



Vehicle & Operator Services Agency

From: Information Access
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Our Ref: **F0002860**

Date: 7th October 2010

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 3rd September 2010. We have dealt with your request under the terms of the Freedom of Information Act 2000.

You requested details of all enquiries received by the section of the Vehicle and Operator Services Agency (VOSA) which provides VOSA's view on matters relating to Operator Licencing policy in January and February 2010, together with the subsequent responses given by the Agency.

Copies are attached in a separate "Word" document

If you have any queries about this letter, please contact us, quoting reference **F0002860**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

Information Access