

We were asked:

For each of the last three financial years (2010/11, 2011/12 & 2012/13) how much money was spent and how many calls were made to:

- (a) 118 directory inquiry lines;
- (b) The speaking clock service normally accessed by ringing 123: &
- (c) Any number starting 090

Please provide me with the full number of the 090 number that was dialled the most times from phones where your department has to pay the bill in the 2012/13 financial year, what were the cost of these calls and how many were made.

We replied:

Phone numbers starting with 118, 123 and 090 are barred from the Wales Office telephone system. The spend in the last three financial years is therefore nil.