



Scotland Office

An Oifis Albannach

Corporate Services
1 Melville Crescent
Edinburgh EH3 7HW

Email [REDACTED]

Telephone: 0131-244 [REDACTED]

Website: www.scotlandoffice.gov.uk

Our ref: DB 553

24 April 2013

Dear [REDACTED]

FREEDOM OF INFORMATION REQUEST

Thank you for your email sent to the Scotland Office on 28 March 2013.

You asked for the following information under the Freedom of Information Act 2000:

I want to submit a freedom of information request for the following information relating to Fixed Telecommunications and Internet Services:

- 1. Current Fixed Line (Voice Circuits) Provider- Supplier's name*
- 2. Fixed Line Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.*
- 3. Fixed Line- Duration- the number of years the contract is with the supplier.*
- 4. Number of Lines*
- 5. Minutes/Landline Provider- Supplier's name (Fixed Voice not Mobiles)*
- 6. Minutes/Landline Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.*
- 7. Minutes Landline Monthly Spend- Monthly average spend*
- 8. Minutes Landlines Duration: the number of years the contract is with the supplier.*
- 9. Number of Extensions*

10. *Fixed Broadband Provider- Supplier's name*

11. *Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.*

12. *Fixed Broadband Annual Spend- Annual average spend*

13. *VOIP/PBX Installation Date: - please provide day, month and year (month and year is also acceptable). If various date please state date for the main telephone system.*

14. *Renewal Date on any leased Telephony systems - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.*

15. *Lease Provider- Supplier's name.*

16. *WAN Provider- please provide me with the main supplier(s)*

17. *WAN Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.*

18. *WAN Annual Spend- Annual average spend*

19. *Internal Contact: please can you send me there full contact details including contact number and email and job title.*

IMPORTANT

If there is more than one supplier for some of the contract information please can you split each of the contracts for each supplier that provide that service/support. For example Fixed Lines BT, Virgin Media Business

<i>Supplier</i>	<i>Renewal Date</i>	<i>Contract Duration</i>	<i>Number of Lines</i>
<i>VMB</i>	<i>01/06/2013</i>	<i>1</i>	<i>100</i>
<i>BT</i>	<i>01/09/2013</i>	<i>3</i>	<i>600</i>

If there is more than one contract please can you send me the main contracts?

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

Managed Service Contract

- *Contract Title*

- *Supplier's Name*
- *Services Included*
- *Total Contract Value*
- *Duration*
- *Expiry Date- please provide day, month and year (month and year is also acceptable)*
- *Review Date- please provide day, month and year (month and year is also acceptable)*
- *Internal Contact: please can you send me there full contact details including contact number and email and job title.*

If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.

I am writing to confirm that the Scotland Office has now completed its search for information.

In relation to questions 1 – 13: the Scotland Office is included in a Central Government Framework contract for the provision of fixed telecommunication services. Unfortunately, the Scotland Office does not hold detailed information you require.

In relation to questions 14 and 15: the Scotland Office does not have any leased Telephony systems.

In relation to questions 16, 17 and 18: the Scotland Office shares an IT system with the Scottish Government which is responsible for the development, administration, maintenance and security of the system.

In relation to question 19, I am the contact for the Scotland office. My contact details are provided at the top of this letter.

I hope you find this helpful.

If you are dissatisfied with the decision made in relation to your request you may ask for an internal review. A request for an internal review should be addressed to:

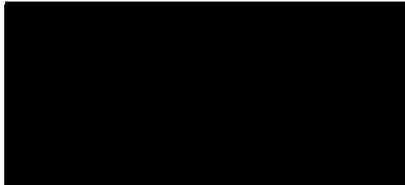
FOI Officer
1 Melville Crescent
EDINBURGH
EH3 7HW

If you are not content with the outcome of the internal review you have the right to apply directly to the Information Commissioner for a decision. The contact details are:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
CHESHIRE
SK9 5AF

If you have any queries about this letter please contact me.

Yours sincerely




Scotland Office

