



Department  
for Environment  
Food & Rural Affairs

helpline@defra.gsi.gov.uk  
www.defra.gov.uk

By Email: [REDACTED]

Your ref:  
Our ref: RFI 5823  
Date: 26<sup>th</sup> September 2013

Dear [REDACTED]

**REQUEST FOR INFORMATION: LAN/WLAN Contracts**

Thank you for your request for information about LAN/WLAN contracts, which we received on 16<sup>th</sup> September 2013. We have handled your request under the Freedom of Information Act 2000 (FOIA).

The information that you have requested is available below:

1. Existing Supplier: Who is the current supplier? IBM.
2. Annual Average Spend (Each Supplier): What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier. Annual spend on LAN support and maintenance is approximately £1.4m across the contract scope. We do not maintain records on LAN installation or cabling centrally.
3. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. C10,000
4. Number of Sites: Estimated/Actual number of sites the LAN covers. Approx 120 sites within the Defra network.
5. Contract Type: Managed, Maintenance, Installation, Software Managed
6. Hardware Brand: What is the hardware brand of the LAN equipment? Cisco.
7. Contract Description: Please provide me with a brief description of the overall contract. The provision of a complete outsourced IT service from networks, to servers and desktops
8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include. 13 years 6 months



INVESTORS  
IN PEOPLE

9. Contract Expiry Date: When does the contract expire? 31 January 2018

10. Contract Review Date: When will the organisation is planning to review the contract?  
N/A

11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address? [REDACTED]  
[REDACTED]

In keeping with the spirit and effect of the FOIA, and in keeping with the government's Transparency Agenda, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you will now be published on [www.gov.uk](http://www.gov.uk) together with any related information that will provide a key to its wider context. Please note that this will not include your personal data.

I attach Annex A, which explains the copyright that applies to the information being released to you.

I also attach Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact me.

Yours

[REDACTED]