



Department
for Environment
Food & Rural Affairs

Tel: 08459 33 55 77
helpline@defra.gsi.gov.uk
www.defra.gov.uk

email only

Our ref: RFI 6222
Date: 05 February 2014

Dear

REQUEST FOR INFORMATION: Assaults on Farm Inspection Staff

Thank you for your request for information about '*how many occasions over the last three years farm inspection staff have made reports of being assaulted, either physically or verbally, during on-farm inspections or while dealing with farmers*' which we received on 10 January 2014. We have handled your request under the Freedom of Information Act 2000 (FOIA).

Over the last three years there have been no reports from inspection staff employed within Defra relating to verbal or physical assaults, during on-farm inspections or while dealing with farmers.

We attach an annex giving contact details should you be unhappy with the service that you have received.

If you have any queries about this letter, please contact us.

Yours

Defra Estates

M: estates.correspondence@defra.gsi.gov.uk



Annex

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 18 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: requestforinfo@defra.gsi.gov.uk) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF