

T: 08459 33 55 77 helpline@defra.gsi.gov.uk www.gov.uk/defra

Our ref RFI 6204 Date 3 February 2014

REQUEST FOR INFORMATION: DEFRA STAFF TIME SPENT RESPONDING TO FOI REQUESTS

I write in response to your request for information of 20 January 2014, which asked how much Defra staff time has been spent, over the past five years, responding to FOI requests about how much money Defra has spent on:

- Alcohol
- Clothes
- Parties
- Flags

We have handled your request under the Freedom of Information Act 2000 (FOIA).

No information is held on the staff time taken in responding to such requests, as we do not make any calculations of time unless we are refusing a request under costs limits, and no exercise has been undertaken to make an estimate.

I attach an annex giving contact details should you be unhappy with the service that you have received.

If you have any queries about this letter, please contact me.



Annex

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 1B, Ergon House, Horseferry Road, London, SW1P 2AL (email: requestforinfo@defra.gsi.gov.uk) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our <u>website</u>.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF