweighted count	(n)		5,100	3,896	4,135
Naval Services	Yes	%		<u>6</u>	<u>8</u>	10
	No	%		<u>39</u>	<u>29</u>	28
	Not Applicable/Missing	%		<u>54</u>	<u>62</u>	63
	Unweighted count	(n)		1,280	862	1,193
Army	Yes	%		<u>9</u>	<u>7</u>	15
	No	%		<u>21</u>	<u>15</u>	29
	Not Applicable/Missing	%		<u>70</u>	<u>77</u>	56
	Unweighted count	(n)		2,784	1,895	1,726
RAF	Yes	%		<u>13</u>	<u>10</u>	13
	No	%		<u>22</u>	<u>30</u>	28
	Not Applicable/Missing	%		<u>65</u>	<u>59</u>	59
	Unweighted count	(n)		1,036	1,139	1,216

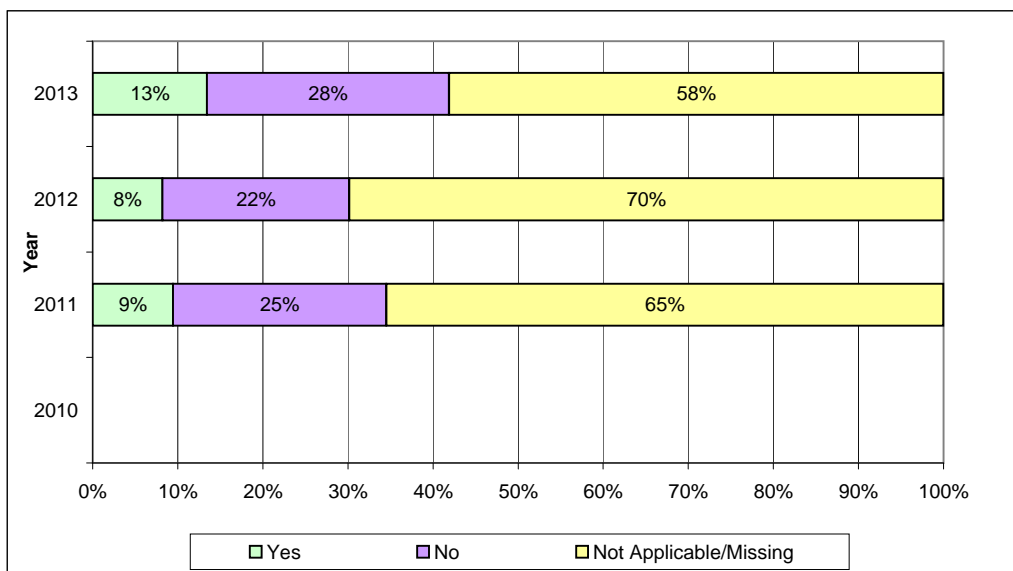
Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.2 In the last 12 months, have you experienced any difficulty with the following? Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting [F_Ed002] - Tri-Service Results



Commentary

Note that when the 'Not Applicable' responses are excluded, those who have experienced difficulties obtaining adequate information about childcare facilities prior to a change in assignment/posting has remains unchanged (32% in 2013).

Table F.3.3 In the last 12 months, have you experienced any difficulty with the following? Obtaining a place at the school of your choice for your child(ren) [F_Ed003]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		9	10	10
	No	%		35	33	34
	Not Applicable/Missing	%		56	57	56
	<i>Unweighted count</i>	<i>(n)</i>		5,100	3,896	4,135
Naval Services	Yes	%		10	12	10
	No	%		<u>57</u>	<u>49</u>	41
	Not Applicable/Missing	%		33	39	49
	<i>Unweighted count</i>	<i>(n)</i>		1,280	862	1,193
Army	Yes	%		9	10	10
	No	%		<u>23</u>	<u>24</u>	31
	Not Applicable/Missing	%		68	66	59
	<i>Unweighted count</i>	<i>(n)</i>		2,784	1,895	1,726
RAF	Yes	%		10	9	11
	No	%		<u>41</u>	<u>41</u>	34
	Not Applicable/Missing	%		49	50	55
	<i>Unweighted count</i>	<i>(n)</i>		1,036	1,139	1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.3 In the last 12 months, have you experienced any difficulty with the following? Obtaining a place at the school of your choice for your child(ren) [F_Ed003] - Tri-Service Results

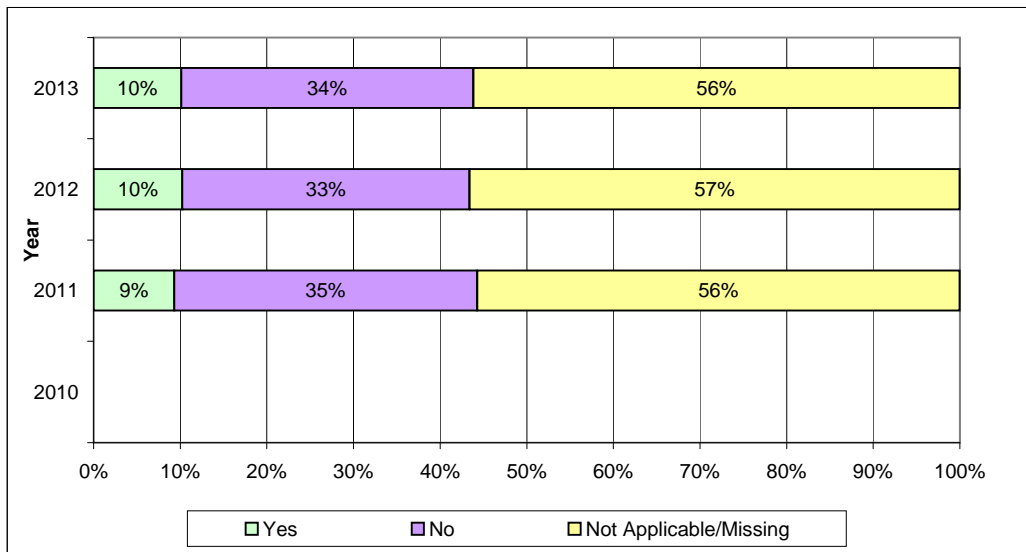


Table F.3.4 In the last 12 months, have you experienced any difficulty with the following? Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting [F_Ed004]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		10	10	<u>10</u>
	No	%		27	26	<u>27</u>
	Not Applicable/Missing	%		63	64	<u>63</u>
	<i>Unweighted count</i>	<i>(n)</i>		5,100	3,896	4,135
Naval Services	Yes	%		8	8	<u>9</u>
	No	%		<u>42</u>	<u>35</u>	<u>26</u>
	Not Applicable/Missing	%		50	58	<u>65</u>
	<i>Unweighted count</i>	<i>(n)</i>		1,280	862	1,193
Army	Yes	%		9	11	<u>10</u>
	No	%		<u>21</u>	<u>19</u>	<u>28</u>
	Not Applicable/Missing	%		70	70	<u>62</u>
	<i>Unweighted count</i>	<i>(n)</i>		2,784	1,895	1,726
RAF	Yes	%		13	9	<u>10</u>
	No	%		26	<u>34</u>	<u>25</u>
	Not Applicable/Missing	%		61	<u>58</u>	<u>65</u>
	<i>Unweighted count</i>	<i>(n)</i>		1,036	1,139	1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.4 In the last 12 months, have you experienced any difficulty with the following? Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting [F_Ed004] - Tri-Service Results

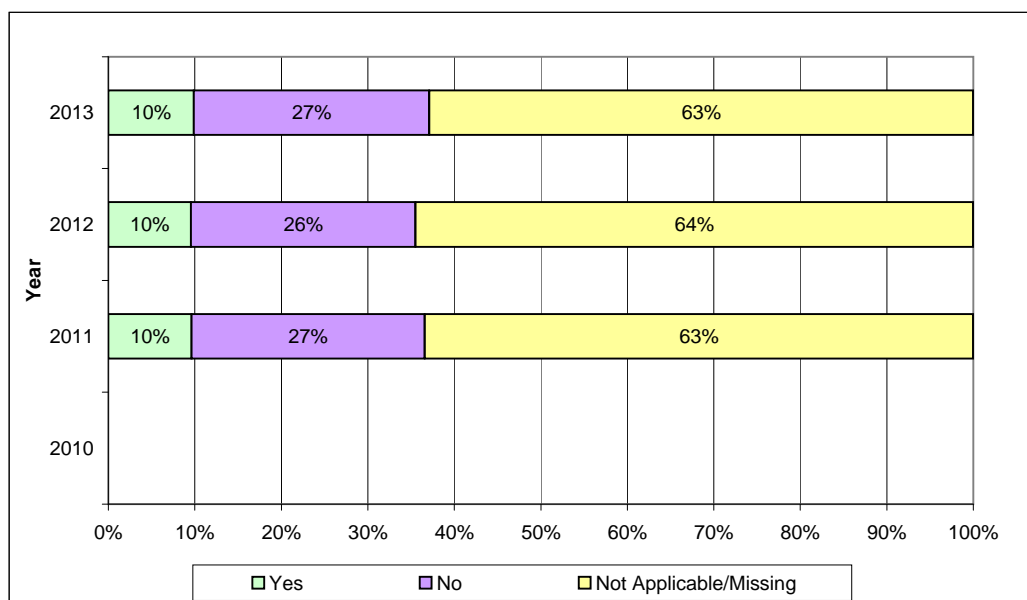


Table F.3.5 In the last 12 months, have you experienced any difficulty with the following? Continuing your child(ren)'s education without a gap when changing schools [F_Ed005]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		7	8	8
	No	%		25	24	25
	Not Applicable/Missing	%		68	68	67
	<i>Unweighted count</i>	(n)		5,100	3,896	4,135
Naval Services	Yes	%		5	5	6
	No	%		38	29	21
	Not Applicable/Missing	%		57	66	72
	<i>Unweighted count</i>	(n)		1,280	862	1,193
Army	Yes	%		8	10	9
	No	%		21	19	27
	Not Applicable/Missing	%		72	71	64
	<i>Unweighted count</i>	(n)		2,784	1,895	1,726
RAF	Yes	%		8	6	7
	No	%		24	30	24
	Not Applicable/Missing	%		68	63	69
	<i>Unweighted count</i>	(n)		1,036	1,139	1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.5 In the last 12 months, have you experienced any difficulty with the following? Continuing your child(ren)'s education without a gap when changing schools [F_Ed005] - Tri-Service Results

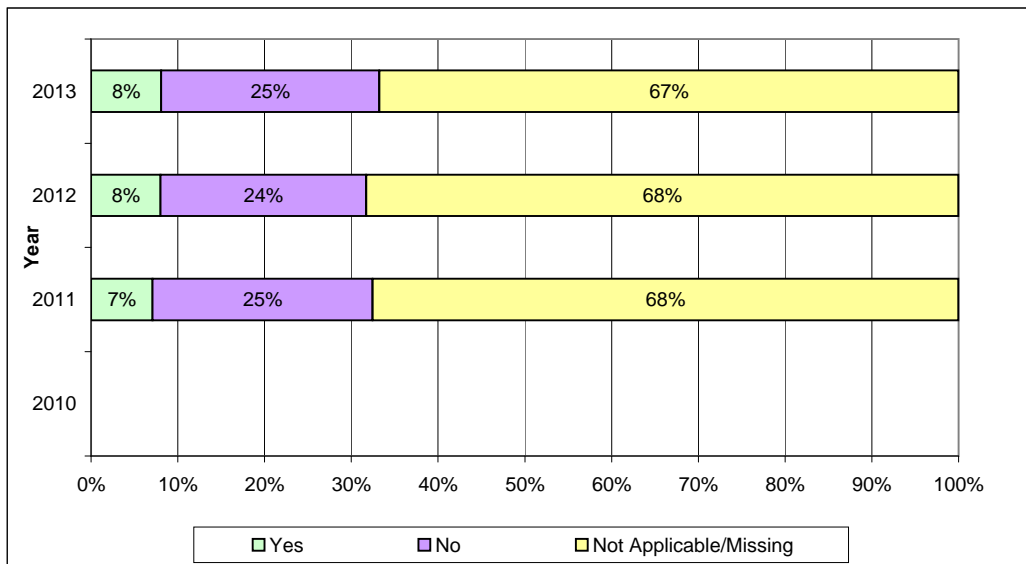


Table F.3.6 In the last 12 months, have you experienced any difficulty with the following? A difference in syllabus content when changing schools [F_Ed006]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		<u>12</u>	13	<u>14</u>
	No	%		20	17	<u>18</u>
	Not Applicable/Missing	%		69	<u>71</u>	<u>67</u>
	Unweighted count	(n)		5,100	3,896	4,135
Naval Services	Yes	%		8	8	<u>8</u>
	No	%		<u>33</u>	<u>23</u>	<u>17</u>
	Not Applicable/Missing	%		60	69	<u>75</u>
	Unweighted count	(n)		1,280	862	1,193
Army	Yes	%		<u>12</u>	15	<u>17</u>
	No	%		<u>15</u>	<u>14</u>	<u>19</u>
	Not Applicable/Missing	%		<u>73</u>	<u>71</u>	<u>64</u>
	Unweighted count	(n)		2,784	1,895	1,726
RAF	Yes	%		14	11	<u>12</u>
	No	%		18	19	<u>17</u>
	Not Applicable/Missing	%		68	71	<u>71</u>
	Unweighted count	(n)		1,036	1,139	1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.6

In the last 12 months, have you experienced any difficulty with the following? A difference in syllabus content when changing schools [F_Ed006] - Tri-Service Results

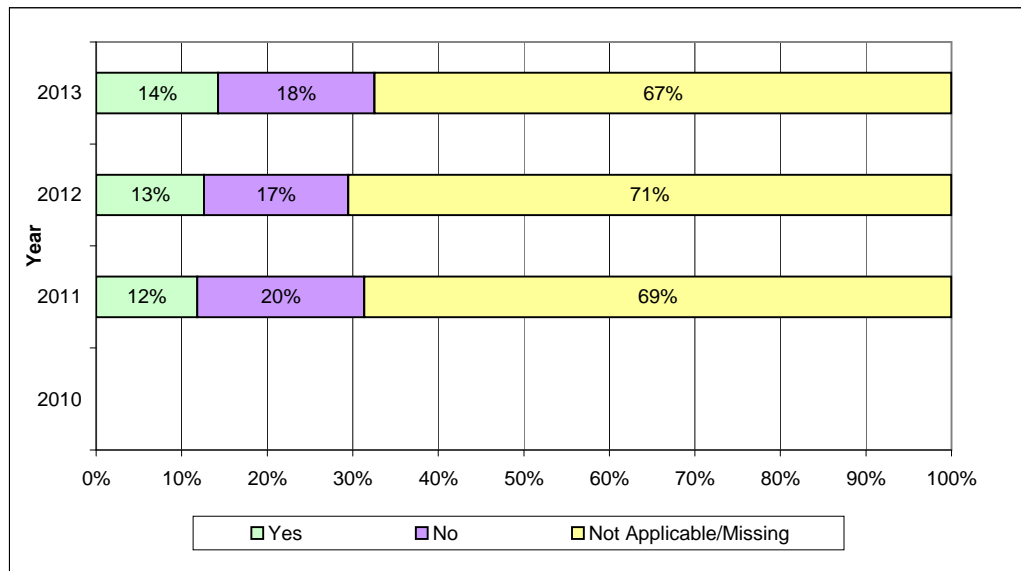


Table F.3.7 In the last 12 months, have you experienced any difficulty with the following? Other (please specify) [F_Ed007]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		2		2
	No	%		1		4
	Not Applicable/Missing	%		97		95
	<i>Unweighted count</i>	<i>(n)</i>		5,100		4,135
Naval Services	Yes	%		<1	1	<1
	No	%		6	5	4
	Not Applicable/Missing	%		94	94	95
	<i>Unweighted count</i>	<i>(n)</i>		1,280	862	1,193
Army	Yes	%		2		2
	No	%		-		4
	Not Applicable/Missing	%		98		95
	<i>Unweighted count</i>	<i>(n)</i>		2,784		1,726
RAF	Yes	%		2		2
	No	%		-		2
	Not Applicable/Missing	%		98		95
	<i>Unweighted count</i>	<i>(n)</i>		1,036		1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

Tri-Service, Army and RAF 2012 results are not available as this option was not included in the 2012 Army or RAF surveys.

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Fig F.3.7 In the last 12 months, have you experienced any difficulty with the following? Other (please specify) [F_Ed007] - Tri-Service Results

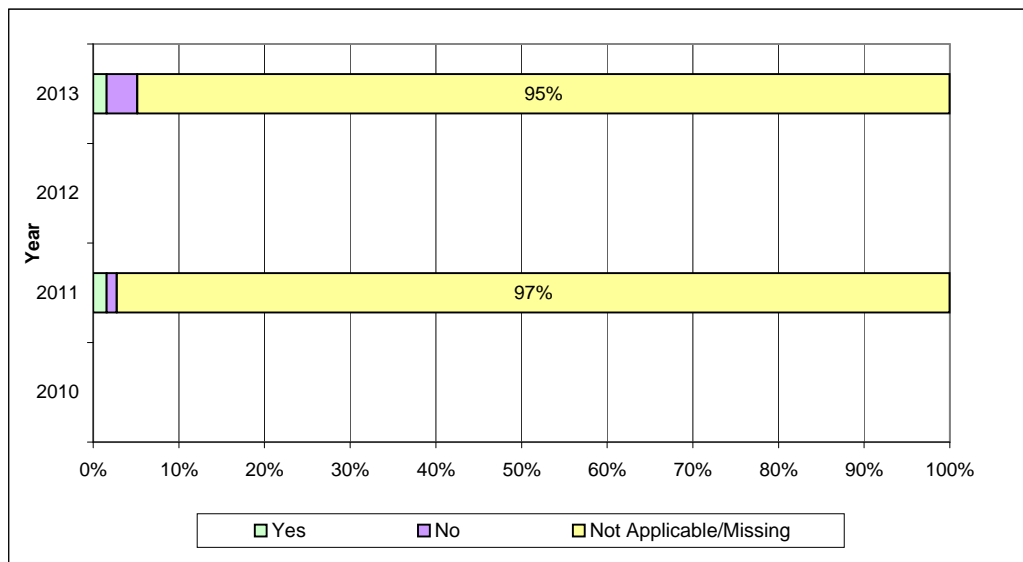


Table F.3.8 In the last 12 months, have you experienced any difficulty with the following? [F_Ed001-F_Ed007]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	[1] Obtaining a place at the childcare facilities of your choice for your child(ren)	%		<u>10</u>	<u>10</u>	14
	[2] Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting	%		<u>9</u>	<u>8</u>	13
	[3] Obtaining a place at the school of your choice for your child(ren)	%		9	10	10
	[4] Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting	%		10	10	10
	[5] Continuing your child(ren)'s education without a gap when changing schools	%		7	8	8
	[6] A difference in syllabus content when changing schools	%		<u>12</u>	13	14
	[7] Other	%		2		2
	<i>Unweighted count</i>	(n)		5,100	3,896	4,135
Naval Services	[1] Obtaining a place at the childcare facilities of your choice for your child(ren)	%		9	12	<u>10</u>
	[2] Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting	%		<u>6</u>	8	10
	[3] Obtaining a place at the school of your choice for your child(ren)	%		10	12	10
	[4] Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting	%		8	8	9
	[5] Continuing your child(ren)'s education without a gap when changing schools	%		5	5	6
	[6] A difference in syllabus content when changing	%		8	8	8
	[7] Other	%		<1	1	<1
	<i>Unweighted count</i>	(n)		1,280	862	1,193
Army	[1] Obtaining a place at the childcare facilities of your choice for your child(ren)	%		<u>9</u>	<u>7</u>	15
	[2] Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting	%		<u>9</u>	<u>7</u>	15
	[3] Obtaining a place at the school of your choice for your child(ren)	%		9	10	10
	[4] Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting	%		9	11	10
	[5] Continuing your child(ren)'s education without a gap when changing schools	%		8	10	9
	[6] A difference in syllabus content when changing	%		<u>12</u>	15	<u>17</u>
	[7] Other	%		2		2
	<i>Unweighted count</i>	(n)		2,784	1,895	1,726
RAF	[1] Obtaining a place at the childcare facilities of your choice for your child(ren)	%		14	15	15
	[2] Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting	%		13	10	13
	[3] Obtaining a place at the school of your choice for your child(ren)	%		10	9	11
	[4] Obtaining adequate information about schools for your child(ren) prior to a change in assignment/posting	%		13	9	10
	[5] Continuing your child(ren)'s education without a gap when changing schools	%		8	6	7
	[6] A difference in syllabus content when changing	%		14	11	<u>12</u>
	[7] Other	%		2		2
	<i>Unweighted count</i>	(n)		1,036	1,139	1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not available as this question was reworded for 2011 from 'Since your last move, have you experienced any difficulty with the following?'

Tri-Service, Army and RAF 2012 results are not available for 'Other' as this option was not included in the 2012 Army or RAF surveys.

The percentage for Yes is an aggregate of 'Yes, some' and 'Yes, considerably'.

Totals will not sum to 100%. This is a tick all that apply question.

Fig F.3.8 In the last 12 months, have you experienced any difficulty with the following? [F_Ed001-F_Ed007] - Tri-Service Results

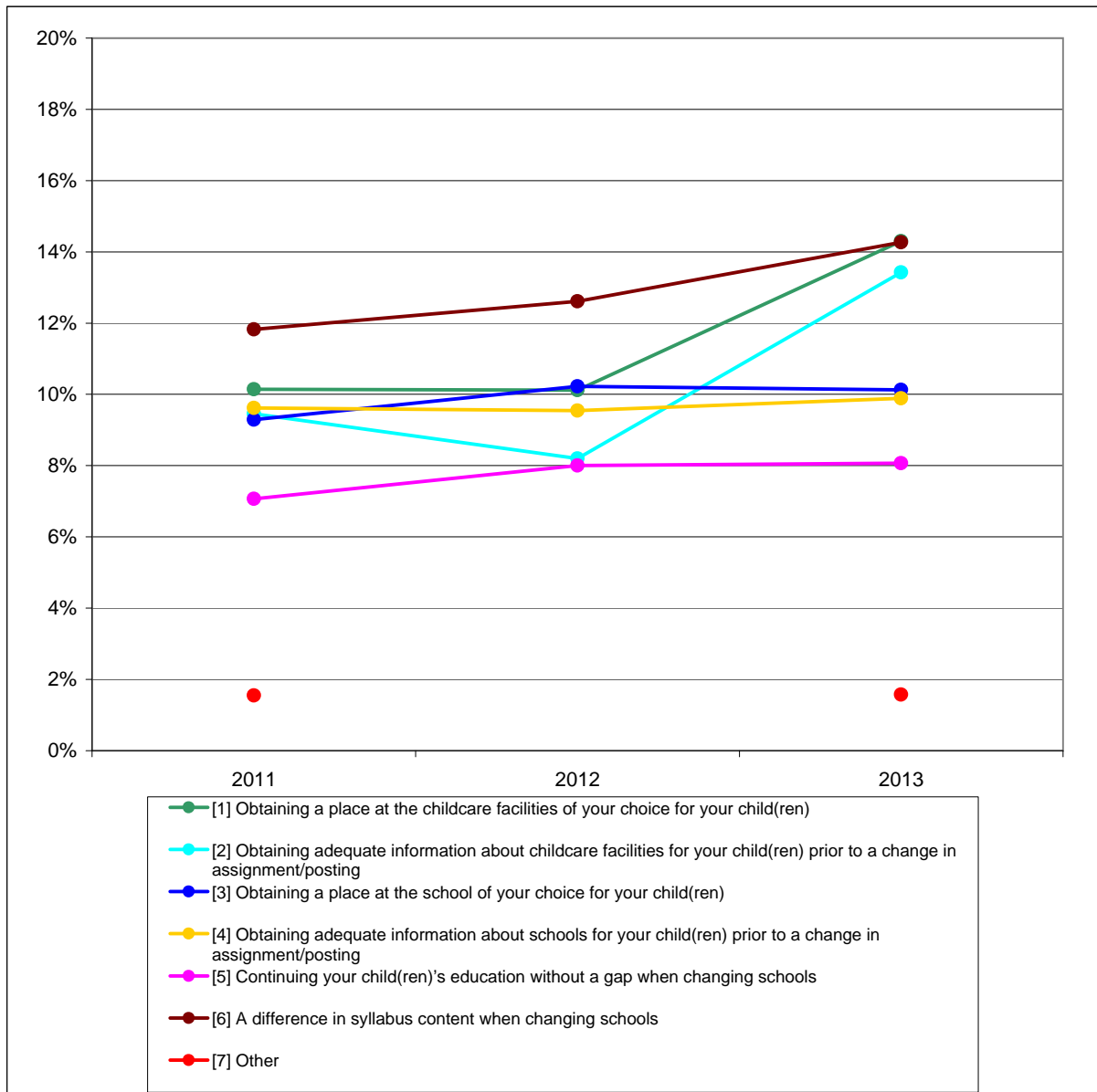


Table F.3.9 If your child(ren) had to change school following your most recent move, did the following create any difficulties?
Amount of notice for an assignment to a new unit [F_Ed008]

SUBSET: Results based on respondents who have children and who have moved in the last 12 months.
[25% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		<u>14</u>	12	10
	No	%		29	29	30
	Not Applicable	%		57	59	60
	<i>Unweighted count</i>	(n)		1,520	1,182	1,291
Naval Services	Yes	%		8	6	8
	No	%		26	28	25
	Not Applicable	%		66	66	66
	<i>Unweighted count</i>	(n)		225	197	279
Army	Yes	%		15	15	12
	No	%		29	29	30
	Not Applicable	%		56	57	58
	<i>Unweighted count</i>	(n)		958	676	649
RAF	Yes	%		<u>15</u>	9	6
	No	%		32	30	30
	Not Applicable	%		54	62	64
	<i>Unweighted count</i>	(n)		337	309	363

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question had a minor wording change and the additional NA response in 2011.

Comparisons between 2013 and 2010 are not available due to the above and the omission of the filter question (Do you have children?) from the Tri-service dataset.

Table F.3.10 If your child(ren) had to change school following your most recent move, did the following create any difficulties?
Amount of notice for allocation of Service accommodation [F_Ed009]

SUBSET: Results based on respondents who have children and who have moved in the last 12 months.
[25% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		18	16	13
	No	%		23	24	26
	Not Applicable	%		58	60	61
	<i>Unweighted count</i>	(n)		1520	1182	1291
Naval Services	Yes	%		10	11	11
	No	%		19	20	21
	Not Applicable	%		70	69	68
	<i>Unweighted count</i>	(n)		225	197	279
Army	Yes	%		19	18	14
	No	%		24	24	27
	Not Applicable	%		57	58	59
	<i>Unweighted count</i>	(n)		958	676	649
RAF	Yes	%		<u>20</u>	13	10
	No	%		23	26	24
	Not Applicable	%		57	61	66
	<i>Unweighted count</i>	(n)		337	309	363

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons between 2013 and 2010 are not available due to the omission of the filter question (Do you have children?) from the Tri-service dataset.

Commentary

Note that these results are based on a subset of the population who have children and have moved in the last 12 months [25% for 2013].

A large proportion of 'Not Applicable' responses for F.3.9 and F.3.10 suggests that a high number of respondents with children, who have moved in the last 12 months, did not have to change schools following their recent move.

Fig F.3.9 If your child(ren) had to change school following your most recent move, did the following create any difficulties? Amount of notice for an assignment to a new unit] [F_Ed008] - Tri-Service Results
SUBSET: Results based on respondents who have children and who have moved in the last 12 months. [25% for 2013]

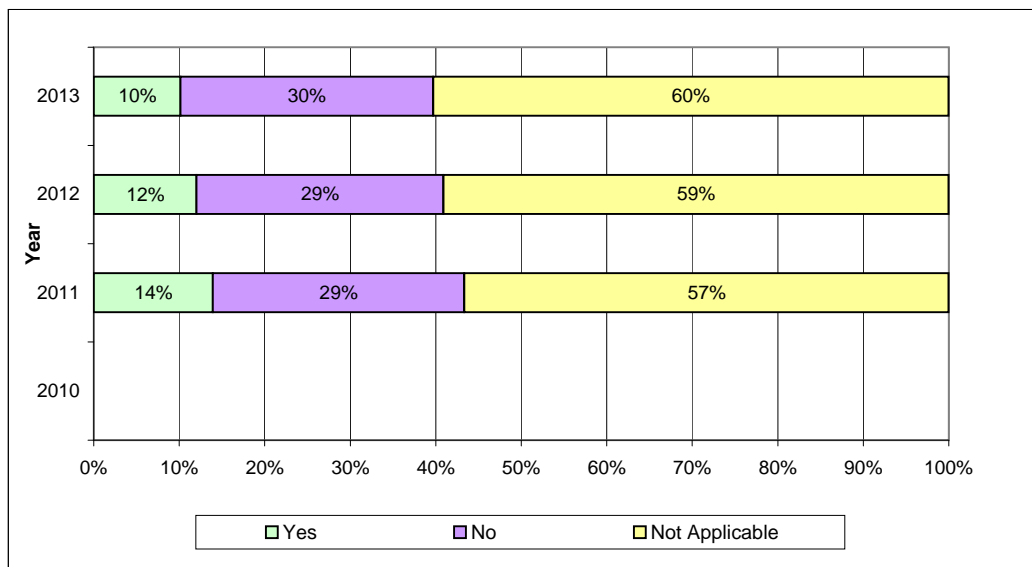


Fig F.3.10 If your child(ren) had to change school following your most recent move, did the following create any difficulties? [Amount of notice for allocation of Service accommodation] [F_Ed009] - Tri-Service Results
SUBSET: Results based on respondents who have children and who have moved in the last 12 months. [25% for 2013]

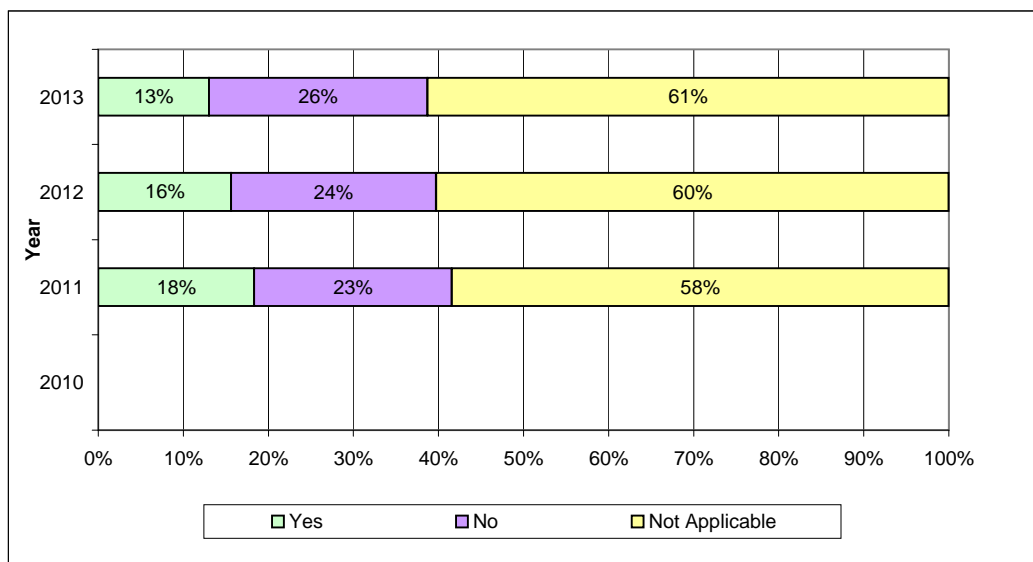


Table F.3.11 If you experienced problems placing your child(ren) at the school of your choice following your most recent move, what difficulties did you encounter? [F_Ed010-F_Ed020] - Tri-Service Results

SUBSET: Results based on respondents who have children, who have moved in the last 12 months and experienced difficulties in obtaining a place at the school of their choice (F_Ed003). [4% for 2013].

			2010	2011	2012	2013
Tri-Service	Insufficient transportation to school	%		10	10	11
	Distance to school	%			19	17
	Insufficient places at school of choice	%		54	61	60
	Insufficient places at local school	%		35	36	27
	Insufficient places at school(s) in catchment area	%		26	32	29
	Unsuitable educational standard of local school	%		18	15	13
	Children could not attend same school	%		10	12	19
	Special Educational Needs (SEN) related difficulties	%		5	4	7
	School admission application period does not coincide with notification of assignment	%		28	26	26
	Local Authority was unsupportive	%		16	28	24
	Other	%			3	8
	<i>Unweighted count</i>	<i>(n)</i>		229	187	219
Naval Services	Insufficient transportation to school	%		1	7	2
	Distance to school	%		8	9	7
	Insufficient places at school of choice	%		30	46	35
	Insufficient places at local school	%		20	29	23
	Insufficient places at school(s) in catchment area	%		15	20	19
	Unsuitable educational standard of local school	%		9	13	15
	Children could not attend same school	%		7	15	14
	Special Educational Needs (SEN) related difficulties	%		8	4	12
	School admission application period does not coincide with notification of assignment	%		15	21	22
	Local Authority was unsupportive	%		6	26	33
	Other	%			8	27
	<i>Unweighted count</i>	<i>(n)</i>		45	51	57
Army	Insufficient transportation to school	%		10	11	16
	Distance to school	%		18	24	20
	Insufficient places at school of choice	%		63	74	69
	Insufficient places at local school	%		36	38	28
	Insufficient places at school(s) in catchment area	%		22	36	34
	Unsuitable educational standard of local school	%		22	18	12
	Children could not attend same school	%		11	11	23
	Special Educational Needs (SEN) related difficulties	%		4	4	7
	School admission application period does not coincide with notification of assignment	%		26	26	29
	Local Authority was unsupportive	%		18	29	24
	Other	%		8	<1	3
	<i>Unweighted count</i>	<i>(n)</i>		136	91	100
RAF	Insufficient transportation to school	%		15	9	3
	Distance to school	%			14	14
	Insufficient places at school of choice	%		51	41	53
	Insufficient places at local school	%		41	41	28
	Insufficient places at school(s) in catchment area	%		39	31	24
	Unsuitable educational standard of local school	%		18	10	13
	Children could not attend same school	%		11	10	13
	Special Educational Needs (SEN) related difficulties	%		4	3	4
	School admission application period does not coincide with notification of assignment	%		36	31	22
	Local Authority was unsupportive	%		18	27	19
	Other	%			4	8
	<i>Unweighted count</i>	<i>(n)</i>		48	45	62

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons between the 2013 and 2011 Tri-service figures are not available due to the omission of the 'Distance to School' option from the RAF Survey in 2011.

Comparisons between 2013 and 2010 are not available due to the omission of the filter question (Do you have children?) from the Tri-service dataset.

Totals will not sum to 100%. This is a tick all that apply question.

Fig F.3.11 If you experienced problems placing your child(ren) at the school of your choice following your most recent move, what difficulties did you encounter? [F_Ed010-F_Ed020] - Tri-Service Results

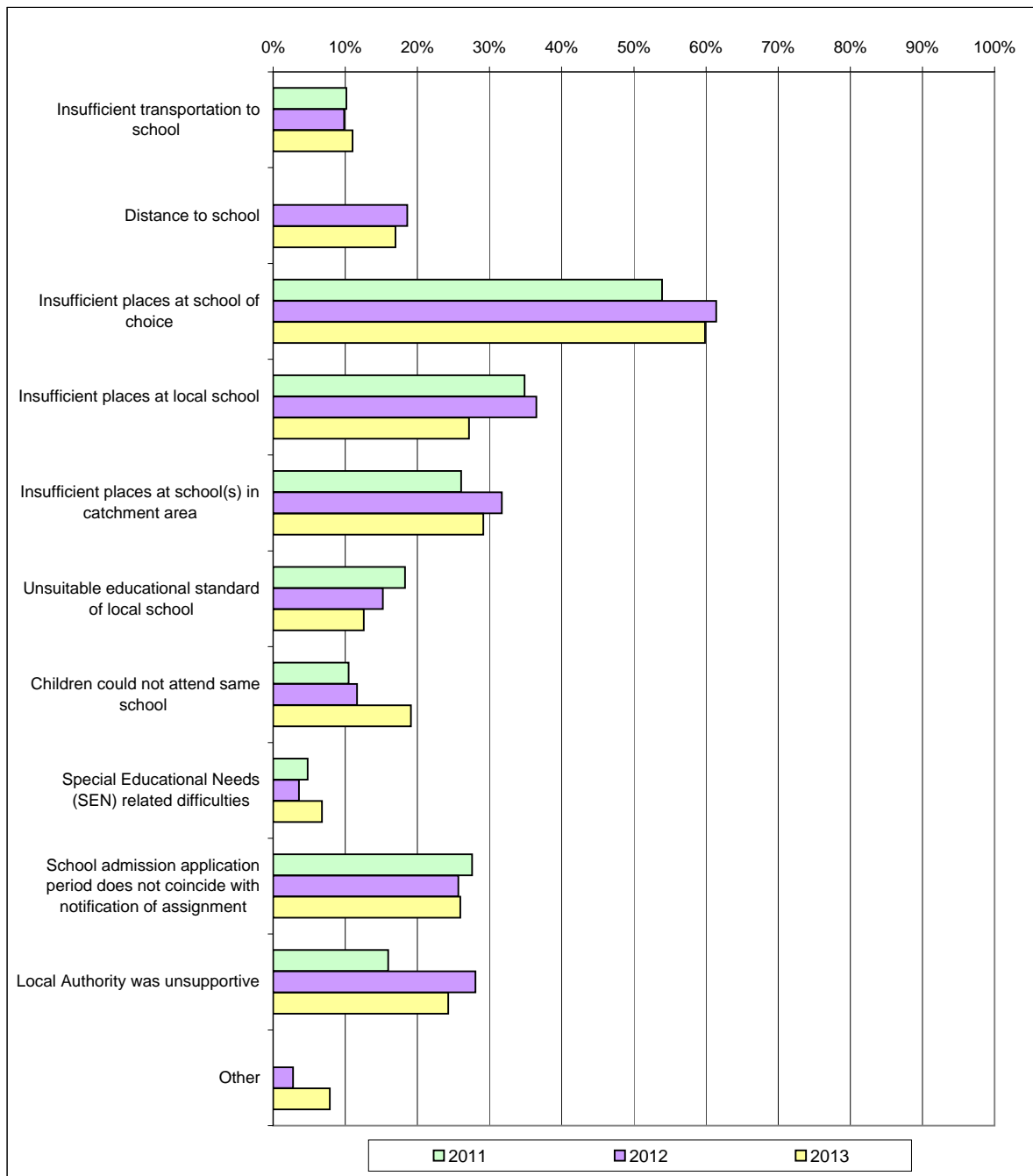


Table F.3.12 If you experienced any of the problems listed in F_Ed010 to F_Ed020, were these resolved? [F_Ed021]

SUBSET: Results based on respondents who have children, have moved in the last 12 months, have experienced difficulties in obtaining a place at the school of their choice and specified difficulties in questions F_Ed010 - 020. [2% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%			<u>36</u>	53
	Yes, some	%			31	26
	No	%			28	21
	<i>Unweighted count</i>	<i>(n)</i>			147	181
Naval Services	Yes	%			35	47
	Yes, some	%			28	30
	No	%			35	24
	<i>Unweighted count</i>	<i>(n)</i>			30	44
Army	Yes	%			39	49
	Yes, some	%			30	28
	No	%			28	23
	<i>Unweighted count</i>	<i>(n)</i>			85	87
RAF	Yes	%			<u>28</u>	66
	Yes, some	%			39	18
	No	%			21	16
	<i>Unweighted count</i>	<i>(n)</i>			32	50

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons to previous years are not available as this question was introduced in 2012.

Fig F.3.12 If you experienced any of the problems listed in F_Ed010 to F_Ed020, were these resolved? [F_Ed021] - Tri-Service Results

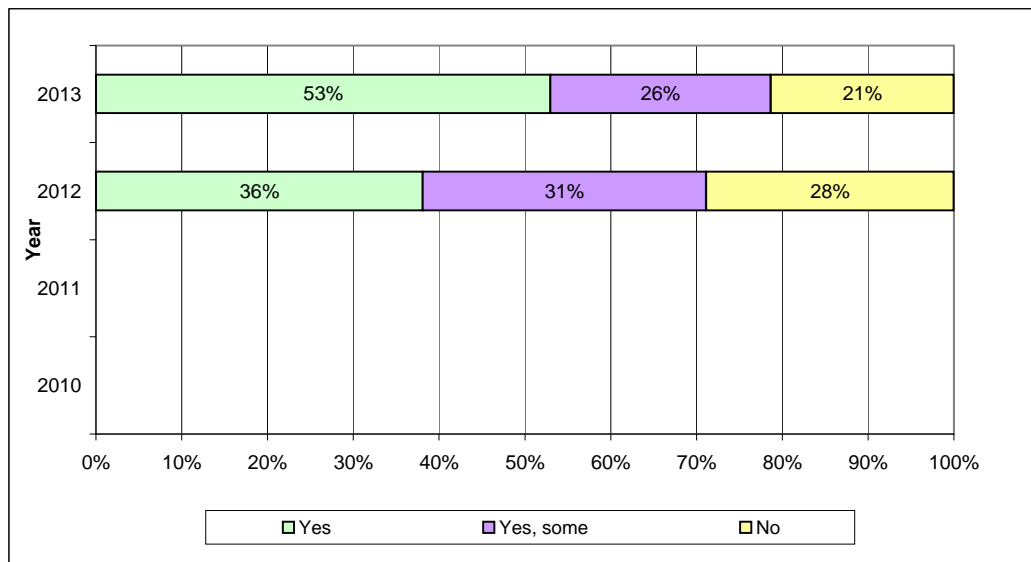


Table F.3.13 Were any of your children deemed to have a Special Educational Need (SEN) after having had a special needs assessment? (For Scotland, SEN is termed Additional Support Needs)? [F_Ed022]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		8	8	<u>8</u>
	No	%		<u>73</u>	<u>48</u>	<u>32</u>
	Not Applicable/Missing	%		19	44	<u>59</u>
	Unweighted count	(n)		5,100	3,896	4,135
Naval Services	Yes	%		8	7	<u>9</u>
	No	%		<u>61</u>	44	<u>47</u>
	Not Applicable/Missing	%		30	49	<u>44</u>
	Unweighted count	(n)		1,280	862	1,193
Army	Yes	%		8	8	<u>9</u>
	No	%		<u>74</u>	<u>42</u>	<u>29</u>
	Not Applicable/Missing	%		17	50	<u>62</u>
	Unweighted count	(n)		2,784	1,895	1,726
RAF	Yes	%		7	8	<u>7</u>
	No	%		<u>81</u>	<u>64</u>	<u>29</u>
	Not Applicable/Missing	%		12	27	<u>65</u>
	Unweighted count	(n)		1,036	1,139	1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons between 2013 and 2010 are not available due to the omission of the filter question (Do you have children?) from the Tri-service dataset.

Comparisons with 2011 are presented but may be unreliable as this question was reworded for 2011 from 'Do you have any children with Special Educational Needs (SEN)? (For Scotland, SEN is termed Additional Support Needs)?'

Not Applicable/Missing response has been derived for this question.

Fig F.3.13 Were any of your children deemed to have a Special Educational Need (SEN) after having had a special needs assessment? (For Scotland, SEN is termed Additional Support Needs)? [F_Ed022] - Tri-Service Results

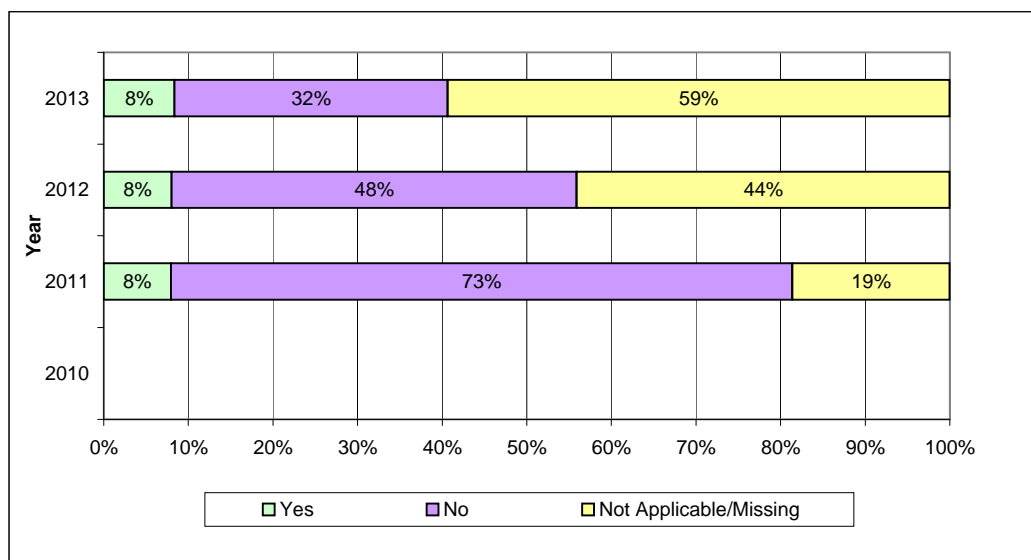


Table F.3.14 If your child(ren) was deemed to have a Special Educational Need, have they been registered with the Children's Education Advisory Service (CEAS)? [F_Ed023]

SUBSET: Results based on respondents who have children deemed to have a Special Educational Need [6.3% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%			58	62
	No	%			31	30
	Not Applicable/Missing	%			11	8
	<i>Unweighted count</i>	<i>(n)</i>			338	337
Naval Services	Yes	%			63	55
	No	%			28	37
	Not Applicable/Missing	%			10	9
	<i>Unweighted count</i>	<i>(n)</i>			59	100
Army	Yes	%			63	65
	No	%			29	28
	Not Applicable/Missing	%			9	7
	<i>Unweighted count</i>	<i>(n)</i>			171	159
RAF	Yes	%			46	58
	No	%			39	33
	Not Applicable/Missing	%			15	9
	<i>Unweighted count</i>	<i>(n)</i>			108	78

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons to previous years are not available as this question was introduced in 2012.

Not Applicable/Missing response has been derived for this question.

Fig F.3.14 If your child(ren) was deemed to have a Special Educational Need, have they been registered with the Children's Education Advisory Service (CEAS)? [F_Ed023] - Tri-Service Results

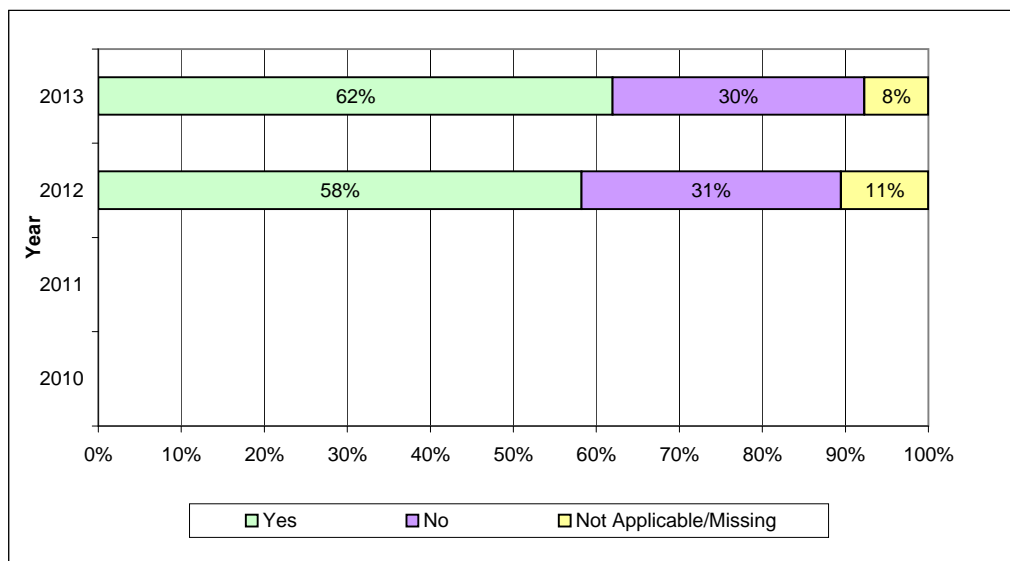


Table F.3.15 If your child(ren) was deemed to have a Special Educational Need, and you have moved in the last 12 months, was the support for their SEN... (For Scotland, SEN is termed Additional Support Needs) (please tick one box only) [F_Ed024]

SUBSET: Results based on respondents who have children deemed to have a Special Educational Need and have moved in the last 12 months. [2% for 2013]

			2010	2011	2012	2013
Tri-Service	Continued without disruption	%	36	43	36	31
	Continued after time lag	%	47	34	23	27
	Not continued	%	11	10	4	15
	Not Applicable/Missing	%	7	13	37	27
	<i>Unweighted count</i>	<i>(n)</i>	81	124	109	101
Naval Services	Continued without disruption	%				
	Continued after time lag	%				
	Not continued	%				
	Not Applicable/Missing	%				
	<i>Unweighted count</i>	<i>(n)</i>	7	21	17	26
Army	Continued without disruption	%	36	43	42	35
	Continued after time lag	%	48	40	21	27
	Not continued	%	9	13	1	16
	Not Applicable/Missing	%	7	4	36	22
	<i>Unweighted count</i>	<i>(n)</i>	58	78	64	59
RAF	Continued without disruption	%				
	Continued after time lag	%				
	Not continued	%				
	Not Applicable/Missing	%				
	<i>Unweighted count</i>	<i>(n)</i>	16	25	28	16

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Due to an extremely small number of applicable responses to this question, parts of the table have been withheld.

Not Applicable/Missing response has been derived for this question.

Fig F.3.15 If your child(ren) was deemed to have a Special Educational Need, and you have moved in the last 12 months, was the support for their SEN... (For Scotland, SEN is termed Additional Support Needs) (please tick one box only) [F_Ed024] - Tri-Service Results

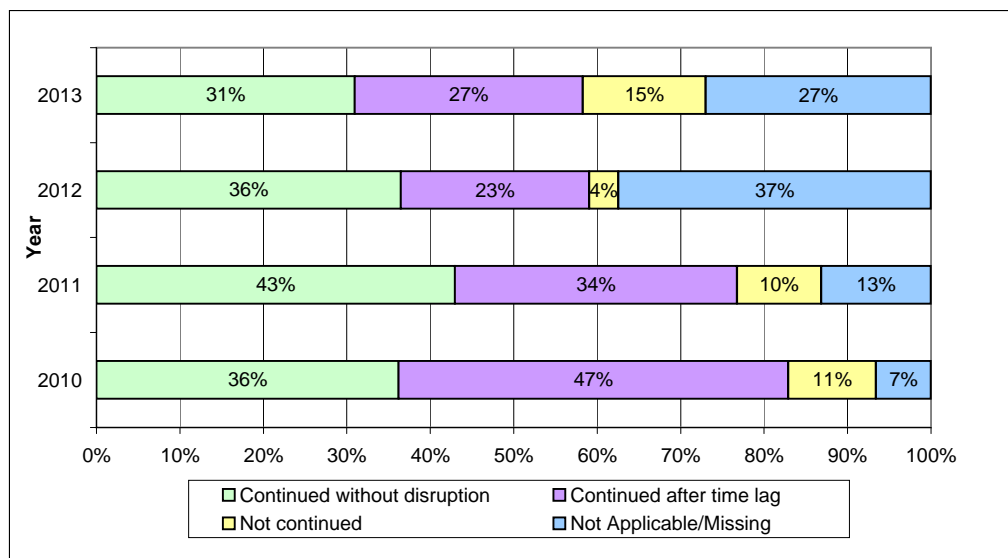


Table F.3.16 If you have children of school age, in the last 12 months, how did you find the following for out of school/youth provision in your local area? [Access (e.g. distance, transportation, opening hours)] [F_Ed025]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Good	%			52	52
	Neutral	%			24	23
	Poor	%			24	25
	<i>Unweighted count</i>	<i>(n)</i>			1,721	1,876
Naval Services	Good	%			50	50
	Neutral	%			27	28
	Poor	%			23	22
	<i>Unweighted count</i>	<i>(n)</i>			421	507
Army	Good	%			52	53
	Neutral	%			23	22
	Poor	%			26	26
	<i>Unweighted count</i>	<i>(n)</i>			855	878
RAF	Good	%			55	51
	Neutral	%			24	23
	Poor	%			21	26
	<i>Unweighted count</i>	<i>(n)</i>			445	491

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons between 2013 and 2010 are not available due to the omission of the filter question (Do you have children?) from the Tri-service dataset.

Excludes 'Not applicable' or missing responses. [54% of the subset in 2013]

The percentage for Good is an aggregate of 'Very Good' and 'Quite Good'. The percentage for Poor is an aggregate of 'Quite Poor' and 'Very Poor'.

Fig F.3.16 If you have children of school age, in the last 12 months, how did you find the following for out of school/youth provision in your local area? [Access (e.g. distance, transportation, opening hours)] [F_Ed025] - Tri-Service Results

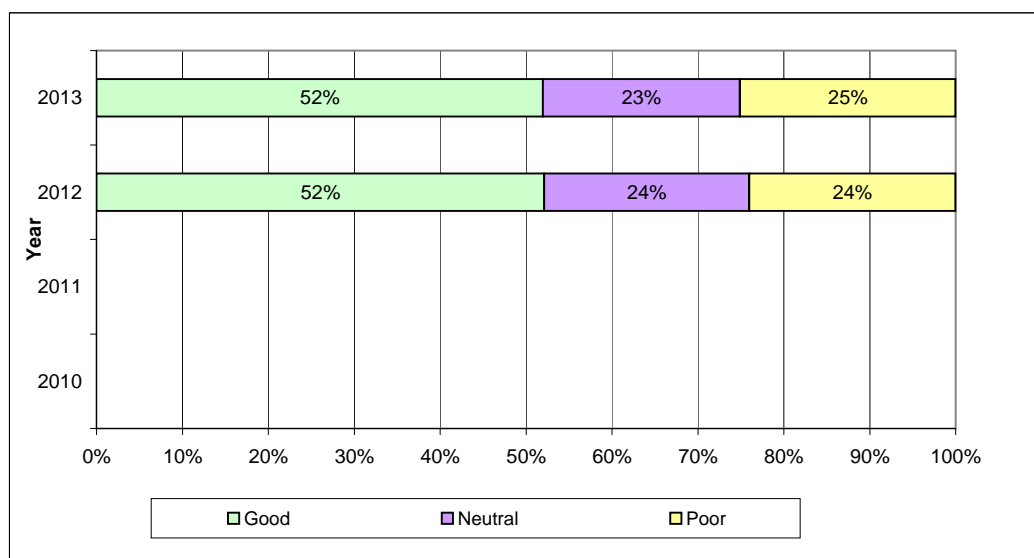


Table F.3.17 If you have children of school age, in the last 12 months, how did you find the following for out of school/youth provision in your local area? [Quality] [F_Ed026]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Good	%			54	<u>53</u>
	Neutral	%			28	<u>29</u>
	Poor	%			17	<u>18</u>
	<i>Unweighted count</i>	<i>(n)</i>			1,667	1,763
Naval Services	Good	%			52	<u>52</u>
	Neutral	%			31	<u>31</u>
	Poor	%			17	<u>16</u>
	<i>Unweighted count</i>	<i>(n)</i>			403	490
Army	Good	%			53	<u>55</u>
	Neutral	%			28	<u>27</u>
	Poor	%			19	<u>18</u>
	<i>Unweighted count</i>	<i>(n)</i>			837	800
RAF	Good	%			<u>59</u>	<u>50</u>
	Neutral	%			28	<u>32</u>
	Poor	%			13	<u>19</u>
	<i>Unweighted count</i>	<i>(n)</i>			427	473

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons between 2013 and 2010 are not available due to the omission of the filter question (Do you have children?) from the Tri-service dataset.

Excludes 'Not applicable' or missing responses. [58% of the subset in 2013]

The percentage for Good is an aggregate of 'Very Good' and 'Quite Good'. The percentage for Poor is an aggregate of 'Quite Poor' and 'Very Poor'.

Fig F.3.17 If you have children of school age, in the last 12 months, how did you find the following for out of school/youth provision in your local area? [Quality] [F_Ed026] - Tri-Service Results

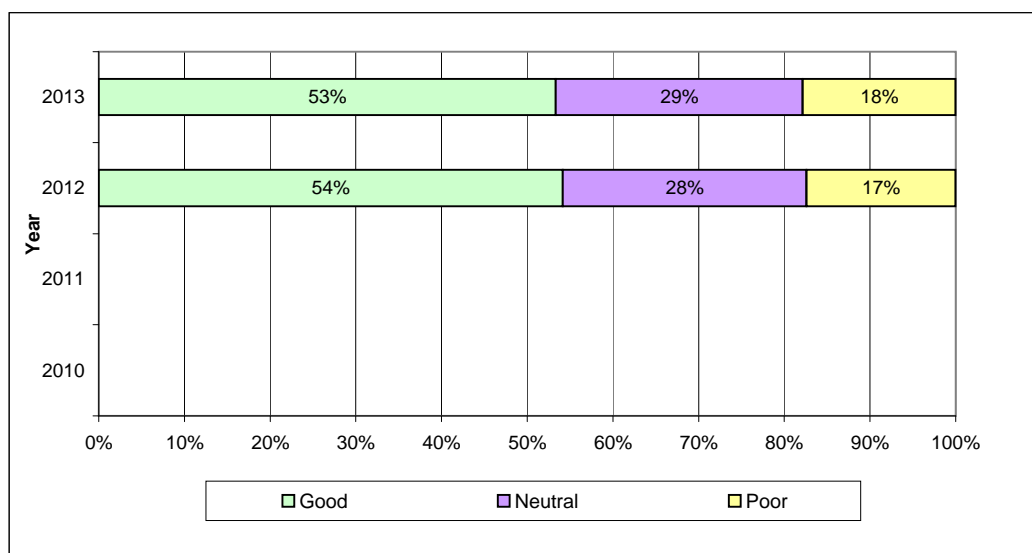


Table F.3.18 Have you registered your child(ren) as a Service child(ren) at his/her school? [F_Ed027]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%			<u>60</u>	74
	No	%			<u>40</u>	26
	Unweighted count	(n)			2,857	2,715
Naval Services	Yes	%			<u>55</u>	69
	No	%			<u>45</u>	31
	Unweighted count	(n)			716	873
Army	Yes	%			<u>67</u>	77
	No	%			<u>33</u>	23
	Unweighted count	(n)			1,264	1,129
RAF	Yes	%			<u>53</u>	72
	No	%			<u>47</u>	28
	Unweighted count	(n)			877	713

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Results will not match those previously published due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to any years prior to this are not possible.

Excludes 'Not applicable' or missing responses. [36% of the subset in 2013]

Fig F.3.18 Have you registered your child(ren) as a Service child(ren) at his/her school? [F_Ed027] - Tri-Service Results

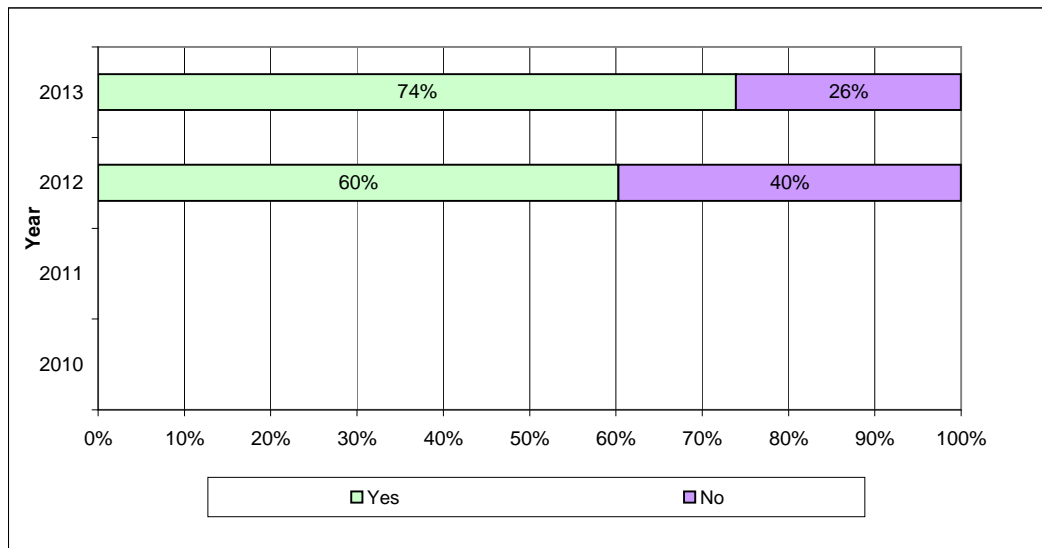


Table F.3.19 Are you aware of the link between registering your child(ren) as a Service child(ren) and the school accessing the Service Pupil Premium? (This only applies to schools in England) [F_Ed028]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%			<u>25</u>	<u>31</u>
	No	%			6	6
	I/We have not heard of this	%			<u>32</u>	<u>21</u>
	Not Applicable/Missing	%			37	43
	Unweighted count	(n)			3,896	4,135
Naval Services	Yes	%			<u>34</u>	<u>40</u>
	No	%			7	7
	I/We have not heard of this	%			<u>39</u>	<u>22</u>
	Not Applicable/Missing	%			<u>20</u>	<u>31</u>
	Unweighted count	(n)			862	1,193
Army	Yes	%			<u>21</u>	<u>28</u>
	No	%			5	5
	I/We have not heard of this	%			<u>30</u>	<u>23</u>
	Not Applicable/Missing	%			43	44
	Unweighted count	(n)			1,895	1,726
RAF	Yes	%			27	<u>32</u>
	No	%			5	5
	I/We have not heard of this	%			<u>30</u>	<u>14</u>
	Not Applicable/Missing	%			37	49
	Unweighted count	(n)			1,139	1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2012, so comparisons to any years prior to this are not possible.

Not Applicable/Missing response has been derived for this question.

Fig F.3.19 Are you aware of the link between registering your child(ren) as a Service child(ren) and the school accessing the Service Pupil Premium? (This only applies to schools in England) [F_Ed028] - Tri-Service Results

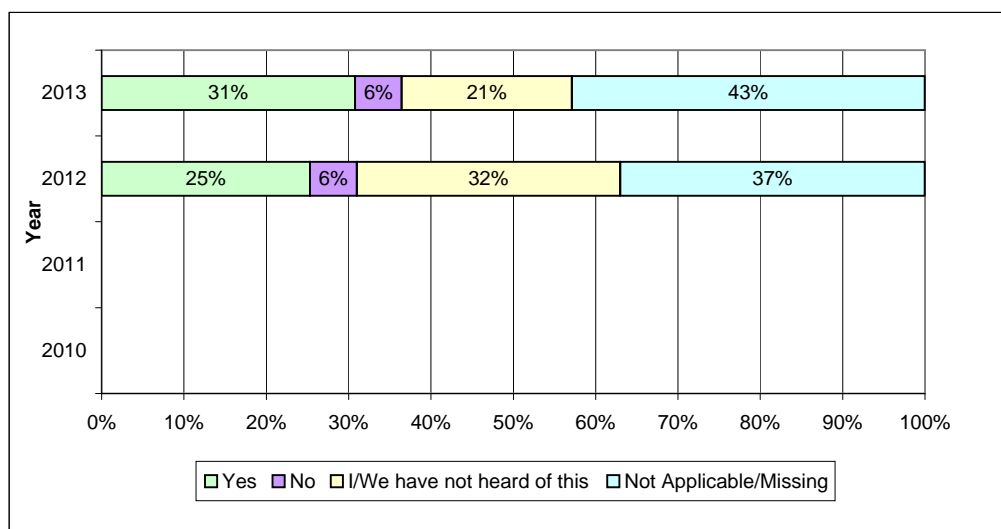


Table F.3.20 Do the childcare facilities offered locally to you meet your needs in terms of...? Access (e.g. distance, transportation) [F_Ed029]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		<u>45</u>	<u>44</u>	49
	No	%		5	5	4
	None Offered	%		<u>3</u>	<u>3</u>	2
	Not Applicable	%		46	48	45
	Unweighted count	(n)		5,100	3,896	4,135
Naval Services	Yes	%		<u>47</u>	51	56
	No	%		4	4	4
	None Offered	%		3	3	2
	Not Applicable	%		47	42	39
	Unweighted count	(n)		1,280	862	1,193
Army	Yes	%		46	<u>41</u>	48
	No	%		7	5	5
	None Offered	%		4	4	2
	Not Applicable	%		43	50	46
	Unweighted count	(n)		2,784	1,895	1,726
RAF	Yes	%		<u>41</u>	48	47
	No	%		4	4	4
	None Offered	%		2	2	1
	Not Applicable	%		53	47	48
	Unweighted count	(n)		1,036	1,139	1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons to previous years are not available as this question was introduced in 2011.

The percentage for Yes is an aggregate of 'Yes, sufficiently' and 'Yes, to some extent'.

Fig F.3.20 Do the childcare facilities offered locally to you meet your needs in terms of...? Access (e.g. distance, transportation) [F_Ed029] - Tri-Service Results

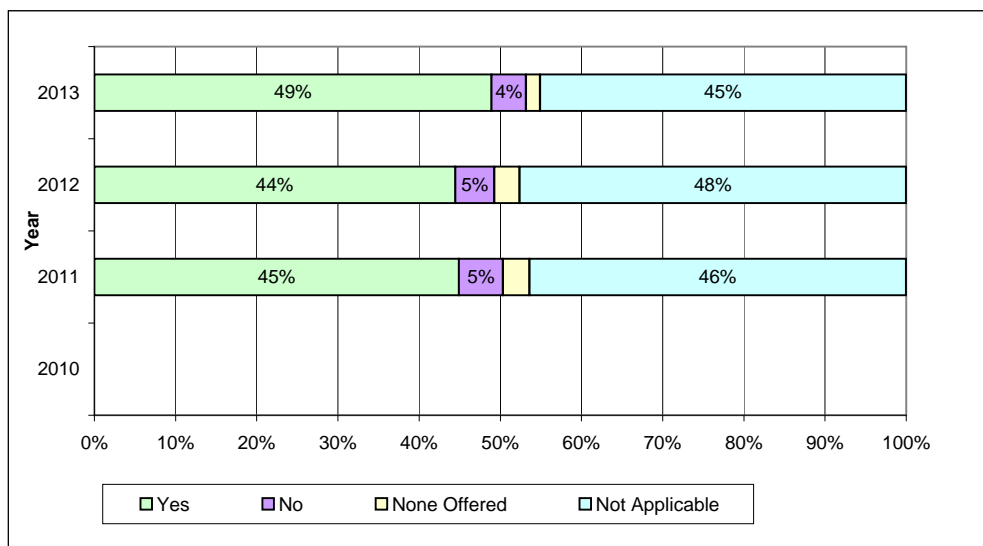


Table F.3.21 Do the childcare facilities offered locally to you meet your needs in terms of...? Quality [F_Ed030]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		45	<u>43</u>	48
	No	%		5	6	5
	None Offered	%		3	2	1
	Not Applicable	%		47	48	46
	Unweighted count	(n)		5,100	3,896	4,135
Naval Services	Yes	%		<u>48</u>	51	54
	No	%		3	3	5
	None Offered	%		2	3	<1
	Not Applicable	%		46	42	40
	Unweighted count	(n)		1,280	862	1,193
Army	Yes	%		46	<u>38</u>	46
	No	%		7	8	5
	None Offered	%		4	3	2
	Not Applicable	%		44	51	47
	Unweighted count	(n)		2,784	1,895	1,726
RAF	Yes	%		42	47	46
	No	%		4	4	4
	None Offered	%		1	2	<1
	Not Applicable	%		53	47	49
	Unweighted count	(n)		1,036	1,139	1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons to previous years are not available as this question was introduced in 2011.

The percentage for Yes is an aggregate of 'Yes, sufficiently' and 'Yes, to some extent'.

Fig F.3.21 Do the childcare facilities offered locally to you meet your needs in terms of...? Quality [F_Ed030] - Tri-Service Results

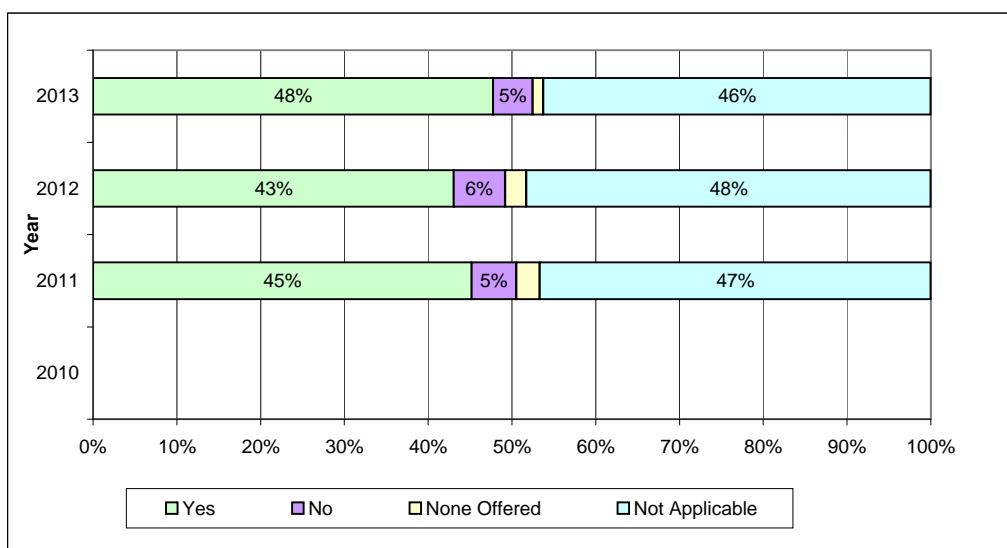


Table F.3.22 Do the childcare facilities offered locally to you meet your needs in terms of...? Cost [F_Ed031]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		39	35	38
	No	%		11	12	12
	None Offered	%		<u>3</u>	<u>3</u>	2
	Not Applicable	%		48	50	48
	<i>Unweighted count</i>	<i>(n)</i>		5,100	3,896	4,135
Naval Services	Yes	%		41	41	42
	No	%		9	11	12
	None Offered	%		3	3	2
	Not Applicable	%		47	45	45
	<i>Unweighted count</i>	<i>(n)</i>		1,280	862	1,193
Army	Yes	%		40	33	38
	No	%		12	12	12
	None Offered	%		<u>4</u>	3	2
	Not Applicable	%		45	52	48
	<i>Unweighted count</i>	<i>(n)</i>		2,784	1,895	1,726
RAF	Yes	%		34	36	37
	No	%		10	13	10
	None Offered	%		2	2	<1
	Not Applicable	%		54	50	52
	<i>Unweighted count</i>	<i>(n)</i>		1,036	1,139	1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons to previous years are not available as this question was introduced in 2011.

The percentage for Yes is an aggregate of 'Yes, sufficiently' and 'Yes, to some extent'.

Fig F.3.22 Do the childcare facilities offered locally to you meet your needs in terms of...? Cost [F_Ed031] - Tri-Service Results

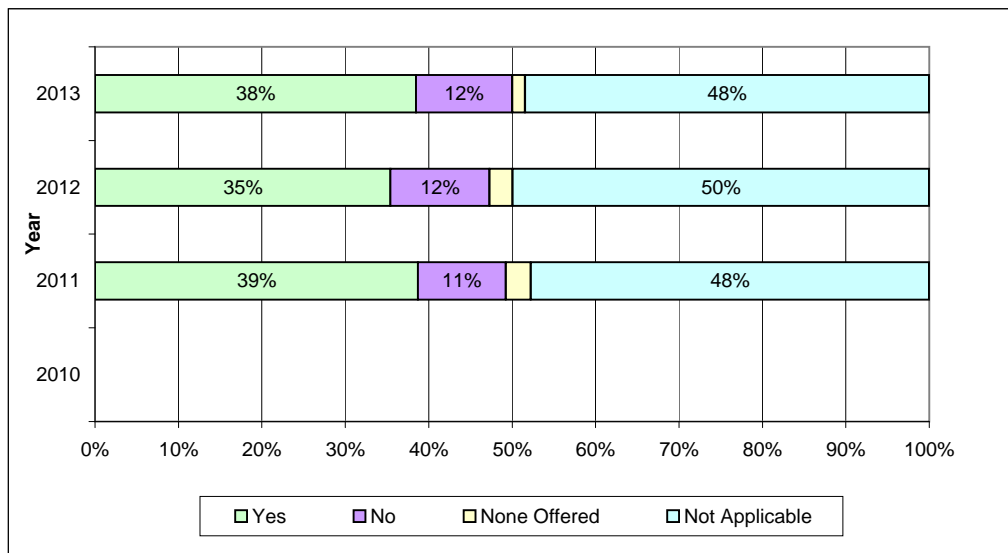


Table F.3.23 Do the childcare facilities offered locally to you meet your needs in terms of...? Hours of care (i.e. opening times)
[F_Ed032]

SUBSET: Results based on respondents who have children. [76% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		39	37	<u>41</u>
	No	%		10	11	<u>11</u>
	None Offered	%		3	3	<u>1</u>
	Not Applicable	%		48	49	<u>47</u>
	<i>Unweighted count</i>	<i>(n)</i>		5,100	3,896	4,135
Naval Services	Yes	%		43	44	<u>45</u>
	No	%		8	9	<u>10</u>
	None Offered	%		2	3	<u>1</u>
	Not Applicable	%		47	44	<u>44</u>
	<i>Unweighted count</i>	<i>(n)</i>		1,280	862	1,193
Army	Yes	%		38	33	<u>40</u>
	No	%		12	13	<u>11</u>
	None Offered	%		3	3	<u>2</u>
	Not Applicable	%		46	51	<u>47</u>
	<i>Unweighted count</i>	<i>(n)</i>		2,784	1,895	1,726
RAF	Yes	%		36	40	<u>39</u>
	No	%		8	10	<u>10</u>
	None Offered	%		2	1	<u><1</u>
	Not Applicable	%		55	48	<u>51</u>
	<i>Unweighted count</i>	<i>(n)</i>		1,036	1,139	1,216

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons to previous years are not available as this question was introduced in 2011.

The percentage for Yes is an aggregate of 'Yes, sufficiently' and 'Yes, to some extent'.

Fig F.3.23 Do the childcare facilities offered locally to you meet your needs in terms of...? Hours of care (i.e. opening times)
[F_Ed032] - Tri-Service Results

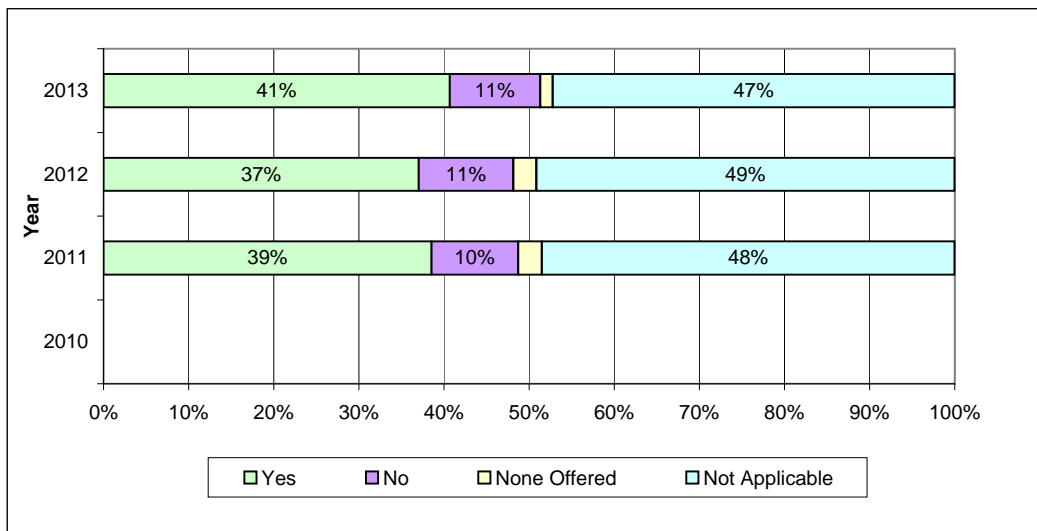


Table F.4.1 What is your current employment status? (Tick all that apply) [F_FL001-010]

			2010	2011	2012	2013
Tri-Service	[1] In full-time employment.	%	<u>33</u>	<u>34</u>	<u>40</u> ^r	37
	[2] In part-time employment.	%	25	24	25	26
	[3] Self employed.	%	4	<u>4</u>	5	5
	[4] Homemaker/Parent at home.	%	24	<u>22</u>	26	26
	[5] Not employed - seeking employment.	%	6	7	8	7
	[6] Not employed - not seeking employment.	%	<u>2</u>	<u>2</u>	3	3
	[7] In full-time education/personal development.	%	1	1	1	2
	[8] In part-time education.	%	<u><1</u>	<u><1</u>	<u>3</u>	2
	[9] In unpaid voluntary work.	%	<u>2</u>	1	4	3
	[10] My immigration status means that I am unable to work.	%	<1	<1	<1	<1
	<i>Unweighted count</i>	(n)	4,741	6,535	5,130	5,369
Naval Services	[1] In full-time employment.	%	38	38	42 ^r	40
	[2] In part-time employment.	%	30	28	29	31
	[3] Self employed.	%	8	6	7	6
	[4] Homemaker/Parent at home.	%	24	19	21	21
	[5] Not employed - seeking employment.	%	3	4	4	4
	[6] Not employed - not seeking employment.	%	2	1	2	3
	[7] In full-time education/personal development.	%	2	1	<1	1
	[8] In part-time education.	%	<u>2</u>	<u><1</u>	1	1
	[9] In unpaid voluntary work.	%	3	<u><1</u>	3	2
	[10] My immigration status means that I am unable to work.	%	<1	<1	<1	<1
	<i>Unweighted count</i>	(n)	1,607	1,605	1,127	1,485
Army	[1] In full-time employment.	%	<u>29</u>	30	36 ^r	34
	[2] In part-time employment.	%	24	<u>22</u>	25	26
	[3] Self employed.	%	<u>3</u>	<u>3</u>	4	5
	[4] Homemaker/Parent at home.	%	<u>25</u>	<u>25</u>	30	31
	[5] Not employed - seeking employment.	%	8	8	11	8
	[6] Not employed - not seeking employment.	%	1	2	4	3
	[7] In full-time education/personal development.	%	1	1	2	2
	[8] In part-time education.	%	<u><1</u>	<u><1</u>	4	2
	[9] In unpaid voluntary work.	%	<u><1</u>	<u><1</u>	4	4
	[10] My immigration status means that I am unable to work.	%	<1	<1	<1	<1
	<i>Unweighted count</i>	(n)	1,809	3,490	2,429	2,223
RAF	[1] In full-time employment.	%	39	<u>37</u>	<u>48</u> ^r	42
	[2] In part-time employment.	%	<u>24</u>	23	21	20
	[3] Self employed.	%	4	5	5	4
	[4] Homemaker/Parent at home.	%	20	19	21	19
	[5] Not employed - seeking employment.	%	5	<u>8</u>	6	5
	[6] Not employed - not seeking employment.	%	2	2	2	3
	[7] In full-time education/personal development.	%	<1	1	1	<1
	[8] In part-time education.	%	2	2	2	2
	[9] In unpaid voluntary work.	%	3	3	4	3
	[10] My immigration status means that I am unable to work.	%	<1	<1	<1	<1
	<i>Unweighted count</i>	(n)	1,325	1,440	1,574	1,661

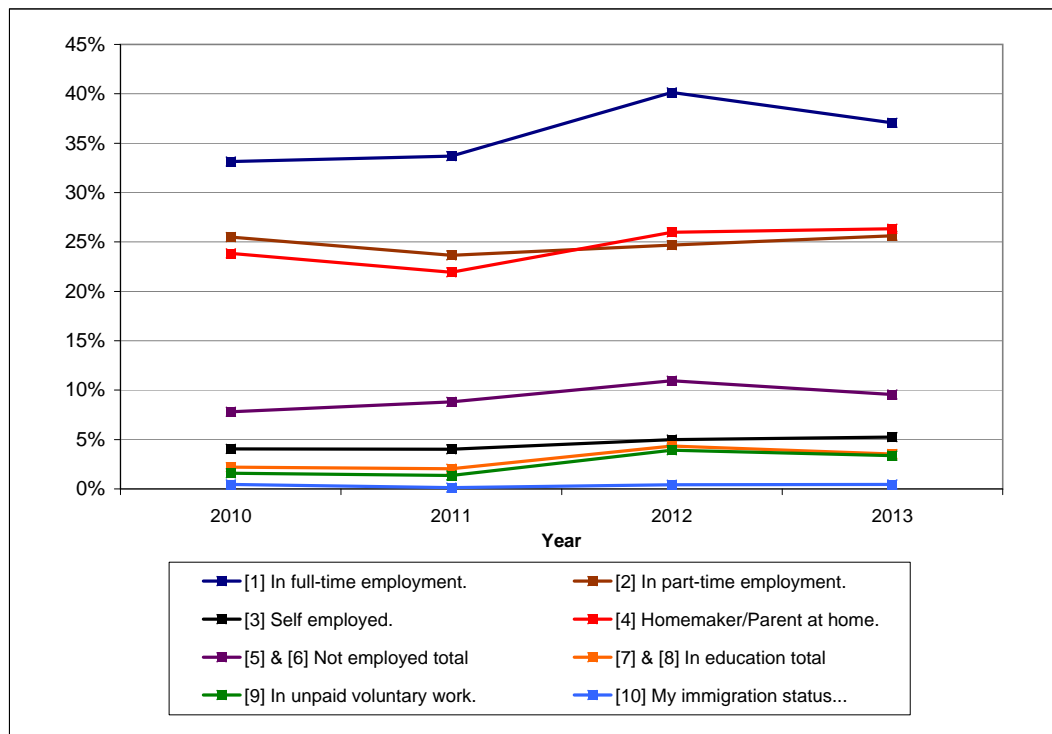
Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

The 2012 figures have been revised to ensure that those employed in the Services are included under full-time employment.

This is a "tick all that apply" question, so totals will not sum to 100%.

Fig F.4.1 What is your current employment status? (Tick all that apply) [F_FL001-010] - Tri-Service results



The 2012 figures have been revised to ensure that those employed in the Services are included under full-time employment.
 This is a "tick all that apply" question, so totals will not sum to 100%.

Table F.4.2 Did you use the Job Centre Plus Armed Forces Champion in the last 12 months? [F_FL011]

			2010	2011	2012	2013
Tri-Service	Yes, and this helped me to find employment.	%			<1	<1
	Yes, but this did not help me to find employment.	%			4	<1
	No, I did not use this.	%			13	24
	I have not heard of this.	%			82	75
	<i>Unweighted count</i>	(n)			2,392	3,791
Naval Services	Yes, and this helped me to find employment.	%			-	-
	Yes, but this did not help me to find employment.	%			<1	<1
	No, I did not use this.	%			9	21
	I have not heard of this.	%			90	79
	<i>Unweighted count</i>	(n)			571	1,117
Army	Yes, and this helped me to find employment.	%			<1	<1
	Yes, but this did not help me to find employment.	%			6	1
	No, I did not use this.	%			16	24
	I have not heard of this.	%			77	75
	<i>Unweighted count</i>	(n)			1,143	1,622
RAF	Yes, and this helped me to find employment.	%			<1	-
	Yes, but this did not help me to find employment.	%			5	<1
	No, I did not use this.	%			10	27
	I have not heard of this.	%			85	72
	<i>Unweighted count</i>	(n)			678	1,052

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2012, so comparisons to previous years are not possible.

Excludes 'Not applicable' or missing responses. [52% in 2012 and 29% in 2013]

Fig F.4.2 Did you use the Job Centre Plus Armed Forces Champion in the last 12 months? [F_FL011] - Tri-Service results

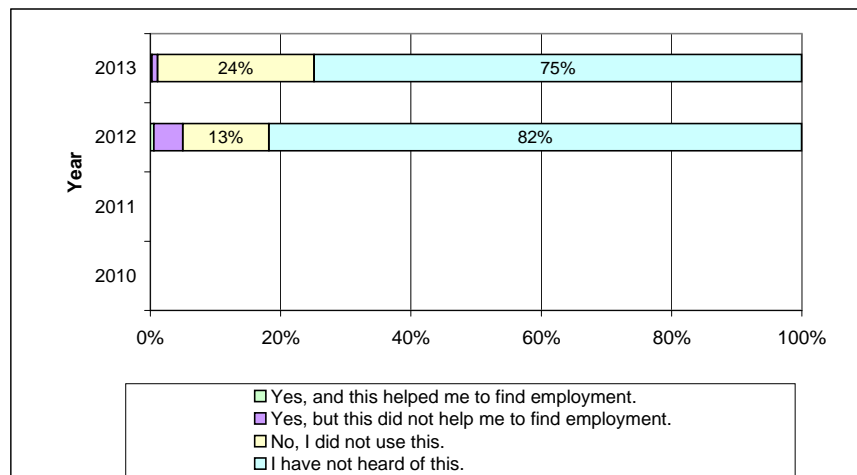


Table F.4.3 Have you experienced any of the following in the last 12 months? [F_FL012-16]

			2010	2011	2012	2013
Tri-Service	[1] Difficulty finding a job due to a lack of relevant qualifications.	%	<u>14</u>	11	<u>9</u>	<u>12</u>
	[2] Difficulty finding a job because of your employment history (i.e. moving jobs frequently).	%	<u>25</u>	22	<u>16</u>	<u>20</u>
	[3] Difficulty finding a job because you were overseas with your spouse/civil partner.	%	<u>22</u>	<u>19</u>	<u>13</u>	<u>15</u>
	[4] Difficulty finding a job because your spouse is often away.	%		27	23	24
	[5] Difficulty finding a job because your spouse is in the Armed Forces.	%				
	<i>Unweighted count</i>	(n)	4,741	6,535	5,130	5,369
Naval Services	[1] Difficulty finding a job due to a lack of relevant qualifications.	%	<u>12</u>	<u>10</u>	<u>10</u>	<u>7</u>
	[2] Difficulty finding a job because of your employment history (i.e. moving jobs frequently).	%	15	<u>14</u>	<u>14</u>	<u>10</u>
	[3] Difficulty finding a job because you were overseas with your spouse/civil partner.	%	<u>7</u>	<u>7</u>	<u>6</u>	<u>4</u>
	[4] Difficulty finding a job because your spouse is often away.	%		27	27	17
	[5] Difficulty finding a job because your spouse is in the Armed Forces.	%				12
	<i>Unweighted count</i>	(n)	1,607	1,605	1,127	1,485
Army	[1] Difficulty finding a job due to a lack of relevant qualifications.	%	17	<u>12</u>	<u>10</u>	<u>17</u>
	[2] Difficulty finding a job because of your employment history (i.e. moving jobs frequently).	%	28	25	<u>15</u>	<u>26</u>
	[3] Difficulty finding a job because you were overseas with your spouse/civil partner.	%	26	26	<u>13</u>	<u>23</u>
	[4] Difficulty finding a job because your spouse is often away.	%		30	22	32
	[5] Difficulty finding a job because your spouse is in the Armed Forces.	%				
	<i>Unweighted count</i>	(n)	1,809	3,490	2,429	2,223
RAF	[1] Difficulty finding a job due to a lack of relevant qualifications.	%	<u>9</u>	<u>8</u>	<u>7</u>	<u>4</u>
	[2] Difficulty finding a job because of your employment history (i.e. moving jobs frequently).	%	<u>27</u>	<u>22</u>	<u>21</u>	11
	[3] Difficulty finding a job because you were overseas with your spouse/civil partner.	%	<u>21</u>	<u>16</u>	<u>18</u>	5
	[4] Difficulty finding a job because your spouse is often away.	%		21	22	13
	[5] Difficulty finding a job because your spouse is in the Armed Forces.	%				13
	<i>Unweighted count</i>	(n)	1,325	1,440	1,574	1,661

Single underline: significantly different to the 2013 result.

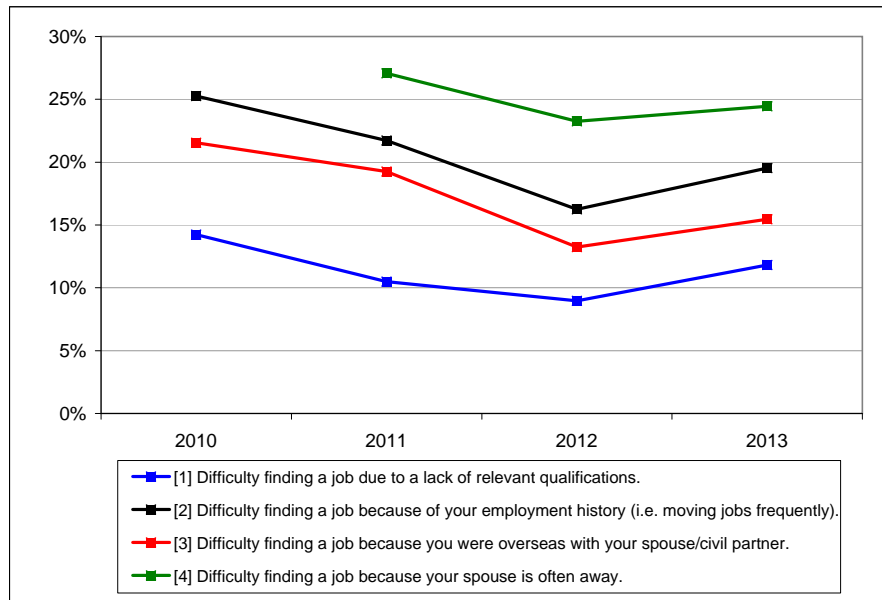
Double underline: 2013 results significantly different to both other Services.

Question [4] was introduced in 2011, so comparisons to previous years are not possible.

Question [5] was introduced in 2013, so comparisons to previous years are not possible. This question was not included in the 2013 Army survey, so Tri-Service and Army 2013 results are not available.

This is a "tick all that apply" question, so totals will not sum to 100%.

Fig F.4.3 Have you experienced any of the following in the last 12 months? [F_FL012-16] - Tri-Service results



Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Question [4] was introduced in 2011, so comparisons to previous years are not possible.

This is a "tick all that apply" question, so totals will not sum to 100%.

Commentary

Although there have been significant increases at the overall Tri-Service level between 2012 and 2013 in three of these four difficulties, this is due to changes within the Army. The Army has seen significant increases in all four difficulties between 2012 and 2013, while the Naval Services and RAF have seen significant decreases in all four difficulties between 2012 and 2013.

Army families now experience all of these four difficulties at significantly higher rates than the other two Services, and the Naval Services families experience two of the four difficulties at higher rates than the RAF.

Table F.4.4 If the MOD offered courses to assist you in finding employment (or moving to an employment of your choice) would you use them? [F_FL017]

			2010	2011	2012	2013
Tri-Service	Yes	%				66
	No	%				11
	N/A	%				23
	Unweighted count	(n)				5,369
Naval Services	Yes	%				63
	No	%				14
	N/A	%				22
	Unweighted count	(n)				1,485
Army	Yes	%				75
	No	%				10
	N/A	%				16
	Unweighted count	(n)				2,223
RAF	Yes	%				49
	No	%				12
	N/A	%				39
	Unweighted count	(n)				1,661

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

Fig F.4.4 If the MOD offered courses to assist you in finding employment (or moving to an employment of your choice) would you use them? [F_FL017] - 2013 Individual Service results

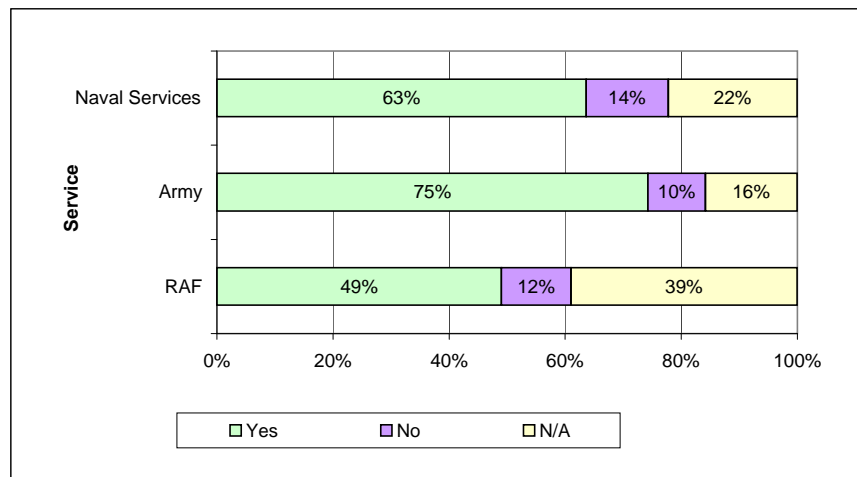


Table F.4.5 Which of the following would help you find employment (or move to an employment of your choice)? Tick all that apply [F_FL018-025]

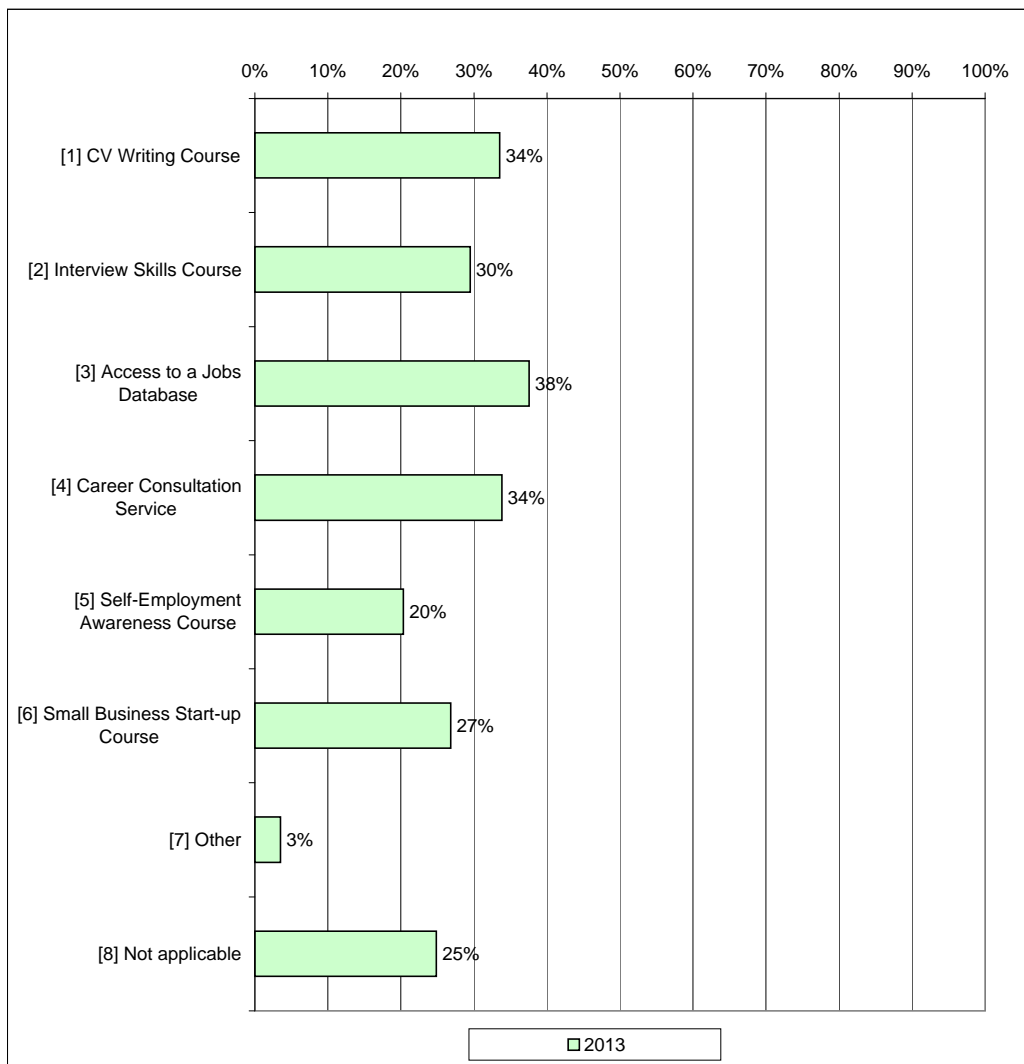
			2010	2011	2012	2013
Tri-Service	[1] CV Writing Course	%				<u>34</u>
	[2] Interview Skills Course	%				<u>30</u>
	[3] Access to a Jobs Database	%				<u>38</u>
	[4] Career Consultation Service	%				<u>34</u>
	[5] Self-Employment Awareness Course	%				<u>20</u>
	[6] Small Business Start-up Course	%				<u>27</u>
	[7] Other	%				<u>3</u>
	[8] Not applicable	%				<u>25</u>
	<i>Unweighted count</i>	<i>(n)</i>				5,369
Naval Services	[1] CV Writing Course	%				<u>30</u>
	[2] Interview Skills Course	%				<u>27</u>
	[3] Access to a Jobs Database	%				<u>37</u>
	[4] Career Consultation Service	%				<u>35</u>
	[5] Self-Employment Awareness Course	%				<u>21</u>
	[6] Small Business Start-up Course	%				<u>26</u>
	[7] Other	%				<u>5</u>
	[8] Not applicable	%				<u>31</u>
	<i>Unweighted count</i>	<i>(n)</i>				1,485
Army	[1] CV Writing Course	%				<u>38</u>
	[2] Interview Skills Course	%				<u>33</u>
	[3] Access to a Jobs Database	%				<u>40</u>
	[4] Career Consultation Service	%				<u>37</u>
	[5] Self-Employment Awareness Course	%				<u>23</u>
	[6] Small Business Start-up Course	%				<u>30</u>
	[7] Other	%				<u>3</u>
	[8] Not applicable	%				<u>21</u>
	<i>Unweighted count</i>	<i>(n)</i>				2,223
RAF	[1] CV Writing Course	%				<u>25</u>
	[2] Interview Skills Course	%				<u>24</u>
	[3] Access to a Jobs Database	%				<u>32</u>
	[4] Career Consultation Service	%				<u>27</u>
	[5] Self-Employment Awareness Course	%				<u>15</u>
	[6] Small Business Start-up Course	%				<u>19</u>
	[7] Other	%				<u>3</u>
	[8] Not applicable	%				<u>28</u>
	<i>Unweighted count</i>	<i>(n)</i>				1,661

This question was introduced in 2013, so comparisons to previous years are not possible.

Double underline: 2013 results significantly different to both other Services.

This is a "tick all that apply" question, so totals will not sum to 100%.

Fig F.4.5 Which of the following would help you find employment (or move to an employment of your choice)? Tick all that apply [F_FL018-025] - Tri-Service results



This question was introduced in 2013, so comparisons to previous years are not possible.

This is a "tick all that apply" question, so totals will not sum to 100%.

Table F.5.1 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? [1] Accessing further or higher education [F_TE001]

			2010	2011	2012	2013
Tri-Service	Yes	%	<u>11</u>	<u>12</u>	9	9
	No	%	<u>43</u>	<u>37</u>	27	29
	NA/Missing	%	<u>45</u>	<u>51</u>	63	62
	Unweighted count	(n)	4,741	6,535	5,130	5,369
Naval Services	Yes	%	<u>14</u>	7	4	5
	No	%	<u>34</u>	<u>48</u>	24	24
	NA/Missing	%	<u>52</u>	<u>46</u>	72	72
	Unweighted count	(n)	1,607	1,605	1,127	1,485
Army	Yes	%	11	<u>15</u>	11	<u>11</u>
	No	%	<u>45</u>	34	<u>26</u>	<u>33</u>
	NA/Missing	%	<u>45</u>	<u>51</u>	<u>63</u>	<u>56</u>
	Unweighted count	(n)	1,809	3,490	2,429	2,223
RAF	Yes	%	<u>12</u>	<u>11</u>	<u>10</u>	6
	No	%	<u>48</u>	<u>35</u>	<u>32</u>	23
	NA/Missing	%	<u>40</u>	<u>54</u>	<u>58</u>	71
	Unweighted count	(n)	1,325	1,440	1,574	1,661

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.5.1 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? [1] Accessing further or higher education [F_TE001] - Tri-Service results

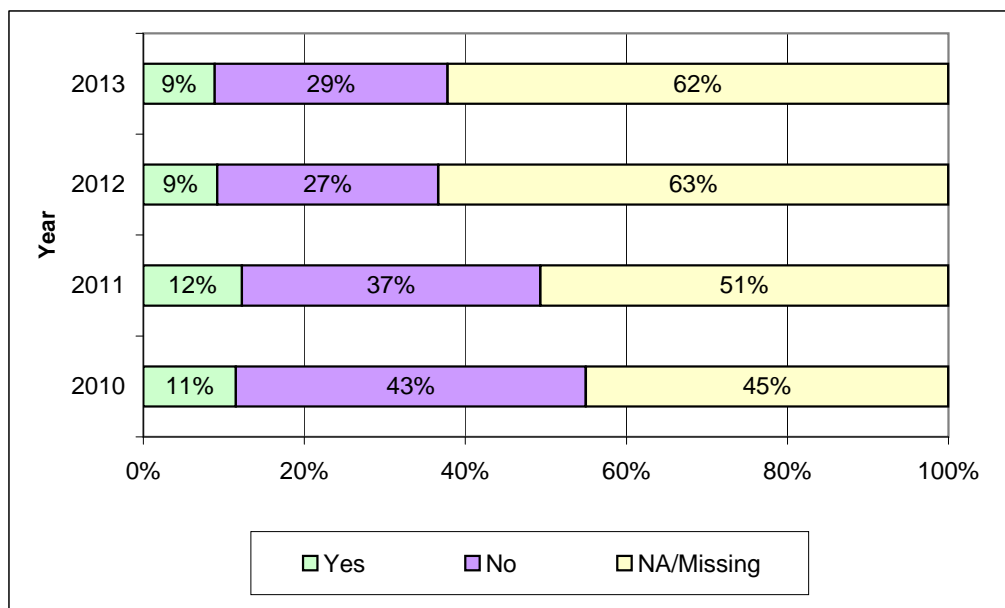


Table F.5.2 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? (Proportions exclude those who responded Not applicable or gave no response). [1] Accessing further or higher education. [F_TE001]
SUBSET: Includes only respondents who answered Yes or No. [38% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%	21	25	25	<u>23</u>
	No	%	79	75	75	<u>77</u>
	Unweighted count	(n)	2,556	3,275	1,947	1,916
Naval Services	Yes	%	<u>30</u>	12	14	<u>16</u>
	No	%	<u>70</u>	88	86	<u>84</u>
	Unweighted count	(n)	767	869	319	434
Army	Yes	%	<u>19</u>	<u>31</u>	29	<u>25</u>
	No	%	81	69	71	<u>75</u>
	Unweighted count	(n)	996	1,718	940	987
RAF	Yes	%	19	24	23	<u>22</u>
	No	%	81	76	77	<u>78</u>
	Unweighted count	(n)	793	688	688	495

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.5.2 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? (Proportions exclude those who responded Not applicable or gave no response). [1] Accessing further or higher education. [F_TE001] - Tri-Service results

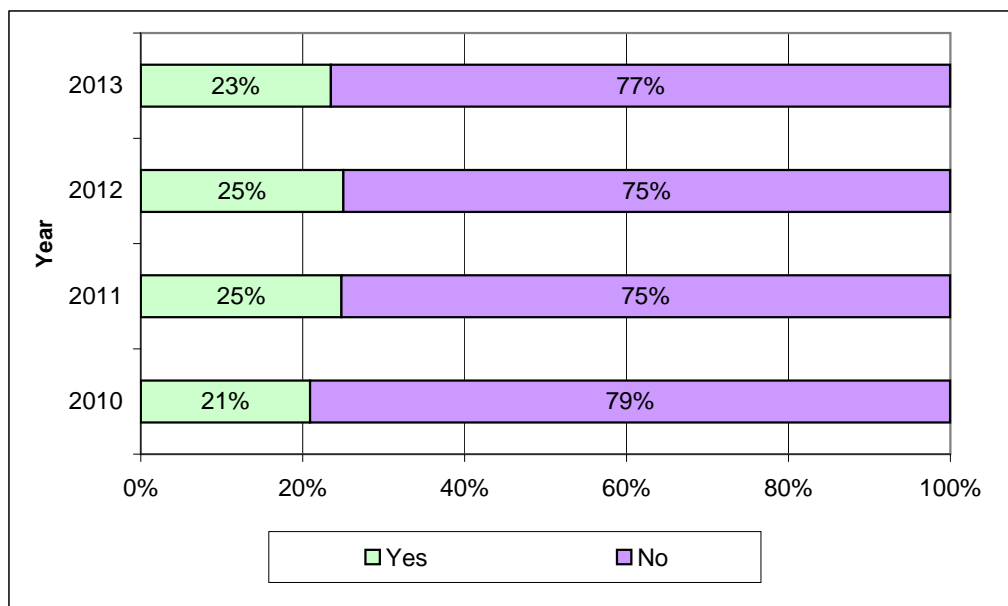


Table F.5.3 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? [2] Continuing courses that you/your family started in a previous location [F_TE002]

			2010	2011	2012	2013
Tri-Service	Yes	%		9	8	<u>8</u>
	No	%		<u>34</u>	23	<u>25</u>
	NA/Missing	%		<u>57</u>	69	<u>67</u>
	Unweighted count	(n)		6,535	5,130	5,369
Naval Services	Yes	%		4	4	<u>4</u>
	No	%		42	20	<u>22</u>
	NA/Missing	%		53	76	<u>74</u>
	Unweighted count	(n)		1,605	1,127	1,485
Army	Yes	%		11	9	<u>10</u>
	No	%		31	<u>22</u>	<u>30</u>
	NA/Missing	%		58	<u>69</u>	<u>60</u>
	Unweighted count	(n)		3,490	2,429	2,223
RAF	Yes	%		9	9	<u>6</u>
	No	%		<u>32</u>	<u>29</u>	<u>17</u>
	NA/Missing	%		<u>58</u>	<u>62</u>	<u>77</u>
	Unweighted count	(n)		1,440	1,574	1,661

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not possible. This question was not asked in 2010.

Fig F.5.3 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? [2] Continuing courses that you/your family started in a previous location [F_TE002] - Tri-Service results

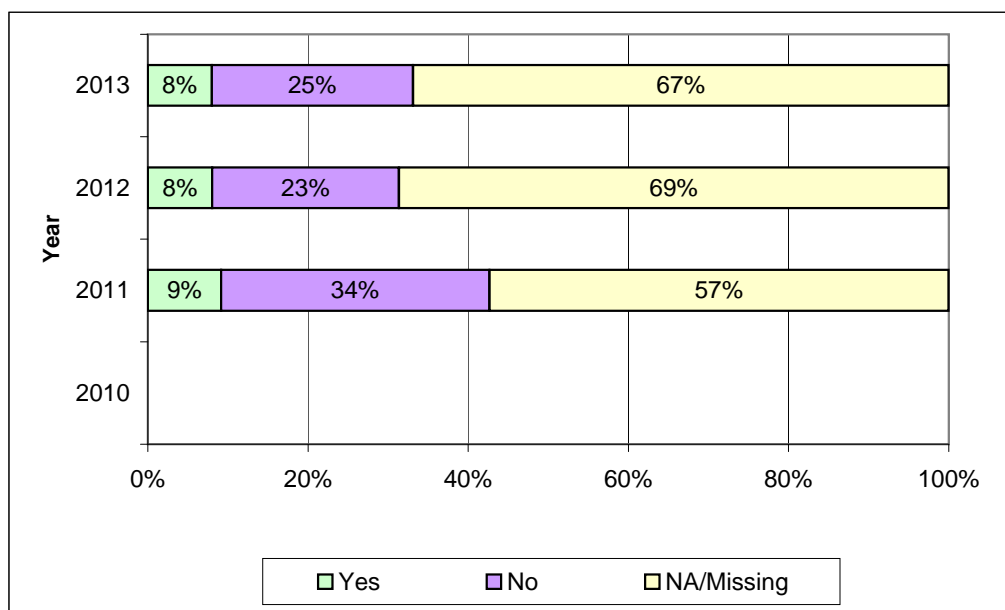


Table F.5.4 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? (Proportions exclude those who responded Not applicable or gave no response). [2] Continuing courses that you/your family started in a previous location. [F_TE002]

SUBSET: Includes only respondents who answered Yes or No. [33% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%		21	26	<u>24</u>
	No	%		79	74	<u>76</u>
	Unweighted count	(n)		2,818	1,660	1,657
Naval Services	Yes	%		9	16	<u>16</u>
	No	%		91	84	<u>84</u>
	Unweighted count	(n)		752	278	402
Army	Yes	%		26	30	<u>25</u>
	No	%		74	70	<u>75</u>
	Unweighted count	(n)		1,443	777	876
RAF	Yes	%		23	23	<u>27</u>
	No	%		77	77	<u>73</u>
	Unweighted count	(n)		623	605	379

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons with 2010 are not possible. This question was not asked in 2010.

Fig F.5.4 Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? (Proportions exclude those who responded Not applicable or gave no response). [2] Continuing courses that you/your family started in a previous location. [F_TE002] - Tri-Service results

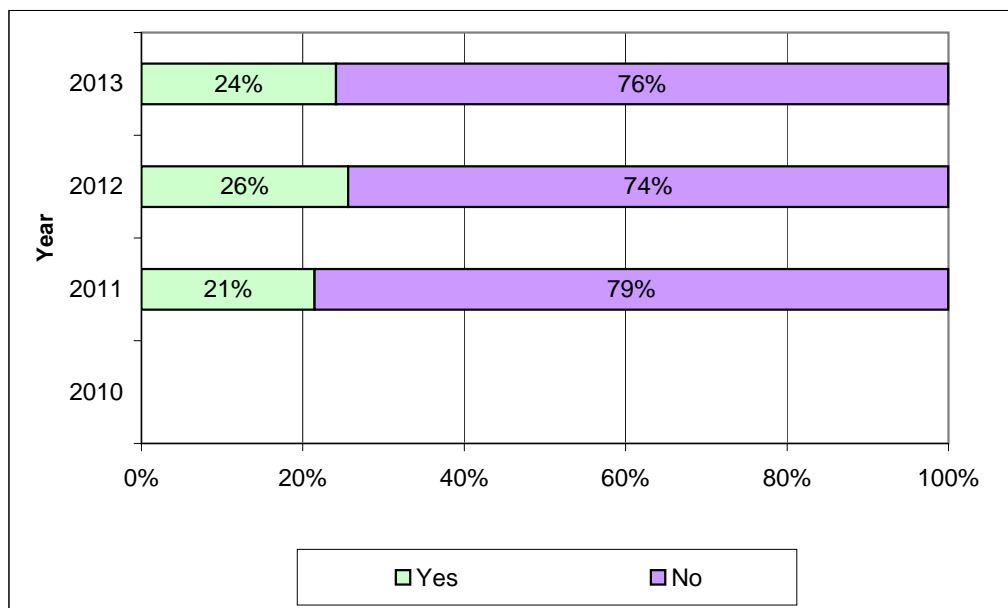


Table F.5.5 In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments? [F_TE003]

			2010	2011	2012	2013
Tri-Service	Yes	%	15	15	15	<u>15</u>
	No	%	85	85	85	<u>85</u>
	Unweighted count	(n)	4,606	6,341	4,968	4,998
Naval Services	Yes	%	7	6	6	<u>5</u>
	No	%	93	94	94	<u>95</u>
	Unweighted count	(n)	1,606	1,592	1,122	1,468
Army	Yes	%	20	21	20	<u>19</u>
	No	%	80	79	80	<u>81</u>
	Unweighted count	(n)	1,783	3,466	2,398	2,185
RAF	Yes	%	9	11	11	<u>11</u>
	No	%	91	89	89	<u>89</u>
	Unweighted count	(n)	1,217	1,283	1,448	1,345

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.5.5 In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments? [F_TE003] - Tri-Service results

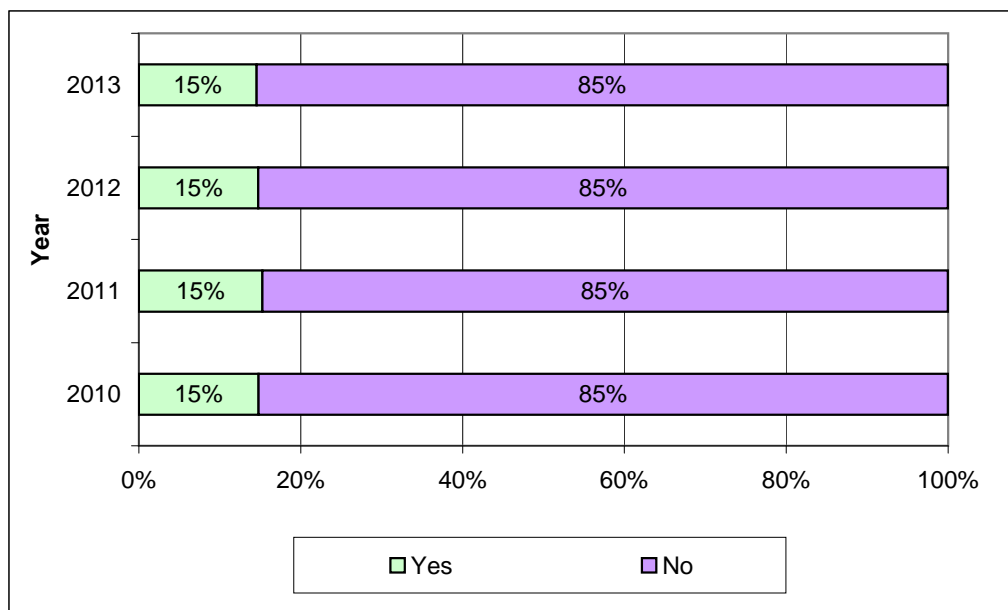


Table F.5.6 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...? [1] Obtain paid employment overseas. [F_TE004]
SUBSET: Results based on respondents who have accompanied their spouse/civil partner on overseas assignments in the last 12 months. [15% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%			48	<u>47</u>
	No	%			34	<u>32</u>
	NA/Missing	%			18	<u>21</u>
	Unweighted count	(n)			977	779
Naval Services	Yes	%			38	<u>29</u>
	No	%			37	<u>41</u>
	NA/Missing	%			26	<u>30</u>
	Unweighted count	(n)			89	88
Army	Yes	%			47	<u>49</u>
	No	%			35	<u>32</u>
	NA/Missing	%			18	<u>19</u>
	Unweighted count	(n)			678	467
RAF	Yes	%			53	<u>43</u>
	No	%			29	<u>33</u>
	NA/Missing	%			17	<u>24</u>
	Unweighted count	(n)			210	224

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.5.6 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...? [1] Obtain paid employment overseas. [F_TE004] - Tri-Service results

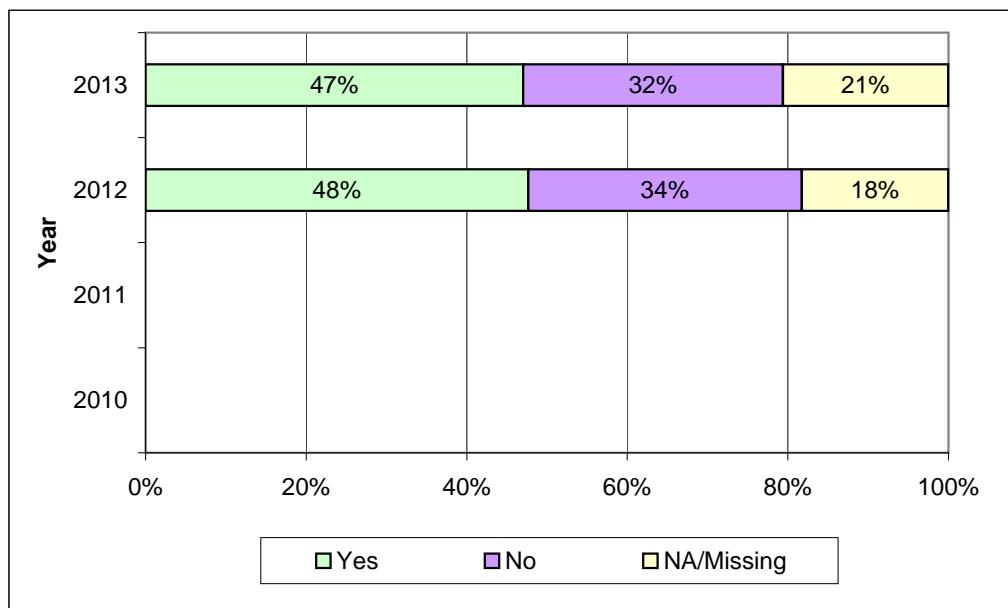


Table F.5.7 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...? [2] Access Service-provided information before going overseas (please specify) [F_TE005]
SUBSET: Results based on respondents who have accompanied their spouse/civil partner on overseas assignments in the last 12 months. [15% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%			45	<u>48</u>
	No	%			32	<u>28</u>
	NA/Missing	%			23	<u>24</u>
	Unweighted count	(n)			977	779
Naval Services	Yes	%			56	<u>43</u>
	No	%			20	<u>39</u>
	NA/Missing	%			24	<u>18</u>
	Unweighted count	(n)			89	88
Army	Yes	%			46	<u>51</u>
	No	%			32	<u>25</u>
	NA/Missing	%			23	<u>24</u>
	Unweighted count	(n)			678	467
RAF	Yes	%			37	<u>36</u>
	No	%			40	<u>37</u>
	NA/Missing	%			24	<u>27</u>
	Unweighted count	(n)			210	224

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.5.7 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...? [2] Access Service-provided information before going overseas (please specify) [F_TE005] - Tri-Service results

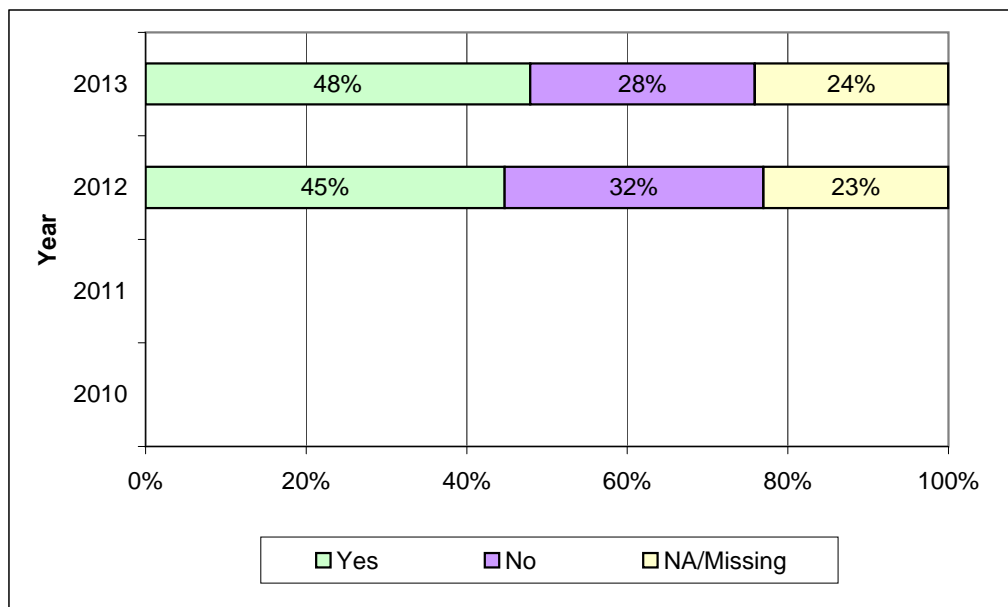


Table F.5.8 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...? [3] Maintain a National Insurance contribution record. [F_TE006]
SUBSET: Results based on respondents who have accompanied their spouse/civil partner on overseas assignments in the last 12 months. [15% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%			33	32
	No	%			37	38
	NA/Missing	%			30	30
	Unweighted count	(n)			977	779
Naval Services	Yes	%			42	40
	No	%			30	31
	NA/Missing	%			28	29
	Unweighted count	(n)			89	88
Army	Yes	%			32	30
	No	%			35	38
	NA/Missing	%			33	31
	Unweighted count	(n)			678	467
RAF	Yes	%			36	39
	No	%			45	36
	NA/Missing	%			19	25
	Unweighted count	(n)			210	224

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.5.8 If you have accompanied your spouse/civil partner on overseas assignments in the last 12 months, were you able to...? [3] Maintain a National Insurance contribution record. [F_TE006] - Tri-Service results

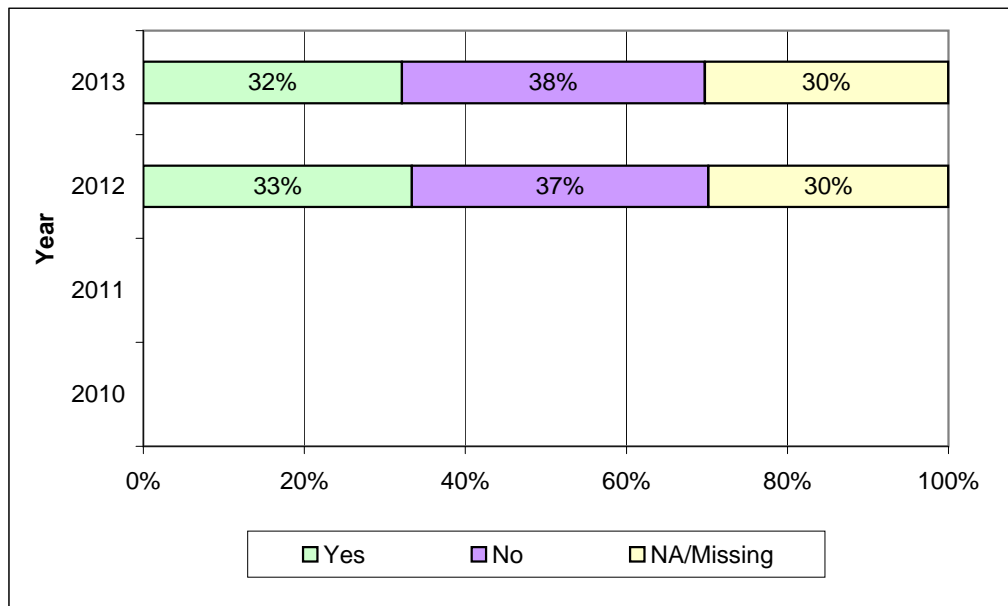


Table F.5.9 If you accompanied your spouse/civil partner on an overseas assignment, did you apply for National Insurance credits to maintain your National Insurance contribution record? [F_TE007]
SUBSET: Results based on respondents who have accompanied their spouse/civil partner on overseas assignments in the last 12 months. [15% for 2013]

			2010	2011	2012	2013
Tri-Service	Yes	%			14	18
	No	%			62	61
	NA/Missing	%			24	21
	Unweighted count	(n)			977	779
Naval Services	Yes	%			25	26
	No	%			58	57
	NA/Missing	%			18	17
	Unweighted count	(n)			89	88
Army	Yes	%			12	16
	No	%			62	63
	NA/Missing	%			26	21
	Unweighted count	(n)			678	467
RAF	Yes	%			19	25
	No	%			63	56
	NA/Missing	%			18	20
	Unweighted count	(n)			210	224

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2012, so comparisons to previous years are not possible.

Fig F.5.9 If you accompanied your spouse/civil partner on an overseas assignment, did you apply for National Insurance credits to maintain your National Insurance contribution record? [F_TE007] - Tri-Service results

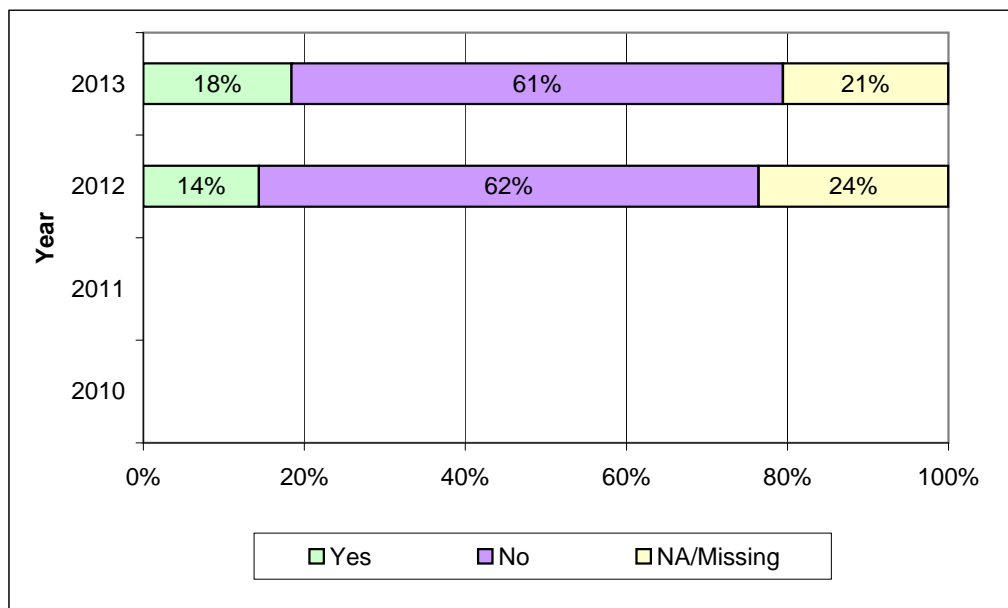


Table F.6.1 When was your spouse/civil partner's last operational tour? [F_Dp001]

			2010	2011	2012	2013
Tri-Service	Currently on operational tour	%			7	<u>8</u>
	In the last 12 months	%			23	<u>23</u>
	1-2 years ago	%			25	<u>27</u>
	3-4 years ago	%			22	<u>21</u>
	More than 5 years ago	%			<u>16</u>	<u>14</u>
	Not applicable	%			8	7
	Unweighted count	(n)			5,053	5,223
Naval Services	Currently on operational tour	%			6	<u>6</u>
	In the last 12 months	%			<u>31</u>	<u>23</u>
	1-2 years ago	%			<u>27</u>	<u>32</u>
	3-4 years ago	%			17	<u>20</u>
	More than 5 years ago	%			11	12
	Not applicable	%			8	7
	Unweighted count	(n)			1,115	1,470
Army	Currently on operational tour	%			8	<u>9</u>
	In the last 12 months	%			<u>15</u>	<u>20</u>
	1-2 years ago	%			24	<u>26</u>
	3-4 years ago	%			24	<u>22</u>
	More than 5 years ago	%			<u>21</u>	<u>15</u>
	Not applicable	%			8	8
	Unweighted count	(n)			2,405	2,207
RAF	Currently on operational tour	%			<u>3</u>	<u>7</u>
	In the last 12 months	%			32	<u>29</u>
	1-2 years ago	%			25	<u>28</u>
	3-4 years ago	%			21	<u>19</u>
	More than 5 years ago	%			12	<u>13</u>
	Not applicable	%			6	3
	Unweighted count	(n)			1,533	1,546

This question was introduced in 2012, so comparisons to previous years are not possible.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.1 When was your spouse/civil partner's last operational tour? [F_Dp001] - Tri-Service results

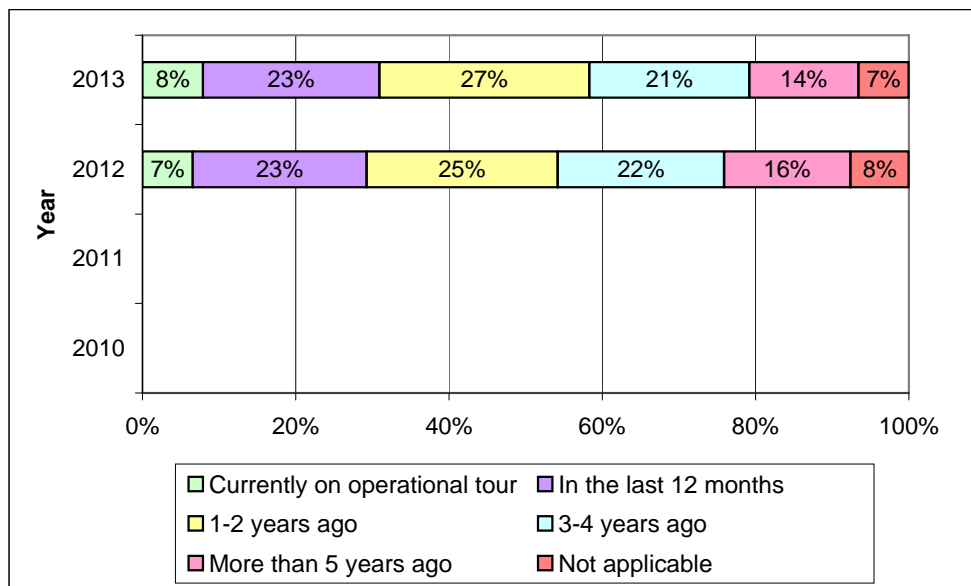


Table F.6.2 Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour? [F_Dp002]

			2010	2011	2012	2013
Tri-Service	Yes	%			67	66
	No	%			29	29
	Not applicable	%			5	4
	<i>Unweighted count</i>	<i>(n)</i>			4,909	5,005
Naval Services	Yes	%			56	<u>53</u>
	No	%			39	<u>42</u>
	Not applicable	%			5	<u>5</u>
	<i>Unweighted count</i>	<i>(n)</i>			1,109	1,468
Army	Yes	%			70	<u>72</u>
	No	%			25	<u>23</u>
	Not applicable	%			5	<u>4</u>
	<i>Unweighted count</i>	<i>(n)</i>			2,254	2,009
RAF	Yes	%			<u>69</u>	<u>63</u>
	No	%			<u>29</u>	<u>33</u>
	Not applicable	%			3	<u>4</u>
	<i>Unweighted count</i>	<i>(n)</i>			1,546	1,528

This question was introduced in 2012, so comparisons to previous years are not possible.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.2 Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour? [F_Dp002] - Tri-Service results

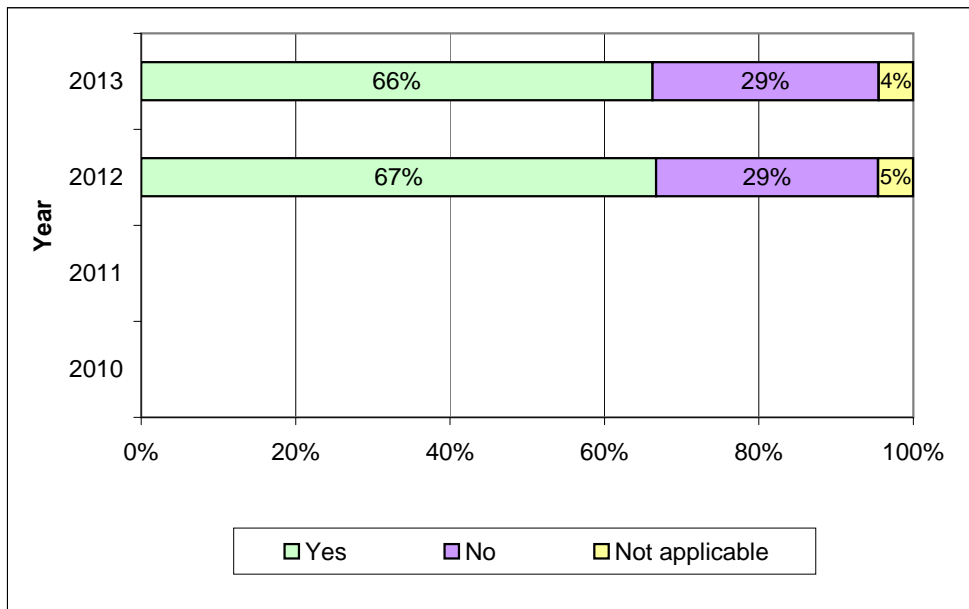


Table F.6.3 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp003]
SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [58% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%			<u>35</u>	<u><u>44</u></u>
	Neutral	%			<u>39</u>	<u><u>31</u></u>
	Dissatisfied	%			26	<u><u>25</u></u>
	Unweighted count	(n)			2,324	1,904
Naval Services	Satisfied	%			<u>21</u>	<u><u>37</u></u>
	Neutral	%			<u>50</u>	<u><u>41</u></u>
	Dissatisfied	%			<u>29</u>	<u><u>21</u></u>
	Unweighted count	(n)			575	478
Army	Satisfied	%			46	<u><u>49</u></u>
	Neutral	%			31	<u><u>26</u></u>
	Dissatisfied	%			23	<u><u>25</u></u>
	Unweighted count	(n)			989	854
RAF	Satisfied	%			<u>27</u>	<u><u>35</u></u>
	Neutral	%			45	<u><u>38</u></u>
	Dissatisfied	%			28	<u><u>27</u></u>
	Unweighted count	(n)			760	572

Results will not match those previously published due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

Excludes 'Not applicable', 'Did not use' or missing responses. [35% in 2013]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.3 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp003] - Tri-Service results

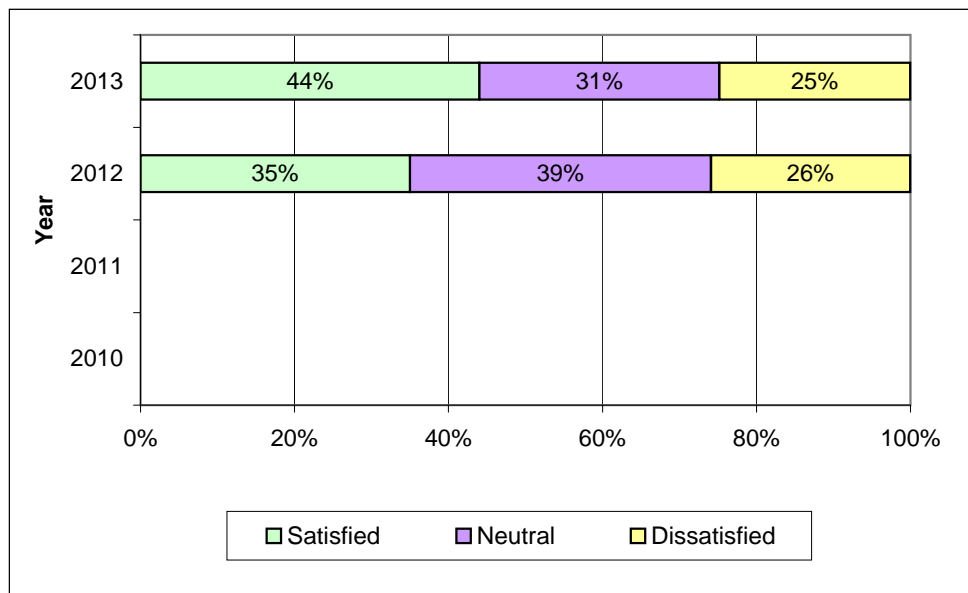


Table F.6.4 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp004]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [58% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%			<u>27</u>	35
	Neutral	%			<u>35</u>	29
	Dissatisfied	%			38	36
	Unweighted count	(n)			2,386	2,186
Naval Services	Satisfied	%			22	32
	Neutral	%			38	34
	Dissatisfied	%			40	34
	Unweighted count	(n)			597	593
Army	Satisfied	%			<u>27</u>	37
	Neutral	%			<u>35</u>	27
	Dissatisfied	%			38	36
	Unweighted count	(n)			982	854
RAF	Satisfied	%			32	34
	Neutral	%			30	29
	Dissatisfied	%			38	37
	Unweighted count	(n)			807	739

Results will not match those previously published due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

Excludes 'Not applicable', 'Did not use' or missing responses. [29% in 2013]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.4 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp004] - Tri-Service results

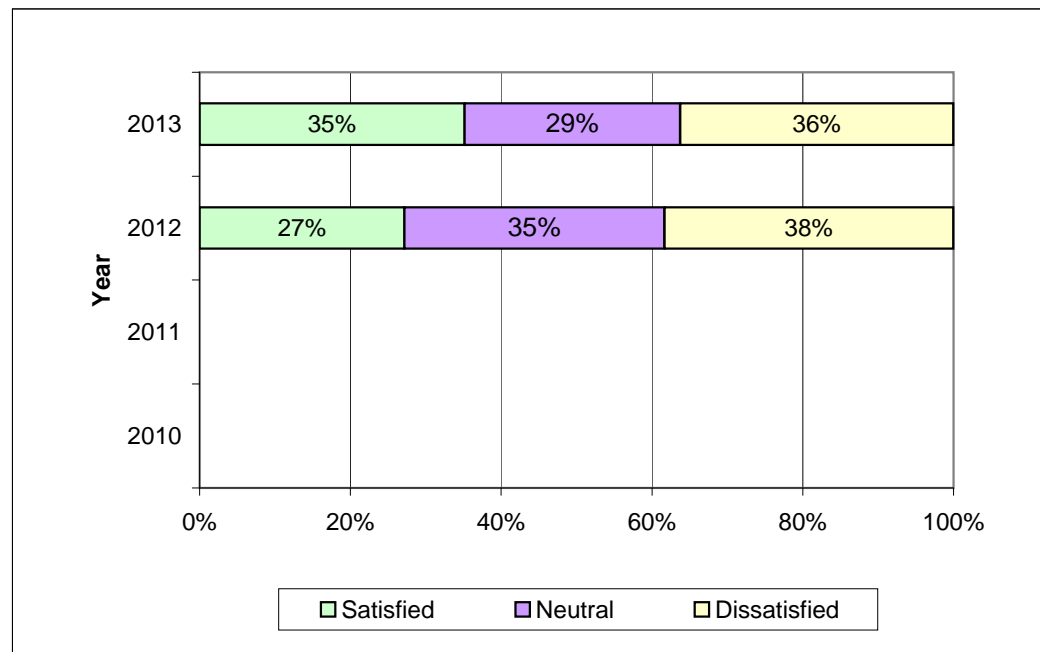


Table F.6.5 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Facilities and events to meet with other spouses and families [F_Dp005]
SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [58% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%			<u>28</u>	36
	Neutral	%			<u>33</u>	27
	Dissatisfied	%			39	37
	Unweighted count	(n)			2,357	2,071
Naval Services	Satisfied	%			16	24
	Neutral	%			36	31
	Dissatisfied	%			48	45
	Unweighted count	(n)			595	555
Army	Satisfied	%			<u>38</u>	45
	Neutral	%			<u>30</u>	24
	Dissatisfied	%			33	31
	Unweighted count	(n)			985	863
RAF	Satisfied	%			21	24
	Neutral	%			37	31
	Dissatisfied	%			42	46
	Unweighted count	(n)			777	653

Results will not match those previously published due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

Excludes 'Not applicable', 'Did not use' or missing responses. [31% in 2013]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.5 How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? Facilities and events to meet with other spouses and families [F_Dp005] - Tri-Service results

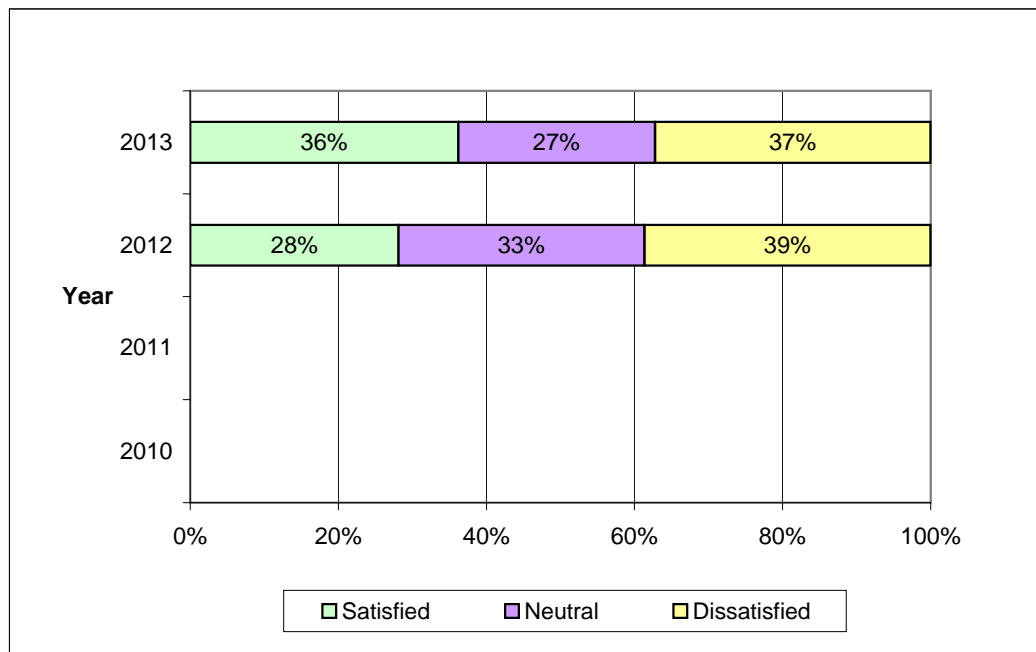


Table F.6.6 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp006]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [58% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%			<u>33</u>	47
	Neutral	%			<u>37</u>	26
	Dissatisfied	%			30	27
	Unweighted count	(n)			2,324	1,805
Naval Services	Satisfied	%			20	37
	Neutral	%			45	37
	Dissatisfied	%			35	27
	Unweighted count	(n)			569	431
Army	Satisfied	%			<u>45</u>	<u>54</u>
	Neutral	%			<u>27</u>	<u>20</u>
	Dissatisfied	%			28	27
	Unweighted count	(n)			997	832
RAF	Satisfied	%			<u>23</u>	35
	Neutral	%			<u>47</u>	37
	Dissatisfied	%			30	28
	Unweighted count	(n)			758	542

Results will not match those previously published due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

Excludes 'Not applicable', 'Did not use' or missing responses. [38% in 2013]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.6 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp006] - Tri-Service results

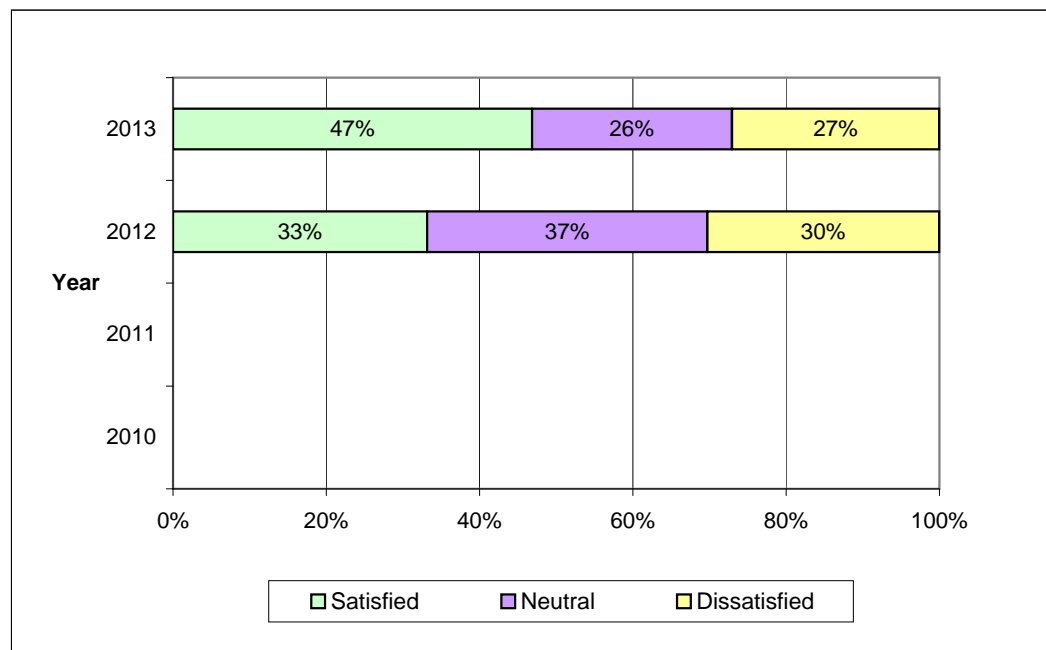


Table F.6.7 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp007]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [58% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%			<u>27</u>	37
	Neutral	%			<u>33</u>	25
	Dissatisfied	%			40	38
	Unweighted count	(n)			2,408	2,121
Naval Services	Satisfied	%			<u>22</u>	33
	Neutral	%			37	31
	Dissatisfied	%			41	35
	Unweighted count	(n)			610	541
Army	Satisfied	%			<u>27</u>	39
	Neutral	%			<u>33</u>	23
	Dissatisfied	%			40	38
	Unweighted count	(n)			987	847
RAF	Satisfied	%			31	37
	Neutral	%			30	25
	Dissatisfied	%			39	38
	Unweighted count	(n)			811	733

Results will not match those previously published due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

Excludes 'Not applicable', 'Did not use' or missing responses. [31% in 2013]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.7 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp007] - Tri-Service results

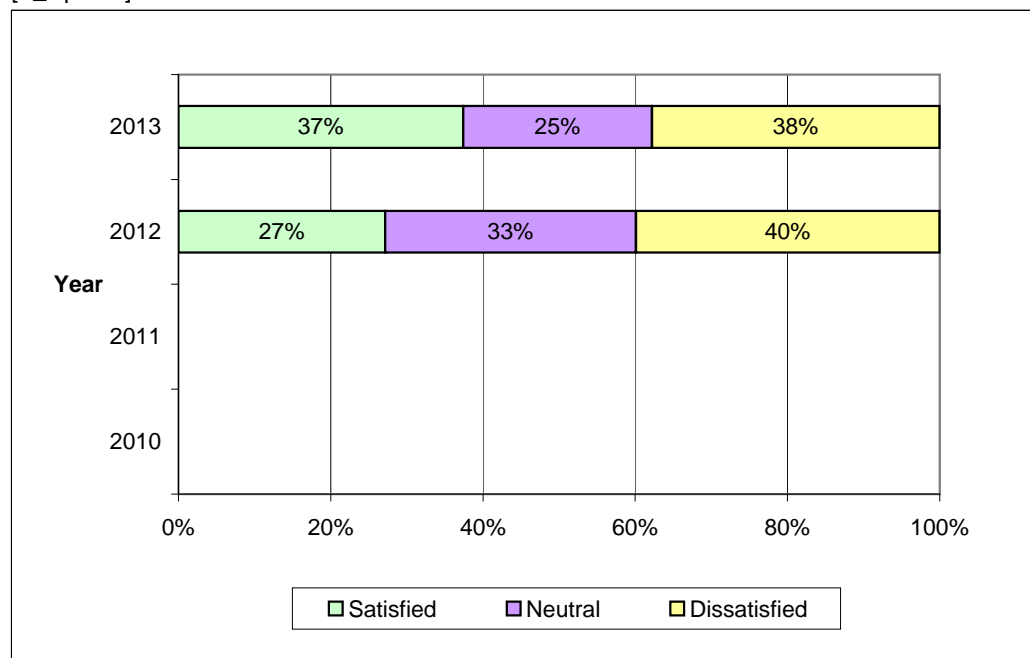


Table F.6.8 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Facilities and events to meet with other spouses and families [F_Dp008]
SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [58% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%			<u>29</u>	39
	Neutral	%			<u>32</u>	23
	Dissatisfied	%			39	38
	Unweighted count	(n)			2,346	2,012
Naval Services	Satisfied	%			15	23
	Neutral	%			37	30
	Dissatisfied	%			48	48
	Unweighted count	(n)			590	492
Army	Satisfied	%			<u>39</u>	50
	Neutral	%			<u>28</u>	19
	Dissatisfied	%			32	31
	Unweighted count	(n)			982	855
RAF	Satisfied	%			21	25
	Neutral	%			35	29
	Dissatisfied	%			44	46
	Unweighted count	(n)			774	665

Results will not match those previously published due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

Excludes 'Not applicable', 'Did not use' or missing responses. [32% in 2013]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.8 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Facilities and events to meet with other spouses and families [F_Dp008] - Tri-Service results

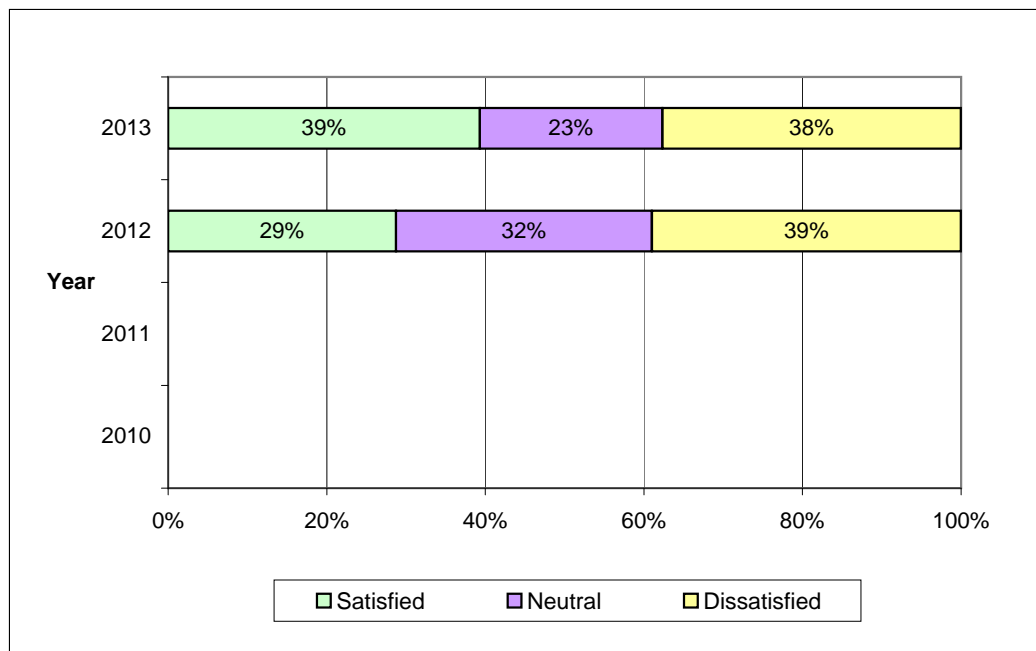


Table F.6.9 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Lines of communication with your spouse [F_Dp009]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [58% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%				61
	Neutral	%				20
	Dissatisfied	%				19
	<i>Unweighted count</i>	<i>(n)</i>				2,775
Naval Services	Satisfied	%			51	57
	Neutral	%			27	18
	Dissatisfied	%			23	26
	<i>Unweighted count</i>	<i>(n)</i>			661	799
Army	Satisfied	%				63
	Neutral	%				20
	Dissatisfied	%				17
	<i>Unweighted count</i>	<i>(n)</i>				1,081
RAF	Satisfied	%			63	59
	Neutral	%			16	20
	Dissatisfied	%			22	20
	<i>Unweighted count</i>	<i>(n)</i>			878	895

Results will not match those previously published due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

Army and Tri-Service 2012 results are not available. This questions was not included in the 2012 Army survey.

Excludes 'Not applicable', 'Did not use' or missing responses. [9% in 2013]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.9 How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? Lines of communication with your spouse [F_Dp009] - Tri-Service results

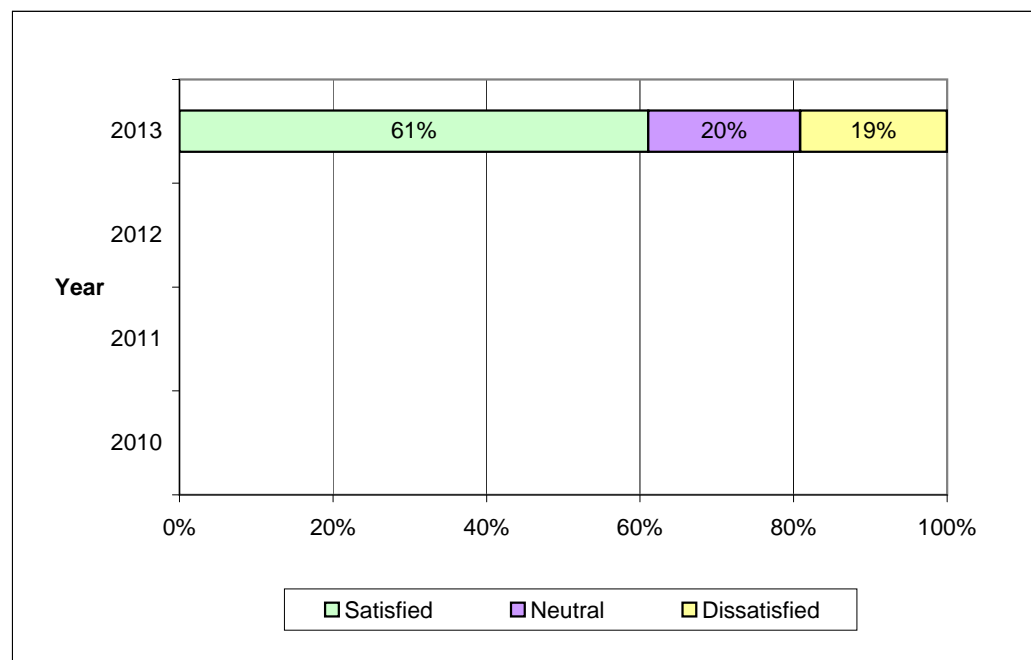


Table F.6.10 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp010]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [58% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%			<u>24</u>	32
	Neutral	%			<u>47</u>	37
	Dissatisfied	%			29	30
	Unweighted count	(n)			2,128	1,498
Naval Services	Satisfied	%			<u>15</u>	26
	Neutral	%			51	48
	Dissatisfied	%			33	26
	Unweighted count	(n)			540	354
Army	Satisfied	%			31	<u>38</u>
	Neutral	%			<u>41</u>	<u>31</u>
	Dissatisfied	%			28	31
	Unweighted count	(n)			906	696
RAF	Satisfied	%			18	22
	Neutral	%			53	46
	Dissatisfied	%			29	32
	Unweighted count	(n)			682	448

Results will not match those previously published due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

Excludes 'Not applicable', 'Did not use' or missing responses. [48% in 2013]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.10 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Welfare support you used (e.g. Information, padre, support staff, SSAFA officer) [F_Dp010] - Tri-Service results

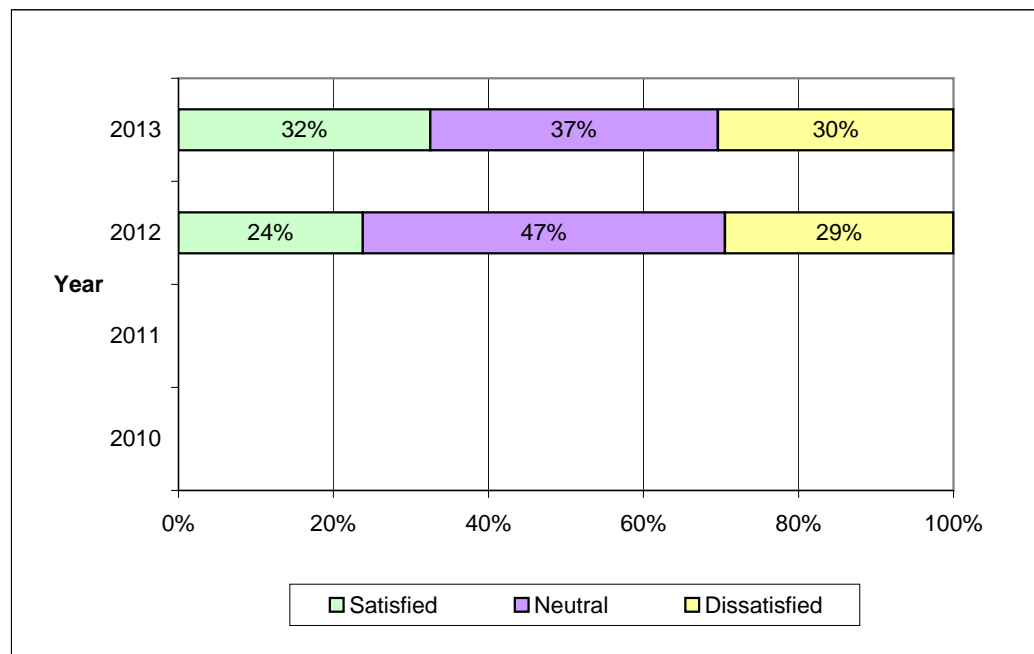


Table F.6.11 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp011]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [58% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%			<u>19</u>	<u>27</u>
	Neutral	%			<u>43</u>	<u>37</u>
	Dissatisfied	%			37	37
	Unweighted count	(n)			2,163	1,729
Naval Services	Satisfied	%			<u>14</u>	<u>21</u>
	Neutral	%			46	<u>45</u>
	Dissatisfied	%			40	<u>34</u>
	Unweighted count	(n)			555	438
Army	Satisfied	%			<u>23</u>	<u>30</u>
	Neutral	%			<u>41</u>	<u>33</u>
	Dissatisfied	%			36	<u>36</u>
	Unweighted count	(n)			903	717
RAF	Satisfied	%			18	<u>22</u>
	Neutral	%			45	<u>39</u>
	Dissatisfied	%			37	<u>40</u>
	Unweighted count	(n)			705	574

Results will not match those previously published due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

Excludes 'Not applicable', 'Did not use' or missing responses. [43% in 2013]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.11 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Direct contact and support from your spouse/civil partner's Chain of Command [F_Dp011] - Tri-Service results

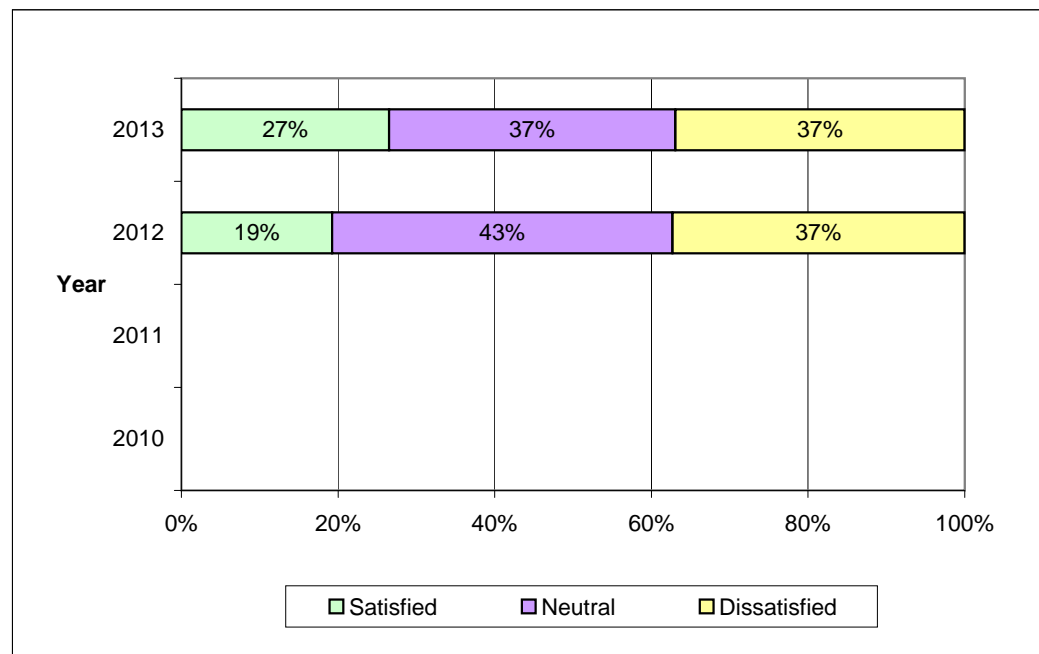


Table F.6.12 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Facilities and events to meet with other spouses/civil partners and families [F_Dp012]

SUBSET: Results based on respondents whose spouse/civil partner was deployed within the past 2 years. [58% for 2013]

			2010	2011	2012	2013
Tri-Service	Satisfied	%			<u>20</u>	29
	Neutral	%			<u>43</u>	35
	Dissatisfied	%			37	37
	Unweighted count	(n)			2,160	1,718
Naval Services	Satisfied	%			<u>13</u>	20
	Neutral	%			43	39
	Dissatisfied	%			44	41
	Unweighted count	(n)			556	451
Army	Satisfied	%			<u>27</u>	36
	Neutral	%			<u>41</u>	32
	Dissatisfied	%			32	31
	Unweighted count	(n)			912	734
RAF	Satisfied	%			14	16
	Neutral	%			46	38
	Dissatisfied	%			40	46
	Unweighted count	(n)			692	533

Results will not match those previously published due to a change of subset applied to this question.

This question was introduced in 2012, so comparisons to previous years are not possible.

Excludes 'Not applicable', 'Did not use' or missing responses. [42% in 2013]

Original 5 point satisfaction scale grouped into the 3 point scale shown here.

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Fig F.6.12 How satisfied were you with the following AFTER your spouse/civil partner had returned from their most recent operational tour? Facilities and events to meet with other spouses/civil partners and families [F_Dp012] - Tri-Service results

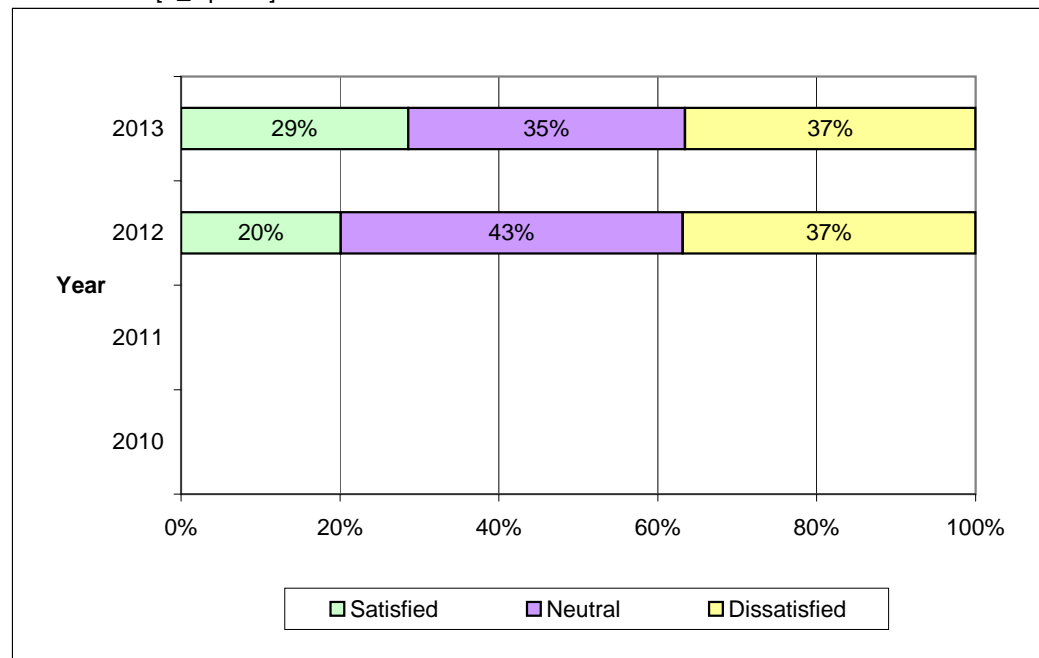


Table F.7.1 Are you currently registered to vote? [F_AY011]

			2010	2011	2012	2013
Tri-Service	Yes, as an ordinary/residential voter – registered for one year.	%			71	71
	Yes, as a Service voter – registered for five years, via a service declaration.	%			<u>7</u>	5
	Yes, as an overseas voter – registered for one year.	%			2	1
	No, not registered to vote.	%			13	14
	Don't know.	%			8	9
	<i>Unweighted count</i>	(n)			5,079	5,312
Naval Services	Yes, as an ordinary/residential voter – registered for one year.	%			84	86
	Yes, as a Service voter – registered for five years, via a service declaration.	%			6	5
	Yes, as an overseas voter – registered for one year.	%			<1	<1
	No, not registered to vote.	%			5	5
	Don't know.	%			3	3
	<i>Unweighted count</i>	(n)			1,113	1,470
Army	Yes, as an ordinary/residential voter – registered for one year.	%			62	63
	Yes, as a Service voter – registered for five years, via a service declaration.	%			7	5
	Yes, as an overseas voter – registered for one year.	%			2	1
	No, not registered to vote.	%			18	20
	Don't know.	%			11	12
	<i>Unweighted count</i>	(n)			2,400	2,198
RAF	Yes, as an ordinary/residential voter – registered for one year.	%			79	80
	Yes, as a Service voter – registered for five years, via a service declaration.	%			6	6
	Yes, as an overseas voter – registered for one year.	%			<u>2</u>	<1
	No, not registered to vote.	%			8	7
	Don't know.	%			5	5
	<i>Unweighted count</i>	(n)			1,566	1,644

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2012, so no significance tests comparing 2013 with 2010 or 2011 are possible.

Fig F.7.1 Are you currently registered to vote? [F_AY011] - Tri-Service results

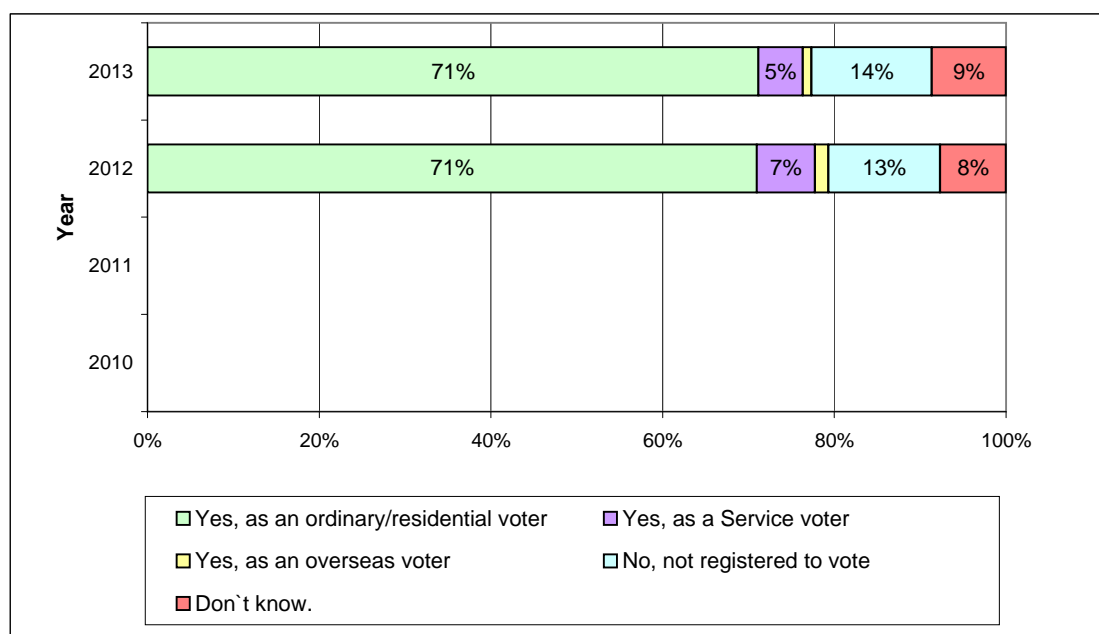


Table F.7.2 Do you agree or disagree that, as a member of the wider Armed Forces community, I feel respected by society at large? [F_Rc001rc]

			2010	2011	2012	2013
Tri-Service	Agree	%				<u>27</u>
	Neither	%				<u>39</u>
	Disagree	%				<u>29</u>
	Don't know	%				<u>5</u>
	Unweighted count	(n)				5,294
Naval Services	Agree	%				<u>26</u>
	Neither	%				<u>45</u>
	Disagree	%				<u>27</u>
	Don't know	%				<u>1</u>
	Unweighted count	(n)				1,470
Army	Agree	%				<u>27</u>
	Neither	%				<u>40</u>
	Disagree	%				<u>28</u>
	Don't know	%				<u>5</u>
	Unweighted count	(n)				2,188
RAF	Agree	%				<u>27</u>
	Neither	%				<u>32</u>
	Disagree	%				<u>33</u>
	Don't know	%				<u>8</u>
	Unweighted count	(n)				1,636

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to all other Services.

This question was introduced in 2013, so comparisons to previous years are not possible.

Excludes 'Not applicable' or missing responses.

Fig F.7.2 Do you agree or disagree that, as a member of the wider Armed Forces community, I feel respected by society at large? [F_Rc001rc] - Tri-Service Results

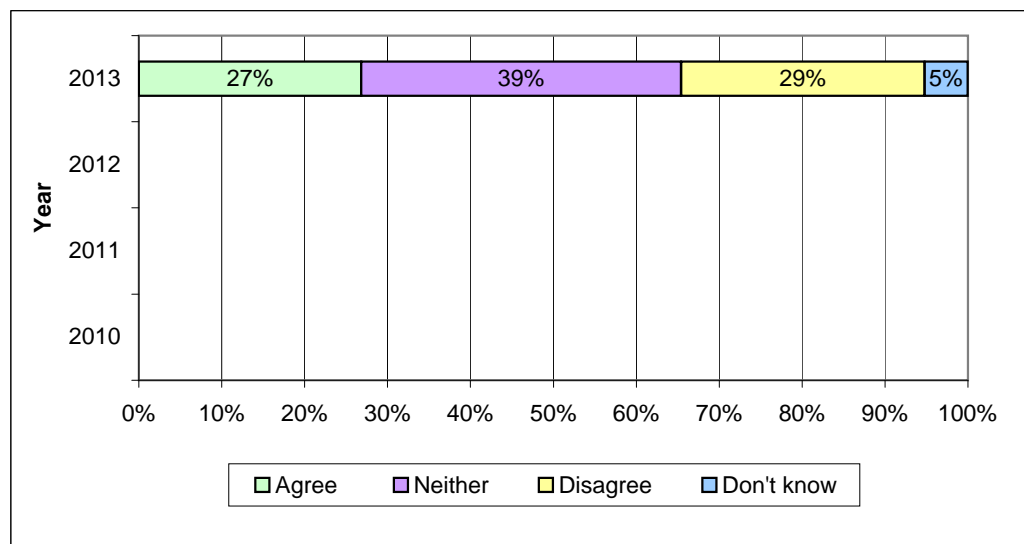


Table F.7.3 To what extent are you aware that, under the Armed Forces Covenant, the Government is working to address disadvantages faced by Service personnel, families and veterans? [F_Cv001]

			2010	2011	2012	2013
Tri-Service	Fully aware	%				10
	Somewhat aware	%				37
	Not at all aware	%				53
	<i>Unweighted count</i>	(n)				5,300
Naval Services	Fully aware	%				11
	Somewhat aware	%				38
	Not at all aware	%				52
	<i>Unweighted count</i>	(n)				1,474
Army	Fully aware	%				9
	Somewhat aware	%				36
	Not at all aware	%				55
	<i>Unweighted count</i>	(n)				2,190
RAF	Fully aware	%				11
	Somewhat aware	%				39
	Not at all aware	%				50
	<i>Unweighted count</i>	(n)				1,636

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

Comparisons to any years prior to this are not available as the responses to this question have been substantially reworded for 2013.

Fig F.7.3 To what extent are you aware that, under the Armed Forces Covenant, the Government is working to address disadvantages faced by Service personnel, families and veterans? [F_Cv001] - Tri-Service Results

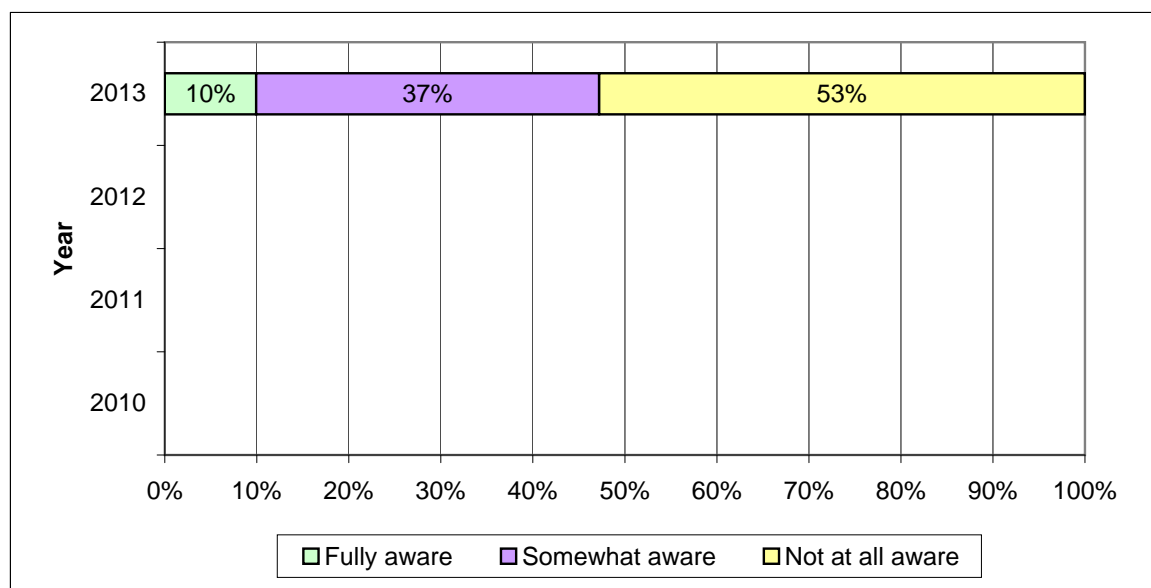


Table F.7.4 Which of the following make you feel positive or negative about being a spouse or civil partner in the Army/RN/RM/RAF? (Tick all that apply) [F_Cv002 - F_Cv033] - 2013 Results

			Positive	Negative
Tri-Service	Housing	%	35	25
	Opportunities for travel	%	35	8
	Welfare support from the Army/RN/RM/RAF	%	15	16
	Effect on your career	%	2	62
	Emotional impact on children	%	2	60
	Children's education	%	11	38
	Army/RN/RM/RAF provided facilities	%	19	13
	Relationship with spouse/civil partner	%	26	32
	Frequency of house moves	%	4	44
	Financial benefits/allowances	%	32	20
	Friendship/support from other military families	%	36	11
	Relationship with your immediate family	%	11	35
	Job Security	%	38	35
	Amount of separation from spouse/civil partner	%	2	63
	Prospects for buying or renting own home	%	12	24
	Accompanied assignments	%	23	6
	<i>Unweighted count</i>	(n)	5369	5,369
Naval Services	Housing	%	<u>25</u>	<u>13</u>
	Opportunities for travel	%	<u>21</u>	9
	Welfare support from the Army/RN/RM/RAF	%	<u>10</u>	15
	Effect on your career	%	1	<u>51</u>
	Emotional impact on children	%	1	65
	Children's education	%	6	<u>26</u>
	Army/RN/RM/RAF provided facilities	%	<u>12</u>	11
	Relationship with spouse/civil partner	%	19	<u>44</u>
	Frequency of house moves	%	1	<u>24</u>
	Financial benefits/allowances	%	35	18
	Friendship/support from other military families	%	<u>24</u>	9
	Relationship with your immediate family	%	13	<u>23</u>
	Job Security	%	51	<u>16</u>
	Amount of separation from spouse/civil partner	%	2	66
	Prospects for buying or renting own home	%	13	<u>15</u>
	Accompanied assignments	%	<u>17</u>	6
	<i>Unweighted count</i>	(n)	1485	1,485
Army	Housing	%	<u>40</u>	27
	Opportunities for travel	%	<u>40</u>	7
	Welfare support from the Army/RN/RM/RAF	%	<u>17</u>	17
	Effect on your career	%	3	<u>68</u>
	Emotional impact on children	%	3	63
	Children's education	%	<u>14</u>	<u>44</u>
	Army/RN/RM/RAF provided facilities	%	<u>18</u>	<u>14</u>
	Relationship with spouse/civil partner	%	<u>31</u>	31
	Frequency of house moves	%	4	<u>50</u>
	Financial benefits/allowances	%	<u>30</u>	21
	Friendship/support from other military families	%	<u>41</u>	<u>13</u>
	Relationship with your immediate family	%	11	38
	Job Security	%	<u>29</u>	<u>44</u>
	Amount of separation from spouse/civil partner	%	2	64
	Prospects for buying or renting own home	%	13	26
	Accompanied assignments	%	26	6
	<i>Unweighted count</i>	(n)	2223	2,223
RAF	Housing	%	<u>30</u>	29
	Opportunities for travel	%	<u>30</u>	9
	Welfare support from the Army/RN/RM/RAF	%	<u>13</u>	14
	Effect on your career	%	2	<u>58</u>
	Emotional impact on children	%	2	<u>51</u>
	Children's education	%	9	<u>32</u>
	Army/RN/RM/RAF provided facilities	%	<u>24</u>	11
	Relationship with spouse/civil partner	%	18	28
	Frequency of house moves	%	4	<u>43</u>
	Financial benefits/allowances	%	35	18
	Friendship/support from other military families	%	<u>32</u>	9
	Relationship with your immediate family	%	<u>8</u>	34
	Job Security	%	49	<u>25</u>
	Amount of separation from spouse/civil partner	%	1	61
	Prospects for buying or renting own home	%	<u>9</u>	26
	Accompanied assignments	%	23	6
	<i>Unweighted count</i>	(n)	1661	1,661

Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services.

This question was introduced in 2013, so comparisons to any years prior to this are not possible.

Totals will not sum to 100%. This is a tick all that apply question.

Fig F.7.4 Which of the following make you feel positive/negative about being a spouse or civil partner in the Army/Rn/RM/RAF? [F_Cv002 - F_Cv033] Tri-Service Results

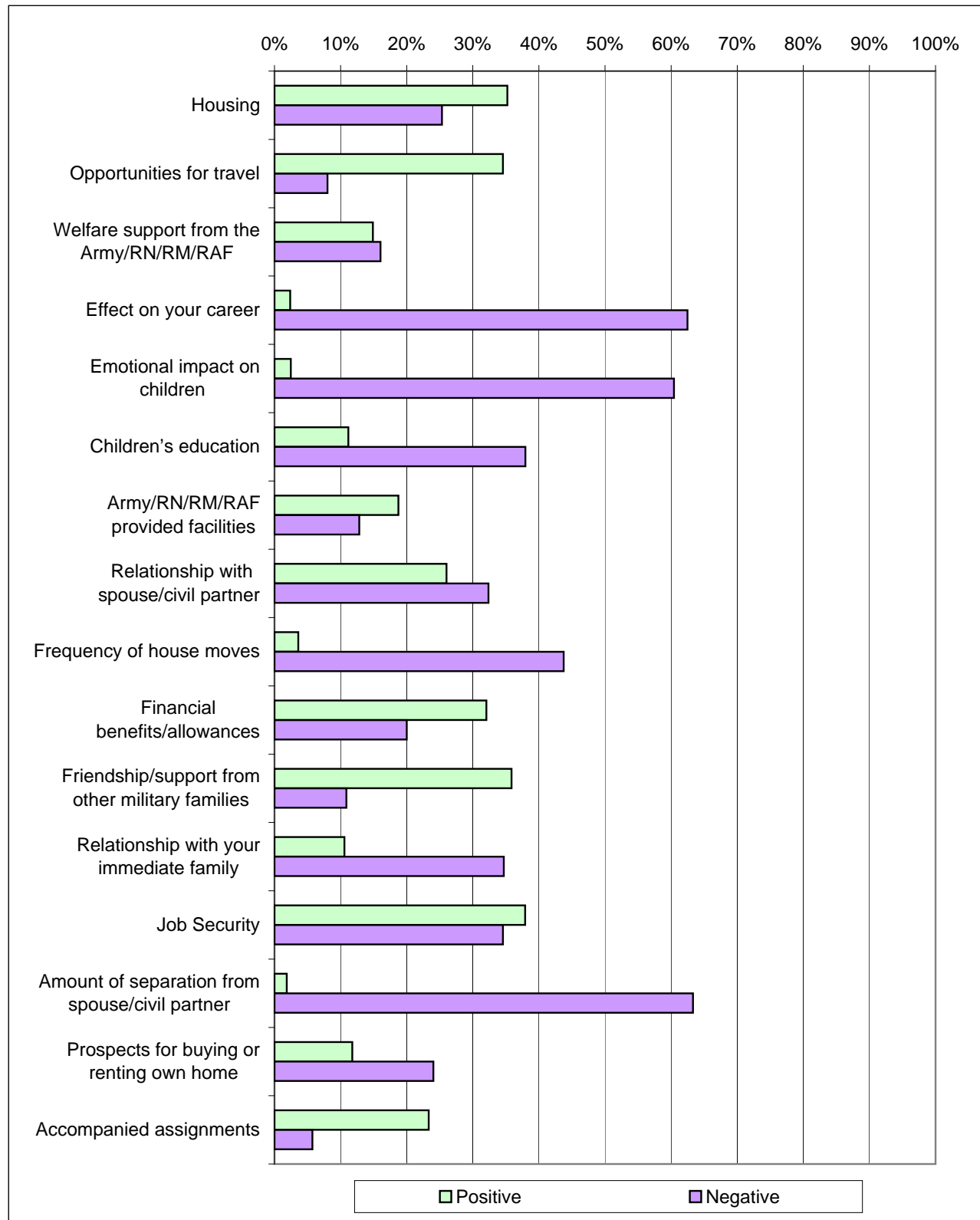


Table F.7.5 Which, if any, of the following areas do you feel you as a Service spouse have a disadvantage compared to the general public? (Tick all that apply) [F_Cv034 - F_Cv043]

			2010	2011	2012	2013
Tri-Service	Terms and conditions of service	%				20
	Healthcare	%				19
	Education	%				24
	Housing	%				26
	Deployment	%				47
	Family life	%				53
	Recognition	%				27
	Benefits and Tax	%				
	Commercial Products and Services	%				
	Participation as Citizens	%				
	<i>Unweighted count</i>	(n)				5,369
Naval Services	Terms and conditions of service	%				22
	Healthcare	%				11
	Education	%				12
	Housing	%				12
	Deployment	%				39
	Family life	%				71
	Recognition	%				26
	Benefits and Tax	%				25
	Commercial Products and Services	%				7
	Participation as Citizens	%				10
	<i>Unweighted count</i>	(n)				1,485
Army	Terms and conditions of service	%				19
	Healthcare	%				22
	Education	%				29
	Housing	%				31
	Deployment	%				49
	Family life	%				47
	Recognition	%				29
	Benefits and Tax	%				
	Commercial Products and Services	%				
	Participation as Citizens	%				
	<i>Unweighted count</i>	(n)				2,223
RAF	Terms and conditions of service	%				20
	Healthcare	%				20
	Education	%				21
	Housing	%				26
	Deployment	%				49
	Family life	%				53
	Recognition	%				24
	Benefits and Tax	%				22
	Commercial Products and Services	%				10
	Participation as Citizens	%				14
	<i>Unweighted count</i>	(n)				1,661

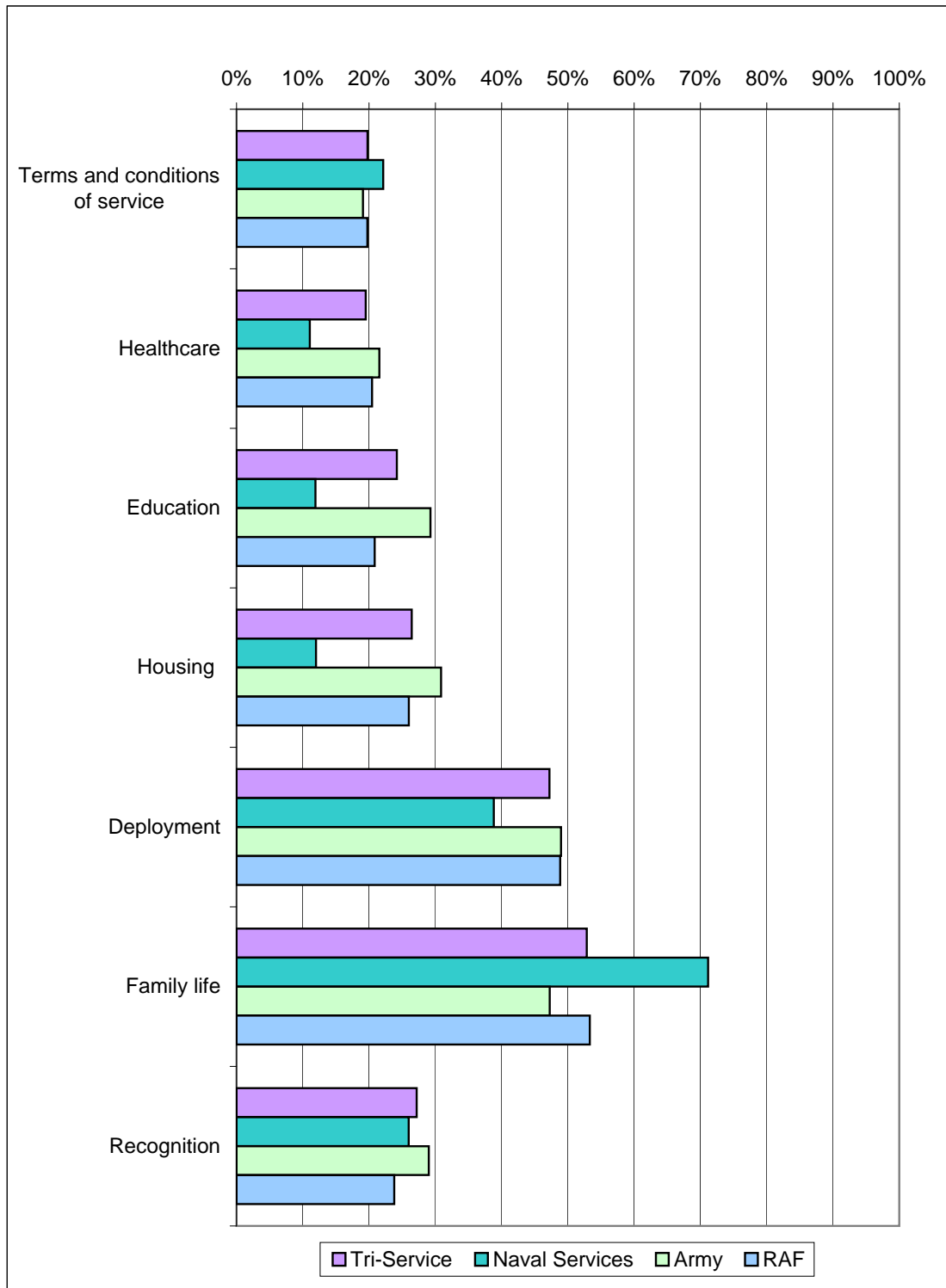
Single underline: significantly different to the 2013 result.

Double underline: 2013 results significantly different to both other Services or all other locations.

This question was introduced in 2013, so comparisons to any years prior to this are not possible.

Benefits & Tax, Commercial Products & Services and Participation were not included in the 2013 Army survey. Therefore overall Tri-Service comparisons are not available.

Fig F.7.5 Which, if any, of the following areas do you feel you as a Service spouse/civil partner have a disadvantage compared to the general public? (Tick all that apply) [F_Cv034 - Cv043] - Tri Service Results



FAMCAS 2013 Final Item List

Report Table No.	Question	Response options
	SECTION 1: HOUSING	
F.1.1	Have you moved in the last 12 months?	1) Yes 2) No
F.1.2	If yes was it due to Service reasons?	1) Yes 2) No
F.1.3/ F.1.4	Do you own your own home?	1) Yes, I am living in it 2) Yes, but not living in it 3) No, but previously owned own home 4) No, I have never owned my own home
F.1.5	If you don't own your own home, which of the following statements apply to you? (please tick all that apply)	1) I/we don't want to own a home at this stage in my/our life/career(s) 2) I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home 3) Living in Service accommodation is better suited to my family's needs at present 4) I/we want to be able to move with my spouse/civil partner when he/she is posted 5) I/we don't want to buy a home where we are currently located 6) I/we can't afford to buy a suitable home at the moment 7) I/we had difficulties getting a mortgage 8) I/we wouldn't be able to live in the home 9) I/we were not aware of support available to buy a home 10) Other (please specify)
F.1.6	What type of accommodation do you live in during the working week?	1) Privately owned home 2) Privately rented home 3) Service Substitution Families Accommodation (SSFA) 4) Service Family Accommodation (SFA) 5) Single Living Accommodation (SLA) 6) Other (please specify)
F.1.7	What type of accommodation would you prefer to live in during the work week?	1) Privately owned home 2) Privately rented home 3) Service Substitution Families Accommodation (SSFA) 4) Service Family Accommodation (SFA) 5) Single Living Accommodation (SLA) 6) Other (please specify)

Report Table No.	Question	Response options
F.1.8	Proportion of Service families by accommodation and preference (Not included in the FamCAS 2013 survey as a separate question)	1) Currently living in preferred type of accommodation 2) Not currently living in Privately owned home but would prefer to be. 3) Not currently living in Service accommodation but would prefer to be. 4) Currently living in Service accommodation but would prefer a different type 5) Other
F.1.9 – F.1.19	If you live in SFA or SSFA, how satisfied or dissatisfied, are you with each of the following... (Please put an X in one box on each row) a) The condition of your SFA/SSFA b) The amount of space (e.g. number of bedrooms and/or room size) in your SFA/SSFA c) The charges for your SFA/SSFA d) The availability of SFA e) The allocation process via the Housing Allocations & Service Centre (HASC) f) Cleanliness when moving in g) The standard of furnishings in your SFA/SSFA h) Procedures when moving in to your SFA/SSFA i) Procedures when moving out of your SFA/SSFA j) The security of your SFA/SSFA k) Location of your SFA/SSFA in relation to local services (e.g. shops, doctors etc.)	1) Very satisfied 2) Fairly satisfied 3) Neither satisfied nor dissatisfied 4) Fairly dissatisfied 5) Very dissatisfied 6) Not Applicable
F.1.20	Have you used the Modern Housing Solutions (or an equivalent) maintenance service in the last 12 months?	1) Yes 2) No 3) Not applicable
F.1.21	If yes, how satisfied were you with the service provided by MHS (or an equivalent)?	1) Very satisfied 2) Fairly satisfied 3) Neither satisfied nor dissatisfied 4) Fairly dissatisfied 5) Very dissatisfied 6) Don't know 7) Not Applicable

Report Table No.	Question	Response options
	SECTION 2: HEALTHCARE	
F.2.1	If you/your family needed access to dental treatment in the last 12 months, were you able to?	1) Yes 2) No 3) I/my family was not looking for this service in the last 12 months
F.2.2	If you needed dental treatment in the last 12 months, did you access...? (please tick all that apply)	1) Paying treatment at an NHS dentist 2) Free treatment at an NHS dentist 3) Fully private dental treatment 4) Other (please specify) 5) Not applicable
F.2.3	If you moved in the last 12 months while undergoing a course of dental treatment, have you been able to continue the treatment in your new location?	1) Yes, without difficulties 2) Yes, but with some difficulties 3) No 4) Not applicable
F.2.4	In the last 12 months, if you were looking for dental treatment, what sorts of problems did you encounter?	1) Distance to nearest service 2) Lack of adequate transportation to get to service 3) Problems registering child(ren) 4) Long waiting lists 5) Lack of available places 6) Other 7) Not applicable
F.2.5	If you/your family needed access to a GP (including Nurse/Midwife etc) in the last 12 months, were you able to?	1) Yes 2) No 3) I/my family was not looking for this service in the last 12 months
F.2.6	If you moved in the last 12 months while undergoing a course of treatment with GP (including Nurse/Midwife etc), have you been able to continue the treatment in your new location?	1) Yes, without difficulties 2) Yes, but with some difficulties 3) No 4) Not applicable
F.2.7	In the last 12 months, if you were looking for GP services, what sorts of problems did you encounter?	1) Distance to nearest service 2) Lack of adequate transportation to get to service 3) Problems registering child(ren) 4) Long waiting lists 5) Lack of available places 6) Other 7) Not applicable

Report Table No.	Question	Response options
F.2.8	In you/your family needed access to mental health support in the last 12 months, were you able to?	1) Yes 2) No 3) I/my family was not looking for this service in the last 12 months
F.2.9	If you moved in the last 12 months while undergoing a course of mental health treatment, have you been able to continue the treatment in your new location?	1) Yes, without difficulties 2) Yes, but with some difficulties 3) No 4) Not applicable
F.2.10	In the last 12 months, if you were looking for mental health support, what sorts of problems did you encounter?	1) Distance to nearest service 2) Lack of adequate transportation to get to service 3) Problems registering child(ren) 4) Long waiting lists 5) Lack of available places 6) Other 7) Not applicable
F.2.11	In the last 12 months, have you or a member of your family been on a waiting list for an operation/consultants appointment?	1) Yes 2) No
F.2.12	If yes, was your previous waiting time increased as a result of moving?	1) Yes 2) No 3) Don't know 4) Not applicable
SECTION 3: EDUCATION AND CHILDCARE		
F.3.1 – F.3.8	<p>In the last 12 months, have you experienced any difficulty with the following:</p> <p>a) Obtaining a place at the childcare facilities of your choice for your child(ren)</p> <p>b) Obtaining adequate information about childcare facilities for your child(ren) prior to a change in assignment/posting</p> <p>c) Obtaining a place at the school of your choice for your child(ren)</p> <p>d) Obtaining adequate information about the schools for your child(ren) prior to a change in assignment/posting</p> <p>e) Continuing your child(ren)'s education without a gap when changing schools</p> <p>f) A difference in syllabus content when changing schools</p> <p>g) Other (please specify)</p>	1) Yes, considerably 2) Yes, some 3) No 4) Not applicable

Report Table No.	Question	Response options
F.3.9 – F.3.10	<p>If your child(ren) had to change school following your recent move, did the following create any difficulties?</p> <p>a) Amount of notice for an assignment to a new unit</p> <p>b) Amount of notice for allocation of Service accommodation</p>	<p>1) Yes</p> <p>2) No</p> <p>3) Not applicable</p>
F.3.11	If you experienced problems placing your child(ren) at the school of your choice following your most recent move, what difficulties did you encounter?	<p>1) Insufficient transportation to school</p> <p>2) Distance to school</p> <p>3) Insufficient places at school of choice</p> <p>4) Insufficient places at local school</p> <p>5) Insufficient places at school (s) in catchment area</p> <p>6) Unsuitable educational standard of local school</p> <p>7) Children could not attend same school</p> <p>8) Special Educational Needs (SEN) related difficulties</p> <p>9) School admission application period does not coincide with notification of assignment</p> <p>10) Local Authority was unsupportive</p> <p>11) Other (please specify)</p>
F.3.12	If you experienced any of the problems listed above, were these resolved?	<p>1) Yes, all.</p> <p>2) Yes, some (please specify).</p> <p>3) No (please specify).</p>
F.3.13	Were any of your children deemed to have a Special Educational Need (SEN) after having had a special needs assessment? (For Scotland, SEN is termed Additional Support Needs)?	<p>1) Yes</p> <p>2) No</p> <p>3) Not applicable</p>
F.3.14	If your child(ren) was deemed to have a Special Educational Need, have they been registered with the Children's Education Advisory Service (CEAS)?	<p>1) Yes</p> <p>2) No</p> <p>3) Not applicable</p>
F.3.15	If your child(ren) was deemed to have a Special Educational Need, and you have moved in the last 12 months, was the support for their Special Educational Needs (SEN)... (For Scotland, SEN is termed Additional Support Needs) (please tick one box only)	<p>1) Continued without disruption</p> <p>2) Continued after a time lag</p> <p>3) Not continued</p> <p>4) Not applicable</p>

Report Table No.	Question	Response options
F.3.16 – F.3.17	<p>If you have children of a school age, in the last 12 months, how did you find the following for out of school/youth provision in your local area?</p> <p>a) Access (e.g. distance, transportation, opening hours)</p> <p>b) Quality</p>	<p>1) Very good</p> <p>2) Quite good</p> <p>3) Neutral</p> <p>4) Quite poor</p> <p>5) Very poor</p> <p>6) Not Applicable</p>
F.3.18	Have you registered your child(ren) as a Service child(ren) at his/her school?	<p>1) Yes</p> <p>2) No</p>
F.3.19	Are you aware of the link between registering your child(ren) as a Service child(ren) and the school accessing the Pupil Premium? (This only applies to schools in England)	<p>1) Yes</p> <p>2) No</p> <p>3) I/we have not heard of this.</p> <p>4) Not applicable</p>
F.3.20 – F.3.23	<p>Do the childcare facilities offered locally to you meet your needs in terms of...?</p> <p>a) Access (e.g. distance, transportation)</p> <p>b) Quality</p> <p>c) Cost</p> <p>d) Hours of care (i.e. opening times)</p>	<p>1) Yes, sufficiently</p> <p>2) Yes, to some extent</p> <p>3) No</p> <p>4) None offered</p> <p>5) Not applicable</p>
SECTION 4: FAMILY LIFE		
F.4.1	What is your current employment status? (please tick all that apply)	<p>1) In full-time employment</p> <p>2) In part-time employment</p> <p>3) Self employed</p> <p>4) Homemaker/Parent at home</p> <p>5) Not employed - seeking employment</p> <p>6) Not employed - not seeking employment</p> <p>7) In full-time education/personal development</p> <p>8) In part-time education</p> <p>9) In unpaid voluntary work</p> <p>10) My immigration status means that I am unable to work</p>

Report Table No.	Question	Response options
F.4.2	Did you use the Job Centre Plus Armed Forces Champion in the last 12 months?	1) Yes, and this helped me to find employment 2) Yes, but this did not help me to find employment 3) No, I did not use this 4) I have not heard of this 5) Not Applicable
F.4.3	Have you experienced any of the following in the last 12 months? a) Difficulty finding a job due to a lack of relevant qualifications b) Difficulty finding a job because of your employment history (i.e. moving jobs frequently) c) Difficulty finding a job because you were overseas with your spouse/civil partner d) Difficulty finding a job because your spouse is often away e) Difficulty finding a job because your spouse is in the Armed Forces	1) Yes 2) No 3) Not applicable
F.4.4	If the MOD offered courses to assist you in finding employment (or moving to an employment of your choice) would you use them?	1) Yes 2) No 3) Not applicable
F.4.5	Which of the following would help you find employment (or move to an employment of your choice)? Tick all that apply	1) CV Writing Course 2) Interview Skills Course 3) Access to a Jobs Database 4) Career Consultation Service 5) Self-Employment Awareness Course 6) Small Business Start-up Course 7) Other (please specify) 8) Not applicable
SECTION 5: TRAINING AND EMPLOYMENT		
F.5.1 – F.5.4	Following your most recent move due to Service reasons, have you or anyone in your family experienced difficulties with the following as a result of having to move location? a) Accessing further or higher education b) Continuing courses that you/your family started in a previous location	1) Yes 2) No 3) Not applicable
F.5.5	In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments?	1) Yes 2) No

Report Table No.	Question	Response options
F.5.6- F.5.8	If yes, were you able to...? a) Obtain paid employment overseas b) Access Service-provided information before going overseas (please specify) c) Maintain a National Insurance contribution record	1) Yes, without difficulty 2) Yes, with difficulty 3) No 4) Not applicable
F.5.9	If you accompanied your spouse/civil partner on an overseas assignment, did you apply for National Insurance credits to maintain your National insurance contribution record?	1) Yes 2) No 3) Not Applicable
SECTION 6: DEPLOYMENT		
F.6.1	When was your spouse/civil partner's last operational tour?	1) Currently on operational tour 2) In the last 12 months 3) 1-2 years ago 4) 3-4 years ago 5) More than 5 years ago 6) Not applicable
F.6.2	Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour?	1) Yes 2) No 3) Not Applicable
F.6.3 – F.6.5	How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? a) The welfare support you used (e.g. information, padre, support staff, SSAFA officer) b) Direct contact and support from your spouse/civil partner's Chain of Command c) Facilities and events to meet with other spouses and families	1) Very satisfied 2) Quite satisfied 3) Neutral 4) Quite dissatisfied 5) Very dissatisfied 6) Not Applicable
F.6.6 – F.6.9	How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? a) The welfare support you used (e.g. information, padre, support staff, SSAFA officer) b) Direct contact and support from your spouse/civil partner's Chain of Command c) Facilities and events to meet with other spouses and families d) Lines of communication with your spouse	1) Very satisfied 2) Quite satisfied 3) Neutral 4) Quite dissatisfied 5) Very dissatisfied 6) Not Applicable

Report Table No.	Question	Response options
F.6.10 – F.6.12	<p>How satisfied were you with the following AFTER your spouse/civil partner's most recent operational tour?</p> <p>a) The welfare support you used (e.g. information, padre, support staff, SSAFA officer)</p> <p>b) Direct contact and support from your spouse/civil partner's Chain of Command</p> <p>c) Facilities and events to meet with other spouses and families</p>	<p>1) Very satisfied</p> <p>2) Quite satisfied</p> <p>3) Neutral</p> <p>4) Quite dissatisfied</p> <p>5) Very dissatisfied</p> <p>6) Not Applicable</p>
SECTION 7: ARMED FORCES COVENANT		
F.7.1	Are you currently registered to vote?	<p>1) Yes, as an ordinary/residential voter – registered for one year, usually via the annual update of voters (annual canvass)</p> <p>2) Yes, as a Service voter – registered for five years ,via a service declaration</p> <p>3) Yes, as an overseas voter – registered for one year, in the same way as a non-forces British citizen living overseas</p> <p>4) No, not registered to vote</p> <p>5) Don't know</p>
F.7.2	Do you agree or disagree that, as a member of the wider Armed Forces community, I feel respected by society at large?	<p>1) Strongly Agree</p> <p>2) Agree</p> <p>3) Neither</p> <p>4) Disagree</p> <p>5) Strongly disagree</p> <p>6) Don't know</p>
F.7.3	To what extent are you aware that, under the Armed Forces Covenant, the Government is working to address disadvantages faced by Service personnel, families and veterans?	<p>1) Fully aware</p> <p>2) Somewhat aware</p> <p>3) Not at all aware</p>
F.7.4	<p>Which of the following make you feel positive/negative about being a spouse or civil partner in the Army/RN/RM/RAF? (Tick all that apply)</p> <p>a) Positive</p> <p>b) Negative</p>	<p>1) Housing</p> <p>2) Opportunities for travel</p> <p>3) Welfare support from Army/RN/RM/RAF</p> <p>4) Effect on your career</p> <p>5) Emotional impact on children</p> <p>6) Children's education</p> <p>7) Army/RN/RM/RAF provided facilities</p> <p>8) Relationship with spouse/civil partner</p> <p>9) Frequency of house moves</p> <p>10) Financial benefits/allowances</p> <p>11) Friendship/support from other military families</p> <p>12) Relationship with your immediate family</p>

Report Table No.	Question	Response options
		13) Job security 14) Amount of separation from your spouse/civil partner 15) Prospects for buying or renting own home 16) Accompanied assignments
F.7.5	Which, if any, of the following areas do you feel you as a Service spouse/civil partner have a disadvantage compared to the general public? (Tick all that apply)	1) Terms and conditions of service 2) Healthcare 3) Education 4) Housing 5) Deployment 6) Family life 7) Recognition 8) Benefits and Tax 9) Commercial Products and Services 10) Participation as Citizens